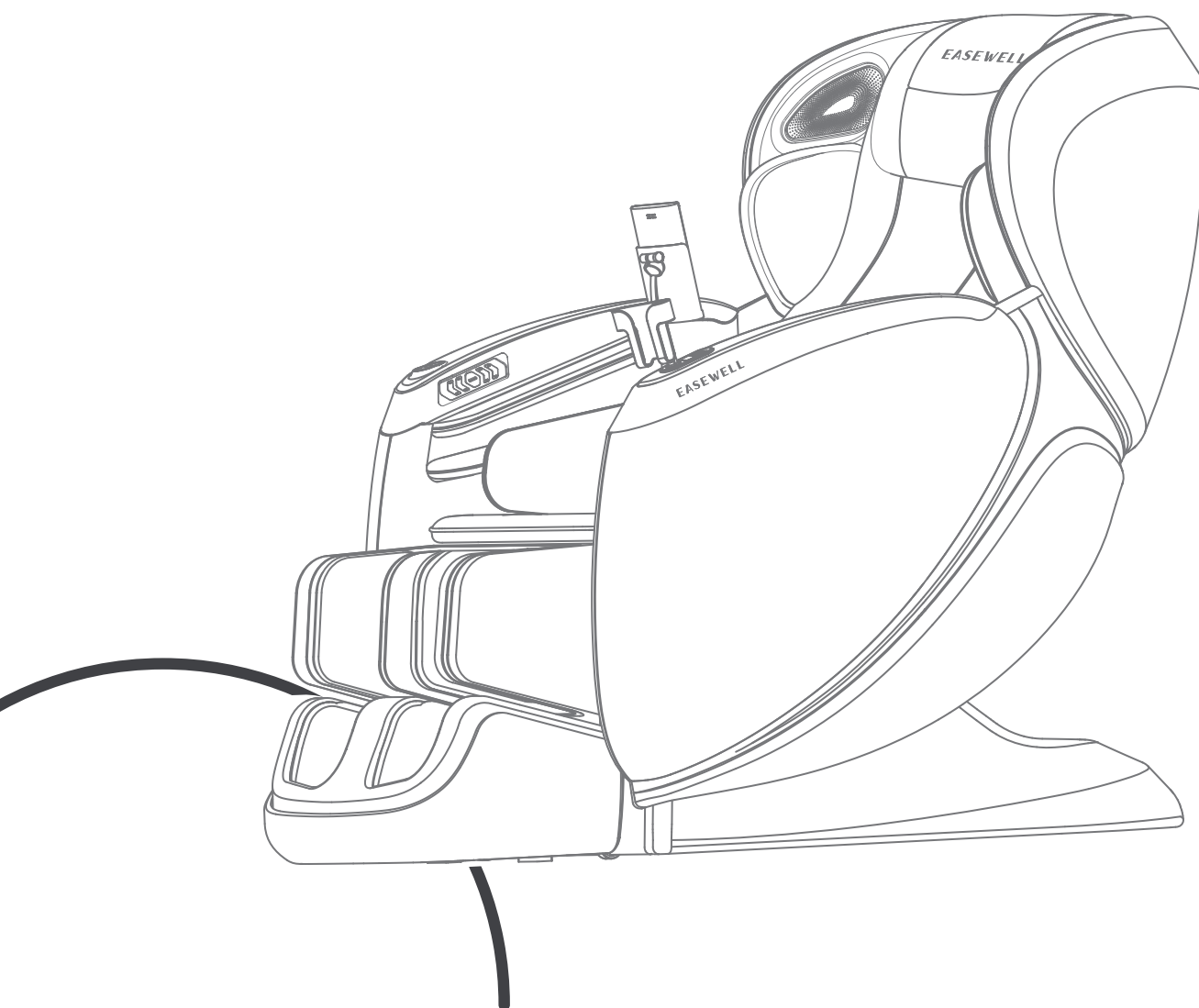


**EASEWELL**

# Manual Book

**EASEWELL MASSAGE CHAIR**

**EW-16003SP**



**EASEWELL**

Please read this manual carefully before using the product,  
and keep the operation manual in good condition for reference.

## FCC CAUTION

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment,

This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

## IC WARNING

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada. The device is compliance with RF exposure guidelines, user can obtain Canadian information on RF exposure and compliance. The equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

Le présent appareil est conforme

Après examen de ce matériel aux conformité ou aux limites d'intensité de champ RF, Les utilisateurs peuvent sur l'exposition aux radiofréquences et la conformité and compliance d'acquérir. Installation et mise en oeuvre de ce matériel devrait avec échangeur distance minimale entre 20 cm ton corps.

# EW-16003SP MASSAGE CHAIR

Thank you for purchasing this product, please read this manual in detail before you use it to learn the correct use of this product. Please pay special attention to important safety warnings and keep the operation manual in good condition for reference.

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# Important Safety Warnings

- Please read this safety precaution carefully before starting to use product.
- The precautions shown here are to remind you and use this product properly to prevent you and others from being hurt or damaged.



**Caution:**

If used incorrectly, the user may be harmed, or the items may be harmed or damaged, which includes the damage to houses, household property, livestock, and pets.  
The appliance has a heated surface. Persons insensitive to heat must be careful when using the appliance.

## EXAMPLE OF ICON

|  |                                                                                                                    |
|--|--------------------------------------------------------------------------------------------------------------------|
|  | △ Indicates that there is a warning or an attention (The example on the left shows general warnings and cautions.) |
|  | ⊘ Indicates prohibited behavior (The example on the left shows forbidden to disassemble)                           |
|  | ● Indication of mandatory and instructional content (The example on the left shows unplugging)                     |

- Please keep it in a place where you can check it at any time.



## **The following people must consult your doctor before using:**

- Patients with cancers
- Maternal or menstrual period
- High fever
- Patients with acute illness (painful)
- Patients with osteoporosis
- Patients with perceptual disturbance
- Cardiopath
- Anemia
- Users of cardiac rhythm devices or other implanted devices
- Spine abnormalities or curvatures
- People receiving treatment or feeling physically abnormal
- For use in previously treated or injured areas
- People who need quiet
- People with severe blood circulation disorders on the feet
- Sometimes cause physical abnormalities



### **ATTENTION**



Please unplug the power immediately when the product is unable to operate or abnormal, and ask the seller to check and repair to avoid electric shock, leakage, short circuit and fire.

When massaging around the neck, please pay attention to the movement of the massage roller and do not over-massage. This may cause accidents or injuries.

When lifting/declining the seat back and legrest, please make sure that there are no people, objects or pets on the back and under the legrest to avoid any injuries.

Please make sure that the chair cover is not damaged before use. (If it is damaged, stop using it immediately, unplug the power, and request repair.) In order to avoid injury or electric shock due to the damaged chair cover.

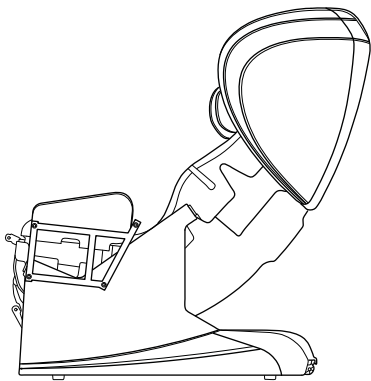
|                                                                                     |                                                                                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | Before using, please make sure that you are not wearing any accessories to avoid injury.                                                                                                                                                                                                                                       |
|                                                                                     | Please control the massage time within 15 minutes. In addition, please control the massage time of the same part within 5 minutes. Continuous massage for too long may cause muscle and nerve pain. It is recommended to control the massage time within 30 minutes for 1 day.                                                 |
|                                                                                     | If you have or feel any abnormalities during massage, please stop using immediately.                                                                                                                                                                                                                                           |
|                                                                                     | After use, please turn off the power switch to prevent accidents caused by children playing around.                                                                                                                                                                                                                            |
|                                                                                     | Please use it in a horizontal place to avoid malfunctions and accidents.                                                                                                                                                                                                                                                       |
|                                                                                     | Be careful not to trip over the remote-control cable to avoid accidents or injuries.                                                                                                                                                                                                                                           |
|                                                                                     | Please check the position of the massage rollers before you use it to avoid accidents or injuries.                                                                                                                                                                                                                             |
|                                                                                     | Move the chair stably to avoid scratching the surface.                                                                                                                                                                                                                                                                         |
|  | Do not use a power source other than 110v(50-60Hz) to avoid electric shock or sparks.                                                                                                                                                                                                                                          |
|                                                                                     | If the power cord or plug is damaged, stop using it immediately to avoid electric shock, short circuit and sparks.                                                                                                                                                                                                             |
|                                                                                     | Take care of the power cord. Do not damage, re-process, forcibly bend, stretch, twist, stick, or tighten the power cord. In addition, do not place under the heavy objects, especially do not get caught in or pinch the power cord during moving. Otherwise, the power cord may be damaged, causing electric shock or sparks. |
|                                                                                     | Do not allow children to use it alone and keep young children away.                                                                                                                                                                                                                                                            |
|                                                                                     | Do not allow children to play on the chair to avoid injury or malfunction.                                                                                                                                                                                                                                                     |
|                                                                                     | Do not use other therapeutic equipment while using this machine.                                                                                                                                                                                                                                                               |
|                                                                                     | Do not fall asleep during the massage as unconscious massage may cause injury or discomfort.                                                                                                                                                                                                                                   |
|                                                                                     | Do not use it for any purpose other than massage to avoid malfunction or accident.                                                                                                                                                                                                                                             |
|                                                                                     | Be sure to insert the power plug all the way, and make sure that no pins or garbage are stuck on the plug. It may cause electric shock, short circuit and fire.                                                                                                                                                                |
|                                                                                     | Do not use near open flames, such as a stove. Do not use while smoking. Do not use on heating appliances, such as electric blankets, as it may cause a fire.                                                                                                                                                                   |

