

After the laboratory measurement, this phone max SAR value is 1.27W/kg. iHelp Max™ device complies with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

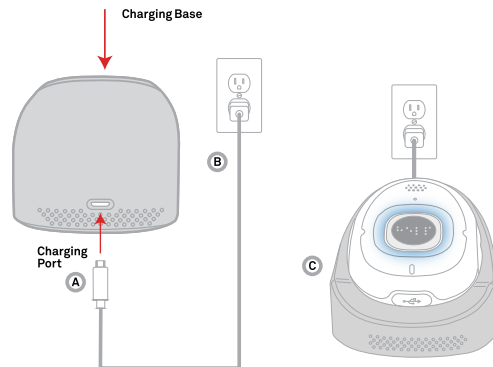
These limits are designed to provide reasonable protection against harmful interference in a residential installation.

Operation is subject to these conditions:

1. this device may not cause harmful interference, and
2. this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

This product generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this product does cause harmful interference to radio or television reception, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
 - Increase the separation between the equipment and receiver.
 - Connect your equipment into an outlet on a circuit different from that to which the receiver is connected.
3. Consult the dealer or an experienced radio/TV technician for help.



With the optional Charging Base

Use the USB cable included with the charging base.

- Plug the USB cable into the port at the back of your charging base.
- Plug the AC adapter at the other end of the charging cable into a wall outlet.
- Place the iHelp Max in the charging base. The light ring around the grey SOS button will flash **blue** very 5 seconds, indicating the device is charging.
- When the **blue** light is steady (no longer flashing), the device is fully charged.

Testing your device for the First Time

When you use your iHelp Max for the first time, you must test your unit to ensure it is functioning properly. The grey SOS button on the front of your iHelp Max activates the system and automatically dials the emergency center.



- To test your device simply press the grey SOS button on the front of your iHelp Max for two (2) seconds and then release.
- You will hear a voice prompt announce, **“Your emergency call is being placed now - please standby.”**
- If there is cellular network coverage and GPS signal coverage, and the device is working properly, it will connect, and you will hear the call center operator greet you. Just let the operator know you are testing your device.

Health Solutions that does not properly transmit or fails to transmit proper signals from the unit to a call center operator, a 911 center, or friends and family members as programmed by the User.

Purchaser and User acknowledge that Wearable Health Solutions uses an independent, third-party call center to receive all emergency calls from the device. Wearable Health Solutions is not responsible for the performance of and the response times of those operators and is not responsible for the performance of and response times of any emergency services dispatched by the independent call center, including police, fire, and medical services.

User and Purchaser both understand and acknowledge that the iHelp Max™ device requires AC power and Cellular Phone Service. Electrical outlets used to charge the iHelp Max™ cannot be on a 'hot switch' where they can be accidentally turned off. It is User's responsibility to provide electrical service for the iHelp Max™ to fully charge it in order to function.

Wearable Health Solutions neither warrants nor represents that the iHelp Max™ will prevent any damage, injury, or loss to either person or property, or that the iHelp Max™ device will always provide the full protection for which it is intended. Both the Purchaser and User fully understand and acknowledge that Wearable Health Solutions is not an insurer, and that User and Purchaser assume any and all risk of loss or injury to User's property or person. No representation or warranties express or implied are made by Wearable Health Solutions other than those expressed herein, and Wearable Health Solutions expressly disclaims any warranty of fitness or merchant ability for any particular use.

Terms and Conditions

Installation and operation of the iHelp Max™ device is the sole responsibility of the User. It is the User's exclusive responsibility to test all functions and ensure the equipment is in good working condition. User or purchaser is solely responsible for testing the iHelp Max™ equipment as described in the instruction manual. Wearable Health Solutions is not responsible for misuse or improper operation of the device.

Before using, it is required that you perform the proper tests in order to determine the device's operation at the location(s) where it will be used. If you fail to properly test the device, it may fail or otherwise become inoperable. In that case, the User may not receive the medical attention sought and risks serious personal injury or death.

Wearable Health Solutions is not responsible for the reliability or quality of the cellular phone service with which its products are used. It is the User's sole responsibility to determine where the iHelp Max™ will operate. Refer to the instruction manual for setup, operation, and proper testing of the device. It is understood by both User and Purchaser that any signals transmitted are totally beyond Wearable Health Solutions control.

Such telecommunication systems and equipment are not owned, operated, maintained, leased, and are not controlled, inspected, or reviewed by Wearable Health Solutions. Wearable Health Solutions cannot and will not be responsible for any injury, death or property damage that results from telecommunication equipment not supplied by Wearable

Please Note:

If an emergency call is attempted and no wireless coverage is available, the unit will announce **"No wireless coverage, the call cannot be placed."**

- When you place a call, the light ring around the grey SOS button will illuminate **green** indicating the device is active and your call is in progress.
- To confirm the device is on, tap the grey SOS button on the front of your iHelp Max one (1) time, and release. If there is power, the light ring around the grey SOS button will illuminate **red**.



Unit in Use



Power On

We recommend you test your iHelp Max device on a weekly basis to ensure the unit is working properly.

Testing your Device Weekly

It is recommended that you test your iHelp Max weekly. There are two (2) options for doing so.



Press the button for
2 seconds and then
release



1. Test for notifying designated loved ones and the monitoring center

Press the grey SOS button on the front of your iHelp Max for two (2) seconds and then release.

The voice prompt will announce **"Your emergency call is now being dialed, please stand by."** When the operator or loved one responds, let them know, you are testing the device.

Locating your iHelp Max

If you have misplaced or lost your iHelp Max, any member of your circle of care can text the message **ring** to **833.733.2897**. In response, your device will ring up to 10 times before timing out.

If a member of your circle of care would like to locate you at any time they can text the word **track** to **833.733.2897**. They will receive a text message response with a link to a map of the iHelp Max's location.

Please Note:

Note that the tracking is of the device only. The map will only indicate the location of your device whether you are wearing it or not at the time of tracking.



Tap the button
2x

Press the button for
2 seconds and then
release



2. Test to notify **ONLY** the monitoring center

'Tap' the grey SOS button on the front of your iHelp Max device two (2) times and then press the grey SOS button for two (2) seconds and then release. The voice prompt will announce **"Your test call is being placed now, please stand by."**

When the operator responds, let them know, you are testing the device.