Tenda

Quick Installation Guide

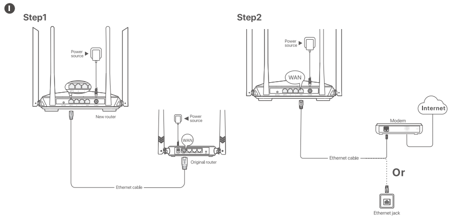
AC1200 Smart Dual-band WiFi Router
AC6

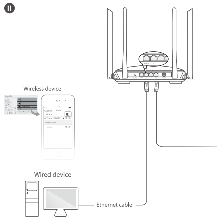
Package contents

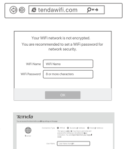
- Wireless router x 1
- Power adapter x 1
- Ethernet cable x 1
- Quick installation guide x 1

To get the App for management, scan the QR code, or search for **Tenda WiFi** in **App store/ Google Play**

For product or function details, please go to www.tendacn.com to download the user guide.







Your WiFi network is not encrypted.
You are recommended to set a WiFi password for network security.

WiFi Name: WiFi Name
WiFi Password: 8 or more characters

English

I Connect the router

The "new router" and "router" in this guide refer to the router in the package inclusively.
Step 1: Import your PPPoE user name and password into the new router (Optional)

Tips
This function is only applicable when the connection type of the original router is PPPoE.

1. Power on your original and new routers.
2. Connect the WAN port of the original router to a LAN port (port 1, 2 or 3/IPTV) of the new router using an Ethernet cable.

   When the WAN and LAN LED indicators of the new router turn from blinking fast to solid on, the PPPoE user name and password are imported to your new router.

3. Remove the original router.

Step 2: Connect the router to the internet

1. Ensure that the router is powered on.
2. Connect the WAN port of the router to the LAN port of your modem or the Ethernet jack using an Ethernet cable. The WAN LED indicator lights up.

II Connect your device to the router

Option 1: Connect your wireless device, such as a smart phone, to the wireless network of the router. The default SSID (WiFi name) and WiFi password are labeled on the bottom of the router.
Option 2: Connect your wired device, such as a computer, to a LAN port (port 1, 2 or 3/IPTV) of the router using an Ethernet cable. The LAN LED indicator blinks twice.

III Set up the router

Step 1: Log in to the web UI
Start a web browser on the device connected to the router, and visit **tendawifi.com**.

Step 2: Configure the router (PPPoE is used for illustration here)
Option 1: If you import the PPPoE use name and password from the original router, set the **WiFi Name** and **WiFi Password** and click **OK** to apply the settings.

Option 2: If you did not import the PPPoE user name and password, enter the **User Name** and **Password** from your ISP, and set the **WiFi Name** and **WiFi Password**. Click **OK** to apply the settings.

Done.
To access the internet:
- Wireless devices: Connect to the WiFi network with the WiFi name and password you set.
  2.4 GHz WiFi name: The WiFi name you set here.
  5 GHz WiFi name: the 2.4 GHz WiFi name plus a suffix **_5G**.
- Wired devices: Connect to a LAN port (port 1, 2 or 3/IPTV) of the router using an Ethernet cable.

Tips
- If the above page does not appear, refer to **Q1** in **FAQ**.
- If you still cannot access the internet after the configuration, refer to **Q2** in **FAQ**.

LED indicators

LED indicator	Status	Description
SYS	Solid on	The system is starting up, or does not work properly (during use).
	Blinking	The router is working properly.
	Off	The system is faulty, or the router is not powered on properly.
WiFi	Solid on	At least one of the 2.4 GHz and 5 GHz wireless networks is enabled.
	Blinking fast	Data is being transmitted wirelessly.
	Blinking slow	The router is performing WPS negotiation.
	Off	The wireless function is disabled.
WAN	Solid on	The WAN port is connected properly, but no data is being transmitted.
	Blinking	The WAN port is connected properly, and data is being transmitted over the WAN port.
	Off	The WAN port is disconnected or improperly connected.
LAN	Solid on	At least one LAN port is connected properly.
	Blinking twice	A new wired device is connected to the router.
	Off	No wired device is connected to any LAN port of the router, or the wired device is not connected properly.

