



motorola



User's Guide

Smart Soothing and Monitoring Companion

Models: MBP163CONNECT

The features described in this guide are subject to modifications without prior notice.

Welcome...

to your new Motorola Smart Soothing and Monitoring Companion!

Thank you for purchasing the Smart Soothing and Monitoring Companion. Now you can hear your baby sleep in the room or monitor your older children in their playroom and control on compatible, smartphones or tablets. Install the Unit only from your iPhone® / iPad® or Android™ devices and hear the Audio Stream from your PC or Notebook, as well as from your iPhone® / iPad® or Android™ devices.

Please keep your original dated sales receipt for your records. For warranty service of your Motorola product, you will need to provide a copy of your dated sales receipt to confirm warranty status. Registration is not required for warranty coverage.

For product-related questions, please call:

US and Canada 1-888-331-3383

Email: support@motorolastore.com

On the Web: www.motorolastore.com

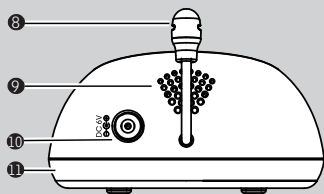
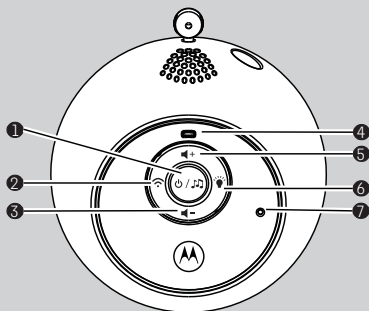
This User's Guide has all the information you need to make the most out of your product.

Please read the Safety Instructions on pages 5 before you install the unit.

Inside the Box

- 1 x Smart Soothing and Monitoring Companion (Baby Unit)
- 1 x Quick Start Guide
- 1 x Adapter

Overview of the Smart Soothing and Monitoring Companion



1. Power/Lullaby button

Press and hold (around 3s) until the Power Indicator is on to turn ON the unit. Press and hold until Power indicator off to turn OFF the unit. Press to turn ON/OFF lullaby playback.

2. Pair button

Press and hold (around 5s) to enter to Wi-Fi pairing mode. Press and hold exceeds 20s, factory default mode is triggered

3. Volume Down button

Press to decrease speaker volume level (from Level 5 to Level 1).

4. Power/Link indicator

ON steadily in Blue when the unit is powered on and connected to Smart Nusery Server.

Flashes in Red when it is Pairing and Setting up. OFF when the unit is powered off.

5. Volume Up button

Press to increase speaker volume level (from Level 1 to Level 5).

6. Night Light button

Press to turn ON/OFF the Night Light.

7. Microphone

Speak to your lovely baby.

8. Antenna

9. Speaker

10. Power Socket

11. Night Light

Important guidelines for installing your Smart Soothing and Monitoring Companion Unit

- Use of other 2.4 GHz products, such as other wireless networks, Bluetooth™ systems or microwave ovens may cause interference with this product. Keep the Wi-Fi® Companion Unit away from these types of products, or turn them off if they appear to be causing interference.
- Always ensure that you have a good Wi-Fi® connection available.

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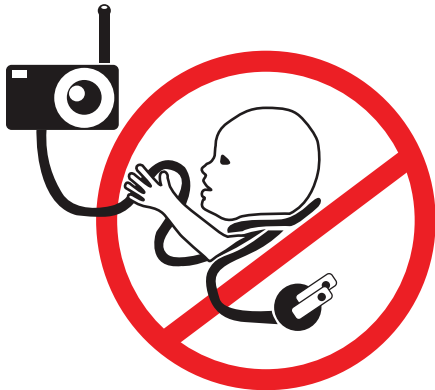
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1. Safety Instructions



WARNING:

Strangulation Hazard. Children have STRANGLED in cords. Keep this cord out of the reach of children (more than 3 feet away). Never use extension cords with AC Adapters. Only use the AC Adapters provided.