|                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                              |
|-------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|    | <p>This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.</p> |
|                                                                                     | <p>Do not pull the leather too hard. Do not puncture it with force or sharp objects to avoid injury and malfunction.</p>                                                                                                                                                                                                                                                                     |
|                                                                                     | <p>Do not wipe with gasoline, diluent, etc. Do not spray insecticide to avoid electric shock and sparks.</p>                                                                                                                                                                                                                                                                                 |
|                                                                                     | <p>Do not sit on the backrest, armrest, or legrest to avoid injury or malfunction.</p>                                                                                                                                                                                                                                                                                                       |
|                                                                                     | <p>Do not move the casters or drag the chair on the surface that is easy to be scratched, such as wooden floors or carpets.</p>                                                                                                                                                                                                                                                              |
|                                                                                     | <p>Do not drop the chair or hit it with strong force to avoid injury or malfunction.</p>                                                                                                                                                                                                                                                                                                     |
|                                                                                     | <p>Do not use the chair right after a meal to avoid discomfort.</p>                                                                                                                                                                                                                                                                                                                          |
|                                                                                     | <p>Do not move the chair when carrying people or objects to avoid injury or malfunction.</p>                                                                                                                                                                                                                                                                                                 |
|                                                                                     | <p>Do not seat more than two people on the chair at the same time to avoid injury or malfunction.</p>                                                                                                                                                                                                                                                                                        |
|                                                                                     | <p>Do not use on elbows, knees, head, abdomen. Do not sandwich your hands and feet between the massage rollers to avoid injury and discomfort.</p>                                                                                                                                                                                                                                           |
|                                                                                     | <p>Do not use it when wearing hard objects, such as hair accessories, in case of injury.</p>                                                                                                                                                                                                                                                                                                 |
|                                                                                     | <p>Do not put your head and hands under the legrest and under the chair to avoid accidents or injuries.</p>                                                                                                                                                                                                                                                                                  |
|  | <p>In the event of a power failure, please immediately turn off the power switch and disconnect the power plug from the outlet to avoid accidents when the power is reapplied.</p>                                                                                                                                                                                                           |
|                                                                                     | <p>When unplugging the power plug, please hold the plug part on the front side and do not pull the power cord. It may cause electric shock or short circuit, which may cause fire.</p>                                                                                                                                                                                                       |
|                                                                                     | <p>When the chair is not in use, please unplug the power plug from the socket, as the dust and moisture will cause wires to age and cause a leakage fire.</p>                                                                                                                                                                                                                                |
|                                                                                     | <p>When performing maintenance, please unplug the power plug from the socket. In addition, do not insert or remove the plug with wet hands, as it may cause electric shock and injury.</p>                                                                                                                                                                                                   |
|  | <p>Do not place it in a humid place such as a bathroom, as it may cause electric shock, fire, failure, and rust.</p>                                                                                                                                                                                                                                                                         |
|  | <p>With the exception of service technicians, no one should disassemble, repair, or modify the chair. Doing so may cause fire or electric shock.</p>                                                                                                                                                                                                                                         |

# Chair Installation

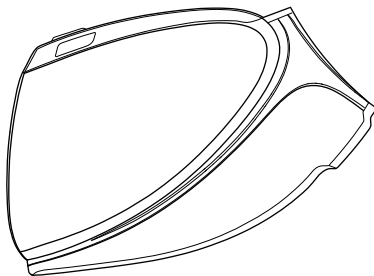
Remove main body and accessories from the packing box

Main Body

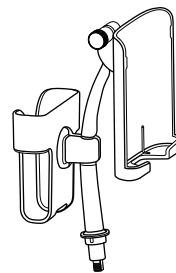


Accessories

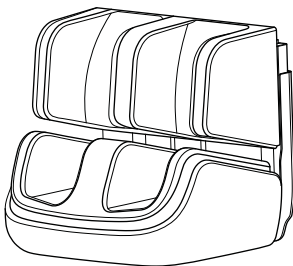
Left/Light Side Panel



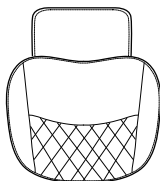
Remote Control Bracket



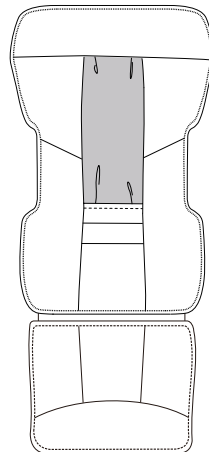
Foot Massager



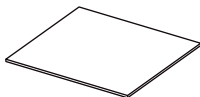
Headrest



Backrest Cover



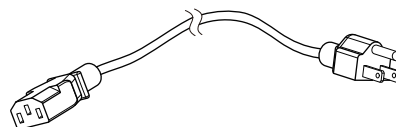
Manual Book



Kits



Power Cord



# Chair Installation

## Installation Guideline

### Installation of Foot Massager

I, Installation of Foot Massager

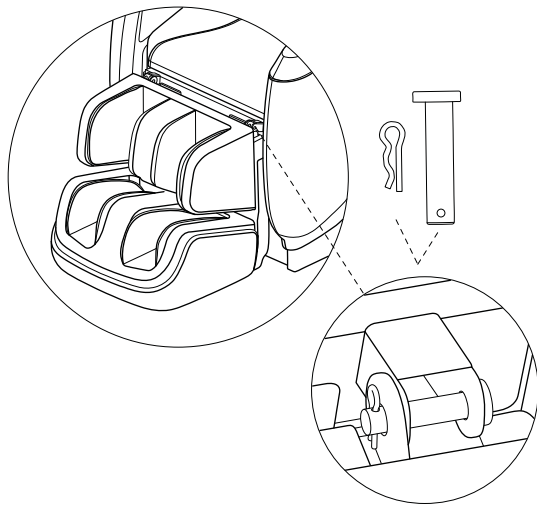
1, Align the foot machine with the connecting holes on both sides of the seat and insert rivets and plug. \* Figure ①

2, Use rivets and plug to dock the seat bottom putter with the foot machine putter. \*Figure ②

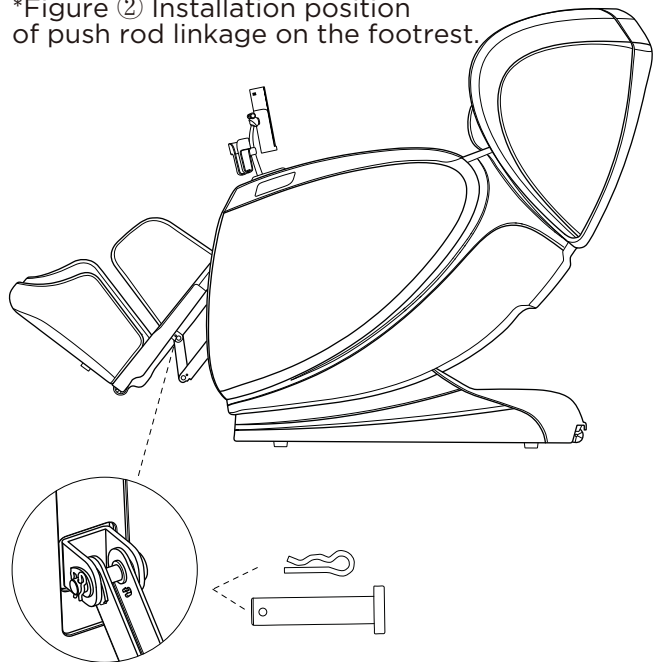
3, Install air bags into the air inlet connector (TWO connectors) which must be connected with the corresponding colors and fix with wire hardness. Then connect THREE wires, and use the zipper cloth to cover after connecting.

4, Connect the seat cushion to the zipper on the footrest.

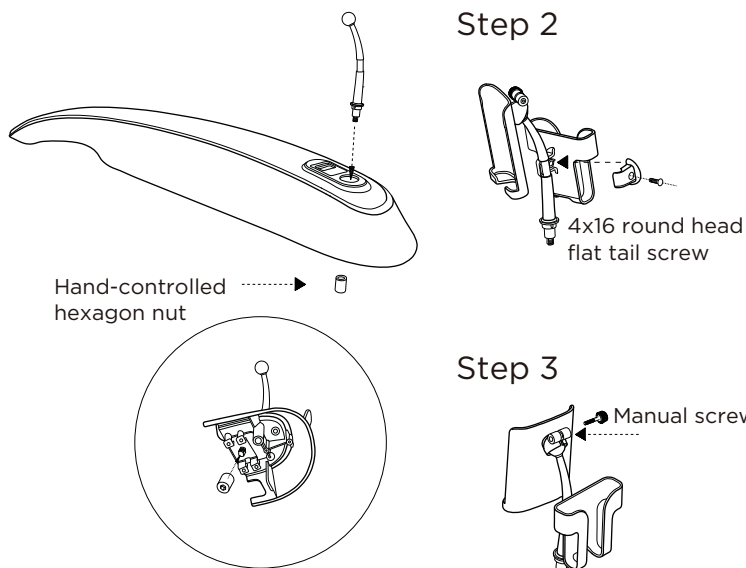
\*Figure ① Installation position of the foot machine.



