SAMSUNG

WIRELESS BATTERY PACK

USER MANUAL

EB-U2500

02/2025. Rev.1.0

www.samsung.com

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English (UK)

Read me first

Please read this manual before using the device to ensure safe and proper use.

- Images may differ in appearance from the actual product. Content is subject to change without prior notice.
- Before using the wireless battery pack, make sure it is compatible with your device.

Instructional icons

Warning: situations that could cause injury to yourself or others

Caution: situations that could cause damage to your device or other equipment

Notice: notes, usage tips, or additional information

Getting started

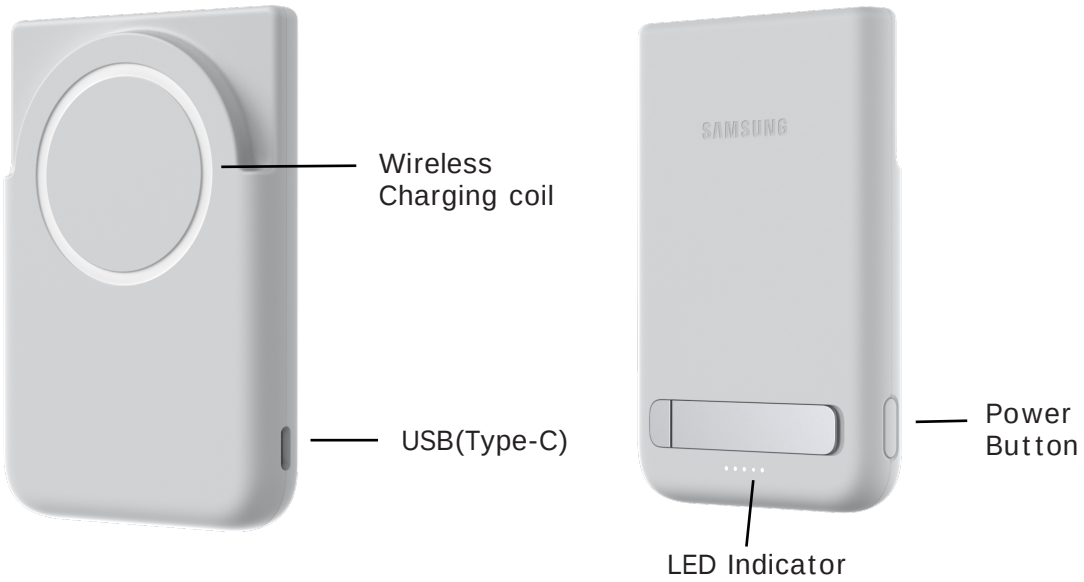
Package contents

Check the product box for the following items:

- Wireless battery pack
- USB cable
- Quick start guide

- Wireless charging covers are sold separately.
- The items supplied with the device and any available accessories may vary depending on the region or service provider.
- The supplied items are designed only for this device and may not be compatible with other devices.
- Appearances and specifications are subject to change without prior notice.
- You can purchase additional accessories from your local Samsung retailer. Make sure they are compatible with the device before purchase.
- Use only Samsung-approved accessories. Using unapproved accessories may cause the performance problems and malfunctions that are not covered by the warranty.
- Availability of all accessories is subject to change depending entirely on manufacturing companies. For more information about available accessories, refer to the Samsung website.

Device layout



Charging the battery

Battery charging tips and precautions

- You can charge the wireless battery pack using the charger (sold separately).
- Using a power source other than the charger, such as a computer, may result in a slower charging speed due to a lower electric current.
- The wireless battery pack can be used while it is charging, but it may take longer to fully charge the battery.
- While charging, the wireless battery pack may heat up. This is normal and should not affect the wireless battery pack's lifespan or performance. If the battery gets hotter than usual, the charger may stop charging.
- The actual capacity (Wh) is measured based on the battery's output current and voltage. It may differ from the capacity (Wh) indicated on the device, depending on the output power condition, the connected device's circuit configuration, and the operation environment.
- If the wireless battery pack is not charging properly, take the wireless battery pack and the charger to a Samsung Service Centre.

Charging

Charge the battery before using the wireless battery pack for the first time or when the wireless battery pack has been unused for extended periods.

1 Connect the wireless battery pack to a charger.

When the charger is correctly connected to the wireless battery pack, the indicator light will turn on and flash.

2 When the wireless battery pack is fully charged, disconnect the wireless battery pack from the charger.

Checking the remaining battery power

The indicator light informs you of the remaining battery power. Check the remaining battery power by pressing the wireless battery pack's button.

