LG LS450

User Guide

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Getting Started

The following set of topics will introduce you to your phone, help you get set up with service, provide an overview of the phone screen, and get you started with basic phone operations.

Introduction

The following topics describe the basics of using this guide and your new phone.

About the User Guide

Thank you for purchasing your new LG LS450. The following topics explain how best to use this guide to get the most out of your phone.

Before Using Your Phone

Read the Get Started guide and Important Information booklet that were packaged with your phone thoroughly for proper usage.

Accessible services may be limited by subscription contract conditions.

Descriptions in the User Guide

Note that most descriptions in this guide are based on your phone's setup at the time of purchase. Unless otherwise noted, instructions begin from the phone's home screen, which is displayed by tapping the **Home key** ◯. Some operation descriptions may be simplified.

Screenshots and Key Labels

Screenshots in the user guide may appear differently on your phone. Key labels in the user guide are simplified for description purposes and differ from your phone's display.

Other Notations

In the user guide, the phone may be referred to either as "phone," "device," or "handset." A microSD™ or microSDHC™ card is referred to as an "SD Card" or a "memory card."

Set Up Your Phone

The following topics give you all the information you need to set up your phone and wireless service for the first time.

Parts and Functions

These topics illustrate your phone's primary parts and key functions.

Note: Your phone's screens and apps layouts are subject to change. This user guide uses sample images only.

Phone Layout

The following illustration outlines your phone's primary external features and buttons.

Part	Description
Front-Facing Camera Lens	Allows you to take pictures and video of yourself. Also lets you participate in video chats.
Proximity Sensor	Senses proximity towards other objects (such as your head) so that touch commands are not accidentally activated during a call. **Note**: Please be careful not to cover the sensors with a protective film, pouch, or a protective case not authorized by LG.
Touchscreen	Displays all the information needed to operate your phone, such as the applications, call status, the Contacts list, the date and time, and the signal and battery strength.
Back Key ◁	Returns to the previous screen. It also closes pop-up display items such as menus and dialog boxes.
Home Key ○	Returns to the Home screen. If you're already viewing one of extension canvases, it opens the central Home screen. Touch and hold to access Google Now.
3.5mm Headset Jack	Allows you to plug in a headset for convenient, hands-free conversations.
Recent Apps Key ▢	Allows you to access recently-used apps. Touch and hold to access the available options.
Earpiece	Lets you hear the caller and automated prompts.

Power/Lock Button	Locks the screen. Press and hold to open the phone options menu for the following options: Power off, Power off and restart, and Turn on/off Airplane mode.
Speaker	Lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice in speakerphone mode.
Microphone	Transmits your voice for phone calls or records your voice or ambient sounds for voice recordings and videos.
Charger/Accessory Port	Allows you to connect the phone charger or an optional USB cable.
Volume Buttons	Allow you to adjust the ringer and media volumes, or to adjust the in-call volume during a call.
Flash	Helps you take pictures and video in dim lighting.
Back-Facing Camera Lens	Lets you take pictures and record videos.

CAUTION! Inserting an accessory into the incorrect jack may damage the phone.

Battery Use

The following topics explain how to insert and remove your phone's battery.

⚠️ Battery Cautions

Storage: Avoid storing or leaving battery with no charge remaining. Saved information and settings may become lost or changed, or battery may become unusable. Charge once every six months before storing or leaving unused for a long period.

Bulges: Depending on use, bulges may appear near end of battery life. This does not affect safety.

Replacing Battery: The battery is a consumable item. It needs to be replaced if operating time shortens noticeably. Purchase a new battery.

Cleaning: Clean soiled terminals between battery and phone with a clean, dry cotton swab. Soiled terminals can result in a poor connection and prevent charging, etc.

Insert the Battery

Follow these instructions to insert your phone's battery safely and properly.

1. Remove the back cover.

   - Lift gently in the direction shown.

2. Insert the battery.

   - Align the contacts of the battery with the contacts in the phone.

3. Attach the battery cover.

   - Make sure all the tabs are secure and there are no gaps around the cover.

Remove the Battery

Follow these instructions to remove your phone's battery. Always power the phone off before removing the battery.

1. Remove the back cover.

    - Lift gently in the direction shown.

2. Remove the battery.

    - Lift upward gently as shown.

3. Attach the battery cover.

    - Make sure all the tabs are secure and there are no gaps around the cover.

Charge the Battery

Your phone is equipped with a Li-Ion battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 14.5 hours of continuous digital talk time.

You can charge your phone's battery using either the included AC adapter or via a USB connection with your computer.

Charge Using the AC Adapter

1. Plug the USB connector into the charger/accessory port at the bottom of your phone.

2. Plug the other end of the USB cable into the AC adapter.

3. Plug the AC adapter into an electrical outlet.

    - The indicator light illuminates when charging starts. The light goes off when the battery is fully charged. Fully charging a battery may take up to three hours.

4. After charging, disconnect the phone from the charger.

    - Unplug the AC adapter from the outlet, and remove the micro USB cable from the phone and the AC adapter.

Note: Always unplug the charger from the wall socket after the phone is fully charged to save unnecessary power consumption of the charger.

Charge Using a PC Connection

Before using a PC connection to charge your phone, ensure that the computer is turned on. Depending on the type of connection, your phone's battery may not charge.

1. Insert the small end of the micro USB cord into the charger/accessory port at the bottom of your phone.

2. Insert the large end of the micro USB cord into an external USB port on your computer.

3. After charging, remove the micro USB cable from both the phone and the computer.

Nano SIM Card

The Nano SIM card is an IC (Integrated Circuit) card containing phone number and other customer information.

Handling the Nano SIM Card

Keep the following in mind when handling a Nano SIM card.

- Customer is responsible for any damage caused by inserting Nano SIM card in another-brand IC card reader, etc. Boost Mobile is not responsible in such case.
- Always keep the IC chip clean.
- Wipe clean with a dry, soft cloth.
- Avoid applying labels. May damage the Nano SIM card.
- See instructions included with the Nano SIM card for handling.
- The Nano SIM card is the property of Boost Mobile.
- The Nano SIM card is replaceable (at cost) in case of loss/damage.
- Return the Nano SIM card to Boost Mobile when cancelling your subscription.
- Returned Nano SIM cards are recycled for environmental purposes.
- Note that Nano SIM card specifications and performance may change without notice.
- It is recommended that you keep a separate copy of information that is stored on the Nano SIM card. Boost Mobile is not responsible for damages from stored information that is lost.
- Always follow emergency procedures to suspend service if your Nano SIM card or phone (Nano SIM card inserted) is lost/stolen. For details, contact Customer Service.
- Always power off the phone before inserting/removing a Nano SIM card.

Insert Nano SIM Card

Follow these instructions to insert a Nano SIM card. Remember to power off your phone before inserting a Nano SIM card.

1. Remove the back cover.

    - Lift gently in the direction shown.

2. Insert the Nano SIM card.

    - Insert gently with gold IC chip facing downward.

3. Insert the battery.

4. Attach the back cover.

    - Make sure all the tabs are secure and there are no gaps around the cover.

microSD Card

Your phone supports the use of an optional microSD card (not included) to expand its storage capacity. Some cards may not operate properly with your phone.

⚠️ microSD card Cautions

Data: Information stored on the microSD card can become lost or changed accidently or as a result of damage. It is recommended that you keep a separate copy of important data. Boost Mobile is not responsible for damages from data that is lost or changed.

Reading/Writing Data: Never power off or remove the battery while reading or writing data.

Handling microSD card: Use/store microSD cards away from the reach of infants. May cause choking if swallowed.

Insert microSD Card

Follow these steps to insert an optional microSD card (not included). Make sure to power your phone off before inserting or removing a microSD card.

1. Remove the back cover.

    - Lift gently in the direction shown.

2. Insert the microSD card.

   - Insert the microSD card all the way gently without bending and with the terminals facing down.
   - Insert only microSD cards.

3. Insert the battery.

4. Attach the back cover.

   - Make sure all the tabs are secure and there are no gaps around the cover.

Unmount the microSD Card

Always unmount the microSD card before removing it from your phone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab.
2. Tap **Storage**.
3. Tap **Unmount SD card**.
   - The menu option name changes from **Unmount SD card** to **Mount SD card**. The card is now unmounted.

Remove microSD Card

Follow these instructions to remove a microSD card. Always power the phone off before inserting or removing a microSD card.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab.
2. Tap **Storage**.
3. Tap **Unmount SD card**.
4. Remove the back cover.
5. Slide the microSD card out of the slot to remove it.
6. Attach the back cover.

Format microSD Card

When you insert an optional microSD card for the first time, it is recommended that you format it on your phone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab.
2. Tap **Storage**.
3. Tap **Erase SD card**.
4. Tap **Erase SD card** again.
5. Tap **Erase SD card** to confirm.
   - All data on the microSD card is erased, and the card is formatted for use on your phone.

Turn Your Phone On and Off

The instructions below explain how to turn your phone on and off.

Turn Your Phone On

- Press and hold the **Power/Lock Button**.
  - ❖ Your phone will power on. Depending on the settings, you may see the lock screen.
    - See Lock and Unlock Your Screen and Select Screen Lock for information about using the screen lock.
    - The first time you turn the phone on, you will see the setup screens. See Complete the Setup Screens for details.
    - If your phone is not yet activated, see Activation and Service for more information.

Turn Your Phone Off

1. Press and hold the **Power/Lock Button** to open the phone options menu.
2. Tap **Power off** to turn the phone off.
3. Tap **OK** to confirm.
   - ❖ Your phone will power off.

Your screen remains blank while your phone is off (unless the battery is charging).

Tip: The KnockON feature allows you to double-tap the screen to easily turn it on or off.

Use the Touchscreen

Your phone's touchscreen lets you control actions through a variety of touch gestures.

Tap

When you want to type using the onscreen keyboard, select items onscreen such as application and settings icons, or press onscreen buttons by simply tapping or touching them with your finger.

Touch and Hold

To open the available options for an item (for example, a contact or link in a Web page), touch and hold the item.

Swipe or Slide

To swipe or slide means to quickly drag your finger vertically or horizontally across the screen.

Drag

To drag, press and hold your finger with some pressure before you start to move your finger. While dragging, do not release your finger until you have reached the target position.

Flick

Flicking the screen is similar to swiping, except that you need to swipe your finger in light, quick strokes. This finger gesture is always in a vertical direction, such as when flicking the contacts or message list.

Rotate

For most screens, you can automatically change the screen orientation from portrait to landscape by turning the phone sideways. When entering text, you can turn the phone sideways to bring up a bigger keyboard.

Note: The Auto-rotate check box needs to be selected for the screen orientation to automatically change. Tap > > **Settings** > **Display** tab > **Auto-rotate screen**.

Tip: You can also access the screen rotation setting from the Notifications Window. Drag the Status Bar down and tap **Rotation** to select or deselect the option.

