

Troubleshooting Tips...Before you call for service

Problem	Possible Causes	What To Do
Not filtering	Filter bypass installed.	Install correct water filter
"Replace Filter" message on the control panel turns on.	Filter reaching expired state	Consider replacing your filter soon.
"Filter expired" message on the control panel turns on.	Filter expired	Replace the filter or install filter bypass plug, the message will turn off in a few seconds to indicate the filter was successfully replaced.
"Leak detected" message on the control panel turns on. Water/ Ice disabled	Filter leak detected	Replace filter. Wipe off the filter/surrounding area if there is any water from filter replacement.
"Err" on the display "Replace Filter" message on the control panel turns on. Water/ Ice disabled	Filter is not detected No communication with filter	Verify you have the ZWFE filter and not the XWF. Verify there are no scratches or filter label damage. Replace filter if label shows damage. Replace filter or make sure water filter is properly installed (see water filter section).
Refrigerator does not operate	Refrigerator in defrost cycle.	Wait about 30 minutes for defrost cycle to end.
	Freezer control in OFF position.	Press "Fridge"+"Freezer" at the same time, on your control panel, for 3 seconds. For models with an internal control panel, press "Fridge" or "Freezer" button.
	Refrigerator is unplugged.	Push plug completely into outlet.
	The fuse is blown/circuit breaker is tripped.	Replace fuse or reset breaker.
	Refrigerator is in showroom mode.	Press "Fridge"+ "Freezer"+ "Control lock" at the same time, on your control panel, for 3 seconds.
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in.	Wait 24 hours for refrigerator to completely cool down.
	Temperature controls set at the coldest setting.	Adjust temperature to a warmer setting. See Controls.
Refrigerator or freezer not cold enough	Normal, when refrigerator first plugged in or after extended power outage	Wait 24 hours for temperature in both compartments to reach selected temperatures
	Often occurs when large amounts of food or warm food are placed in refrigerator.	This is normal, allow 24 hours for system to stabilize
	Door open for long period of time.	Allow 24 hours for system to stabilize
	Door left open/ not closed properly	Check to see if package is holding the door open. Make sure the package under the doors has been removed. Make sure food does not block the door.
	Hot weather or frequent door openings.	Adjust temperature to a colder setting. See Controls
	Temperature control not set cold enough.	Set the temperature to a colder setting. See controls.
Frost or ice crystals on frozen food	Door left open/ not closed properly	Check to see if package is holding the door open. Make sure the package under the doors has been removed. Make sure food does not block the door.
	Food is blocking the air flow outlet.	Make sure no food blocks the air flow outlet.
Food freezing	Food too close to the air vent at the back of the refrigerator.	Move the food away from the air vent.
	Refrigerator control is set too cold.	Move the refrigerator control to a warmer temperature setting one increment at a time.