\*Figure ② Installation position of push rod linkage on the footrest.



### Installation of Remote Control Bracket



1, Use the M5 L-shaped hexagonal wrench to lock the Hand-controlled hexagon nut to the remote control bracket.

2, The mobile phone holder and its cover are attached to the remote control bracket by using 4x16 round head flat tail screw.

3, Use manual screw to fix the control box seat

# Chair Installation

## Installation of side panels

### Step I

1, Align the holes of the inner panel with the mounting holes of the seat frame by locking 5 screws. Figure ① (M6x20 hexagon socket screw\*1, M6x20 round head screw\*5)

2, Install air bags into the air inlet connector which must be connected with the corresponding colors; then connect the wire to the air valve plate, and fix it tightly with a wire harness after the connection. Figure ②

※ The left side connecting line needs to be wound from the inside to the armrest cover first.

※ After connecting the wire with the inner lamp cover terminal of the upper cover on the armrest, lock and fix it with a fixed button. Figure ③

Figure ①

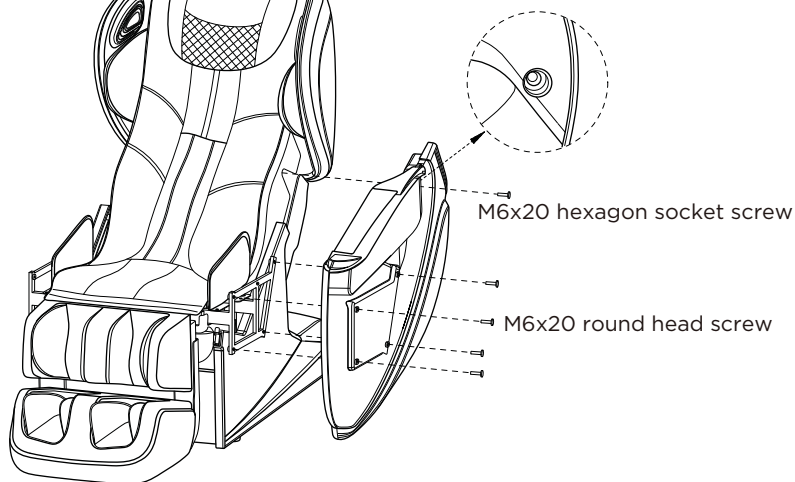


Figure ②

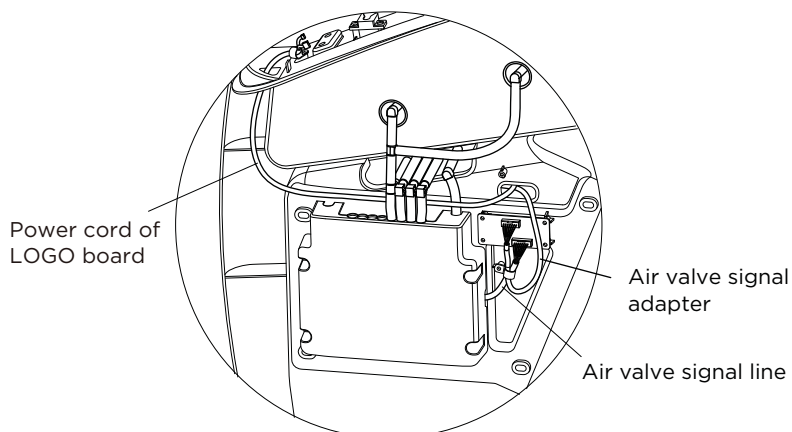
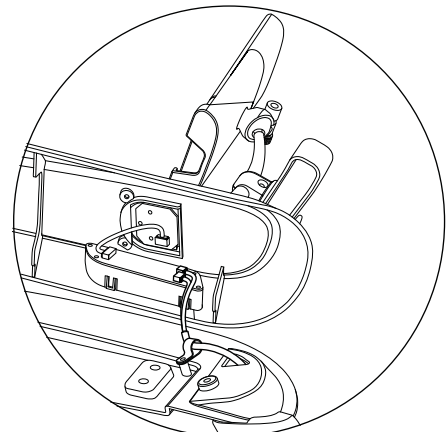


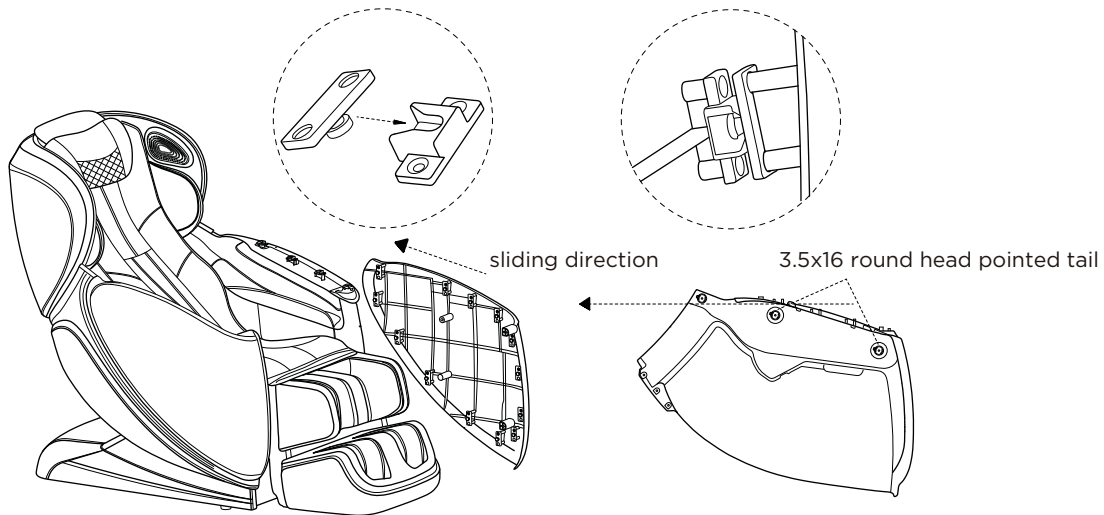
Figure ③



# Chair Installation

## Step two

3, After the installation of the inner panel is completed, install the outer panel should push the fixed latch firstly from front to back, then use 3.5x16 round head pointed tail lock.



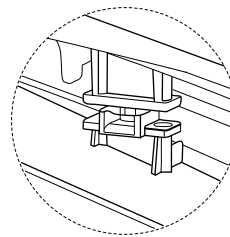
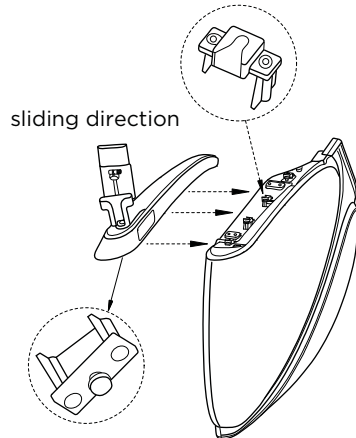
## Step Three

4, When installing the upper cover of the left armrest, install the hand controller bracket first, and then slide into the fixed mortise.

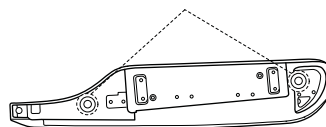
5, After positioning, 2 armrest cover screws (M4x25) are locked on the front and ends from bottom to top.

The side plate assembly is a mother side buckle

From inside to outside, buckle the male side and the mother side to the bottom



Armrest cover screws(M4x25)



From inside to outside, buckle the common side and the mother side to the bottom

## Attention

※ Be sure to install it securely, otherwise it may fall off and cause injury or malfunction

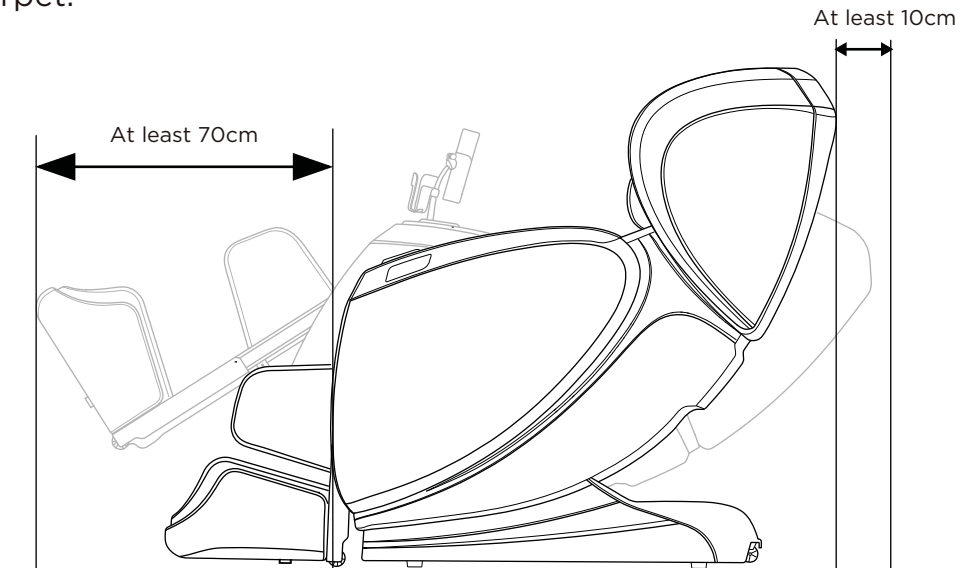
# Chair Installation

## Massage Chair Placement

Please place the massage chair in a flat place, and space should be left around the chair.

