Quick Setup Guide

Available on the App Store
ANDROID APP ON Google play

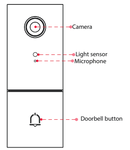
Video Doorbell

Support email: support@foscam.com

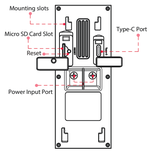
V1.0
30550300047B

Physical Description

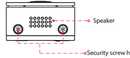
Front Panel



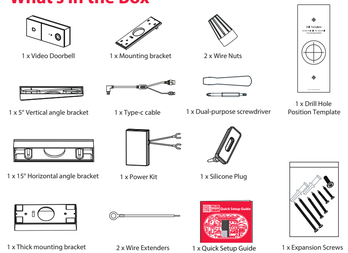
Rear Panel



Bottom Panel



What's in the Box



Add Device: Connection via the Foscam App (Recommended)

It is strongly recommended that you complete the "add devices" process on the Foscam app before the doorbell hardware is installed.

Before You Get Started

Scan the QR code below to download and install the Foscam APP.

Available on the App Store
ANDROID APP ON Google play

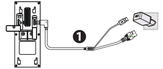
To ensure a smoother video experience on your smart phone, it is recommended that your smart phone meet the following specifications:

- iOS: version 11 or higher.
- Android: 4.1 or higher, using a device with a Graphics Processing Unit (GPU).

Note: For the best experience, please update the APP to the latest version!

WiFi connection

1. Plug the smaller end of the USB cable into the Type-C port on the back of the Video Doorbell, and the larger end into a USB wall charger such as your smartphone charger (DC5V 1.0A power output recommended for faster charging). Please wait for a few seconds until you hear "**Ready for WiFi configuration**".



Tips: If you didn't hear the voice prompt, press and hold reset for about 10 seconds to reset the camera.

2. Make sure that your smart phone is connected to your WiFi router.

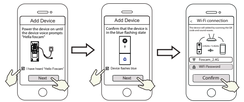
Tips: The camera supports dual-band 2.4GHz and 5GHz WiFi networks, so you can choose the channel with the stronger signal to use. For example, choose your SSID: XXXXX_2.4G or XXXXX_5G.

3. Open the foscam APP and please sign up for a Foscam account, or sign in if you have one already.

4. After logging into Foscam APP, select "**Tap to add a camera**" or "+" icon on the upper right corner, then select "**Scan the QR code**" and scan the QR code that labeled at the bottom of your camera.

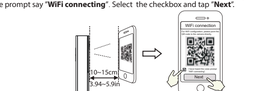
Tap + icon | Select "Scan the QR code" | Scan the QR code, located at the bottom of your camera

5. In "Add Device", if you hear "Hello Foscam", select the checkbox and tap "**Next**", continue to confirm that the device is in the blue fashing state and tap "**Next**". In "WiFi connection", enter your WiFi's password and tap "**Confirm**". (see illustrations on next page).



Tap + icon | Confirm device flashes blue | Enter your WiFi's password and tap "Confirm"

6. Please scan the QR code on the doorbell with the smartphone camera, then you will hear a voice prompt say "**WiFi connecting**". Select the checkbox and tap "**Next**".



Place the QR code directly in front of the camera | Tick the checkbox and tap "Next"

Tips: Please place the QR code on the phone screen about 10 to 15cm (3.94 to 5.9in) away, and if you encounter difficulties you can try to move the screen slowly around 10 – 15cm (3.94 - 5.9in).

7. Wait a few seconds until the camera notifies you that the "**Wireless connection succeeded**", which means your camera has connected to your WiFi successfully. After, you can set the camera name and tap "**Save**" in "Set name" interface.

Confirm device white light flashes | Camera added successfully and the name has been set

Note: If the process of adding a camera fails, please reset your camera and try adding again according to the above method.

Video Doorbell Installation

Note: Make sure you have installed the Foscam App, and have scanned the doorbell QR code and completed the "add device" process in the app before beginning the hardware installation process.

Step 1

Ring the existing doorbell, make sure it's working and locate the place of your existing chimes in the house.

Step 2

Shut off the master circuit breaker in your house. Turn the lights in your home on / off to make sure the electricity in your house is properly shut off.

Note: If you're not comfortable doing it yourself, consult a qualified electrician.

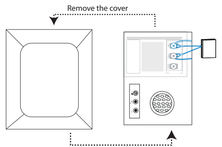
Step 3 (Optional)

Indoor chimes are generally of two types: mechanical, or digital. Normally, you only need to install the power kit for digital chimes. However, due to the many types of chimes, if your home's mechanical bell does not work properly when connected to our video doorbell, please install the power kit to solve this problem.

