TCL电子控股有限公司
TCL Electronics Holdings Ltd.
PRODUCTION FORM

版本号(Version)	R0
物料编码 (Part No.)	80123-000018
物料名称 (Part Name)	快速指南
型号 (Model No.)	65&75R648
日期 (Date)	2021.3.23

备注: 此物料如是环保物料, 则在BOM中体现。

品牌/区域(Brand/Region): TCL/NA

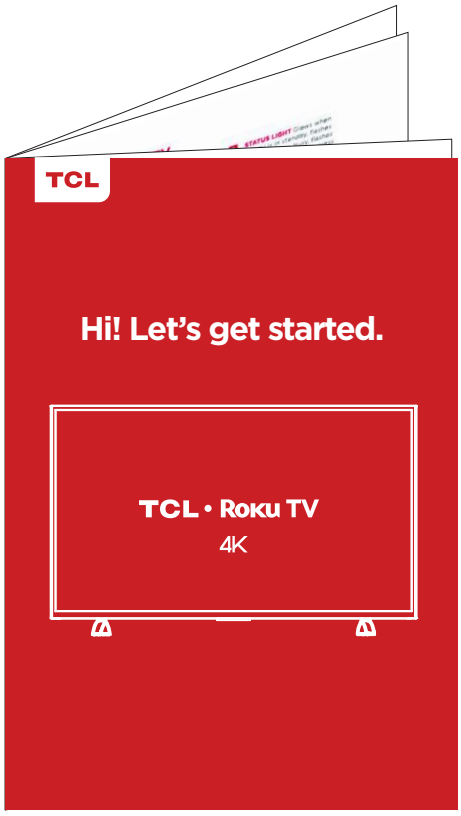
BOM编号(BOM No.):

比例(Scale) : 1:1

尺寸(Size) : A5

材料(Material) : 100g 书纸。

颜色(Colour) : 四色印刷，折页，骑马钉。
请注意红色封面是PANTONE186C
放入附件袋红色封面向上可见
（请送样确认）



注：1. 本图只描述折页方式;
2. 封底年份需与交货期年份保持一致。请厂家自行跟进，
美工不再另出制作表，谢谢！

制作人 PREPARED BY:	平面审核 CHECKED BY:	电子/结构/认证工程师审核 CHECKED BY:	规划/市场审批 APPROVED BY:

TCL
enjoy more.®

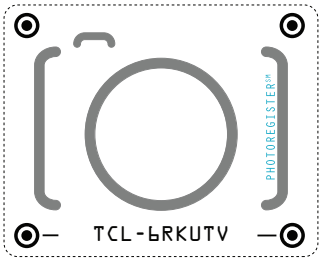
REGISTER NOW
See inside for details & protect your purchase

Hi! Let's get started.

TCL • Roku TV
8K HDR

6-Series
R648

Register and protect your purchase



TEXT TO REGISTER

Text a photo of the camera icon to **71403**

Or register online at register.tcl.com

Need help? Visit photoregister.com/help or text HELP to 71403

Add a TCL Protection Plan when you register your product and be covered from life's mishaps

Thank you for choosing TCL. We want your ownership experience to bring you as much joy as the television you purchased does, so we're offering you a special price on TCL Protection Plans when you purchase during registration. Add a TCL Protection Plan within your first 30 days of ownership to receive the best value and we won't let anything get in the way of your viewing pleasure.

Benefits & Description	PROTECT	PROTECT PLUS
Extended Manufacturer Coverage Extended parts & labor coverage for manufacturer defects.	Up To 4 Years	Up To 4 Years
Priority Service Free shipping and rapid turn-around time.	3-5 Days	3-5 Days
Product Replacement Free 1-time replacement if product cannot be fixed.	⊕	⊕
TCL Parts & Service Genuine TCL parts & factory certified service.	⊕	⊕
No Deductible $0 out of pocket expense.	⊕	⊕
Pixel Repair and Burn-In Coverage Don't let shadows or off pixels prevent you from clear viewing.	⊕	⊕
Accidental Damage Protection Coverage for drops, breaks and spills starts after 30 days.		⊕
Complimentary Remove & Reinstall Don't risk it-we'll remove and reinstall televisions 65" and larger.		⊕
Lost Your Remote? No problem! We'll replace your remote, so you never have to leave your couch. *One time only.*		⊕

DO NOT RETURN TO STORE

WE ARE READY TO HELP

contact us first with any questions

TCL SUPPORT:
support.tcl.com/us
1-877-300-9509

TAKE CARE WHEN REMOVING THE TV

Important Information

CAUTION/ATTENTION

RISK OF ELECTRIC SHOCK. DO NOT OPEN.
RISQUE DE CHOC ELECTRIQUE. NE PAS OUVRIR.

This symbol indicates that this product incorporates double insulation between hazardous main voltage and user accessible parts. When servicing, use only identical replacement parts.

