



Motorola C101xLX
For C1011LX, C1012LX, C1013LX and C1014LX

Note: Charge the handset for 24 hours before initial use.

The charge capacity of the rechargeable battery will reduce with time as it wears out, giving the handset less talk / standby time. Eventually it will need to be replaced. After charging your handset for the first time, subsequent charging time is about 6-8 hours a day. The battery and handset may become warm during charging. This is normal.

¹All talk and standby times are approximate and depend on features selected and usage pattern.

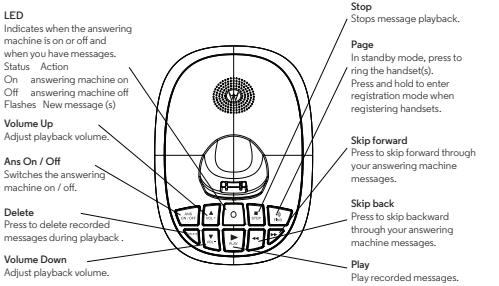
Date and time

If you have subscribed to a Caller ID Service and the Auto Clock is set to on, the date and time will automatically set for all handsets when you receive your first call. If you do not have a Caller ID service, you can set the date and time manually, see section "5.3. Date and Time".

Your C101xLX is now ready for use.

2. Getting to know your phone

Overview of your base



2. Press **[END]** to end the call.

3.6.2 Answer a call hands-free

Press **[H]** to answer the call in hands-free.

NOTE

Press **[H]** to switch the call between the earpiece and the loudspeaker.

During a hands-free call, press **[▲]** or **[▼]** to adjust the volume.

3.7 Redial

The last 10 entries dialed are stored in the redial list.

3.7.1 View or dial an entry

1. Press **[R]** to open the Redial list.

2. Scroll **[▲]** or **[▼]** to the entry you want.

3. Press **[H]** to dial the displayed entry or press **[END]** to return to standby.

3.7.2 Copy a Redial list number to the phonebook

1. Press **[R]** to open the Redial list.

2. Scroll **[▲]** or **[▼]** to the entry you want.

3. Press **[F]**. The display shows **Save number**.

4. Press **[F]** again. The display shows **Enter name**.

5. Enter the name and press **[F]**. The number is displayed.

6. Edit the number if necessary, then press **[F]** to save.

3.7.3 Delete an entry

1. Press **[R]** to open the Redial list.

2. Scroll **[▲]** or **[▼]** to the entry you want. Press **[F]**.

3. Scroll **[▼]** to **Delete** and press **[F]**. The display shows **Confirm?**

4. Press **[F]** to confirm or **[BACK]** to cancel.

3.7.4 Delete the entire Redial list

1. Press **[R]** to open the Redial list.

2. Press **[F]**. Scroll **[▼]** to **Delete all**. The display shows **Confirm?**

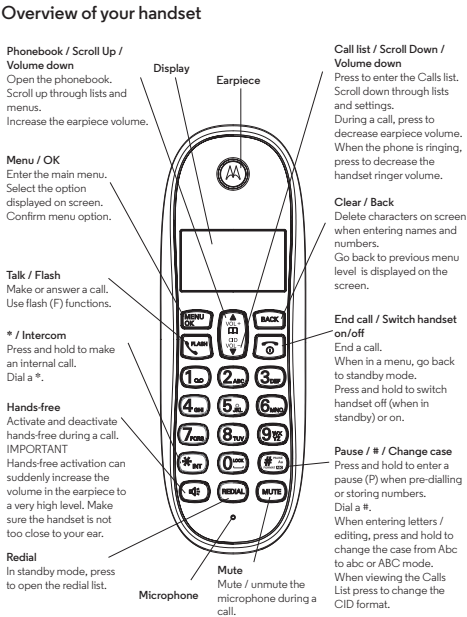
3. Press **[F]** to confirm or **[BACK]** to cancel.

3.8 Lock / unlock the keypad

You can lock the keypad so that it cannot be operated accidentally while carrying it around.

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Version 9 (EN-US)



NOTE

When the keypad is locked, you can still answer incoming calls and operate the handset in a normal fashion during a call. When the call ends, the keypad lock resumes in place.

1. Press and hold **[H]**. Keys locked is displayed.

2. To unlock the keypad, press and hold **[H]** again.

3.9 Paging / Find handset

You can alert a handset user that they are wanted or locate a missing handset. Paging calls cannot be answered by a handset.

