Your Phone

Philips continuously strives to improve its products. Due to software upgrading, some contents in this user guide may be different from your product. Philips reserves the rights to revise this user guide or withdraw it at any time without prior notice. Please take your product as standard.

Turn your phone on and off

1 Press and hold power key to turn on your phone.
2 To turn off your phone, press and hold power key and then select **Power off**.

Note:

- If you are turning on your phone for the first time, follow the on-screen instructions to set up your device.

Lock/unlock the touch screen

You can lock the touch screen and keys to prevent any unwanted device operations.

1 To lock, press power key.
2 Slide the icon upward to unlock.

Keys

Learn about the main keys.

Key	Definition	Function
	Power	- Press and hold to power on/off. - Press to turn on/off the screen display. - Hold to access the Phone options, choose Power off, Airplane mode or Reboot.
	Home key	-Return to the home screen.
	Option key	-On the home screen, open the list of recent applications.
	Back key	- Return to the previous screen or exit. - Hide the onscreen keyboard when it is opened.
	Side volume key	-Adjust the ringtone volume while in standby mode or adjust the voice volume during a call. -When receiving an incoming call, briefly press the volume key to mute the ringtone.
	Fingerprint input key	-To register your fingerprint or tap to exit.

Use the touch screen

Learn basic actions to use the touch screen.

Function	Operation
Tap	Touch once to select or launch a menu, option, or application.
Tap and hold	Tap an item and hold it for more than 2 seconds.
Drag	Tap an item and move it to a new location.
Double-tap	Tap an item twice quickly.
Flick	Briskly scroll up, down, left, or right to move through lists or screens.
Pinch	Place two of your fingers far apart, and then pinch them together. In some apps, like web browser, you can pinch the screen using two fingers (for example, thumb and index finger) to zoom in or zoom out when viewing a picture or a web pages.

Customize home screen

You can customize the home screen to match your preferences.

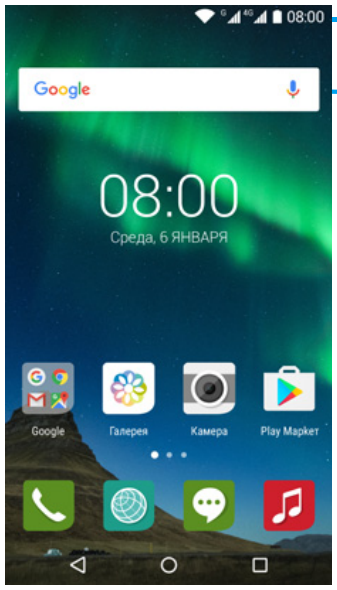
Function	Operation
Move items	Tap and hold an item, and then drag it to a new location.
Select a wallpaper	In home screen, press **Settings**>**Display**>**Wallpaper**, select an image from options.

Home screen

From the Home screen, you can view your device's status and access applications.

The Home screen has multiple panels. Scroll left or right to view the panels on the Home screen. Tap to return to the center home screen.

Your phone's home screen consists of the following areas:



Status Bar

Search input

Notifications panel

When you get a new notification, you can open the Notifications panel to see what event notification or new information you have received.

- To open the Notifications panel, press and hold the status bar, then slide one finger downward. If you have several notifications, you can scroll down the screen to see them all.
- To hide the panel, drag the panel upward.

From the notifications panel, you can also view your phone's current status and use the each options.

- Place two fingers on the status bar, then slide your fingers downward.

Icons and symbols

Learn about the icons and symbols on the screen.

Icons	*Function*
	Your phone will not ring when receiving a call.
	Your phone will vibrate when receiving a call.
	(Blue bars) normal charging when the phone is turned off.
	WLAN activated.
4G+	Your phone is connected to a GSM network. The more bars are shown the better the reception is.
	Downloading data.
	Uploading data.
	Call in progress.
	You have a missed call.
	New SMS .
	Connected to PC.
	Bluetooth is activated.
	The headset is plugged into the phone.
	The alarm clock is activated.
	FM radio turned on in the background.
	Music is playing in the background.
	Error occurred or caution required.

Getting started

Congratulations on your purchase and welcome to Philips!

