

# **IDEMIA PUBLIC SECURITY**

*Safety and warranty information*

*Información de seguridad y garantía*

*Informations sur la sécurité et la garantie*

## **IDScreen ONE**

*Document Number/Documentato Número/Numéro du document:*

*300000643A*

*2, place samuel de champlain 92400 Courbevoie, France*

### **EU REGULATIONS:**



*[www.sar-tick.com](http://www.sar-tick.com)*

*This product meets applicable national SAR limits of 2.0 W/kg.*

*The specific maximum SAR values can be found on Radio waves section.*

*When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 5 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a phone call.*



## **PROTECT YOUR HEARING**

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your phone near your ear while the loudspeaker is in use.

### *Download Quick Start Guide*

Please type the following link into your web browser to download the Quick Start

Guide (English version):

[https://shared.idemia.com/support/WM28\\_IDScreen](https://shared.idemia.com/support/WM28_IDScreen)

[ONE+\\_QSG\\_EN\\_ES\\_FR\\_PRINT\\_20260427.pdf](#) (TBC by IDEMIA)

## **Safety and use**

We recommend that you read this chapter carefully before using your tablet. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

### **TRAFFIC SAFETY:**

Given that studies show that using a tablet while driving a vehicle constitutes a real risk, even when the hands-free kit is used (car kit, headset...), drivers are requested to refrain from using their Device when the vehicle is not parked.

When driving, do not use your tablet and headtablet to listen to music or to the radio. Using a headtablet can be dangerous and forbidden in some areas.

When switched on, your tablet emits electromagnetic waves that can interfere with the vehicle's electronic systems such as ABS anti-lock brakes or airbags. To ensure that there is no problem:

- do not place your tablet on top of the dashboard or within an airbag deployment area,
- check with your car dealer or the car manufacturer to make sure that the dashboard is adequately shielded from tablet RF energy.

#### **CONDITIONS OF USE:**

You are advised to switch off the tablet from time to time to optimize its performance.

Switch the tablet off before boarding an aircraft.

Switch the tablet off when you are in health care facilities, except in designated areas.

As with many other types of equipment now in regular use, tablets can interfere with other electrical or electronic devices, or equipment using radio frequency.

Switch the tablet off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere.

When the tablet is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid or insulin pump, etc. In particular when using the tablet, you should hold it against the ear on the opposite side to the device, if any.

Do not let children use the tablet and/or play with the tablet and accessories without supervision.

Your tablet is a unibody device, the back cover and battery are not removable. If you disassemble your tablet the warranty will not apply.

Disassembling the tablet may damage the battery and may cause leakage of substances that could create an allergic reaction.

Always handle your tablet with care and keep it in a clean and dust-free place.

Do not allow your tablet to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc). The manufacturer's recommended operating temperature range is  $-10^{\circ}\text{C}$  to  $+50^{\circ}\text{C}$ .

At over  $50^{\circ}\text{C}$  the legibility of the tablet's display may be impaired, though this is temporary and not serious.

Do not open, dismantle, maintenance or attempt to repair your tablet yourself.

Do not drop, throw or bend your tablet.

Do not use the tablet if the glass made screen is damaged, cracked or broken to avoid any injury.

Do not paint it.

Use only battery chargers, and accessories which are recommended by IDEMIA and its affiliates and are compatible with your tablet model.

IDEMIA and its affiliates disclaim any liability for damage caused by the use of other chargers or batteries.

Remember to make back-up copies or keep a written record of all important information stored in your tablet.

Some people may suffer epileptic seizures or blackouts when exposed to flashing lights. These seizures or blackouts may occur even if a person never had a previous seizure or blackout.

#### **BATTERY:**

Please note your tablet is a unibody device, the back cover and battery are not removable. Observe the following precautions:

- Do not attempt to open the back cover,
- Do not attempt to eject, replace and open battery,
- Do not puncture the back cover of your tablet,
- Do not burn or dispose of your tablet in household rubbish or store it at temperature above 70°C.

Tablet and battery as a unibody device must be disposed of in accordance with locally applicable environmental regulations.

Dispose of used batteries according to the instructions.

