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Privacy shield Instruction

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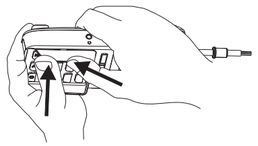
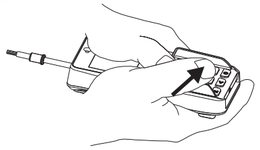
1. Assembly privacy shield

As below photo, left thumb push the tail of privacy outward, meantime, right thumb press down obliquely the middile of privacy shield



2. Disassembly privacy shield

As below photo, two thumbs push the middle of privacy shield inward together.



Installation and Usage Tips

5

1) Avoid putting the terminal in direct sunlight, high temperature, moist, or dusty environment.
2) Forbid non-professional to repair the terminal.
3) Before insert the card, please check internal and around of IC card slot . when you found some suspicious objects , must report to related administrator.

Password Entering Tips

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It is highly recommended to enter password as following ways:

1) Set up anti-peep shields. Enter password with shield by the structures of cashier desk.
2) Place the POS terminal at an appropriate angle and make sure it is difficult to peer the password. For example, the POS was installed above the movable bracket.
3) In enter password perspective, avoid surrounding video surveillance.
4) Paste text instructions to remind the customers to shelter with body or palm when enter password.
5) Merchants can also choose other ways to protect the customer input password.

EU Declaration of Conformity

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The full text of the EU declaration of conformity is available at the following internet address:
https://www.pax.com.cn/ProductCE/index.aspx

Certifications

8

The Q25 passed the following certifications:

- PCI PTS 5.x, SRED
- EMV L1 & L2
- EMV CL L1
- Mastercard PayPass
- Visa PayWave
- American Express Expresspay
- Discover D-PAS
- JCB J/Speedy
- Interac Flash
- qUICS
- UL
- FCC
- IC
- CE
- RoHS
- TQM

Quick Setup Guide

Q25 POS Terminal

Note: Product images shown may be different than actual product received

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Contents Checklist

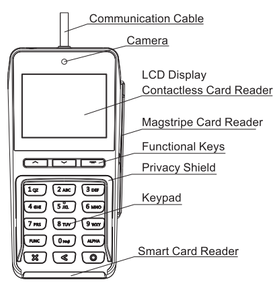
1

Please check the components after unpacking. If any one of them is missing, or if there is a page missing from the product manual,etc.,please contact the dealer.

Name	Qty.
Q25 POS Terminal	1
Communication Cable	1
Quick Setup Guide	1
Cable AC Power Adapter (Optional)	1

Product Description

2



Instruction

3

Q25 connects to a POS or an ECR by a communication cable for entering password，taping contactless card, swiping magstripe card, inserting smart card or reading 1D/2D code during transaction process. To use it correctly, you should refer to following instructions:

1) Power Connections

①Power can be supplied to the Q25 by connecting the AC power adapter to the communication cable, as in the case of RS232 or USB configurations, or via a powered USB cable (12V Powered USB) where the connected POS terminal provides the power.

②Power can also be supplied to the Q25 by connecting the AC power adapter to the Type C USB port.

2) Reset

Q25 provides two levels' reset:

①When the application is down, press and hold the 'X' button for 3 seconds, and confirm on the LCD screen, the operation system and application will reset.

②When the operation system is down, please disconnect the power from the device and connect to power on again to restart the device.

3) Communication cable

① Remove the back cover (At the bottom of the terminal).

② Put the communication cable head to the 2x7 pin interface.

4) SAM Card

① Remove the back cover (At the bottom of the terminal).

② Insert the SAM card to the corresponding card slot.

5) IC card reader

To use the IC card reader, put IC card chip side upward, push in IC card slot and to bottom.

6) Contactless card reader

To use the contactless card reader, tap the contactless card on the LCD screen area of the Q25, indicated by the universal contactless icon on the screen, when prompted.

7) 1D/2D code reader

To use the 1D/2D code reader, put the 1D/2D code toward the top center area of the LCD.

8) Electronic signature

Q25 supports electronic signature in touch screen configuration. Please be sure to use the finger to sign, do not use metal or sharp objects to operate the touch screen, so as not to damage the touch screen.

9) Terminal Anti-theft

Q25 provides a Kensington security hole on the rear side of the terminal, the end users can lock the terminal on the countertop with a Kensington lock if necessary.

10) Audio Jack

If required, a visually disabled person can connect a headphone to the terminal for audio prompting if the terminal application supports this using the 3.5mm output audio jack.

11) USB device connection selection

Both the 2x7pin communication port and the Type C USB port of Q25 support USB data connection to the ECR or POS system, and the 2x7pin communication port is the default port for USB connection. The end users can make the selection in the system settings main menu and the settings will be valid after system reset.

Note: In the USB download mode, the device will detect automatically the connection port but no need to make the selection in the system settings.

P/N:200312000000510

PAX TECHNOLOGY LIMITED reserves the right to change product technology specifications without notifying.

PAX TECHNOLOGY LIMITED

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Website: http://www.pax.com.cn

FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference.

(2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Body-worn Operation

This device was tested for typical body-worn operations. To comply with RF exposure requirements, a minimum separation distance

of 0mm must be maintained between the user's body and the handset, including the antenna. Third-party belt-clips, holsters,

and similar accessories used by this device should not contain any metallic components. Body-worn accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.

IC STATEMENT

This device complies with Industry Canada licence-exempt RSS standard(s)

Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with IC radiation exposure limits set forth for an uncontrolled environment. End user must follow the specific operating instructions for satisfying RF exposure compliance. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

To comply with RF exposurerequirements, a minimum separation distance of 0mm must be maintained between the

user's body and the handset, including the antenna. Third-party belt-clips, holsters, and similar accessories used by this device should not contain any metallic components. Body-worn

accessories that do not meet these requirements may not comply with RF exposure requirements and should be avoided. Use only the supplied or an approved antenna.
Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence.

Ce dispositif est conforme aux normes autoriser-exemptes du Canada RSS d'industrie
L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage, et
(2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.Cet équipement est conforme avec l'exposition aux radiations IC définies pour un environnement non contrôlé. L'utilisateur final doit respecter les instructions de fonctionnement spécifiques pour satisfaire la conformité aux expositions RF. Cet émetteur ne doit pas être co-localisées ou opérant en conjonction avec une autre antenne ou transmetteur.Ces exigences définissent

Cet appareil a été testé pour des opérations portés sur le corps typiques. Pour se conformer aux exigences d'exposition aux radiofréquences, une distance minimale de 0mm doit être maintenue entre le corps de l'utilisateur et le combiné, y compris l'antenne. Les pinces de ceinture, les étuis et autres accessoires similaires utilisés par cet appareil ne doivent pas contenir de composants métalliques. Les accessoires portatifs qui ne répondent pas à ces exigences peuvent ne pas se conformer aux exigences d'exposition RF et doit être évitée. Utilisez uniquement l'antenne fournie ou une antenne approuvée