Pinch and Spread

“Pinch” the screen using your thumb and forefinger to zoom out or “spread” the screen to zoom in when viewing a picture or a Web page. (Move fingers inward to zoom out and outward to zoom in.)

Activation and Service

Before using your phone, you must set up your service with Boost Mobile. You will need your phone's serial number (MEID), printed on a sticker inside the battery compartment.

For more information about your Boost Mobile account, see Boost Account Information and Help.

Create Your Account and Pick Your Plan

Set up your Boost Mobile account.

1. From your computer, visit boostmobile.com and click **Activate**.
2. Choose an activation option and click **Next**.
3. When prompted, enter the serial number (MEID) printed on the sticker located on the back of your phone in the battery compartment. This number can also be found on the bottom panel of the phone's package.
4. Follow the remaining instructions to choose your plan and select a payment method.
5. Follow the activation instructions below and you'll be able to start using your phone.

Note: You can also activate by phone by calling **1-888-BOOST-4U** (1-888-266-7848) from any other phone.

Activate Your Phone

After setting up your account on boostmobile.com, simply turn your device on. Your device is designed to activate automatically. If you are swapping from another Boost Mobile device to a new one, be sure to turn off the old device before swapping the serial number (MEID). Once the MEID swap is complete, turn on the new device and the programming information will be pushed to your device automatically.

You can also start the activation process manually.

- Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Activate this device**.

Complete the Setup Screens

The setup screens help you set up certain features and preferences on your phone. Once your phone has been turned on, you will see a Accessibility message. You can then complete the setup process.

Note: You may be able to complete the setup screens before your phone has been activated on your account.

1. On the configuration screen, touch **Next** to get started.
2. Follow the onscreen instructions to complete each section. For each topic, you will have the option to skip it and continue to the next screen.

- **Select language** - Select a desired language.
- **Set internet connection** - If prompted, follow the prompts to sign in to an available Wi-Fi network. For secured Wi-Fi networks, you will need to enter a password. See Wi-Fi for more details.
- **Google Account** - Sign in to (or set up) a Google Account.
- **Name** - Add your name to personalize some apps.
- **Set Up Email** - Set up your personal or Exchange email account.
- **Protect your phone** - Prevent others from using this phone without your permission by activating device protection features.
- **Google Services** - Read all of the information for the available Google Services and, if you agree, tap **Next**. Otherwise, uncheck the options and tap **NEXT**.
    - **Use Google's location service** - Helps apps determine location. This means sending anonymous location to Google, even when no apps are running. Tap **Learn more** for additional information.
    - **Help improve location services** - Allows apps and services to scan for Wi-Fi networks even when Wi-Fi is off.
    - **Help improve your Android experience** - Allows your device to send diagnostic and usage data to Google automatically. Tap **Learn more** for additional information.
- **EULA** (**End-User License Agreement**) - Read the End-User License Agreement and tap the **I agree** check box if you agree to the terms.

3. Tap **Done**. Your setup is now complete. Follow the onscreen instructions to learn about basic touch menu navigation, view tutorials, or just get started.

Basic Operations

The following topics outline basic features and operations of your phone.

Basics

The following topics offer an overview of your phone's basic operations.

Home Screen and Applications (Apps) List

Most of your phone's operations originate from the home screen or the apps list.

1. From any screen, tap the **Home key** to display the home screen.
2. Tap to display the apps list.

For information about using the home screen, see Home Screen Basics.

Select Options and Navigate Screens

Tap icons, onscreen keys, and other items to open or activate the assigned function.

- Tap **Back** to return to the previous screen.

Menu Operations

You can display options menus using the menu key, any app-specific menu icon, or by tapping and holding a screen area, depending on your current app.

- Tap to view available settings and options.

Recent Applications

You can display a list of recently used applications using the Recent Apps key.

- Tap **Recent Apps** to view a list of recently used applications.

Phone Settings Menu

You can customize your phone's settings and options through the Settings menu.

- Tap > > **Settings** .

  – or –

  Tap > touch and hold > **System settings**.

– or –

Drag the status bar down and tap **Settings**.

For more information, see Settings.

Portrait and Landscape Screen Orientation

The default orientation for your phone's screen is portrait (vertical), but many apps will change to landscape orientation (widescreen) when you rotate the phone sideways. Not all screens will adjust for landscape orientation.

Note: Not all screens will adjust for landscape orientation.

Turn Screen Rotation On or Off

1. Pull down the status bar to display the quick settings menu.
2. Tap **Screen rotation** to turn the option on or off.
   - You may need to scroll left or right to see the Screen rotation option.
   - If the Screen rotation option is not available, tap **Edit** to display the full options list.

Note: You can also set the rotation option from the main settings menu. Tap > > **Settings** > **Display** tab > **Auto-rotate screen**.

Capture Screenshots

You can use your phone's power and volume buttons to capture screenshots.

- Press and hold the **Power/Lock Button** and **Volume Down Button** at the same time to capture a screenshot of the current screen.
  - The current screenshot will be captured and stored in the Screenshots album in the phone's Gallery. Tap > > **Gallery**.

Applications

The following is a listing of the default applications available on your phone.

Launch Applications

All installed apps can be accessed and launched from the apps list.

1. Tap > .

❖ The apps list opens.

2. Tap an app icon to launch the corresponding application.

❖ The application opens.

Apps List

The apps list expands to include any apps you download and install on your phone. The following table outlines the primary apps that have been preinstalled on your phone.

App	Function/Service
Google	Access the Google applications.
Calculator	Launches the Calculator application.
Calendar	Launches the Calendar application that can sync to either your Google or Outlook® work calendar. Events can only be synched to a managed account.
Camera	Launches the Camera.
Chrome	Launches the Chrome web browser.
Clock	Access the Clock application.
Contacts	Displays the Contacts that can be synchronized with your phone from either your Google or Outlook account. Contacts can only be synched to a managed account.
Downloads	Launches the Downloads application where you can view, reopen, or delete what you've downloaded.
Email	Provides access your POP3, IMAP, and Exchange Server (Outlook) email accounts. Also provides access to your Gmail account.
Emergency Alert	Provides access to your emergency messages and it's settings.
File Manager	Allows you to manage files in your internal memory and SD card (if available).

Gallery	Displays a Gallery of camera images and video saved on your phone.
LG Backup	Allows you to perform backup and restore your user data and settings on the phone into internal storage.
Messaging	Provides access to your text and multimedia messages.
Music	Launches the Music Player.
Phone	Accesses the dial pad to make calls.
Photo	Displays a Gallery of camera images and video saved on your phone.
Play Store	Browse, search for, and download applications from the Google Play Store app.
QuickMemo+	Allows you to take screen shots and write a memo using the images.
Settings	Accesses the phone's Settings menu.
LG SmartWorld	Launches the LG SmartWorld app.
Tasks	Allows you to create a task and to synchronize with MS Exchange account.
Voice Command	Allows you to perform various actions by speaking.
Voice Recorder	Launches Voice Recorder application and lets you record and play the sound files.
Voicemail	Launches the visual voicemail app.
Weather	Launches the Weather application.

Boost 411	Boost 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or show times; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.
Boost Music	Discover millions of DRM-free music tracks, ringtones, and ringback tones from Boost's official music store and player.
Boost Wallet	Boost Wallet is a quick and easy way to make payments with cash directly from your Boost Mobile phone. Send money, pay bills and top-up your mobile phone account balance.
Boost TV	Watch live and on demand entertainment from popular broadcast and cable networks, news channels and primetime TV shows.
Boost Zone	Stay connected to all the latest news and information from Boost. Included here are news, feedback, featured applications and tips/tricks for your device.

Phone Number

Follow the instructions below to display your phone's wireless phone number.

1. Tap > > **Settings** > **General** tab.
2. Tap **About phone**.
3. Tap **Status**.
   - ❖ You will see the number listed under **My phone number**.

Airplane Mode

Airplane mode turns off all functions that emit or receive signals, while leaving your phone on so you can use apps that don't require a signal or data.

To turn on airplane mode:

1. Press and hold the **Power/Lock Button** to display the phone options menu.
2. Tap **Turn on Airplane mode** > **OK**.
   - ❖ Your phone is now in airplane mode. You will see the airplane mode icon in the status bar.

Tip: You can also access airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** > **OK**.

To turn off airplane mode:

1. Press and hold the **Power/Lock Button** to display the phone options menu.
2. Tap **Turn off Airplane mode**.

❖ Your phone's wireless connection features are now restored.

Tip: You can also access airplane mode through the status bar menu. Drag the status bar down and tap **Airplane mode** .

Enter Text

You can type on your phone using one of the available touchscreen keyboards or Google voice typing.

Touchscreen Keyboards

Your phone offers you a choice of touchscreen keyboards for entering text. The keyboard appear automatically onscreen when you tap a text entry field, and they can be used in either portrait or landscape mode.

The methods available include:

- **Google Keyboard** allows you to use a traditional QWERTY setup to enter text. Additional options expand your ability to enter text faster and more accurately.
- **Google voice typing** allows to use Google voice recognition to convert speech to text.
- **LG Keyboard** allows you to use a LG keyboard to enter text.

Note: Keyboard layouts and options may change depending on where you're using them. For example, if you're entering text to do a Web search, a search icon may be available instead of an enter key.

To change the keyboard:

1. From any screen where you can enter text, tap the input field to reveal the keyboard.
2. Drag the Status Bar down and tap **Change keyboard**.

QWERTY Keyboard

You can enter text using the on-screen keyboard. The on-screen keyboard appears on the screen when you tap an available text entry field.

Phone Keyboard

When ATX is off, to enter text, tap the key labeled with the desired letter until it appears on the screen. For example, tap 2 ABC once for "a", twice for "b", or three times for "c".

Tips for Editing Text

Your phone gives you many options to make entering text easier, including copying, cutting, and pasting text, using voice-to-text input, customizing the user dictionary, using predictive text, and more.

To cut/copy and paste:

1. Touch and hold a word to highlight it.
2. Drag the blue highlight markers to highlight the text you want.

   – or –

   To select all the text, tap **Select all** in the context menu.

   - To cancel the selection, simply tap unselected text or empty area.
3. Tap **Cut** or **Copy** in the context menu.
4. Place the cursor on the location where you want to paste the text.
5. Touch and hold the text field and tap **Paste**. The text that you pasted also remains in the phone's memory (temporarily), so you can paste that same text in another location.

Move Cursor Using the Space Bar

Touch and hold the **Space Key** and slide your finger to the left or right to move the cursor.

Split Keyboard Using Gesture

The split keyboard feature allows you to use both hands to type while in landscape view. Each half of the keyboard withdraws to the left and right of the screen. Place both thumbs on the keyboard and slide them outwards in opposite directions.