How to distinguish between Digital Chime and mechanical Chime, please scan the following QR code to view.

What's required: Dual-purpose screwdriver

After removing the cover of the digital chime, use the wire connection terminal with the Power Kit as pictured. After wiring is completed, replace the cover.

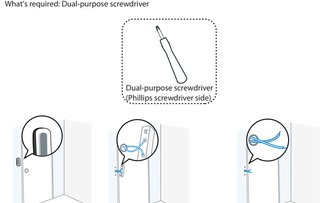


You can scan the QR code below to search and watch the power kit installation video.

Step 4

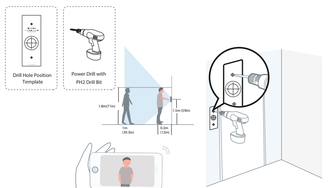
Remove the existing doorbell button near the front door. Pull the two wires out carefully when removing the old doorbell. Straighten the wire ends if necessary.

What's required: Dual-purpose screwdriver



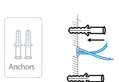
Step 5

Determine the mounting position of the doorbell. First check if you can reuse the existing holes in the wall. Use the drill hole position template to mark the screw holes in the area where the existing doorbell button was located. Place the drill hole position template at least 1.5m (59") high from the ground to ensure that the height of the installed doorbell will be suitable, and then drill the holes (use PH2 drill bit).



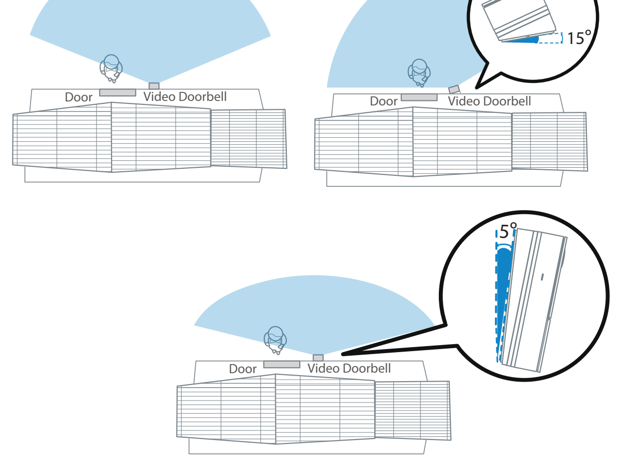
Step 6

Use the provided wall anchors if installing in materials such as stucco, brick, or concrete. If installing into a wooden doorframe, there is no need to use the wall anchors.



Step 7

Optional: Use the 15° mounting bracket or 5° mounting bracket as a supplementary mounting bracket if you wish to adjust the doorbell camera's field of view to cover more of one side.

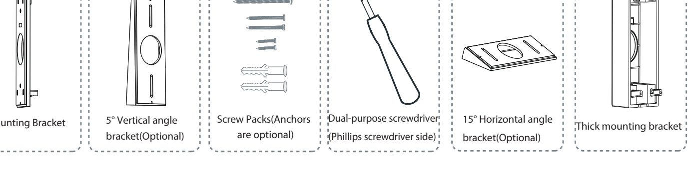


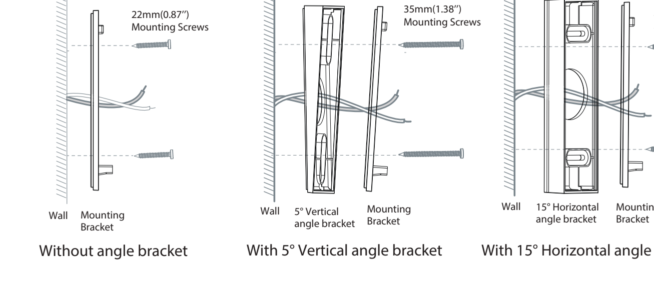
Step 8

Lead the two existing doorbell wires through the central square hole on the bracket before you start mounting.

Insert the two provided screws through the screw holes, or through the 5° Vertical angle bracket / 15° Horizontal angle bracket / Thick mounting bracket, （install the mounting bracket to the 5° Vertical angle bracket / 15° Horizontal angle bracket), and fasten the screws tightly.

