

My_Vigorplus APP (iOS)

INITIAL SETUP

Compatible System Requirement: iOS 8 to iOS 16

Installing the APP

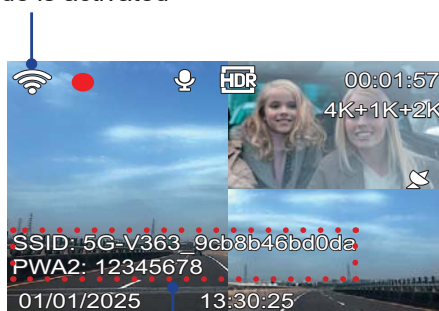
Use the “my_vigorplus” or “vigorplus” keyword to search for the My_Vigorplus app from **App Store**. Then follow the on-screen instructions to download and install the App to your mobile device.



Connecting the Device to the App

- 1 On the camera, press and hold the  button for 3 seconds to switch to the Wi-Fi mode.
Once the Wi-Fi mode is activated, the SSID and password will appear on the screen.

Wi-Fi mode is activated

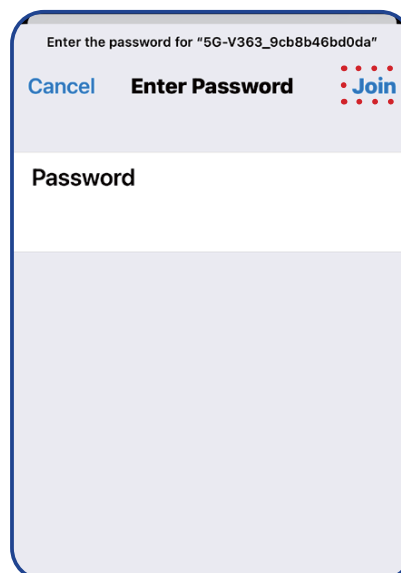


SSID and Password Info

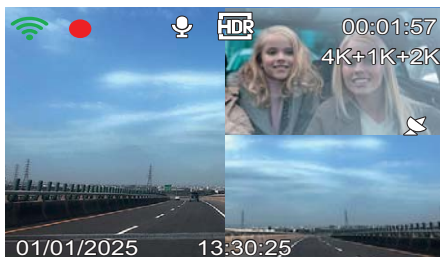
- 2 On your mobile device, launch **Settings**. Then enable the Wi-Fi function.
- 3 Select 5G-V363_9cb8b46bd0da and enter the password. Then tap **Join** to connect to the camera.

NOTE:

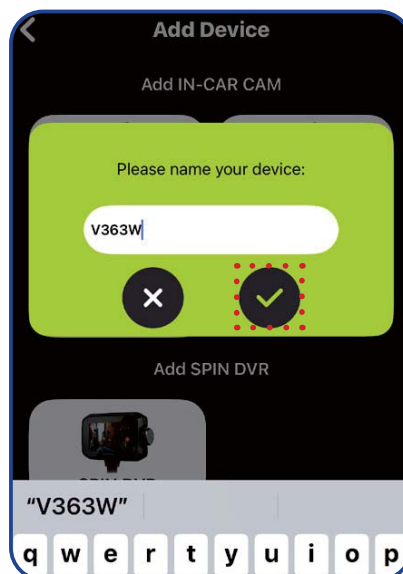
The default password is “12345678”. To change the SSID or password, refer to “Set Wireless SSID and Password” on page 32.



Once the connection is established, the Wi-Fi icon (📶) turns green. The SSID and password will disappear from the screen.



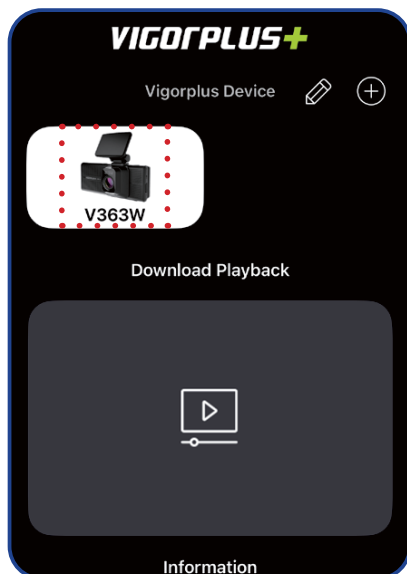
- 4 Tap the  icon to launch the My_Vigorplus app. Then select **V363W** to add the device.
- 5 Enter the device name and tap .



USING THE APP

Overview

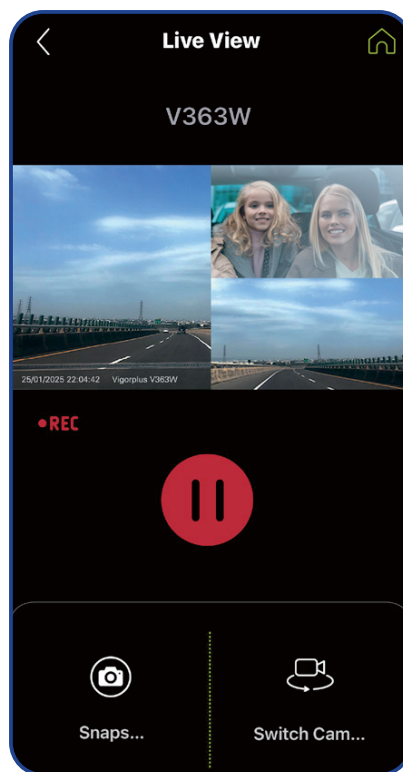
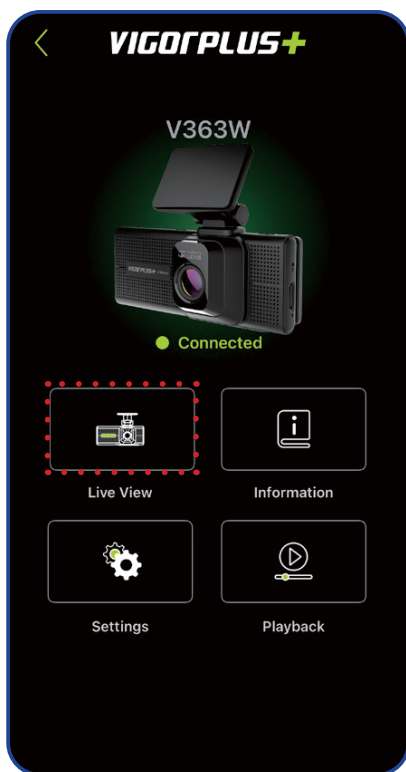
- 1 On your mobile device, tap the  icon to launch the My_Vigorplus app. Then tap the device to enter the home screen.



