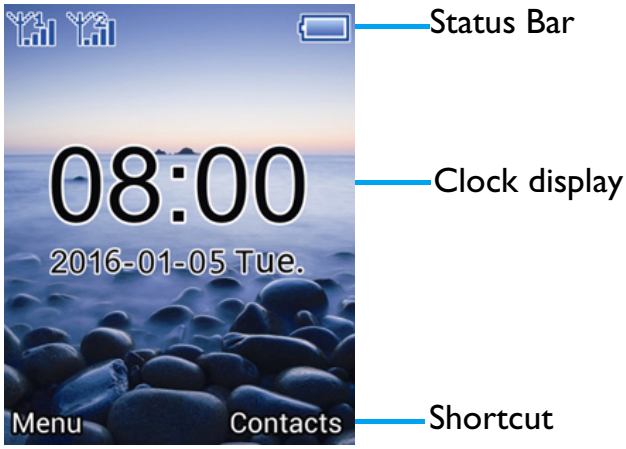
Your Phone

Philips continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. Philips reserves the rights to revise this user guide or withdraw it at any time without prior notice. Please take your product as standard.

Home screen

Your phone's home screen consists of the following areas:



Keys

Learn about the main keys.

Icons	Definition	Function
	Dial	Make or answer a call.
	Confirm and navigation key	Select or confirm an option.
	Hang-up/ Exit/ Power	End a call; Return to home screen; Hold to turn on/off the phone.
	Left soft key	Select the options on the screen.
	Right soft key	Select the options on the screen.
	Lock/unlock	Long press to lock keys on home screen; Press and then to unlock keys.

Icons & symbols

Learn about the icons and symbols on the screen.

Icons	Definition	Function
	Vibration only	Your phone will vibrate when receiving a call.
	Silent	Your phone will not ring when receiving a call.
	Battery	The bars indicate the battery level.
	SMS	You have a new message.
	Missed call	You have missed a call.
	Call diverts	All your incoming voice calls are being forwarded to a number.
	Headset	The headset is plugged into the phone.
	Alarm	The alarm clock is activated.
	GSM network	Your phone is connected to a GSM network. The more bars are shown the better the reception is.

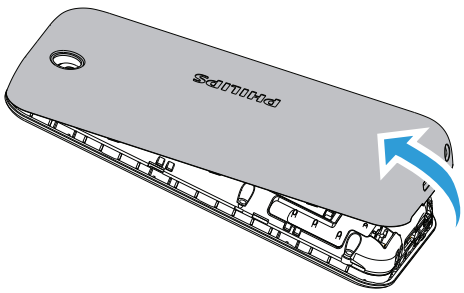
Getting started

Insert SIM card and Charge the battery

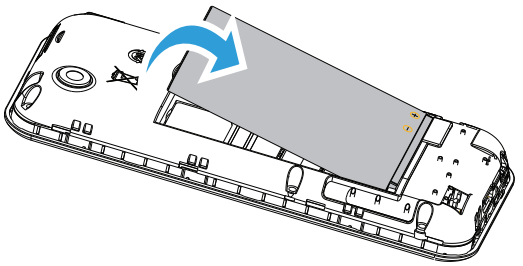
Learn about installing SIM card and charging the battery for the first use.

Insert SIM card

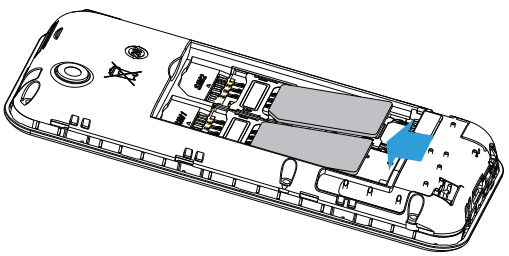
1 Remove the back cover.



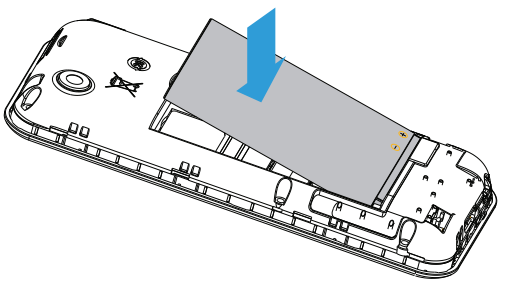
2 Take out the battery.