CAUTION: Neutral fusing. Disconnect mains before servicing.
ATTENTION: Fusible sur le neutre. Débrancher l'alimentation avant l'entretien.

Caution: To reduce the risk of electric shock, do not remove cover (or back). No user serviceable parts inside. Refer servicing to qualified service personnel.

This symbol indicates "dangerous voltage" inside the product that presents a risk of electric shock or personal injury.

This symbol indicates important instructions accompanying the product.

WARNING
To reduce the risk of fire or electric shock, do not expose this product to rain or moisture. This product should not be exposed to dripping or splashing. No objects filled with liquids, such as vases, should be placed on the apparatus.

WARNING
The TV is unstable if it is not properly attached to the base or mounted to the wall. Please follow the base or wall mounting instructions provided in the User's Guide to ensure your safety.

Warning: The batteries should not be exposed to excessive heat, such as prolonged direct sunlight, open flame, or fire of any kind. Refer to the identification/rating label located on the back panel of your product for its proper operating voltage.

Cable TV Installer: This reminder is provided to call your attention to Article 820-40 of the National Electrical Code (Section 54 of the Canadian Electrical Code, Part 1) which provides guidelines for proper grounding and, in particular, specifies that the cable ground should be connected to the grounding system of the building as close to the point of cable entry as practical.

Important: This television is a table model and is designed to sit on a firm, flat surface. Do not place the TV on soft carpeting or on a similar surface as this may cause the ventilation slots located on the bottom of the unit to be blocked and may result in reduced product lifespan from overheating. To assure adequate ventilation for this product, maintain a spacing of one (1) inch from the top and side of the TV receiver and two (2) inches from the rear of the TV receiver and other surfaces.

Make sure the TV stand or base you use is of adequate size and strength to prevent the TV from being accidentally tipped over, pushed off, or pulled off. This may cause personal injury and/or damage the TV. Refer to the Important Safety Instructions on the next page.

The Power button ⏻ on this TV and your remote control puts the TV into a very low-power standby mode but will not completely turn the power off. In order to completely shut the power off, you will need to disconnect the power cord from the outlet. The mains plug/appliance coupler is used to completely turn off the device. If you prefer to completely turn off the device, you should install the TV in a manner that allows you to disconnect the power cord when desired.

Product Information

Keep your sales receipt to obtain warranty parts and service and for proof of purchase. Attach it here and record the serial and model numbers in case you need them. These numbers are located on the product.

Warning: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. Keep the apparatus at least 8 inches away from the human body.

Input	Signal Compatibility
Antenna/Cable	480i, 480p, 720p, 1080i (NTSC, ATSC, and QAM formats)
Composite Video	480i
HDMI 1 & 2	480p, 720p/60Hz, 1080p/24/30/60/120Hz, 1440p/24/30/60/120Hz, 2160p/24/30/60/120Hz, 4320p/24/30/60Hz
HDMI 3 & 4	480p, 720p/60Hz, 1080p/24/30/60/120Hz, 1440p/24/30/60/120Hz, 2160p/24/30/60Hz

For the best viewing experience, remove the energy guide label from the TV front panel or TV screen before use.

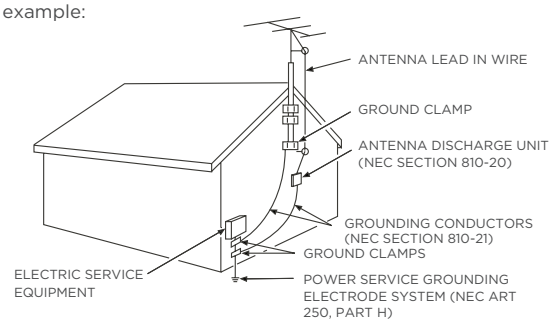
Model No. _____ **Serial No.** _____

Purchase Date _____ **Dealer/Address/Phone** _____

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with a dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
10. WARNING: Please refer the information on exterior bottom enclosure for electrical and safety information before installing or operating the apparatus.
11. WARNING: The main plug is used to disconnect the device and should remain readily operable.
12. When not in use, tie up the power cordset with a cable tie or with something similar. It should not be near sharp edges as it may cause abrasion of the power cordset. When put into use again, please make sure the power cordset is not damaged. If any damage is found, please use a replacement power cord specified by the manufacturer or that is identical to the original one.
13. No open flame sources, such as lit candles, should be placed on, under, or near the apparatus.
14. Unplug this apparatus during lightning storms or when unused for long periods of time.
15. Only use attachments/accessories specified by the manufacturer.
16. Use only with the cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid any injury.

17. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
18. For safe operation of the apparatus, please follow these installation requirements:
    Keep at least 2 inches of ventilation space between the rear cover of the apparatus and the wall. Keep at least 1 inch of ventilation space between the apparatus and all other surfaces. Do not allow any of the apparatus' ventilation openings to be blocked by objects that might obstruct them, such as newspapers, curtains, table-cloths or any other objects. Do not expose the apparatus to any external heat sources. Do not place any heat sources such as candles, lamps, etc. on the apparatus. Do not expose the device to high levels of humidity or to any possible sources of moisture. When disposing of used batteries from the remote control, consult local regulations regarding proper disposal.
19. If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is grounded so as to provide some protection against voltage surges and built-up static charges. Section 810 of the National Electrical Code, ANSI/NFPA No. 70-2011 (Section 54 of Canadian Electrical Code, Part 1) provides information with respect to proper grounding of the mast and supporting structure, grounding of the lead in wire to an antenna-discharge unit, size of grounding conductors, location of antenna discharge unit, connection to grounding electrodes, and requirements for the grounding electrode. See following example:



The terms HDMI, HDMI High-Definition Multimedia Interface, and the HDMI Logo are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

Dolby, Dolby Vision, Dolby Atmos, and the double-D symbol are registered trademarks of Dolby Laboratories Licensing Corporation. Manufactured under license from Dolby Laboratories. Confidential unpublished works. Copyright © 2012-2020 Dolby Laboratories. All rights reserved.

FCC Information

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This Class B digital apparatus complies with Canadian ICES-003.
6-series, include models (R648)
This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.
Supplier Name: TTE Technology, Inc. (dba TCL North America)
Supplier Address: 1860 Compton Ave, Corona, CA 92881, USA
Supplier phone number and internet contact information: 1-877-300-9509 support.tcl.com/us.

Battery Caution & Disposal Information

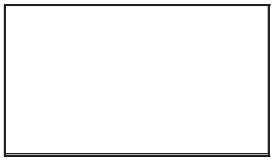
1. For best results, use alkaline type batteries.
2. Install only new batteries of the same type in your product.
3. Failure to insert batteries in the correct polarity, as indicated in the battery compartment, may shorten the life of the batteries or cause batteries to leak.
4. Do not mix old and new batteries.
5. Do not use Rechargeable (Nickel Cadmium or Nickel Metal Hydride) batteries.
6. Do not mix Alkaline, Standard (Carbon-Zinc) or Rechargeable (Nickel Cadmium or Nickel Metal Hydride) batteries.
7. Do not dispose of batteries in fire.
8. Batteries should be recycled or disposed of as per state and local guidelines.
9. Replacement of a BATTERY with an incorrect type that can defeat a SAFEGUARD (for example, in the case of some lithium BATTERY types).

ELECTRONICS & PACKAGING RECYCLING INFORMATION

For information on recycling your old TVs, sound bars, and home comfort products, and to find drop-off locations in your area, please visit the “Electronics Recycling” area of the TCL website at **www.tcl.com**. Click on our convenient interactive map to quickly locate a solution in your community. TCL encourages consumers to always look for a recycling or reuse alternative to discarding televisions and other electronics, and in many areas TCL has programs for consumers to drop-off and recycle televisions free of charge.

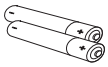
Look for convenient How2Recycle® labels on the product box for help preparing your new TV packaging for recycling. These labels show important information identifying the various types of packaging material included with your new TV along with easy-to-understand recycling instructions.

What's in the box



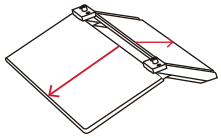
TCL Roku TV

Power cable



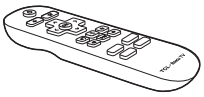
2 x AAA batteries
for remote

4 x Stand screws
(M5x20mm)



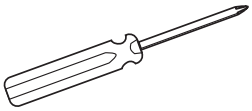
TV stands and decoration covers

* The longer panel should be installed facing towards the screen to ensure stability.



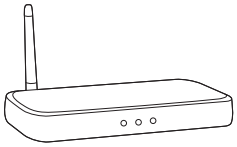
TV remote

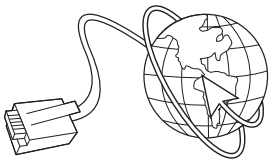
What you need



Phillips head
screwdriver

Make the most of your Smart TV





Router + Internet Connection
(needed for streaming)

For additional support, please see User Manual at: support.tcl.com/us

Key things to know: A paid subscription or other payments may be required for some streaming channels.
Channel availability subject to change and varies by country.

Step 1 Set up your TV

Ready for the step-by-step? You're only minutes away from TV bliss!

