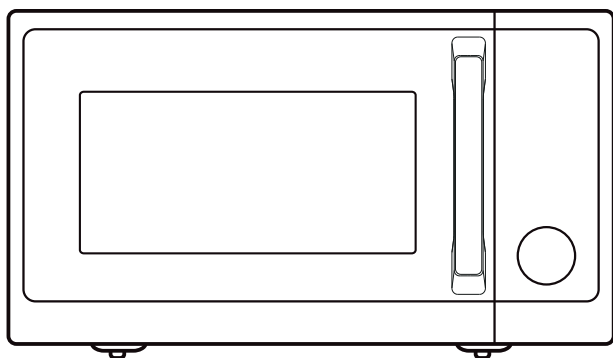


TOSHIBA

MICROWAVE OVEN INSTRUCTION MANUAL

EC0P042SV-SSHA

Please review this instruction manual before operating.



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NOTE

BEFORE OPERATING THIS PRODUCT, READ, UNDERSTAND, AND FOLLOW THESE INSTRUCTIONS.

BE SURE TO SAVE THIS BOOKLIST FOR FUTURE REFERENCE.

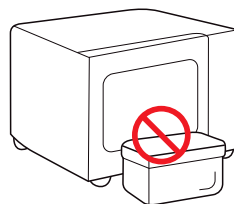
PRODUCT SAFETY

PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY

(a). Do not attempt to operate this oven with the door open since open door operation can result in harmful exposure to microwave energy.

It is important not to defeat or tamper with the safety interlocks.

(b). Do not place any object between the oven front face and the door or allow soil or cleaner residue to accumulate on sealing surfaces.



(c). Do not operate the oven if it is damaged. It is particularly important that the oven door closes properly and that there is no damage to the:

- (1). DOOR (bent)
- (2). HINGES AND LATCHES (broken or loosened)
- (3). DOOR SEALS AND SEALING SURFACES

(d). The oven should not be adjusted or repaired by anyone except properly qualified service personnel.

SPECIFICATIONS

MODEL	EC0P042SV-SSHA
RATED VOLTAGE	120 V~ 60 Hz
RATED INPUT POWER(MICROWAVE)	1250 W
RATED OUTPUT POWER(MICROWAVE)	1000 W
RATED INPUT POWER (GRILL)	1000 W
RATED INPUT POWER(CONVECTION)	1800 W

IMPORTANT SAFETY INSTRUCTIONS



WARNING

When using electrical appliances basic safety precautions should be followed, including the following.

To reduce the risk of burns, electric shock, fire, injury to persons or exposure to excessive microwave energy.



Read all instructions before using the appliance.



Read and follow the specific:
"PRECAUTIONS TO AVOID POSSIBLE EXPOSURE TO EXCESSIVE MICROWAVE ENERGY" found on page 1.



This appliance must be grounded. Connect only to properly grounded outlet. See "GROUNDING INSTRUCTIONS" found on page 5.



Install or locate this appliance only in accordance with the provided installation instructions.



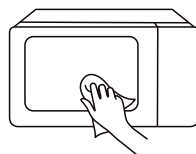
As with any appliance, close supervision is necessary when used by children.



This appliance should be serviced only by qualified service personnel. Contact nearest authorized service facility for examination, repair, or adjustment.



When cleaning surfaces of door and oven that comes together on closing the door, use only mild, nonabrasive soaps, or detergent applied with a sponge or soft cloth.



To reduce the risk of fire in the oven cavity:

1. Do not overcook food.
Carefully attend appliance when paper, plastic, or other combustible materials are placed inside the oven to facilitate cooking.
2. Remove wire twist-ties from paper or plastic bag before placing bag in oven.
3. If material inside of the oven ignite, keep oven door closed, turn oven off, and disconnect the power cord, or shut off power at the fuse or circuit breaker panel.
4. Do not use the cavity for storage purposes. Do not leave paper products, cooking utensils, or food in the cavity when not in use.



Keep cord away from heated surface.

IMPORTANT SAFETY INSTRUCTIONS



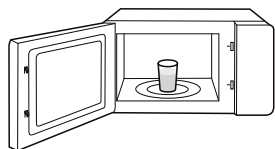
Liquids, such as water, coffee, or tea are able to overheat beyond the boiling point without appearing to be boiling. Visible bubbling or boiling when the container is removed from the microwave oven is not always present.

