User Manual

W3620

PHILIPS

Your phone

Philips continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. Philips reserves the rights to revise this user guide or withdraw it at any time without prior notice. Please take your product as standard.

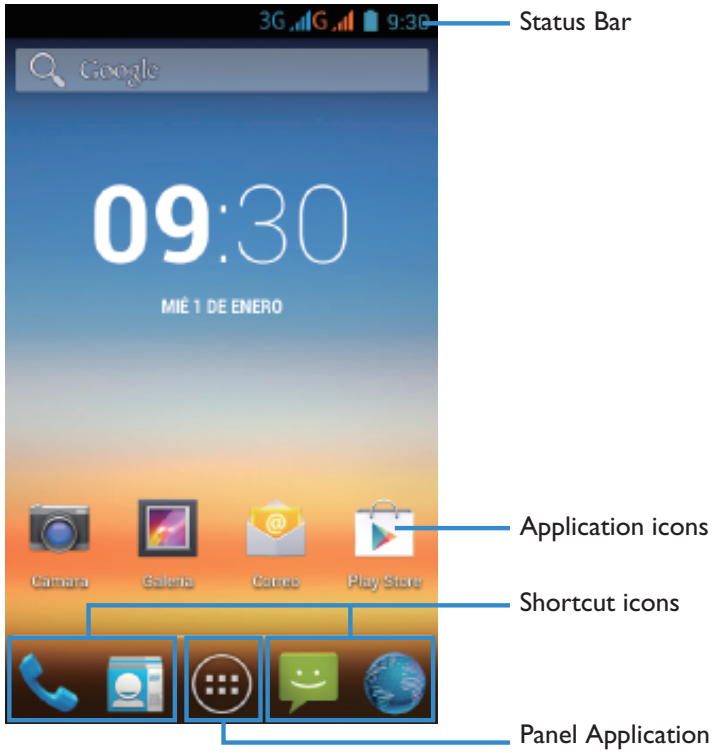
Home screen

On the home screen, you can check the status of your phone and use the applications.

There are 5 extended home screen, slide your finger horizontally to the left and right to check each one. Tap ⌂ to return to the center home screen.

You can add your favorite applications, shortcuts, folders and widgets, so they're always just a tap away.

Your phone's home screen consists of the following areas:



Keys

Learn about the main keys.

Key	Definition	
	Power	-Press to turn on/off the screen display. -Press and hold to access the Phone options, choose Silent mode, Airplane mode or Power off.
	Menu key	-Open a list of options available on the current screen. -Press and hold to open or hide the onscreen keyboard while using some applications.
	Home key	-Return to the home screen. -Press and hold to open the list of recent applications.
	Return key	-Return to the previous screen or exit. -Hide the onscreen keyboard when it is opened.
	Volume key	-Volume up/down. -Press to turn to silent mode when there is a call.

Shortcuts

Learn about the shortcuts.

Key	Definition	Function
	Dial	Quick access to dial pad.
	Contacts	Quick access to phonebook.
	Menu	-Tap to enter into menu screen. -In idle screen, press and hold it to open the pop-up screen options.
	Messages	Quick access to messaging.
	Browser	Quick access to browser.

Notifications panel

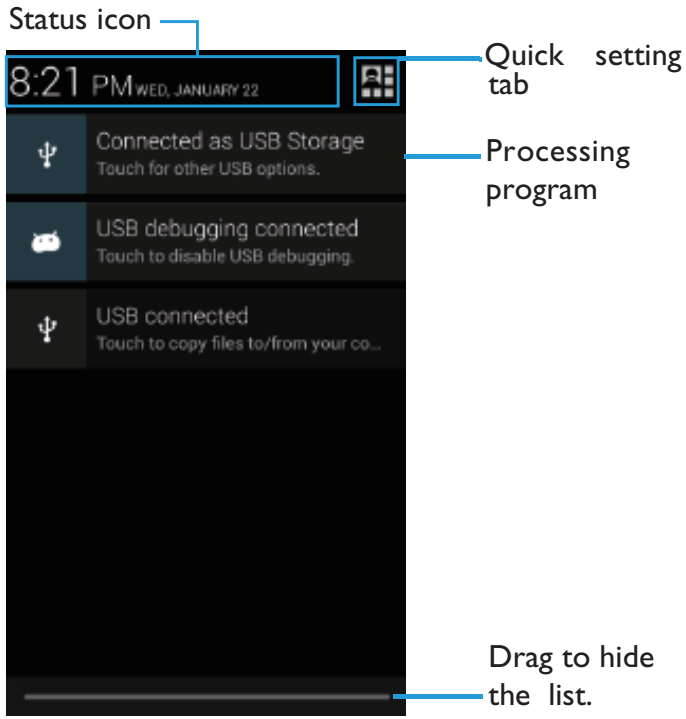
When you get a new notification, you can open the Notifications panel to see what event notification or new information you have received. The Notifications panel lets you quickly switch between recently-opened apps, and also lets you easily turn on settings such as Clock.