Remove your TV from the box

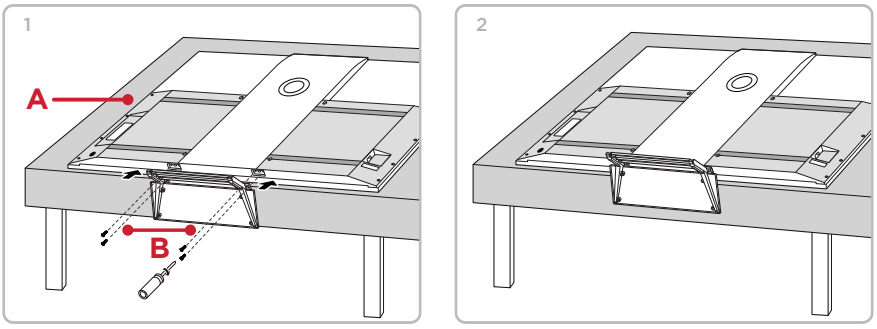
Be careful, it's heavy!

To mount your TV on a wall, skip to page 6.

To use the stand

A To prevent damage to the screen, carefully place your TV on a soft, cushioned surface.

B Put the column of the stands into the TV, align the stands with the screw holes located on the TV. Secure the stands to the TV with four (4) screws.



Screws
M5x20mm

Warning:

Never place a television set in an unstable location. A television set may fall, causing serious personal injury or death. Many injuries, particularly to children, can be avoided by taking simple precautions such as:

- Using cabinets or stands recommended by the manufacturer of the television set.
- Only using furniture that can safely support the television set.
- Ensuring the television set is not overhanging the edge of the supporting furniture.
- Not placing the television set on tall furniture (for example, cupboards or bookcases) without anchoring both the furniture and the television set to a suitable support.
- Not placing the television set on cloth or other materials that may be located between the television set and supporting furniture.
- Educating children about the dangers of climbing on furniture to reach the television set or its controls.

If your existing television set is being retained and relocated, the same considerations as above should be applied.

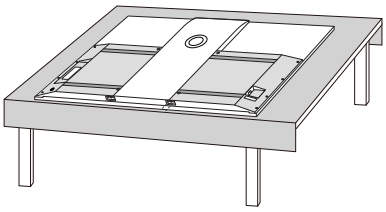
Optional - To mount on a wall

(wall mount not included)

To mount on a wall

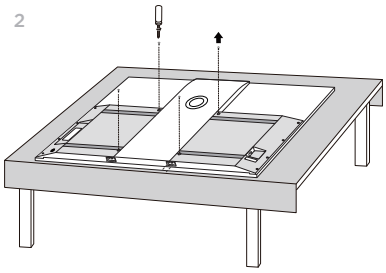
Preparation must be done before mounting your TV on a wall.

1



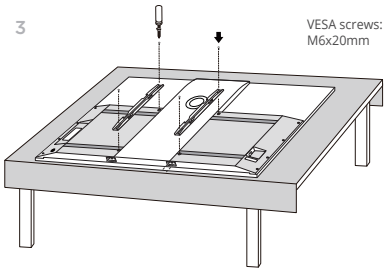
Place your TV on a soft, cushioned surface.

2



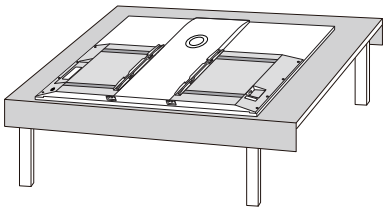
Remove the 4 screws on the back of the TV.

3



Screw the VESA bracket tightly onto the back cover with 4 VESA screws.

4



Follow the instructions that come with the wall mount to hang the TV on the wall.

If you are mounting your TV to the wall, don't attach the stands.

To mount your TV to the wall, purchase a VESA wall mount	
65" Models	Purchase a VESA 600x400, 4 M6x20mm screws
75" Models	Purchase a VESA 600x400, 4 M6x20mm screws

The VESA number is the horizontal and vertical measurement of the mounting holes. For example, 300X300 refers to the fact that the mounting measurements are 300mm horizontally and 300mm vertically.
Follow the instructions that come with the wall mount.
Your wall mount must be able to bear a minimum of five times the TV's net weight to avoid causing damage.

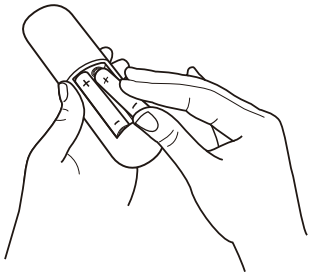
Step 2 Power up

In this step, we'll make sure all systems are GO!

Connect your power cable to the TV, then plug it in to the wall outlet.

Power your TV remote by inserting the included batteries.

Connect other devices by referencing port label and descriptions on the bottom of page 8.



Insert batteries in the correct polarity as indicated in the battery compartment.

Power Tip! Always replace depleted batteries with two same brand-new batteries from the same manufacturer. Never use damaged batteries.