Troubleshooting

Problem	Possible Causes	What To Do
Divider between refrigerator and freezer compartments feels warm	Automatic energy saver system circulates warm liquid around edge of freezer compartment.	This is normal, this helps prevent condensation on outside
Water/ ice dispenser does not work (on some models)	Water supply line turned off or not connected.	The refrigerator must be connected to water, and the ice maker must be turned on. See Installing the water line.
	Water filter clogged. Filter is not properly installed / Filter water leak	Replace filter or install plug, make sure the water filter is properly installed (refer to water filter section).
	Air may be trapped in the water system.	Press dispenser arm for at least two minutes
	Dispenser is LOCKED.	Press and hold "Control Lock" in the control panel for 3 seconds
	Supply line or shutoff valve is clogged	Verify that water flows from the house water supply line. If there is no flow, we recommend to have a plumber review the installation.
Automatic icemaker does not work	Icemaker is OFF on the control panel	Make sure the ice maker is turned on, only after the water line is connected and water is turned on, turn on your ice maker by pressing the "Ice Maker" button on the control panel to turn it on. A light above the "Ice Maker" button will turn on, indicating that it is activated.
	Freezer compartment too warm.	A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.
	Irregular ice clumps in storage container.	Break up with fingertip pressure and discard remaining clumps Freezer may be too warm: Adjust freezer control to colder setting, one position at a time, until clumps do not form
Small or hollow cubes Low ice production	Water filter clogged.	Replace filter cartridge with new cartridge or with plug. Water quality varies from city to city; if water flow from the dispenser slows, or ice production decreases, the water filter should be replaced, even though the filter indicator may not indicate the need for replacement.
	Low water pressure	If the water supply hose is bent, the water flow could be compromised A cold water supply with water pressure between 40 and 120 psi (275 - 827 kilopascals) is required to operate the water dispenser and ice maker
	Frozen food blocking the air outlet. Freezer compartment too warm.	To maximize ice production, it is recommended to not over pack the top section of the freezer, allow some space at the top of the freezer compartment so cold air can reach the ice maker in the door. Normal ice production = 120 cubes in 24 hours.
Ice cubes are cloudy, fused together, shrunken or stale tasting	Extended periods of low ice usage	For large ice buckets with minimal ice usage, periodically empty the ice bucket or turn the icemaker off.
Dispensing crushed ice when selecting CUBED ICE	Last setting was CRUSHED ICE	A few pieces of ice were left in the crusher from the previous setting. This is normal.
Water in first glass is warm (on some models)	Normal when refrigerator is first installed or high usage.	The water dispenser tank located inside the refrigerator stores water for dispensing. The water in this tank requires 24 hours to chill after installation. High usage conditions will not allow time for the water to chill.
	Water dispenser has not been used for a long time.	Dispense water until all air in system is purged.
	Water system has been drained.	Allow several hours for replenished supply to chill
Water spurting or leaking from dispenser	Newly-installed filter cartridge.	Run water from the dispenser about 5 minutes (about 2 gallons), to remove air from system.
	Air may be present in the water line system, causing water to drip after being dispensed	Run water from the dispenser about 5 minutes (about 2 gallons), to remove air from system. A few drops of water may fall from the dispenser, after the dispenser paddle has been released. To minimize the drops, remove the glass slowly from the dispenser.

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Problem	Possible Causes	What To Do
No water in AutoFill Pitcher	AutoFill Pitcher feature isn't turned on	Press the AutoFill Pitcher button on the controls at the top of the fresh food compartment. The LED under the button indicates that the feature is on.
	AutoFill Pitcher is not fully seated in pitcher tray	Remove pitcher and re-insert pitcher onto pitcher base/tray.
	Refrigerator water line not connected to house supply line or house water valve is closed	Connect the refrigerator water line to house supply and/or open the house water valve
Water is not dispensed (on some models) but icemaker is working	Water in reservoir is frozen because the controls are too cold	Set the refrigerator control to a warmer setting and wait 24 hours. If the water does not dispense after 24 hours, call for service
Water on kitchen floor or on bottom of freezer	Cubes jammed in chute	Remove the ice bucket and poke ice through the chute with a wooden spoon.
	Water house line not connected properly to the refrigerator.	While purging air from the water system, check all water line connections for leaks. Check connection to household water supply at back of refrigerator, and door water line connection.
Refrigerator, Ice or water have odor/taste	Food transmitting odor/taste to ice cubes.	Foods with strong odors should be tightly wrapped. Keep an open box of baking soda in the refrigerator; replace every three months.
	Interior of refrigerator needs cleaning.	See Care and Cleaning section.
	Water / Ice has not been used for a long time.	Dispense water until system is replenished, recommended 5 minutes (about 2 gallons). Remove ice bucket and discard old cubes.
	Newly-installed filter cartridge or refrigerator first plugged	After starting the ice maker, throw away 24 hours of ice production to avoid odor and taste problems.
		Run water from the dispenser recommended 5 minutes (about 2 gallons). It is normal for ice or water to have a few black specks during the initial system flush.
Moisture forms on outside of refrigerator	Not unusual during periods of high humidity	Wipe surface dry.
Moisture/Frost collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)	Too frequent or too long door openings	Frost inside the freezer typically indicates that the door is not properly sealed, or has been left open. If frost is found, clear the frost using a plastic spatula and towel, then check to ensure that no food packages or containers are preventing the freezer door from closing. Check the refrigerator control panel to ensure the door alarm is on.
	Due to higher humidity in the refrigerator, you may on occasion experience fog or small amounts of moisture in the refrigerator compartment	This is normal, loads and environmental conditions may vary, use a paper towel if desired.
Interior light does not work	No power at outlet	Replace fuse or reset the breaker.
	For LED lights	Call to schedule a Service appointment.
Hot air from bottom of refrigerator	Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator.	This is normal.
Refrigerator never shuts off but the temperatures are OK	Adaptive defrost keeps compressor running during door openings	This is normal. The refrigerator will cycle off after the door remains closed for 2 hours.
Refrigerator is beeping	This is the door alarm Door is open	- Turn off or disable with door closed. - If door is open and alarm is sounding, you can only snooze the alarm - Check the door is completely closed.
Door not closing properly	Door gasket on hinge side sticking or folding over	Apply petroleum jelly on face of gasket