To open the Notifications panel, press and hold the status bar, then slide your finger downward.

If you have several notifications, you can scroll down the screen to see them all.

Using Quick Settings

The Quick Settings tab lets you easily turn on Wi-Fi, Bluetooth, GPS, and more, and also provides a quick shortcut to change the mode and set the brightness, timeout, auto rotation if slide the tab.



Use the touch screen

Learn basic actions to use the touch screen.

Function	Operation
Scroll	Scroll up, down, left, or right to move the screen.
Tap	Touch once with your finger to select or launch a menu, option or application.
Press and hold	Long press the item/key to open a pop-up option list.
Swipe or slide	To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.
Drag	Press and hold your finger with some pressure before you start to drag. While dragging, do not release your finger until you have reached the target position.
Rotate	For most screen, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard.
Pinch	In some apps, like web browser, you can pinch the screen using two fingers(for example, thumb and index finger) to zoom in or zoom out when viewing a picture or a web pages.

Icons and symbols

Learn about the icons and symbols on the screen.

Icons	Function
	Your phone will not ring when receiving a call.
	Your phone will vibrate when receiving a call.
	Flight mode activated.

	Your phone is connected to a GSM /WCDMA network. The more bars are shown the better the reception is.
	Call in progress.
	Call on hold.
	Speakerphone activated.
	You have a missed call.
	New SMS or MMS.
	The bars indicate the battery level.
	WLAN activated.
	Downloading data.
	Uploading data.
	Connected to PC.
	Bluetooth is activated.
	Music playback in progress.
	The headset is plugged into the phone.

	The alarm clock is activated.
	Error occurred or caution required.

Table of contents

Getting started 7
Assembling and Charge 7
Insert a Micro SD card (Memory card). 9
Personalize your phone 10
Basic function. 12
Calls 12
Messages. 13
Email 13
MultiMedia 15
Camera. 15
Music 17
FM radio 18
Apps 18
Search and Web 21
Search settings 21
Browser. 21
Internet connections 22
Bluetooth 22
Wi-Fi. 22
Accounts. 23
Sync 23
Settings 26
Safety & Precaution 28

Getting started

Congratulations on your purchase and welcome to Philips!

To get the most of your product and enjoy all Philips has to offer, register your product at:

www. philips. com/mobilephones

More details about your product, please access:

www.philips.com/support

Note:

- Please read the safety instructions in the "Safety & Precaution" section before use.

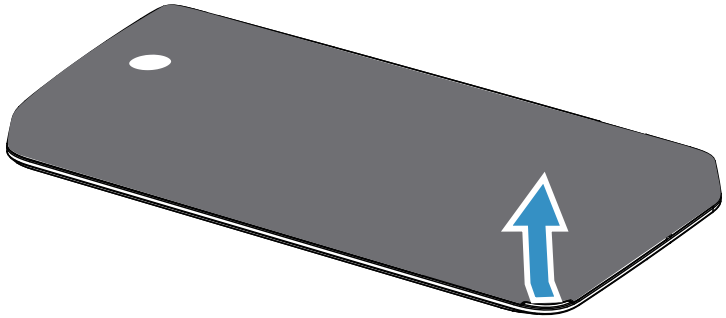
Assembling and Charge

Learn about installing SIM card and charging the battery for the first use.

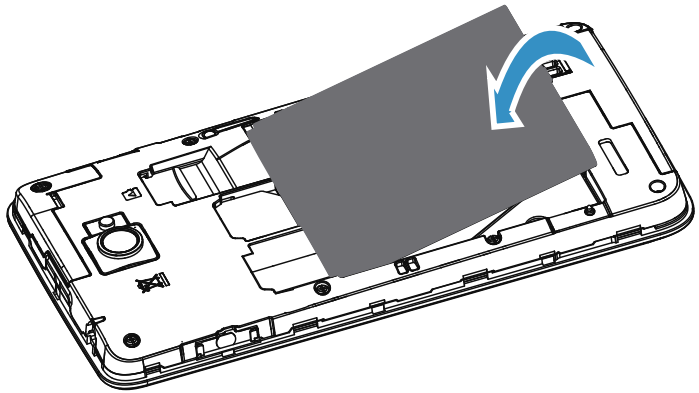
Insert SIM card

Follow the steps below to insert your SIM card. Remember to turn off your mobile phone before removing the back cover.