NOTE:

- To edit the device name, tap . Then select the device, enter the new device name, and tap .
- To bind other device with the app, tap . Then select the device, enter its name, and tap  to save the settings.
- To delete the device from the app, tap  > . When a confirmation message appears, tap **OK** to confirm.

- 2 Tap  (Live View). The live view is displayed on the screen.

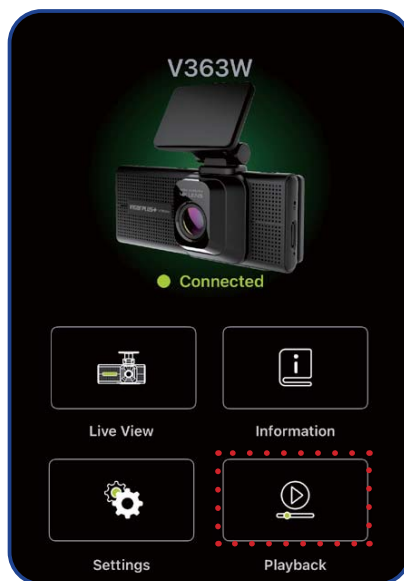


- To stop the video recording, tap . To continue, tap .
- To toggle screen view, tap .
- To take snapshot of the current scene, tap .

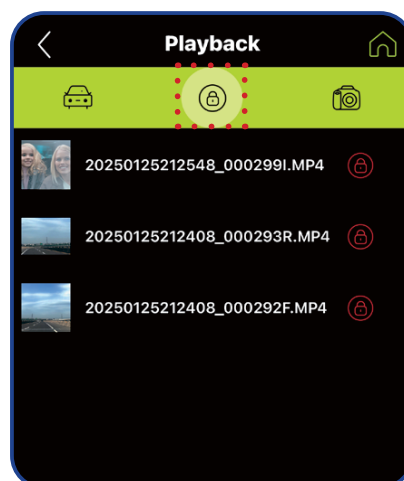
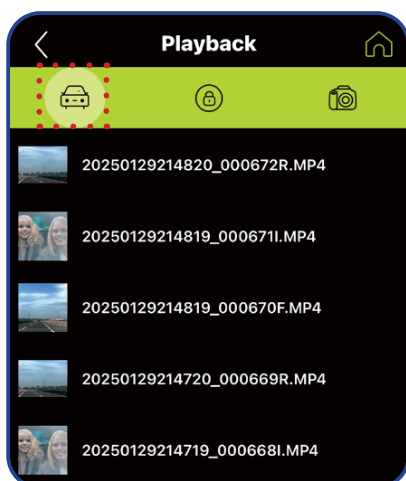
Viewing the Recorded Files

To view the recorded videos:

- 1 From the home screen, tap  (Playback).

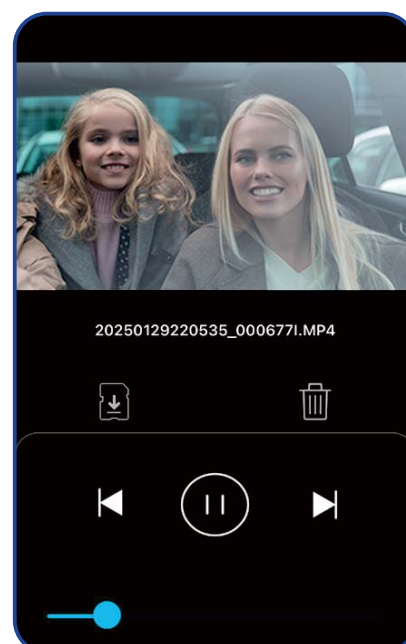


- 2 Select the video category ( (Video) or  (Emergency)) that you want to view.



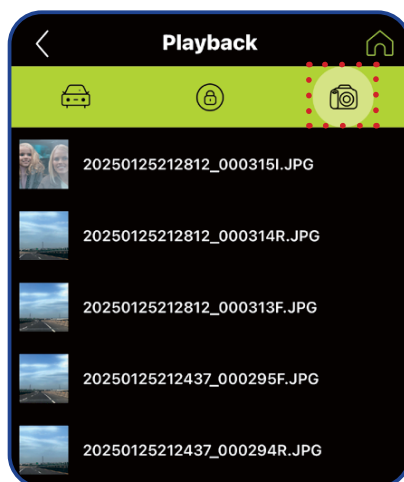
- 3 Select the desired video. The video playback will automatically start.

- To pause during playback, tap . Then tap  to resume.
- To view other video, tap  or .
- To exit the playback screen, tap .



To view the recorded photos:

- 1 From the home screen, tap  (Playback). Then select  (Photo).