To get the most of your product and enjoy all Philips has to offer, register your product at:

www. philips. com/mobilephones

More details about your product, please access:

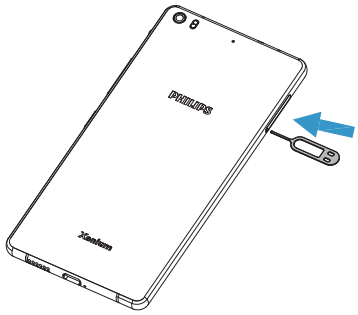
www.philips.com/support

Note:

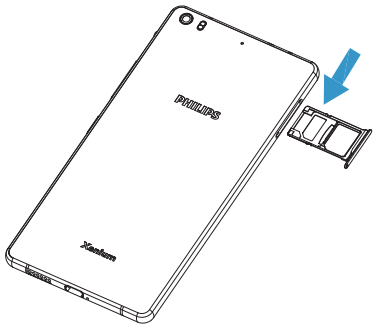
- Please read the safety instructions in the “Safety & Precaution” section before use.

Assembling and Charge

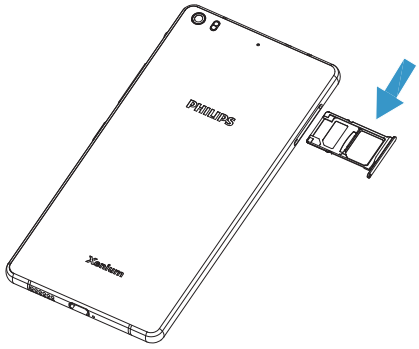
1 Insert the pin to eject the SIM card slot.



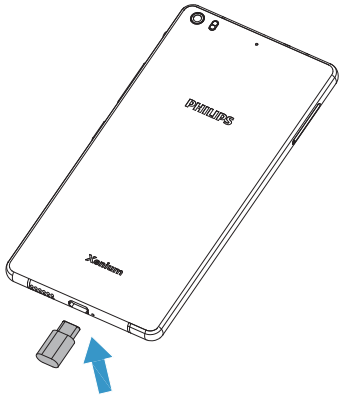
2 Insert SIM card 1 (Nano card) or SD card (Maximum: 128GB).



3 Insert SIM card 2 (Micro card)



4 Charge the battery.



Tips:

- You can use the phone while it is charging.
- Keeping the charger plugged to the mobile phone when the battery is fully charged will not damage the battery.
- If a fully charged battery left unused, it will lost its charge over time.
- If a battery is being used for the first time or the battery has not been used for a prolonged period, it may take longer time to recharge.

Remove the memory card

Ensure that the phone is not currently accessing the memory card. Before removing a memory card, first unmount it for safe removal.

1 In Idle screen, select **Settings**> **Storage & USB.**
2 Tap ⏏ to unmount the SD card.
3 Push the memory card gently until it disengages from the phone.
4 Remove the memory card.

Note:

- Do not remove a memory card while the device is transferring or accessing information to prevent corrupting or damaging the files in the memory card.

Personalize your phone

Date and Time

In idle screen, tap **Settings> Date & time** to control how time and date appears on your device.

- **Automatic date & time**: Set to receive time information from the network and update the time and date automatically.
- **Automatic time zone**: Set to receive time zone information from the network when you move across time zones.
- **Set date**: Set the current date manually.
- **Set time**: Set the current time manually.
- **Select time zone**: Select a time zone.
- **Use 24-hour format**: Set to show the time in 24-hour format or 12-hour format.

Tips:

- If the battery remains fully discharged, the time and date will be reset.

Set a screen lock

You can lock your device by activating the screen lock feature.

In idle screen, tap **Settings**> **Security>Screen lock.**

- **None**: Disable the screen lock.
- **Swipe**: Choose swipe to unlock the screen.
- **Pattern**: Draw a pattern to unlock the screen.
- **PIN**: Unlock the screen by enter the PIN code.
- **Password**: Create your private password to unlock the screen.

Lock your SIM card

You can lock your phone with the PIN that is supplied with your SIM card.

1. In idle screen, tap **Settings> Security> Set up SIM card lock> Lock SIM card**.
2. Select the SIM card, enter your PIN and select **OK**.

Note:

- If you enter an incorrect PIN too many times, your SIM card will be blocked. You must enter a PIN unlock key (PUK) to unblock the SIM card.

- If you block your SIM card by entering an incorrect PUK, take the SIM card to your service provider to unblock it.