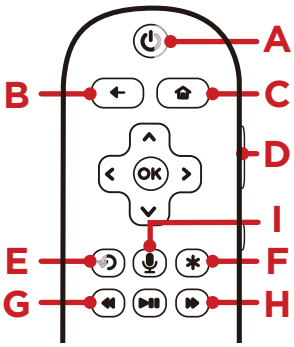
If your remote gets warm/hot during use, discontinue use and contact customer support immediately at support.tcl.com/us.

Step 3 Grab your remote

The TV remote should feel right at home in your hand. We designed it to be incredibly intuitive for watching TV and navigating on-screen menus.

Here's a fun-fact about your Roku TV enhanced remote.

Using your remote's voice search feature lets you search through the widest selection of channels — by actor, title, or director.

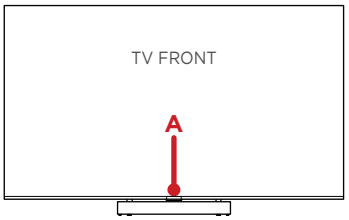


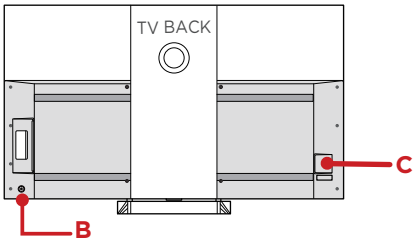
Here are some buttons you should know about.

- **A** **POWER** Turn TV on and off
- **B** **BACK** Return to previous screen
- **C** **HOME** Return to Roku Home screen
- **D** **VOLUME** Raise and lower volume
- **E** **INSTANT REPLAY** Replay the last few seconds of streaming video
- **F** **OPTIONS** View more options
- **G** **RWD SCAN** Rewind streaming video, scroll left one page at a time
- **H** **FWD SCAN** Fast forward streaming video, scroll right one page at a time
- **I** **VOICE SEARCH** Search content through your voice by holding down the microphone button and waiting for the TV to prompt "Speak Now"

Tip! The ✱ button gives you easy access to picture settings, display options, and more. Try it on every screen!

Step 4 Get to know your TV





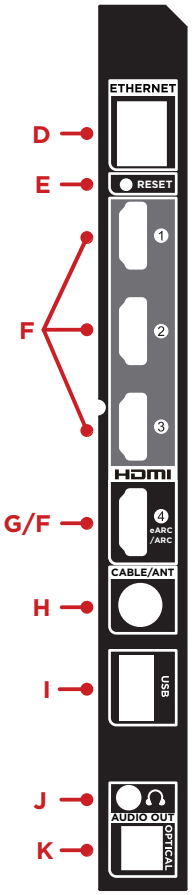
A **IR RECEIVER** Receives signal from the TV remote.

STATUS LIGHT Glows when the TV is in standby, flashes when the TV is busy, flashes once with each button press of the remote control.

B **POWER and OPTIONS BUTTON** Press once to open the menu. Press and hold to turn off the TV.

C **POWER PORT** Connect your TV to the power source with the included power cable.

TV SIDE



D **ETHERNET** Connect an Ethernet cable to your home Internet router or switch.

E **RESET BUTTON** Press once to restart your TV. Press and hold for factory reset, and careful, you will lose all your settings!

F **HDMI® PORT** Highest quality audio/video connection. Connect cable box, Blu-ray player, gaming console, or other devices to your TV using HDMI cables.

HDMI ports 1 & 2: Supports up to 8K resolution
HDMI ports 3 & 4: Supports up to 4K/60Hz

G **HDMI eARC/ARC PORT** Connect HDMI eARC/ARC (audio return channel) capable audio devices like sound bars or AV receivers.

H **ANTENNA/CABLE IN** Connect an outdoor VHF/UHF antenna or Cable TV feed.

I **USB PORT** Connect a USB device to access photos, music and movies.

J **HEADPHONE OUT** Connect headphones or other external speakers.

K **OPTICAL (DIGITAL AUDIO OUT)** Connect an optical cable to an external digital audio system.

Step 5 Complete guided setup and activation

It's the final stretch—hurray!

Let's Connect

Your TV will automatically detect wireless networks in your area. Have your network name and password handy and follow the easy on-screen instructions.

Your Roku account: Activate your TCL Roku TV using your computer, smartphone, or tablet to link to a Roku account. You need a Roku account to activate your TV and access entertainment across thousands of streaming channels.

IMPORTANT: Roku doesn't charge for activation support - beware of scams.

Roku accounts are free and while a valid credit card number is not required to create a Roku account, saving your credit card information makes renting, purchasing, and subscribing to entertainment from the Roku Channel Store fast and convenient.

Once connected to your account, your TV will automatically update with the latest software, and you can start streaming immediately.

If you aren't ready to connect your TV to a wireless network, you can still use it as a regular TV.

And setup is done...Congratulations!

Continue using the remote to personalize your Home screen and channel line-up, stream movies, and so much more.