1. Press **[P]** on the base. All handsets registered to the base will ring.

2. To stop the ringing, press **[P]** on the base again or press any button on the handset.

4. Phonebook

You can store up to 50 names and numbers in the phonebook. Names can be up to 14 characters long and numbers up to 24 digits.

4.1 Store a name and number

If the C101xLX is connected to a PABX, you may need to enter a pause in a stored number. This gives the PABX time to find an outside line. A pause is normally stored after the PABX access code (e.g. 9). When storing a number, press and hold **[#]** until the display shows P. You can then continue storing the phone number.

If you have subscribed to a Caller ID Service and wish to display the name of your caller as well as the number, save the full telephone number including the area code to your phonebook.

You can store multiple entries, a telephone number may only be saved once. However, to prevent unnecessary duplicated entries, you can only store the same number once.

1. Press **[F]**. The display shows **Phonebook**.

2. Press **[F]**. The display shows **View**.

3. Scroll down to **Add new**.

4. Press **[F]**. The display shows **Enter name**.

5. Enter the name and press **[F]**. The display shows **Enter number**.

6. Enter the number and press **[F]** to save.

Welcome...

to your new Motorola C101xLX Digital Cordless Telephone with Answering machine!

- Answering machine up to 12 minutes digital recording time.
- All handsets are completely cordless and easy to locate with paging system.
- Bright backlit display.
- Speakerphone for hands-free conversations.
- 50 Name and Number phonebook.
- Caller ID shows you who's calling and shows the details of the last 20 callers in a Calls list.¹
- Redial up to 10 of the last numbers called.
- Register up to 4 handsets to a single base.
- Make internal calls and transfer external calls between handsets.
- Choose from 10 different ringtones.

Please note that this equipment is not designed for making emergency telephone calls when the power fails. Alternative arrangements should be made for access to emergency services.

Need help?

If you have any problems setting up or using your C101xLX, please contact Customer Service at 1-888-331-3383.

Alternatively, you may find the answer in the 'Help' section at the back of this guide.

¹You must subscribe to your network provider's Caller ID or Call Waiting service for these features to work. A subscription fee may be applicable.

Handset LCD Display	
	Indicates signal strength. Flashes when the handset is not registered to the base or if you are out of range. Indicates a missed call.
	Steady when making an outgoing call. Flashes to indicate an incoming or internal call. Indicates an incoming call when viewing the calls list.
	Indicates an outgoing call when viewing the calls list.
	Hands-free is on.
	Handset ringer is off.
	Answering machine is on.
	Indicates new voicemail messages received. ¹ Off when there is no voicemail messages.
	Indicates you can scroll through a list or adjust the volume in talk mode.
	Indicates more text after the displayed information.
	Battery is fully charged.
	Battery is partially charged.
	Battery is running low.
	Flashes when battery is almost fully discharged.

¹This feature is dependent on your Network Service provider supporting the service. A subscription fee may be applicable.

ENTERING NAMES

Use the keypad letters to enter names, e.g. to store TOM:

Press **[T]** once to enter T.

Press **[O]** three times to enter O.

Press **[M]** once to enter M.

WRITING TIPS

Press **[BACK]** to delete the last character or digit.

Press **[▲]** or **[▼]** to move between characters.

Press **[SPACE]** to insert a space.

4.2 View or dial an entry

1. Press **[▲]**.

2. Scroll **[▲]** or **[▼]** to the entry you want.

OR

Enter the first letter of the name to search alphabetically. The first name that starts with this letter or the nearest letter in the alphabet will be displayed. Scroll **[▲]** or **[▼]** to the entry you want.

3. Press **[H]** to dial or **[END]** to return to standby.

4.3 Edit a name and number

1. Press **[F]**. The display shows **Phonebook**.

2. Press **[F]**. The display shows **View**.

3. Scroll **[▼]** to **Edit** and press **[F]**.

4. Scroll **[▲]** or **[▼]** to the entry you want to edit, or search alphabetically and press **[F]**. The existing name is displayed.

5. Press **[BACK]** to delete the name if required, then enter the new name and press **[F]**. The existing number is displayed.

6. Press **[F]** to delete the number if required, then enter the new number and press **[F]** to save.

4.4 Delete an entry

1. Press **[F]**. The display shows **Phonebook**.

2. Press **[F]**. The display shows **View**.

3. Scroll **[▼]** to **Delete** and press **[F]**.

This user guide provides you with all the information you need to get the most from your phone.