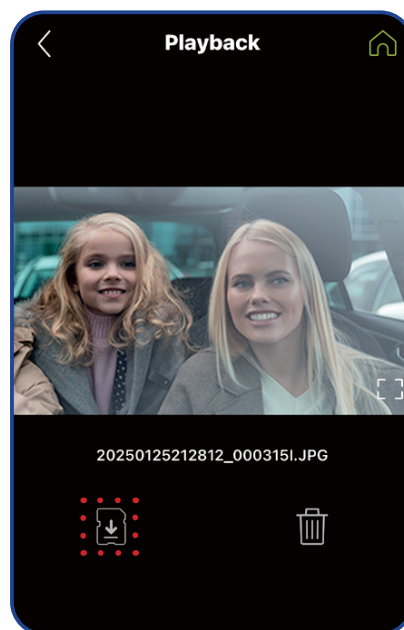
- 2 Select the desired photo that you want to view.



Managing the Recorded Files

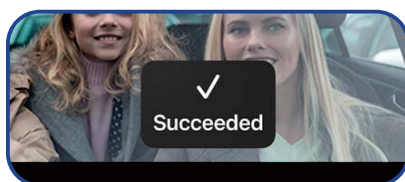
To save the file to your mobile device:

- 1 From the home screen, tap  (Playback). Then select the file category that you want to access.
- 2 Select the file that you want to download. Then tap  to download the file.



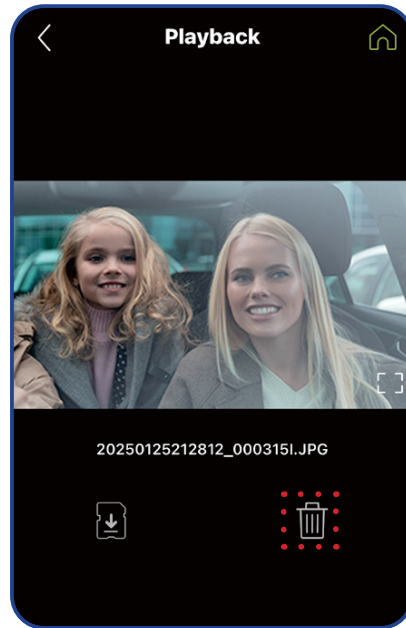
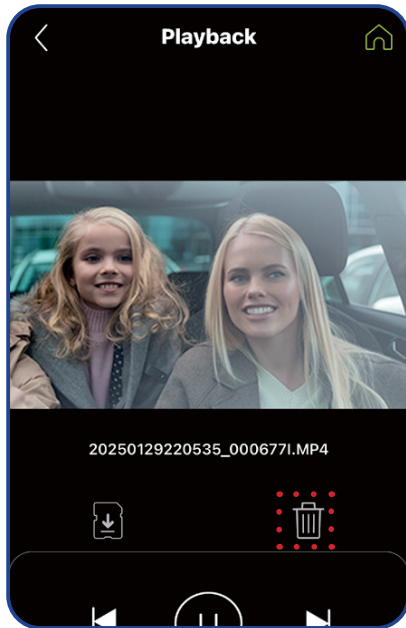
NOTE:

After the saving process is complete, a "Succeeded" message will appear shortly on the screen.



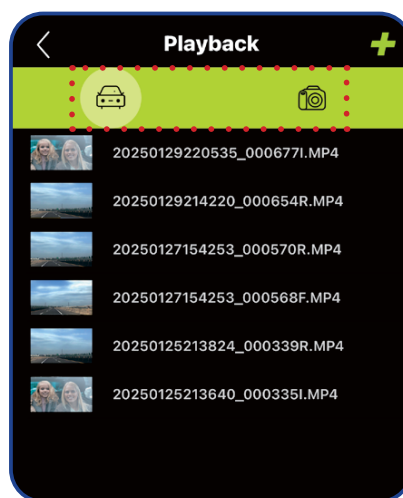
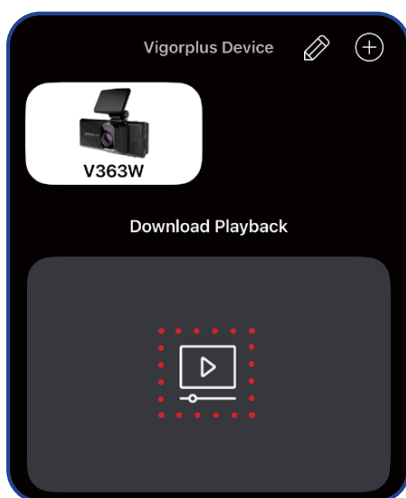
To delete the file:

- 1 From the home screen, tap  (Playback). Then select the file category that you want to access.
- 2 Select the file that you want to delete. Then tap  to delete the selected file.



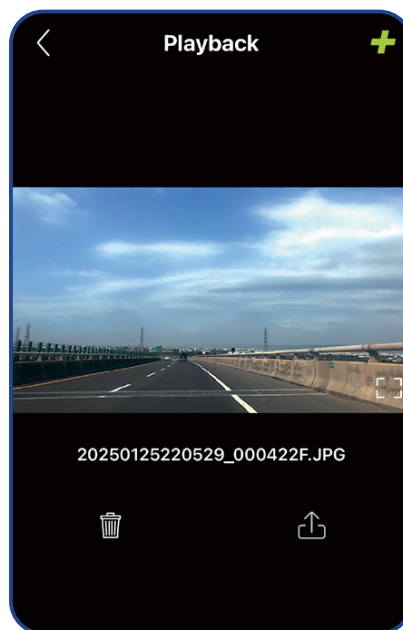
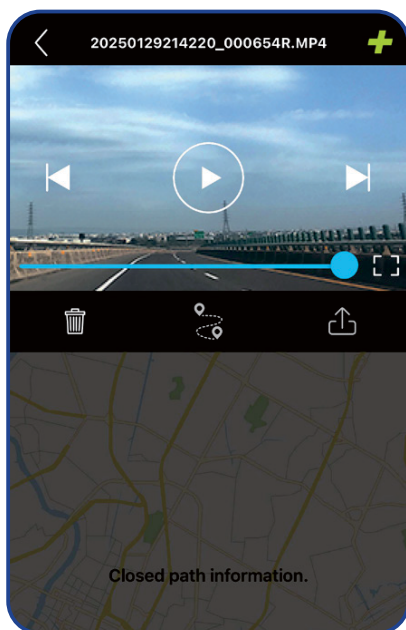
To browse the downloaded files:

- 1 From the My_Vigorplus app main screen, tap . Then select the file category that you want to access.