3 Insert the SIM card.

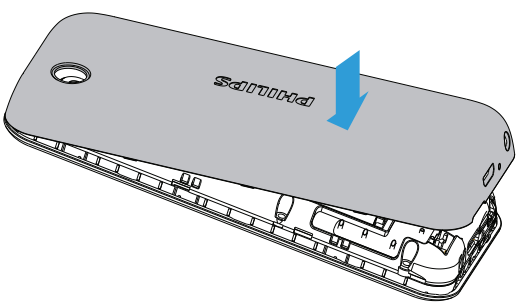


4 Install the battery.



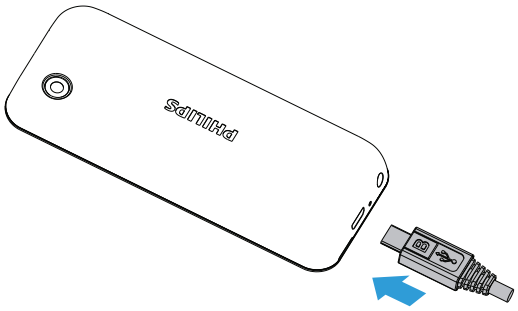
The device allows dual SIM standby but only one SIM operating at any moment.

5 Replace the back cover.



Charge the battery

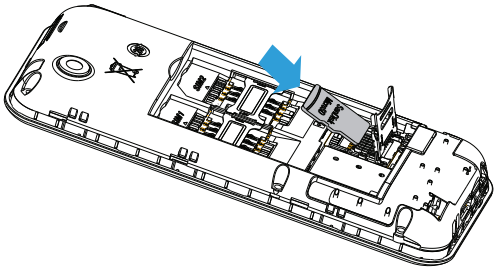
A new battery is partially charged. The battery icon in the upper-right corner shows the battery level of charging status.



Tips:

- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery. The only way to turn off the charger is to unplug it, so it is advisable to use an easily accessible power socket.
- If you do not intend to use your phone for several days, we recommend that you remove the battery.
- If a fully charged battery left unused, it will lost its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

Insert a Micro SD card (Memory card : up to 32GB)



You can expand the memory of your phone by adding a micro SD card.

1. Push down the card holder and lift it up. Align your micro SD card with the slot. Put it in place.
2. Press down the card holder and pull it until it is locked.

Customize your phone

Customize your phone to match your preferences.

Set clock

1 On the home screen, go to **Menu>Settings> Phone settings > Time and date**.
2 Select **Set time/date**: use the numeric key to enter the digits.

SIM Settings

1 Check that your phone is turned on. Enter the PIN code if required.
2 Go to **Menu>Settings>Dual SIM Settings** to activate the dual cards or one card.

Note:

- The PIN code is preconfigured and communicated to you by your network operator or retailer.
- If you enter an incorrect PIN code three times in succession, your SIM card will be blocked. To unblock it, you must request the PUK code from your operator.
- If you enter an incorrect PUK code ten times in succession, the SIM card will be locked permanently. When this happens, please contact your network operator or retailer.

Using your phone

Use basic call functions

Make a call

1 Enter the phone number.
2 Press to dial the number.
3 Press to hang up.

Tips:

- For international calls, long press to enter the "+" sign for the international prefix.

Answer and end a call

1 Press to answer the call.
2 Press to select handsfree mode.
3 Press to hang up.

Use speed dial

On the home screen, you can call a number by long pressing a numeric key.

To assign a contact to a speed-dial key:

1 Select **Phonebook>Options>Phonebook settings>Speed dial** to turn on the function.
2 Press **Set numbers** to Choose a numeric key to add a number.

Make an emergency call

Without a SIM card in phone, you can press numeric keys to make the emergency call. In Europe, the standard emergency number is 112; in the UK, it is 999.

Receive and send messages

You can use the **Messaging** menu to send text message.

New SMS

1 Select **Messaging**> **Write message.**
2 Write your text message.
3 Press confirm key to send the message.

Enter text

Your mobile phone supports a number of text entry methods, English input, numeric input and symbol input.

Keys:

Keys	Function
*.@	Enter symbols and punctuations.
–	Delete the previous character.
–	Select the character on the screen.
☐	Select or confirm a character.
☐	To browse the candidate character on the previous or next page.

Note:

- Depending on the language you select for your phone, the supported input methods may vary.

Manage your phonebook

Learn about basic phonebook function.

Add a new contact

1. Go to **Phonebook**, select **Add new contact**.
2. Select a location. (**To SIM1/To SIM2/To Phone**).
3. Enter the number, and add details as desired.
4. Press **Options**> **Save** to finish saving.

Search for a contact

1. Go to **Phonebook**.
2. Enter the first few letters of the name in the search bar.
3. Select the contact from the list.

Manage your contacts

You can copy or move contacts between the SIM card and phone, or delete contacts. Go to **Phonebook**>**Options**>**Phonebook settings,** press navigation keys to select the desired option.