THIS COULD RESULT IN VERY HOT LIQUID SUDDENLY BOILING

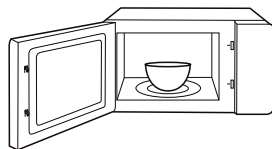
OVER WHEN THE CONTAINER IS DISTURBED OR A UTENSIL IS INSERTED INTO THE LIQUID.

To reduce the risk of injury to persons:

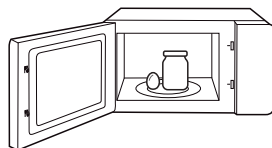
1. Do not overheat the liquid.
2. Stir the liquid both before and halfway through heating it.
3. Do not use straight-sided containers with narrow necks.
4. After heating, allow the container to stand in the microwave oven for a short time before removing the container.
5. Use extreme care when inserting a spoon or other utensil into the container.



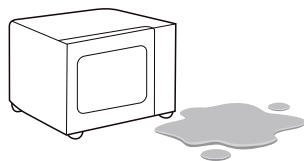
Oversized food or oversized metal utensils should not be inserted in a microwave/toaster oven as they may create a fire or risk of electric shock.



Some products such as whole eggs and sealed containers, for example, closed glass jars are able to explode and should not be heated in this oven.



Do not store this appliance outdoors. Do not use this product near water - for example, near a kitchen sink, in a wet basement, near a swimming pool, or similar location.



Do not immerse cord or plug in water or any other liquid.



IMPORTANT SAFETY INSTRUCTIONS



Use this appliance only for its intended use as described in the manual.

Do not use corrosive chemicals or vapors in this appliance. This type of oven is specifically designed to heat, cook or dry food.

It is not designed for industrial or laboratory use.



Do not operate this appliance if it has a damaged cord or plug, if it is not working properly, or if it has been damaged or dropped.



Do not cover or block any openings on the appliance.



Do not clean with metal scouring pads.

Pieces can burn off the pad and touch electrical parts involving a risk of electric shock.



Do not let cord hang over edge of table or counter.



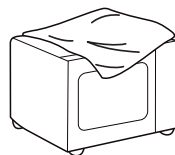
Do not use paper products when appliance is operated in the toaster mode.



Do not store any materials, other than manufacturer's recommended accessories, in this oven when not in use.



Do not cover racks or any other part of the oven with metal foil. This will cause over-heating of the oven.



SAVE THESE INSTRUCTIONS

HOUSEHOLD USE ONLY(NOT FOR COMMERCIAL USE)

GROUNDING INSTRUCTIONS

This appliance must be grounded. In the event of an electrical short circuit, grounding reduces the risk of electric shock by providing an escape wire for the electric current. This appliance is equipped with a cord having a grounding wire with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.

WARNING - Improper use of the grounding can result in a risk of electric shock. Consult a qualified electrician or serviceman if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded. If it is necessary to use an extension cord, use only a 3-wire extension cord that has a 3-blade grounded plug, and 3-slot receptacle that will accept the plug on the appliance. The marked rating of the extension cord shall be equal to or greater than the electrical rating of the appliance.



Electric Shock Hazard:

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this appliance.



Electric Shock Hazard:

Improper use of the grounding can result in electric shock. Do not plug into an outlet until appliance is properly installed and grounded.

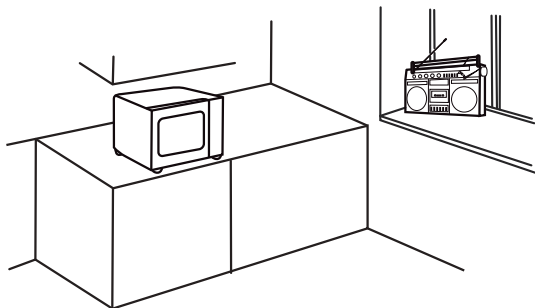
1. A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
2. Longer cord sets or extension cords are available and may be used if care is exercised in their use.
3. If a long cord or extension cord is used:
 - (1). The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance.
 - (2). The extension cord must be a grounding-type 3-wire cord.
 - (3). The longer cord should be arranged so that it will not drape over the counter top or tabletop where it can be pulled on by children or tripped over unintentionally.