Access applications

- Scroll left or right to another screen, select an application.
- Press to return to the previous screen, press to return to the Home screen.
- Access recently-used applications: Tap to view the applications you have accessed recently.

Tips:

- Your device has a built-in motion sensor that detects its orientation. If you rotate the device while using some features, the interface will automatically switch to landscape view. To set the interface to keep the orientation when you rotate the device, select **Settings>Display>Rotate the contents of the screen**.

Manage applications

- In idle screen, tap **Settings**>**Apps.**
- Enter into an app, you can tap **DISABLE/UNINSTALL** or **FORCE STOP**.

Basic function

Calls

Make a call

1. In the application list, tap .
2. Dial the number directly or choose one number from the filtered list that have matching digits.
3. Tap to end the call.

Tips:

- The phone dialer's Smart dial features makes it quick and easy for you to make a call. Simply enter the phone number or first few letters of the person's name you want to call. Smart dial automatically searches and filters your stored contacts and the phone numbers from the call history.

Note:

- For international calls, long press 0 to enter the "+" sign for the international prefix.
- It is illegal in many areas to record a call without permission. Always ask the other party for permission before recording a call.

Answer/Reject a call

1 During an incoming call, press and hold and then drag your finger right to answer the call, drag left to reject the call (Press the side volume key to adjust the volume).
2 Tap to hang up.

Make an emergency call

Without a SIM card in phone, you can make the emergency call.

In Europe, the standard emergency number is 112; in the UK, it is 999.

Tips:

- If you've enabled but forgot your lock password or lock pattern, you can still make emergency calls by tapping Emergency call on the screen.

Messages

Send a message

1 In the application list, tap .
2 Tap New message .
3 Enter the number or tap to select the number from phonebook.
4 Select the text field and enter your message text.
5 Press to add a subject or attach a file (Pictures, Videos, Audio or Slideshow) for the message.
6 Tap to send the message.

Note:

- Copyright protected pictures and sound cannot be sent by MMS.

Manage your phonebook

Add a new contact

1 Tap to enter the **Contacts**.
2 Tap and select a memory location.
3 Add phone number and details as desired.
4 Tap to finish saving.

Tips:

- You can create contacts from the dialling screen by selecting **Create new contact**.
- For contacts on the smart phonebook, you can add detailed information, like home number, office number, contact pictures and ringtones.

Create a group of contacts

By creating groups of contacts, you can manage multiple contacts and send a message to an entire group.

1 In the application list, tap >GROUP.
2 Tap + and set a name for the new group.
3 Tap + to add members to the group.
4 Tap ✓ .

MultiMedia

Music

Play music

1 Tap to open the music screen.
2 Select a music category.
3 Using the following keys to control playback.

Function	Definition
▶	Play and resume playback.
❚❚	Pause the playback.
⏮	Select previous track.
⏭	Select next track.
1 ↻ ↻	Select the play mode: • Repeat once (play current file repeatedly) • Repeat all (play all the files in the folder repeatedly)
⤮	Activate Shuffle mode, play current file randomly.
♫	Select to enter into playlist.

Music settings

Press ⋮ to enter into Settings:

- **Add**: Add new music to playlist or create your new playlist.
- **Transfer**: Transfer the music to TV-compatible devices.
- **Ringtone**: Use the song as the ringtone.

- **Share**: Share the song through messages, bluetooth or Gmail .
- **Info**: View detailed information of the music.

Note:

- When listening to music, adjust the volume to a moderate level. Continuous exposure to high volume may impair your hearing.

Camera

Take a photo/video

1. In the application list, select .
2. Tap to switch to the take a video.
3. Aim the camera lens at the subject and make any necessary adjustments.
4. To zoom in, place two fingers on the screen and slowly spread them apart. To zoom out, pinch them together.
5. Select / to take a photo/video. The photo/video is saved automatically.

Camera shortcuts

Icon	Option	Function
	Switch	Switch to the front camera to take a photo of yourself.
	Flash setting	You can turn on or off the flash manually, or set the camera to use the flash when needed.
	Face beauty	Hide facial imperfections.
	Panorama mode	Take panoramic photos.
HDR	HDR	Take three photos with different exposures and then combine them to improve the contrast ratio.
	Settings	Camera settings.

