

Ooma Telo LTE 2

User Guide

TELO107



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Package Contents

- Ooma Telo LTE Device
- Power Cable
- RJ-11 Cable
- Mounting Bracket
- Mounting Screws and Anchors

Account Activation

Your Telo LTE 2 device may be pre-activated if purchased through an authorized Ooma dealer.

If the Telo LTE 2 device is not yet activated, go to ooma.com/activate

Assembly

1. Attach the included AC power adapter to the Telo LTE 2 unit and plug the other end to a wall outlet.
2. Connect an analog phone, such as a cordless phone base, to the Telo LTE 2 using the included RJ-11 analog phone cord.
3. Turn the power switch to the On position.

Illustration of power cord
and analog phone
connected to the Telo LTE

Placement

Your Telo LTE 2 must be located in an area with suitable LTE cellular coverage.

To test coverage, use the signal strength indicator LEDs on the front Telo LTE 2 unit. If the signal indicator shows two bars or fewer, try moving the unit to a different location within the room, or to a different room.

The Telo LTE 2 unit should be placed in or near a window, on the highest floor possible in your building, and not near metal objects, concrete, or plumbing.

Ideal placement for the device:

- In or near a window
- On the highest floor possible in your building – avoid basements
- NOT near large metal objects
- NOT near large amounts of concrete, steel, electrical cabling, sheet metal, wire mesh, or plumbing

Connection and Use

When your Telo LTE 2 is powered on and ready for use, the left-most LED will appear solid blue.

To test a phone connected to Telo LTE 2, go off-hook and listen for a dial tone.

For more information on using the features of Ooma Telo LTE 2, visit

support.ooma.com/home

Illustration of solid blue light on the left front LED of device.

LED display on Telo LTE 2 Device

Mounting

The Telo LTE 2 device can sit flat on a horizontal surface, such as a windowsill, or it can be mounted vertically on a wall.

To mount on a wall, use the included mounting bracket. Attach the bracket to the wall, using the included plastic wall anchors if necessary. Slide the Telo LTE 2 device onto the mounting bracket from the top. Route the cables through the included cable management slots on the mounting bracket.



Rendering of bracket, at the same angle as the device, as if they're mating.

Troubleshooting

(To be determined based on beta testing)

Support

Need help? Ooma has a wealth of available resources to help if you need assistance.

- Support Articles and User Manuals. Access our comprehensive knowledge base at support.ooma.com/home
- Live Customer Care. Speak with a support specialist at 1-866-939-6662 (US).

Specifications

Processor	•Dual-core ARM Cortex A55 CPU
Modem	•Quectel EC25-AFXD •Cat-4 LTE •Support for bands B2/B4/B5/B12/B13/B14/B66/B71
Antennas	•Two Quectel FPC antennas, both internal •Custom main antenna from Quectel •Quectel YF0020EA as diversity antenna
SIMs	•One micro-SIM and one eSIM
Telephony	•Single RJ-11 analog FXS port •50Vrms Low Power Ringing; 25mA Loop-current •Test and diagnostic functions for local loop monitoring according to GR-909 •Dect 6.0 support •Up to 4 Dect phones
Power	•USB Type-C power input •External AC/DC USB-C PD power supply •Input 100-240 VAC 50-60Hz; USB-C output options: 5VDC/3A, 9VDC/2A, 12VDC/1.5A •5VDC/3A output option used by the device •Integrated UPS (Uninterruptible Power Supply)
Battery Backup	•Battery pack 1S2P Li-ion battery: 3.6V, 4A •Capacity 5200 mAh; provides > 15 hours of standby time (to be confirmed with final SW)
Switches	•Master On/Off •Dect Pairing •Factory reset (recessed)

FCC Warning

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

ISED Warning

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

1. This device may not cause interference.
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with Innovation, Science and Economic Canada's radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

Cet appareil contient des émetteurs/récepteurs exemptés de licence qui sont conformes aux flux RSS exemptés de licence d'innovation, sciences et développement économique Canada. Le fonctionnement est soumis aux deux conditions suivantes:

1. Cet appareil ne peut pas causer d'interférences.
2. Ce dispositif doit accepter toute interférence, y compris celle qui peut provoquer un fonctionnement indésirable du dispositif.

Cet équipement est conforme aux limites d'exposition au rayonnement d'innovation, sciences et développement économique Canada établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20cm entre le radiateur et votre corps.