If you have an antenna or cable connected, just click the tuner tile to watch broadcast TV channels. The fun has just begun!

WE ARE READY TO HELP

contact us first with any questions

TCL SUPPORT:
support.tcl.com/us
1-877-300-9509

Welcome to the future of TV

Ready for next-gen 8K devices

Connect your next-gen gaming console, PC, or the latest home theater devices and experience it all in a more immersive way with the highest-quality 8K picture.

This is how movies and TV were meant to be watched

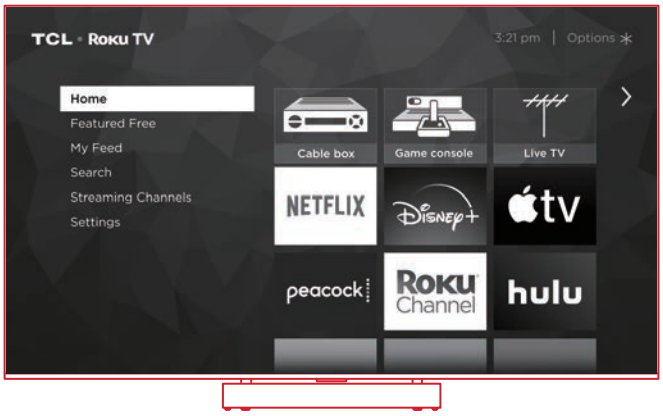
No matter what you watch, it's going to amaze. TCL's AiPQ Engine™ technology intelligently upscales every frame across 33 million pixels to enhance detail and texture for astonishing clarity.

Future-proof your entertainment

With automatic software updates, you'll be the first to experience the future of entertainment. As more gets released in 8K, you're all set up and ready to stream your favorite channels with the latest features.

Jaw-dropping 8K screensaver

Show off your cutting-edge TV with our 8K screensaver featuring photos in the highest resolution. Warning: Your friends will be jealous.



Roku TV menu may vary and is subject to change.

Connecting brings out your TV's full potential!

Access thousands of streaming channels*.

Make any night a movie night

Whether you want to watch the hits or the classics, thousands of channels are now yours to choose from.*

Explore your passions

From fitness and cooking to religion and international programming, we've got you covered. Thousands of streaming channels are easily available for you to find and enjoy.

Stream live news and sports

Over 100 sports channels put you right in the middle of the action. Stay in the know with live news from your trusted channels.

Free, live, and premium TV

Hit movies, shows, live news, and more are free on The Roku Channel. Add Premium Subscriptions to stream your favorites. Enjoying your favorite entertainment has never been easier.

*Subscription or other payment may be required to access certain channels. Content may not be available in all areas in which the TCL Roku TVs are sold and channel availability is subject to change.

Easy Voice Control

Find movie titles, launch or change channels, even switch inputs, using the voice control feature available through the Roku mobile app (iOS or Android™ mobile device required), or with compatible third-party voice assistant devices and voice-enabled remote controls that can be purchased separately. This feature works with Alexa, Hey Google and Apple HomeKit (Siri) plus requires a free Roku account to set up.

Google Assistant

You can use Google Assistant-enabled devices to search and control playback of content, and the ability to launch select streaming channels with just using your voice. Additionally, you can turn your TV on and off, turn up the volume, mute, switch inputs and change channels, if there is an Over-The-Air antenna connected.

To control your TCL Roku TV using your voice with Google, you need to link your Roku account in the Google Home mobile app on your iOS or Android device.

To learn more, scan
QR code or visit:
go.tcl.com/hey-google

Amazon Alexa

You can use Amazon Alexa-enabled devices, or the Amazon and Alexa Apps to search and control playback of content, and the ability to launch select streaming channels. Plus, you can power the TV screen on and off, adjust the volume, switch between different input devices such as Over-The-Air antenna, cable box, game consoles, etc. once connected.

To use Alexa to search and control your TCL Roku TV, you need to link your Roku account to your Alexa account.

To learn more, scan
QR code or visit:
go.tcl.com/alexa

Apple HomeKit

Apple HomeKit provides an easy and secure way for you to use Siri and the Home app on your iPhone, iPad, Apple Watch, HomePod or Mac to control your compatible Roku device. And, you can use scenes to group your Roku device with other HomeKit-enabled devices to control an entire room at once.

To learn more, scan
QR code or visit:
go.tcl.com/airplay-homekit

NOTE:
Some Roku Voice capabilities may not be supported when using Hey Google, Alexa-enabled devices, or HomeKit to search or control your TCL Roku TV. Google and Google Home are trademarks of Google LLC.

TCL North America Limited Warranty

All TCL LCD/LED Models

What your warranty covers

Defects in materials or workmanship to the **original owner** of this TCL product when purchased **as new from an Authorized Dealer** of TCL brand products in the United States and packaged with this warranty statement.