#### **CAUTION:**

- Do not replace the battery with an incorrect battery model or type.
- Do not dispose of the battery into fire or a hot oven or mechanically crush or cut a battery as it can result in an explosion.
- Do not leave the battery in an extremely high temperature environment that can result in an explosion or the leakage of flammable liquid or gas.
- Do not leave the battery under extremely low air pressure that may result in an explosion or the leakage of flammable liquid or gas.
- Do not use in low air pressure at high altitude conditions.
- Do not use under excessive (high or low) temperatures.



*This symbol on the product, accessories or documentation indicates that neither the product nor its accessories (chargers, headphones, connection cable etc.) can be disposed of along with other general household waste.*



*This symbol on the battery indicates that the battery for this product should not be disposed of at the end of the battery life along with other general household waste*

*They will then be recycled, preventing substances being disposed of in the environment, so that their components can be reused.*

***In European Union countries:***

*These collection points are accessible free of charge.*

*All products with this sign must be brought to these collection points.*

***In non-European Union jurisdictions:***

*Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead, they are to be taken to collection points for them to be recycled.*

***CAUTION: RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.***

**POWER:**

|                          |                             |                                       |                                                                                         |
|--------------------------|-----------------------------|---------------------------------------|-----------------------------------------------------------------------------------------|
| <i>Off mode</i>          |                             | <i>Power Consumption (W)</i>          | <i>0.21</i>                                                                             |
|                          |                             | <i>Power Management (min)</i>         | <i>N/A</i>                                                                              |
| <i>Standby mode</i>      |                             | <i>Power Consumption (W)</i>          | <i>0.34</i>                                                                             |
|                          |                             | <i>Power Management (min)</i>         | <i>2</i>                                                                                |
| <i>Networked Standby</i> | <i>Wi-Fi</i>                | <i>Power Consumption (W)</i>          | <i>0.42</i>                                                                             |
|                          |                             | <i>Power Management (min)</i>         | <i>2</i>                                                                                |
|                          |                             | <i>How to active/ Deactivate port</i> | <i>Settings- Network&amp;internet- Internet- wifi ON/OFF</i>                            |
|                          | <i>Bluetooth</i>            | <i>Power Consumption (W)</i>          | <i>0.35</i>                                                                             |
|                          |                             | <i>Power Management (min)</i>         | <i>2</i>                                                                                |
|                          |                             | <i>How to active/ Deactivate port</i> | <i>Settings- Connected devices- Connection perferen ces-Bluetooth- Bluetooth ON/OFF</i> |
|                          | <i>Wifi &amp; Bluetooth</i> | <i>Power Consumption (W)</i>          | <i>0.48</i>                                                                             |

|                                                       |  |                           |                                                                                                                                                                                                     |
|-------------------------------------------------------|--|---------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                       |  | Power Management<br>(min) | 2                                                                                                                                                                                                   |
| Technical characteristics of an external power supply |  |                           | Charger<br>Model: GLH-<br>PD20W-D<br>- Input: 100~240<br>VAC, 50/60Hz, 0.5<br>A Max<br>- Output: 5VDC<br>3A, 9VDC 2.22A,<br>20W Max<br>- Ripple: ≤<br>150mVp-p<br>- Protection: OVP/<br>OCP/SCP/OTP |

#### **CHARGER:**

Main powered charger will operate within the temperature range of 0°C to 40°C.

The charger designed for your tablet meets with the standard for safety of information technology equipment and office equipment use. It is also compliant with the Ecodesign directive 2009/125/EC. Due to different applicable electrical specifications; a charger you purchased in one jurisdiction may not work in another jurisdiction. It should be used for this purpose only.

|          |                                                          |
|----------|----------------------------------------------------------|
| Supplier | SHENZHEN SORGHUM RED<br>ELECTRONICS TECHNOLOGY CO<br>LTD |
|----------|----------------------------------------------------------|

|                                        |                                                                                         |
|----------------------------------------|-----------------------------------------------------------------------------------------|
|                                        | XINHE RD 29 SHANGMUGU<br>COMMUNITY, PINGHU<br>TOWN LONGGANG DISTRICT<br>SHENZHEN, China |
| Reference                              | GLH-PD20W-B                                                                             |
| Input Voltage                          | 100-240V                                                                                |
| Input alternative current<br>frequency | 50/60Hz                                                                                 |
| Output voltage, current                | 5V3A/9V2.22A/12V1.66A                                                                   |
| Output power                           | 20W                                                                                     |
| Average active efficiency              | 5V3A $\geq$ 81.4%/9V2.22A $\geq$ 85.5%/12V<br>1.66A $\geq$<br>85.5%                     |
| Efficiency at low load                 | \                                                                                       |
| No-load power consumption              | $\leq$ 100mW                                                                            |

#### **LASER SAFETY:**

Class 1 laser product according to IEC 60825-1:2014 and EN 60825-1:2014+A11:2021.