Device SET UP & USE:

- Choose a location for Smart Soothing and Monitoring Companion that will provide the best audio reception of your baby in his/her crib.
- Place the device on a flat surface, such as a dresser, bureau or shelf, or mount the Unit on a wall securely using the keyhole slots under the stand.
- NEVER place the Unit or cords within the crib.

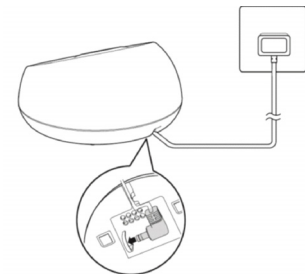
WARNING

This Smart Smooth and Monitoring Companion is compliant with all relevant standards regarding electromagnetic fields and is, when handled as described in the User's Guide, safe to use. Therefore, always read the instructions in this User's Guide carefully before using the device.

- Adult assembly is required. Keep small parts away from children when assembling.
- This product is not a toy. Do not allow children to play with it.
- This device is not a substitute for responsible adult supervision.
- Keep this user's guide for future reference.
- Keep the cords out of reach of children.
- Do not cover the device with a towel or blanket.
- Test this monitor and all its functions so that you are familiar with it prior to actual use.
- Do not use the device in damp areas or close to water.
- Do not install the device in extreme cold or heat, direct sunlight, or close to a heat source.
- Only use the chargers and power adapters provided. Do not use other chargers or power adapters as this may damage the device and battery pack.
- Do not touch the plug contacts with sharp or metal objects.
- Connect the power adapters to easily accessible mains power.

2. Getting Started

- Insert the DC plug of the power adapter into the DC jack on the back of the baby unit.
- Connect the other end of the power adapter to a suitable electrical outlet.



NOTE

Only use the provided power adapter.

3. Using Your Smart Soothing and Monitoring Companion

Please read these instructions carefully, and be aware Smart Smooth and Monitoring Companion is only intended as an aid. It is not a substitute for responsible and proper adult supervision.

3.1 Power on or off the baby unit

- Press and hold to power  /  on the Unit. The Power/Link indicator turns on.
- Press and hold  /  again to power off the Unit. The power/Link indicator turns off.

3.2 Lullaby

You can play audiobook and lullaby to drown out disturbances so that your child can slumber peaceful and easily.

Press  /  repeatedly to select your preferred audiobook or soothing sound, the device pre-installed 5 audiobooks and soothing sounds or you can download additional lullabies, soothing sounds, and audiobooks from our website www.motorolastore.com/support.

3.3 Adjust speaker volume level

When the audiobook or lullaby playback, you can adjust the speaker volume from level 1 to level 5 as you prefer.

Press  to increase or  to decrease the volume of the unit respectively, the sound level will be detected on your iPhone®/iPad® or Android™ devices that paired.

3.4 Set nightlight

The nightlight feature is intended to give the room a soft glow so the baby can be observed without disturbing it with bright lights.

1. Press  button to turn on the night light.
2. It's switchable to anyone of the five modes, which are gradients, red, green and blue color of night light Off by pressing  button repeatedly.

4. System Requirements

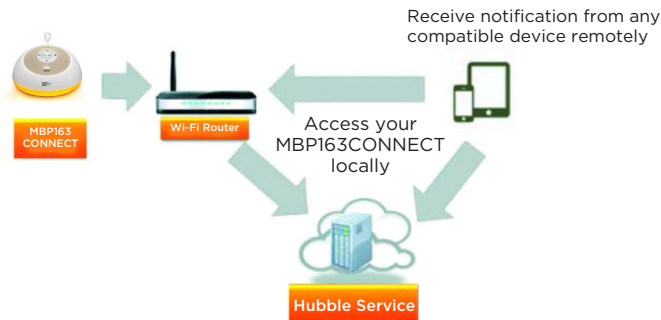
Smartphones / Tablets: Android™ and iOS® only.

Minimum requirement: iOS 8.0, Android 5.0 or above.

For more information, please visit: <https://hubbleconnected.com/requirements>.

5. Connecting Devices

How does it work?