New LCD/LED Televisions (Non-Commercial Use)

For how long after your purchase:

- **One (1) year from date of purchase for parts and labor for non-commercial use.**

New LCD/LED Televisions (Commercial Use)

For how long after your purchase:

- **Six (6) months from date of purchase for parts and labor for commercial use.**
- Commercial use includes, but is not limited to, the use of this product in a commercial or business environment, the use of this product in an institution or for institutional purposes, or other commercial purposes including rental purposes.

What we will do

- At TCL North America's discretion, (1) pay an Authorized TCL Service Center for both labor charges and parts to repair your television, or (2) replace your television with a new or refurbished / remanufactured equivalent value product. The decision to repair or replace will be made solely by TCL North America. See "How to get service".

How to get service

- Please have your original purchase receipt or proof of purchase (bill of sale or receipted invoice) which states that condition of the unit (New, Used, etc.), the unit's date of purchase, place of purchase and model/serial number ready. The model/serial number information can be found on the back of your unit.
- Call 1-877-300-9509 or visit support.tcl.com/us
- A representative must troubleshoot your problem over the telephone or through e-mail before receiving service. If it is determined that your unit requires service, the service location will be at the sole discretion of TCL North America based upon the TCL North America Limited Warranty Statement.
- At the sole discretion of TCL North America, television screen sizes 43" and smaller will either be repaired at an Authorized TCL Service Center or directly exchanged for a new or refurbished/recertified unit. At the sole discretion of TCL North America, television screen sizes 44" through 75" or larger will either be repaired or directly exchanged for a new or refurbished/recertified unit at an Authorized TCL Service Center or repaired in-home. In the event of a service visit where the on-site technician, in his-her sole discretion, deems the home or property conditions to be hazardous and/or unsafe, TCL North America reserves the right to cancel or re-schedule the service visit, or opt for an exchange of the in-warranty unit for a refurbished/recertified unit lieu of the in-home service visit.
- If repaired at an Authorized TCL Service Center, TCL North America is not responsible for transportation costs to the Authorized TCL Service Center. However, TCL North America will pay for return shipping. TCL North America will provide instructions for packaging and shipping the unit. **Units that are improperly packed and damaged during shipping are not covered under your product warranty.**
- Proof of purchase in the form of a bill of sale or receipted invoice from an Authorized Dealer which is evidence that the product is within the warranty period must be presented to obtain warranty service.
- In the event that a unit is to be replaced, a picture of the back of the unit showing the model and serial number and picture of the issue itself may be required.
- PRE-AUTHORIZATION MUST BE OBTAINED BEFORE (1) SENDING ANY PRODUCT TO AN AUTHORIZED TCL SERVICE CENTER, OR (2) OBTAINING ANY IN-HOME REPAIR/REPLACEMENT/ RENTAL SERVICES.

TCL North America Limited Warranty

What your warranty does not cover

- **A unit sold in "As-Is", "Used", "Factory Reconditioned", "Factory Re-Certified", or "Refurbished", condition or with faults.**
- Units physically broken during shipment from a Retailer. Please contact your Retailer for assistance.
- Extended Service Plans purchased from Retailers. Please contact your Retailer for assistance.
- Customer instruction. (Your Owner's Manual describes how to install, adjust, and operate your unit. Any additional information should be obtained from your Authorized Dealer).
- Installation and related adjustments, or damage resulting from installation.
- Damage resulting from non-approved installation or repair methods.
- Signal reception problems not caused by your unit.
- Damage from misuse, abuse, neglect, insects, normal wear and tear, cosmetic damage, mishandling, faulty installation, or power line surges.
- Markings or images on the television's panel resulting from viewing fixed images (including but not limited to certain 4:3 images on wide screen televisions, or data or images in fixed screen locations from banners, video games, or certain broadcast networks).
- Units that have original factory serial numbers that are unreadable or missing, or that have been changed, defaced, or altered in any manner.
- Batteries.
- A television that has been modified or incorporated into other products, or that has had the serial number removed or altered.
- A unit purchased or serviced outside the USA.
- Acts of nature or God, such as but not limited to earthquake or lightning damage.
- Special, incidental or consequential damages.

LIMITATION OF WARRANTY

- THE WARRANTY STATED ABOVE IS THE ONLY WARRANTY APPLICABLE TO THIS PRODUCT. NO VERBAL OR WRITTEN INFORMATION GIVEN BY TCL NORTH AMERICA, ITS AGENTS OR EMPLOYEES SHALL CREATE A GUARANTY OR IN ANY WAY INCREASE OR MODIFY THE SCOPE OF THIS WARRANTY.
- REPAIR OR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. TCL NORTH AMERICA SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM THE USE OF THIS PRODUCT OR ARISING OUT OF ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. THIS DISCLAIMER OF WARRANTIES AND LIMITED WARRANTY ARE GOVERNED BY THE LAWS OF THE STATE OF CALIFORNIA. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED TO THE APPLICABLE WARRANTY AND WARRANTY PERIOD SET FORTH ABOVE. THIS WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. PLEASE VISIT WWW.TCL.COM TO VIEW THE MOST CURRENT VERSION.