#### **OPTICAL SAFETY AND USAGE PRECAUTIONS:**

This device features light sources (LED Flash, IR LED, Laser/TOF) certified under the IEC 62471 standard. To ensure user safety, the following guidelines must be strictly followed:

*Operating Distance: Always maintain a minimum distance of 20 cm (8 inches) between the device and your eyes or skin when the optical sensors are active.*

*Potential Risks: Direct exposure at a distance of less than 20 cm may result in temporary or permanent eye damage and skin irritation caused by optical and infrared radiation.*

*Warning: Avoid staring directly into the flash, IR LEDs, or TOF sensor for extended periods, even when following the recommended safety distance.*

## **Radio waves**

### **SPECIFIC ABSORPTION RATE (SAR):**

**THIS DEVICE IS COMPLIANT WITH ALL INTERNATIONAL DIRECTIVES CONCERNING EXPOSURE TO RADIO WAVES**

*The mobile device is designed not to exceed the limits for exposure to radio waves recommended by international guidelines (ICNIRP) and those in force in the EU. These guidelines include a significant safety margin to ensure the safety of all people, regardless of age or health status.*

*The unit of measurement for these guidelines is the Specific Absorption Rate (SAR). The maximum SAR values for this model, as permitted under the ICNIRP Guidelines, are listed below. These values are valid only for devices intended for use within the European Union.*

### **MAXIMUM SAR VALUES:**

| <i>Concerned Device</i>              | <i>Maximum</i>    | <i>Authorized Value</i> |
|--------------------------------------|-------------------|-------------------------|
| <i>Body-worn SAR (5 mm distance)</i> | <i>1.122 W/kg</i> | <i>2.0 W/kg</i>         |

|                                              |                   |                 |
|----------------------------------------------|-------------------|-----------------|
| <i>Limbs SAR (0 mm distance, wrist-worn)</i> | <i>1.447 W/kg</i> | <i>4.0 W/kg</i> |
|----------------------------------------------|-------------------|-----------------|

### **SAR TESTING AND COMPLIANCE:**

The SAR testing has been performed on this device according to the standards

*EN 50566:2017+A1:2023, EN 62209-2:2010+A1:2019,*

*EN 50663:2017, EN 62479:2010, EN IEC 62311:2020.*

During testing, IDScreen ONE radios are set to the maximum transmission power and placed in positions relative to the body that simulate uses when worn or carried against the torso of the body, with 5mm of distancing.

To meet RF exposure guidelines, the device must be worn at least this distance away from the body.

### **ACTUAL SAR DURING USE:**

During use, the actual SAR values for this device are usually well below the values stated above. This is because, for purposes of system efficiency and to minimize interference on the network, the operating power of your device is automatically decreased when full power is not needed for the call. The lower the power output of the device, the lower its SAR value.

### **USAGE NOTES:**

Furthermore, it is not recommended to leave the mobile device in close proximity to the abdomen of pregnant women, as well as the lower abdomen of children and adolescents.

Respect the restrictions of use specific to certain places (hospital, airplane, petrol station, schools, etc.).

Follow the safety instructions in certain places and turn the device off when requested.

Organizations such as the World Health Organization and the Food and Drug Administration of the United States have suggested that if people are concerned and wish to reduce their exposure, they can use a hands-free accessory to keep the wireless device away from the head and body during use, or to reduce the time spent using the device.

#### **ADDITIONAL SAFETY RECOMMENDATIONS:**

More information on this subject provided by the WHO can be found at: <http://www.who.int/peh-emf/research>

As devices offer a range of functions, they can be used in positions other than against your ear. In such circumstances the device will be compliant with the guidelines when used with headset or usb data cable. If you are using another accessory ensure that whatever product is used is free of any metal and that it positions the tablet at least 5 mm away from the body.