- 2 Select the file that you want to view.

- 3 Do the following:

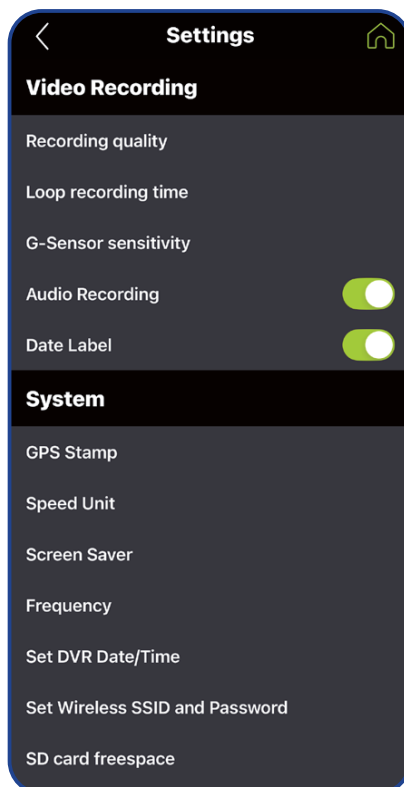


- To delete the file, tap .
- To view the video GPS data information, tap .
- To share the file, tap . Then select the desired sharing application.

Configuring the Device Settings

To configure the video or system related settings:

From the home screen, tap  (Settings). Then select the desired option and adjust the necessary settings.



Menu Option	Description
Recording quality	Select the recording resolution.
Loop recording time	Select the recording time for the individual video files.
G-Sensor sensitivity	Select the sensitivity level of the G-Sensor.
Audio Recording	Turn on/off the microphone for video recording.
Date Label	Turn on/off the date stamp shown on the recorded files.
GPS Stamp	Turn on/off the GPS co-ordinates and speed stamp shown on the recorded files.
Speed Unit	Select whether to record and display speed in m/H or km/H.
Screen Saver	Turn on the Screen Saver function to turn off the screen after a chosen period of inactivity.
Frequency	Set the frequency setting according to the power supply specification used in your country or geographical region.
Set DVR Date/Time	Sync the camera to your mobile device to automatically update the date and time settings. You can also manually adjust the date and time settings.

Menu Option	Description
Set Wireless SSID and Password	Change the Wi-Fi network name (SSID) and the password. 
SD card freespace	View the remaining storage space on the microSD card.
Format micro SD card	Format the inserted microSD card.
Restore to factory setting	Reset the camera to the factory default settings.

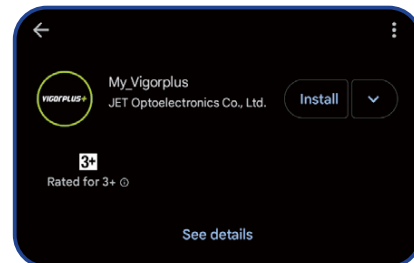
My_Vigorplus APP (Android)

INITIAL SETUP

Compatible System Requirement: Android 13 to Android 15

Installing the APP

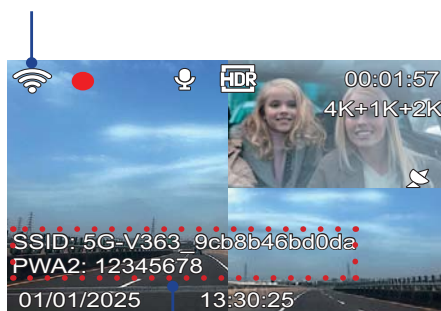
Use the “my_Virgoplus” or “Virgoplus” keyword to search for the My_Virgoplus app from **Google Play Store**. Then follow the on-screen instructions to download and install the App to your mobile device.



Connecting the Device to the App

- 1 On the camera, press and hold the  button for 3 seconds to switch to the Wi-Fi mode.
Once the Wi-Fi mode is activated, the SSID and password will appear on the screen.

Wi-Fi mode is activated

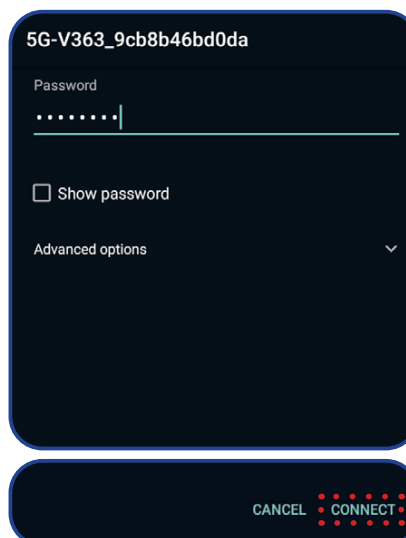
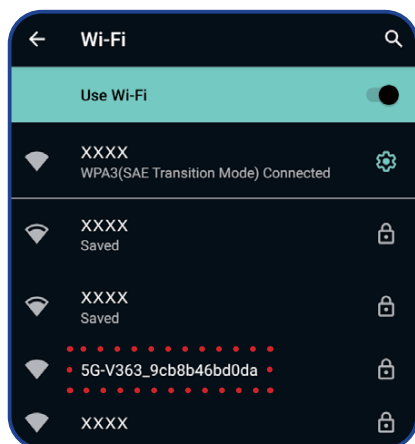


SSID and Password Info

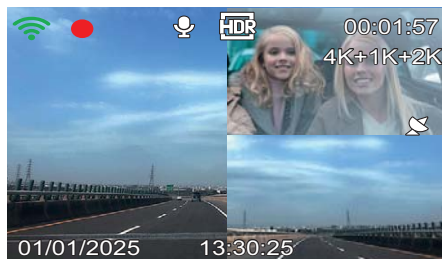
- 2 On your mobile device, launch **Settings**. Then enable the Wi-Fi function.
- 3 Select A263_xxxxxxxxxxx and enter the password. Then tap **CONNECT** to connect to the camera.