What is required: Mounting Bracket / Screw Packs / 5° Vertical angle bracket(Optional) / 15° Horizontal angle bracket (optional) / Dual-purpose screwdriver

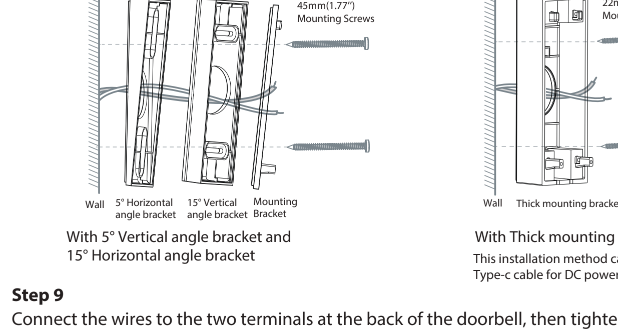




Without angle bracket

With 5° Vertical angle bracket

With 15° Horizontal angle bracket



With 5° Vertical angle bracket and 15° Horizontal angle bracket

With Thick mounting bracket

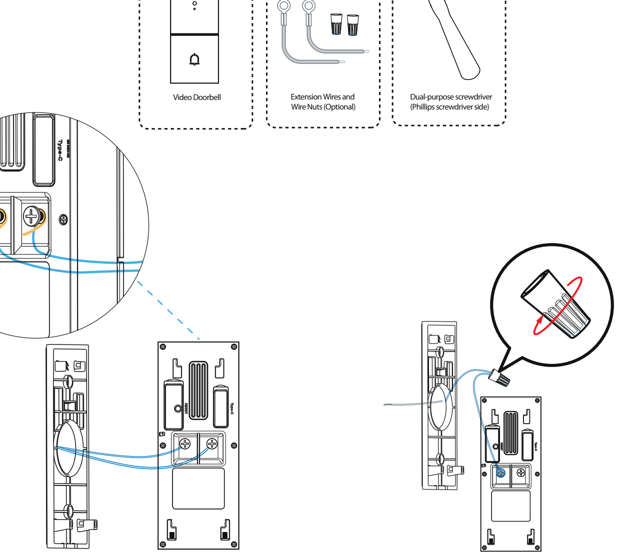
This installation method can be used for Type-c cable for DC power supply

Step 9

Connect the wires to the two terminals at the back of the doorbell, then tighten the terminal screws. Wire can connect to any terminal as the electric current is alternating current.

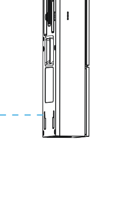
Note: To prevent short-circuit, make sure the wires are not touching each other after connecting them to the terminals. If the wires are too short, use the extension wires and wire nuts provided to make them longer. Use electrical wiring tape to secure the connection if the wall doesn't have space for wire nuts.

What are required: Extension Wires and Wire Nuts (Optional) / Video doorbell / Philips-Head Screwdriver



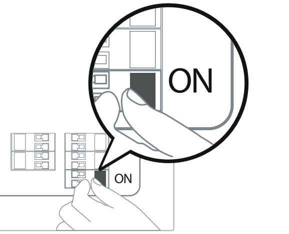
Step 10

Hook the doorbell on top of the mounting bracket and then snap the doorbell bottom to the bracket. You may hear a "click" sound.



Step 11

Switch the master circuit breaker in your house back to ON.

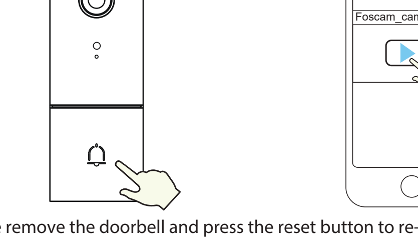


Step 12

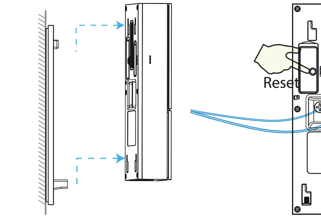
Press the doorbell to test the chime connection.

Did your doorbell chime? If yes, it's working! If no, check that wires are secure.

Open the foscam APP again and check if you can view live video.



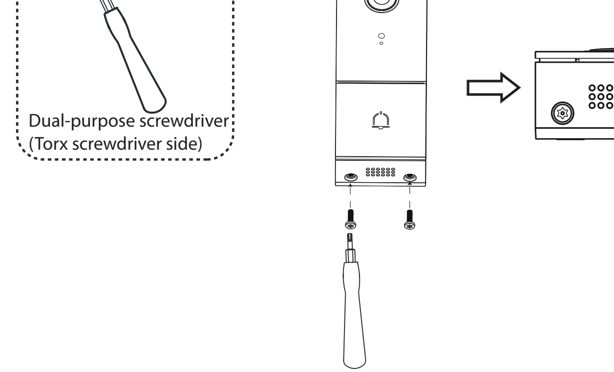
If not, please remove the doorbell and press the reset button to re-add it in the app.