#### **PERSONAL DATA NOTE:**

Please note by using the device some of your personal data may be shared with the main device. It is your own responsibility to protect your own personal data, not to share with it with any unauthorized devices or third-party devices connected to yours. For products with WLAN features, only connect to trusted WLAN networks. Also, when using your product as a hotspot (where available), use network security. These precautions will help prevent unauthorized access to your device. Your product can store personal information in various locations including a SIM card, memory card, and built-in memory. Be sure to remove or clear all personal information before you recycle, return, or give away your product. Choose your apps and updates carefully and install from

trusted sources only. Some apps can impact your product's performance and/or have access to private information including account details, call data, location details and network resources.

## Licences



The Bluetooth word mark and logos are owned by the Bluetooth SIG, Inc. and any use of such marks by IDEMIA and its affiliates is under license. Other trademarks and trade names are those of their respective owners.

IDEMIA IDScreen ONE MPH-MBOOSA Bluetooth Declaration ID

DXXXXXX (TBC by IDEMIA)

This equipment may be operated in all European countries and UNITED STATES.

## Regulatory information

We hereby declare that the type of IDScreen ONE radio equipment complies with

Directive 2014/53/EU.

The full text of the Declaration of Conformity is available at the following address:

<https://shared.idemia.com/support/IDScreenONE-EU-Regulatory-Information-Idemia.pdf> (TBC by IDEMIA)

## General information

INTERNET ADDRESS:

[www.idemia.com](http://www.idemia.com)

## EU chapter

### FREQUENCY BANDS AND MAXIMUM RADIO-FREQUENCY POWER:

Your tablet operates with the following frequency bands and maximum radiofrequency power:

| Frequency bands | Maximum radio-frequency power |
|-----------------|-------------------------------|
| GSM 900         | 33.5±1 dBm                    |
| DCS1800         | 30.5±1 dBm                    |
| WCDMA B1        | 23.5±1 dBm                    |
| WCDMA B8        | 24±1 dBm                      |
| LTE B1          | 24±1 dBm                      |
| LTE B3          | 24±1 dBm                      |
| LTE B5          | 24.5±1 dBm                    |
| LTE B7          | 24±1 dBm                      |
| LTE B8          | 24.5±1 dBm                    |
| LTE B20         | 25±1 dBm                      |
| LTE B28         | 25±1 dBm                      |
| LTE B38         | 24±1 dBm                      |
| LTE B40         | 24.5±1 dBm                    |
| LTE B41         | 24.5±1 dBm                    |
| Bluetooth       | 14±1 dBm                      |
| BLE             | 11±1 dBm                      |
| WiFi 2.4 GHz    | 20±1 dBm                      |
| WiFi 5 GHz      | 18±1 dBm                      |
| NFC             | 5.482 dBuA/m @10m             |

Restrictions in the 5GHz band:

The 5150 to 5350 MHz frequency range is restricted to indoor use only in: AT, BE , BG, CH, CY, CZ, DE, DK, EE, EL, ES, FI, FR, HR, HU, IE, IS, IT, LI, LT, LU, LV, MT, NL, NO, PL, PT, RO, SE, SI, SK, TR, UK (NI).

In accordance with the relevant statutory requirements in the UK, the 5150 to 5350 MHz frequency range is restricted to indoor use only in the United Kingdom.

## **FCC Chapter**

### **FREQUENCY BANDS AND MAXIMUM RADIO-FREQUENCY POWER:**

Your tablet operates with the following frequency bands

| frequency bands | Tx (MHz)    | Rx (MHz)    |
|-----------------|-------------|-------------|
| GSM 850         | 824 ~ 849   | 869 ~ 894   |
| GSM 1900        | 1850 ~ 1910 | 1930 ~ 1990 |
| WCDMA Band II   | 1850 ~ 1910 | 1930 ~ 1990 |
| WCDMA Band V    | 824 ~ 849   | 869 ~ 894   |
| LTE Band 2      | 1850 ~ 1910 | 1930 ~ 1990 |
| LTE Band 4      | 1710 ~ 1755 | 2110 ~ 2155 |
| LTE Band 5      | 824 ~ 849   | 869 ~ 894   |
| LTE Band 7      | 2500 ~ 2570 | 2620 ~ 2690 |
| LTE Band 12     | 699 ~ 716   | 729 ~ 746   |
| LTE Band 13     | 777 ~ 787   | 746 ~ 756   |
| LTE Band 17     | 704 ~ 716   | 734 ~ 746   |
| LTE Band 26     | 814 ~ 849   | 859 ~ 894   |
| LTE Band 38     | 2570 ~ 2620 | 2570 ~ 2620 |
| LTE Band 41     | 2496 ~ 2690 | 2496 ~ 2690 |
| LTE Band 66     | 1710 ~ 1780 | 2110 ~ 2180 |