To change the keyboard height:

1. Tap > **Keyboard height and layout** > **Keyboard height**.
2. Drag the blue bar to adjust the keyboard height.

To change the bottom row keys:

1. Tap > > **Settings** > **General** tab > **Language & keyboard** > **LG Keyboard** > **Keyboard height and layout** > **QWERTY keyboard layout**.
2. Drag to add or delete keys or change the order. To change to another character on the visible key, tap the key and choose the desired character that you want displayed.

Note: This function does not support some languages.

Google Account

You will need a Google Account to access several phone features such as Gmail, Google Maps, Hangouts, and the Google Play applications. Before you are able to access Google applications, you must enter your account information. These applications sync between your phone and your online Google Account.

Google Account Cautions

Be sure not to forget your Google Account ID or password.

Create a Google Account

You must create and/or sign into a Google Account to use Gmail, Google Hangouts™, Google Calendar™, and other Google Apps. Signing into a Google Account is also necessary to download applications from the Google Play Store app to sync your data (if applicable) with the Google servers, and to take advantage of any other available Google services on your phone.

If you don't have a Google Account, you will be prompted to create one. If you have an enterprise account through your company or other organization, your IT department may have special instructions on how to sign into that account.

Create a Google Account Online

1. From a computer, or from your phone's Browser, navigate to www.google.com.

2. On the main page, tap or click **Sign in** > **Create an account**.
3. Follow the on-screen prompts to create your free account.
4. Log into your provided email address, locate the email from Google, and respond to the new email to both confirm and activate your new account.

Create a Google Account Using Your Phone

1. Tap ◯ > ⊛ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **ADD ACCOUNT**.
2. Tap **Google** and then tap **Or create a new account**.
3. Follow the prompts to set up your account. Tap **NEXT** to proceed between steps, which may include:
   - Enter your **First name** and **Last name**.
   - Enter a desired **Username**.
   - Enter and reenter a password.
   - Create a security question and answer, enter a secondary email address to help you recover your password if you ever lose it.
   - On the Finish account screen, select your Web history and additional Google Play options.
   - Enter the letters from the Authenticating screen.
   - After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap **Sync now**.
4. Tap **Finish setup**.

❖ You are signed in to your Google Account, and your phone will synchronize the selected items.

Note: When setting up a new Google Account, either on your phone or online, you will be prompted to add a secondary email address. Enter a second Gmail address or any other email address from which you currently send and receive email. This address is used to authenticate your account should you ever encounter problems or forget your password. It is strongly encouraged for Android users so you can regain access to Google services and purchases on your phone.

Sign into Your Google Account

If you have a Google Account but have not yet signed in with your phone, follow these instructions to sign in to your Google Account.

1. Launch an application that requires a Google Account (such as Play Store or Gmail).
2. Enter a Google Account and tap **NEXT**.

Note: If you do not already have a Google Account, tap **Or create a new account** and follow the on-screen prompts to create your new account.

3. Enter your Password and tap **NEXT**.

4. Select if you want to back up your phone's apps, app data, settings, and Wi-Fi passwords and tap **NEXT**.

5. Checkmark the entries you want to set up payment info (if necessary) and tap **NEXT**.

Your phone then communicates with the Google servers to confirm your information.

Google Play Store

Google Play™ is the place to go to find new Android apps, books, movies, and music for your phone. Choose from a wide variety of free and paid content ranging from productivity apps and games to bestselling books and blockbuster movies and music. When you find what you want, you can easily download and install it on your phone.

To access the Google Play store app, you must first connect to the Internet using your phone's Wi-Fi or mobile data connection and sign in to your Google Account. See Chrome Browser and Sign into Your Google Account for details.

Installing Applications

Many different kinds of applications can be installed on your phone from Google Play (provided by Google Inc.). Boost Mobile is not responsible in any way for user-installed applications (quality, reliability, legality, fitness for a purpose, credibility, accuracy, etc.) or resulting malfunctions (viruses, etc.).

Important: Our policies often do not apply to third-party applications. Third-party applications may access your personal information or require us to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Find and Install an App

When you install apps from Google Play app and use them on your phone, they may require access to your personal information (such as your location, contact data, and more) or access to certain functions or settings of your phone. Download and install only apps that you trust.

1. Tap > > **Play Store** .

2. Browse for an application. Once you have decided on one, tap it to view its details.

3. Read the application descriptions and comments.

4. Tap **INSTALL** (for free applications) or the price button (for paid applications).

Warning: Use caution with applications which request access to any personal data, functions, or significant amounts of data usage times.

5. Read the app's access requirements and tap **ACCEPT** if you agree to them.

6. Check the progress of the current download by opening the Notifications Panel.
7. You will be notified when the item is downloaded and installed on your phone.
8. On the Play Store screen, tap ≡ > **My Apps**, tap the installed application in the list, and then tap **OPEN**.

Purchasing Applications

Purchase apps at your own risk. [Sprint, Boost, Virgin Mobile, etc.] is not responsible for any harm to you or third parties resulting from the use of purchased applications.

Request a Refund for a Paid App

If you are not satisfied with an app, you can ask for a refund within 15 minutes of the purchase. Your credit card is not charged and the app is uninstalled from your phone.

If you change your mind, you can install the app again, but you can't request a refund a second time.

1. Tap ○ > ⊞ > **Play Store** .
2. Tap ≡ > **My Apps**.
3. Tap the app to uninstall for a refund.
   - ❖ The details screen for the app opens.
4. Tap Refund, and then tap **Yes** to confirm.
   - ❖ Your app is uninstalled and the charge is canceled.

Update an App

Depending on your settings, many apps will update automatically, or you can update apps directly from the Play Store app.

Update an App Directly

1. Tap ○ > ⊞ > **Play Store** .
2. Tap ≡ > **My apps**.
3. Tap the app you want to update, and then tap **UPDATE** > **ACCEPT**.
   - ❖ The app update is downloaded and installed.

Set Automatic App Updates

1. Tap ○ > ⊞ > **Play Store** .

2. Tap ≡ > **Settings**.
3. Tap **Auto-update apps** and select an option.
   - ❖ The app is set to update automatically whenever an update becomes available (depending on your settings).

Note: Automatic updates are unavailable for some apps.

Uninstall an App

You can uninstall any app that you have downloaded and installed from Google Play.

1. Tap ○ > ⊞ > **Play Store** .
2. Tap ≡ > **My apps**.
3. On the Installed screen, tap the app you want to uninstall, and then tap **UNINSTALL** > **OK**.
   - ❖ The app is uninstalled and removed from your phone.

Get Help with Google Play

The Google Play store app offers an online help option if you have questions or want to know more about the app.

1. Tap ○ > ⊞ > **Play Store** .
2. Tap ≡ > **My apps**.
   - ❖ The Web browser will take you to the Google Play Help Web page, where you will find comprehensive, categorized information about Google Play.

Lock and Unlock Your Screen

Your phone allows you to quickly turn the screen off when not in use and to turn it back on and unlock it when you need it.

Turn the Screen Off When Not in Use

- To quickly turn the screen off, press the **Power/Lock Button**. Pressing the **Power/Lock Button** again or receiving an incoming call will turn on your phone screen and show the lock screen.

To save battery power, the phone automatically turns off the screen after a certain period of time when you leave it idle. You will still be able to receive messages and calls while the phone's screen is off.

Note: For information on how to adjust the time before the screen turns off, see Display Settings.

Turn the Screen On and Unlock It

1. To turn the screen on, press the **Power/Lock Button**.

❖ The lock screen appears.

2. Swipe your finger across the screen to unlock it.

❖ The screen is unlocked.

- If you have set up a screen lock, you will be prompted to draw the pattern or enter the password or PIN. See Select Screen Lock.

Unlock Your Screen Using the Knock Code Feature

The Knock Code feature allows you to create your own unlock code using a combination of knocks (or taps) on the screen.

To activate the Knock Code feature:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen**.
3. Tap **Select screen lock** > **Knock Code**.
4. Use the 2x2 grid to create a sequence of knocks (or taps) to set your knock code.

Note: You have to create a Backup PIN as a safety measure in case you forget your unlock sequence.

To unlock the phone using Knock Code:

- While the screen is off, tap the same sequence you established anywhere on the screen. The Home screen will be accessed directly.

Update Your Phone

From time to time, updates may become available for your phone. You can download and apply updates through the **Settings** > **General** tab > **System updates** menu.

⚠ Software Update Cautions

During update: The phone cannot be used until the software update is complete. It may take time to update your phone's software.

Signal during update: Update your phone where signal reception is good, and do not change location during the update process. Make sure the battery is adequately charged before beginning an update. A weak signal or low battery during an update may cause the update to fail. An update failure may disable the phone.

Other functions during update: Other phone functions cannot be used during a software update.

Update Your Phone Software

You can update your phone's software using the System Update option.

Before Updating Your Phone

Updating your phone may result in a loss of saved data depending on the condition of your phone (malfunctioning, damaged, water seepage, etc.). You must back up all critical information before updating your phone firmware.

Back Up All Data Prior to Update

To back up your Gmail information:

1. Tap > > **Settings** > **General** tab > **Accounts & sync** > **Google**.
2. Tap the **Auto-sync** option to enable the feature (checkmark).
   - If the Auto-sync option is on, email, Calendar and Contacts automatically synchronize whenever a change is made.
   - If the Auto-sync option is off, tap the sync icon within the account field to reveal the account's synchronization settings screen.
3. Tap > **Sync now** to sync your Google Account information.

To back up your Exchange Mail information:

1. Tap > > **Settings** > **General** tab > **Accounts & sync** > **Microsoft Exchange**.
2. Tap > **Sync now** to sync your Microsoft Exchange account information.
   - Toggle the onscreen checkmark to manually synchronize the desired parameters (Contacts or Calendar).

To back up stored text messages:

1. Tap > > **Messaging** .
2. Select the text message from the list to view the message thread.
3. Touch and hold on a portion of the text message from the string.

❖ The Message options context menu appears.

Note: You can back up stored text messages by forwarding them to your own phone number. Open the messages after you have updated your firmware.

4. Tap **Forward**.
5. Enter your phone number and tap **Send**.

To restore your Google apps following the update:

1. Tap ◯ > ⊞ > **Play Store** .
2. Tap ☰ > **My apps** > **ALL** tab.
3. Scroll through the list of previously downloaded Google apps and choose those you wish to reinstall.
4. Follow the onscreen instructions.

Note: Your Google app purchases are reloaded remotely and can be re-installed after the update is applied.

As an added precaution, to preserve any data on your microSD card, please unmount it from your phone prior to starting the update process. Tap ◯ > ⊞ > **Settings** > **General** tab > **Storage** > **Unmount SD card**.

Update Your Phone's Software

Once you have backed up all your data, use the Update now option to update your phone's software.

1. Tap ◯ > ⊞ > **Settings** > **General** tab > **System updates**.
2. Tap **Update LG software** > **CHECK FOR UPDATE**.
   - ❖ Your phone automatically downloads and installs any available updates. You may be required to power your phone off and back on to complete the software upgrade.

Alternatively, you can access system updates through the notification panel.