Step 13

Use the included screwdriver to tighten the anti-theft screw.

What's required: Dual-purpose screwdriver



Other Ways to Access Your Doorbell

Foscam VMS

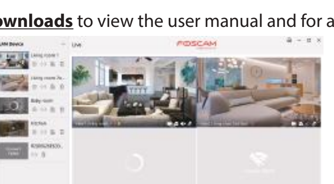
Foscam VMS is a new tool for PCs. It does not require plug-ins and is compatible with Windows & Mac, supporting all Foscam HD cameras and up to 36 cameras at the same time. If you would like to manage multiple cameras, we suggest you install Foscam VMS. You can download the "Foscam VMS " Windows version from **foscam.com/vms**, and can download the "Foscam VMS" Mac version from the APP store: **https://apps.apple.com/cn/app/foscamvms/id1521202507?mt=12**

Note: For the best experience, please update Foscam VMS to the latest version!

Add the IP Camera

1. Run Foscam VMS, then create a local administrator account and login.
2. Tap the "+" icon on the Foscam VMS and follow the setup wizard to add your camera.

Please visit **foscam.com/downloads** to view the user manual and for additional detailed steps.



Important Notice

Doorbell Username & Password

The doorbell username & password are used to access and manage your doorbell. Having a strong password can significantly improve the security of your doorbell.

If you have forgotten either of them, please press the "Reset" button and hold it for more than 10 seconds while the doorbell is powered on. After hearing the voice prompt, release the button. The doorbell will automatically reboot and the default settings will be restored.

You can then reconnect the camera by following this Quick Setup Guide.

Foscam Cloud Service Account Username & Password

Your Foscam Cloud service account and password may be used to access both the Foscam App and the Foscam Cloud service website. Therefore, you can register your account username & password on either one.

Storage Media

Your doorbell supports cloud, NVR (Network Video Recorder), and Micro SD card (supports FAT-32 and ex-FAT format) storage formats. If you wish to record and play back large amounts of video, we recommend using a Foscam NVR device as well.

Firmware Upgrades

You can upgrade the firmware of your camera with the Foscam App by using the new "One-Key-Online Upgrade" feature (Open the Foscam App and Login to the camera, select "Settings" > "Firmware Upgrade").

You also can download the latest version to upgrade your camera from our official website **foscam.com/upgrades**.

Safety Tips

- Please ensure that the proper power supply is used before using the doorbell.
- Please install the doorbell and bracket securely using the screws provided.
- Please use this product within the temperature range -4°F~122°F (-20℃~50℃). When the ambient temperature is too high or too low, it may cause product failure.
- To avoid the risk of fire or electric shock, please keep your camera in a cool, dry place.
- Please keep the doorbell out of reach of small children.
- This product is not a toy; children should use the product under adult supervision.
- Change your default port to a greater range to help ensure the safety of your connection. How to change the default port: please visit **foscam.com/downloads** to view the user manual.
- Check the logs of your Foscam doorbell frequently. Foscam doorbell have embedded logs telling you which IP addresses are accessing the doorbell.

FCC Caution:

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

—Reorient or relocate the receiving antenna.

—Increase the separation between the equipment and receiver.

—Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

—Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.This equipment should be installed and operated with minimum distance 20cm between the radiator& your body.

Product Performance

WLAN frequency range: 2412MHz - 2472MHz and 5725MHz - 5850MHz

Wireless Standard: IEEE802.11b/g/n (2.4GHz)

IEEE802.11a/n/ac (5GHz)

Power Supply: DC 5V 1.0A 5W or DC 8~24V

Technical Support

If you have problems with your Foscam device, please contact the reseller you purchased from, or you can e-mail the company headquarters technical support team: **support@foscam.com**

Your valua' ' ' ' jestions on improving Foscam products are welcomed!

FAQ

Foscam APP

Installation video on YouTuBe

home security

CE Certificate statement Website:

https://www.foscam.com/company/ce-certificate.html

Exporter and Importer Information Opened to Public:

https://www.foscam.com/company/open-information.html

Manufacturer: Shenzhen Foscam Intelligent Technology Co., Ltd

Addr: Room 901, Unit B, Building 7, Xingke 1st Street Vanke Cloud City Phase 1, Nanshan Dist., Shenzhen, 518055, China

www.foscam.com

Support email: support@foscam.com

Due to product upgrades and other reasons, this guide may be slow to update, resulting in slight inconsistencies with the official website information. Please take the official website (www.foscam.com) information as the current standard.