Camera settings

Option	Function
Touch to shoot a photo	You can take photos by touching the screen by activating the function.
GPS location info	Take a picture with GPS location information.
Voice capture	You can take photos by saying "Capture" if you activate the function.
Gesture shot	The gesture shot feature allows you to take a picture with a hand gesture using the front camera.
Storage directory	Choose to storage the photo in the phone or SD card.
Face detection	Set the device to recgonize people's faces and help you take photos of them.
Self timer	Select the length of the delay before the camera takes a photo.
Anti-shake	Choose to turn on/off the anti-shake function.
Exposure	Adjust the exposure value to change the brightness.

White balance	White balance enables the camera to capture colors more accurately by adjusting to your current lighting environment.
Picture size	Set the size of the picture.
Preview size	Set the preview size of the picture (full screen or standard).
Preview size	Set the preview size of the picture (full screen or standard).
Video quality	Select a quality level for your video (Low/High).

View photos

After taking photos, select the image viewer icon to view the taken photos or tap to view photos.

- To view more photos, scroll left or right.
- To zoom in or out, place two fingers on the screen and slowly spread them apart or pinch them together. To return to the original size, double-tap the screen.
- **Share**: Share the photo through messages, bluetooth and so on.
- **Delete**: Delete the photo.
- **Edit**: Edit the picture with image editor.
- Press more to access the following options:
  - **Set to**: Set the photo as contact photo or wallpaper.
  - **Details:** To view detailed information of the photo.

Sound Recorder

Learn to operate your device's voice recorder.

Record a voice memo

1. Open the application list and tap .
2. Tap ● to start recording.
3. Tap ■ to finish recording and choose to save/discard it.
4. Tap to review recording file list.

Play a voice memo

1 Tap > >**My recordings** to access the voice memo list.
2 Select a voice memo to listen.

FM radio

To listen to the FM radio, you must connect a headset, which serves as the radio antenna.

Listen to the FM radio

1 Plug a headset into your phone.
2 Tap to enter into FM radio.
3 Tap, The FM radio scans and saves available stations automatically.
4 Tap to pause the radio.

Alarm

Set an alarm

1 In application list, tap .
2 Tap , and set the details of the alarm, or turn on the existing alarm.

Stop an alarm

When the alarm rings,

- Select : The alarm stops.
- Select : The alarm will sound again after 10 minutes.

Use the stopwatch

Tap > to begin the stopwatch.When you finish, tap .

Use the countdown timer

1 Tap.
2 Set the length of time to count down.
3 Tap to begin the countdown.
4 When the timer expires, tap to stop the alarm. Tap to clear time data.

Calculator

Learn to perform calculations with your phone.

- Use the keys on the screen to perform basic calculations. (Scroll the screen to view the scientific calculator).
- Tap **CLR** to clear the calculation history.

Bluetooth

Your phone can connect to a compatible Bluetooth device for exchanging data.

Turn on/off Bluetooth

1. From the Home screen, tap **> Bluetooth.**
2. Select to turn on/off the Bluetooth.

Note:

- Turn off Bluetooth when not in use to save battery power, or in places where using a wireless device is prohibited, such as on board an aircraft and in hospitals.

Receive data via Bluetooth

1. Select a device, Enter a pair password and select **PAIR** to pair with the other device.
2. On the receiving device, accept the file.

Note:

- Some devices, especially headsets or hands-free car kits, may have a fixed Bluetooth PIN, such as 0000. If the other device has a PIN, you must enter it.

Send data via Bluetooth

1. Select a file or item, such as a contact, calendar event, memo, or media file, from an appropriate application or File Explore.
2. Select an option for sending data via Bluetooth.
3. Search for and pair with a Bluetooth-enabled device.

Wi-Fi

You can connect to the Internet or other network devices anywhere an access point or wireless hotspot is available.

Turn on Wi-Fi and connect to a Wi-Fi

1 From the screen, press **Settings >Wireless & networks> Wi-Fi.**
2 Drag the Wi-Fi switch to the right, turn Wi-Fi on.
3 Your device searches for available Wi-Fi APs automatically.
4 Select an AP.
5 If you selected a secured network, you'll be asked to enter the network key or password.
6 Select **Connect**.

VPN

Learn to create virtual private networks (VPNs) and connect

Set up a VPN profile

1 In the application list, tap **>Wireless & networks>More>VPN**
2 Tap **+** to enter a name for the VPN server and select a VPN type.
3 Change the options as required.
4 When you finish, select **Save**.