Jack, ports and buttons

Jack/Port/Button	Description
POWER	Power jack. Please use the included power adapter to connect this jack to a power source for power supply.
WAN	10/100 Mbps auto-negotiation WAN port. Used to connect to a modem or the Ethernet jack using an Ethernet cable for internet access.
1, 2	10/100 Mbps auto-negotiation LAN port. Used to connect to computers, switches or game machines.
3/IPTV	10/100 Mbps auto-negotiation Ethernet port. It is a LAN port by default. When the IPTV function is enabled, it can only serve as an IPTV port to connect to a set top box.
WiFi/RST	Used to enable or disable the wireless networks, or to reset the router. • WiFi: Press the button to enable or disable the wireless networks of the router. • Reset: When the **SYS** LED indicator blinks, hold the button down for about 8 seconds, and then release it when all the LED indicators light up. The router is restored to factory settings.

Português (Brasil)

I Conectar o roteador

O "novo roteador" e o "roteador" deste manual referem-se exclusivamente ao roteador da embalagem.
Passo 1: Importar o nome de usuário e a senha PPPoE por meio do novo roteador (Opcional)

Dicas
Esta função só é aplicável quando o tipo de conexão do roteador original é PPPoE.

1. Ligue o original e os novos roteadores.
2. Conecte a porta WAN do roteador original a uma porta LAN (porta 1, 2 ou 3/IPTV) do novo roteador usando um cabo Ethernet.

   Quando os indicadores de LED WAN e LAN do novo roteador param de piscar e acendem rapidamente, o nome de usuário e a senha PPPoE são importados para o novo roteador.

3. Remova o roteador antigo.

Passo 2: Conecte o roteador à Internet

1. Verifique se o dispositivo está ligado.
2. Conecte a porta WAN do roteador à porta LAN do modem ou à Ethernet jack utilizando um cabo Ethernet. O LED indicador WAN acende uma luz.

II Conectar o dispositivo ao roteador

Opção 1: Conecte seu dispositivo sem fio, como um smartphone, à rede sem fio do roteador. O SSID padrão (nome WiFi) e a senha WiFi estão descritos na parte inferior do roteador.
Opção 2: Conecte o seu dispositivo com fio, como um computador, a uma porta LAN (porta 1, 2 ou 3/IPTV) do roteador usando um cabo Ethernet. O indicador LED da LAN pisca duas vezes.

III Configurar o roteador

Passo 1: Fazer login na UI da web
Inicie um navegador web no dispositivo conectado ao roteador e visite **tendawifi.com**.

Passo 2: Configurar o roteador (PPPoE é usado aqui para ilustração)
Opção 1: Se você importar o nome e a senha de uso do PPPoE do roteador original, defina o **Nome WiFi** e a **Senha WiFi** e clique em **OK** para aplicar as configurações.

Opção 2: Se o nome de usuário e a senha PPPoE não forem importados, digite o **Nome de usuário** e a **Senha** do seu ISP, e defina o **Nome WiFi** e a **Senha WiFi**. Clique em **OK** para aplicar as configurações.

Pronto.
Para acessar a internet:
- Dispositivos sem fio: Conecte a rede WiFi com o nome WiFi e insira a senha definida.
  Nome da rede Wi-Fi 2.4 GHz: O nome da Wi-Fi que você definiu.
  Nome Wi-Fi 5 GHz: O nome da rede Wi-Fi 2.4 GHz mais um sufixo **_5G**.
- Dispositivos com cabo: Conecte a porta LAN (porta 1, 2 ou 3/IPTV) do roteador usando um cabo Ethernet.

Dicas
- Caso a página acima não apareça, veja a **Q1** nas **FAQ**.
- Se você ainda não conseguir acessar a Internet após a configuração, consulte a **Q2** nas **FAQ**.

Indicadores LED

Indicador LED	Status	Descrição
SYS	Fixo	O sistema está sendo iniciado ou não funciona corretamente (durante o uso).
	Piscando	O sistema está em perfeito funcionamento.
	Desligado	O sistema está com defeito ou o roteador não está ligado corretamente.
WiFi	Fixo	Pelo menos uma das redes sem fio de 2,4 GHz ou 5 GHz está ativa.
	Piscando rápido	Os dados estão sendo transmitidos sem fio.
	Piscando lentamente	O roteador está se conectando via WPS.
	Desligado	A função sem fio está desativada.
WAN	Fixo	A porta WAN está conectada corretamente, mas nenhum dado está sendo transmitido.
	Piscando	A porta WAN foi conectada adequadamente e os dados estão sendo transmitidos pela porta WAN.
	Desligado	A porta WAN está desconectada ou conectada incorretamente.
LAN	Fixo	Pelo menos uma porta LAN está conectada corretamente.
	Piscando duas vezes	Um novo dispositivo com fio está conectado ao roteador.
	Desligado	Nenhum dispositivo com fio está conectado a qualquer porta LAN do roteador, ou o dispositivo com fio não está conectado corretamente.