When placing the massage chair, be sure to leave enough space around the chair so that the legs and backrest of the chair can rise and fall freely.

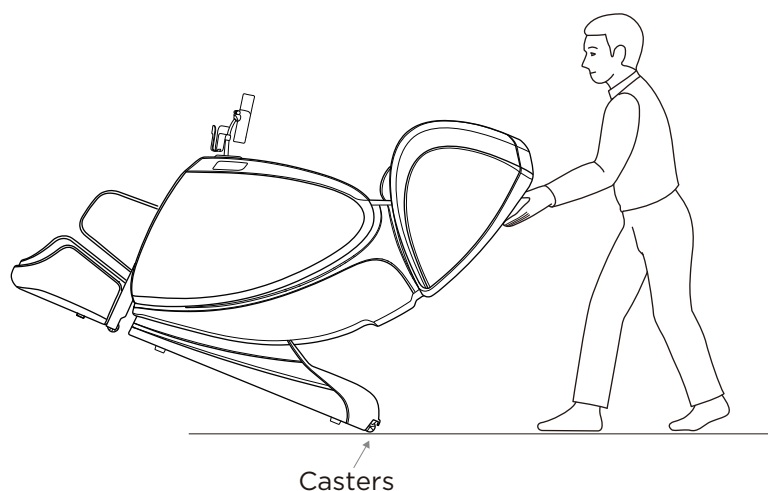
It is recommended to place a cushion under the product to avoid damage to the ground or carpet.



## Chair Installation

### Moving the Chair

As shown on the picture below, tilt the chair back about 45° and use the casters to push forward or backward carefully to the appropriate position.

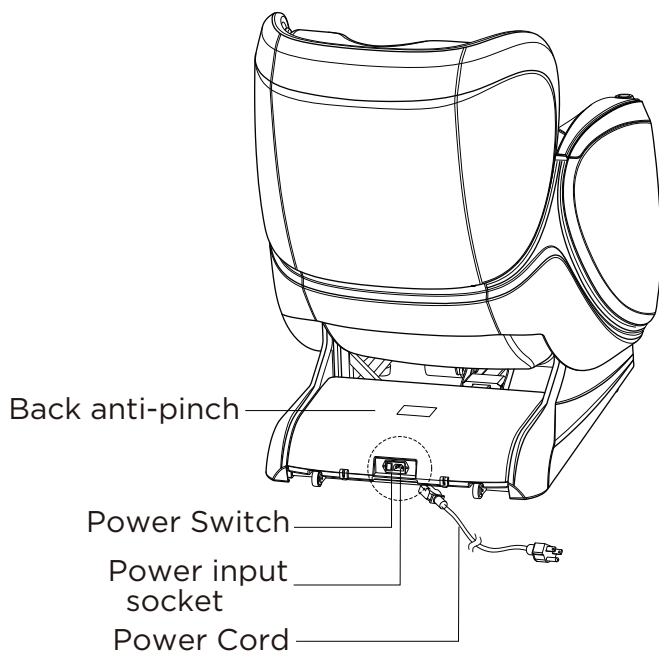
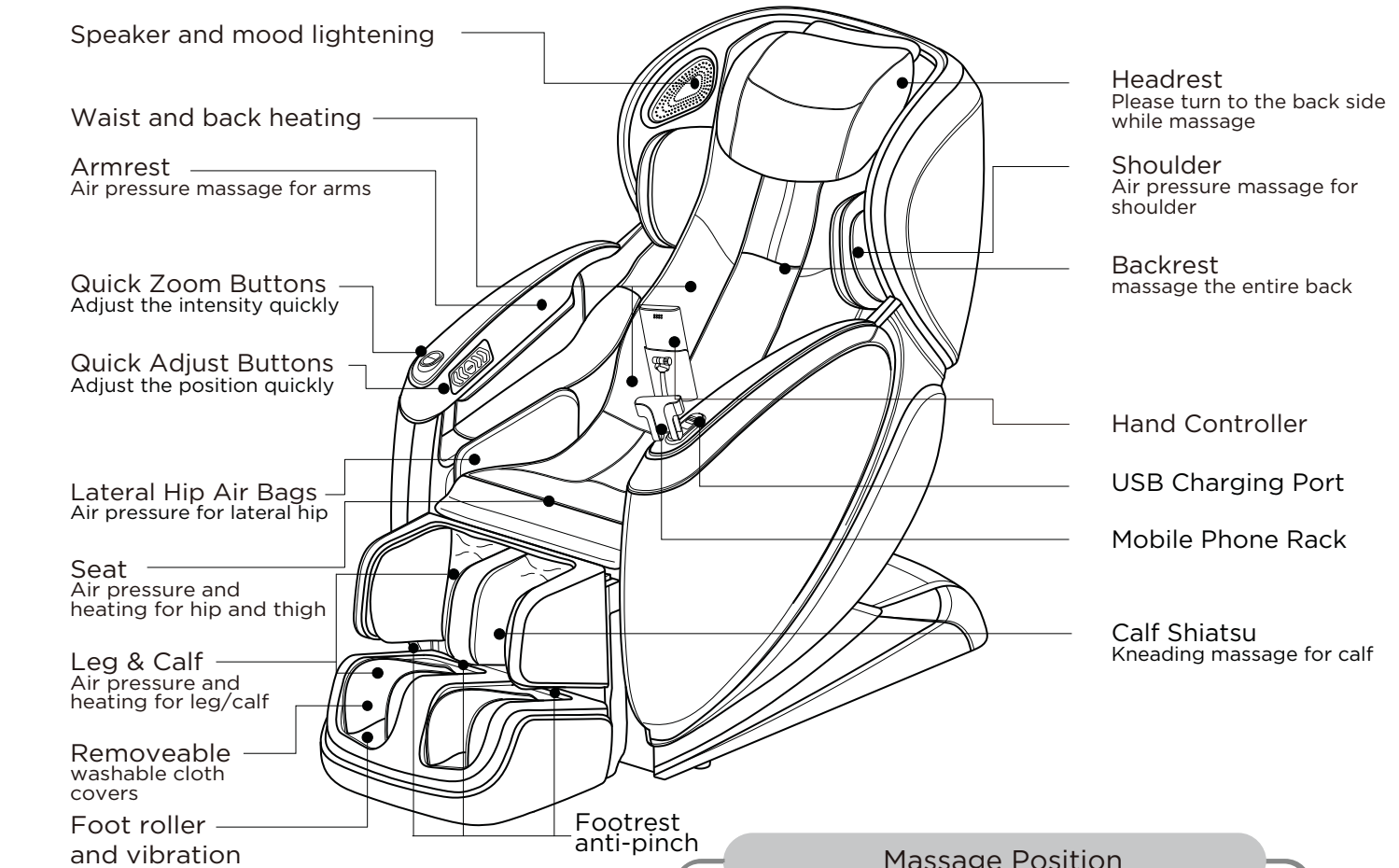


### Please Note!

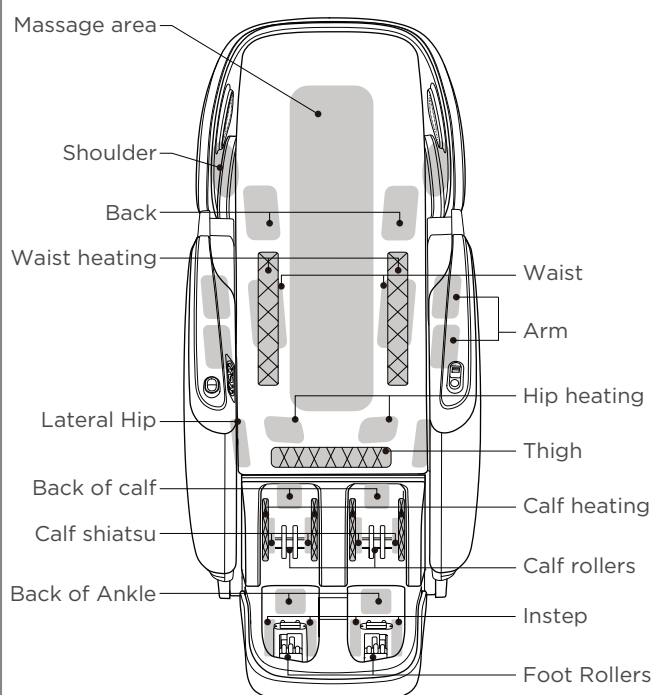
- Do not move the massage chair while someone is lying on the massage chair.
- Do not lift the seat and legrest while moving.
- When moving, please place the controller on the seat cushion to prevent it from falling to the ground.