Tips:

- The options available may vary depending on the VPN type.
- Your device should already be configured with Internet access. If you have trouble accessing the Internet, you must edit the connections. If you are not sure what information to enter, ask your VPN administrator.
- To use this feature, you must activate the screen lock feature.

Connect to a VPN

1 In the application list, tap **>Wireless & networks>More>VPN**.
2 Select a private network.
3 Enter the user name and password, and then select **Connect**.

Mobile network sharing: hotspot

Learn to set your device as a wireless modem or wireless access point for PCs or other devices, and share your device's mobile network connection.

Share mobile network via USB

1 Using a USB cable, connect the multifunction jack on your device to a PC.
2 In the application list, select **Settings>Wireless and network>More>Tethering & portable hotspot**.
3 Select **USB tethering** to activate the USB tethering feature. Your device shares the mobile network connection on your PC.
4 To stop sharing the network connection, tap to turn off USB tethering.

PC connections

Learn to connect your phone to a PC with a USB cable in USB connection modes.

1 Connect your phone to a computer with a USB cable.
2 Choose to connect as **USB storage**.
3 You phone act as a removable disk. If you insert a memory card in the device, you can also access the file directory of the memory card by using the device as a memory card reader.
4 Copy files from the PC to the memory card.
5 When you finished, turn off **USB storage**.

GPS

In idle screen, place two fingers on the status bar, then slide your fingers downward to tap **GPS** to activate GPS (Global Position System) function.

1 To let you know your accurate position at any time.
2 To provide traffic routes for you to choose to arrive at a destination.

Settings

Wireless&Networks

Function	Definition .
Wi-Fi	Activate the Wi-Fi feature to connect to a Wi-Fi AP and access the Internet or other network devices.
Bluetooth	Activate the Bluetooth feature to exchange information over short distances.
SIM cards	Set the dual SIM card information/set the SIM card for data connection, call, message.
Data usage	Keep track of your data usage amount, and customise the settings for the limitation.
Airplane mode	Activate Flight mode to disable all wireless functions on your device. You can use only non-network features.
Tethering& portable hotspot	•Set to use your device as a wireless modem by making a USB connection with a computer. •Set to use your device as a wireless access point for other devices. •Activate the Bluetooth tethering feature to share your mobile network with computers via Bluetooth.
VPN	Set up and manage virtual private networks (VPNs).
Cellular networks	•Set to use data connections on any mobile network. •Set to use data connections when you are roaming.

Device

Function	Definition .
Display	Change the settings to control the display and backlight on your device.
Sound & notification	Set the profile of your phone and detailed information about the way to show prompt & notification.
Apps	Manage running applications, move applications to or from the storage card, and install or uninstall programs.
Storage & USB	View memory information for your device and memory card.
Battery	View the amount of battery power consumed by your device.
Memory	Show cached processes.

Personal

Function	Definition .
Fingerprint	Manage your fingerprint.
Privacy	Manage your location, authorization and Apps.
Security	Set a screen lock or manage the credential storage.
Accounts	Manage your accounts.
Language&input	Set the operating system language and region. You can also set onscreen keyboard options.
Backup & Reset	Reset your settings to the factory defaults and delete all your data.

System

Function	Definition
Date & time	•Set the date and time, time zone, and date or time format. •Choose the time and date formats that suit you.
Scheduled power on & off	Set scheduled power on & off for your phone.
Accessibility	Use these settings when you've downloaded and installed an accessibility tool, such as a screen reader that provides voice feedback. You can turn accessibility functions or services on or off.
Developer options	Tap **About phone>Build number** for seven times, you can open the Developer Options. Activate and change the settings for application development..
About phone	View different information about the phone, such as the battery, legal information, model number, software version, base band version and build number. If the network is available, tap **System updates** to update the system to latest version.

Safety & Precaution

Precaution

Keep your phone away from small children

Keep your phone and all accessories out of the reach of small children. Small parts may cause choking or serious injury if swallowed.

Radio Waves

Your phone transmits/receives radio waves in the GSM(B2/B3/B5/B8)/WCDMA(B2/B5)/FDD-LTE(B2/B3/B4/B7/B28).

Check with the vehicle manufacturer that electronic equipment used in your vehicle will not be affected by radio energy.

Switch off your phone...