Entrada, portas e botões

Entrada/Porta/Botão	Descrição
POWER	Jack de alimentação. Use o adaptador de energia incluído para conectar esta entrada a uma fonte de alimentação, e ligue-a.
WAN	Porta WAN de 10/100 Mbps com autonegociação. Usado para se conectar a um modem ou conector Ethernet usando um cabo Ethernet para acessar a Internet.
1, 2	Porta LAN de 10/100 Mbps com autonegociação. Usada para ser conectado a computadores, switches ou máquinas de jogos.
3/IPTV	Porta Ethernet de 10/100 Mbps com autonegociação. Por padrão, é uma porta LAN. Quando a função de IPTV do roteador estiver ativada, ela será usada apenas como uma porta de IPTV usada para conectar-se a um set top box.
WiFi/RST	Usado para ativar ou desativar as redes sem fio ou para redefinir o roteador. • WiFi: Pressione o botão para ativar ou desativar as redes sem fio do roteador. • Redefinir: Quando o indicador LED do **SYS** piscar, mantenha o botão pressionado durante cerca de 8 segundos e solte-o quando todos os indicadores LED se acenderem. O roteador é restaurado para as configurações de fábrica.

Polski

I Podłączanie routera

Określenia „nowy router" i „router" w tym przewodniku odnoszą się zamiennie do routera w pakiecie.
Kroku 1: Zaimportuj nazwę użytkownika oraz hasło PPPoE do nowego routera (Opcjonalne)

Wskazówki
Funkcja ta ma zastosowanie tylko wtedy, gdy rodzaj połączenia oryginalnego routera to PPPoE.

1. Podłącz oryginalny i nowy router.
2. Podłącz port WAN oryginalnego routera do jednego z portów LAN (port 1, 2 lub 3/IPTV) nowego routera za pomocą kabla Ethernet.

   Gdy wskaźniki LED sieci WAN i LAN na nowym routerze zaczną świecić ciągłym światłem, oznacza to, że nazwa użytkownika i hasło PPPoE zostały pomyślnie zaimportowane do nowego routera.

3. Odłącz oryginalny router.

Krok 2: Podłącz router do internetu

1. Upewnij się, że router jest włączony.
2. Podłącz port WAN routera do portu LAN modemu lub gniazda Ethernet za pomocą kabla Ethernet. Włączy się wskaźnik LED sieci WAN.

II Łączenie urządzenia z routerem

Opcja 1: Podłącz urządzenie bezprzewodowe, takie jak smartfon, do sieci bezprzewodowej routera. Domyślne SSID (nazwa WiFi) i hasło WiFi umieszczono na etykiecie na spodzie routera.
Opcja 2: Podłącz urządzenie przewodowe, takie jak komputer, do portu LAN (port 1, 2 lub 3/IPTV) routera za pomocą kabla Ethernet. Wskaźnik LED sieci LAN mignie dwukrotnie.

III Konfiguracja routera

Krok 1: Logowanie do internetowego interfejsu użytkownika
Uruchom przeglądarkę internetową w komputerze podłączonym do routera i wejdź na stronę **tendawifi.com**.

Kroku 2: Skonfiguruj router (na ilustracji użyto protokołu PPPoE)
Opcja 1: W przypadku importowania nazwy użytkownika i hasła PPPoE z oryginalnego routera ustaw **Nazwa sieci Wi-Fi** oraz jej **Hasło Wi-Fi**, a następnie kliknij przycisk **OK**, aby zastosować ustawienia.

Opcja 2: Jeśli nazwa użytkownika PPPoE nie została zaimportowana, wprowadź **Nazwa użytkownika** i **Hasło** uzyskane od dostawcy usług internetowych oraz ustaw **Nazwa sieci Wi-Fi** oraz jej **Hasło Wi-Fi**. Kliknij **OK**, aby zastosować ustawienia.