NOTE:

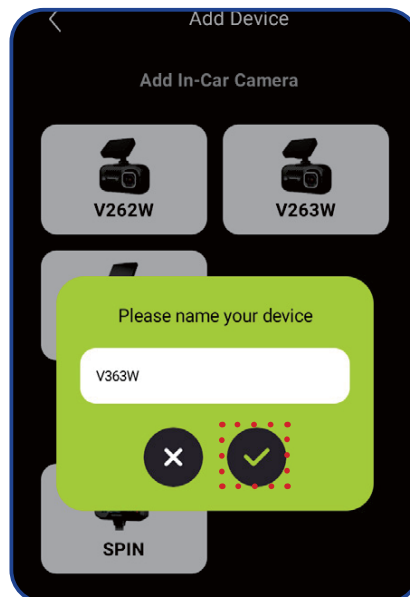
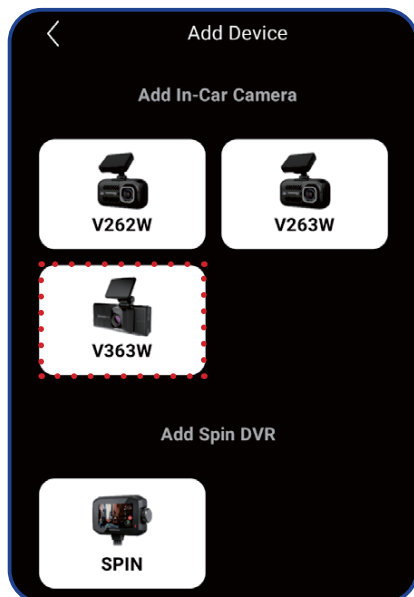
The default password is “12345678”. To change the SSID or password, refer to “Set Wireless SSID” on page 42.



Once the connection is established, the Wi-Fi icon (📶) turns green. The SSID and password will disappear from the screen.



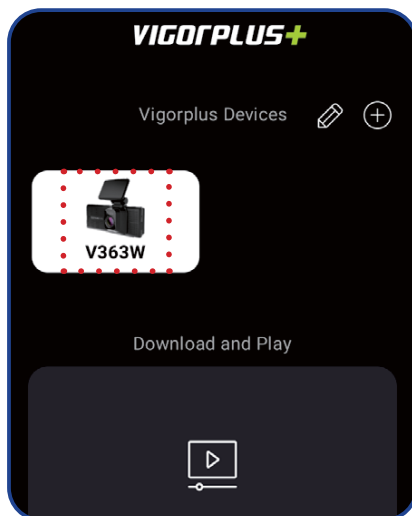
- 4 Tap the  icon to launch the My_Vigorplus app. Then select **V363W** to add the device.
- 5 Enter the device name and tap .



USING THE APP

Overview

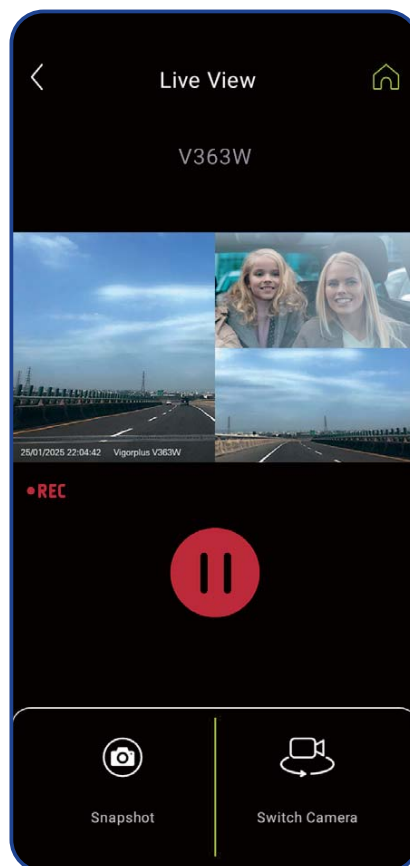
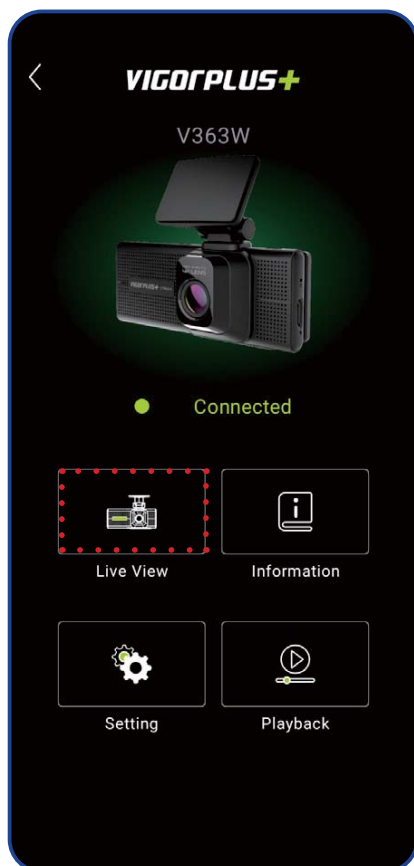
- 1 On your mobile device, tap the  icon to launch the My_Vigorplus app. Then tap the device to enter the home screen.



NOTE:

- To edit the device name, tap . Then select the device, enter the new device name, and tap .
- To bind other device with the app, tap . Then select the device, enter its name, and tap  to save the settings.
- To delete the device from the app, tap  > . When a confirmation message appears, tap **OK** to confirm.