RADIO INTERFERENCE

1. Operation of the microwave oven may cause interference to your radio, TV or similar equipment.
2. When there is interference, it may be reduced or eliminated by taking the following measures:

- (1). Clean door and sealing surface of the oven.
- (2). Reorient the receiving antenna of radio or television.
- (3). Relocate the microwave oven with respect to the receiver.
- (4). Move the microwave oven away from the receiver.
- (5). Plug the microwave oven into a different outlet so that microwave oven and receiver are on different branch circuits.

**This device complies
with part 18 of the FCC Rules.**



UTENSILS



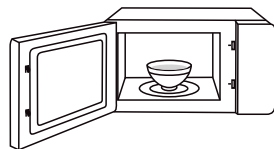
• Personal Injury Hazard:

Tightly-closed utensils could explode. Closed containers should be opened and plastic pouches should be pierced before cooking. See the instructions on "Materials you can use in microwave oven or to be avoided in microwave oven."

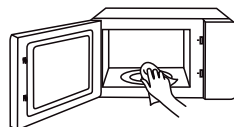
There may be certain non-metallic utensils that are not safe to use for microwaving. If in doubt, you can test the utensil in question following the procedure below.

Utensil Test:

1. Fill a microwave-safe container with 1 cup of cold water (8.5 oz) along with the utensil in question.
2. Cook on maximum power for 1 min.
3. Carefully feel the utensil. If the empty utensil is warm, do not use it for microwave cooking.
4. Do not exceed 1 min cooking time.



KEEP THE CAVITY CLEAN



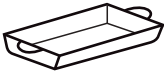
MATERIALS YOU CAN USE IN MICROWAVE OVEN

UTENSILS	REMARKS
 Browning dish	Follow manufacturer's instructions. The bottom of browning dish must be at least 3/16 inch (5mm) above the turntable. Incorrect usage may cause the turntable to break. 
 Dinnerware	Microwave-safe only. Follow manufacturer's instructions. Do not use cracked or chipped dishes. 
 Glass jars	Always remove lid. Use only to heat food until just warm. Most glass jars are not heat resistant and may break. 
 Glassware	Heat-resistant oven glassware only. Make sure there is no metallic trim. Do not use cracked or chipped dishes. 
 Oven cooking bags	Follow manufacturer's instructions. Do not close with metal tie. Make slits to allow steam to escape. 
 Paper plates and cups	Use for short-term cooking/warming only. Do not leave oven unattended while cooking. 
 Paper towels	Use to cover food for reheating and absorbing fat. Use with supervision for a short-term cooking only. 
 Parchment paper	Use as a cover to prevent splattering or a wrap for steaming. 

MATERIALS YOU CAN USE IN MICROWAVE OVEN

UTENSILS	REMARKS
 Plastic	Microwave-safe only. Follow the manufacturer's instructions. Should be labeled "Microwave Safe". Some plastic containers soften, as the food inside gets hot. "Boiling bags" and tightly closed plastic bags should be slit, pierced or vented as directed by package. 
 Plastic wrap	Microwave-safe only. Use to cover food during cooking to retain moisture. Do not allow plastic wrap to touch food. 
 Thermometers	Microwave-safe only (meat and candy thermometers). 
 Wax paper	Use as a cover to prevent splattering and retain moisture. 

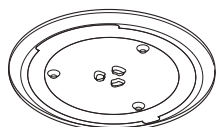
MATERIALS CAN NOT BE USED IN MICROWAVE OVEN

UTENSILS	REMARKS
 Aluminum tray	May cause arcing. Transfer food into microwave-safe dish. 
 Food carton with metal handle	May cause arcing. Transfer food into microwave-safe dish. 
 Metal or metal trimmed utensils	Metal shields the food from microwave energy. Metal trim may cause arcing. 
 Metal twist ties	May cause arcing and could cause a fire in the oven. 
 Paper bags	May cause a fire in the oven. 
 Plastic foam	Plastic foam may melt or contaminate the liquid inside when exposed to high temperature. 
 Wood	Wood will dry out when used in the microwave oven and may split or crack. 

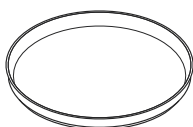
SETTING UP YOUR OVEN

NAMES OF MICROWAVE OVEN PARTS AND ACCESSORIES

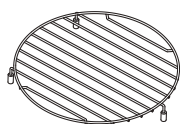
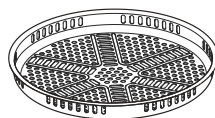
Remove the oven and all materials from the carton and oven cavity.