Gotowe.
Aby uzyskać dostęp do Internetu:
- Urządzenia bezprzewodowe: Połącz się z sieci Wi-Fi za pomocą zdefiniowanej nazwy i hasła.
  Nazwa sieci Wi-Fi 2,4 GHz: Tutaj należy ustawić nazwę dla sieci Wi-Fi.
  5 GHz Nazwa sieci Wi-Fi: Nazwa sieci Wi-Fi 2,4 GHz z końcówką **_5G**.
- Urządzenia przewodowe: Podłącz je do portu LAN (port 1, 2 lub 3/IPTV) routera za pomocą kabla Ethernet.

Wskazówki
- Jeżeli powyższa strona się nie wyświetli, zobacz odpowiedź na **Q1** w sekcji **FAQ**.
- Jeśli po zakończeniu konfiguracji nadal nie możesz uzyskać dostępu do Internetu, zobacz **Q2** w sekcji **FAQ**.

Kontrolki LED

Kontrolka LED	Stan	Opis
SYS	Ciągłe światło	System uruchamia się lub nie działa prawidłowo (podczas pracy).
	Miganie	Router działa prawidłowo.
	Wyłączona	System jest uszkodzony lub router nie został uruchomiony prawidłowo.
WiFi	Ciągłe światło	Przynajmniej jedna sieć bezprzewodowa w pasmach 2,4 GHz i 5 Ghz jest włączona.
	Szybkie miganie	Dane są przesyłane bezprzewodowo.
	Powolne miganie	Urządzenie negocjuje WPS.
	Wyłączona	Funkcja bezprzewodowa jest wyłączona.
WAN	Ciągłe światło	Port WAN jest podłączony prawidłowo, ale nie są przesyłane żadne dane.
	Miganie	Port WAN jest podłączony prawidłowo, a dane są przesyłane przez port WAN.
	Wyłączona	Port WAN jest odłączony lub podłączony niepoprawnie.
LAN	Ciągłe światło	Co najmniej jeden port LAN jest podłączony prawidłowo.
	Dwukrotnie mignięcie	Nowe urządzenie przewodowe zostało podłączone do routera.
	Wyłączona	Do żadnego portu LAN routera nie jest podłączone żadne urządzenie przewodowe lub urządzenie przewodowe nie jest podłączone prawidłowo.

Gniazdo, porty i przyciski

Gniazdo/port/przycisk	Opis
POWER	Gniazdo zasilania. Skorzystaj z dołączonego zasilacza, aby podłączyć to gniazdo do źródła zasilania.
WAN	Port sieci WAN 10/100 Mb/s z autonegocjacją. Służy do połączenia z modemem lub gniazdem Ethernet za pomocą kabla Ethernet w celu uzyskania dostępu do Internetu.
1, 2	Port sieci LAN 10/100 Mb/s z autonegocjacją. Służy do podłączania do komputerów, przełączników lub maszyn do gier.
3/IPTV	Port Ethernet 10/100 Mb/s z autonegocjacją. Domyślnie jest to port LAN. Jeśli funkcja IPTV jest włączona, działa jedynie jako port IPTV służący do połączenia z dekoderem.
WiFi/RST	Służy do włączania lub wyłączania sieci bezprzewodowych lub do resetowania routera. • WiFi: Naciśnij przycisk, aby włączyć lub wyłączyć sieci bezprzewodowe routera. • Reset: Gdy kontrolka LED **SYS** zacznie migać, przyciśnij przycisk przez około 8 sekund i zwolnij go, kiedy zaświecą się wszystkie kontrolki LED. W routerze zostaną przywrócone ustawienia fabryczne.

Deutsch

I Den Router anschließen

Die Begriffe "neuer Router" und "Router" in diesem Handbuch beziehen sich auf den im Paket enthaltenen Router.
Schritt 1: Übertragung des PPPoE-Benutzernamens und PPPoE-Passworts vom alten Router (Optional)

Tipps
Diese Funktion ist nur anwendbar, wenn PPPoE der Verbindungstyp des ursprünglichen Routers ist.

