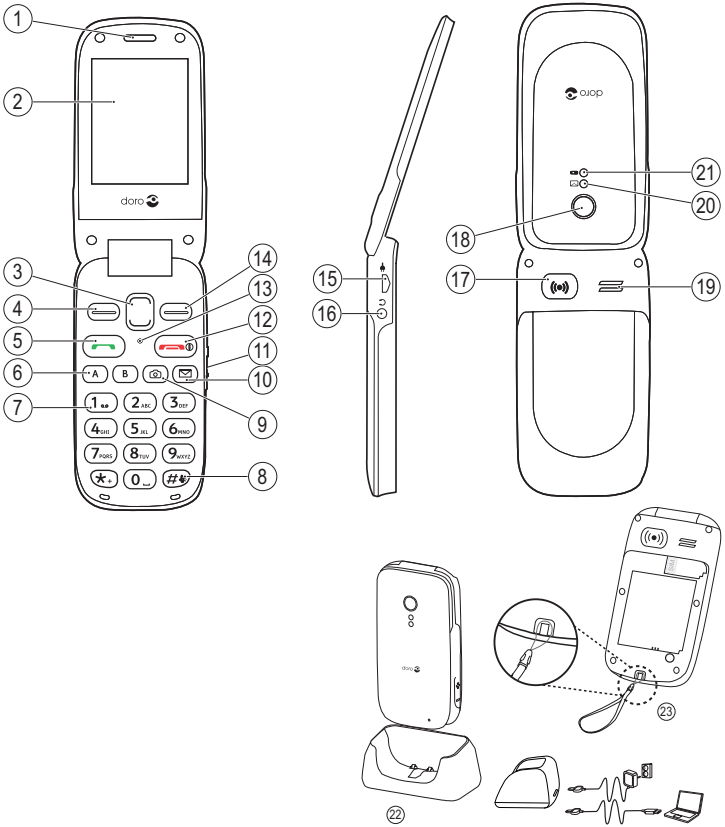
Doro PhoneEasy® 623

Quick Start Guide

English



The items supplied with your phone might vary depending on the software and accessories available in your region or offered by your service provider. You can obtain additional accessories from your local Doro dealer. The supplied accessories provide the best performance with your phone.

OVERVIEW

1. Earpiece
2. Display
3. Arrow buttons
4. Left selection button
5. Call button
6. Speed dial
7. Voice mail
8. Silent/Input method
9. Camera shortcut
10. Message shortcut
11. Volume control
12. End call/**Power on/off**
13. Microphone
14. Right selection button
15. Charging socket
16. Headset socket
17. Assistance button
18. Camera lens
19. Loudspeaker
20. Green light=New message/Missed call
21. Red light=Battery level low/Charging
22. Charging stand
23. Lanyard

Complete manual

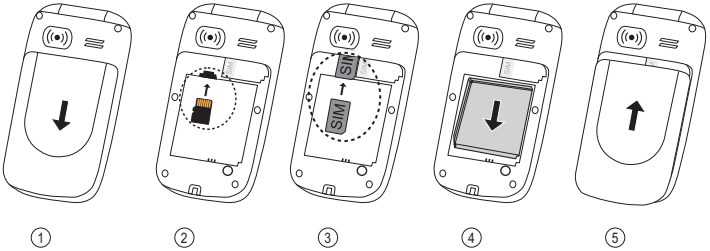
For the complete user guide please visit www.doro.co.uk/Support/ or contact our Helpline.

1. INSTALLATION

Important!
Turn off the phone and disconnect the charger before removing the battery cover.

Installing the SIM card, memory card and the battery

The SIM and memory card holders are located inside the battery compartment.



1. Remove the battery cover and the battery if it is already installed.
2. Optional: Insert the memory card into the slot under the SIM card holder. Make sure that the memory card contacts are facing inwards and push the card in, until you hear a click. Take care not to scratch or bend the contacts on the card. To remove or replace the card, push the card in until you hear a click and then pull the card out.

3. Insert the SIM card by gently sliding it into the holder. Make sure that the SIM card's contacts are facing inwards and that the cut off corner is pointing downwards. Take care not to scratch or bend the contacts on the SIM card.
4. Insert the battery by sliding it into the battery compartment with the contacts facing downwards to the left.
5. Replace the battery cover.

2. CHARGING

⚠ CAUTION
Only use batteries, charger and accessories that have been approved for use with this particular model. Connecting other accessories may be dangerous and may invalidate the phones type approval and guarantee.

When the battery is running low, is displayed and a warning signal is heard.

To charge the battery:

- Connect the mains adapter to the wall socket and to the charging socket .