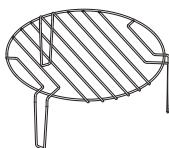
Glass turntable



Bake Tray (Cannot be used in conjunction with microwave function and can be placed on the lower wire rack or grill rack)



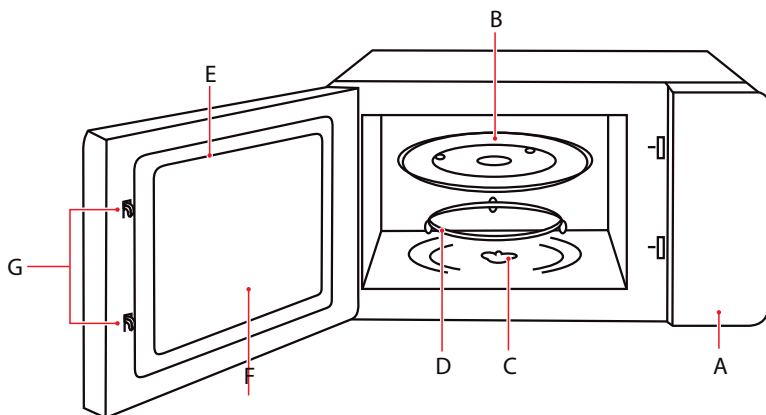
Lower Wire Rack(Can not be used in microwave function and must be placed on the glass turntable)



Grill Rack(Can not be used in microwave function and must be placed on the glass turntable)



Instruction Manual



- A. Control panel
- B. Glass tray
- C. Turntable shaft
- D. Turntable ring assembly

- E. Door assembly
- F. Observation window
- G. Safety interlock system

SETTING UP YOUR OVEN

TURNTABLE INSTALLATION

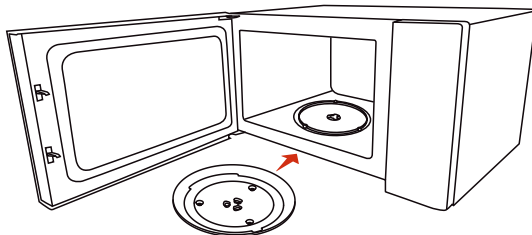
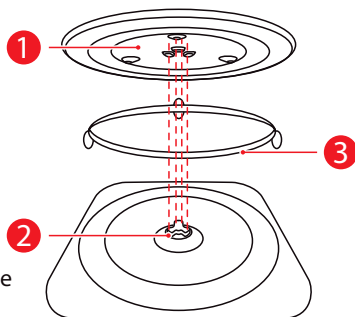
Cleaning the cooking compartment and putting the turntable in place.

For new installations, make sure all packaging and shipping tape has been removed from the turntable shaft.

Before using the appliance to prepare food for the first time, you will need to put the turntable in place correctly. You must clean the cooking compartment and accessories.

How to put the turntable in place:

1. Place the turntable ring assembly^③ into the recess in the cooking compartment.
2. Place the glass tray^① on the turntable ring assembly^③. Fit the raised, curved lines in the center of the glass tray bottom between the three spokes of the shaft. Make sure that the glass tray^① engages in the turntable shaft^② in the center of the cooking compartment floor. The rollers on the shaft should fit inside the turntable bottom ridge.



NOTE

- Never use the appliance without the turntable. Make sure that it is properly engaged. The turntable can turn clockwise or anti-clockwise.
- Never place the glass tray upside down. The glass tray should never be restricted.
- Both glass tray and turntable ring assembly must always be used during cooking.
- All food and containers of food are always placed on the glass tray for cooking.
- Never restrict the movement of the turntable.
- If glass tray or turntable ring assembly cracks or breaks, contact your nearest authorized service center.

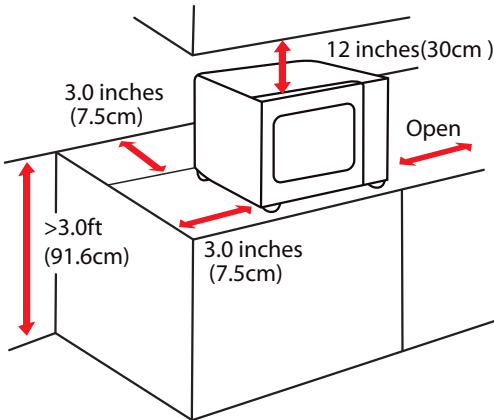
COUNTERTOP INSTALLATION

Remove all packing material and accessories. Examine the oven for any damage such as dents or broken door. Do not install if oven is damaged.