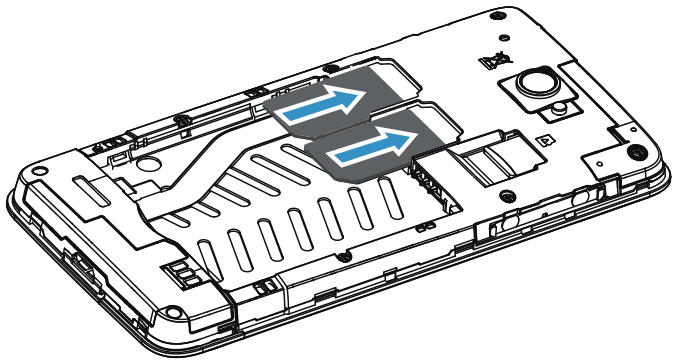
1 Remove the back cover.



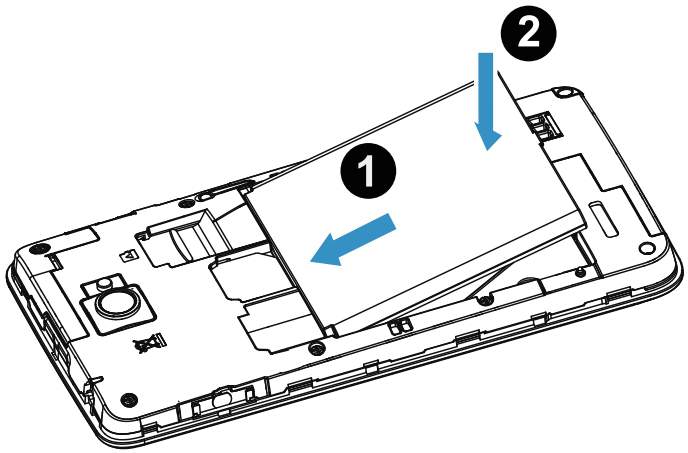
2 Take out the battery.



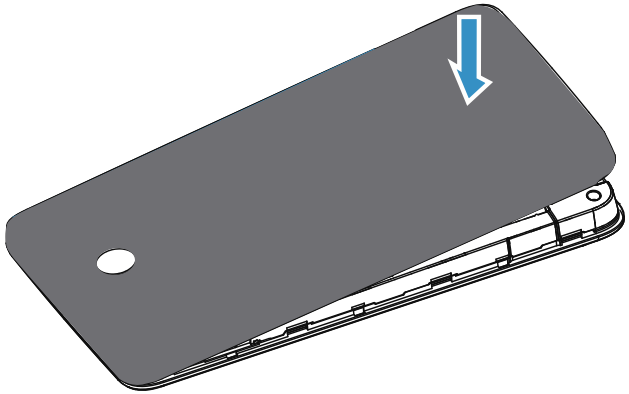
3 Insert the SIM card.



4 Install the battery.

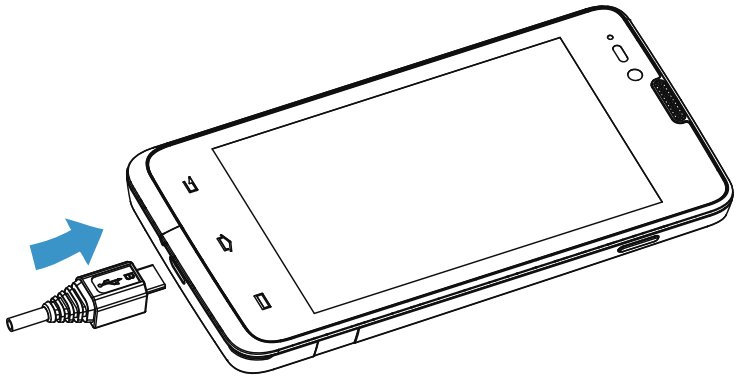


5 Replace the back cover.



Charge the battery

A new battery is partially charged. The battery icon in the upper-right corner shows the battery level of charging status.



Tips:

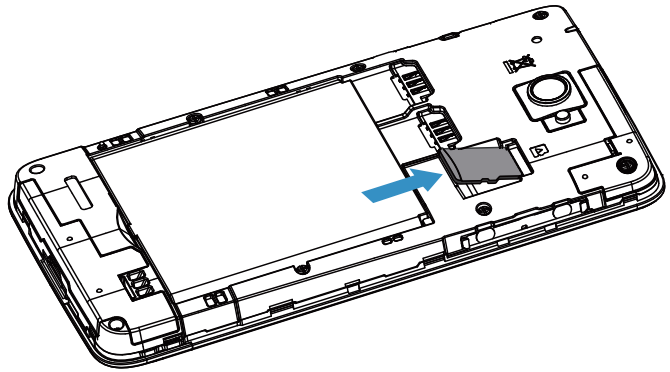
- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery. The only way to turn off the charger is to unplug it, so it is advisable to use an easily accessible power socket.
- If you do not intend to use your phone for several days, we recommend that you remove the battery.
- If a fully charged battery left unused, it will lost its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

Insert a Micro SD card (Memory card)

Insert a memory card

You can expand the memory of your phone and store more additional multimedia files by adding a micro-SD card.

