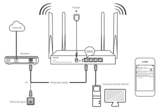
English

❶ Conncting your router

1. Connect the included power adapter to the **Power** jack of the router to power it on.
2. Use an Ethernet cable to connect an Ethernet jack or a LAN port of your Modem to the WAN port of the router.
3. Either connect your computer to a LAN port of the router, or connect your WiFi-enabled device, such as a smart phone, to the wireless network of the router.

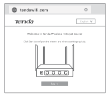
*The default SSID is labeled on the bottom of the router. By default, it has no WiFi password.



❷ Configuring your router

Tips:
- You can perform quick setup either using a tethered computer or a smart phone. The configuration process is the same.
- If a smart phone is used, disable its **Mobile Data** function.

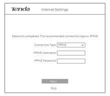
Step 1: Start a web browser either on the computer tethered to the router, or on the smart phone connected to the wireless network of the router, and access **tendawifi.com**.
Step 2: Click **Start**, the system automatically detects your internet connection type.



Welcome to Tenda Wireless Hotspot Router

Click Start to configure the internet and wireless settings quickly.

Step 3: After detection completed, just follow the on-screen instructions to set up your router.
PPPoE is used for illustrating here. Enter the **PPPoE Username** and **PPPoE Password** provided by you ISP, and click **Next**.

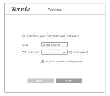


Detection completed. The recommended connection type is: PPPoE

Connection Type: PPPoE
PPPoE Username:
PPPoE Password:

Step 4: Customize the **SSID** (WiFi name) and **WiFi password** as needed. By default, the **WiFi password** is set as the **Login Password**, you can deselect the checkbox and customize them separately.
Step 5: Click **Next**.

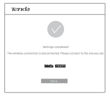
Tips:
WiFi password is used for connecting your wireless network, while **Login Password** is used for logging into the web UI of the router.



Set your SSID (WiFi name) and WiFi password

SSID: Tenda_XXXXXX
WiFi Password: ☐ No Password
☑ Set the WiFi password as the login password.

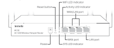
Done.
To access the internet with:
- **Wireless clients:** Connect your wirelss clients to the SSID with the WiFi password you set.
- **Wired clients:** Connect the wired clients to LAN ports of the router.



Settings completed!

The wireless connection is disconnected. Please connect to the one you set:

LED indicators, ports, and button



LED indicator	Status	Description
WiFi	Solid on	At least the 2.4 GHz or 5 GHz wireless network is enabled.
	Blinking	Data is being transmitted wirelessly.
	Off	The wireless function is disabled.
SYS	Solid on	The system is starting. After startup, it indicates that the system is faulty.
	Blinking	The system is working properly.
Activity	Solid on	No data is being transmitted over the corresponding port.
	Blinking	Data is being transmitted over the corresponding port.
	Off	The corresponding port is disconnected, or conneted abnormally.

Port/Button	Description
Power	Power jack. Use the included power adapter to supply power to the router.
Reset	Reset button. With the SYS LED indicator blinking, hold down the Reset button using a paper clip for about 8 seconds, then release. The router is reset to the factory settings successfully when all LED indicators light up.
WAN	Internet port. Used to connect the router to the internet.
WAN/LAN	By default, they are LAN ports. You can log in to the web UI of the router to change them to WAN ports as needed.
LAN	Used to connect to wired devices, such as computers, switches, or access points.

Deutsch

LED-Anzeige	Status	Beschreibung
WiFi	Leuchtet	Mindestens das 2.4 GHz oder das 5 GHz WLAN-Netzwerk ist aktiviert.
	Blinkt	Die Daten werden über WLAN übertragen.
	Aus	Die WLAN-Funktion ist deaktiviert.
SYS	Leuchtet	Das System startet. Nach der Inbetriebnahme wird angezeigt, dass das System defekt ist.
	Blinkt	Das System funktioniert gut.
Aktivität	Leuchtet	Es werden keine Daten über den entsprechenden Port übertragen.
	Blinkt	Die Daten werden über den entsprechenden Port übertragen.
	Aus	Der entsprechende Port ist getrennt oder nicht korrekt verbunden.

Español

čeština

Français

Italiano

Magyar

FAQ

Q1: I cannot log in to the web UI of the router with tendawifi.com. What should I do?
A1: Try the following solutions:
- Start a web browser, and enter **tendawifi.com** or **192.168.0.1** in the **address bar** (not searching bar).
- For configuration using a smart phone, ensure that:
  (1) Your smart phone has connected to the wireless network of the router.
  (2) Its **Mobile Data** function is disabled.
- For configuration using a tethered computer, ensure that your computer has securely connected to the LAN port of the router, and the corresponding activity LED indicator lights up.
- Reset the router.

Q2: My computer or smart phone cannot access the internet after configuration. What should I do?
A2: Try the following solutions:
- Log in to the web UI of the router, and check if the router is connected to the internet properly. If not, navigate to the **Internet Settings** page, and follow the on-screen instructions to solve it.
- If the wireless network is inaccessible:
  (1) Check if your wireless clients have been connected to the correct SSID.
  (2) If they have been connected to the correct SSID, but still cannot access the internet, forget this WiFi network, then try reconnecting to it.
- If the computer tethered to the router cannot access the internet, ensure that the computer is set to **Obtain an IP address automatically** and **Obtain DNS server address automatically**.
- Log in to the web UI of the router, and check if your clients are added into the blacklist. If yes, unblock them.
- If the problem persists, consult your ISP.

Q3: Why cannot my wireless clients scan the wireless signals of the router?
A3: Check if the **WiFi** LED indicator of the router lights up. If not, connect your computer to a LAN port of the router using an Ethernet cable, log in to its web UI, choose **Wireless** > **Wireless Settings**, and try the following solutions:
- Check if the wireless network of the router is enabled. If not, enable it and click **Save**. Then rescan using your smart phone.
- If the wireless network is already enabled, click **Expand**, and check if the **Hide SSID** is enabled. If yes, disable it, and click **Save**. Then rescan using your smart phone.
- By default, the 2.4 GHz and 5 GHz SSIDs of the router are unified. To customize the 5 GHz wireless network of the router separately, disable the **Unify 2.4&5 GHz SSID**, and the 5 GHz configuration part appears.
- Only 5 GHz-compliant wireless clients can scan the 5 GHz SSID.

LA OPERACIÓN DE ESTE DISPOSITIVO ESTÁ SUJETA A LAS SIGUIENTES CONDICIONES:
a) Es posible que este equipo o dispositivo no cause interferencia perjudicial.
b) Este equipo o dispositivo debe aceptar cualquier tipo de interferencia, incluyendo la que pueda causar su operación no deseada.
Estimado usuario: Antes de utilizar este producto lo invitamos a leer el siguiente manual para que conozca todas sus funciones y características.

CE Mark Warning

Tenda

Quick Installation Guide

Wireless Hotspot Router
Applicable models: W15E, W18E, W20E

This guide takes W15E for illustration unless otherwise specified.
The contained images and UI screenshots are subject to the actual products.

Package contents

- Wireless Hotspot Router x 1
- Power adapter x 1
- Quick installation guide x 1

If any item is missing, or damaged, please keep the original package and contact the local reseller or distributor immediately. For product or function details, please go to www.tendacn.com to download the user guide.

Русский

Подключение маршрутизатора

Настройка маршрутизатора

Português

Ligar o router

Configurar o router

Polski

Podłączanie routera

Konfigurowanie routera

Română

Conectarea routerului

Configurarea routerului

Български

Свързване на рутера

Конфигуриране на рутера