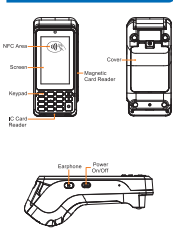


NEXGO

CT20 POS terminal
Operation Manual

Structure Description



Instructions

Power on (off)
Power on: Press "G" for 2-3 seconds, screen backlight appears, and terminal power on.
Power off: Press "O" for several seconds, screen display "Power off, please confirm or cancel", press confirm, power off.

Magnetic card
Please put the card magnetic strip towards to track device inside when swipe the card. It can support both directions. Make sure to swipe the card slowly and consistently.
Note: The transaction may be fail if magnetic card's stripe is damaged or swipe direction is wrong.

IC card
IC card slot locate in the bottom of the keypad, keep the chip side up when swiping card, and insert IC card to the end. The IC card should be inserted in the IC card slot during the transaction process.
Note: The transaction probably fail if IC card chip contact point is damaged or is oxidized.

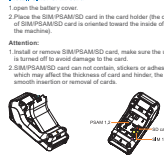
Contactless card



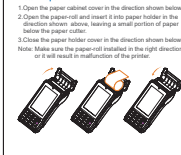
Tear-off Print Paper



Install QMP5AM card



Install Paper Roll



Common Fault Process

If the above solution can't solve the problem or have other questions, please contact maintainer.

Category	Fault	Reason	Solution
Power switch	No display when power on	1. Not of battery, 2. Bad battery, 3. Confirm whether another model OK	
Barcode	The barcode cannot be scanned	Terminal crashed	Restart the terminal
Receipt	Receipt cannot be printed	Windows Update, 1. Update the PC driver, 2. Check the USB port, 3. Check the receipt printer driver	Update the PC driver, 2. Check the USB port, 3. Check the receipt printer driver
Connect module	Phone cannot connect to the network	1. Check the SIM card is in good condition or not, 2. Check the network settings, 3. Check the network mode	1. Check the SIM card is in good condition or not, 2. Check the network settings, 3. Check the network mode
Print	No display when print	Terminal printer driver is not installed	1. Install the printer driver, 2. Check the printer driver

Attention of Installation And Operation

- Operating Temperature: -10 to 45°C
- Storage Temperature: -20°C to 70°C
- Relative Humidity: 5% to 95% (Non-Condensing)
- Please follow the instruction strictly when install and connect the terminal.
- Do not damage the power line and power adapter. It can't be used any more if the power line or power adapter is damaged.
- Please check power supply socket whether complying with terminal net voltage before insert the AC socket. Recommend to choose the fuse rated, and grounding well.
- Please leave the terminal away from liquid, and forbidden spill into any liquid or acidic corrosion material, otherwise it will cause a short-circuit or damage to the terminal.
- Please do not insert any foreign material into any ports, it will damage the terminal seriously.
- Please contact the professional POS maintainer when the terminal have fault, users or other non-qualified POS maintainer would not repair the terminal.
- Please do not touch the outer keys in case of fault when install the paper roll.
- Please use the standard print paper in case of paper jam or printer damage.
- Please do not shake or knock the terminal.
- Please do not use or place flammability spray, painting, etc. in use of the.
- Forbidden to disassemble or remove the terminal. Forbidden to use the terminal in illegal way, otherwise will stand legal responsibility.

Component	Rs	Hs	Ca	Cr	Pr	PC
PCB Components	0	0	0	0	0	0

Notes:
1) C means the content of this hazardous and noxious substance is below the homogeneous material of the component and the requirements of RoHS.
2) X means the content of this hazardous and noxious substance is above the homogeneous material of the component and the requirements of RoHS.
3) This manual is copyrighted by Shenzhen Kingxiao Technology Co., Ltd.

Packing list

No.	Item	Quantity
1	POS Terminal	1
2	Operation Manual	1
3	Adapter	1

Announcement

Shenzhen Kingxiao Technology Co., Ltd. reserves the right to modify this manual without prior notice and continuously improve the accuracy, reliability and completeness of the information contained in this manual.

FCC warning

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:
—Reorient or relocate the receiving antenna.
—Increase the separation between the equipment and receiver.
—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
—Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

FCC Radiation Exposure

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

CE

Power and frequency band information are as follows:

Transmit Frequency
CDMA 1X: 800-900MHz
CDMA 1X: 1900-1920MHz
CDMA 1X: 2100-2170MHz
CDMA 1X: 2400-2480MHz
CDMA 1X: 2500-2580MHz
CDMA 1X: 2600-2680MHz
CDMA 1X: 2700-2780MHz
CDMA 1X: 2800-2880MHz
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CDMA 1X: 3000-3080MHz
CDMA 1X: 3100-3180MHz
CDMA 1X: 3200-3280MHz
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CDMA 1X: 4000-4080MHz
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CDMA 1X: 1900-1980MHz
CDMA 1X: 1990-2070MHz
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