Cabinet: Remove any protective film found on the microwave oven cabinet surface. Do not remove the light brown Mica cover that is attached to the oven cavity to protect the magnetron.

INSTALLATION

1. Select a level surface that provide enough open space for the intake and/or outlet vents.
A minimum clearance of 3.0 inches (7.5cm) is required between the oven and any adjacent walls. One side must be open.
The minimum installation height is 3.0ft(91.6cm).
 - a. Leave a minimum clearance of 12 inches (30cm) above the oven.
 - b. Do not remove the legs from the bottom of the oven.
 - c. Blocking the intake and/or outlet openings can damage the oven.
 - d. Place the oven as far away from radios and TV as possible.Operation of microwave oven may cause interference to your radio or TV reception.

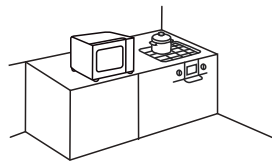


2. Plug microwave oven into a standard household outlet. Be sure the voltage and the frequency is the same as the voltage and the frequency on the rating label.



NOTE

- Do not install oven over a range cooktop or other heat-producing appliance. If installed near or over a heat source, the oven could be damaged and the warranty would be avoid.



The accessible surface may be hot during operation

INSTRUCTION FOR USE

BEFORE USING FOR THE FIRST TIME

It is normal that the stove may produce unpleasant odors when it is used for the first time.

This section tells you what you need to do before using your microwave to prepare food for the first time. Read the section entitled "**SAFETY INFORMATION**" beforehand.

"IMPORTANT SAFETY INFORMATION" on page 2.

Before you can use your new appliance, you will need to put the turntable in place correctly. You must also clean the cooking compartment and accessories.

Cleaning the cooking compartment and putting the turntable in place

Before using the appliance to prepare food for the first time, you must clean the cooking compartment and accessories.

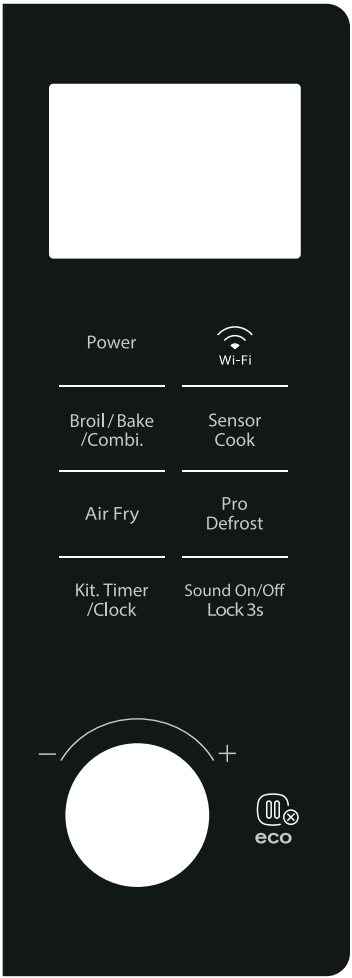


NOTE

- Never use the appliance without the turntable.
- Make sure that it is properly engaged. The turntable can turn clockwise or anti-clockwise.

OPERATION

CONTROL PANEL AND FEATURES



1. POWER LEVELS

Ten power levels are available.

Prior to cooking, press Power Level and "PL10" will display. Then press number pads to select a different power level. Please refer to page 16 "MICROWAVE COOK" for detailed power level setting.

LEVEL	POWER	DISPLAY
10	100%	P100
9	90%	P90
8	80%	P80
7	70%	P70
6	60%	P60
5	50%	P50
4	40%	P40
3	30%	P30
2	20%	P20
1	10%	P10

2. CLOCK SETTING

When the microwave oven is plugged into an outlet, "0:00" will display.

a Press Kit.Timer/Clock twice.



b Turn the knob to set the hour figures, it should de within 1-12.



c Press Kit.Timer/Clock to confirm.



d Turn the knob to set the minute figures, it should de within 0-59.



- e Press Kit.Timer/Clock to confirm.

Kit. Timer
Clock

3. KITCHEN TIMER

When the microwave oven is plugged into an outlet, "0:00" will display.