1. Locate the **System Update Available** icon in notifications.
2. Pull down the status bar.
3. Tap to open the System Updates screen.
4. Tap **Download** and follow the onscreen instructions.
   - ❖ The downloading icon appears within the status bar to indicate the phone is downloading the necessary files.
5. Tap **Restart** and install to complete the process.

Confirm Your Current Phone Software

1. Tap ◯ > ⊞ > **Settings** > **General** tab > **About phone**.
2. Locate the Software version read-only field.

Update Your Profile

This option allows you to automatically update your online user profile information. If you choose to change your user name and select a new one online, you must then update the user name on your phone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **System updates** > **Update profile**.
2. Follow the onscreen instructions.
   - ❖ The phone will download and install the profile update and you will see a confirmation when complete.

Note: If your data services or account syncing ever seems to go out unexpectedly, use this feature to reconnect with the network.

Update Your PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **System updates** > **Update PRL**.
2. Follow the onscreen instructions.
   - ❖ The phone will download and install the PRL update and you will see a confirmation when complete.

Your Phone's Home Screen

The following topics describe how to use and customize your phone’s home screen, understand the status bar, and use the notifications window.

Home Screen Basics

The home screen is the starting point for your phone’s applications, functions, and menus. You can customize your home screen by adding application icons, shortcuts, folders, widgets, and more.

Home Screen Layout

Your home screen extends beyond the initial screen. Swipe the screen left or right to display additional screens.

Item	Description
Notifications	Displays your current notifications.
Phone App	Tap to open the dial pad. Also provides additional tabs to access Call logs, Contacts, Favorites, and Groups.
Back Key	Tap to return to the previous screen.
Home Key	Tap to display the main home screen.
Recent Apps Key	Tap to access a list of your most recently-used apps. Touch and hold to access menu options.
Apps Launcher	Tap to open the Application screen to view installed applications.
Application Icons	Tap an icon (application, folder, etc.) to open and use it.
Widget	Widgets are self-contained apps that display on a home screen. Unlike a shortcut, the Widget works like as an onscreen application.
Status Bar	Shows device status information including the time, signal strength, battery status, and notification icons.

Extended Home Screens

In addition to the main home screen, your phone features extended home screens to provide more space for adding icons, widgets, and more. Swipe across the screen to move from the main screen to an extended screen. The small circles above the primary shortcuts let you know your current screen position.

- Tap the **Home Key** ◯ to display the main home screen.

To go directly to a particular screen:

1. From any screen, pinch the screen to display thumbnail images of all screens.

2. Tap the screen you want to open.

Status Bar and Notification Panel

Your phone's status and notifications are available at a glance at the top of the screen.

Status Bar

The status bar at the top of the home screen provides phone and service status information on the right side and notification alerts on the left. To view the notification panel or access the quick settings menu, pull down the status bar from the top of the screen.

Status Bar Layout

Main Status Icons

Icon	Status
	Bluetooth® active
	GPS active
	Wi-Fi® active
	Downloading
	Vibrate
	Network (full signal)
	Network (roaming)

	4G LTE data service
	3G (data service)
	Airplane mode
	Sync active
	Alarm set
	Battery (charging)
	Battery (full charge)

Main Notification Icons

Icon	Notification
	Missed call
	New voicemail
	New email
	New Gmail
	New text or MMS message
	New Hangout message
	New Boost Zone message
	Event
	USB connection
	Alarm

	Warning
	Update available
	Update downloading
	Update successful
	Keyboard active
	More notifications available (pull down to view)

Note: Additional notification icons may appear. All notifications may be accessed through the notification panel.

Notification Panel

Your phone's notifications appear at the left side of the status bar, and you can access the full notification panel by pulling down the status bar. From there, you can check notifications, download updates, open messaging apps, use the quick settings menu, and more.

Open the Notification Panel

- Pull down the status bar. (Slide your finger down from the top of the screen.)
  - ❖ The notification panel opens. To check notifications, tap an item in the list.

Close the Notification Panel

- Slide the notification panel up. (Slide your finger up from the bottom of the screen.)

  – or –

  Tap **Back** ◁ to close the notification panel.

Notification Panel Layout

The notification panel gives you access both to notifications and the quick settings menu.

Customize the Home Screen

Learn how to set the wallpaper and add, move, or remove shortcuts, widgets, and folders from the home screen.

Operations for Rearranging the Home Screen

- **Moving Widgets and Icons**: From home, touch and hold an item and then drag it to the desired location.
- **Deleting Widgets and Icons**: From home, touch and hold an item and then drag it to **Remove** .
- **Displaying the Home Screen Menu**: From home, touch and hold an empty space to display the home screen menu. Menu options include Wallpapers, Widgets, and Home screen settings, and you also have the option to add or remove home screens.

Change the Wallpaper

Select and assign your phone's background wallpaper.

1. Tap , touch and hold an empty space, and then tap **Wallpapers**.
   - You can also access the wallpaper menu through settings. Tap > > **Settings** > **Home screen**/**Lock screen** > **Wallpaper**.
2. Tap an option to select the wallpaper.
   - **Home screen** to set the background wallpaper for your home screen. Select from **Wallpaper gallery**, **Gallery**, **ID wallpapers**, **Live wallpapers**, and **Photos**.
   - **Lock screen** to set the wallpaper for your phone's lock screen. Select from **Wallpaper gallery** or **Gallery**.
3. Select a wallpaper and tap **Set wallpaper**.
   - ❖ The wallpaper is set.

Note: If you select **Gallery**, you will need to select an album and a picture. Once selected, use the crop tool to resize and position the image and then tap **Done**.

Note: If you select **Live Wallpapers**, before you tap **Set wallpaper**, you can tap **Settings** to select custom animation settings, etc., for the live wallpaper.

Add Shortcuts to the Home Screen

You can add shortcuts for quick access to favorite apps from the home screen.

1. Tap > .
   - ❖ The Apps list opens.
2. Touch and hold an app icon.
   - ❖ The icon will disengage and you will see thumbnails of your home screens.
3. Drag the icon to an empty location on one of the home screens.

- The shortcut is added to the home screen.

Add Widgets to the Home Screen

You can add widgets to your phone's home screen. Widgets are self-contained apps that display on a home screen. Unlike a shortcut, the Widget works like as an onscreen application. There are all kinds of widgets, including links to a specific contact, Internet bookmarks, Facebook® status windows, Gmail and email accounts, and many others.

1. Tap ◯ > ⊛.
   - The Apps list opens.
2. Tap the **Widgets** tab at the top of the Apps list.
3. Touch and hold a widget icon.
   - The icon will disengage and you will see thumbnails of your home screens.
4. Drag the icon to an empty location on one of the home screens.
   - The widget is added to the home screen.

Add Folders to the Home Screen

You can group home screen shortcuts into folders for convenient access.

1. Tap ◯, touch and hold a shortcut you want to place in a folder, and then drag it.
   - A new folder is created.
2. To add more app shortcuts to the folder, touch and hold a shortcut and drag it on top of the new folder.
   - The new shortcut is added to the folder.

Change Folder Names

Once you have added folders, you can change the name easily from the folder display.

1. Tap ◯, tap the folder to open it, and then tap the folder name.
2. Type a new name and then tap **OK**.

Making Connections

The following set of topics will cover your phone's ability to help you make connections, from phone calls and maintaining contacts, to text messages, email, Internet, and international services.

Phone Calls and Voicemail

The following topics outline the use of your device's phone app to place and receive calls, use voicemail, set up and manage contacts, and more.

Place and Answer Calls

The following topics describe how to directly dial calls, how to answer incoming calls, and how to use the in-call screen options.

Adjust In-Call Volume

- **Adjusting Call Volume**: Press the **Volume Buttons** during the call.

Troubleshooting

Question: Difficulty during call.

Answer 1: It may not be possible to make a call properly in a noisy location.

Answer 2: When calling using Speaker, check the call volume. Raising the call volume may make calling difficult.

Question: Sound pops momentarily during a call.

Answer: Are you changing location while calling? Sound pops when signal is weak and the phone switches to a different area.

Emergency Call Cautions

Emergency calls are restricted in Airplane mode.

Call Using the Phone Dialer

The most "traditional" way to place a call is by using the phone's dialer screen.

1. Tap > **Phone** > **Dial** tab.

2. Enter a phone number using the on-screen dialpad and tap .
   - If you enter a wrong number, tap to erase digits one by one.
   - To erase the entire number, touch and hold .
   - You can open other applications during a call. The will appear in the Status Bar while the call is underway.
   - Press the **Volume Up**/**Down Buttons** to adjust the call volume.

- Use the on-screen buttons to add another call, put a call on hold, to use the speakerphone, and for other options, as described in In-Call Screen Layout and Operations.

3. Tap to end the call.

Tip: To redial your last outgoing call, follow step 1 to access the Dialer, tap the **Call logs** tab, locate the call entry and tap .

You can also make calls from your Contacts list and from the Call logs.

Call Emergency Numbers

You can place calls to 9-1-1 even if the phone's screen is locked or your account is restricted.

To call the 9-1-1 emergency number when the phone's screen is locked with a screen lock:

1. From the lock screen, tap **Emergency call**.
2. Tap 9 1 1 .
   - As long as you are in an area covered by wireless service, the emergency call is placed.

To call the 9-1-1 emergency number normally or when your account is restricted:

1. Unlock the screen. For more information, see Lock and Unlock Your Screen.
2. Tap > **Phone** > **Dial** tab.
3. Tap 9 1 1 .
   - As long as you are in an area covered by wireless service, the emergency call is placed.

Enhanced 9-1-1 (E 9-1-1) Information

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E 9-1-1 emergency location services where available.

When you place an emergency 9-1-1 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: Always report your location to the 9-1-1 operator when placing an emergency call. Some designated emergency call takers, known as Public Safety Answering Points (PSAPs), may not be equipped to receive GPS location information from your phone.

Answer Phone Calls

The following information lets you know how to answer incoming calls, mute the ringer on incoming calls, reject incoming calls, and more.

When you receive a phone call from a contact, the Incoming call screen appears and displays the caller ID icon, name, and phone number of the calling party. When you receive a phone call from someone who

is not stored in People, only the default caller ID icon and phone number appear on the Incoming call screen.

Note: If your phone is turned off, all calls automatically go to voicemail.

Answer an Incoming Call

1. When a call arrives, drag in any direction to answer it.
2. To end the call, tap .

Mute the Ringing Sound

To mute the ringer without rejecting the call, you can do any of the following:

- Press the **Volume Down Button**.
- Place the phone face down on a level surface.

Reject an Incoming Call

- When a call arrives, drag in any direction to reject it.
  - The ringtone or vibration will stop and call will be sent directly to voicemail.

Reject a Call and Send a Text Message

You can reject an incoming call and automatically send a text message to the caller.