Turn off the phone when in an aircraft. The use of mobile phones in an aircraft may be dangerous for the operation of the aircraft, disrupt the mobile phones network and may be illegal.

In hospitals, clinics, other health care centers and anywhere else where you may be in the close vicinity of medical equipment.

In areas with a potentially explosive atmosphere (e.g. petrol stations and also areas where the air contains dust particles, such as metal powders).In a vehicle transporting flammable products or a vehicle powered by liquefied petroleum gas (LPG).In quarries or other areas where blasting operations are in progress.

Your mobile phone and your car

Avoid using your phone while driving and obey all regulations that restrict the use of mobile phones while driving. Use hands free accessories to increase your safety when possible. Ensure that your phone and car kit do not block any air bags or other security devices fitted in your car.

Handle your phone carefully and sensibly

For the optimal and satisfactory operation of the phone you are recommended to use the phone in the normal operating position.

- Do not expose your phone to extreme temperatures.
- Do not immerse the phone in any liquid; if your phone is damp, switch it off, remove the battery and let them dry for 24hrs before using them again.
- To clean the phone, wipe it with a soft cloth.
- In hot weather or after prolonged exposure to the sun (e.g., behind a window or a windscreen), the temperature of your phone's casing might increase. Be very careful in this case when picking up your phone and also avoid using it with an ambient temperature over 40° C.

Protect batteries from damage

You should only use Philips Authentic Accessories, as the use of any other accessories may damage your phone and may be dangerous, and will make all guarantees for your Philips phone null and void. The use of an unspecified type of battery may also cause an explosion.

Make sure damaged parts are replaced immediately by a qualified technician and that they are replaced with genuine Philips replacement parts.

- Your phone is powered by a rechargeable battery.
- Use specified charger only.
- Do not incinerate.
- Do not deform or open the battery.
- Do not allow metal objects (such as keys in your pocket) to short circuit the battery contacts.
- Avoid exposure to excessive heat (>60° C or 140° F), moisture or caustic environments.

Environmental care

Remember to observe the local regulations regarding the disposal of the packaging materials, exhausted batteries and old phone and please promote their recycling.Philips has marked the

battery and packaging with standard symbols designed to promote the recycling and appropriate disposal of your eventual waste.

:The labeled packaging material is recyclable.

:A financial contribution has been made to the associated national packaging recovery and recycling system.

:The plastic material is recyclable (also identifies the type of plastic).

Hearing Protection

When listening to music, adjust the volume to a moderate level.

Continuous exposure to high volume may impair your hearing.

WEEE Marking in the DFU: "Information to the Consumer"

Disposal of your old product

Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC

Please inform yourself about the local separate collection system for electrical and electronic products.

Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

This device may contain commodities, technology or software subject to export laws and regulations from the US and other countries. Diversion contrary to law is prohibited.

Tips

Pacemakers

If you have a pacemaker:

- Always keep the phone more than 15 cm from your pacemaker when the phone is switched on, in order to avoid potential interference.
- Do not carry the phone in a breast pocket.
- Use the ear opposite to the pacemaker to minimize the potential interference.
- Switch off your phone if you suspect that interference is taking place.

Hearing aids

If you are a user of a hearing aid, consult your physician and hearing aid manufacturer to learn whether your particular device is susceptible to cellular phone interference.

How to prolong the battery life of your phone

To have your mobile phone function properly, sufficient battery power is important. For the power-saving purpose, do the following, if applicable:

- Turn off the Bluetooth function of your phone.
- Set the backlight level and duration of your phone to a low value.
- Turn on the auto keypad lock, turn off the key sounds, tap vibration, or vibration alerts.
- Establish GPRS connection when needed. Otherwise, your phone will keep searching for GPRS connection, and drain your battery power.
- Turn off your phone if there is no coverage. Otherwise, the phone will keep searching for network, and drain your battery power.

Troubleshooting

The phone does not switch on

Remove/reinstall the battery. Then charge the phone until the battery icon stops scrolling. Unplug the charger and try to switch the mobile on.

The display shows BLOCKED when you switch on the phone

Somebody tried to use your phone but didn't know the PIN code nor the unblocking code (PUK). Contact your service provider.

The display shows IMSI failure

This problem is related to your subscription. Contact your operator.

Your phone doesn't return to idle screen

Long press the hang-up key or switch off the phone, check that the SIM card and the battery are installed correctly and switch it on again.