When a user tries to access the Companion Unit, our secure server authenticates the user's identity and permits access to the Companion Unit.

5.1 Setup

- Place the Unit in a convenient location (e.g. on a table) near your baby and power up the Unit, it must be within range of the Wi-Fi router with which you want to connect, and have the router password available for entering during the in-app setup process.

NOTE

*Do not place the Unit within the baby's reach!
Ensure it is not close to other electrical equipment.*

5.2 What you need

- MBP163CONNECT
- Device with Android™ system 5.0 or above
- or Any iOS® Device with iOS version 8.0 or above

Note: You can only setup via a compatible smartphone or tablet and not via a PC.

5.3 User Account and MBP163CONNECT setup on Android™ Devices

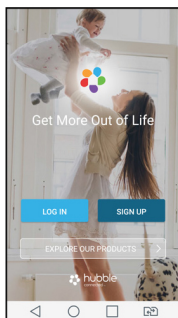
5.3.1 Download Hubble for Smart Nursery App.



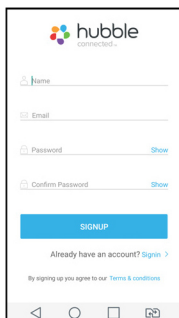
- Go to Google Play™ Store to search for **Hubble for Smart Nursery App**.
- Download **Hubble for Smart Nursery App** from Google Play™ Store and install it on your Android™ device.

5.3.2 Run Hubble for Smart Nursery App on Android™ Device

- Ensure that your smart device is connected to your Wi-Fi® router.
- Run **Hubble Connect for Smart Nursery App**, SIGN UP by entering your account information, read through the Terms & Conditions, then select "I agree to the Terms of Use". (Pictures A1, A2).



A1

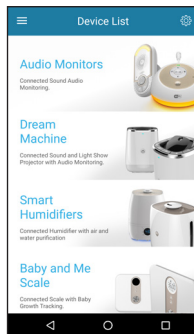


A2

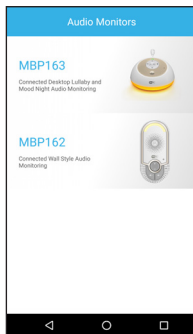
Note: If you already have a Smart Nursery App account, please select **Already have an Account?** to go to the next steps.

5.3.3 Add the MBP163CONNECT to your account

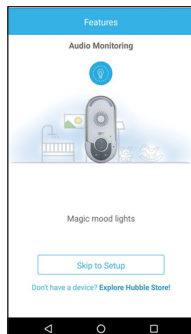
- Tap on Audio Monitors then tap MBP163 to add the device, read through the features of MBP163CONNECT or tap on Skip to setup. (Pictures A3, A4, A5)



A3



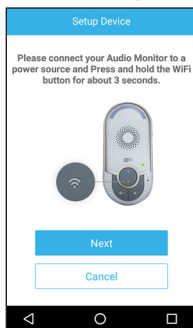
A4



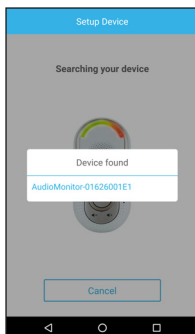
A5

- Press and hold the **PAIR** button at the front of MBP163CONNECT, you will hear a Beep tone for the device which it is ready for pairing.

- Tap Next, the App will automatically search for your device as shown in the picture below. (Pictures A6, A7).

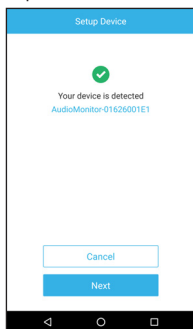


A6

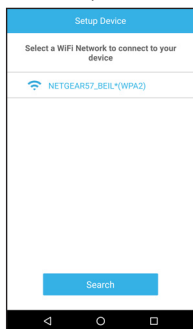


A7

- Tap the device SSID (AudioMonitor-0163XXXXXX) to connect to the App. (Picture A8)
- Tap Next to search for the Wi-Fi router. (Picture A9)