|                           |                  |               |
|---------------------------|------------------|---------------|
| Bluetooth                 | 2400 ~<br>2483.5 | 2400 ~ 2483.5 |
| Wi-Fi 2.4GHz              | 2400 ~<br>2483.5 | 2400 ~ 2483.5 |
| Wi-Fi 5GHz (U-<br>NII-1)  | 5150 ~ 5250      | 5150 ~ 5250   |
| Wi-Fi 5GHz (U-<br>NII-2A) | 5250 ~ 5350      | 5250 ~ 5350   |
| Wi-Fi 5GHz (U-<br>NII-2C) | 5470 ~ 5725      | 5470 ~ 5725   |
| Wi-Fi 5GHz (U-<br>NII-3)  | 5725 ~ 5850      | 5725 ~ 5850   |
| NFC                       | 13.56            | 13.56         |

### **FCC REGULATIONS:**

*This tablet complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.*

*This tablet has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference*

will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

*FCC Note:*

*Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.*

#### **RF EXPOSURE INFORMATION (SAR):**

This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by the Federal Communications Commission of the United States.

During SAR testing, this device is set to transmit at its highest certified power level in all tested frequency bands and placed in positions that simulate RF exposure in usage near the body. Although the SAR is determined at the highest certified power level, the actual SAR level of this device while operating can be well below the maximum value. This is because the device is designed to operate at multiple power levels so as to use only the power required to reach the network. In general, the closer you are to a wireless base station antenna, the lower the power output.

The exposure standard for wireless employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit set by the FCC is 1.6 W/kg.

The FCC has granted an Equipment Authorization for this model device with all reported SAR levels evaluated as in compliance with the FCC RF exposure guidelines. SAR information on this model device is on file with the FCC and can be found under the Display Grant section of [www.fcc.gov/oet/ea/fccid](http://www.fcc.gov/oet/ea/fccid) after searching on: FCC ID: ZBW-MPHMBO05A.

For this device, the highest reported SAR value for usage near the body is 0.94 W/kg.

While there may be differences between the SAR levels of various devices and at various positions, they all meet the government requirement.

#### **ADDITIONAL INFORMATION:**

The description of accessories and components, including software, which allow the radio equipment to operate as intended, can be obtained in the full text of the EU declaration of conformity by contacting our sales representatives or our hotline ([support.bioterminals@idemia.com](mailto:support.bioterminals@idemia.com)). **This product can be used across all EU member states and UNITED STATES.**

#### **PROTECTION AGAINST THEFT<sup>(1)</sup>:**

<sup>(1)</sup>Contact your network carrier to check service availability.

Your tablet is identified by an IMEI (tablet serial number) shown on the packaging label and in the tablet's memory. We recommend that you note the number the first time you use your tablet by entering \* # 0 6 # and keep it in a safe place. It may be requested by the police or your

carrier if your tablet is stolen. This number allows your device to be blocked preventing a third person from using it, even with a different SIM card.

#### **PRIVACY:**

Please note that you must respect the laws and regulations in force in your jurisdiction or other jurisdiction(s) where you will use your tablet regarding taking photographs and recording sounds with your device. Pursuant to such laws and regulations, it may be strictly forbidden to take photographs and/ or to record the voices of other people or any of their personal attributes, and duplicate or distribute them, as this may be considered to be an invasion of privacy. It is the user's sole responsibility to ensure that prior authorization be obtained, if necessary, in order to record private or confidential conversations or take a photograph of another person; the manufacturer, the seller or vendor of your tablet (including the carrier) disclaim any liability which may result from the improper use of the tablet.