# Names of parts and function

## Massage chair

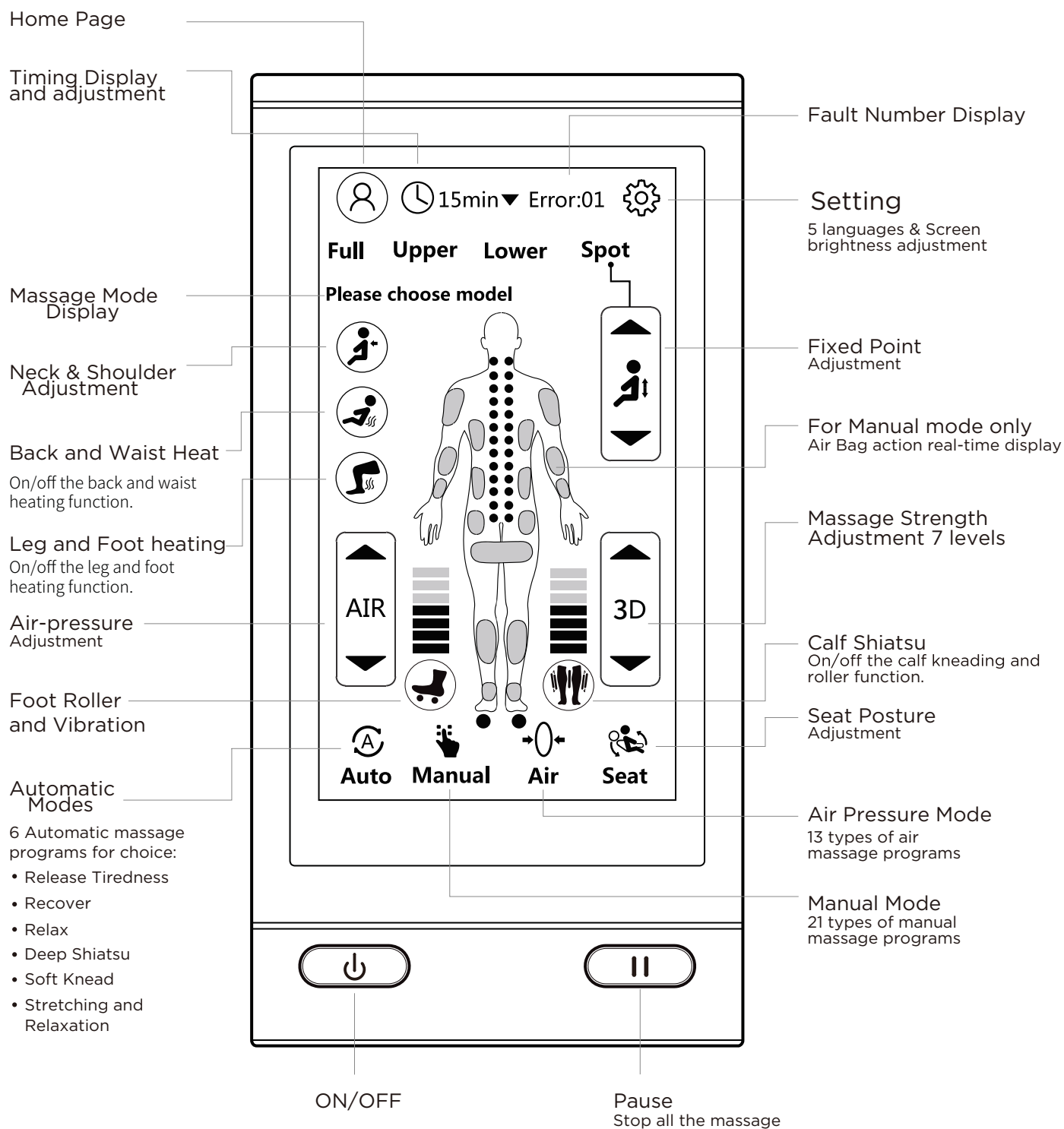


## Massage Position



# Hand Controller Key Functions

## Hand Controller

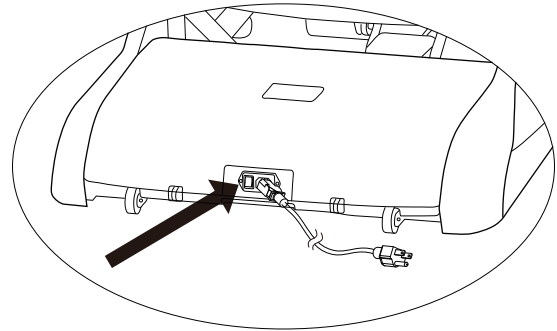


# Before Each Massage

---

## Connect to the Power

1. Plug the power plug into the socket
2. Turn on the power switch  
(It is located below the back of the seat.)



## Items to Check

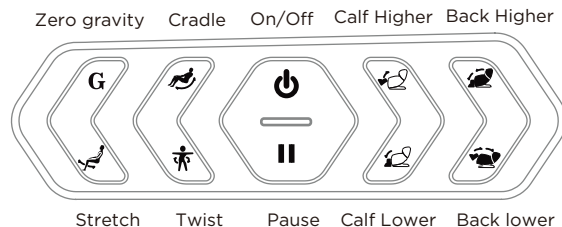
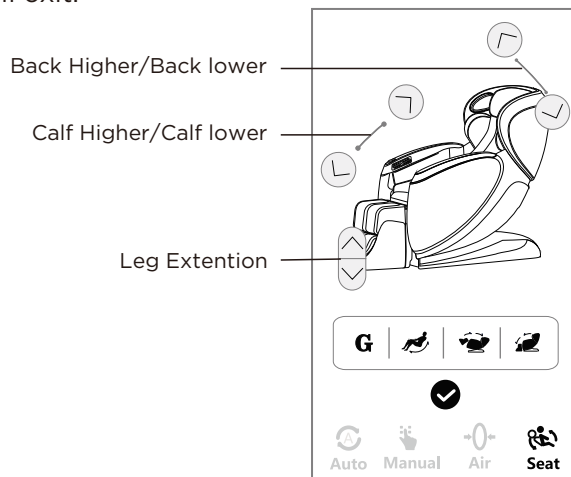
1. Check the surroundings
    - Confirm that there are no people, no pets, and no objects around the back of the massage chair or below the legrest.
  2. Check the massage chair status
    - Lift the back pad and inspect the back cover and other parts for damage.
      - Even if the damage is small, stop using it immediately, unplug the power plug, and entrust repair.
    - Check the power cord, remote control cord, and power plug for damage. Also check if the power plug is stuck with hair or dust.
    - Before sitting down, please confirm the position of the massage rollers are located in the storage position (gathered at the bottom of the backrest).
    - Before sitting down, please also confirm the position of the legrest. If the legrest is in the raised status, forcibly sitting down can cause injuries.  
In this case, press the quick button to lower the footrest.
- ※ Press the on/off button, the backrest will also be reset.

# Adjustment method of Chair

## Sitting Posture Adjustment

### A. Hand Controller - Sitting Posture Adjustment Interface

1. Press  to enter the sitting posture adjustment interface, there are 4 sitting modes:
  - **G** is Zero Gravity
  -  is Cradle
  -  is Lie Down
  -  is get up
2. The best position can be adjusted by long pressing the 6 direction buttons.
3. After selecting the best position, touch the button  to confirm. If you do not select within 10 seconds, this page will exit.



### B. Quick Adjust Buttons

1. Press  button, you can turn on or turn off the massage chair. When turn on the massage chair, adjusting the seat to a comfortable angle by default and lifting your feet. (you can modify this feature in the setting interface)
2. Press  button, it will pause all the actions of the massage chair, and the screen will appear pause interface; press again to restart.
3. The **G** button, can be used after product is turned on, press this button, the chair will be adjusted to zero gravity state.
4. The  button, can be used after product is turned on, press this button, the chair will start the back push rod, simulate the cradle state.
5. The  button and  button, can be used after product is turned on, press these buttons, the chair will start the air pressure, respectively open the stretching, twisting mode.
6.     , press these 4 buttons, can adjust the corresponding sitting posture.

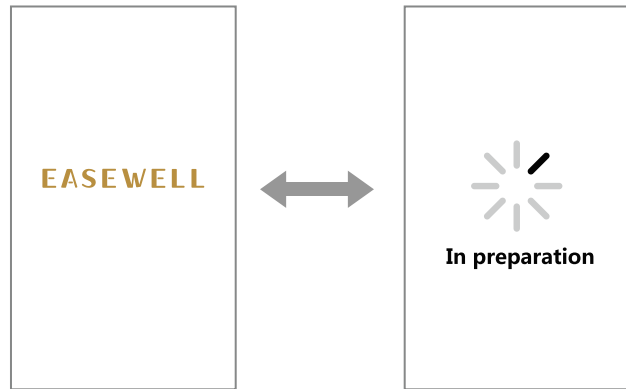
### Please Note!

- Please do not sit on the backrest, armrests, legrest, shoulders to prevent the user or massage chair from tipping over, resulting in an accident or injury.
- When laying down the back of the chair or lowering the legrest, please make sure that there are no people, no pets, and no objects behind and below the legrest. Otherwise it will cause an accident.



# Quick Start

- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.