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Problem	Possible Causes	What To Do
Top of the refrigerator doors are not aligned	Several things can affect the refrigerator door alignment, including the floor the refrigerator is installed on and loading of doors.	Use a 7/16 " wrench to adjust the right hand door. Recheck alignment after loading food. Repeat the process if needed. See Installation Instructions (step 4 ALIGNING THE DOOR) section.
Vibration or rattling (slight vibration is normal)	Leveling legs need adjust.	Install the refrigerator on a solid and flat area. See Installation Instructions section "Level the refrigerator".
	Objects around or on the top of the appliance.	Remove the objects. Refrigerators vibrate slightly during compressor or fan operation. Items placed on top can rattle or buzz due to these vibrations.
	Not enough clearance from the rear wall	Allow the recommended clearance around the appliance.
Frequent "buzzing sound"	Icemaker is ON, but the water supply to the refrigerator has not been connected.	Press the "Ice Maker" button on the control panel to turn it OFF. A light above the "Ice Maker" button will turn OFF, keeping it in the ON position will damage the water valve.
Popping/hissing sound coming from the freezer area.	This is normal operation for defrost heater. The heater is clearing out frost from your refrigerator evaporator for optimum operation.	It is normal operation and the heater will turn off once frost has been cleared.
Clicking sounds	A click can occur when the electrical components start or stop.	The electronic control board may cause a clicking sound when relays activate to control refrigerator components. Normal operation.
		Electronic dampers click open and closed to provide optimal cooling and energy savings. Normal operation.
WHIRR or whooshing sound	Evaporator and condenser fan working.	You may hear fans moving at high speed. The fans help maintain the correct temperatures in your refrigerator. Sometimes they may run for a long time, especially when the doors are opened often or when a large amount of food is stored. It's part of normal operation.
	Air Pressure Equalization	You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator. It's part of normal operation.
Gurgling sounds	Refrigerant flowing through the cooling system.	The flow of refrigerant may produce a bubbling sound like boiling water. This is normal and part of the cooling process.
Cracking or popping sounds	Thermal Expansion and Contraction	You may hear cracking or popping sounds when the refrigerator temperature rises or decreases. This happens because plastic parts contract and expand. It's part of normal operation.
BRRR! Sound	The refrigerator may emit sounds similar to a motor when it is starting or finishing an operation.	This is normal and part of the cooling cycle. Sometimes it may run for a prolonged period, especially when the doors are opened frequently.
Sizzling sound	Defrost Heater Activation	Water dripping on the defrost heater may cause sizzling, popping, or buzzing sounds during the defrost cycle. A dripping water noise may be heard during the defrost cycle as ice melts from the evaporator and flows into the drain pan for optimum operation.
Clunking/ dropping sound	Ice cubes dropping into the ice bin	In models with an ice maker, after completing an ice-making cycle, you may hear a loud noise when cubes are dropping into the ice storage bucket. This is normal and occurs after the ice maker completes a cycle.
Buzzing or humming sound	Water Inlet Valve Activation	You will hear a buzzing sound as the water inlet valve opens to allow water to flow from water line into the ice maker or when you dispense water. This sound may be heard once or multiple times. It's part of normal operation.