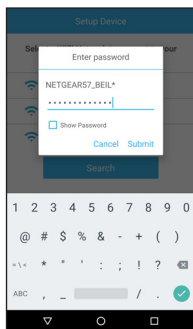


A8

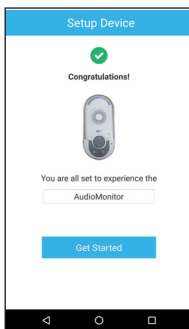


A9

- Select your Wi-Fi® network, enter your password and then tap Search. (Picture A10)
- It will take a few minutes for the device to connect to the Wi-Fi® the device is successfully registered to your Smart Nursery account. (Picture A11)



A10



A11

- If connection fails, please tap Retry and repeat the steps starting from steps 4.3.3.

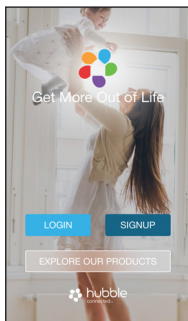
5.4 User Account and MBP163CONNECT setup on iOS® Devices

5.4.1 Download Hubble for Smart Nursery App

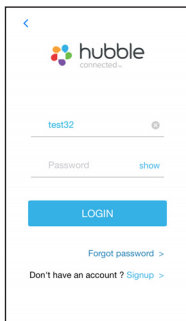
- Go to App Store to search for "Hubble for Smart Nursery" App.
- Download "Hubble for Smart Nursery" App and install it on your iOS® device.

5.4.2 Run Smart Nursery App on your iOS® Device

- Ensure that your iOS® device is connected to your Wi-Fi® Router.
- Run the "Hubble for Smart Nursery" App, enter your account information, read through the Terms and Conditions, and then select "I agree to the Terms of Use". (Pictures i1, i2)



i1

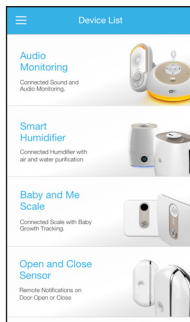


i2

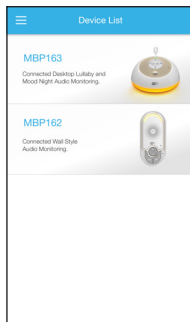
Note: If you already have a Smart Nursery App account, please select "Already have an Account?" to go to the next step.

5.4.3 Add the MBP162CONNECT to your account

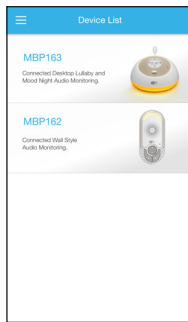
- Tap on Audio Monitors the tap MBP163 to add the device, read through the features of MBP163CONNECT or tap on Skip to setup. (Pictures i3, i4, i5)



i3

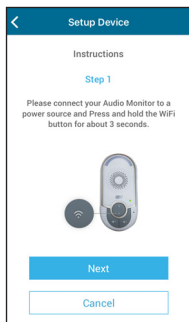


i4



i5

- The following setup instructions will appear on the screen. (Pictures i6, i7)

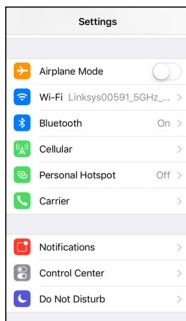


i6

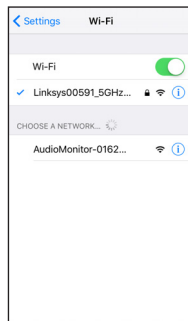


i7

- Press and hold the **PAIR** button at the front of MBP163CONNECT, you will hear a Beep tone from the device which it is ready for pairing.
- Go to **Settings > Wi-Fi** menu on your iOS® device. (Picture i8).
- Select your device **SSID** (AudioMonitor-0163XXXXXX) from the list of networks. (Picture i9).