To set up your phone, follow the simple instructions in 'Getting Started', on the next few pages.

IMPORTANT	
Only use the telephone line cord supplied.	
Got everything?	
• C101xLX base & cordless handset	
• 1 x rechargeable Ni-MH battery pack	
• Power adapter for the base	
• Telephone line cord	
If you have purchased a C101xLX multiple pack you will also have the following items:	
• Cordless handset & charger	
• 1 x rechargeable Ni-MH battery pack	
• Power adapter for the charger	

Navigating the menus

Each menu has a list of options, which can be seen in detail on the menu map on the below list.

When the handset is switched on and in standby mode:

1. Press **[F]** to open the main menu.
2. Then use **[▲]** or **[▼]** buttons to scroll through the available options.
3. Press **[F]** to select an option. To return to the previous menu level, press **[BACK]**. To exit the menu and return to standby, press **[END]**.

NOTE

If buttons on the handset are not pressed within 30 seconds, the handset will go into standby mode.

Menu map		
Phonebook	Battery tone	Reset
View	Phone name	Answ. Machine
Add new	Date & time	Play
Edit	Language	Delete all
Delete ¹	Services	Announcement
Delete all ¹	Call list type	Voice answer
Phone setup	Area code	Ring delay
Sounds	Flash time	Remote access
Ring volume	Dial mode	Voice Language
Ring tones	Auto clock	
Key tone	Register	
Docking tone	Unregister	

¹Only available when an phonebook entry is already stored.

4. Scroll **[▲]** or **[▼]** to the entry you want to delete, or search alphabetically and press **[F]**. The display shows **Confirm?**

5. Press **[F]** to confirm or **[BACK]** to cancel.

4.5 Delete all entries

1. Press **[F]**. The display shows **Phonebook**.

2. Press **[F]**. The display shows **View**.

3. Scroll **[▼]** to **Delete all** and press **[F]**.

4. The display shows **Confirm?**

5. Press **[F]** to confirm or **[BACK]** to cancel.

5. Phone setup

5.1 Sounds

5.1.1 Ringer volume

You can adjust the ringer volume and set different volume levels. Choose from 5 volume levels or Off.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.

2. Press **[F]**. The display shows **Sounds**.

3. Press **[F]**. The display shows **Ring volume**.

4. Press **[F]**, scroll **[▲]** or **[▼]** to select the volume (1-5 or Off).

5. Press **[F]** to confirm or **[BACK]** to return to the previous menu.

5.1.2 Ringer tones

You can set different ringer melodies for your internal and external calls. Choose from 10 different ringer melodies.

NOTE

You will hear a sample ring as you scroll to each ring melody.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.

2. Press **[F]**. The display shows **Sounds**.

3. Press **[F]**, scroll **[▼]** to **Ring tones**.

4. Press **[F]**, scroll **[▲]** or **[▼]** to select the melody (1-10).

5. Press **[F]** to confirm or **[BACK]** to return to the previous menu.

5.1.3 Key tones on/off

When you press a button on the handset keypad, you will hear a beep. You can switch these beeps on or off.

1. Getting started

IMPORTANT

Do not place your C101xLX in the bathroom or other humid locations..

Location

You will need to place your C101xLX base within 4.9 feet of the electrical outlet and telephone wall outlet so that the cables will reach. The socket-outlet should be installed near the equipment and should be easily accessible.

Make sure that it is at least 3 feet away from other electrical appliances to avoid interference. Your C101xLX works by sending radio signals between the handset and base. The strength of the signal depends on where the base is placed. Placing the base at a higher location ensures a better signal.

HANDSET RANGE

The unit has a range of up to 650 feet outdoors when there is a clear line of sight between the base and handset. Any obstruction between the base and handset will reduce the range significantly. With the base indoors and the handset either indoors or outdoors, the range will normally be up to 98 feet. Thick concrete and stone walls can severely affect the range.

SIGNAL STRENGTH

The icon on your handset indicates that you are within range of the base. When out of range of the base, the icon disappears. If you are on a call, you will hear a warning beep.

The line will hang up if the handset moves out of range of the base. Move closer to the base. The handset will automatically reconnect to the base.