The network symbol is not displayed

The network connection is lost. Either you are in a radio shadow (in a tunnel or between tall buildings) or you are outside the network coverage area. Try from another place, try to reconnect to the network (especially when abroad), check that the antenna is in place if your mobile has an external antenna, or contact your network operator for assistance/information.

The display doesn't respond (or the display responds slowly) to key presses

The display responds more slowly at very low temperatures. This is normal and does not affect the operation of the phone. Take the phone to a warmer place and try again. In other cases please contact your phone supplier.

Your battery seems to over heat

You might be using a charger that was not intended for use with your phone. Make sure you always use the Philips authentic accessory shipped with your phone.

Your phone doesn't display the phone numbers of incoming calls

This feature is network and subscription dependent. If the network doesn't send the caller's number, the phone will display Call 1 or Withheld instead. Contact your operator for detailed information on this subject.

You can't send text messages

Some networks don't allow message exchanges with other networks. First check that you have entered the number of your SMS centre, or contact your operator for detailed information on this subject.

You can't receive and/or store JPEG pictures

A picture may not be accepted by your mobile phone if it is too large, if its name is too long, or if it doesn't have the correct file format.

You feel that you have missed some calls

Check your call divert options.

When charging, the battery icon shows no bar and the outline is flashing

Only charge the battery in an environment where the temperature does not go below 0°C (32°F) or above 50°C (113°F).

In other cases please contact your phone supplier.

The display shows SIM failure

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

When attempting to use a feature in the menu, the display shows NOT ALLOWED

Some features are network dependent. They are only available, therefore, if the network or your subscription supports them. Contact your operator for detailed information on this subject.

The display shows INSERT YOUR SIM CARD

Check that the SIM card has been inserted correctly. If the problem persists, your SIM card may be damaged. Contact your operator.

The autonomy of your phone seems lower than indicated on the user guide

The autonomy is linked to your settings (e.g., ringer volume, backlight duration) and the features you use. To increase the autonomy, and whenever possible, you must deactivate features you do not use.

Your phone doesn't work well in your car

A car contains many metallic parts that absorb electromagnetic waves which can affect the phone's performance. A car kit is available to provide you with an external antenna and enables you to make and receive phone calls without handling the handset.

Note:

- Check with the local authorities whether or not you are allowed to use the phone while driving.

Your phone is not charging

If the battery is completely flat, it might take several minutes of pre-charge (up to 5 minutes in some cases) before the charging icon is displayed on the screen.

The picture captured with the phone camera is not clear

Make sure that the camera lens on both sides is clean.

Limited warranty

1 What Does This Limited Warranty Cover?

Manufacturer warrants to the original retail purchaser ("Consumer" or "You") that this Philips cellular product and all accessories originally provided by manufacturer in the sales package ("Product") are free from defects in materials, design and workmanship under normal use in accordance with the operating instructions and pursuant to the following terms and conditions. This limited warranty extends only to the Consumer for Products purchased and used in the original country of purchase. The limited warranty is valid only in manufacturer's intended country of sales of the product.

2. How Long is The Limited Warranty Period?

The limited warranty period for the Product extends for ONE (1) YEAR from the date of purchase of the Product, documented by valid proof of purchase. The limited warranty for original Philips rechargeable battery extends for six (6) months from the date of purchase.

3. What Will Manufacturer Do if The Product is Not Free From Material Defects in Materials and Workmanship During The Limited Warranty Period?

During the limited warranty period, manufacturer or its authorized service representative will, at its option either repair or replace, without charge for parts or labour, a materially defective Product with new or refurbished parts or Product and return such repaired or replaced Product to the Consumer in working condition. Manufacturer will retain defective parts, modules or equipment.

Repaired or replaced Product will be covered by this limited warranty for the balance of the original limited warranty period or ninety (90) days from the date of repair or replacement whichever is longer. Repair or replacement of Product, at manufacturer's option is your exclusive remedy.