3. GET TO KNOW YOUR PHONE

Turn the phone on and off

Press and hold the red button on the phone to turn it on/off. Confirm with **Yes** to power off.

If the SIM card is valid but protected with a PIN code (Personal Identification Number), **PIN** is displayed.

- Enter the PIN code and press **OK** (upper left corner of the keypad). Delete with **Clear** (upper right corner of the keypad).

Note! If PIN and PUK codes were not provided with your SIM card, please contact your service provider.

Attempts: # shows the number of PIN attempts left. When no more attempts remain, **PIN blocked** is displayed. The SIM card must now be unlocked with the PUK code (Personal Unblocking Key).

1. Enter the PUK code and confirm with **OK**.
2. Enter a new PIN code and confirm with **OK**.
3. Re-enter the new PIN code and confirm with **OK**.

Start-up wizard

When starting the telephone for the first time, you can use the Start-up wizard to set some basic settings.

1. Turn on the phone and **Run start-up wizard?** is displayed the first time.
2. Press **Yes** to change or press **No** if you do not want to change.

See **Settings/General/Start-up wizard** in the full manual.

Change the language, time and date

The default language is determined by the SIM card. See **Settings** on how to change language, time and date in the full manual.

Enter text

- Press a numerical key repeatedly until the desired character is shown. Wait a few seconds before entering the next character.
- Press * for a list of special characters. Select the desired character with ◡/◠ and press **OK** to enter it.
- Use the side keys +/- or ◡/◠ to move the cursor within the text.
- Press # to cycle upper case, lower case and numerals.
- Press and hold # to change input language.

4. CALLS

Make a call

1. Enter the phone number including the area code. Delete with **Clear**.
2. Press ◠ to dial. Press **Abort** to cancel dialling.
3. Press ◡ to end the call.

Tip: For international calls, always use **+** before the country code for best operation. Press * twice for the international prefix **+**.

Make a call from the phonebook

1. Press **Name** to open the phonebook.
2. Use the arrow buttons ⌣/⌒ to scroll through the phonebook, or quick search by pressing the key corresponding to the first letter of the entry.
3. Press **Call** to dial the selected entry, or press **Back**.

Receive a call

To answer an incoming call when the flip is closed, open the flip.

To answer an incoming call when you have set **Open to answer** to **Off**, see **Settings/Calls/Answer mode** in the full manual.

1. Open the flip and press ⌒ to answer. Alternatively press **Silent** to switch off the ringsignal or press ⌒/close the flip to reject the call directly (busy signal).
2. Press ⌒ to end the call.

Volume control

Use the side keys **+/-** to adjust the sound volume during a call. The volume level is indicated on the display. See **Settings/Sound/Audio setup** in the full manual.

Selection buttons

During a call the selection buttons ▭ have multiple functions. The current key function is shown above the selection button on the display.

Call information

During a call, the outgoing or incoming phone number and the elapsed call time is displayed. If the identity of the caller is withheld, **Unknown** is displayed.

Speed dial

Use A–B, 0 and 2–9 to speed dial an entry from standby.

- Press and hold the corresponding button.

Add speed dial numbers

1. Press **Menu** ➔ **Settings** ➔ **Calls** ➔ **Speed dial**.
2. Select A ➔ **Add** an select an entry from the phonebook.
3. Press **OK** to confirm.
4. Repeat to add speed dial entries for buttons B, 0, 2–9.

Silent

Silent is a fixed profile with **Keypad tone**, **Message tone** and **Ringtone** disabled, while **Vibration**, **Tasks**, **Daily reminder** and **Alarm** are unchanged.

- Press and hold shortcut button # to activate/deactivate Silent mode.

SOS calls

As long as the phone is switched on, it is always possible to make an emergency call by entering the main local emergency number, on the home screen, for your present location followed by .

Some networks accept calls to emergency numbers without a valid SIM card. Contact your service provider for more information.

5. ASSISTANCE BUTTON

The assistance button allows easy access to contact your predefined help numbers (Number list) should you need help.

- Press and hold the assistance button for 3 seconds, or press it twice within 1 second. The assistance call begins after a delay of 5 seconds.
- An assistance text message (SMS) is sent to all recipients.
- The first recipient in the list is dialled. If the call is not answered within 25 seconds, the next number is dialled. Dialling is repeated 3 times or until the call is answered, or until is pressed.
- The assistance function may be configured so that the receiver of the call must press ”0” (zero) to confirm, in order to stop the alarm sequence. If there is a risk that the assistance call will be answered by a voicemail/ answering service, please activate the function **Confirm with ”0”**.
  See **Settings/Assistance/Confirm with ”0”** in the full manual.