Remaining battery power	Indicator light
70~100 %	• Four indicator lights on
40~70 %	• Three indicator lights on
20~40 %	• Two indicator lights on
5~20 %	• One indicator light on
0~5 %	• One indicator light blinking

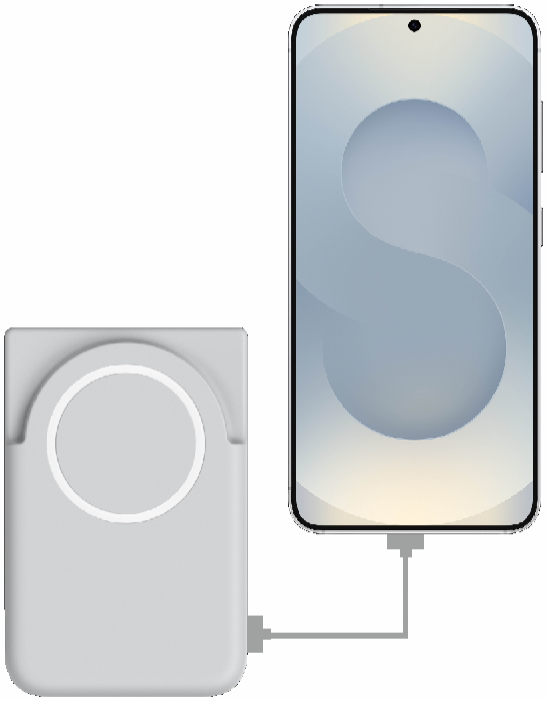
- If the indicator light does not work as described, disconnect the charger from the wireless battery pack and reconnect it.
- The indicator light may work differently depending on the mobile device or the wireless charging cover.

Using the wireless battery pack

Charging devices

Charging with a cable

1 Connect one end of the USB cable to the wireless battery pack's USB charger port. Then, plug the other end of the USB cable into the mobile device's multipurpose jack.



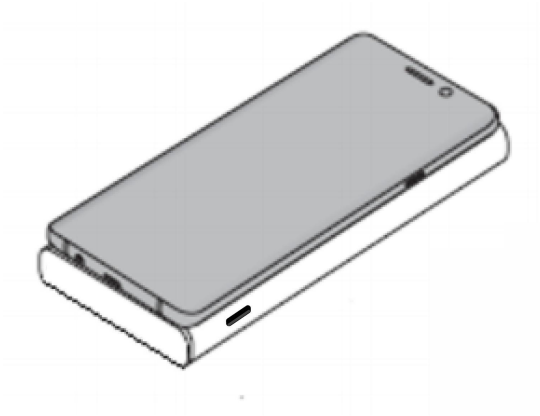
2 When the mobile device is fully charged, remove the mobile device from the battery pack.

Charging wirelessly

1 Place a supported mobile device on the wireless charging surface.

- The wireless charging indicator light will turn on, and charging will begin when the charging coil comes into contact with the wireless charging coil of the mobile device.

- Check the charging icon displayed on the mobile device 's screen for the charging status.
- If the charger is not connected, you must press the wireless battery pack's button to charge the mobile device wirelessly.



2 When the mobile device is fully charged, remove the mobile device from the wireless charger.

Precautions for mobile device charging

- Do not place the mobile device on the wireless battery pack with a credit card or radio-frequency identification (RFID) card (such as a transportation card or a key card) placed between the back of the mobile device and the mobile device cover.
- Do not place the mobile device on the wireless battery pack when conductive materials, such as metal objects and magnets, are placed between the mobile device and the wireless battery pack.

The mobile device may not charge properly or may overheat, or the mobile device, the cards may be damaged.

- You may need to purchase a charger separately depending on the wireless battery pack you bought.
- Charging time may vary depending on the charging conditions.
- Depending on the location of the mobile device's wireless charging coil, your mobile device may not charge properly.
- To begin fast charging, connect a mobile device that supports fast charging to the wireless battery pack.
- You can charge via a cable and wirelessly while the charger is connected to the wireless battery pack. However, when the mobile device is fully charged after charging with a cable, the wireless charging feature will become available.
- If the wireless battery pack has low battery, wireless charging may stop.
- If the wireless battery pack, mobile device is not charging, press and hold the wireless battery pack's button for more than 7 seconds to restart it.
- Wireless charging may not work properly if you have attached a thick case to your mobile device. If your case is thick, remove it before placing your mobile device on the wireless battery pack.
- If you connect a charger to the mobile device during wireless charging, the wireless charging feature will be unavailable.
- If you use the wireless battery pack in areas with weak network signals, you may lose network reception.
- If you make or answer calls during wireless charging, the call quality may decrease or wireless charging may stop. Use after removing your mobile device from the wireless battery pack.
- The wireless battery pack is an auxiliary external battery. It may not fully charge some mobile devices .
- If the wireless battery pack is exposed to extremely hot or cold temperatures or an error occurs, the indicator light will flash. Disconnect the mobile device from the wireless battery pack, and then reconnect them.
- To save energy, unplug the charger when not in use. The charger does not have a power switch, so you must unplug the charger from the electric socket when not in use to avoid wasting power. The charger should remain close to the electric socket and easily accessible while charging.

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