4. What is Not Covered By This Limited Warranty?

This limited warranty does not cover:

a) Product that has been subjected to misuse, accident, shipping or other physical damage, improper installation, abnormal operation handling, neglect, inundation, fire, water or other liquid intrusion; or

b) Product that has been damaged due to repair, alteration, or modification by anyone not authorized by manufacturer; or

c) Product that has reception or operation problems caused by signal conditions, network reliability or cable or antenna systems; or

d) Product defects or problems caused by uses with non-Philips products or accessories; or

e) Product which warranty/quality stickers, product serial number or electronic serial number has been removed, altered or rendered illegible; or

f) Product purchased, used, serviced, or shipped for repair from outside the original country of purchase, or used for commercial or institutional purposes (including but not limited to Products used for rental purposes); or

g) Product returned without valid proof of purchase or which proof of purchase has been altered or is illegible.

h)Normal wear and tear or Force Majeure.

5. How Do You Get Warranty Service?

a) Return the Product to an authorized service center of manufacturer. You may contact the local manufacturer office for the location of the nearest authorized service center.

b)The SIM card must be removed from the Product before it is given to manufacturer. Manufacturer assumes no liability for damaged or loss of the SIM card or the data contained therein.

c)If the Product failure is not covered by this limited warranty, or this limited warranty is inapplicable, void or invalid due to any terms and conditions stated herein, the Consumer will be charged for the cost of repair or replacement of the Product and all other related cost incurred in repairing or replacing the Product.

d) IMPORTANT - you are required to return the Product together with a valid proof of purchase which must identify the point of purchase, date of purchase, Product model and Product serial number clearly.

6. Other Limitation: This Warranty is The Entire Agreement.

EXCEPT FOR THE EXPRESS WARRANTIES SET FORTH ABOVE AND THOSE IMPLIED BY LAW AND WHICH CANNOT BE EXCLUDED OR MODIFIED BY AGREEMENT, MANUFACTURER PROVIDES NO OTHER WARRANTY WHETHER EXPRESS OR IMPLIED (WHETHER BY STATUTE, UNDER THE OPERATION OF LAW OR OTHERWISE) AND SPECIALLY DISCLAIMS ANY WARRANTY OF SATISFACTORY QUALITY MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

MANUFACTURER' TOTAL LIABILITY FOR DAMAGES RELATING TO OR ARISING OUT OF THE PURCHASE OR USE OF THE PRODUCT, REGARDLESS OF THE TYPE OR CAUSE OF SUCH DAMAGE OR THE FORM OR CHARACTERISATION OF THE CLAIM ASSERTED (E.G. CONTRACT), SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE PAID FOR THE PRODUCT.

HOWEVER IN NO EVENT SHALL MANUFACTURER BE LIABLE FOR ANY PUNITIVE, SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO THE LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERIAL LOSS, LOST PROFITS, LOST BUSINESS OPPORTUNITIES, COST OF SUBSTITUTION OF GOODS OR SERVICES, INVESTMENTS, DAMAGE TO GOODWILL OR REPUTATION, OR LOSS OF DATA AND CLAIMS BY THIRD PARTIES) RESULTING FROM PURCHASE OR USE OF THE PRODUCT, TO THE FULLEST EXTENT ALLOWED BY LAW, WHETHER OR NOT MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILTY OF SUCH DAMAGES. THESE LIMITATIONS SHALL APPLY NOTWITHSTANDING THE FAILURE OF THE ESSENTIAL PURPOSE OF ANY LIMITED REMEDY.

This limited warranty represents the complete and exclusive agreement between the Consumer and Manufacturer with respect to this cellular Product and it supercedes all prior agreements between the parties, oral or written, and all other communications between the parties relating to the subject matter of this limited warranty. No carrier, retailer, agent, dealer, employee, thereof, or employee of manufacturer is authorized to make modifications to this limited warranty and you should not rely on any such representation.

This limited warranty does not affect the Consumer's statutory rights under applicable national laws in force.

FCC Compliance

This device complies with part 15 of the FCC Rules. Operation is subject to the condition that this device does not cause harmful interference.

Caution: Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/ TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

•This device may not cause harmful interference.

•This device must accept any interference received, including interference that may cause undesired operation.

Health and safety information

Radio Frequency (RF) Energy

This model phone meets the government's requirements for exposure to radio waves.

This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government:

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6W/kg. Tests for SAR are conducted using standard operating positions accepted by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is **1.12** W/kg (1g) and when worn on the body, as described in this user guide, is **1.29** W/kg (1g) (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements). SAR is measured against the body at a minimum distance of 10mm.

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/fccid after searching on

FCC ID: **VQRCTX818**

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 1 cm from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 1 cm from your body when the phone is switched on.