Note! Some private security companies can accept automatic calls from their clients. Always contact the security company before using their phone number. Programming ‘999’ into the assistance button is blocked.

CAUTION
When an assistance call is activated the phone is pre-set to handsfree/speakerphone mode. Do not hold the device near your ear when the handsfree mode is in use, because the volume may be extremely loud.

6. PHONEBOOK

The phonebook can store 500 entries with 3 phone numbers to each entry.

Add contact

1. Press **Menu** ➔ **Phonebook** ➔ **-New contact-** ➔ **Add**.
2. Enter a **Name** for the contact, see **Entering text**. Delete with **Clear**.
3. Use / to select **Mobile**, **Home** or **Office**, and enter the phone number(s) including the area code.
4. Select **None** ➔ **Edit** to associate a picture to the contact.
   This picture will be displayed when you call the corresponding contact or when they are calling you.
   - **Take picture** to use the camera to take a picture.
   - **My pictures** to select an existing picture.
5. Press **Save**.

See **Settings/General/Phonebook picture** in the full manual.

7. ICE (IN CASE OF EMERGENCY)

First responders can access important information such as medical information from the victim's phone ICE in case of emergency. In the event of a trauma, it is critical to have this information as early as possible to increase the chances of survival. All fields are optional, but the more information provided the better.

1. Press **Menu** ➔ **ICE**.
2. Use ◡/◠ to scroll the list of entries.
3. Press **Edit** to add or edit information in each entry. Delete with **Clear**.
4. Press **Save** when done.

See **Phonebook**/**ICE** in the full manual.

8. MESSAGES

Create and send text messages

1. Press shortcut button ✉.
   Alternatively press **Menu** ➔ **Messages**.
2. Select **Create new** ➔ **SMS**.
3. Write your message, see **Entering text**, then press **To**.
4. Select a recipient from **Phonebook**.
   Alternatively, select **Enter number** to add recipient manually and press **Done**.
5. Select **Add** to add more recipients.
   You can modify the recipients by selecting one and press **Options** ➔ **Edit**/**Delete**/**Delete all**.
6. Press **Send** to send.

Create and send picture messages

1. Press shortcut button ✉.
   Alternatively press **Menu** ➔ **Messages**.
2. Select **Create new** ➔ **MMS**.
3. Write your message, see **Entering text**.
4. Press **Options** ➔ **Add picture**:
   - **My pictures** to select a file. The picture size must be less than 600kB.
   - **Take picture** to use the camera to take a picture.
     You can also **Add sound** and **Add video** using the **Options** menu.
5. Select **Add subject** and enter your subject, then press **Done**.
6. Select **To** and select a recipient from **Phonebook**.
   Alternatively, select **Enter number** to add recipient manually and press **Done**.
7. Select **Add** to add more recipients.
8. Press **Send** to send.

See **Messages** in the full manual.

9. CALL LOG

Received, missed and dialled calls are saved in a combined call log. 20 calls of each type can be stored in the log. For multiple calls relating to the same number, only the most recent call is saved.

Retrieving and dialling

1. Press .
   Alternatively, press **Menu ➔ Call log**.
2. Use / to select:

   = Received call

   = Dialled call

   = Missed call
3. Press to dial.

10. CAMERA

To get sharp photos, wipe the lens clean with a dry cloth.

Take photos

1. Press shortcut [📷].
   Alternatively press **Menu** ➔ **Camera** ➔ **Camera**.
2. Press [📷] to take photo.
3. Press **Options** or **Back** (if you do not make any selection the picture is saved).

Video camera

1. Press **Menu** ➔ **Camera** ➔ **Video camera**.
2. Press [📷] to record.
3. Press [📷] to stop recording. Select **Yes** to save.
4. Press **Back** to return.

See **Camera** in the full manual.

11. SETTINGS

The settings described in this chapter are carried out in standby mode. Press to return to standby mode.

Set the time and date

1. Press **Menu** ➔ **Settings** ➔ **General**.
2. Select **Time & date**:
   - **Set time** to enter the time (**HH:MM**).
   - **Set date** to enter the date (**DD/MM/YYYY**).
3. Press **OK** to confirm.

Tone setup

1. Press **Menu** ➔ **Settings** ➔ **Sound**.
2. Select **Tone setup** ➔ **Ringtone**.
3. Use / to select one of the available melodies, the melody will be played.
4. Press **OK** to confirm or **Back** to discard changes.

Themes

You can select different themes to personalise the phones display text and background.