1 Align your micro-SD card with the slot. Put it in place.
2 Press down the card holder and pull it until it is locked.



Remove the memory card

Before removing a memory card, first unmount it for safe removal.

1 In Idle screen, select ⊞ >**Settings**>**Storage** >**Unmount SD card.**
2 Press down the card holder and push out the memory card.

Note:

- Do not remove a memory card while the device is transferring or accessing information to prevent corrupting or damaging the files in the memory card.

Format the memory card

Formatting your memory card on a PC may cause incompatibilities with your device, please format the memory card only on the device.

In Idle screen, select >**Settings**>**Storage** > **Erase SD card** > **Erase SD card** > **Erase everything.**

Note:

- Before formatting the memory card, remember to make backup copies of all important data stored on your device. The manufacturer's warranty does not cover loss of data resulting from user actions.

Use as mass storage

Memory card can be used as mass storage when connected with PC. You can synchronize datas between your computer and memory card.

1 Connect the phone and PC with USB cable.
2 Drag down the Notification panel, and tap >**Turn on USB storage**.
3 On your computer, then you can check/edit the content of memory card.

Note:

- Before turning on USB storage, make sure you have mounted the memory card to your phone.

Personalize your phone

Make the phone look and sound just the way you want it to. Personalize it with a different wallpaper, skin, ringtone, and notification sound for events such as incoming text, email, and calendar reminders.

1 Change the wallpaper: Tap >**Wallpaper** to choose the one you want.
2 Rearrange or remove widgets and icons: Press and hold the widget or icon you want to move, drag it to a new location.
3 Delete the widgets and icons: Press and hold the widger or icon, drag it to the trash can on the top of the screen.

Basic function

Calls

Learn to use calling functions, such as making and answering calls, using options available during a call or customising and using call-related features.

Make a call on the phone dialer screen

1 Tap to open the dial pad, dial the number directly.
2 Or enter the first few digits of a phone number, then choose one number from the filtered list that have matching digits.
3 After entering a complete number, tap .

Tips:

- The phone dialer's Smart dial features makes it quick and easy for you to make a call. Simply enter the phone number or first few letters of the person's name you want to call. Smart dial automatically searches and filters your stored contacts and the phone numbers from the call history.

Answer/Reject a call

1 When a call comes in, slide the screen right to answer, slide left to reject.
2 Tap to hang up.

Tips:

- When a call is in progress, use the buttons onscreen to mute or unmute the microphone or to turn the speakerphone on or off. You can also tap and choose other options.
- When a call is in progress, you can tap **hold** and then tap **add** call to add a new call, the first call will be hold automatically

Use Speed dial

1 Tap to open the dial pad, tap to open the speed dial.
2 Tap the numbers to add the contact you want to use speed dial.
3 Then press and hold the corresponding number, you can dial out. For example, if you assign a contact's number to the number 2 key, you can just press and hold 2 to dial the number.

Tips:

- The number 1 key is generally reserved for your voicemail. Press and hold this key to call voicemail and retrieve your voicemail messages.

Call a phone number in a text message or email

1 Tap the phone number within the message or email.
2 Edit the phone number if needed, and then tap .

Make an emergency call

Tap to open the dial pad, dial the emergency number for your locale, and then tap .

Messages

Send a SMS/MMS message

1 On the home screen, tap **>Compose new message.**
2 Fill in one or more recipients:
   - Enter the complete number, or first few letters of a contact name or starting digits of a mobile number, then choose one from the matching list.
   - Tap to select numbers from your contacts.
3 Enter the text message in the text box.
4 Tap to add picture/video/audio/slideshow if you want to send an MMS message.
5 Tap **Send**, or tap to save the message as a draft.

Note:

- There is a limit on the number of characters for a single text message. If you exceed the limit, your text message will be delivered as one but will be billed as more than one message.
- Your text message automatically becomes a multimedia message if you enter an email address as the recipient, add a message subject, attach an item, or compose a very long message.

Message setting options

You can enter the settings by tapping > **>Settings.**

Email

Learn to send or view email messages via your personal or company email account.

Set up an email account

1 On the home screen, tap
   - If this is your first time to add an email account in Mail, tap Other (POP3/IMAP) on the Choose a mail provider screen.

- If you've already added an email account in Mail, then tap ▭ **>More > New account**. If the Choose a mail provider screen is displayed, tap **Other** (POP3/IMAP).

2 Enter the email address and password for your email account and then tap **Next**.

3 If the account type you want to set up is not in the phone database, you'll be asked to enter more details.

4 Enter the account name and your name and then tap **Finish setup**.

Note:

- When you are finished setting up the email account, the email messages are downloaded to your device.
- Consult your mail service provider for the mail server configuration.

Calendar

Use the Calendar app to schedule your events, meetings, and appointments.