Setting up

IMPORTANT

The base station must be plugged into the electrical outlet at all times. Do not connect the telephone line cord into the wall outlet until the handset is fully charged. Use only the supplied power adapter and telephone line cord.

Connecting the base

1. Plug the telephone line cord into the socket marked on the underside of the base.
2. Plug the power adapter into the socket marked on the underside of the base and plug the other end into the electrical outlet, wall outlet.

Installing and charging the handset

1. Remove the battery cover from the back of the handset and insert the rechargeable Ni-MH battery pack supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.

3. Using the phone

NOTE

Your handset will automatically time the duration of all external calls. The call timer will display after the first 10 seconds of your call. When the call ends, the total duration of your talk time is shown for 3 seconds.

3.1 Switch the handset on / off

Press and hold **[H]** to switch the handset on or off.

3.2 Calls

3.2.1 Make a call

1. Press **[F]**.
2. Dialing a telephone number.

3.2.2 Preparatory dialling

1. Use the keypad to dial a number, if you make a mistake press **[BACK]** to delete the last digit.
2. Press **[H]** to dial.

3.2.3 End a call

Press **[END]** or place the handset back on the base or charger.

3.2.4 Receive a call

When you receive an external call, the phone rings and icon flashes on the display.

1. Press **[H]** to answer the call.

3.3 Adjust the earpiece volume

During a call, press **[▲]** or **[▼]** to increase or decrease the volume. There are 5 levels to choose from.

3.4 Mute

You can mute your handset so that you can talk to someone nearby without your caller hearing.

1. During a call, press **[MUTE]**. The display shows **Mute on** and your caller cannot hear you.
2. Press **[MUTE]** again to resume your call.

3.5 Intercom

3.5.1 Make an internal call

If more than one handset is registered to the base, internal calls can be made between two handsets. icon flashes and the display shows the handset number you are calling.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Press **[F]**, scroll **[▼]** to **Key tone**.
4. Press **[F]**, **[▲]** or **[▼]** to select On or Off and press **[F]** to confirm.

5.1.4 Docking tone on /off

When you replace the handset in the base you will hear a double beep. You can switch this beep on or off.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Press **[F]**, scroll **[▼]** to **Docking tone**.
4. Press **[F]**, **[▲]** or **[▼]** to select On or Off and press **[F]** to confirm.

5.1.5 Battery tones

When the battery is running low you will hear a warning beep. You can switch this beep on or off.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Press **[F]**, scroll **[▼]** to **Battery tone**.
4. Press **[F]**, **[▲]** or **[▼]** to select On or Off and press **[F]** to confirm.

5.2 Handset name

If you are using more than one handset with your C101xLX base, you can set a personalized name for each handset to easily distinguish between them. A name can be up to 14 characters long.

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Scroll **[▼]** to **Phone name** and press **[F]**.
4. Enter the new handset name and press **[F]** to confirm. Delete the current name by pressing **[BACK]**.

5.3 Date & time

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Scroll **[▼]** to **Date & time** and press **[F]**.

2. Slide the battery cover back into place.
3. If you are charging the battery for the first time, place the handset on the base to charge for at least 24 hours continuously.
4. When the handset is fully charged, icon will appear steady on the display. Plug the other end of the telephone line cord (make sure that one end is already plugged into the base) into the telephone wall outlet.

Connecting the handset and charger (for multi-pack only)

If you have purchased a multiple pack, you will need to carry out this process for all the handsets and chargers.

1. Plug the power adapter into the socket marked on the underside of the charger and plug the other end into the electrical outlet wall outlet.
2. Remove the battery cover from the back of the handset and insert the AAA 2.4v 300mAh Ni-MH rechargeable battery supplied. Please note the '+' and '-' markings inside the battery compartment and insert in the correct direction.
3. Slide the battery cover back into place.
4. If you are charging the battery for the first time, place the handset on the charger to charge for at least 24 hours continuously.
5. When the handset is fully charged, icon will appear steady on the display. The display will show **HANDSET**, the handset number, date and the time to indicate that it is registered to the base.

IMPORTANT

Warning! Use only the approved rechargeable Ni-MH battery pack (AAA 2.4v 300mAh Ni-MH rechargeable battery) supplied with your C101xLX.

BATTERY LOW WARNING

If icon flashes on the display and you hear a warning beep every 2 minutes during a call, you will need to recharge the handset before you can resume use.