#### **INTELLECTUAL PROPERTY:**

All intellectual property owned by or which is otherwise the property of IDEMIA or its suppliers related to the tablet including but not limited to software, parts or accessories, is proprietary to IDEMIA or its suppliers and protected under applicable laws. Intellectual property includes but is not limited to inventions, patents, trade secrets, copyrights, software, and related documentation and other works of authorship. No title or ownership in the intellectual property is transferred to You. You will not and will not attempt to modify, prepare derivative works, reverse

engineer, decompile, disassemble, or attempt to create source code from the software.

#### **DISCLAIMER:**

There may be certain differences between the user manual description and the tablet's operation, depending on the software release of your tablet or specific carrier services.

IDEMIA shall not be held legally responsible for such differences, if any, nor for their potential consequences. This handset may contain materials, including applications and software in executable or source code form, which is submitted by third parties for inclusion in this handset ("Third Party Materials"). All third-party materials in this handset are provided "as is", without warranty of any kind, whether express or implied, including the implied warranties of merchantability, fitness for a particular purpose or use/third party application, interoperability with other materials or applications of the purchaser and non-infringement of copyright. The purchaser undertakes that IDEMIA has complied with all quality obligations incumbent upon it as a manufacturer of mobile devices and handsets in complying with Intellectual Property rights. IDEMIA will at no stage be responsible for the inability or failure of the Third-Party Materials to operate on this handset or in interaction with any other devices of the purchaser. To the maximum extent permitted by law, IDEMIA disclaims all liability for any claims, demands, suits or actions, and more specifically – but not limited to – tort law actions, under any theory of liability, arising out of the use, by whatever means, or attempts to use, such Third-Party Materials. Moreover, the present Third-Party Materials, which are provided free of charge by IDEMIA, may be subject to paid updates and upgrades in the future; IDEMIA waives any

responsibility regarding such additional costs, which shall be borne exclusively by the purchaser.

The availability of the applications may vary depending on the countries and the carriers where the handset is used; in no event shall the list of possible applications and software provided with the handsets be considered as an undertaking from IDEMIA; it shall remain merely as information for the purchaser. Therefore, IDEMIA shall not be held responsible for the lack of availability of one or more applications wished for by the purchaser, as its availability depends on the country and the carrier of the purchaser. IDEMIA reserves the right at any time to add or remove Third Party Materials from its handsets without prior notice; in no event shall IDEMIA be held responsible by the purchaser for any consequences that such removal may have on the purchaser regarding the use or attempt to use such applications and Third-Party Materials.

## **Warranty & Limitation of Liability**

Your tablet is replaced or repaired in case of any defect or malfunctioning which may occur in conditions of normal use during the warranty period as defined by your vendor. We invite you to read the conditions of warranty and limitation of liability expressly stipulated by your vendor, as well as the conditions set out below. Should there be any contradiction between the conditions stipulated by your vendor and the conditions set out below, the latest shall prevail.

In case of any defect of your tablet which prevents you from normal use thereof, you must immediately inform your vendor. You undertake to comply with IDEMIA's instructions concerning disposal of your defective tablet.

If the defect is confirmed, your tablet or part thereof will be either replaced or repaired, as appropriate. Repaired tablets and accessories are entitled to a limited warranty period for the same defect. Repair or replacement may be carried out using reconditioned components offering equivalent functionality.

This warranty shall not apply to your tablet and/or accessory in case of (without any limitation):

- 1) Non-compliance with the instructions for use or installation, or with technical and safety standards applicable in the geographical area where your tablet is used,
- 2) Connection to any equipment not supplied or not recommended by IDEMIA,
- 3) Modification or repair performed by individuals not authorized by IDEMIA or its affiliates or your vendor,
- 4) Modification, adjustment or alteration of software or hardware performed by individuals not authorized by IDEMIA,
- 5) Inclement weather, lightning, fire, humidity, infiltration of liquids or foods, chemical products, download of files, crash, high voltage, corrosion, oxidation...

Your tablet will not be repaired in case labels or serial numbers (IMEI) have been removed or altered.

The warranty given in this Section constitute the only warranty and obligation made by IDEMIA with respect to your tablet, or any part thereof and are in lieu of all other warranties, written or oral, express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose, and the remedies stipulated in this Section are the sole and exclusive remedies.

*In no event shall IDEMIA or any of its affiliates be liable for indirect, incidental or consequential damages of any nature whatsoever, including but not limited commercial or financial loss or damage, loss of data or loss of image to the full extent those damages can be disclaimed by law.*