1 Sign in to your Google Account so you'll be able to sync the Calendar app with your Google Calendar online. You can add multiple Google Accounts.

2 In Idle mode, open the application list and tap Calendar, tap ▭ **>New event** to schedule your event/meeting/appointment.
3 Enter the details and tap **Save**.

MultiMedia

Camera

Learn about camera function. Let you take photos as desired by using your phone.

Take a photo/Record a video

1 Tap to turn on the camera.
2 Use the setting bar to do the necessary adjustment, such as zoom in/out.
3 Drag to switch between front camera and rear camera.
4 Tap to start taking photos in camera mode. Tap to start recording videos.
5 After taking photos/recording videos, select the image viewer to view.
6 Scroll left/right to view more photos, pinch to zoom in/out the photos/videos.

Tips:

- The photos taken can be saved in the phone memory or the inserted SD card.

Camera settings

Before taking photos/recording videos, customise your camera settings:

Icon	Option	Function
1x	**Zoom in/out**	zoom in/out.
	Flash mode	Turn on/off flash mode depending on your lighting conditions.
	GPS location info	Select whether turn on or turn off the GPS.
	Exposure	Select the exposure.
	Color effect	Apply a special effect, such as sepia or black and white tones.
	Scene mode	Change the scene mode.
	White balance	Select the white balance.
	Anti-flicker	Reduce blur caused by the device's vibration or movement.

Face detection	Set the camera to focus on human faces automatically.
Self timer	Select the length of the delay before the camera takes a photo.
Continuous shot	40 shots or 99 shots.
Picture size	Select the size of picture.
Preview size	Select the size of preview.
Microphone	Select whether turn on or turn off the microphone
Audio mode	Set the audio mode.
Time lapse interval	Set the interval of time lapse.
Video quality	Set the quality of the video.

Music

Learn to listen to the music with the music player.

Play Music

1 Tap to open the music screen, select your desired song to start playback.

2 Tap >**Add to playlist**, you can place the song in current playlist, or create a new playlist.

3 Tap >**use as ringtone**, you can set the current music as ringtone.

Using the following keys to control playback:

Function	Definition
▶	Paly and resume playback.
❚❚	Pause the playback.
⏮	Select previous track.
⏭	Select next track.
🔁	Select the play mode: • **Repeat once** (play current file repeatedly) • **Repeat all** (play all the files in the folder repeatedly)

	Activate Shuffle mode, play current file randomly.
	Select to enter into playlist.

Tips:

- When listening to music, adjust the volume to a moderate level. Continous exposure to high volume may impair your hearing.

FM radio

To listen to the FM radio, you must connect a headset, which serves as the radio antenna.

The first time you open FM Radio, it automatically scans for available FM stations, saves them as presets, and plays the first FM station found.

Function	Definition
⏮ / ⏭	Go to previous/next available FM station.
</>	Fine tune the radio frequency by +/-0.1 MHz.
	View the All presets list.

FM radio settings

Tap ⋮ **>search**, the phone will search available FM stations.

Tap ⋮ > **Speaker** , open the speaker or not.

Tap ⋮ > **Record FM** , The phone will record the FM.

Apps

You can download a wide variety of free and paid apps ranging from productivity apps, entertainment, to games from the Play Store

Download applications from Play Store

Based on the Android platform, your device's functionality can be extended by installing additional applications. Android Market provides you an easy and quick way to shop for games and mobile applications.

Note:

- Into the store before downloading, you must have a Google Account. If you do not, you can tap NEW to register.

1 Install an application

1) Search for a file or application then tap it.

2) Tap INSTALL

2 Uninstall an application

1) From the Play Store home screen, tap > My apps .

2) Select the item you want to delete.

3) Select Uninstall > OK.

Download files from the web

When you download files or web applications from the web, your device saves them in your phone memory or a memory card.

Note:

- Files you download from the web can include viruses that will damage your device. To lessen your risk, only download files from sources you trust.
- Some media files include Digital Rights Management to protect copyrights. This protection may prevent you from downloading, copying, modifying, or transferring some files.

1 Download files from the web

- In Idle mode, open the application list and select Internet.
- Search for a file or application and download it.

Note:

- To install applications downloaded from websites other than Android Market, you must select Settings >Applications >Unknown sources >OK.

2 Synchronise data

You can synchronise data with various web servers and back up or restore your data. Once the synchronisation is completed, your device stays connected to the web. If any change is made on the web, the updated information will appear on your device and will automatically begin synchronisation, and vice versa.

Tips:

- This feature may be unavailable depending on your region or service provider.

3 Set up a server account

- In Idle mode, open the application list and select **Settings>Accounts.**

Search

You can search for information on the phone and on the Web by using Google Search.

Search settings

Tap > >**Search settings**

Function	Definition .
search engine	Select a search engine **Google, Yahoo!, Bing.**
Searchable items	Select the items you want included when doing a search.
Clear shortcuts	Clear shortcuts to recently chosen search suggestions.