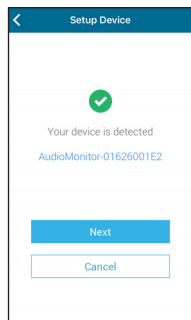


i8

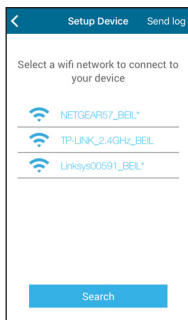


i9

- Press Home Key to return back, tap the Smart Nursery app to resume setup, the SSID will be detected on your iOS device. (Picture i10)
- Tap **NEXT**
- Select your Wi-Fi® network and tap Search. (Picture i11)

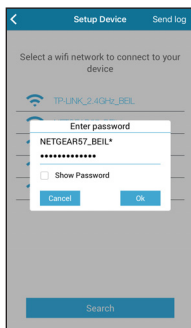


i10

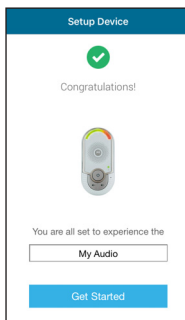


i11

- It will take a few minutes for the device to connect to the Wi-Fi[®] network, the device is successfully registered to your Smart Nursery account. (Picture i13)



i12



i13

- If connection fails, please tap Retry and repeat the steps starting from 5.4.3.

5.5 Reset the Smart Monitoring Companion

Note: If your Companion Unit is moved from one router (e.g. home) to another (e.g. office) or you have setup issues, then the Unit must be reset.

- Press and hold **PAIR button**  for more than 20s to enter to deregister mode and perform factory default. You will hear a series of bleeps as you hold the button. After 20 seconds the unit will re-initialise. When it is ready the night light will flash ready for pairing.
- Register your device to Smart Nursery App by following the steps in section 4.3.3 for Android™ devices or in section 4.4.3 for iOS® devices.

6. *Disposal of the Device (Environment)*

At the end of the product life cycle, you should not dispose of this product with normal household waste. Take this product to a collection point for the recycling of electrical and electronic equipment. The symbol on the product, user's guide and/or box indicates this.



Some of the product materials can be re-used if you take them to a recycling point. By reusing some parts or raw materials from used products you make an important contribution to the protection of the environment.

Please contact your local authorities in case you need more information on the collection points in your area.

7. Cleaning

Clean your Smart Monitoring Companion with a slightly damp cloth or with an antistatic cloth. Never use cleaning agents or abrasive solvents.

Cleaning and care

- Do not clean any part of the Smart Monitoring Companion with thinners or other solvents and chemicals - this may cause permanent damage to the product which is not covered by the warranty.
- Keep your Smart Monitoring Companion away from hot, humid areas or strong sunlight, and do not let it get wet.
- Every effort has been made to ensure high standards of reliability of your Smart Monitoring Companion. However, if something does go wrong, please do not try to repair it yourself - contact Customer Service for assistance.

IMPORTANT

Always switch off and disconnect the power adapter before cleaning your Smart Monitoring Companion.



8. Troubleshooting

Problem Category	Problem Description / Error	Solution
Account	I am unable to login even after registration.	Please check your user name and password.
Account	I receive an error message saying: "E-mail ID is not registered".	Please ensure that you have registered with us. Tap Sign in to create an account.
Account	What do I do if I forget my password?	Click on the "Forgot Password" link on https://app.hubbleconnected.com/#lostpassword OR on your Android™ or iOS application. An e-mail will be sent to your registered e-mail address.
Account	I am unable to receive a new password although I have used the "Forgot Password" option.	1. The e-mail might have been sent to your Junk Mail Folder. Please check your Junk Mail Folder. 2. There might be a delay in getting your e-mail. Please wait a few minutes and refresh your email account.
Setting Up	While I am adding a new Device to my account, I am not able to find any Device to add.	If you are trying to add a Device which has previously been added into your account or another account, you will first have to reset the Device. Refer to Section 5.5.