1. Press **Menu** ➔ **Settings** ➔ **Display** ➔ **Themes**.
2. Use / to select a theme.
3. Press **OK** to confirm.

12.SAFETY INSTRUCTIONS

⚠ CAUTION

The unit and the accessories can contain small parts. Keep all of the equipment out of the reach of small children. The mains adapter is the disconnect device between the product and mains power. The mains socket outlet must be close to the equipment and easily accessible.

Network services and costs

Your device is approved for use on the WCDMA 850/2100 MHz, GSM 900/1800/1900 MHz networks. To use the device, you need a subscription with a service provider.

Using network services may result in traffic costs. Some product features require support from the network, and you may need to subscribe to them.

Operating environment

Follow the rules and laws that apply wherever you are, and always turn off the unit whenever its use is prohibited or can cause interference or hazards. Only use the unit in its normal user position.

This unit complies with guidelines for radiation when it is used either in a normal position against your ear, or when it is at least 1.5 cm from your body. If the unit is carried close to your body in a case, belt holder or other holder, these holders should not contain any metal, and the product should be placed at the distance from your body specified above. Make sure that the distance instructions above are followed until the transfer is complete.

Parts of the unit are magnetic. The unit can attract metal objects. Do not keep credit cards or other magnetic media near the unit. There is a risk that information stored on them can be erased.

Medical units

The use of equipment that transmits radio signals, for example, mobile phones, can interfere with insufficiently protected medical equipment. Consult a doctor or the manufacturer of the equipment to determine if it has adequate protection against external radio signals, or if you have any questions. If notices have been put up at health care facilities instructing you to turn off the unit while you are there, you should comply. Hospitals and other health care facilities sometimes use equipment that can be sensitive to external radio signals.

Implanted medical devices

To avoid potential interference, manufacturers of implanted medical devices recommend a minimum separation of 15.3 cm between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 cm from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.

If you have any reason to suspect that interference is taking place, turn the phone off immediately. If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

Areas with explosion risk

Always turn off the unit when you are in an area where there is a risk of explosion. Follow all signs and instructions. There is a risk of explosion in places that include areas where you are normally requested to turn off your car engine. In these areas, sparks can cause explosion or fire which can lead to personal injury or even death.

Turn off the unit at filling stations, and any other place that has fuel pumps and auto repair facilities.

Follow the restrictions that apply to the use of radio equipment near places where fuel is stored and sold, chemical factories and places where blasting is in progress.

Areas with risk for explosion are often – but not always – clearly marked. This also applies to below decks on ships; the transport or storage of chemicals; vehicles that use liquid fuel (such as propane or butane); areas where the air contains chemicals or particles, such as grain, dust or metal powder.

Li-ion battery

This product contains a Li-ion battery. There is a risk of fire and burns if the battery pack is handled improperly.

⚠ WARNING

Danger of explosion if battery is incorrectly replaced. To reduce risk of fire or burns, do not disassemble, crush, puncture, short external contacts, expose to temperature above 60° C (140° F), or dispose of in fire or water. Recycle or dispose of used batteries according to the local regulations or reference guide supplied with your product.

Protect your hearing

This device has been tested to comply with the Sound Pressure Level requirement laid down in the applicable EN 50332-1 and/or EN 50332-2 standards.

WARNING

Excessive exposure to loud sounds can cause hearing damage. Exposure to loud sounds while driving may distract your attention and cause an accident. Listen to a headset at a moderate level, and do not hold the device near your ear when the loudspeaker is in use.

Emergency calls

Important!

Mobile phones use radio signals, the mobile phone network, the terrestrial network and user-programmed functions. This means that connection cannot be guaranteed in all circumstances. Therefore, never rely only on a mobile phone for very important calls such as medical emergencies.

Vehicles

Radio signals can affect electronic systems in motor vehicles (for example, electronic fuel injection, ABS brakes, automatic cruise control, air bag systems) that have been incorrectly installed or are inadequately protected. Contact the manufacturer or its representative for more information about your vehicle or any additional equipment.

Do not keep or transport flammable liquids, gases or explosives together with the unit or its accessories. For vehicles equipped with air bags: Remember that air bags fill with air with considerable force.

Do not place objects, including fixed or portable radio equipment in the area above the airbag or the area where it might expand. Serious injuries may be caused if the mobile phone equipment is incorrectly installed and the airbag fills with air.

It is prohibited to use the unit in flight. Turn off the unit before you board a plane. Using wireless telecom units inside a plane can pose risks to air safety and interfere with telecommunications. It may also be illegal.