Browser

Open the web browser and start surfing the Web.

Going to a webpage

1 Tap to enter the web, then tap the URL field on top of the screen to enter the web address.
2 The phone will go to that webpage directly.
3 Tap >**Home** to go to the home page.
4 Tap > **Bookmarks/History** to add bookmarks or view the visited history quickly.
5 Tap > **Settings** to set general settings, privacy & security, advaned settings etc.

Tips:

- Tap >Settings > Display, and then select the Auto-rotate screen check box, you can turn on automatic screen orientation.,
- You can swipe your finger on the screen to navigate and view other areas of thewebpage, or pinch to zoom in/out.

Internet connections

Bluetooth

Your phone can connect to a compatible Bluetooth device for exchanging data.

Turn on/off Bluetooth

1 From the Home screen, tap **>Settings > Wireless & networks**.
2 Select or clear the Bluetooth check box.

Note:
- Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

Receive data via Bluetooth

1 Turn on the Bluetooth firstly, then tap **>Settings>Wireless & networks >Bluetooth>Visible to all nearby Bluetooth devices** to make device can be found.
2 Then select **Search for devices**
3 Select a device, enter a pair password and select **Pair** to pair with the other device.
4 On the receiving device, accept the file.

Note:
- Some devices, especially headsets or hands-free car kits, may have a fixed Bluetooth PIN, such as 0000. If the other device has a PIN, you must enter it.
- Received data is saved to the bluetooth folder. If you receive a contact, it is automatically saved to the phonebook..

Send data via Bluetooth

1 Select a file or item, such as a contact, calendar event, or media file, from an appropriate application or My files.
2 Tap **>Share>Bluetooth.**
3 Search for and pair with a Bluetooth-enabled device.

Wi-Fi

Learn to use your device's wireless networking. The availability and strength of the Wi-Fi signal will vary depending on objects, such as buildings or simply a wall between rooms, the Wi-Fi signal has to pass through.

Turn on Wi-Fi and connect to a WLAN

1 From the Home screen, tap ⊞ **>Settings >Wireless & networks> Wi-Fi**.
2 Select the Wi-Fi check box to turn Wi-Fi on.
3 Tap **Wi-Fi settings**, detected Wi-Fi networks will be listed in the Wi-Fi networks section.

Tips:

- If the wireless network that you want is not listed, tap Add Wi-Fi network to manually add it.

4 Choose the Wi-Fi network you want to connect to, tap **Connect.**
5 If you selected a secured network, you'll be asked to enter the network key or password.
6 Using Wi-Fi Protected Setup (**WPS**), you can connect to a secured network.
7 Using the **WLAN Direct** feature to connect two devices via a WLAN without requiring an access point.

Accounts

Tap ⊞ **>Settings>Accounts** to finish setting online account before sync.

Synchronizing with a Google Account

1 Tap ⊞ >**Settings>Accounts>Add account**
2 Follow the onscreen instructions to sign in to an account or create a new account.
3 If select **Background data**, apps can send and receive online account information even if you are not currently using them.
4 If select **Auto-sync**, apps can use the sync schedule defined inthe account settings. If this is cleared, you will need to sync accounts manually.

Settings

Control and customize phone settings on the Settings screen. On the Home screen, tap ▭ **>System settings**

Function	Definition .
SIM management	Set the dual SIM card information/set the SIM card for data connection, call, message.
Wireless &networks	Set up wireless connections, such as Wi-Fi, data connection, andBluetooth, enable Airplane mode, and more.
Audio profiles	•Select the profiles of the phone. •Set the volume and type for ringtong, alarm and notification.
Display	Set up display settings such as automatic screen orientation,brightness, screen timeout, and more.
Location access	Select the sources to use when determining your location.
Security	Set a screen lock or manage the credential storage.
Apps	Manage running applications, move applications to or from the storage card, and install or uninstall programs.
Accounts	•Log in or out of your social network accounts, Google Account,and Exchange ActiveSync account. •You can also manage synchronization and other settings for youraccounts.
Storage	•Check the available space in the internal storage and yourstorage card. •From this screen, be sure to unmount your storage card beforeyou remove it from the phone.
Language &input	Set the operating system language and region. You can also setonscreen keyboard options.

Accessibility	Use these settings when you've downloaded and installed anaccessibility tool, such as a screen reader that provides voicefeedback. You can turn accessibility functions or services on or off.
Date & time	•Set the date and time, time zone, and date or time format. •Choose the time and date formats that suit you.
Schedule power on/off	Set the time to power on/off automatically.
About phone	View different information about the phone, such as the battery, legal information, model number, software version, baseband version and build number.

Safety & Precaution

Precaution

Keep your phone away from small children

Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

Radio Waves

Your phone transmits/receives radio waves in the GSM frequency(850/900/1800/1900MHz) and WCDMA frequency(850/1900MHz).