- 2 Tap  (Live View). The live view is displayed on the screen.



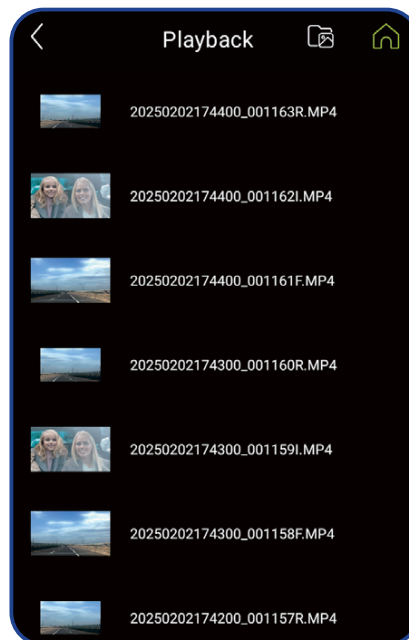
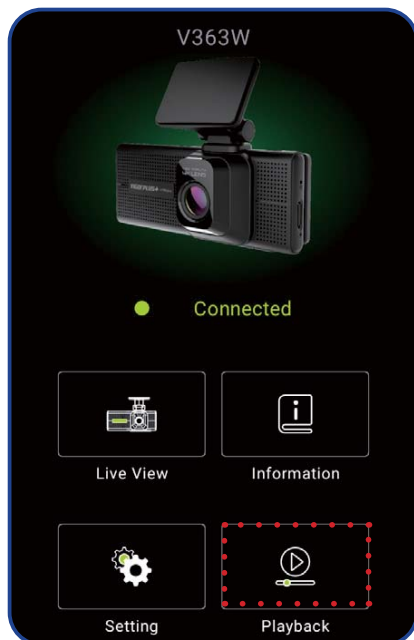
- To stop the video recording, tap . To continue, tap .
- To toggle screen view, tap .

- To take snapshot of the current scene, tap .

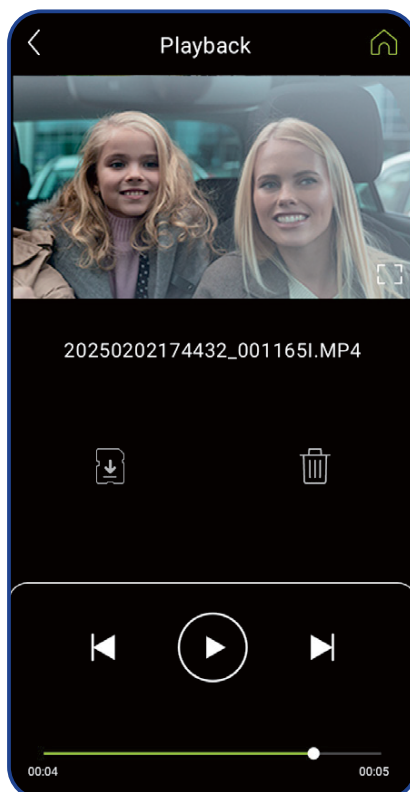
Viewing the Recorded Files

To view the recorded videos:

- From the home screen, tap  (Playback). Then select the desired video.

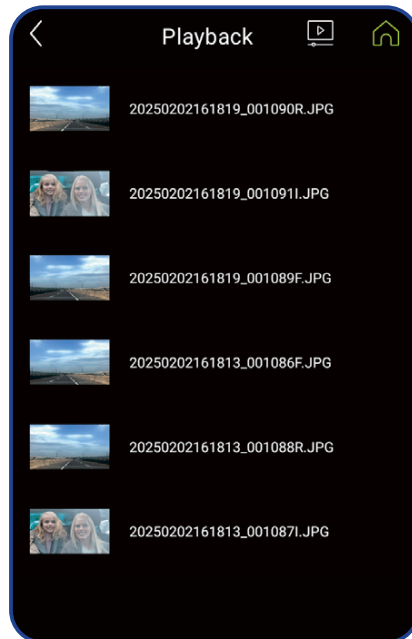


- Select the desired video. Then tap  to start the play the video.
 - To pause during playback, tap . Then tap  to resume.
 - To view other video, tap  or .
 - To exit the playback screen, tap .

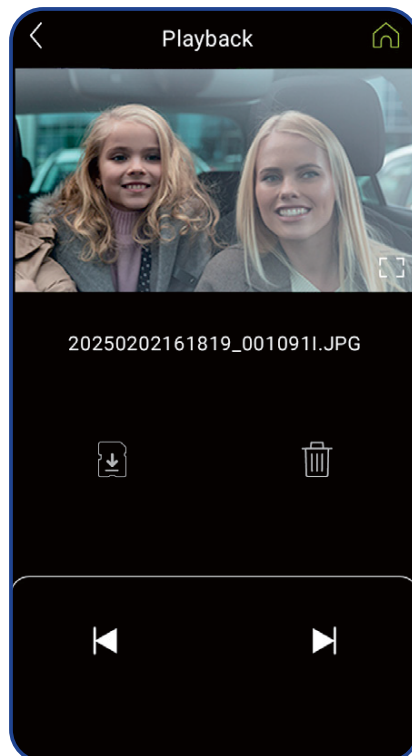


To view the recorded photos:

- 1 From the home screen, tap  (Playback). Then select  (Photo) to switch the photo gallery.