- a Press Kit.Timer/Clock once.

Kit. Timer
Clock

- b Turn the knob to set the time, it should be within 0:05-95:00.



- c Press  to start counting down.



NOTE

- The Kitchen Timer setting is different from the Clock setting; it is simply a timer.
- During the Kitchen Timer function, no cooking function can be set into operation.
- Kitchen Timer amount cannot be increased by pressing START/+30Sec.
- Pressing STOP/Cancel will cancel the Timer countdown.

4. MICROWAVE COOK

When the microwave oven is plugged into an outlet , "0:00" will display.

a Press Power more time to choose the power level.

a or

Press Power once, and then turn the knob to set the power level

Power

Power

b Press  to confirm the power level.

c Turn the knob to set the time, it should be within 0:05-95:00.

d Press  to start cooking.

5. Grill Function

a Press Broil/Bake/Combi. once.

b Press  to confirm, G-1 will display.

c Turn the knob to set the time, it should be within 0:05-95:00.

Broil / Bake

d Press  to start cooking.



NOTE

- When half of the time has passed, the buzzer will sound to remind you to turn the food over. If no operation, the oven will continue working.
- Press  to increase the time by 30 seconds.

6. Combination Function

Press Broil/Bake/Combi. repeatedly to choose the mode.

Broil/Bake/Combi.

a or

Press Broil/Bake/Combi. once, and then turn the knob right to choose the desired mode.C-1 and C-2 are available.

Broil/Bake/Combi.



b Press  to confirm.



c Turn the knob to set the time, it should be within 0:05-95:00.



d Press  to start cooking.



7. Convection with preheat

a Press Broil/Bake/Combi. repeatedly to set the temperature. "100°F, 150°F, 250°F, 275°F, 300°F, 325°F, 350°F, 375°F, 400°F, 425°F" are available.

Broil/Bake/Combi.

b Press Broil/Bake repeatedly twice, "100°F" will display, turn the knob to set the temperature.

Broil/Bake/Combi.



b Press  to confirm.



c Press  to start preheating.

When the temperature has arrived, please open and then close the door to cancel preheat.



d Turn the knob to set the time, it should be within 0:05-95:00.



e Press  to start cooking.



8. Convection without preheat

a Press Broil/Bake repeatedly to set the temperature. "100°F, 150°F, 250°F, 275°F, 300°F, 325°F, 350°F" 375°F" 400°F, 425°F are available.

Broil/Bake/Combi.

b Press Broil/Bake repeatedly twice, "100°F" will display, turn the knob to set the temperature.

Broil/Bake/Combi.



b Press  to confirm the temperature.



c Turn the knob to set the time, it should be within 0:05-95:00.



d Press  to start cooking.



9. Auto Menu

a In waiting state, Turn the knob right to set the menu.
A01-A06 will display in order.



b Press  to confirm the menu.



c Turn the knob to set the weight of the food.



d Press  to start cooking.



MENU	DISPLAY	WEIGHT/ PORTION	POWER LEVEL
A01 POPCORN	3.2Oz 3.5Oz	3.2Oz 3.5Oz	P100
A02 BEVERAGE	4Oz 8Oz 12Oz	4Oz 8Oz 12Oz	P100
A03 SOUP	8Oz 16Oz 24Oz	8Oz 16Oz 24Oz	P100
A04 OATMEAL	28Oz	28Oz	P100/P50

11. WEIGHT DEFROST

- a

or

Press Pro Defrost repeatedly to choose the defrost menu.

Pro Defrost
- b

Press

+30S

to confirm.

Pro Defrost

+30S
- c

Turn the knob to choose the defrost weight, it should be within 4-70Oz.

+30S
- d

Press

+30S

to start counting down.

+30S

LED DISPLAY	FOOD	WEIGHT RANGE
dEF1	Vegetables	4-70Oz
dEF2	Fruit	4-70Oz
dEF3	Chicken	4-70Oz
dEF4	Fish	4-70Oz
dEF5	Meat	4-70Oz
dEF6	Broth	4-70Oz

The step quantities for the adjustment weight of the coding switch are as follow:

4 ~10 Oz	1Oz
10 ~30 Oz	2Oz
30~66 Oz	3Oz
66Oz~70Oz	4Oz

12. TIME DEFROST

Press Pro Defrost repeatedly to choose the "dEF7".