Check with the vehicle manufacturer that electronic equipment used in your vehicle will not be affected by radio energy.

Switch off your phone...

Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.

In hospitals, clinics, other health care centers and anywhere else where you may be in the close vicinity of medical equipment.

In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders).In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas (LPG).In quarries or other areas where blasting operations are in progress.

Your mobile phone and your car

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

Handle your phone carefully and sensibly

For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

- Do not expose your phone to extreme temperatures.
- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.
- In hot weather or after prolonged exposure to the sun (e.g., behind a window or a windscreen), the temperature of your phone's casing might increase. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 40 C.

Protect batteries from damage

You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60 C or 140 F), moisture or caustic environments.

Environmental care

Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling.Philips has marked the battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

:The labeled packaging material is recyclable.

:A financial contribution has been made to the associated national packaging recovery and recycling system.

:The plastic material is recyclable (also identifies the type of plastic).

WEEE Marking in the DFU: "Information to the Consumer"

Disposal of your old product

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC

Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Tips

Pacemakers

If you have a pacemaker:

- Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
- Do not carry the phone in a breast pocket.
- Use the ear opposite to the pacemaker to minimize the potential interference.
- Switch off your phone if you suspect that interference is taking place.

Hearing aids

If you are a user of a hearing aid, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

How to prolong the battery life of your phone

To have your mobile phone function properly, sufficient battery power is important. For the power-saving purpose, do the following, if applicable:

- Turn off the Bluetooth function of your phone.
- Set the backlight level and duration of your phone to a low value.
- Turn on the auto keypad lock, turn off the key sounds, tap vibration, or vibration alerts.
- Establish GPRS connection when needed. Otherwise, your phone will keep searching for GPRS connection, and drain your battery power.
- Turn off your phone if there is no coverage. Otherwise, the phone will keep searching for network, and drain your battery power.

Troubleshooting

The phone does not switch on

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

The display shows BLOCKED when you switch on the phone

Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

The display shows IMSI failure

This problem is related to your subscription. Contact your operator.

Your phone doesn't return to idle screen

Long press the hang-up key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

The network symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

The display doesn't respond (or the display responds slowly) to key presses

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

Your battery seems to over heat

You might be using a charger that was not intended for use with your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

Your phone doesn't display the phone numbers of incoming calls

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on this subject.

You can't send text messages

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You can't receive and/or store JPEG pictures

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

You feel that you have missed some calls

Check your call divert options.

When charging, the battery icon shows no bar and the outline is flashing

Only charge the battery in an environment where the temperature does not go below 0 C (32 F) or above 50 C (113 F).

In other cases please contact your phone supplier.

The display shows SIM failure

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

When attempting to use a feature in the menu, the display shows NOT ALLOWED

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

The display shows INSERT YOUR SIM CARD

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

The autonomy of your phone seems lower than indicated on the user guide

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

Your phone doesn't work well in your car

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performance. A car kit is available to provide you with an external antenna and enables you to make and receive phone calls without handling the handset.

Note:

- Check with the local authorities whether or not you are allowed to use the phone while driving.

Your phone is not charging

If the battery is completely flat, it might take several minutes of pre-charge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Trademark Declaration

Android	Android is a trademark of Google, Inc.
Bluetooth™	Bluetooth™ is a trade-mark owned by telefonaktiebolaget L M Ericsson, Sweden and licensed to Philips.
Philips	PHILIPS and the PHILIPS' Shield Emblem are registered trademarks of Koninklijke Philips N.V and are used by Shenzhen Sang Fei Consumer Communications Co., Ltd under license from Koninklijke Philips N.V.

Limited warranty

1 What Does This Limited Warranty Cover?

Philips warrants to the original retail purchaser ("Consumer" or "You") that this Philips cellular product and all accessories originally provided by Philips in the sales package ("Product") are free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions. This limited warranty extends only to the Consumer for Products purchased and used in the original country of purchase. The limited warranty is valid only in Philips' intended country of sales of the product.

2. How Long is The Limited Warranty Period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase of the Product, documented by valid proof of purchase. The limited warranty for original Philips rechargeable battery extends for six (6) months from the date of purchase.

3. What Will Philips Do if The Product is Not Free From Material Defects in Materials and Workmanship During The Limited Warranty Period?

During the limited warranty period, Philips or its authorized service representative will, at its option either repair or replace, without charge for parts or labour, a materially defective Product with new or refurbished parts or Product and return such repaired or replaced Product to the Consumer in working condition. Philips will retain defective parts, modules or equipment.

Repaired or replaced Product will be covered by this limited warranty for the balance of the original limited warranty period or ninety (90) days from the date of repair or replacement whichever is longer. Repair or replacement of Product, at Philips' option is your exclusive remedy.