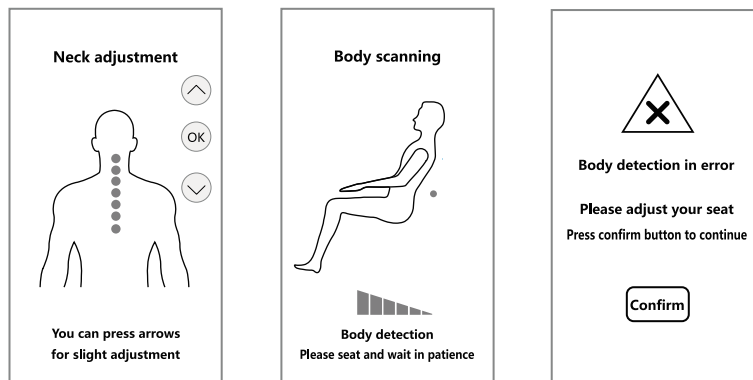
## Automatic Massage Programs

1. Touch the auto mode on the screen to select the preferred program.

- 6 Automatic massage programs for choice: Release Tiredness, Recover, Relax, Deep Shiatsu, Soft Knead, Stretching and Relaxation.
- After selecting the preferred program, touch the button  to confirm. If you do not select within 10 seconds, this page will exit.
- When the automatic mode is selected for the first time after power on, the massage chair will perform a shoulder/neck position detection and a back-curve test, also detect the leg at the same time.



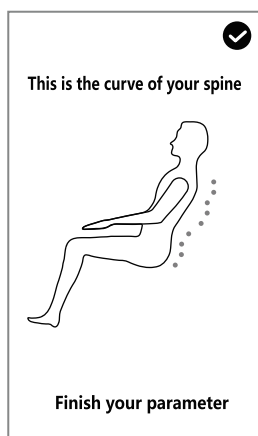
2. Shoulder position detection and back curve detection.



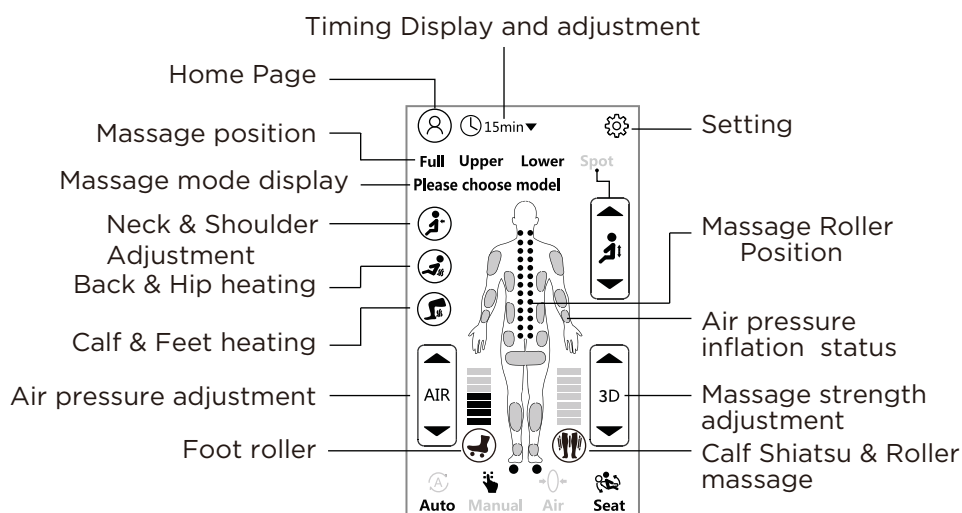
- Shoulder detection page as shown above, after detecting the shoulder, you can press the up and down arrow for suitable adjustment, then press the OK key to confirm.
- During the body shape detection, the detection light indicates the current detection position.
- When no one is seated on the massage chair or when the body shape cannot be detected, the "Body detection in error " page appears. At this time, touch the "Confirm" button on the screen to re-test.
- It will be re-detected when the back load is not detected four times in a row.
- When the test is completed, touch the button  to confirm. If you do not confirm within 10 seconds, this page will exit.

# Automatic Massage Programs

3. After detection is complete. The touch screen will show your back curve as shown on the right. Then the chair will start the massage program.

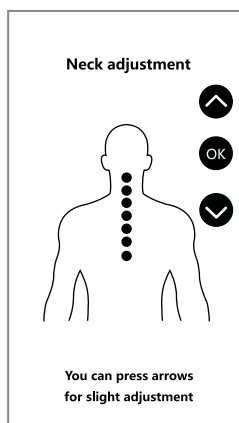


4. The touch screen displays the automatic program currently in the massage.



5. Under the automatic program, the massage position can be selected from 3 options: full body, shoulder & neck, waist & hip.

6. Neck & Shoulder adjustment: you can adjust neck & shoulder massage position when the touch panel shows below.



7, Back and Hip Heat: touch  to turn on or turn on the heat function for back and buttocks.

# Automatic Massage Programs

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8. Calf and Feet heat: touch  to turn on or turn on the heat function for calf and feet.
9. Air-pressure Adjustment: touch ▲ to increase the pressure, and touch ▼ to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off. When the pressure intensity is increased from 0 to 1, the Master Recommended mode is turned on by default.
10. Air pressure inflation status: It can display the current air massage position.
11. Air pressure inflation status: It can display the current air massage position.
12. 3D massage strength: touch ▲ to increase the massage intensity and touch ▼ to decrease the massage intensity. There are 7 levels of intensity and they can be adjusted under both manual mode and automatic mode.
13. Foot Roller: touch  to turn on or turn off the foot roller function.
14. Calf Shiatsu & Roller: touch  to turn on or turn off the calf shiatsu and roller functions.
15. Timing Display and adjustment:  display the massage remaining time after power-on. Touch this position to call up the timing adjustment interface. The preset time is 15 minutes after power on. After the massage finished, the massage rollers will return to storage position, but the chair posture will not be reset. If the remaining time is displayed as 0 minutes, touch  within 1 minute to reset the time. Otherwise, it will shutdown after 1min.
16. Settings:
  - There are 5 languages to choose from.
  - Auto foot lift up, to choose whether automatically lift the foot after product is turned on.
  - Auto storage, to choose whether to storage after product is turned off.
  - Screen luminance, for brightness settings, a total of 7 levels.
  - Lamplight, to choose massage chair bluetooth lights and “EASEWELL” logo lights. When touch this screen, bluetooth light and Logo light will be turned on, there are 15 kinds of bluetooth lights to choose. When bluetooth light is off, Logo light will turn off.
  - Touch  or 10s does not touch the screen, will exit this page.
17. After the program finishes, the massage rollers automatically return back to the storage position.
18. Please turn off the power after use.

# Basic Massage Methods

- **Touch the manual mode on the screen to select the preferred program.**

## Basic Methods

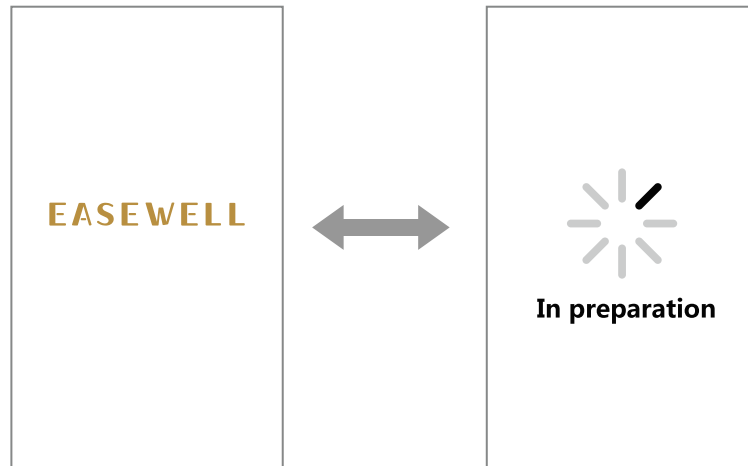
- **Knead Up**  
Bottom-up kneading massage
- **Knead Down**  
Kneading massage from top to bottom
- **Rolling**  
Rolling massage and stretch the spine
- **Tapping**  
Tapping rhythmically, relieve muscle soreness
- **Circular**  
Kneading while tapping, eliminates fatigue with fine movements
- **Deep Knead 1**  
From bottom to top massage muscles
- **Deep Knead2**  
Knead muscles powerfully from top to bottom
- **Neck Relax**  
Relax the neck area
- **Waist Relax**  
Relax the Waist
- **Shiatsu**  
Strength is concentrated on a fixed spot to massage

## 3 Special Massage Methods – 3D, Stretch and Perfect

- Knead Up + 3D: Bottom-up kneading massage with zoom in/out massage movements
- Knead Down + 3D: Kneading massage from top to bottom with zoom in/out massage movements
- Tapping + 3D: tapping rhythmically with zoom in/out massage movements
- Circular + 3D: Kneading while tapping, eliminates fatigue with fine movements; with zoom in/out massage movements
- Knead Up + Stretch: Pushing & pulling from bottom to top while kneading muscles
- Knead Down + Stretch: Pushing & pulling from top to bottom while kneading muscles
- Tapping + Stretch: Pushing & pulling from bottom to top while tapping rhythmically
- Circular + Stretch: Pushing & pulling from bottom to top while kneading and tapping
- Knead Up + Perfect: Starting from the upper back, focus on kneading around shoulderst
- Tapping + Perfect: Starting from the upper back, focus on tapping rhythmically around shoulders
- Relax the waist + Perfect: Focus on kneading and massage the waist with rhythmic movements

# Quick Start

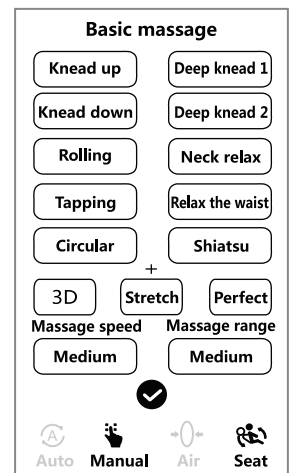
- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.