Troubleshooting

Problem	Possible Causes	What To Do
Home appliance not connected to the Wi-Fi.(on some models)	Wi-Fi is turned off on the smartphone	Check your device settings and enable Wi-Fi.
	Router is turned off or not working	Ensure the router is powered on and all cables are properly connected.
	Weak Wi-Fi signal	Move closer to the router or eliminate physical obstructions.
	Incorrect Wi-Fi password	Re-enter the correct password. Reset it if forgotten.
	Smartphone used to set up appliance connection is in Airplane Mode	Turn off Airplane Mode in your device settings.
	Network congestion (too many devices connected)	Disconnect unused devices or restart the router to refresh connections.
	Device software is outdated	Update your device's operating system or firmware.
	Router frequency is not 2.4 GHz	Set the router to 2.4 GHz. Check with your ISP or router manufacturer for help.
	Wi-Fi name or password have been changed.	Follow Smart HQ instructions, to remove appliance and add it back.

*Some models do not come equipped with the filter bypass plug. To obtain a free bypass plug, call 833.4BODEWELL and request WR17X33825 filter bypass plug. In Canada, call 800.561.3344.

GE Appliances Refrigerator Limited Warranty

GEAppliances.com

For US Customers, all warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at **GEAppliances.com**, or call GE Appliances at 833.4BODEWELL (833.426.3393). Please have your serial number and your model number available when calling for service. In Canada, call 800.561.3344.

Servicing your refrigerator may require the use of the onboard data port for diagnostics. This gives a GE Appliances Factory Service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician NOT to submit the data to GE Appliances at the time of service.

For the Period of:	GE Appliances Will Replace
GE BRAND and GE PROFILE BRAND:	
One Year From the date of the original purchase	Any part of the refrigerator which fails due to a defect in materials or workmanship. During the limited one-year warranty , GE Appliances will also provide, free of charge , all labor and related service to replace the defective part.
Thirty Days (Water filter, if included) From the original purchase date of the refrigerator	Any part of the water filter cartridge which fails due to a defect in materials or workmanship. During this limited thirty-day warranty , GE Appliances will also provide, free of charge , a replacement water filter cartridge.
GE PROFILE BRAND ONLY:	
Five Years From the original date of the purchase	Any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) which fails due to a defect in materials or workmanship. During this limited five-year sealed refrigerating system warranty , GE Appliances will also provide, free of charge , all labor and related service to replace the defective part in the sealed refrigerating system.

What GE Appliances Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Damage caused by a non-GE Appliances Brand water filter.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

For US Customers: This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home. Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: GE Appliances, a Haier company, Louisville, KY 40225

In Canada (including the province of Québec):

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased in Canada including Québec for home use within Canada including Québec. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location.

Some provinces including Québec do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from province to province including Québec. To know what your legal rights are, consult your local or provincial consumer affairs office.

For Québec consumers only - Notice on the warranty of availability of spare parts, repair services and information necessary for repair or maintenance (s. 39 of the Consumer Protection Act):

Please be advised that MC Commercial Inc. ("MC Commercial") does not guarantee, within the meaning of section 39 of the Consumer Protection Act, CQLR, c. P-40.1 and sections 79.18 to 79.20 of the Regulation respecting the application of the Consumer Protection Act, CQLR, c. P-40.1, r. 3, the availability of replacement parts, repair services, or the information necessary for the maintenance or repair of goods manufactured, imported, advertised, or sold by MC Commercial. Please note that MC Commercial Inc. continues to offer the manufacturer's limited warranty as stated in the Owner's Manual or Quick Guide, and that this limited warranty is distinct from the statutory warranty of availability provided for under section 39 of the Consumer Protection Act.

Warrantor: MC Commercial Inc., Burlington, ON, L7L 6B2

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Water Filter Cartridge ZWFE Limited Warranty

LIMITED WARRANTY

Contact us at geappliancesparts.com, or call 833.4BODEWELL.

For the period of	GE Appliances will replace
Thirty Days From the date of the original purchase	Any part of the water filter cartridge which fails due to a defect in materials or workmanship during this limited thirty-day warranty .*

What GE Appliances will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation.
- Failure of the product if it is abused, misused, used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.

EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is part exchange as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to six months or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

For Purchases Made In Iowa: This form must be signed and dated by the buyer and seller prior to the consummation of this sale.

This form should be retained on file by the seller for a minimum of two years.