1. Schalten Sie den alten und den neuen Router ein.
2. Verbinden Sie den WAN-Port des alten Routers mit Hilfe eines Ethernet-Kabels mit einem LAN-Port (Port 1, 2 oder 3/IPTV) des neuen Routers.

   Wenn die WAN- und LAN-LED-Anzeigen des neuen Routers nicht mehr schnell blinken, sondern dauerhaft leuchten, werden der PPPoE-Benutzername und das Kennwort in Ihren neuen Router importiert.

3. Entfernen Sie Ihren alten Router.

Schritt 2: Den Router mit dem Internet verbinden

1. Stellen Sie sicher, dass der Router eingeschaltet ist.
2. Verbinden Sie den WAN-Port des Routers über ein Ethernet-Kabel mit dem LAN-Port Ihres Modems oder der Ethernet-Buchse. Die WAN-LED-Anzeige beginnt zu leuchten.

II Verbindung eines Gerätes mit dem Router

Option 1: Verbinden Sie das Mobilgerät (z. B. ein Smartphone) mit dem WLAN-Netzwerk des Routers. Die Standard-SSID (WiFi-Name) und das WiFi-Passwort sind auf der Unterseite des Routers beschriftet.
Option 2: Verbinden Sie Ihr kabelgebundenes Gerät (z. B. einen Computer) über ein Ethernet-Kabel mit einem LAN-Port (Port 1, 2 oder 3/IPTV) des Routers. Die LAN-LED-Anzeige blinkt zweimal.

III Richten Sie den Router ein

Schritt 1: Anmeldung in der Web-Benutzeroberfläche
Starten Sie einen Webbrowser auf einem Gerät, welches mit dem Router verbunden ist und rufen Sie die Adresse **tendawifi.com** auf.

Schritt 2: Routerkonfiguration (PPPoE zu Illustrationszwecken)
Option 1: Wenn Sie den PPPoE-Benutzernamen und das PPPoE-Passwort vom ursprünglichen Router übertragen, legen Sie den **WLAN-Name** und das **WLAN-Passwort** fest und klicken Sie auf **OK**, um die Einstellungen zu übernehmen.
Option 2: Wenn Sie den PPPoE-Benutzernamen und das Kennwort nicht importiert haben, geben Sie den **Benutzernamen** und das **Passwort** Ihres Internetproviders ein und legen Sie ein **WLAN-Namen** und ein **WLAN-Passwort** fest. Klicken Sie auf **OK**, um die Einstellungen anzuwenden.

Fertig.
Bereit um auf das Internet zuzugreifen:
- WLAN fähige Geräte: Stellen Sie mit dem von Ihnen festgelegten WiFi-Namen und Passwort eine Verbindung zum WiFi-Netzwerk her.
  2,4 GHz WLAN-Name: Der WLAN-Name, den Sie hier festgelegt haben.
  5 GHz WLAN-Name: Der 2,4 GHz WLAN-Name und das Suffix **_5G**.
- Kabelgebundene Geräte: Stellen Sie mit einem Ethernet-Kabel eine Verbindung zu einem LAN-Port (Port 1, 2 oder 3/IPTV) des Routers her.

Tipps
- Falls die obere Seite nicht angezeigt wird, lesen Sie **Q1** der **FAQ**.
- Wenn Sie nach abgeschlossener Konfiguration immer noch nicht auf das Internet zugreifen können, lesen Sie **Q2** der **FAQ**.

LED-Anzeige

LED-Anzeige	Status	Beschreibung
SYS	Leuchtet	Das System wird gestartet oder funktioniert nicht ordnungsgemäß (während des Betriebs).
	Blinkt	Der Router funktioniert ordnungsgemäß.
	Aus	Das System ist fehlerhaft oder der Router ist nicht ordnungsgemäß eingeschaltet.
WiFi	Leuchtet	Mindestens eines der 2,4-GHz- und 5-GHz-WLAN-Netzwerke ist aktiviert.
	Schnelles Blinken	Daten werden drahtlos übertragen.
	Langsames Blinken	Der Router führt die WPS-Negotiation durch.
	Aus	Die WLAN-Funktion ist deaktiviert.
WAN	Leuchtet	Der WAN-Port ist korrekt verbunden, allerdings werden keine Daten übertragen.
	Blinkt	Der WAN-Port ist ordnungsgemäß angeschlossen, und die Daten werden über den WAN-Port übertragen.
	Aus	Der WAN-Port ist nicht verbunden oder falsch angeschlossen.
LAN	Leuchtet	Mindestens ein LAN-Port ist korrekt verbunden.
	Zweimal blinken	Ein neues kabelgebundenes Gerät ist mit dem Router verbunden.
	Aus	An keinem der LAN-Ports des Routers ist ein kabelgebundenes Gerät angeschlossen, oder das kabelgebundene Gerät ist nicht ordnungsgemäß verbunden.