How State Law relates to this warranty

- Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you.
- This warranty gives you specific legal rights, and you also may have other rights that vary from state to state.

If you purchased your unit outside the United States or seek warranty coverage outside the United States:

This warranty does not apply. Contact your dealer for warranty information.

Service calls which do not involve defective materials or workmanship are not covered by this warranty. Costs of such service calls are the sole responsibility of the purchaser.

Broadcasting & Operating Environment

Broadcasting system	US System NTSC-M ATSC standard (8VSB), QAM	
Receiving Channels	VHF2-13 UHF14-69 CATV	 14-36 (A)-(W) 37-59 (AA)-(WW) 60-85 (AAA)-(ZZZ) 86-94 (86)-(94)95-99 (A-5)-(A-1) 100-135 (100)-(135) 01 (4A)
Tuner type	Frequency synthesized	
Operating Temperature	5°C to 35°C (41°F to 95°F)	
Operating Humidity	20% to 80%, non-condensing	
Storage Temperature	-15°C to 45°C (5°F to 113°F)	
Storage Humidity	10% to 90%, non-condensing	

Troubleshooting

Having trouble completing the guided setup? Don't worry, it's usually an easy fix.

8K Picture Quality

- For streaming services that support 8K resolution, check with the content provider for network bandwidth requirements to support 8K resolution streaming.
- For devices like game consoles and computer graphics cards that are capable of supporting 8K resolution, make sure the device has the latest software that supports 8K resolution output and make sure that the game title or program is also capable of supporting 8K resolution.
- When connecting to devices that support 8K resolution output, make sure to use an HDMI cable that is marked as a certified "Ultra High Speed HDMI Cable". Older HDMI cables are not capable of supporting 8K resolution, so only the latest ultra high speed HDMI cables are required to support 8K or even 4K / 120Hz.
- Make sure that the TV is set to receive HDMI 2.1 signals by checking the menu setting under Settings / TV Inputs / HDMI Mode / select either "auto" or "HDMI 2.1".

My picture is too small (black bars on the side)

- Play your movie/video and press the (*) asterisk button.
- Select **Picture Size**, select the picture size of your preference.

How to install the Remote Control Mobile App

The free Roku app allows you to use your mobile device as a full functioning remote control with voice search & keypad.

- Download the Roku app to your phone or tablet through Google Play or Apple App Store.
- Simply search for "Roku App" and choose the Roku app by Roku Inc.
- Follow the onscreen prompts and you're on your way!

How do I turn the Text-to-Speech (TTS) audio guide on or off?

- Press "*" key on the remote controller four times to turn the audio guide on or off.

Or

1. Select "Settings" at home screen
2. Select "Accessibility"
3. Select "Audio Guide" and turn it on or off

*https://go.tcl.com/tts-roku

Cannot connect to wireless network (WiFi)

- Select the correct wireless network name and verify the password entered (case sensitive).
- Relocate the router from objects that interfere with performance (cordless phones, baby monitors, etc.).
- Reboot the router by disconnecting the power for more than 2 minutes and reconnect.

Problems connecting my cable/satellite box or antenna through a coax cable

- For best performance, use the HDMI connection. If not available, then:
- Make sure the cable connections to the TV and your device are securely fastened.
- Select **cable/satellite box** or **antenna TV** input.
- Select "**start finding channels**" and follow the on-screen instructions to perform a full channel scan.

What is the remote code for programming my Universal or Cable/Satellite box remote control

Providers	Codes for TCL Roku TVs
ATT U-verse	1346
Charter[2]/ Spectrum	11756
Comcast[3]	11756
DIRECTV	11756
DISH	1756, 535
Time Warner / Spectrum	387, 1566, 268

Don't see your provider listed, visit go.tcl.com/codes

Need more help?

support.tcl.com/us

1-877-300-9509

STUNNING SOUND. MADE SIMPLE.

Complete your home theater with a TCL Sound Bar.

Offering a truly immersive home theater experience, TCL Alto Sound Bars provide stunning sound and simple setup. Available features including, Dolby Atmos surround sound and exclusive RAY·DANZ technology for a wider soundstage, deliver premium sound. With Roku TV Ready, you'll enjoy smooth setup, easy access to sound settings, and compatibility with your TCL Roku TV remote.

Learn more at TCL.com or visit your favorite retailer.

TCL • Roku TV

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TCL North America
1860 Compton Avenue, Corona, California 92881, USA

To read the End User License Agreement (for Roku TV), visit: www.tcl.com/us/en/roku-tv/eula

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