Apps

Apps

Numerous factory-installed apps are available for you to choose from for your entertainment preferences.

Opera TV Store

Opera TV Store contains cloud-based apps optimized for your TV. The apps range from Video, Music, Social Networking, Games and News Information.

To begin using Opera TV Store, you simply need to accept the End-User License Agreement and then select the app that you want to use.

TV Browser

The TV Browser allows you to surf the Internet on your TV and provides quick access to the Google™ search engine.

To view a website or search using the TV Browser:

1. Using the Navigation buttons on your remote, navigate to **TV Browser** icon.
2. Press [**OK**] on your remote.
   The browser window displays.
3. Using the navigation buttons on your remote, navigate up to the URL bar to place your cursor there.
4. Press [**OK**] on your remote to bring up the on-screen keyboard.
5. Type the website address or search term on the text field.
6. Press the [**Blue**] special function button towards the top of the remote (under the number pad).
   The website address or search term you've typed populates in the URL bar window.
7. Select the forward arrow (to the right of the URL bar) and press [**OK**] on your remote to load the page or start the search.

Installing an App

Even though your TV has numerous factory-installed apps, there may be others that you'd like to download.

To install an app:

1. From the **Home** screen, select the **Apps**.
2. Navigate to **Opera TV Store**.
3. Navigate to the Search tab at the top of the screen.
4. Begin typing the name of the app. As you begin typing the first two to three letters the Opera Store suggests words to quicken your search time.
5. Use the navigation buttons of your remote to select the app.
   A page displays that shows a written description of the app.
6. Click on **Open** or **Add to Favorites.**

Removing an App

You can only delete apps that you've downloaded to the TV. Factory-installed apps can not be deleted.

To delete an app:

1. From the **Apps** screen, use the directional arrows on the navigation buttons of your remote to select the app that you want to remove.
2. Press the **[Red]** button on your remote control.
   A dialog message displays that asks if you're sure you want to remove the app.
3. Press [**OK]** on your remote.
   A confirmation message displays and the icon is removed from the **Apps** list.

NOTE If an app is deleted,the information related to that app is also removed.

Moving App Icons around
Select the app you want to move, then press the [**Green**] on your remote control and press [**^ / v / < / >**] to change order.

NOTE

- Apps may be updated without prior notice.
- Some apps may not be available depending on your TV series and the area in which you reside.

Customizing the name of your TV

If you have several TV's in your home then you may want to customize the name of your TV**.** By giving your TV a name, it will make it easier for you to identify it when connecting devices to the TV to stream or mirror content.

To customize the name of your TV:

1. Press the [ ] button on your remote to open the Quick Setup menu.
2. Go to **Full menu settings > Network >TV Name.**
3. Select **User Input** and press [**OK**] to bring up the keyboard and begin typing the name.
4. When you are finished, power off the TV and power it back on for the change to take effect.

Media

Media is a central location for you to upload and view or listen to different types of content (for example, your photos, music and movies) through the following methods:

- A USB thumb drive or hard drive
- Your mobile phone, tablet or other personal device: You can stream movies, pictures and photos that are stored on your personal device and play or view the content on your TV.

When you connect your thumb drive or other personal device to the TV, the **TV** automatically detects it and displays a device icon in the top right corner of the Home screen.

Panels that appear on the Media screen

The **Media** screen displays three panels: **Picture, Video, Music.**

File formats that may be supported

NOTE: Due to differences in programming tools and other factors, some of the file formats that are listed may or may not be supported.

Medium	File Format
Video	.avi (MPEG2, Divx), .mkv(Divx), .mpeg(MPEG2), .wmv(Divx, XviD)
Picture	.jpg
Music	.avi(mp3, WMA, ac3), .mp3

Viewing Video

While viewing videos you will see a number of icons appear at the bottom of the screen. You can use the [D-pad] button of your remote to select these icons that will control the video.

Browsing Content

To browse through content based on the type that you wish to access:

1. Navigate to the appropriate menu tab on the left side of the screen and select **Music, Video** or **Picture.** The library of items displays on the right side of the screen.
2. Navigate to the right side of the screen and click on the name of the folder that contains your content.
3. Make your selection to play or view the content.

If you want to close out of the Media center, then press the [**EXIT**] button on your remote.

Viewing Pictures as a Slideshow

To view pictures in a slideshow:

1. Navigate to the **Pictures** tab.
2. Click on **Start the Slideshow**.

The slideshow of your pictures begins to play. To stop the slideshow, press the [**OK**] button on your remote and press it again to restart it.

Using Anyview Cast to mirror content from your device to the TV screen

The Hisense Anyview Cast is an app that enables you to share (or cast) a video, audio or image from your Android-based device to the TV.

From your tablet or phone

To mirror content from your tablet to the TV:

1. From the TV Settings, go to **Network > Anyview Stream** and turn it on.
2. Press the [**INPUT**] button on your remote and select the **Anyview Cast** app.
3. Turn on the wireless display function on your Android-based device.

NOTE

Some Android-based devices may not support casting.

4. Find your TV in the list of devices that displays and select it.
5. Wait for the ‘Creating Connection’ progress bar to complete on the TV screen and the video or image will display in a moment.

Software updates for your TV

The software (also referred to as firmware) is part of what powers your TV. Hisense will provide software updates to continuously enhance your TV and correct any issues that may impact your user experience; therefore, we recommend that you keep your TV connected to the Internet to automatically receive updates when they are available.

You can choose to receive updates automatically or check for software updates and install them manually.

Checking for the latest firmware

To manually check for the latest firmware:

1. Using your remote, press the [ ] button.
2. Press the right arrow on the D-pad to view the full menu settings.
3. Go to **About TV> Check Firmware Upgrade.**

Quick Problem-Solving Tips

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then contact us.

ISSUES	POSSIBLE SOLUTIONS
There is no sound or picture from the TV	• Check to see if the power cord is plugged into a power outlet. • Press the ⏻ **Power button** on the remote control to activate the unit from 'Standby' mode. • Check to see if the LED light is on or not. If it is, then the TV is receiving power.
I have connected an external source to my TV and do not see a picture and/or hear any sound	• Check for the correct output connection on the external source and for the correct input connection on the TV. • Make sure you have made the correct selection for the input mode for the incoming signal.
When I turn on my TV, there is a delay for a few seconds before the picture appears. Is this normal?	• Yes, this is normal. The TV is initializing and searching for previous setting information.
The picture is normal but there is no sound	• Check the volume settings. • Check if 'Mute' mode is set to **On**.
Sound but no picture or black and white picture	• If the picture is black and white, unplug the TV from the AC outlet and replug it after 60 seconds. • Check that the Color is set to 50 or higher. • Try different TV channels.
The sound and/or picture is distorted or appears wavy	• An electric appliance may be affecting the TV. Turn off any appliances that are nearby and move it farther away from the TV. • Insert the power plug of the TV set into another power outlet.
The sound and picture is blurry or cuts out	• If using an external antenna, check the direction, position and connection of the antenna. • Adjust the direction of your antenna or reset or fine tune the channel.
A horizontal or vertical stripe appears on the picture and/or the picture is shaking	• Check to see if there is an appliance or electric tool nearby that is causing interference.
The plastic cabinet makes a "clicking" type of sound	• The 'click' sound can occur when the temperature of the television changes. This change causes the television cabinet to expand or contract, which makes the sound. This is normal and the TV is OK.
The remote control does not work	• Confirm that TV still has power and is operational. • Change the batteries in the remote control. • Check if the batteries are correctly installed.