Buchse, Anschlüsse und Tasten

Buchse/Anschluss/Taste	Beschreibung
POWER	Stromanschluss. Verwenden Sie das mitgelieferte Netzteil für den Anschluss an eine Stromversorgung.
WAN	WAN-Port mit 10/100 MBit/s und Auto-Negotiation. Wird verwendet, um ein Modem oder einen Ethernet-Port mit einem Ethernet-Kabel zu verbinden, um auf das Internet zuzugreifen.
1, 2	LAN-Port mit 10/100 MBit/s und Auto-Negotiation. Wird für den Anschluss an Computer, Switches oder Spielkonsolen verwendet.
3/IPTV	Ethernet-Port mit 10/100 MBit/s und Auto-Negotiation. Standardmäßig handelt es sich um einen LAN-Port. Wenn die IPTV-Funktion aktiviert ist, kann er nur als IPTV-Port für die Verbindung mit einer Set-Top-Box genutzt werden.
WiFi/RST	Dient zum Aktivieren oder Deaktivieren des drahtlosen Netzwerks oder zum Zurücksetzen des Routers. • WiFi: Drücken Sie die Taste, um die drahtlosen Netzwerke des Routers zu aktivieren oder zu deaktivieren. • Zurücksetzen: Wenn die **SYS**-LED-Anzeige blinkt, halten Sie die Taste für etwa 8 Sekunden gedrückt, bis alle LED-Anzeigen blinken. Der Router wird dann auf die Werkseinstellungen zurückgesetzt.

Français

I Connecter le routeur

Dans ce guide, les termes « nouveau routeur » et « routeur » désignent le routeur de l'ensemble du paquet, inclusivement.
Étape 1: Importer votre nom d'utilisateur et mot de passe PPPoE vers votre routeur d'origine (Optionnel)

Astuces
Cette fonction est applicable uniquement lorsque le type de connexion du routeur d'origine est PPPoE.

1. Allumer vos routeurs neufs et originaux.
2. Connecter le port WAN du routeur original à un port LAN (port 1, 2 ou 3/IPTV) du nouveau routeur à l'aide d'un câble Ethernet.

   Lorsque les voyants WAN et LAN du nouveau routeur passent de clignotants rapides à fixes, le nom d'utilisateur et le mot de passe PPPoE sont importés sur votre nouveau routeur.

3. Retirer le routeur original.

Étape 2: Connecter le routeur à internet

1. Assurez-vous que le routeur est sous tension.
2. Connectez le port WAN du routeur au port LAN de votre modem ou à la prise Ethernet à l'aide d'un câble Ethernet. Le voyant LED WAN s'allume.

II Connectez votre appareil au routeur

Option 1: Connecter votre appareil sans fil, par exemple un smartphone, au réseau sans fil du routeur. SSID (nom WiFi) et le mot de passe WiFi par défaut sont étiquetés sur le bas du routeur.
Option 2: Connecter votre appareil câblé (par exemple un ordinateur) à un port LAN (port 1, 2, 3 ou 3/IPTV) du routeur à l'aide d'un câble Ethernet. Le voyant LED LAN clignote deux fois.

III Régler le routeur

Étape 1: Se connecter à l'interface utilisateur web
Lancer un navigateur web sur un appareil connecté au routeur, et visiter le site **tendawifi.com**.

Étape 2: Configurer le routeur (PPPoE est utilisé à titre d'exemple)
Option 1: Si vous importez le nom d'utilisateur et le mot de passe PPPoE à partir du routeur original, définissez le **Nom du WiFi** et le **Mot de passe du Wifi**, puis cliquez sur **OK** pour appliquer les paramètres.
Option 2: Si vous n'avez pas importé le **Nom d'utilisateur** et le **Mot de passe** PPPoE, saisissez le Nom d'utilisateur et le Mot de passe de votre fournisseur d'accès internet, et définissez le **Nom du WiFi** et le **Mot de passe du Wifi**. Cliquez sur **OK** pour appliquer les réglages.