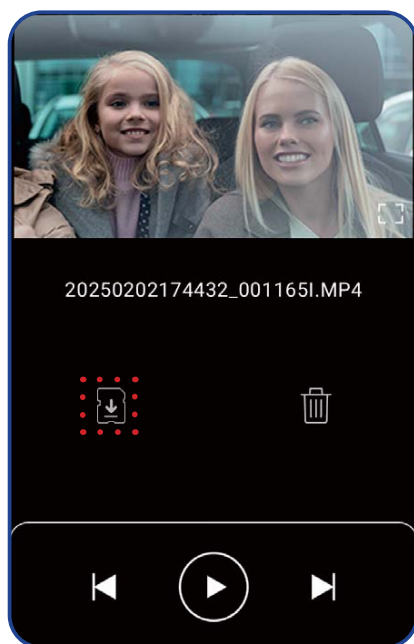
- 2 Select the desired photo that you want to view.
 - To view other photo, tap  or .



Managing the Recorded Files

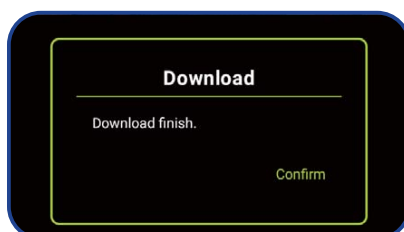
To save the file to your mobile device:

- 1 From the home screen, tap  (Playback). Then select the file category that you want to access.
- 2 Select the file that you want to download. Then tap  to download the file.



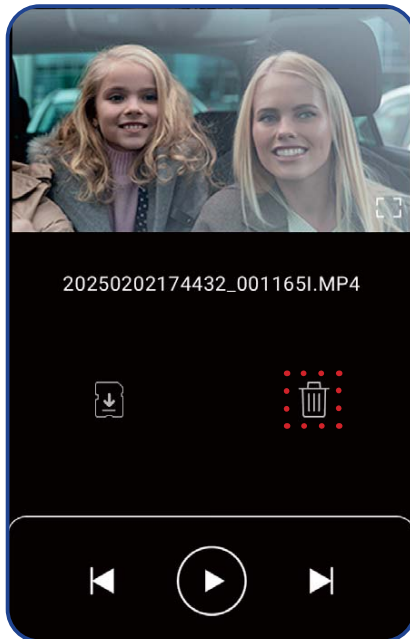
NOTE:

After the saving process is complete, a “Download finish” message will appear on the screen. Tap **Confirm** to close the dialog box.



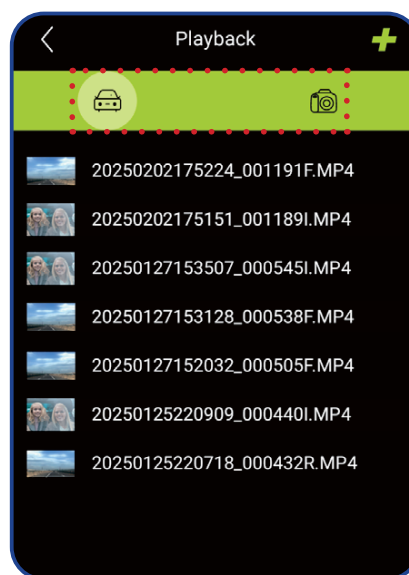
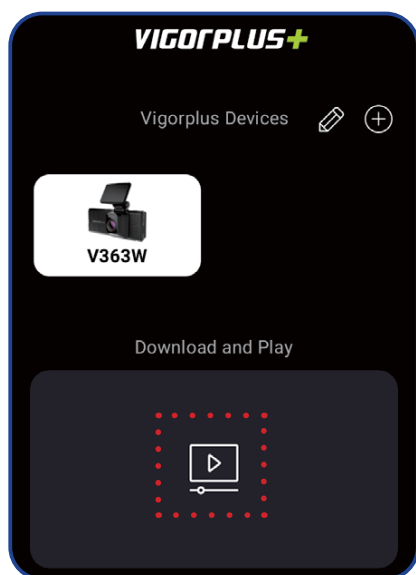
To delete the file:

- 1 From the home screen, tap  (Playback). Then select the file category that you want to access.
- 2 Select the file that you want to delete. Then tap  to delete the selected file.

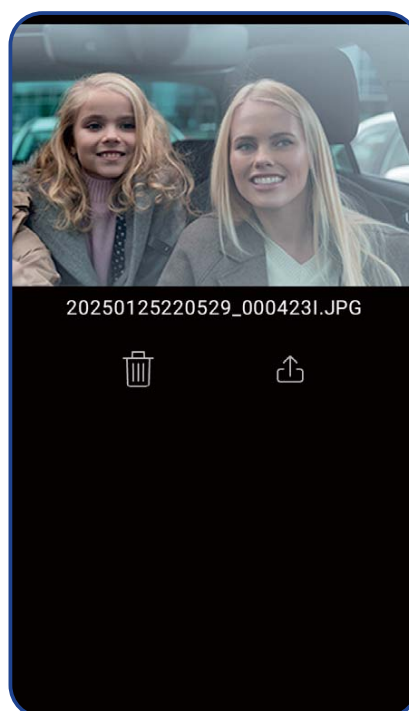
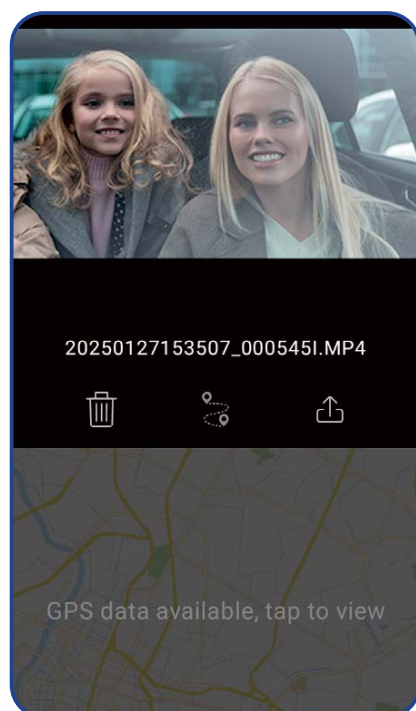


To browse the downloaded files:

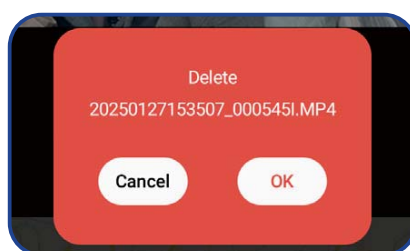
- 1 From the My_Vigorplus app main screen, tap . Then select the file category that you want to access.