Setting Up	During setup on devices for Android™ and iOS, I am not able to find my Device during the last step and the setup fails.	Please reset the Device to setup mode and try again. Press and hold the PAIR button on the front of the Device until you hear a beep. Wait for a minute for the Device to restart. When the Night Light is flashing, this indicates that it is in setup mode. Now restart the setup from your smartphone again.
Connectivity Issues	I get a message: We are having problems accessing your Device. This could be due to the lack of an internet connection. Please wait and try again later.	1. Please try again in a few minutes. This could be because of any issue with your internet connection. 2. If the problem remains, please restart your Device to check if this fixes the problem. 3. Please restart your Wireless Router.
Connectivity Issues	Even though I am accessing my Device from the same Wi-Fi network, I still find my Device is shown as remote. I can only access it for 5 minutes at a time.	Please check your wireless router settings. For example, for Buffalo brand routers there is an option called Wireless Isolation. Please disable this option.
General	Which platforms are supported for accessing my Device?	Minimum requirement: Android™ 5.0 iPhone /iPad iOS version 8.0



General	I do not hear any sound when I am accessing the Device	You can tap on the speaker icon in the Audio Monitoring to hear audio.
General	How do I download the App for Android™ and iOS devices?	Android™: - Open the Google Play on your Android™ device. - Select Search - Type in "Hubble Connect for Smart Nursery" - The results will show the Hubble App - Select to install it iOS Device: - Open the App StoreSM - Select Search - Type in "Hubble Connect for Smart Nursery" - The results will show the Hubble App - Select to install it

9. General Information

If your product is not working properly...

1. Read this User's Guide or the Quick Start Guide.
2. Contact Customer Service at

US and Canada 1-888-331-3383

Email: support@motorolastore.com

If you think you need a battery replacement, please contact customer service.

Consumer Products and Accessories Limited Warranty ("Warranty")

Thank you for purchasing this Motorola branded product manufactured under license by Binatone Electronics International LTD ("BINATONE")

What Does this Warranty Cover?

Subject to the exclusions contained below, BINATONE warrants that this Motorola branded product ("Product") or certified accessory ("Accessory") sold for use with this product is manufactured to be free from defects in materials and workmanship under normal consumer usage for the period outlined below. This Warranty is your exclusive warranty and is not transferable.

THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS THAT VARY BY STATE, PROVINCE OR COUNTRY. FOR CONSUMERS WHO ARE COVERED BY CONSUMER PROTECTION LAWS OR REGULATIONS IN THEIR COUNTRY OF PURCHASE OR, IF DIFFERENT, THEIR COUNTRY OF RESIDENCE, THE BENEFITS CONFERRED BY THIS LIMITED WARRANTY ARE IN ADDITION TO ALL RIGHTS AND REMEDIES CONVEYED BY SUCH CONSUMER PROTECTION LAWS AND REGULATIONS. FOR A FULL UNDERSTANDING OF YOUR RIGHTS YOU SHOULD CONSULT THE LAWS OF YOUR COUNTRY, PROVINCE OR STATE.



Who is covered?

This Warranty extends only to the first consumer purchaser, and is not transferable.

What will BINATONE do?

BINATONE or its authorized distributor at its option and within a commercially reasonable time, will at no charge repair or replace any Products or Accessories that do not conform to this Warranty. We may use functionally equivalent reconditioned/ refurbished/ pre-owned or new Products, Accessories or parts.

What Other Limitations Are There?

ANY IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY, OTHERWISE THE REPAIR OR REPLACEMENT PROVIDED UNDER THIS EXPRESS LIMITED WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER, AND IS PROVIDED IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. IN NO EVENT SHALL MOTOROLA OR BINATONE BE LIABLE, WHETHER IN CONTRACT OR TORT (INCLUDING NEGLIGENCE) FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE PRODUCT OR ACCESSORY, OR FOR ANY INDIRECT, INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, OR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE ABILITY OR INABILITY TO USE THE PRODUCTS OR ACCESSORIES TO THE FULL EXTENT THESE DAMAGES MAY BE DISCLAIMED BY LAW.

Some jurisdictions do not allow the limitation or exclusion of incidental or consequential damages, or limitation on the length of an implied warranty, so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights, and you may also have other rights that vary from one jurisdiction to another.