Multimedia

Media player

Save MP3 music files under the **Music** folder on your memory card.

Play music

1. Go to **Multimedia**>**Audio Player**, select your desired song in the folder.
2. Press **Options**>**Settings**>**Repeat** to turn on repeat playing.
3. Using the following keys to control playback:

Function	Definition
☐	Pause and resume playback.
☐	Press the left/right navigation key to select previous or next track.
☐	Press the up/down navigation key to adjust volume.

[−]	Return to the previous menu.
[☎]	Return to the home screen.

Note:

- When listening to music, adjust the volume to a moderate level. Continuous exposure to high volume may impair your hearing.

Camera

Learn about camera function. Let you take photos as desired by using your phone.

Take a photo

1. In the application list, select **Camera**.
2. Tap up/down navigation key to zoom in or zoom out.
3. Tap confirm key to take a photo and the phone will save the picture automatically.

FM radio

Listen to a radio station

1. Plug the supplied headset into your phone.
2. Go to **Multimedia>FM radio>Options>Auto search**. It starts scanning automatically and select Yes to save the available channels.
3. Press the left/right navigation key to select a channel.
4. Press the up/down navigation key to adjust the volume.
5. Press confirm key to turn off FM radio.

Tools

Alarm

Learn about how to set and use an alarm. You can set up five alarms.

Set an alarm

1. Go to **Organizer>Alarm**.
2. Select an alarm, press confirm key to edit the alarm.
3. Press left soft key [−] to save it.

Turn off an alarm

1 Go to **Organizer>Alarm**.
2 Select the alarm you want to turn off, press [−]**Stop**.

Stop an alarm

When the alarm rings,

- Select **Off**: The alarm stops.
- Select **Snooze**: The alarm will sound again after the set **Snooze (you can choose the time of snooze when set the alarm)** interval.

Settings

Profiles

The profiles are defined for several scenes. They consist of the settings for ringtone, volume, and others. With preset profiles, you can easily adjust the settings for incoming calls and messages as desired.

1 Go to **Settings>Profiles**, press [−]**Options>Activate** to activate the profile.
2 Go to **Customize** to modify ringtone, volume and others.
To activate **Silent** mode, long press [#] on the home screen.

Dual SIM settings

Go to **Menu>Settings>Dual SIM settings** to set reply call/message or transfer data by SIM1/SIM2.

Call settings

Function	Definition
Call waiting	Get informed of an incoming call when on the phone (network-dependent).
Call divert	Divert incoming calls to your voice mailbox or another phone number.
Call barring	Set limits to your incoming and outgoing calls.
Line switching	Switch between Line 1 & Line 2.

Blacklist	Turn on/off blacklist function and set the numbers to be rejected.
Auto redial	Keep redialing the number that fails to go through.
Call time reminder	Set reminder when the call time reaches the setting time.
Answer mode	Set your answer mode (Any key or Auto answer when headset mode).

Phone settings

Function	Definition
Time and date	Set the clock of the phone.
Schedule power on/off	Set time for the phone to be switched on/off automatically.
Language	Select a language for your phone.
Pref.input method	Set your preferred input method.
Wallpaper	Choose an image as the wallpaper of your phone.
Screen auto lock	Turn on screen auto lock and set the time interval for it.
Show date and time	Choose whether to show date or time on your screen.
Shortcuts	Select a navigation key as direct access to a menu.
Dedicated keys	Set your dedicated keys.
Flight mode	Turn on/off flight mode.
LCD backlight	Set the brightness and time of LCD backlight.
Key backlight	Turn on key backlight and set the time quantum for it.

Other settings

Function	Definition
Security Settings	This menu allows you to use passwords or pin lock to protect your phone.
Network settings	Select the network for your phone (service subscription dependent). Automatic search mode is recommended.
Restore settings	Restore your phone settings to the default values.You need to enter your phone lock password (1122 by default).

Safety & Precaution

Precaution

Keep your phone away from small children

Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

Radio Waves

Your phone transmits/receives radio waves in the GSM (850/1900MHz).

Check with the vehicle manufacturer that electronic equipment used in your vehicle will not be affected by radio energy.

Switch off your phone...

Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.

In hospitals, clinics, other health care centers and anywhere else where you may be in the close vicinity of medical equipment.

In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders).In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas (LPG).In quarries or other areas where blasting operations are in progress.

Your mobile phone and your car

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

Handle your phone carefully and sensibly

For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

- Do not expose your phone to extreme temperatures.
- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.
- In hot weather or after prolonged exposure to the sun (e.g., behind a window or a windscreen), the temperature of your phone's casing might increase. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 40° C.