When charging, icon will scroll on the display.

BATTERY PERFORMANCE

In ideal conditions, a fully charged battery should give up to 10 hours of talk time or up to 200 hours standby time on a single charge.¹

Note that a new battery does not reach it's full capacity until it has been put to normal use for several days.

To keep your battery in the best condition, leave the handset off the base for a few hours at a time.

Running the battery down at least one time per week will help prolong battery life.

1. If only 2 handsets are registered to the base, press **[F]** and the other handset rings automatically.
2. If more than 2 handsets are registered to the base press **[F]** and scroll **[▼]** to the handset that is to be called and press **[F]**.

3.5.2 Receive an internal call

When you receive an internal call, icon flashes and the handset number that is calling you is displayed.

1. Press **[H]** to answer the call.

3.5.3 Transfer a call

You can transfer an external call to another handset registered to the base.

During an external call:

2. If only 2 handsets are registered to the base, press and hold **[F]** and the other handset rings automatically.
3. If more than 2 handsets are registered to the base press and hold **[F]** and scroll **[▼]** to the handset that is to be called and press **[F]**.
4. When the other handset answers, press **[F]** to complete the transfer.

NOTE

Your external call resumes automatically after 1 minute if there is no answer.

3.5.4 3-way conference call

You can hold a 3-way conference call between 2 internal callers and 1 external caller.

During a call with an external caller:

5. If only 2 handsets are registered to the base, press and hold **[F]** and the other handset rings automatically.
6. If more than 2 handsets are registered to the base press and hold **[F]** and scroll **[▼]** to the handset that is to join the call and press **[F]**.
7. When the other handset answers, press **[F]** to connect all three callers to begin the conference call.
8. Press **[F]** to end the call.

3.6 Hands-free

To talk to the caller without holding the handset or for other people in the room to listen to the conversation over the loudspeaker simply use the hands-free function.

3.6.1 Make a hands-free call

1. Dial the number and then press **[H]**.

4. Enter the date using the keypad (e.g. 08-12-14 for 12th of August 2014) and press **[F]** to confirm.
5. Enter the time using the 12 hour format hhmm, e.g. 02:45 for 2:45.
6. Scroll **[▲]** or **[▼]** to select am or pm and press **[F]** to confirm.

5.4 Language

1. Press **[F]**, scroll **[▼]** to **Phone setup**.
2. Press **[F]**. The display shows **Sounds**.
3. Scroll **[▼]** to **Language** and press **[F]**.
4. Scroll **[▲]** or **[▼]** to select the required language and press **[F]** to confirm.

6. Services

6.1 Call List type

You can set the Call list to show All calls or Missed calls only. If All calls is selected, press **[▼]** key in idle and you can view all calls lists. If Missed calls is selected, press **[▼]** key in idle and you can view missed call only.

1. Press **[F]**, scroll **[▼]** to **Services** and press **[F]**.
2. The display shows **Call list type**, press **[F]**.
3. Scroll **[▲]** or **[▼]** to select All calls or Missed calls and press **[F]** to confirm.

6.2 Area code

You can set your local area code into the phone. When a number from that area code calls only the local number will be displayed and stored. The area code can be up to 5 digits long.

1. Press **[F]**, scroll **[▼]** to **Services** and press **[F]**.
2. Scroll **[▼]** to **Area code** is displayed. Press **[F]**.
3. Using the keypad enter the area code and press **[F]** to confirm.

6.3 Flash time

Depending on your country and network operator, your C101xLX has the flash time set as 600 ms (Long). It is unlikely that you need to change this setting unless advised to do so.

1. Press **[F]**, scroll **[▼]** to **Services** and press **[F]**.
2. Scroll **[▼]** to **Flash time** and press **[F]**.
3. Press **[▲]** or **[▼]** to select Short, Medium or Long and press **[F]** to confirm.

6.4 Dial mode

Your C101xLX is set to tone dialing. You should only need to change this if connected to an older type of PABX / PBX which requires pulse dialing.

- Press , scroll  to **Services** and press .
- Scroll  to **Dial mode** and press .
- Press  or  to select **Tone** or **Pulse** and press  to confirm.

6.5 Switch Auto clock on / off

If you have subscribed to a Caller ID Service, the date and time will be set on all your handsets whenever a call is received. This feature can be set to On or Off.