1. When a call arrives, slide **Reject call with message** up from the bottom of the screen.
   - The ringtone or vibration will stop and you will see a list of preset text messages.
2. Tap one of the messages to send it to the caller.
   - The selected message will be delivered to the caller.
     - You can edit the reject messages through the Call settings menu. From the phone app, tap > **Call settings** > **Decline with message** and edit or create the reject messages.

In-Call Screen Layout and Operations

While you're on a call, you will see a number of onscreen options. Tap an option to select it.

In-Call Screen Layout

Tap options to activate them during a call.

- **Add call** to initiate a 3-way call.

- **End** to end the current call.
- **Dialpad** to display the dialpad to enter additional numbers, for example, an extension or access code.
    - For example: When you call your bank's 800 number, use your dialpad to enter your account number and PIN.
- **Speaker** to route the phone's audio through the speaker (On) or through the earpiece (Off).
    - Activate the speaker to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume buttons.)
    - Deactivate the speaker to use the phone's earpiece.

Warning: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

- **Mute** to mute the microphone during an active call. Tap again to unmute the microphone.
- **Bluetooth** (Only available when a Bluetooth headset is connected to your phone) to route the phone's audio through a connected Bluetooth headset (On) or through the speaker (Off). For details about pairing the phone with a Bluetooth headset.
    - When the call is routed to a Bluetooth headset, the current call area shows the Bluetooth call icon ( ).

Note: The Headset button is activated to show the current call is routed to the connected Bluetooth headset.

    - To route the current call back to the phone, tap **Bluetooth** to temporarily use the phone. Tap it again to route the call back to the connected Bluetooth headset.
    - When Bluetooth or the Bluetooth headset is turned off, the call is routed through either the earpiece or speaker and shows ( ).
- Tap during a call to display a list of additional in-call features:
    - **Contacts**: Display your contacts list.
    - **QuickMemo+**: Open the QuickMemo+ app.
    - **Messaging**: Opens the Messaging app.

Place a Call from Contacts

You can place phone calls directly from entries in your Contacts list.

1. Tap > **Phone** to display the phone app.

2. Tap the **Contacts** tab to display the Contacts list.
3. Tap a contact.
4. Tap **Call** next to the number you want to call.
5. To end the call, tap .

Call from Call Logs

The Call logs list lets you quickly place calls to recent incoming, outgoing, or missed numbers.

1. Tap > **Phone** to display the phone app.
2. Tap the **Call logs** tab to display the Call logs list.
3. Tap an entry to display the call details.
4. Tap **Call** to place a call.
5. To end the call, tap .

Voicemail

The following topics describe how to set up and use your phone's voicemail and visual voicemail features.

Voicemail Setup

You should set up your voicemail and personal greeting as soon as your phone is activated. Always use a password to protect against unauthorized access. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

1. Tap > **Phone** > **Dial** tab.
2. Touch and hold 1 to dial your voicemail number.
3. Follow the system prompts to:
   - Create your password.
   - Record your name announcement.
   - Record your greeting.

Important: **Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Visual Voicemail Setup

This topic describes the Visual Voicemail feature of your phone's service, as well as the steps required to set up Visual Voicemail on your phone.

About Visual Voicemail

Visual Voicemail gives you a quick and easy way to access your voicemail. Now you can find exactly the message you are looking for without having to listen to every voicemail message first. This feature periodically goes out to your voicemail, and gathers the caller information from all of the current voicemails. It then populates a list with the caller name and number, along with the length of time and priority level of the voicemail message.

Set Up Visual Voicemail

Setting up Visual Voicemail follows many of the same procedures as setting up traditional voicemail. You should set up your voicemail and personal greeting as soon as your phone is activated. Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off.

Note: To set up your traditional voicemail box, see Voicemail Setup.

1. Tap ◯ > ⊞ > **Voicemail** .

   ❖ You'll see a Welcome to Visual Voicemail screen.

2. Scroll through the introduction screens to view a brief explanation of visual voicemail services.
3. At the end of the welcome screens, you'll come to a Personalize your voicemail prompt.
4. Tap **Personalize now** and follow the system prompts to:
   - Create a password (part of standard voicemail).
   - Record your name announcement.
   - Record your greeting.

Important: **Voicemail Password** – It is strongly recommended that you create a password when setting up your voicemail to protect against unauthorized access. Without a password, anyone who has access to your phone is able to access your voicemail messages.

Review Visual Voicemail

Visual Voicemail lets you easily access and select which messages you want to review.

1. Tap ◯ > ⊞ > **Voicemail** .

   ❖ You will see the voicemail inbox.

2. Tap a message to review it.

Tip: There are several icons at the bottom of the review screen for maintenance, storage, messaging, and other options. For an explanation of all your options, tap **Menu** > **Help** > **Visual Voicemail Menu**.

Listen to Multiple Voicemail Messages

When you are done listening to a voicemail message you can easily access other voicemail messages without returning to the main voicemail screen.

1. Listen to the current voicemail message.
2. Swipe your finger left or right to display the next or previous message.
   - ❖ The next or previous message will begin playing automatically.

You can navigate through voicemail messages as frequently as you'd like. You can even move to the next or previous message before you're finished listening to the current one.

Visual Voicemail Options

Use the following options to access and configure your Visual Voicemail options.

1. Tap > > **Voicemail**.
2. From this initial screen, you can:
   - Tap to compose a new voicemail message.
   - Tap **Inbox** to view the voicemail messages in other folder: **Inbox, Trash, Archive**, etc.
   - Tap to access **Search, Settings, Help**.
   - Tap to select multiple messages to delete, save, or mark as unread/read.
   - Tap to compose a new avatar message.

Configure Visual Voicemail Settings

The Visual Voicemail settings menu lets you access settings for notifications, pictures, greetings, and more.

1. Tap > > **Voicemail**.
2. Tap > **Settings** and select from the following:
   - **Avatar**
     - **Disable Avatar** to disable Avatar compose features and content store.
     - **Avatar Facebook Ad Signature** to enable avatar advertising signature when posting on Facebook.

    - **SMS delivery** to allow sending SMS message to recipients who do not have Avatar capability.

- **Display**
    - **Themes** to choose the type of theme used for the application.
    - **Display name** to enter a name to identify yourself to people when replying or forwarding messages.
- **Help** to see the visual voicemail help.
- **Preferences**
    - **Manage subscription** to subscribe and unsubscribe from the visual voicemail premium monthly subscription service. This may take a minute.
    - **Auto forward to email** to send a copy of new messages to an email address of your choice.
    - **Personalize voicemail** to change your voicemail greeting for incoming calls and update password.
    - **Transcription language** to choose the transcription language (if available).
    - **Delete messages** to set Visual Voicemail to permanently delete messages from the Trash folder after a specific number of days.
    - **Transcriptions displayed** to transcribe Voicemails from voice to text.
    - **Disable Free Trials** to opt out of future free trials.
    - **SMS delivery of Voice message** to allow voice message delivery via SMS to recipients who do not have VoiceSMS capability always.
- **Sound**
    - **Notifications** to determine how you are notified of new voicemails. Set the notification sound and vibrate option.
    - **Speakerphone** to automatically turn the speaker on or off.
- **Updates** to search for an upgrade to your Visual message software.
- **About Voicemail** to view build information about the current visual voicemail application.

Change Your Main Greeting via the Voicemail Menu

Your main greeting can be changed directly via the Visual Voicemail system. This direct access saves you from having to navigate within the voicemail menu.

1. Tap ○ > ⊞ > **Voicemail** .

2. Tap > **Settings** > **Preferences** > **Personalize voicemail**.

3. Tap **OK** to connect to the voicemail system. Follow the prompts to change your current greeting.

Edit the Display Name via the Voicemail Menu

From your Visual Voicemail menu, you can quickly change the name or number attached to your voice messages.

1. Tap > > **Voicemail** .

2. Tap > **Settings** > **Display** > **Display name**.

3. Tap the existing identification field and enter a new identifying name or number (used to identify you to recipients of your voice messages).

4. Tap **OK** to save your information.

Optional Calling Services

The following topics outline additional voice-related services available with your phone, including Wi-Fi calling, call services and more.

Wi-Fi Calling

Wi-Fi Calling uses Wi-Fi networks to help improve voice and data coverage. It sends and receives calls and text messages over a connected Wi-Fi network and may offer better coverage in buildings and areas of poor cellular reception.

Set Up Wi-Fi Calling

Enable or Disable Wi-Fi Calling

Caller ID Blocking

Caller ID identifies a caller before you answer the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Tap > **Phone** > **Dial** tab.

2. Tap * 6 MNO 7 PQRS .

3. Enter a phone number.

4. Tap .

   ❖ Your caller information will not appear on the recipient's phone.

To permanently block your number, call Boost Customer Service.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding two beeps. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available).

To respond to an incoming call while you're on a call:

- Swipe in any direction. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Tap **Swap calls**.

Note: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing * 7 0 before placing your call. Call Waiting is automatically reactivated once you end the call.

Conference Calling

With conference calling, also known as 3-way calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. On the dial pad screen, enter a number and tap (or place a call from Log or Contacts).
2. Once you have established the connection, tap **Add call**, and dial the second number (or place the call from Logs or Contacts).
   - ❖ This puts the first caller on hold and dials the second number.
3. When you're connected to the second party, tap **Merge calls**. Your conference call is now in session.
4. To end the three-way call, tap .

Note: If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

Note: You are charged a higher rate for calls you have forwarded.

To activate Call Forwarding:

1. Tap > **Phone** > **Dial** tab.
2. Tap * 7 2 .
3. Enter the area code and phone number to which you want your calls forwarded.

4. Tap .

   ❖ You will hear a tone to confirm the activation of Call Forwarding. All calls to your wireless number will be forwarded to the designated phone number.

To deactivate Call Forwarding:

1. Tap > **Phone** > **Dial** tab.
2. Tap * 7 2 0 .
3. Tap .

   ❖ You will hear a tone to confirm the deactivation.

Call Settings

Your phone's Call Settings menu lets you configure your voicemail options and a number of other settings for the phone application.

Call Settings Options

Use the Call Settings menu to adjust the following settings:

Setting	Description
Voicemail	You can configure your voicemail settings. For details on Voicemail settings, see Configure Visual Voicemail Settings.
Smart dialing	Activate to make a call to the U.S. from abroad without entering the national code. Touch and hold 0 or tap the contact.
Call reject	You can set call rejection and manage the reject list.
Decline with message	You can send out a simple text message when you want to ignore an incoming call and respond to the caller with a text instead. You can add or edit quick messages.
Auto answer	Allows you to set the time before a connected hands-free device automatically answers an incoming call.