Effectué.
Pour accéder à internet:
- Appareils sans fil: Connectez-vous au réseau WiFi avec le nom d'utilisateur et le mot de passe WiFi que vous avez définis.
  Nom WiFi 2,4 GHz: Le nom du WiFi que vous avez défini.
  Nom WiFi 5 GHz: Le nom du WiFi 2,4 GHz avec un suffixe **_5G**.
- Appareils câblés: Connectez-vous à un port LAN (port 1, 2 ou 3/IPTV) du routeur à l'aide d'un câble Ethernet.

Astuces
- Si la page ci-dessus ne s'affiche pas, se référer à la **Q1** dans la section **FAQ**.
- Si vous ne pouvez toujours pas accéder à Internet après la configuration, se référer à la **Q2** dans la section **FAQ**.

Indicateurs LED

Indicateur LED	Statut	Description
SYS	Allumé en continu	Le système démarre ou ne fonctionne pas correctement (pendant l'utilisation).
	Clignotement	Le routeur fonctionne correctement.
	Éteint	Le système est défectueux ou le routeur n'est pas correctement sous tension.
WiFi	Allumé en continu	Au moins un des réseaux sans fil (2,4 Ghz ou 5 GHz) est activé.
	Clignotement rapide	Les données sont en cours de transmission sans fil.
	Clignotement lent	Le routeur effectue la négociation WPS.
	Éteint	La fonction sans fil est désactivée.
WAN	Allumé en continu	Le port WAN est correctement connecté, mais aucune donnée n'est transmise.
	Clignotement	Le port WAN est correctement connecté et les données sont transmises sur le port.
	Éteint	Le port WAN est déconnecté ou n'est pas correctement connecté.
LAN	Allumé en continu	Au moins un port LAN est branché correctement.
	Clignotant deux fois	Un nouvel appareil câblé est connecté au routeur.
	Éteint	Aucun appareil câblé n'est connecté à un port LAN du routeur, ou l'appareil câblé n'est pas connecté correctement.

Prises, ports et boutons

Prise/Port/Bouton	Description
POWER	Prise d'alimentation. Veuillez utiliser l'adaptateur d'alimentation fourni pour connecter cette prise à une source d'alimentation électrique.
WAN	Port WAN à autonégociation 10/100 Mbit/s. Utilisé afin de se connecter à un modem ou une prise Ethernet au moyen du câble Ethernet pour un accès internet.
1, 2	Port LAN à autonégociation 10/100 Mbit/s. Utilisé pour être connecté à des ordinateurs, des commutateurs ou des machines de jeu.
3/IPTV	Port Ethernet à autonégociation 10/100 Mbit/s. Il s'agit d'un port LAN par défaut. Si la fonction IPTV est activée, il fonctionne uniquement comme port IPTV utilisé pour être connecté à une boîte de réglage.
WiFi/RST	Utilisé pour activer ou désactiver les réseaux sans fil ou pour réinitialiser le routeur. • WiFi: appuyez sur le bouton pour activer ou désactiver les réseaux sans fil du routeur. • Réinitialiser: Lorsque le voyant LED **SYS** clignote, maintenez le bouton enfoncé pendant environ 8 secondes, puis relâchez-le lorsque tous les voyants LED s'allument. Le routeur est restauré aux réglages d'usine.

FAQ

Q1: I cannot log in to the web UI of the router by visiting tendawifi.com, what should I do?
A1: Try the following solutions:
- If you are using a wireless device, such as a smart phone:
  - Ensure that it connect to the wireless network of the router.
  - Ensure that the cellular network (mobile data) of the device is disabled.
- If you are using a wired device, such as a computer:
  - Ensure that **tendawifi.com** is entered correctly in the address bar, rather than the search bar of the web browser.
  - Ensure that the computer is connected to the port 1, 2 or 3/IPTV of the router properly using an Ethernet cable.
  - Ensure that the computer is set to obtain an IP address automatically and obtain DNS server address automatically.

If the problem persists, reset the router and try again.