- Press , scroll to **Services** and press .
- Scroll  to **Auto clock** and press .
- Scroll  to **On** or **Off** then press  to confirm.

6.6 Registration

Up to 4 handsets can be registered to one base station. Additional handsets must be registered to the base before you can use them.

- The instructions described below apply specifically to your C101xLX handset. If you wish to register another manufacturer's handset, the instructions may vary. In this case, please refer to the manufacturer of the additional handset.
- The Master PIN is required before you can register or unregister handsets. The PIN is 0000.

6.6.1 Register a handset

At the base:

- Press and hold the  on the base until the base beeps. You have 120 seconds in which to register a handset.

At the handset:

- If the handset is not already registered to a base, press .
- Or if the handset is already registered to a base, press  scroll  to **Services** and press . Scroll  to **Register** and press .
- When the display shows **PIN**, enter the base PIN and press . When the handset registers with the base, it is assigned a handset number.

6.6.2 Un-Register a handset

Use one handset to delete another. You cannot delete the handset that you are using.

- Press , scroll  to **Services** and press .

8.6 Ring delay

Select the duration of rings before your answering machine picks up the call. Choose from 3-8 Rings or In Toll Saver mode:

- If you have new messages your phone answers after 3 Rings.
- If there are no new messages it will answer after 5 Rings. So you have the option to hang up, saving the time and cost of a call.
- If the memory is full, it will automatically revert to Answer Only mode.

- Press , scroll to  **Answ. Machine** and press .
- Scroll to **Ring delay** and press . The handset will display the current setting.
- Use  or  to select the number of rings required and press  to confirm.

8.7 Remote access

You can operate your answering machine from any touch tone telephone by calling your C101xLX product and entering a 4 digit security PIN code.

- Dial your telephone number. When you hear your outgoing message, press **#**.
- Enter your 4-digit PIN (default setting 0000) you will hear a confirmation beep. Use the keypad to operate the C101xLX answering machine.

Press 1 for previous message	Press 7 to turn On the answering machine
Press 2 to play messages	Press 8 to stop message playback
Press 3 to play the next message	Press 9 to turn Off the answering machine
Press 6 to delete the current message	

8.8 Remote access on/off and change remote PIN

- Press , scroll  or  to **Answ. Machine** and press .
- Scroll  to **Remote access** and press .
- Scroll  or  to select **Activated**, **Deactivated** or **Change PIN**.
- Press  to confirm. If you choose **Change PIN** enter the old PIN and press .
- Enter the new PIN and press .
- Re-enter the new PIN.
- Press  to confirm.

- Scroll  to **Unregister** and press .
- Enter the 4 digit master PIN and press . Display shows the first registered handset number.
- Scroll  or  to select the handset you want to delete and press . Unregistered is displayed on the handset screen.

6.7 Restore default settings

You can restore your C101xLX to its default (original) settings.

All the handsets that are registered to the base will be retained.

IMPORTANT

Resetting your phone to its default setting will delete all entries in the Phonebook and Calls list. All handsets and base settings will also be reset.

- Press , scroll  to **Services** and press .
- Scroll  to **Reset** and press .
- Confirm? is displayed. Press .

6.8 Default settings

Handset name	HANSET	Redial list	Empty
Low battery beeps	ON	PIN code	0000
Docking tone	ON	Dial mode	Tone
Key tone	ON	Flash mode	Long (600 ms)
Ringer melody	1	Keypad lock	OFF
Ringer volume	3	Answer machine	On
Ear volume	1	Answer mode	Record also
Phonebook	Empty	Ring delay	5
Calls list	Empty		

7. Caller ID and the Calls list

IMPORTANT

To use Caller ID, you must first subscribe to the service from your network provider. A subscription fee may be applicable.

To ensure that the caller's name is displayed, make sure you have stored the full telephone number, including the area code in the phonebook. Notation if area code is stored in phone R will not display full number**

If the call is blocked, **Private** will be displayed.

If the number is unavailable, **Unknown** will be displayed.

If the call is from the operator, **Operator** will be displayed.

8.9 Answering machine language

You can change the answering machine voice prompts and default OGM language.

- Press , scroll  to **Answ. Machine** and press .
- Scroll  to **Voice language** and press .
- Scroll  or  to the required language and press .

9. Help

No dial tone

- Use only the telephone line cord supplied.
- Check that the telephone line cord is connected properly.
- Check that the power adapter is connected and you have a working outlet.