Pro
Defrost

a or

Press Pro Defrost once, "dEF1" will display, and then turn the knob to choose the menu "dEF7".

Pro
Defrost



b Press  to confirm.



c Turn the knob to choose the defrost time, it should be within 0:05-95:00.



d Press  to start counting down.



13. SENSOR COOK

Press Sensor Cook more times to choose the type of food.

Sensor
Cook

a or

Press Sensor Cook once,
Turn the knob to choose the type of food.

Sensor
Cook



b Press START/+30Sec. to start cooking.
Once the food has been sensed, the countdown starts.



SENSOR COOK CHART:

FOOD	DISPLAY	POWER LEVEL
Auto Reheat	SC-1	100%/100%
Potato	SC-2	100%/100%
Pizza	SC-3	100%/100%
Ground meat	SC-4	100%/100%
Vegetable	SC-5	100%/0%

14. SPEED COOKING

a Turn the knob left once to choose the cooking mode with 100% power level for 5 seconds directly.



b Turn the knob to set the time, it should be within 0:05-95:00.



c Press  to start cooking.



a Press  once to cook with 100% power level with 30 seconds directly.



NOTE

• Press  to increase the time by 30 seconds.

15. LOCK FUNCTION

- a** To lock the microwave so that it cannot be operated by children or other unintended users, press Sound On/OFF Lock 3s pad for 3 seconds.

Sound On/Off
Lock 3s

- b** To unlock, press STOP/Cancel for 3 seconds, you will hear a long beep.

Sound On/Off
Lock 3s

16. SILENT MODE

- a** To enter the silent mode
In waiting state, press Sound On/OFF Lock 3s pad once, the screen will display "oFF" for 1 second.

Sound On/Off
Lock 3s

- b** To exit the silent mode
In waiting and silent mode, press Sound On/OFF Lock 3s pad once, the screen will display "on" for 1 second.

Sound On/Off
Lock 3s

18. INQUIRING FUNCTION

- a** When oven is cooking, press Kit.Timer/Clock for the time of day to appear for three seconds in the display.

Kit. Timer
Clock

17. ECO FUNCTION

- a To enter ECO mode:

In waiting state, press “”, the screen will turn off.



- b To cancel ECO mode:

In ECO mode, turn the knob, press any keys or open oven door.



19. WIFI CONNECTION

- a Connect the network

Please turn on the Bluetooth on your phone. If not, go to Settings and turn it on. Press and hold “” for 3 seconds, till a beep sounds, “AP” and flashing “” show on display. If it fails, “N0” will display, and the oven will return to standby after 30 seconds.



- b Disconnect from the network

Press and hold “” for 8 seconds, till a beep sounds, “—” flashes for few seconds, if the link has been removed successfully, the screen will display “8888” and then return to standby after 3 seconds. If it fails, “FFFF” will display, and the oven will return to standby after 3 seconds.



CLEANING

With good care and cleaning, your appliance will retain its appearance and remain fully functioning for a long time to come. We will explain here how you should correctly care for and clean your appliance.



WARNING

- Scratched glass in the appliance door may develop into a crack. Do not use a glass scraper, sharp or abrasive cleaning aids or detergents.
- The surface of the appliance may become damaged if it is not cleaned properly. Microwave energy may escape. Clean the appliance on a regular basis, and remove any food remnants immediately.
- Do not immerse the appliance in water or clean under a jet of water.

Cleaning agent

To ensure that the different surfaces are not damaged by using the wrong cleaning agent, observe the information in the table. Wash new sponge cloths thoroughly before use.

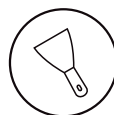
Do not use:



Harsh or abrasive cleaning agents



Metal or glass scrapers to clean the door panels



Metal or glass scrapers to clean the door seal



Hard scouring pads or sponges

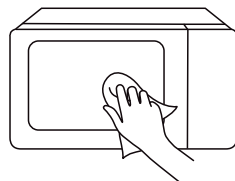


Cleaning agents with a high alcohol content

APPLIANCE FRONT

Hot soapy water:

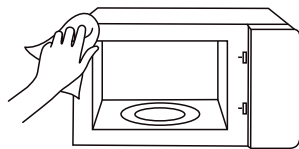
Clean using a dish cloth and then dry with a soft cloth. Do not use metal or glass scrapers for cleaning.