Products Covered	Length of Coverage
Consumer Products	One (1) year from the date of the products original purchase by the first consumer purchaser of the product.
Consumer Accessories	Ninety (90) days from the date of the accessories original purchase by the first consumer purchaser of the product.
Consumer Products and Accessories that are Repaired or Replaced	The balance of the original warranty or for ninety (90) days from the date returned to the consumer, whichever is longer.

Exclusions

Normal Wear and Tear. Periodic maintenance, repair and replacement of parts due to normal wear and tear are excluded from coverage.

Batteries. Only batteries whose fully charged capacity falls below 80% of their rated capacity and/or batteries that leak are covered by this Warranty.

Abuse & Misuse. Defects or damage that result from: (a) improper operation, storage, misuse or abuse, accident or neglect, such as physical damage (cracks, scratches, etc.) to the surface of the product resulting from misuse; (b) contact with liquid, water, rain, extreme humidity or heavy perspiration, sand, dirt or the like, extreme heat, or food; (c) use of the Products or Accessories for commercial purposes or subjecting the Product or Accessory to abnormal usage or conditions; or (d) other acts which are not the fault of MOTOROLA or BINATONE, are excluded from coverage.

Use of Non-Motorola branded Products and Accessories. Defects or damage that result from the use of Non-Motorola branded or certified Products or Accessories or other peripheral equipment are excluded from coverage.



Unauthorized Service or Modification. Defects or damages resulting from service, testing, adjustment, installation, maintenance, alteration, or modification in any way by someone other than MOTOROLA, BINATONE or its authorized service centers, are excluded from coverage.

Altered Products. Products or Accessories with (a) serial numbers or date tags that have been removed, altered or obliterated; (b) broken seals or that show evidence of tampering; (c) mismatched board serial numbers; or (d) nonconforming or non-Motorola branded housings, or parts, are excluded from coverage.

Communication Services. Defects, damages, or the failure of Products or Accessories due to any communication service or signal you may subscribe to or use with the Products or Accessories is excluded from coverage.

How to Obtain Warranty Service or Other Information?

To obtain service or information, please call:

US and Canada 1-888-331-3383

Email: support@motorolastore.com

You will receive instructions on how to ship the Products or Accessories at your expense and risk, to a BINATONE Authorized Repair center.

To obtain service, you must include: (a) the Product or Accessory; (b) the original proof of purchase (receipt) which includes the date, place and seller of the Product; (c) if a Warranty card was included in your box, a completed Warranty card showing the serial number of the Product; (d) a written description of the problem; and, most importantly; (e) your address and telephone number.

These terms and conditions constitute the complete warranty agreement between you and BINATONE regarding the Products or Accessories purchased by you, and supersede any prior agreement or representations, including representations made in any literature publications or promotional materials issued by BINATONE or representations made by any agent, employee or staff of BINATONE, that may have been made in connection with the said purchase.

FCC and IC regulations

FCC Part 15

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communications Commission (FCC) rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
 - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. Privacy of communications may not be ensured when using this device.

To ensure safety of users, the FCC has established criteria for the amount of radio frequency energy that can be safely absorbed by a user or bystander according to the intended usage of the product. This product has been tested and found to comply with the FCC criteria. The Baby Unit shall be installed and used such that parts of the user's body other than the hands are maintained at a distance of approximately 8 inches (20 cm) or more.

This Class B digital apparatus complies with Canadian ICES-003.

WARNING

Changes or modifications, to this equipment not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Industry Canada

This device complies with Industry Canada licence-exempt RSS standard(s): Operation is subject to the following Two conditions:(1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

The term "IC: " before the certification/registration number only signifies that the Industry Canada technical specifications were met. This product meets the applicable Industry Canada technical specifications.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

10. Technical Specifications

Frequency band	2400MHz-2483MHz
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Operating temperature	5°C - 45°C
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Maximum RF Power	20dBm
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Power Adapter	Ten Pao International Ltd. S003GU0500060 Input 100-240V AC, 50/60Hz, 150mA
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WARNING

Use only with provided power supply.



motorola

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