No display

- Check that the battery is inserted correctly and fully charged. Use only the approved rechargeable battery supplied.
- Check that the handset is switched on. Press and hold .
- Reset the base by removing the battery and disconnecting the power adapter. Wait for around 15 seconds before connecting it again. Allow up to one minute for the handset and base to synchronize.

Icon flashes

- Handset is out of range. Move closer to the base.
- Make sure that the handset is registered to the base.
- Check that the power adapter is connected and you have a working outlet.

Keypad is not responding

- Check that the keypad lock is not on.

Icon is not scrolling during charge

- Adjust the handset slightly on the base.
- Clean the charging contacts with a cloth moistened with alcohol.
- Check that the power adapter is connected and you have a working outlet.

- The battery is full. When the handset is fully charged,  icon will appear steady on the display.

No Caller ID

- Check your subscription with your network operator.
- The caller may have withheld their number.

If the call is from a payphone, **Payphone** will be displayed.

If the call is from a ringback request, **Ringback** will be displayed.

7.1 Caller ID

If you have subscribed to a Caller ID Service, you will be able to see your caller's number on your handset (provided it is not withheld) prior to answering the call. The display can show the first 16 digits or 14 characters of the phone numbers.

If your caller's name and number are stored in the phonebook and a number match is found, you will see the caller's name on the display as well.

7.2 Calls list

The Calls list stores details of your last 50 received calls, including the phone number, date and time of call.

The Calls list also alerts you when you have unanswered calls.

The caller's details are stored in the Calls list whether or not you have answered the call. The list is shared by all handsets registered to the base. When the list is full, and a new call is received, the oldest entry will be deleted automatically.

When you have missed call(s) (incoming calls that you haven't answered) the display will show X Missed call(s) and the  icon will flash on all handsets registered to the base. Press  to see the callers details.

7.2.1 View the Calls list

- Press  to open the Calls list. If there are no calls in the list, the display shows **List empty**.
 - The most recent number or name if stored in the phonebook is displayed.
- Press  or  to scroll through the list.
 - If the call was answered,  icon is displayed as you scroll to the entry. If the call was unanswered,  icon is displayed as you scroll to the entry.
 - If the telephone number is longer than 16 digits,  icon is displayed. Press  to see the remaining digits.
 - Press  to access the option to store the entry in your phonebook.
 - Press  twice to see the time and date of the call.
- When viewing a calls list number press  to toggle the Calls List between different formats, e.g. YYYYYYYY, AAA-YYY-YYYY or 1-AAA-YYY-YYY.

7.2.2 Dial a number in the Calls list

- Press  to open the Calls list.
- Scroll  or  to the entry you want.
- Press  to dial the displayed entry.

- The record cannot be found in your phonebook. Check that you have the correct name / number stored in your phonebook, with the full area code.

Notation if area code is stored in phone it will not display full number

I have forgotten my PIN!

- Restore your C101xLX to its default settings, see "6.7 Restore default settings".

Cannot register a handset to the base

- You can register up to a maximum of 4 handsets to a C101xLX base. You must un-register a handset in order to register a new one.
- Check that you have entered the correct PIN code (default = 0000).
- Check that you are at least 3 feet away from other electrical equipment to avoid interference when registering.

Handset does not ring

- The handset ringer volume may be set to Off.

Noise interference on my phone or on other electrical equipment nearby

- Place your C101xLX at least 3 feet away from electrical appliances or any metal obstructions to avoid any risk of interference.

Answering machine does not record messages

- Switch the answering machine on.
- The memory may be full, delete messages to free space.
- Answer mode may be set to Answer only. Change the mode to Record also.

Cannot access messages remotely

- Remote access may be switched off.
- If wrong PIN is entered a beep is played. You can enter the PIN once again.

Cannot record outgoing message

- The memory may be full, delete messages to free space.

Answering machine stops automatically

- The memory may be full, delete messages to free space.
- The maximum message length is 3 minutes.

7.2.3 Copy a Calls list number to the phonebook

- Press  to open the Calls list.
- Scroll  or  to the entry you want.
- Press , the display shows **View**.
- Scroll  to **Save number** and press .
- The display shows **Enter name**.
- Enter the name and press . The number is displayed.
- Edit the number if necessary, then press . The number is stored.