4. What is Not Covered By This Limited Warranty?

This limited warranty does not cover:

a) Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation handling, neglect, inundation, fire, water or other liquid intrusion; or

b) Product that has been damaged due to repair, alteration, or modification by anyone not authorized by Philips; or

c) Product that has reception or operation problems caused by signal conditions, network reliability or cable or antenna systems; or

d) Product defects or problems caused by uses with non-Philips products or accessories; or

e) Product which warranty/quality stickers, product serial number or electronic serial number has been removed, altered or rendered illegible; or

f) Product purchased, used, serviced, or shipped for repair from outside the original country of purchase, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

g) Product returned without valid proof of purchase or which proof of purchase has been altered or is illegible.

h)Normal wear and tear or Force Majeure.

5. How Do You Get Warranty Service?

a) Return the Product to an authorized service center of Philips. You may contact the local Philips office for the location of the nearest authorized service center.

b)The SIM card must be removed from the Product before it is given to Philips. Philips assumes no liability for damaged or loss of the SIM card or the data contained therein.

c)If the Product failure is not covered by this limited warranty, or this limited warranty is inapplicable, void or invalid due to any terms and conditions stated herein, the Consumer will be charged for the cost of repair or replacement of the Product and all other related cost incurred in repairing or replacing the Product.

d) IMPORTANT - you are required to return the Product together with a valid proof of purchase which must identify the point of purchase, date of purchase, Product model and Product serial number clearly.

6. Other Limitation: This Warranty is The Entire Agreement.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE AND THOSE IMPLIED BY LAW AND WHICH CANNOT BE EXCLUDED OR MODIFIED BY AGREEMENT, PHILIPS PROVIDES NO OTHER

WARRANTY WHETHER EXPRESS OR IMPLIED (WHETHER BY STATUTE, UNDER THE OPERATION OF LAW OR OTHERWISE) AND SPECIALLY DISCLAIMS ANY WARRANTY OF SATISFACTORY QUALITY MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

PHILIPS' TOTAL LIABILITY FOR DAMAGES RELATING TO OR ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT, REGARDLESS OF THE TYPE OR CAUSE OF SUCH DAMAGE OR THE FORM OR CHARACTERISATION OF THE CLAIM ASSERTED (E.G. CONTRACT OR TOPIT), SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT.

HOWEVER IN NO EVENT SHALL PHILIPS BE LIABLE FOR ANY PUNITIVE, SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO THE LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERIAL LOSS, LOST PROFITS, LOST BUSINESS OPPORTUNITIES, COST OF SUBSTITUTION OF GOODS OR SERVICES, INVESTMENTS, DAMAGE TO GOODWILL OR REPUTATION, OR LOSS OF DATA AND CLAIMS BY THIRD PARTIES) RESULTING FROM PURCHASE OR USE OF THE PRODUCT, TO THE FULLEST EXTENT ALLOWED BY LAW, WHETHER OR NOT PHILIPS HAS BEEN ADVISED OF THE POSSIBILTY OF SUCH DAMAGES. THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING THE FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

This limited warranty represents the complete and exclusive agreement between the Consumer and Philips with respect to this cellular Product and it supercedes all prior agreements between the parties, oral or written, and all other communications between the parties relating to the subject matter of this limited warranty. No carrier, retailer, agent, dealer, employee, thereof, or employee of Philips is authorized to make modifications to this limited warranty and you should not rely on any such representation.

This limited warranty does not affect the Consumer's statutory rights under applicable national laws in force.

7. FCC Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference.
(2) This device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation.
This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
Reorient or relocate the receiving antenna.
Increase the separation between the equipment and receiver.
Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
Consult the dealer or an experienced radio/TV technician for help.

8. RF Exposure Information (SAR)

This mobile phone meets the government's requirements for exposure to radio waves.
This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.
The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.33 W/kg and when worn on the body, as described in this user guide, is 0.77W/kg (Body-worn)

The maximum scaled SAR in hotspot mode is 1.084 W/KG.

measurements differ among phone models, depending upon available accessories and FCC requirements.)
While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.
The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of www.fcc.gov/oet/ea/fccid after searching on
FCC ID: VQRCTW3620
For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1.0 cm from the body. Use of other accessories may not ensure compliance with FCC RF exposure guidelines. If you do no t use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1.0 cm from your body when the phone is switched on.
Please make sure the temperature for production unit will be between -10~50 ˚C.

Fabricado por Telecomunicaciones Fueguinas S.A.
Tierra del Fuego, República Argentina
Validez de la garantía: República Argentina.
Servicio técnico: Galander S.A.
Tel: 0800-888-7532

Register your product and get support at

www.philips.com/mobilephones

PHILIPS and the PHILIPS' Shield Emblem are registered trademarks of Koninklijke Philips N.V and are used by Shenzhen Sang Fei Consumer Communications Co., Ltd under license from Koninklijke Philips N.V.