Buyer:

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____ Date _____

Seller:

Name _____
Address _____
City _____ State _____ Zip _____
Signature _____ Date _____

*If your GE Appliances part fails because of a manufacturing defect within thirty days from the date of original purchase for use, we will give you a new or, at our option, a rebuilt part without charge. Return the defective part to the parts supplier from whom it was purchased together with a copy of the "proof of purchase" for the part. If the part is defective and shows no signs of abuse, it will be exchanged. The warranty does not cover the failure of parts which are damaged while in your possession, are abused, or have been installed improperly. It does not cover the cost of returning the part to the supplier from whom it was purchased nor does it cover the cost of labor to remove or install it to diagnose the fault. It does not cover parts used in products in commercial use except in the case of air conditioning equipment. In no event shall GE Appliances be liable for consequential damages.

Warrantor: GE Appliances, a Haier company
Louisville, KY 40225

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.



GE APPLIANCES

Performance Data Sheet

Model: GE Appliances ZWFE

- System certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, NSF/ANSI/CAN 372, and CSA B843.1 for the reduction of claims specified on the performance data sheet and at iapmort.org.
- Actual performance may vary with local water conditions.

Substance Tested for Reduction	Influent challenge concentration (mg/L)	Maximum permissible product water concentration (mg/L)	Avg % Reduction
Chlorine Taste and Odor	2.0 mg/L +/- 10%	1 mg/L	> 99
Chloramine Taste and Odor	3.0 mg/L +/- 10%	0.5	> 99
Particulate, Class I	At least 10,000/mL	minimum 85% reduction	96.74
Cysts	50,000/L	minimum 99.95% reduction	> 99.99
Lead	0.15	0.01	98.85
Mercury	0.006	0.002	93.12
Asbestos	107 to 108 fibers/L	minimum 99% reduction	> 99
Toxaphene	0.015 +/- 10%	0.003	86.95
Meprobamate	400 +/- 20%	60	> 99
Chloroform (VOC Surrogate Chemical)	0.300	0.015	> 99
Atenolol	200 +/- 20%	30	> 99
Carbamazepine	1400 +/- 20%	200	> 99
DEET	1400 +/- 20%	200	95.03
Metolachlor	1400 +/- 20%	200	> 99
Trimethoprim	140 +/- 20%	20	> 99
Linuron	140 +/- 20%	20	92.98
TCEP	5000 +/- 20%	700	95.57
TCPP	5000 +/- 20%	700	95.38
Phenytol	200 +/- 20%	30	> 99
Ibuprofen	400 +/- 20%	60	94.48
Naproxen	140 +/- 20%	20	> 99
Estrone	140 +/- 20%	20	> 99
Bisphenol A	2000 +/- 20%	300	> 99
Nonyl phenol	1400 +/- 20%	200	> 99
PFAS	0.00216 +/- 20%	0.00002	99.25
Microplastics, particles 0.5 to <1 um	At least 10,000 ml	minimum 85% reduction	96.74

Application Guidelines/Water Supply Parameters

Service Flow	0.5 gpm (1.89 lpm)
Water Supply	Potable Water
Water Pressure	25-120 psi (172-827 kPa)
Water Temperature	33°F-100°F (0.6°C-38°C)
Capacity	170 gallons (643.5 liters)

It is essential that the manufacturer's recommended installation, maintenance and filter replacement requirements be carried out for the product to perform as advertised. See Installation Manual for Warranty information.

NOTE: While the testing was performed under standard laboratory conditions, actual performance may vary.

Replacement Cartridge: ZWFE. For estimated costs of replacement elements please call 1.877.959.8688 or visit our website at gewaterfilters.com.

⚠ WARNING To reduce the risk associated with ingestion of contaminants:

- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before and after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.

NOTICE

To reduce the risk of water leakage or flooding, and to ensure optimal filter performance:

- Read and follow use instructions before installation and use of this system.
- Installation and use **MUST** comply with all state and local plumbing codes.
- Do not install if water pressure exceeds 120 psi (827 kPa). If your water pressure exceeds 80 psi, you **must** install a pressure-limiting valve. Contact a plumbing professional if you are uncertain how to check your water pressure.
- Do not install where water hammer conditions may occur. If water hammer conditions exist you **must** install a water hammer arrester. Contact a plumbing professional if you are uncertain how to check for this condition.
- Do not install on hot water supply lines. The maximum operating water temperature of this filter system is 100° F (38° C).