7.2.4 Delete an entry

- Press  to open the Calls list.
 - Scroll  or  to the entry you want.
 - Press , the display shows **View**.
 - Scroll  to **Delete** and press . The display shows **Confirm?**.
 - Press  to confirm or  to cancel.
- ### 7.2.5 Delete the entire Calls list
- Press  to open the Calls list.
 - Press , the display shows **View**.
 - Scroll  to **Delete all** and press . The display shows **Confirm?**.
 - Press  to confirm or  to cancel.

8. Using the answering machine

Your C101xLX product can digitally record up to 12 minutes of recorded messages. As well as recording incoming messages.

You can operate your answering machine from:

- the base
- the handset
- or remotely, from any touch tone telephone.

You will need to set the correct day and time (if you have not already done so) so each message is accurately timestamped.

8.1 Switch the answering machine on / off

Via the base

- Press  on the base to turn the answering machine on or off.

10. General information

If your product is not working properly...

- Read this User's Guide.
- Visit our website: www.motorola.com
- Contact Customer Service in the US and Canada at 1-888-331-3383
Email: motorola@encompass.com

Important safety instructions

Follow these safety precautions when using your phone to reduce the risk of fire, electric shock, and injury to persons or property:

- Keep all vents and openings of the phone unblocked.
 - Do not set the phone on a heating register or over a radiator. Ensure that proper ventilation is provided at the installation site.
- Do not use while wet or while standing in water.
- Do not use this product near water (for example, near a bath tub, kitchen sink, or swimming pool).
- Do not allow anything to rest on the power cord. Place the power cord so that it will not be walked on.
- Never insert objects of any kind into the product vents as that may result in fire or electric shock.
- Unplug this product from the electrical outlet before cleaning. Do not use liquid cleaners or aerosol cleaners. Use a damp cloth for cleaning.
- Do not disassemble this product. If service or repair work is required, contact the customer service helpline found in this User's Guide.
- Do not overload wall outlets and extension cords.
- Avoid using during an electrical storm. Use a surge protector to protect the equipment.
- Do not use this phone to report a gas leak, especially if you are in the vicinity of the gas line.

CAUTION

To reduce the risk of fire, use only No. 26 AWG or larger UL Listed or CSA Certified Telecommunication Line Cord.

If this equipment is malfunctioning, it must be unplugged from the modular jack until the problem has been corrected. Repairs to this telephone equipment can only be made by the manufacturer or its authorized agents. For repair procedures, follow the instructions outlined under the Limited Warranty.

If this equipment is causing harm to the telephone network, the telephone company may temporarily discontinue your telephone service. The telephone company is required to notify you before interrupting service. If advance notice is not practical, you will be notified as soon as possible. You will be given the opportunity to correct the problem and the telephone company is required to inform you of your right to file a complaint with the FCC. Your telephone company may make changes in its facilities, equipment, operation, or procedures that could affect the proper functioning of this product. The telephone company is required to notify you if such changes are planned. If this product is equipped with a corded or cordless handset, it is hearing aid compatible.

If this product has memory dialing locations, you may choose to store emergency telephone numbers (e.g., police, fire, medical) in these locations. If you do store or test emergency numbers, please:

- Remain on the line and briefly explain the reason for the call before hanging up.
- Perform such activities in off-peak hours, such as early morning or late evening.

Via the handset

- Press , scroll  to **Answ. Machine** and press .
- Scroll  to **Voice answer** and press .
- Press  or  to select either **Answer only**, **Record also** or **Off** and press  to confirm.

8.2 Listening to your messages

Using the base:

- Press . If you have new messages they will be played.
- If you have no new messages all messages will be played, starting with the oldest message first.

During playback:

Press  to stop message playback.

Press  to play the next message.

Press  to play the previous message.

Press  to delete the current message.

Using the handset:

- When you have new messages, the display shows X new message(s) and the  icon will flash. Press  to play new messages.
- If you have no new messages, press , scroll  or  to **Answ. Machine** and press .
- Play is displayed**, press .
- The display shows the number of the message being played and the date and time the message was left will toggle on the screen.
- During playback press  to display a list of options.

Use the  or  keys to change the options:

- Repeat** - press  to repeat current message
- Next** - press  to play next message
- Previous** - press  to play previous message
- Delete** - press  to delete the current message.

- Press  to stop playback and return to standby.

8.3 Adjust the speaker volume

You can