TTY mode	A TTY (also known as a TDD or Text Telephone) is a telecommunications phone that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone. Your phone is compatible with select TTY phones. Please check with the manufacturer of your TTY phone to ensure that it is compatible with digital cell phones. Your phone and TTY phone will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY phone, contact your TTY phone manufacturer to purchase the connector cable.
Hearing aids	Tap to place the checkmark to turn on hearing aid compatibility.
Proximity Sensor	When receiving and making calls, this sensor automatically turns the backlight off and locks the touch keypad by sensing when the phone is near your ear. This extends battery life and prevents the touch keypad from activating unintentionally during calls.
Save unknown numbers	You can set the phone to save the phone numbers not saved in Contacts yet.
Power key ends call	You can set the phone to end calls with Power/Lock Button on the call screen.
Silence Incoming calls	You can set the phone to silence incoming calls by just flipping the phone.

Use the Call Settings Menu

1. Tap ◯ > **Phone** .

   ❖ The phone app opens.

2. Tap > **Call settings**.

   ❖ The call settings menu appears.

3. Configure your options.

   - Tap a menu item to display its options.
   - Select your options and follow the prompts to set them.

   ❖ Your call settings options are set.

TTY Mode

A TTY (teletypewriter, also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it supports digital wireless transmission. Your phone and TTY device will connect using a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Tap ◯ > **Phone** > **Dial** tab.
2. Tap ⋮ > **Call settings** > **TTY mode**.
3. Tap **TTY Full**, **TTY HCO**, or **TTY VCO** to turn TTY mode on.

   – or –

   Tap **TTY Off** to turn TTY mode off.

❖ Your phone's TTY mode is set.

Note: When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

Warning: **9-1-1 Emergency Calling** – It is recommended that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 9-1-1 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to TTY equipment or software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Contacts

The Contacts application lets you store and manage contacts from a variety of sources, including contacts you enter and save directly in your phone as well as contacts synchronized with your Google Account, your PC, compatible email programs (including Exchange Server), and your friends from compatible social networking applications.

Contacts Cautions

Information saved in Contacts may be lost or changed if the battery is removed for a long period or left uncharged. Accident or malfunction may also cause loss or change to information. It is recommended that you keep a separate copy of contacts and other important information. Boost Mobile is not responsible for any damages from lost or changed contacts.

Add a Contact

You can add contacts on your phone and synchronize them with the contacts in your Google Account, Microsoft Exchange account, or other accounts that support syncing contacts.

The Contacts application tries to join new addresses with existing contacts, to create a single entry. You can also manage that process manually.

1. Tap > > **Contacts** .
2. Tap to add a contact.
3. Tap a destination type, **Phone contact** or **Google** (if available).
4. Tap to select a picture to display next to the name in your list of contacts and in the Caller ID.
5. Tap the **Name** field and enter a name for your contact.
6. Tap the **Phone** field and enter a phone number.
7. Enter any additional information you may want to save and when you're finished, tap **SAVE**.

Save a Phone Number

You can save a phone number to Contacts directly from the phone keypad.

1. Tap > **Phone** .
2. Enter a phone number.

3. To add the number to an existing contact, tap **Update contact**. To add a new contact, tap **Create contact**.
   - For an existing contact, tap the contact name and select a number type for the new number.
   - For a new contact, enter the name and any additional information.
4. Tap **SAVE**.

❖ The contact is added.

View Contacts

View a contact's details by displaying a contact entry.

1. Tap ◯ > ⊞ > **Contacts** .
2. Tap a contact to view its details.

Contacts Screen Layout

The following illustration show's your Contacts app layout and describes the various features.

Item	Description
Groups tab	Show contact groups.
Favorites tab	Show favorite contacts.
Contacts tab	Show all contacts.
Contact	Tap to show contact's details.
Image	Tap to show thumbnail of contact entry. Tap an icon to place a call, send a message, etc.
Search	Search contacts.
Index	Browse contacts by letter.
Add new	Add a new contact.

Edit a Contact

Once you've added a contact, you can add or edit any of the information in the entry, assign a caller ID picture, customize with a unique ringtone, and more.

1. Tap ◯ > ⊞ > **Contacts** .
2. Tap the contact to view its details.
3. Tap **Edit** .
4. Tap any field you want to change or add.
5. Add or edit the information, and then tap **SAVE**.

Note: To select a type (label) for a phone number, email address, or postal address (such as HOME, WORK, etc.), tap the type to the right of the field.

Note: To add more phone numbers, email addresses, etc., tap ⊕ on the right side of the entry field.

Delete a Contact

You can delete a contact from the contacts details page.

1. Tap ◯ > ⊞ > **Contacts** .
2. Tap a contact to view its details.
3. Tap ⋮ > **Delete**.
4. Tap **YES**.

Tip: You can also touch and hold the contact from the contact list and then tap **Delete contact** > **YES**.

Share a Contact

You can share contacts with others by sending as vCard files.

1. Tap ◯ > ⊞ > **Contacts** .
2. Tap ⋮ > **Share**.
3. Tap the contacts you want to share, then tap **SHARE**.
4. Choose the method for sending.

Import Contacts

You can import contacts from your internal storage directly to your Contacts application.

1. Copy the vCard files to your phone from your computer.
2. Tap ◯ > ⊞ > **Contacts** .
3. Tap ⋮ > **Manage contacts** > **Import**.

4. Select where to import from and save to, then tap **OK**.
5. Tap the files you wish to import and tap **IMPORT** and **YES** to confirm.

Back Up Contacts

You can back up and export all of the contacts on your phone, as vCard files. You can then copy this file to a computer or another phone that is compatible with this format, such as an address book application.

1. Tap > > **Contacts** .
2. Tap > **Manage contacts** > **Back up**.
3. Select a storage location and then tap **OK**.
4. Tap the contacts you want to export, then tap **EXPORT** and **YES** to confirm.
5. Enter a file name and tap **OK**.

Messaging

With wireless service and your phone's messaging capabilities, you have the opportunity to share information through many different channels and accounts, including Gmail (Google), personal and corporate email, text and multimedia messaging.

Text and Multimedia Messaging

With text messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phones. When you receive a new message, you will be notified by your phone. Messaging is available via the Messaging application in your Applications screen. The icon appears in Status Bar when a new text message is received.

Note: See your service plan for applicable charges for text messaging.

Send a Text Message

Quickly compose and send text messages on your phone.

1. Tap > > **Messaging** .
2. Tap .
3. Tap the **To** field and enter a contact's information, see example below, using the on-screen keyboard.
   - **Contacts**: As you enter either a name, phone number, or email address, if the information matches a current contact's entry information, you will see a match. When you see a match, tap the associated name to complete the addressing.
   - **Mobile**: You can enter a wireless phone number directly.
   - **Email**: You can enter an email address directly.
4. Tap a matching entry from the on-screen dropdown list. This list is populated by matches found from your contact list.
5. Tap the text field and enter your message.
   - To enter a smiley from the menu options, tap > **Insert smiley**. Make a selection from the list to insert it into your current message.
   - To enter emojis, tap , then tap , and select a category at the bottom of the keyboard.
6. Review your message and tap **Send**.

Send a Multimedia Message (MMS)

When you need to add a little more to a text message, you can send a multimedia message (MMS) with the contents such as images, videos, etc.

Note: See your service plan for applicable charges for multimedia messaging.

Compose Multimedia Messages

1. Tap > > **Messaging** .
2. Tap .
3. Tap the **To** field and enter the recipient's name, phone number, or email information.
4. Tap the text field and enter your message.
5. Tap .
6. Select a multimedia attachment type:
   - **Image**: Opens the Gallery application. Use the on-screen navigation to select the picture you wish to send with the outgoing message.
   - **Take photo**: Opens the Camera application. Take a picture, and then tap **OK** to use this image in your message. (See Take Pictures.)
   - **Video**: Opens the Gallery application. Use the on-screen navigation to select a video and attach it to your outgoing message.
   - **Record video**: Opens the Camcorder application. Record a video, then tap **OK** to use this video in your message. (See Record Videos.)
   - **Audio**: Opens a menu that allows you to browse for audio files using different applications.
   - **Record voice**: Opens the message recorder.
     - After recording your message, tap to attach it to your message.
   - **Location**: Opens a map screen. Select a location, then tap **ATTACH** to use this.
   - **Contact**: Opens your Contacts list and allows you to select of a Contact to send.
   - **Schedule**: Opens your Schedule event list and allow you to select an event to send.
   - **Slide**: Allows you to create a slideshow with your media files.
     - Insert a multimedia file, then tap > **Slide**. You can also enter text to each slide.
   - **Draw**: Allows you to draw and attach an image like QuickMemo+.

Note: To remove or replace a picture or an audio attachment, on the Compose screen, tap next to the attachment.

7. When you are finished creating your new MMS message, tap **Send MMS**.

Create a Slideshow

In a multimedia message, you can add slides, each containing a picture, video, or audio.

1. In the multimedia message you're composing, tap > **Slide** to add space for a new slide.
2. Tap the space for the slide.
3. To compose your slideshow, do any of the following:
   - **Add a picture**: Tap > **Images** and select a picture.
   - **Add a video**: Tap > **Video** and select a video. (You cannot add both a picture and a video on the same slide.)
   - **Add music or a voice recording**: Tap > **Audio** and select a file.
   - **Add a caption**: Tap the "Tap to add text" box.
   - **Add a new slide**: Tap > **Slide**.
   - **View the next or previous slide**: Slide up and down.
   - **Preview your slideshow**: Tap > **Preview**.
   - For more options, tap and select an option.
4. When you have finished composing the multimedia message, tap **Send MMS**.

Tip: To compose a slide show, you can also simply attach multiple items separately to the MMS message. Tap and select a file type, location, and file and then repeat it for additional slides. Your phone will automatically compile a slide show.

Save and Resume a Draft Message

While composing a text or multimedia message, tap to automatically save your message as a draft.

To resume composing the message:

1. On the screen with all message threads, tap the message. The Draft icon is displayed if a saved draft is available.
2. When you finish editing the message, tap **Send** or **Send MMS**.

New Messages Notification

Depending on your notification settings, the phone will play a ringtone, vibrate, or display the message briefly in the status bar when you receive a new text or multimedia message. To change the notification for new text and multimedia messages, see Text and MMS Options for details.

A new message icon also appears in the notifications area of the status bar to notify you of a new text or multimedia message. The Messages application icon (if shown on the home screen) also displays the number of new messages .

- To open the message, pull down the status bar to open the notification panel. Tap the new message to open and read it. For information on reading and replying to messages see Manage Message Conversations.

Manage Message Conversations

Text and multimedia messages that are sent to and received from a contact (or a number) are grouped into conversations or message threads in the Messaging screen. This allows you to see exchanged messages (similar to a chat program) with a contact on the same screen.

Read a Text Message

- Do one of the following:
  - On the Messages screen, tap the message thread to open and read it.
  - If you have a new message notification, drag the Status Bar down to open the Notifications Window. Tap the new message to open and read it.

View a Multimedia Message (MMS)

1. Tap > > **Messaging** .
2. On the Messaging screen, tap a message thread to open it.
3. While viewing a message, tap the play icon (on the video or audio file) to playback the file or tap the image to view the picture.