Q2: I cannot access the internet after the configuration. What should I do?
A2: Try the following solutions first:
- Check if the WAN port of the router is connected to a modem or Ethernet jack properly (the WAN LED indicator should light up).
- Log in to the web UI of the router and navigate to the **Internet Settings** page. Following the instructions on the page to solve the problem.

If the problem persists, try the following solutions:
- For wireless devices:
  - Check if your wireless devices are connected to the wireless network of the router.
  - Log in to the web UI and change your WiFi name and WiFi password on the **Wireless Settings > WiFi Name and Password** page. Then try again.
- For wired devices:
  - Check if your wired devices are connected to port 1, 2 or 3/IPTV properly.
  - Check if wired devices are set to obtain an IP address automatically and obtain DNS server address automatically.

Q3: How to change the WiFi names and passwords?
A3: Follow the steps below:
① Connect your wireless device to the wireless network of the router, or connect your computer to port 1, 2 or 3/IPTV using an Ethernet cable.
② Start a web browser and visit **tendawifi.com** or **192.168.0.1** to log in to the web UI of the router.
③ Navigate to the **Wireless Settings > WiFi Name and Password** page to change and save the settings.

Q4: How to reset the router?
A4: Try the following methods:
Method 1: When the SYS LED indicator is blinking, hold down the WiFi/RST button for about 8 seconds and release it when all LED indicators light up. The router is restored to factory settings.
Method 2: Log in to the web UI of the router and navigate to **Administration > Device Management** to reset.

Q5: Why cannot I find the WiFi signal of the router?
A5: Connect your computer to port 1, 2 or 3/IPTV ozf the router to log in to the web UI. Navigate to **Wireless Settings > WiFi Name and Password** and ensure that:
- The wireless function is enabled.
- The **Hide WiFi** function is disabled.
- Your WiFi name does not contain any Chinese characters.

Q6: Why cannot my phone find the 5 GHz WiFi signal?
A6: Try the following solutions:
- Only devices supporting 5 GHz network can find and connect to the 5 GHz wireless network.
- Check if the Preferred Band function is disabled. If it is disabled, refer to **Q5** to find a solution.

CE Mark Warning

This is a Class B product. In a domestic environment, this product may cause radio interference, in which case the user may be required to take adequate measures.

Operations in the 5.15-5.25GHz band are restricted to indoor use only.

This equipment should be installed and operated with minimum distance 25 cm between the device and your body.

The mains plug is used as disconnect device, the disconnect device shall remain readily operable.

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

Declaration of Conformity

Hereby, SHENZHEN TENDA TECHNOLOGY CO., LTD. declares that the radio equipment type AC6 is in compliance with Directive 2014/53/EU.
The full text of the EU declaration of conformity is available at the following internet address: http://www.tendacn.com/en/service/download-cata-101.html
Operating Frequency:
2.4 GHz: EU/2412-2472MHz (CH1-CH13)
5 GHz: EU/5180-5240MHz (CH36-CH48)
EIRP Power (Max.):
2.4 GHz: 19.86dBm
5 GHz: 22.96dBm
Software Version: V02.03.01.105_multi

For EU/EFTA, this product can be used in the following countries:

BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR	IT	CY	LV
LT	LU	HU	MT	NL	AT	PL	PT	RO	SI	SK	FI	SE	UK

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.

The device is for indoor usage only.

Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Radiation Exposure Statement

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules.

This equipment should be installed and operated with minimum distance 25cm between the device and your body.

Caution:

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Operating frequency: 2412-2462MHz, 5180-5240MHz,5745-5825MHz

NOTE: (1) The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. (2) To avoid unnecessary radiation interference, it is recommended to use a shielded RJ45 cable.

Caution:

Adapter Model: BN073-A09009E, BN073-A09009B
Manufacture: SHENZHEN HEWEISHUN NETWORK TECHNOLOGY CO., LTD.
Input: 100-240V AC, 50/60Hz 0.4A
Output: 9.0V ⎓ 1.0A
⎓ : DC Voltage

This device supports wall mounting. The specifications of screws are as follows:
PA3*14mm, quantity: 2, head diameter: 5.2mm, head height: 1.8mm, hardened carbon steel.

RECYCLING

This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

User has the choice to give his product to a competent recycling organization or to the retailer when he buys a new electrical or electronic equipment.

Operating Temperature: 0°C - 40°C
Operating Humidity: (10% - 90%) RH, non-condensing

Technical Support

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