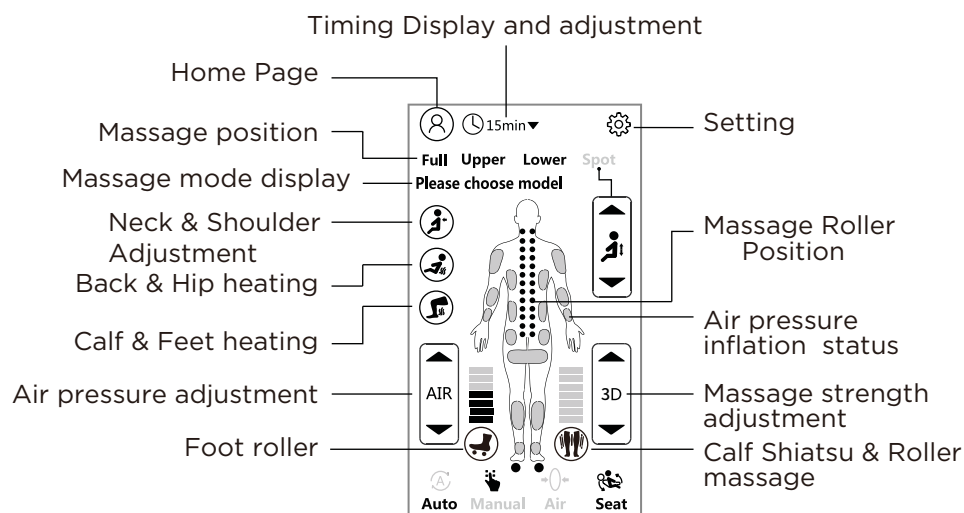
1. Touch the manual mode on the screen to select the preferred program.

2. Manual mode has 10 basic methods, 3 special methods and optional massage speed and range options. Not all the massage combinations will be available.

- After selecting the preferred massage combination, touch the button  to confirm. If you do not touch the screen within 10 seconds, this page will exit.
- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.



3. The touch screen displays the manual program currently in the massage.



# Manual Massage Mode

4. Under the manual program, the massage position can be selected from 4 options: full body, shoulder & neck, waist & hip, Spot.

5. Massage speed adjustment: touch Message speed  to select from three speed: "strong, medium, and weak". This function may be not available for all massage methods.

- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

6. Massage Range adjustment: touch Message range  to select from three range: "wide, medium, and narrow". This function may be not available for all massage methods.

- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

7. To change the air pressure function in manual mode: touch  directly to enter the selection page.

- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

8. Back and Hip heat: touch  to turn on or turn off the heat function for back and buttocks.  
Calf and Feet heat: touch  to turn on or turn off the heat function for calf and feet

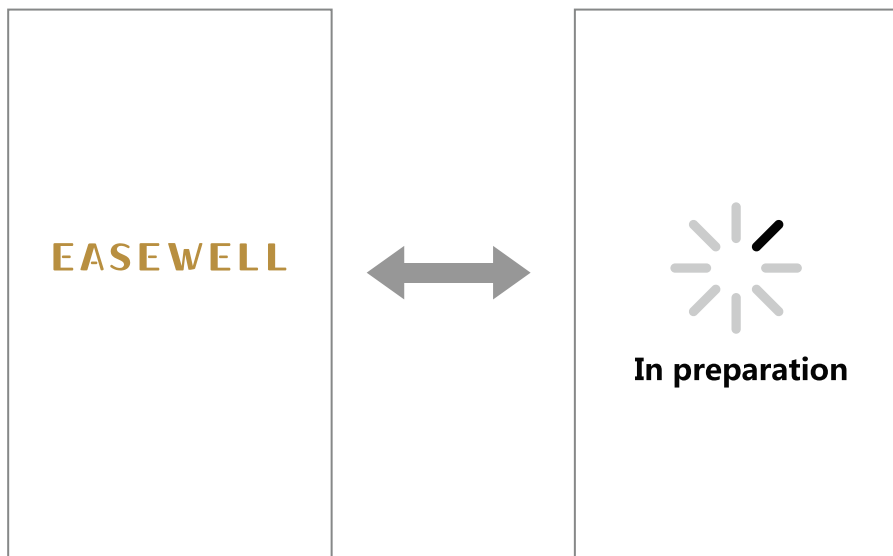
9. Air-pressure Adjustment: touch  to increase the pressure, and touch  to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off. When the pressure intensity is increased from 0 to 1, the Master Recommended mode is turned on by default.

10. Air pressure inflation status: It can display the current air massage position.

# Air-Pressure Massage Mode

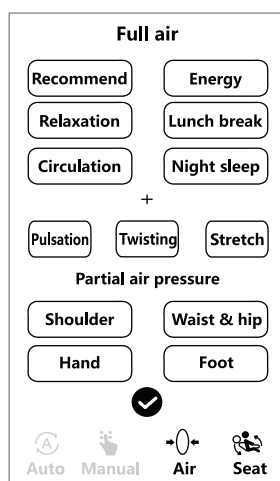
## Quick Start

- Connecting the power of the chair.
- Pressing the on/off button located on the back of the chair next to the electrical plug.
- Remove shoes and sit in the chair.
- Press the  button, the initial touch screen displays as below.



## Air-Pressure Massage Mode

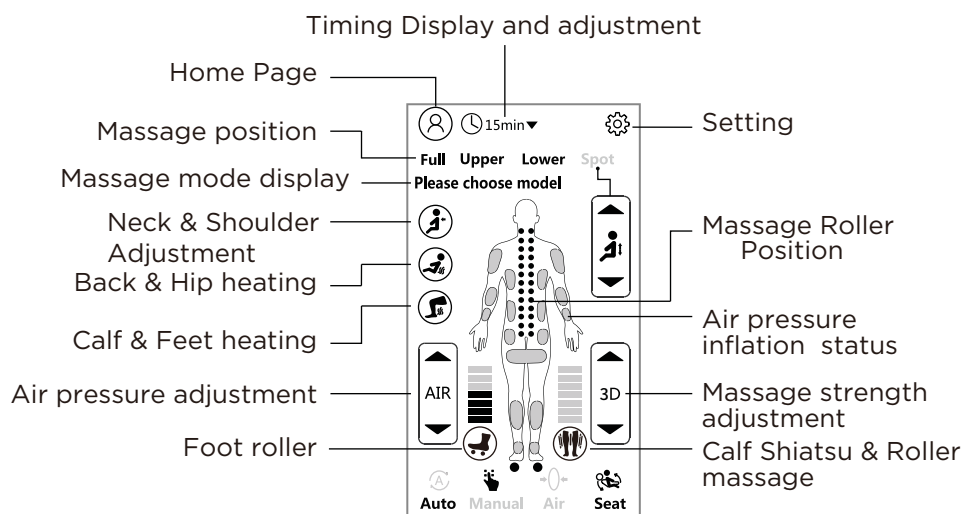
1. Touch the Air-pressure mode on the screen to select the preferred program.
2. There are 6 automatic modes (Recommended, Relaxation, Circulation, Energy, Lunch Break and Night Sleep) and 4 manual modes for partial air pressure (Shoulder, Hand, Waist & Hip and Foot) and 3 special methods (Pulsation, Twisting and Stretch) in the air pressure mode. Not all the massage combination will be available.



- After selecting the preferred massage combination, touch the button  to confirm. If you do not touch the screen within 10 seconds, this page will exit.
- When the color is gray, means function is not selectable, the orange means it has been selected, and the blue means not been selected yet.

# Air-Pressure Massage Mode

3. The touch screen displays the manual program currently in the massage.



4. Back and Hip heat: touch to turn on or turn off the heat function for back and buttocks.

5. Calf and Feet heat: touch to turn on or turn off the heat function for calf and feet

6. Air-pressure Adjustment: touch to increase the pressure, and touch to decrease the pressure. When the intensity is reduced to 0, the air pressure function is turned off. When the pressure intensity is increased from 0 to 1, the Master Recommended mode is turned on by default.

7. Air pressure inflation status: It can display the current air massage position.

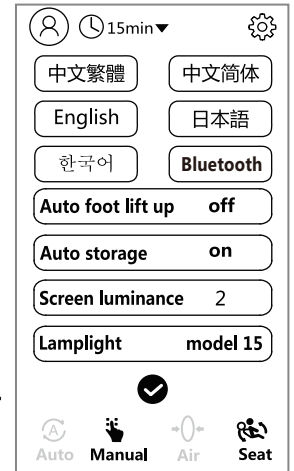
8. Foot Roller: touch to turn on or turn off the foot roller unction.

9.Calf shiatsu and roller: touch to turn on or turn off the shiatsu and roller function for calf.

# Other Functions

## 1. Settings

- There are 5 languages to choose from.
- Auto foot lift up, to choose whether automatically lift the foot after product is turned on.
- Auto storage, to choose whether to storage after product is turned off.
- Screen luminance, for brightness settings, a total of 7 levels.
- Lamplight, to choose massage chair bluetooth lights and “EASEWELL” logo lights. When touch this screen, bluetooth light and Logo light will be turned on, there are 15 kinds of bluetooth lights to choose. When bluetooth light is off, Logo light will turn off.
- Touch  Or 10s does not touch the screen, will exit this page.