Tip: The file attachment on the multimedia message can be saved to your phone's internal storage. To save the attachment, touch and hold the file and tap **Save attachment** from the Message options context menu.

Note: When Auto-retrieve in multimedia message settings is disabled, only the message header is downloaded. To download the entire message, tap the **Download** button in the message. For details, see Text and MMS Options.

Reply to a Message

1. Tap > > **Messaging** .
2. On the Messages screen, tap a message thread to open it.
3. While viewing a message, tap the text field and type your reply message.
4. Once completed, tap **Send** or **Send MMS**.

To return to the All messages screen from a text message thread, tap .

Note: To view the details of a particular message, in the message thread, touch and hold the message to open the options menu, and then tap **Details**.

Note: If a message contains a link to a web page, tap the message and then tap the link to open it in the web browser.

Note: If a message contains a phone number, tap the message and then tap the phone number to dial the number or add it to your contacts.

Protect (Lock) a Message

You can lock a message so that it will not be deleted even if you delete the other messages in the conversation.

1. Tap > > **Messaging** .
2. On the Messages screen, tap a message thread to open it.
3. Touch and hold the message that you want to lock.
4. Tap **Lock message** on the options menu. A lock icon is displayed at the right hand side of the message.

Delete Conversations

1. Tap > > **Messaging** .
2. On the Messaging screen, tap > **Delete**.
3. Select the conversations you want to delete.
4. Tap **DELETE** and then tap **YES** to confirm. Any locked messages will not be deleted.

Tip: You can also delete a conversation while you're viewing it. While viewing a conversation, tap > **Delete**, and then tap **YES** to confirm. Any locked messages in the conversation will not be deleted unless you select the **Delete also locked messages** check box.

Delete a Single Message

1. While viewing a conversation, touch and hold the message that you want to delete.
   - If the message is locked, tap **Unlock** on the options menu and hold the message to display the options menu again.
2. Tap **Delete** on the options menu.
3. When prompted to confirm, tap **YES**.

View Contact Information from a Message

When you have received a message from someone in your stored contacts, you can tap the contact's photo or icon in the message thread to open a menu of options. Depending on the stored contact information, you can view the contact details, phone or send an email message to the contact, and more.

Text and MMS Options

The messages settings menu lets you control options for your text and multimedia messages including message limits, size settings, and notifications.

1. Tap > > **Messaging** .
2. On the Messages screen, tap > **Settings**.
3. Adjust the following settings according to your needs:

- **Notification settings**
  - **Notifications**: Enable this option if you wish to receive a notification when a new text or multimedia message arrives.
    - **New message pop-up**: Enable this option if you wish to see a new message in a pop-up window.
    - **Preview**: Enable this option if you wish to preview the contents of messages when new messages arrive.
    - **Notification sound**: Allows you to select a ringer to sound when a new message is received. Tap this option, and then select a ringtone that is specific to new text and multimedia messages. A sample will briefly be played upon selection, then tap **OK** to save your new setting.
    - **Vibrate**: Enable this option if you want the phone to vibrate when a new text or multimedia message is received.
    - **Vibrate type**: Choose what type of vibration you wish to apply to new messages.
- **Text messages**
  - **Priority**: Allows you to set the default priority as **Normal** or **High**.
  - **Message reassembly**: Enable this option (a checkmark displays) so that multi-segment messages can be reassembled and shown as a single message. Each segment will still count toward your usage.
- **Multimedia messages**
  - **Group Messaging**: Enable this option (a checkmark displays) to send a single message as multimedia message when there are multiple recipients.
  - **Auto-retrieve**: Enable this option to automatically retrieve the entire content of your multimedia message. When checked, the multimedia message header, message body, and

any attachments will automatically download to your phone when the message is received. If you disable this option, only the multimedia message header will be retrieved and displayed.

    - **Roaming auto-retrieve**: Disable this option if you only desire the multimedia message headers to download while roaming. Enable this option to automatically download your complete multimedia messages even while roaming.

  - **Priority**: Allows you to set the default priority as **Low, Normal**, or **High**.

- **General settings**

  - **Quick message**: Tap this to add or edit quick messages. Quick message is the specified text message to send out when you choose to ignore an incoming call and respond to the caller with a message instead.

  - **Send message with Enter key**: You can opt to send a message by simply using the **Enter** key. This menu allows you to select when this feature should be enabled.

  - **Signature**: Tap this to automatically add a signature to your messages (a checkmark displays).

  - **Callback number**: Check this to automatically add a callback number to your messages (checkmark displays).

  - **Delete old messages**: Enable this option to delete older text messages when the limit for maximum number of text messages is exceeded.

    - **Text message limit**: Sets the maximum number of text messages that can be stored on the phone (per message thread).

    - **Multimedia message limit**: Sets the maximum number of multimedia messages that can be stored on the phone (per message thread).

  - **Save to**: Allows you to set the default storage location for files received through Messages to **Internal storage** or **SD card**.

Gmail

Use Google's Gmail service and your Google Account to send, receive, and manage your Gmail messages. Before using Gmail, you must register a Google (Gmail) Account on your phone. See Google Account for details.

Gmail Cautions

Gmail is handled as email from a PC. Restricting email from PCs on your phone prevents your phone from receiving Gmail.

Create and Send a Gmail Message

Use your phone to create and send Gmail messages.

1. Tap > > **Google** > **Gmail** .

- The Gmail inbox opens.

2. In the inbox, tap .
   - The Gmail composition window opens.
3. Enter the message recipient(s), subject, and message, and then tap **Send** .
   - The Gmail message is sent.

Gmail Composition Options

- **Adding Cc/Bcc**: In the mail composition window, tap and then add recipients.
- **Attaching Pictures or Videos**: In the mail composition window, tap **Attach** . Locate and then tap the picture or video you want to attach.
- **Save as a Draft (Send Later)**: While composing your message, tap > **Save draft**. The message is saved as a draft for later.
- **Delete Mail Being Composed**: In the mail composition window, tap > **Discard**.

Note: To view your draft email messages, in the inbox, tap > **Drafts**.

Note: To view your sent messages, in the inbox, tap > **Sent**.

Check Received Gmail Messages

Your phone allows you to access, read, and reply to all your Gmail messages.

Open Gmail Messages from Notifications

When new Gmail arrives, you will see in the status bar.

1. Pull down the status bar to display the notification panel.
2. Tap the new message from the notification panel.
   - The new Gmail message opens.
     - If you have two or more new Gmail messages, tapping the notification opens the Gmail inbox.

Open Gmail Messages from the Inbox

You can also read and reply to all your Gmail messages from the Gmail inbox.

1. Tap > > **Google** > **Gmail** .
   - The Gmail inbox opens.
2. Tap the message thread you want to view.

❖ The message thread opens, with the newest message displayed.

Options when Reviewing Gmail Messages

- **Replying to Gmail Messages**: With the Gmail message open, tap **Reply**, compose your reply message, and tap **Send**.
  - To reply to all, tap > **Reply all**.
- **Forwarding Gmail Messages**: With the Gmail message open, tap > **Forward**, enter a recipient and an additional message, and tap **Send**.

Use Gmail Labels

Gmail saves all mail in one box, but you can add labels that allow you to sort your Gmail conversation threads. For example, when a new thread starts with a received mail, the label "Inbox" is automatically added to the thread. By then adding the label "travel," all threads with "travel" are shown in a list.

1. Tap > > **Google** > **Gmail**.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap > **Change labels**.

3. Tap a label for the thread.

   ❖ The thread is added to the selected label.

Archive Gmail Threads

Remove sent and received Gmail threads so they do not appear in the inbox. When replies arrive for archived threads, they appear in the inbox again.

1. Tap > > **Google** > **Gmail**.

   ❖ The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Archive**.

   ❖ The thread is now archived.

Mute Gmail Threads

If registered on a mailing list, there will be threads with always-continuing conversations. For long threads that are not important, mute the threads and they will no longer appear in the inbox. When mail arrives that includes user's address as a recipient or in Cc, mail will again appear in the inbox.

1. Tap > > **Google** > **Gmail**.

- The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap > **Mute**.

- The thread is now hidden.

Delete Gmail Threads

If you no longer wish to keep a Gmail conversation thread, you can simply delete it from the inbox.

1. Tap > > **Google** > **Gmail** .

- The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap **Delete** .

- The thread is deleted.

Search Gmail Messages

If you need to find a specific message or message thread, you can search Gmail from the inbox.

1. Tap > > **Google** > **Gmail** .

- The inbox opens.

2. Tap .

3. Enter your search text and tap .

- The search results appear. Tap a message or thread from the list to display it.

Report Spam or Phishing Gmail

You can report spam Gmail messages from your phone's Gmail inbox.

1. Tap > > **Google** > **Gmail** .

- The inbox opens.

2. Touch and hold a conversation thread to add a checkmark to it, and then tap > **Report spam**.

- The selected message is reported as spam Gmail.

Add Another Google (Gmail) Account

If you have multiple Gmail accounts you wish to view on your phone, you can add them from the **Settings** > **Account & sync** menu.

1. Tap > > **Settings** > **General** tab > **Accounts & sync** > **ADD ACCOUNT**.

2. Tap **Google**, and then tap **Enter your email**.

3. Enter your Gmail username and password, and then tap **NEXT**.
4. After your phone connects with the Google servers, select the items you would like to sync with your phone and then tap **Sync now**.
5. Tap **Finish setup**.
   - ❖ You are signed in to your Google Account, and you can access both of your Gmail accounts from the Gmail app.

Note: You can also sign up for a new Gmail account from the Settings menu. In step 2 above, tap **Or create a new account** and follow the prompts.

Switching between Gmail Accounts

If you have more than one Gmail account set up, you can switch between them in the Gmail app.

1. Tap > > **Google** > **Gmail** .
   - ❖ The inbox opens.
2. Tap .
3. Tap the account you want to view from the list at the top of the menu.
   - ❖ The selected account inbox is displayed.

Gmail Settings

You can access settings for the Gmail app and for your individual Gmail accounts from the Gmail Settings menu.

1. Tap > > **Google** > **Gmail** .
   - ❖ The Primary inbox opens.
2. Tap > **Settings** .
3. Tap **General settings** to access settings for all accounts, or tap an **account name** to configure settings for a specific Gmail account.
   - **General settings**: Gmail default action, Conversation view, Swipe actions, Sender image, Reply all, Auto-fit messages, Auto advance, Confirm before deleting, Confirm before archiving, and Confirm before sending.
   - **Account settings**: Inbox type, Inbox categories, Notifications, Inbox sound & vibrate, Signature, Vacation responder, Sync Gmail, Days of mail to sync, Manage labels, Download attachments, and Images.

Note: Available settings are subject to change.

Email

Use the Email application to send and receive emails from your webmail or other accounts, using POP3 or IMAP, or access your Exchange account for your corporate email needs.

Set Up an Email Account

Your phone supports several types of email accounts and allows you to have multiple email accounts set up at one time.