- 2 Select the file that you want to view.
- 3 Do the following:



- To delete the file, tap . When a confirmation message appears, tap **OK** to confirm.

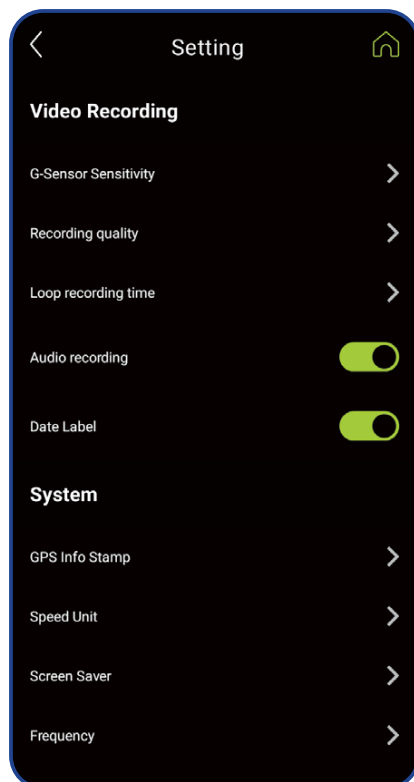


- To view the video GPS data information, tap .
- To share the file, tap . Then select the desired sharing application.

Configuring the Device Settings

To configure the video or system related settings:

From the home screen, tap  (Setting). Then select the desired option and adjust the necessary settings.



Menu Option	Description
G-Sensor Sensitivity	Select the sensitivity level of the G-Sensor.
Recording quality	Select the recording resolution.
Loop recording time	Select the recording time for the individual video files.
Audio recording	Turn on/off the microphone for video recording.
Date Label	Turn on/off the date stamp shown on the recorded files.
GPS Stamp Info	Turn on/off the GPS co-ordinates and speed stamp shown on the recorded files.
Speed Unit	Select whether to record and display speed in KM/H or MPH.
Screen Saver	Turn on the Screen Saver function to turn off the screen after a chosen period of inactivity.
Frequency	Set the frequency setting according to the power supply specification used in your country or geographical region.
Sync DVR Date/Time	Sync the camera to your mobile device to automatically update the date and time settings.
Free SD Space	View the remaining storage space on the microSD card.
Format micro SD Card	Format the inserted microSD card.
Restore to factory setting	Reset the camera to the factory default settings.

Menu Option	Description
Set Wireless SSID	Change the Wi-Fi network name (SSID) and the password. Setup Wireless name and password The name field is required and must be under 21 characters. The password must be 8-10 characters Wireless name Password Confirm password Cancel Confirm

TROUBLESHOOTING

Common troubleshooting tips that you may encounter while using the camera are listed in the table below.

Problem	Solution
The camera does not record.	- Be sure to use a microSD card with the size of at least 32GB, Class 10. - Format the microSD card in the camera before its initial use. - Try with a new microSD card.
The camera does not loop record.	Check if the microSD card has enough free space. It may be full of locked files. All files can be deleted quickly by formatting the card in the camera.
Video is blurred.	Remove the protective lens cover (if any), clean the lens, or clean the windshield or rear window.
Video has no sound.	Ensure that the Record Audio setting is set to On . See page 19.
Flicker appears in the recorded video.	Set the correct frequency setting according to the power supply specification used in your country or geographical region. See page 19.
The screen blanks after a few minutes.	Adjust the Screen Saver setting. See page 19.
The camera feels warm when it is operating.	It is common for the camera to feel warm under normal operation.
I have turned on the <i>Parking Mode</i> function and now the camera can't stop the recording.	When the <i>Parking Mode</i> function is enabled, the camera will start a recording whenever motion is detected. To disable the function, firstly turn off the camera and remove the SD card. Then turn on the camera again and set the Parking Mode setting is set to Off within the OSD menu. See page 18.
Video playback is really quick on my PC, not consistent with the driving scene that was recorded.	Set the Time-Lapse Recording setting is set to Off . See page 19.
Video playback is lagged.	To play the high resolution video (such as 4K/2K), your computer specifications is very important. If your computer does not meet the minimum requirements, you will experience lagging during video playback. It is recommended to play back the high resolution video with i7 CPU grade computer.
Video files cannot be played on my computer.	- This can happen due to a bad quality microSD card or a corrupted card format. Please format or replace the microSD card. - The video files may not be compatible with your computer if suitable playback software is not installed.
The camera beeps and indicates it was a failed card.	In general, the memory card lifespan for the camera is about six months and may be subject to data corruption or loss due to static electricity and/or external voltage. For this reason, we highly recommend user to copy and save important data to external media (HDD, USB drive, etc.). It is strongly recommended to format the memory card to minimize memory card error.
Unresolved Issues	If the above problem persists, reset the camera to the default settings and try again. Otherwise, call your local support center.
Having problem with connecting the hardwire kit to the fuse box	Ensure that the color-coded wires are properly connected: - GND = Black wire=Ground - VCC = Red wire = Permanent live The camera will switch between <i>Normal</i> and <i>Parking</i> mode depending on alternator voltage or battery voltage. - ACC = Yellow wire = Turned on when the vehicle engine on The camera will switch to <i>Normal</i> mode when it is turned on.

FCC WARNING STATEMENT

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Statement

To maintain compliance with FCC's RF Exposure guidelines, This equipment should be installed and operated with minimum distance of 20cm the radiator your body.

This device and its antenna(s) must not be co-located or operation in conjunction with any other antenna or transmitter.