APPLIANCE FRONT WITH STAINLESS STEEL

Hot soapy water:

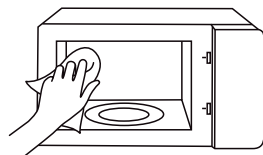
Clean using a dish cloth and then dry with a soft cloth. Remove splashes and patches of limescale, grease, starch and albumin immediately. Corrosion can form under these patches or splashes. Do not use glass cleaners or metal or glass scrapers for cleaning.



COOKING COMPARTMENT MADE OF STAINLESS STEEL

Hot soapy water or vinegar solution:

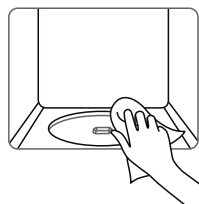
Clean using a dish cloth and then dry with a soft cloth. Do not use oven spray or any other aggressive oven cleaners or abrasive materials. Scouring pads, rough sponges and pan cleaners are also unsuitable. These items scratch the surface. Allow the interior surfaces to dry completely.



RECESS IN THE COOKING COMPARTMENT

Damp cloth:

Water must not be allowed to run into the appliance through the turntable drive. Dry the turntable drive with a cloth.



TURNTABLE AND ROLLER RING

Hot soapy water:

When placing the turntable back into its recess, it must engage properly.



DOOR PANELS

Glass cleaner:

Clean with a dish cloth. Do not use glass scrapers.

MAINTENANCE

TROUBLE SHOOTING

Check your problem by using the chart below and try the solutions for each problem.

If the microwave oven still does not work properly, contact the nearest authorized service center.

TROUBLE	POSSIBLE CAUSE	POSSIBLE REMEDY
Oven will not start	a. Electrical cord for oven is not plugged in. b. Door is open. c. Wrong operation is set.	a. Plug into the outlet. b. Close the door and try again. c. Check instructions
Arcing or sparking	a. Materials to be avoided in microwave oven were used. b. The oven is operated when empty. c. Spilled food remains in the cavity.	a. Use microwave-safe cookware only. b. Do not operate with oven empty. c. Clean cavity with wet towel.
Unevenly cooked foods	a. Materials to be avoided in microwave oven were used. b. Food is not defrosted completely. c. Cooking time, power level is not suitable. d. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Use correct cooking time, power level. d. Turn or stir food.
Overcooked foods	Cooking time, power level is not suitable.	Use correct cooking time, power level.
Undercooked foods	a. Materials to be avoided in microwave oven were used. b. Food is not defrosted completely. c. Oven ventilation ports are restricted. d. Cooking time, power level is not suitable.	a. Use microwave-safe cookware only. b. Completely defrost food. c. Check to see that oven ventilation ports are not restricted. d. Use correct cooking time, power level
Improper defrosting	a. Materials to be avoided in microwave oven were used. b. Cooking time, power level is not suitable. c. Food is not turned or stirred.	a. Use microwave-safe cookware only. b. Use correct cooking time, power level. c. Turn or stir food.

ONE YEAR LIMITED WARRANTY

This product carries a warranty stating that it will be free from defects in material and workmanship for a period of one year from the date of purchase. This warranty is valid for the original retail purchaser from the date of initial retail purchase and is not transferable. Keep your original sales receipt.

IMPORTANT:

1. This warranty does not cover damages resulting from accident, misuse or abuse, lack of reasonable care, the affixing of any attachments not provided with the product, loss of parts, or subjecting the appliance to any but the specified voltage. (Read directions carefully.)
2. This warranty is void if this product is ever used for other than private household purposes.
3. This warranty is void if this product is ever used outside of United State.

If service is required during the warranty period, properly pack your unit. We recommend using the original carton and packing materials.

If additional assistance is needed, please contact customer assistance at:

customercare@us.toshiba-lifestyle.com

855-204-5313

Midea America Corp. expressly disclaims all responsibility for consequential damages or incidental losses caused by use of the appliance. Some states do not allow this exclusion or limitation of incidental or consequential losses so the foregoing disclaimer may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

The serial number can be found on the back cabinet. We suggest that you record the serial number of your unit in the space below for future reference

Model Number : _____

Serial Number : _____

Product registration is not mandatory. Failure to complete and return the card or form does not diminish the consumer's warranty rights.

SAVE THIS FOR YOUR RECORDS

Made in China

#DetailsMatter

Customercare@us.toshiba-lifestyle.com
855-204-5313