Protect batteries from damage

You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60° C or 140° F), moisture or caustic environments.

Environmental care

Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling.Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

:The labeled packaging material is recyclable.

:A financial contribution has been made to the associated national packaging recovery and recycling system.

:The plastic material is recyclable (also identifies the type of plastic).

Hearing Protection

When listening to music, adjust the volume to a moderate level.

Continuous exposure to high volume may impair your hearing.

WEEE Marking in the DFU: "Information to the Consumer"

Disposal of your old product

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC

Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Tips

Pacemakers

If you have a pacemaker:

- Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
- Do not carry the phone in a breast pocket.
- Use the ear opposite to the pacemaker to minimize the potential interference.
- Switch off your phone if you suspect that interference is taking place.

Hearing aids

If you are a user of a hearing aid, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

How to prolong the battery life of your phone

To have your mobile phone function properly, sufficient battery power is important. For the power-saving purpose, do the following, if applicable:

- Turn off the Bluetooth function of your phone.
- Set the backlight level and duration of your phone to a low value.
- Turn on the auto keypad lock, turn off the key sounds, tap vibration, or vibration alerts.
- Establish GPRS connection when needed. Otherwise, your phone will keep searching for GPRS connection, and drain your battery power.
- Turn off your phone if there is no coverage. Otherwise, the phone will keep searching for network, and drain your battery power.

Troubleshooting

The phone does not switch on

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

The display shows BLOCKED when you switch on the phone

Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

The display shows IMSI failure

This problem is related to your subscription. Contact your operator.

Your phone doesn't return to idle screen

Long press the hang-up key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

The network symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

The display doesn't respond (or the display responds slowly) to key presses

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

Your battery seems to over heat

You might be using a charger that was not intended for use with your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

Your phone doesn't display the phone numbers of incoming calls

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on this subject.

You can't send text messages

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You can't receive and/or store JPEG pictures

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

You feel that you have missed some calls

Check your call divert options.

When charging, the battery icon shows no bar and the outline is flashing

Only charge the battery in an environment where the temperature does not go below 0°C (32°F) or above 50°C (113°F).

In other cases please contact your phone supplier.

The display shows SIM failure

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

When attempting to use a feature in the menu, the display shows NOT ALLOWED

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

The display shows INSERT YOUR SIM CARD

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

The autonomy of your phone seems lower than indicated on the user guide

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

Your phone doesn't work well in your car

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performance. A car kit is available to provide you with an external antenna and enables you to make and receive phone calls without handling the handset.

Note:

- Check with the local authorities whether or not you are allowed to use the phone while driving.

Your phone is not charging

If the battery is completely flat, it might take several minutes of pre-charge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Trademark Declaration

Android	Android is a trademark of Google, Inc.
Bluetooth™	Bluetooth™ is a trade-mark owned by telefonaktiebolaget L M Ericsson, Sweden and licensed to Philips.
Philips	PHILIPS and PHILIPS' Shield Emblem are registered trademarks of Koninklijke Philips N.V. manufactured by Shenzhen Sang Fei Consumer Communications Co., Ltd. Under license from Koninklijke Philips N.V..

FCC Compliance

This mobile phone complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This mobile phone has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

FCC Note:

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

RF exposure information (SAR)

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States. During SAR testing, this device was set to transmit at its highest certified power level in all tested frequency bands, and placed in positions that simulate RF exposure in usage against the head with no serparation, and near the body with the separation of 10 mm. Although the SAR is determined at the highest certified power level, the actual SAR level ofthe device while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless devices employing a unit of measurement is known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg.

This device is complied with SAR for general population/uncontrolled exposure limits in ANSI/IEEE C95.1 and had been tested in accordance with the measurement methods and procedures specified in IEEE1528. This device has been tested and meets the FCC RF exposure guidelines when tested with the device directly contacted to the body.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/fccid after searching on FCC ID: **VQRCTE105**

For this device, the highest reported SAR value for usage against the head is 1.227W/kg, for usage near the body is 1.139W/kg. While there may be differences between the SAR level of various phones and at various positions, they all meet the government requirements. SAR compliance for body-worn operation is based on a separation distance of 10 mm between the unit and the human body. Carry this device at least 10 mm away from your body to ensure RF exposure level compliant or lower to the reported level. To support body-worn operation, choose the belt clips or holsters, which do not contain metallic componnets, to maintain a serparation of 10 mm between this device and your body. RF exposure complicance with any body-worn accessory, which contains metal, was not tested and certified, and use such body-worn accessory should be avoided.