VOC Claims included by surrogate testing of Chloroform

Substance Tested for Reduction	Influent challenge concentration (mg/L)	Maximum permissible product water concentration (mg/L)	Avg % Reduction
Alachlor	0.050	0.001	> 98
Atrazine	0.100	0.003	> 97
Benzene	0.081	0.001	> 99
Carbofuran	0.190	0.001	> 99
carbon tetrachloride	0.078	0.0018	98
chlorobenzene	0.077	0.001	> 99
chloropicrin	0.015	0.0002	99
2,4-D	0.110	0.0017	98
dibromochloropropane (DBCP)	0.052	0.00002	> 99
o-Dichlorobenzene	0.08	0.001	> 99
p-Dichlorobenzene	0.040	0.001	> 98
1,2-dichloroethane	0.088	0.0048	95
1,1-dichloroethylene	0.083	0.001	> 99
cis-1,2-dichloroethylene	0.170	0.0005	> 99
trans-1,2-dichloroethylene	0.086	0.001	> 99
1,2-dichloropropane	0.080	0.001	> 99
cis-1,3-dichloropropylene	0.079	0.001	> 99
dinoseb	0.170	0.0002	99
Endrin	0.053	0.00059	99
Ethylbenzene	0.088	0.001	> 99
ethylene dibromide (EDB)	0.044	0.00002	> 99
bromochloroacetonitrile	0.022	0.0005	98
dibromoacetonitrile	0.024	0.0006	98
dichloroacetonitrile	0.0096	0.0002	98
trichloroacetonitrile	0.015	0.0003	98
1,1-dichloro-2-propanone	0.0072	0.0001	99
1,1,1-trichloro-2-propanone	0.0082	0.0003	96
heptachlor (H-34, Heptox)	0.025	0.00001	> 99
heptachlor epoxide	0.0107	0.0002	98
hexachlorobutadiene	0.044	0.001	> 98
hexachlorocyclopentadiene	0.060	0.000002	> 99
Lindane	0.055	0.00001	> 99
methoxychlor	0.050	0.0001	> 99
pentachlorophenol	0.096	0.001	> 99
simazine	0.120	0.004	> 97
Styrene	0.150	0.0005	> 99
1,1,2,2-tetrachloroethane	0.081	0.001	> 99
Tetrachloroethylene	0.081	0.001	> 99
Toluene	0.078	0.001	> 99
2,4,5-TP (silvex)	0.270	0.0016	99
tribromoacetic acid	0.042	0.001	> 98
1,2,4-Trichlorobenzene	0.160	0.0005	> 99
1,1,1-trichloroethane	0.084	0.0046	95
1,1,2-trichloroethane	0.150	0.0005	> 99
trichloroethylene	0.180	0.0010	> 99
bromoform	0.300	0.015	95
bromodichloromethane	0.300	0.015	95
chlorodibromomethane	0.300	0.015	95
xylenes	0.070	0.001	> 99

- **Protect filter from freezing.** Drain filter when temperatures drop below 33°F (0.6°C).
- Change the disposable filter cartridge every six months or sooner if you observe a noticeable reduction in water flow rate.
- Failure to replace the disposable filter cartridge at recommended intervals may lead to reduced filter performance and cracks in the filter housing, causing water leakage or flooding.
- This System has been tested according to NSF/ANSI 42, 53, 401 and NSF/ANSI/CAN 372 for the reduction of the substances listed above. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42, 53, 401 and NSF/ANSI/CAN 372.



ZWFE System is certified by IAPMO R&T against NSF/ANSI Standards 42, 53, 401, 42, 53, 401, NSF/ANSI/CAN 372, and CSA B843.1 for the reduction of claims specified on the performance data sheet and at iapmort.org.

Consumer Support

Visit us at **GEAppliances.com** or call 800.626.2005

Find owner support information on our website:

- **Information**
- **Register the Appliance**
- **Schedule Service through Bodewell**
- **Purchase Parts, Accessories or Extended Warranties**
- **Connect your Appliance – 800.220.6899**

If you are not satisfied with the service you receive, contact us on our website with all the details including your phone number, or write to:

General Manager, Customer Relations | GE Appliances | Appliance Park | Louisville, KY 40225

GEAppliances.com