13.CARE AND MAINTENANCE

Your unit is a technically advanced product and should be treated with the greatest care. Negligence may void the warranty.

- Protect the unit from moisture. Rain/snowfall, moisture and all types of liquid can contain substances that corrode the electronic circuits. If the unit gets wet, you should remove the battery and allow the unit to dry completely before you replace it.
- Do not use or keep the unit in dusty, dirty environments. The unit's moving parts and electronic components can be damaged.
- Do not keep the unit in warm places. High temperatures can reduce the lifespan for electronic equipment, damage batteries and distort or melt certain plastics.
- Do not keep the unit in cold places. When the unit warms up to normal temperature, condensation can form on the inside which can damage the electronic circuits.
- Do not try to open the unit in any other way than that which is indicated here.
- Do not drop the unit. Do not knock or shake it either. If it is treated roughly the circuits and precision mechanics can be broken.

- Do not use strong chemicals to clean the unit.

The advice above applies to the unit, battery, mains adapter and other accessories. If the phone is not working as it should, please contact the place of purchase for service. Don't forget the receipt or a copy of the invoice.

14.SPECIFICATIONS

Networks:	WCDMA 850/2100 MHz GSM 900/1800/1900 MHz
Dimensions:	102 mm x 52 mm x 19 mm
Weight:	103 g (including battery)
Battery:	3.7 V / 800 mAh Li-ion battery
Operating ambient temperature:	Min: 0° C (32° F) Max: 40° C (104° F)
Charging ambient temperature:	Min: 0° C (32° F) Max: 40° C (104° F)
Storage temperature:	Min:–20° C (–4° F) Max: 60° C (140° F)

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Hearing aid

This device should work with most hearing aid equipment in the market. However, full compatibility with all equipment can not be promised.

Declaration of Conformity

Doro hereby declares that **Doro PhoneEasy® 623** conforms to the essential requirements and other relevant regulations contained in the Directives 1999/5/EC (R&TTE) and 2011/65/EC (RoHS). A copy of the Declaration of Conformity is available at www.doro.com/dofc.

Specific Absorption Rate (SAR)

Bands WCDMA 2100 MHz, GSM 900/1800 MHz

This device meets applicable international safety requirements for exposure to radio waves. The highest SAR value under the ICNIRP guidelines for use of the device at the ear is 0.291 W/kg measured over 10 g tissue.

The maximum limit according to ICNIRP is 2.0 W/kg measured over 10 g tissue.

RF exposure information (SAR)

Bands WCDMA 850 MHz, GSM 1900 MHz

This model phone meets the government's requirements for exposure to radio waves. This phone is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the U.S. Government and by the Canadian regulatory authorities.

The exposure standard for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC and by the Canadian regulatory authorities is 1.6W/kg. *Tests for SAR are conducted using standard operating positions accepted by the FCC and Industry Canada with the phone transmitting at its highest certified power level in all tested frequency bands. Although the SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. This is because the phone is designed to operate at multiple power levels so as to use only the poser required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The highest SAR value for the model phone as reported to the FCC when tested for use at the ear is 0.98 W/kg and when worn on the body, as described in this user guide, is 0.95 W/kg (Body-worn measurements differ among phone models, depending upon available enhancements and FCC requirements.)

While there may be differences between the SAR levels of various phones and at various positions, they all meet the government requirement. The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of http://www.fcc.gov/oet/ea/fccid after searching on FCC ID: **WS5D0R0623**

For body worn operation, this phone has been tested and meets the FCC RF exposure guidelines for use with an accessory that contains no metal and the positions the handset a minimum of 5/8 inch (1.5 cm) from the body. Use of other enhancements may not ensure compliance with FCC RF exposure guidelines. If you do not use a body-worn accessory and are not holding the phone at the ear, position the handset a minimum of 5/8 inch (1.5 cm) from your body when the phone is switched on.

*In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/kilogram (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements. SAR values may vary depending on national reporting requirements and the network band.

FCC/Industry Canada notice

This device complies with part 15 of the FCC Rules and Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules/Canadian ICES-003. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

The FCC or Industry Canada can require you to stop using your unit if such interference cannot be eliminated.

Doro has not approved any changes or modifications to this device by the user. Any changes or modifications could void he user's authority to operate the equipment.

WEEE

Disposal of Waste Equipment by Users in Private Households in the European Union. This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

Where batteries or accumulators are collected together with waste electrical and electronic equipment on the basis of Directive 2002/96/EC, batteries or accumulators shall be removed from the collected waste electrical and electronic equipment.

PhoneEasy 623 (1051)

FCC ID: WS5DORO623

QSG

English (AU)

Version 1.0

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