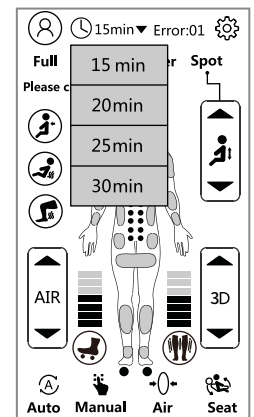


## 2. Bluetooth

- Turns on bluetooth on the phone, connects to the bluetooth name EW-16003SP , and the music played by the mobile phone player will be played through the voice box of massage chair.

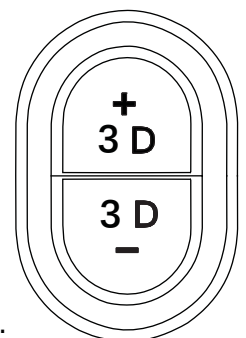
## 3. Timing

- 4 kinds of timing for selection (15min, 20min, 25min and 30min), will exit the interface after selection.
- If 10s does not touch the screen, it will also exit the interface.



## 4, Quick Zoom Buttons

The massage intensity can be adjusted by press the buttons of +3D & 3D-. There are 7 levels of intensity can be adjusted under both manual mode and automatic mode



## Stop the massage halfway

- Press  button, the massage rollers will return to storage position.
- Press  button, the massage rollers will stop at the current position.

## Anti-Pinch Function

If any touch or pressure was sensed at the footrest or pedestal top, the anti-pinch function will be activated, the movement of footrest folding or backrest falling will stop and enlarge relative space for security.

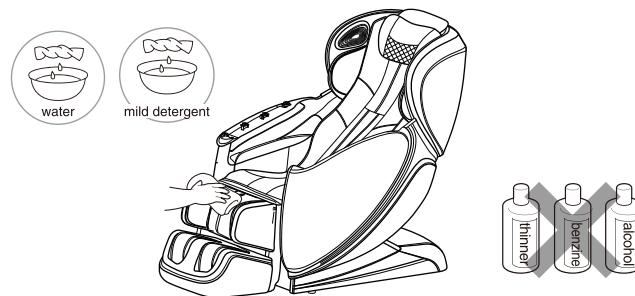
# Cleaning and Storage

## Cleaning Instructions

### Cleaning the Chair Synthetic Leather

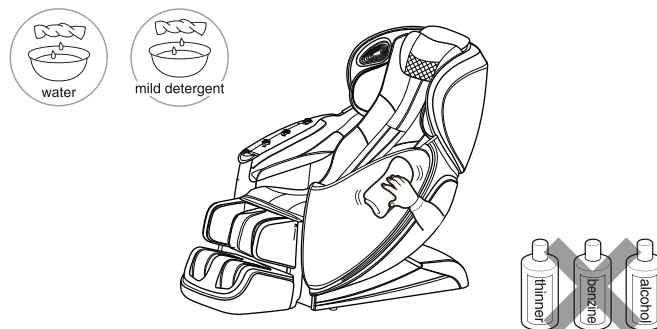
**Wipe off the synthetic leather with a soft dry cloth.**

- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
- When using a leather maintenance product (i.e. cleaning cloths) sold on the market, follow its directions for use.
- If the synthetic leather is very dirty, try the method below.
  1. Soak a soft cloth into a solution of 3% to 5% neutral detergent and hot water. Wring it out.
  2. Wipe the surface of the synthetic leather with the moist soft cloth.
  3. Wipe the detergent residue off of the chair with a soft cloth that has been soaked in clean water and wrung out.
  4. Allow the synthetic leather to air dry on its own.
- If the stains are difficult to remove with the method above, soak a piece of melamine foam into a neutral detergent and use it to wipe the product.
- Do not dry the surface using a hairdryer.
- Fabric colors may dye the surface of the synthetic leather, be careful when wiping the product with denim or colored cloth.



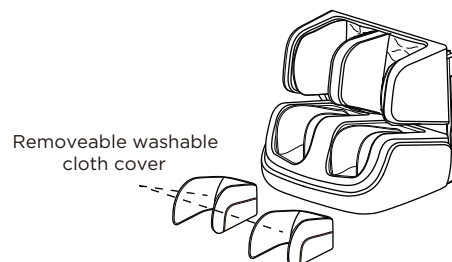
### Cleaning the plastic parts

1. Soak a piece of soft cloth in hot water or neutral detergent mixed with hot water, wring it out and wipe the plastic parts.
- Do not clean the product with chemicals such as thinners, gasoline and alcohol.
2. Wipe residue away with a clean soft cloth that has been soaked in clean water and wrung out.
  - Wring the cloth out thoroughly before using it to wipe the remote controller.
  3. Let the plastic parts air dry.



### Cleaning the cloth parts

- Remove the foot cloth covers from the chair
- Hand wash and let it air dry
- Re-attach the foot cloth covers to the chair



### Storage

After wiping off stains and dust, store the chair in a dry place. If not in use for a long time, please put on a protective cover to prevent the dust.

**Note:** Do not leave in direct sunlight for a long time. Do not place the chair near high temperature places such as heaters, stoves to avoid discoloration and deterioration.

# Troubleshooting



**Never disassemble, repair or modify the chair without permission. This may cause sparks or injuries due to abnormal operation.**

During the massage, the following sounds or feelings are caused by the structure, they are not abnormal, and they'll have no effect on the service life.

- The sound of the massage rollers moving up and down.
- The sound of gears and motors during massage.
- Friction sound of massage rollers and chair cover (especially when kneading massage).
- The sound of tapping and circular massage (especially when moving from the shoulder to the back).
- Due to the different ways of applying force to the massage rollers during kneading, tapping and circular massage, the massage speed may change.
- Different massage speeds cause different sounds.
- Motor noise of increased load.
- In the automatic program, the sound of the massage rollers automatically adjusted forward and backward for matching the user's body shape (cooing).
- The sound of inflation and deflation during air pressure massage.
- The sound of friction (squeak) from the backrest and seat when lifting the reclining chair.
- The left and right massage rollers have different heights.

(Due to the massage design of alternating left and right tapping, it is inevitable that the height of the massage rollers is different, which is not a malfunction.)

| Fault Phenomenon                                                         | Fault Cause                                                                                                                                                                                                          | Troubleshooting                                                                                                                                      | Reference Page |
|--------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|----------------|
| Massage Chair does not respond                                           | Does the power plug come off?                                                                                                                                                                                        | Insert the power plug into socket.                                                                                                                   | 11             |
|                                                                          | Is the power switch below the back of the seat turned off?                                                                                                                                                           | Turn on the power switch.                                                                                                                            | 11             |
| Massage Chair pause or stop sometimes (Controller doesn't work properly) | Does the chair's back rest against a wall or other object?                                                                                                                                                           | Move the massage chair to ensure there is adequate space around it. Turn off the power switch below the back of the seat, and then turn it on again. | 8、 11          |
|                                                                          | Is excessive force placed on the chair? (To ensure safety, when the massage rollers receive abnormal external force, the massage chair will automatically activate the safety device to stop all massage functions.) | Leave the chair, turn off the power switch, then turn it on again. Select a function and re-start.                                                   | 11             |
| The backrest cannot be declined or lifted                                | Does the power plug come off?                                                                                                                                                                                        | Insert the power plug into socket.                                                                                                                   | 11、 12         |
|                                                                          | Does the chair's back rest against a wall or other object?                                                                                                                                                           | Move the massage chair to ensure there is adequate space around it.                                                                                  | 8、 11、 12      |

When an abnormal page appears on the screen, click confirm or the page will be closed after 10s.

- When the above measures still do not work, please turn off the power and unplug the power plug, then consult the seller.

# Maintenance & Warranty

## Maintenance

|                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>If you haven't used it for many years, be sure to ask for maintenance before use</b> | <p>Check if the following phenomena occur?</p> <ul style="list-style-type: none"><li>• Burnt smell</li><li>• The power cord and plug are abnormally hot</li><li>• Intermittent power when moving the power cord</li><li>• Other anomalies</li></ul> <p><b>Stop Using</b></p> <p><b>To prevent malfunctions or accidents, turn off the power and unplug the power plug. Be sure to entrust a dealer to inspect and repair it.</b></p> |
|-----------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

## Warranty

The product has been manufactured to strict quality guidelines and meticulously examined before delivery.

Rated supply voltage: 110v(50-60Hz)

Rated time: 15 min

Rated Power: 230W

Massage Rollers Strength: Kneading: 3 levels

Massage Speed: Tapping: 3 levels

Massage Rollers intensity: 7 levels

Air pressure massage intensity: 7 levels

Auto-Timer: 15 min preset; 15min, 20min, 25min, 30min can be adjustable

Backrest adjustable angles: 106°~132°

Seat adjustable angles: 0°~46°

Size: 160 x 81 x 119 cm (Lie down size: 194 x 81 x 108cm)

Weight: 133kg (G.W.)/ 106KG (N.W.)

**\*This massage chair must not be used with voltages other than the rated voltage.**

**If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.**

The Company reserves the right to make improvements to the products and to explain improvement product is subject to change without prior notice. The appearance of the product is based on the physical object.