Before setting up an email account, make sure you have the username (user ID), password, server name, etc., so you can get set up successfully.

1. Tap > > **Email** .
   - ❖ A popup window for adding an account appears if no email account has been previously set up.
2. Follow the onscreen instructions to set up your email account.
   - ❖ The email account is set up and you will begin receiving email.

Add an Email Account

You can add several types of personal email accounts, such as POP3 and IMAP accounts, on your phone.

Add an Email Account from the Email App

You can add email accounts directly from the email app, even if you have another email account set up.

1. Tap > > **Email** .
   - ❖ The email inbox opens.
2. Tap > **Settings**.
3. Tap **Add account**.
4. Follow the onscreen instructions to complete the account setup.
   - ❖ The email account is added and you will begin receiving email for the account.

Add an Email Account from the Settings Menu

You can also set up email accounts from the **Settings** > **General** tab > **Accounts & sync** menu.

1. Tap > > **Settings** > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Email** > **Yahoo** or **Other**.
2. Enter the **Email address** and **Password** for the email account and then tap **NEXT**.

- ❖ Tapping **NEXT** prompts your phone to attempt a "regular" email setup and test the incoming and outgoing servers.
  - If you have custom settings you need to configure, tap **MANUAL SETUP** and enter your settings. These may include mail type, user name, password, server, security type, etc.

3. Select your sync settings and then tap **NEXT**.
4. Enter an account name and a display name and tap **DONE** to complete setup.
   - ❖ The email account is set up and you will begin receiving email for the account.

Important: If the account type you want to set up is not in the phone database, you will be asked to enter more details. You should get all pertinent information for the email account, such as incoming and outgoing server settings, before you proceed.

Add an Exchange Account

If you synchronize your phone with your Exchange account, you can read, manage, and send email in the same easy way as with a POP3/IMAP account. However, you can also access some powerful Exchange features.

Important: Before setting up a Microsoft Exchange Account, contact your company's Exchange Server administrator for required account settings information.

1. Tap > > **Settings** > **General** tab > **Accounts & sync** > **ADD ACCOUNT** > **Microsoft Exchange**.
2. Enter the **Email address** and **Password** for the email account and then tap **MANUAL SETUP**.
3. Enter the required information:
   - **Domain\username**: Enter your network domain and username, separated by "\".
   - **Password**: Enter your network access password (case-sensitive).
   - **Exchange server**: Enter your system's Exchange server remote email address. Obtain this information from your company network administrator.
   - **Use secure connection (SSL)**: Tap to place a checkmark in the box, if your system requires SSL encryption.
   - **Use client certificate**: Tap to place a checkmark in the box, if your system requires certification.
4. Follow the onscreen prompts to configure options for the account.
5. Enter an account name and a display name and tap **DONE** to complete setup.
   - ❖ Your corporate email account is set up and you will begin receiving email for the account.

Compose and Send Email

Compose and send email using any account you have set up on your phone. Increase your productivity by attaching files such as pictures, videos, or documents to email messages.

1. Tap > > **Email**.
2. From the Inbox, tap .
3. Enter the recipient's email address in the **To** field.
   - You can add as many message recipients as you want.

Note: To send an additional carbon copy (Cc) or a blind carbon copy (Bcc) of the current email to other recipients, enter the recipients in the **Cc** or **Bcc** field.

4. Tap the **Subject** field and enter the email subject.
5. Tap the body field and compose your email.
   - To add an attachment (such as picture, video, contact, event, audio, etc.), tap .
   - You can access the internal storage and navigate to the file you wish to attach.
   - Tap the file you wish to attach.
6. Tap to send the email.

Note: If you close the messaging window before sending it, the message will be stored in Drafts.

Open Email Messages

You can open and read email messages directly from the email inbox. Reading and replying to email on your phone is as simple as on your computer.

1. Tap > > **Email**.
   - ❖ The email inbox opens.
2. Tap the message you want to view.
   - ❖ The email message opens.
3. Tap to reply to the message.

Tip: Tap the account name at the top of the screen to switch to a different email account.

Tip: You can also access new email messages from the notification panel. Pull down the status bar to display the notification panel, and then tap an email notification. The email inbox will open and display the new email message.

Options when Reviewing Email Messages

- **Resetting Mail as Unread**: Tap > **Select**. Tap the check box on the left side of a read message and then tap **MARK AS UNREAD**.
- **Deleting Email**: Tap > **Select**. Tap the check box on the left side of a message or messages and then tap **DELETE**.

Delete an Email Account

You can delete an email account from your phone if you no longer wish to receive messages for the account on your phone.

1. Tap > > **Email** .
   - ❖ The email inbox opens.
2. Tap > **Settings**.
3. Tap > **Remove account**.
4. Select the account(s) to delete, and then tap **REMOVE**.
5. Tap **YES** to confirm.
   - ❖ The account is deleted from your phone.

Manage Your Email Inbox

Your email inbox provides management options for viewing, sorting, and deleting your email messages.

View Your Email Inbox

1. Tap > > **Email** .
   - ❖ The email inbox opens.
2. Tap to select a different inbox, or tap **COMBINED VIEW** to see all your email inboxes at once.

Refresh an Email Account

Whatever your automatic synchronization settings are, you can also synchronize your sent and received email messages manually at any time.

1. Tap > > **Settings** > **General** tab > **Accounts & sync**.
2. Tap **Microsoft Exchange**, then select the Corporate account to reveal the account's synchronization settings screen.

3. If the option is available, place a checkmark next to each option if you want the phone to automatically synchronize. If you want to manually synchronize, tap > **Sync now**.

Sort Email Messages

1. From the inbox, tap > **Sort by**.
2. Select from the options to sort email messages.

Delete an Email Message

1. From the inbox, touch and hold the message you want to delete.
2. On the options menu, tap **DELETE**.

Delete Multiple Email Messages

1. From the inbox, touch and hold each message you want to delete.
2. Tap **DELETE**.

Microsoft Exchange Email Features

Set options for your corporate Microsoft Exchange email messages, including synchronization options, flagging messages, out-of-office messages, meeting requests, and message priority.

1. Tap > > **Settings** > **General** tab > **Accounts & sync**.
2. Tap **Microsoft Exchange**, then select **Email Settings** and tap the desired account to reveal the account's synchronization settings screen.
3. The following settings are available.
   - **Account name**: Displays the name used by the phone to track the account.
   - **Signature**: To add a signature or other information to outgoing email.
     - **Edit signature**: Displays a signature. Tap this to change it.
   - **Notifications**: Allows you to decide whether to notify you of new email.
     - **Notification sound**: Allows you to select the notification sound for new emails.
     - **Vibrate**: Allows you to configure vibrate options for new emails.
     - **Vibrate Type**: Allows you to select the vibration type for new emails.
   - **Auto-sync email**: Allows you to automatically sync email.
   - **Sync schedule**: Allows you to choose when to sync your email.
   - **Folders to sync**: Select the folders you want to synchronize.

- **Email sync period**: Choose how many days of email you want to sync.
- **Message size limit**: Allows you to set the size limit for messages.
- **Advanced settings**: Allows you to configure advanced email settings.
  - **Message format**: Select the format you want to view email messages in.
  - **Auto-download attachments**: Allows you to download attachments for new emails while connected to Wi-Fi.
  - **Always Cc/Bcc me**: Allows you to copy yourself to emails sent out.
  - **Auto resend times**: Set the number of tries to resend a failed email message.
  - **Out of office settings**: Allows you to set your out of office settings and message.
  - **Security settings**: Set digital signatures and encryption to secure email.
  - **Calendar sync period**: Allows you to set the period of time to sync with your calendar.
  - **Corporate directory**: Searches online directory for the recipient input.
  - **Server policy**: View the server policy currently applied.
  - **Exchange server settings**: Allows you to change the server settings for your account.

4. Tap ◁ to return to the previous screen, your changes will be saved.

Internet and Social Networking

The following topics describe how to connect to and use the Internet on your phone, and how to access popular social networking sites such as Facebook, Twitter, Hangouts, LinkedIn, and more.

Data Services General Information (4G LTE and 3G Networks)

The following topics will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Important: Certain data services requests may require additional time to process. While your phone is loading the requested service, the touchscreen or QWERTY keyboard may appear unresponsive when in fact they are functioning properly. Allow the phone some time to process your data usage request.

4G LTE

The 4G enhanced LTE network provides your phone with wireless Internet access over greater distances than Wi-Fi and delivers data transfer rates of up to 60 Mbps. To connect your phone to 4G, you need to be in an area covered by the 4G enhanced LTE network.

For more information about the availability of 4G in your location, visit boostmobile.com/coverage.

Note: The availability and range of the network depends on a number of factors including your distance to the base station, and infrastructure and other objects through which the signal passes.

Set Your Network Options

1. Tap > > **Settings** > **Networks** tab > **More** > **Mobile networks** > **Network mode**.
2. Select the desired option.
   - By default, the phone will scan for the best available Boost network and will automatically connect to it.

When your phone is connected via 4G, the LTE icon appears in the status bar.

Note: The 4G network is self-discoverable, which means no additional steps are required for your phone to connect to it.

Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint data services might have jsmith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the network. Your user name is automatically programmed into your phone. You don't have to enter it.

Find Your User Name

You can find your user name through your phone's device menu.

Update Your User Name

If you choose to change your user name and select a new one online, or make any changes to your services, you must then update the profile on your phone.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbols are used:

Icon	Status
	Network (full signal): The number of bars indicate the strength of the signal. More bars mean a better signal.
LTE	**Enhanced 4G LTE data service:** Your phone is connected to the 4G enhanced LTE network. The rays spin when data is being transferred.
3G	**3G (data service):** Your phone is connected to the 3G network. When the icon is animated, your phone is transferring or receiving data.
	Wi-Fi connection: Your phone is connected to a Wi-Fi network for data.

Chrome Browser

The Chrome mobile Web browser gives you full access to both mobile and traditional websites on the go, using data service or Wi-Fi data connections.

If you are signed in with a Google Account, the Chrome browser will import all your bookmarks and other Web preferences for use on your phone.

Use the Browser

Launching the browser is as easy as tapping an icon.

1. Tap > > **Chrome** .
   - ❖ The browser opens.
2. Tap the address bar at the top and enter search words (for a Google search) or a Web address.

Chrome Support

- To find help in the Chrome browser, tap > **Help & feedback**.
  - ❖ A Web page will open displaying Google help for Chrome.

Tip: For more information, from your computer, visit: google.com/intl/en/chrome/browser/mobile/.

Add a Bookmark

Bookmark favorite sites using the browser menu options.

1. Tap ◯ > ⊞ > **Chrome** .
   - ❖ The browser opens.
2. Navigate to the Web page you want to bookmark, and tap ⋮ > ☆.
   - ❖ The add bookmark window opens.
3. Check or change the bookmark title, URL, etc., and then tap **Save**.
   - ❖ The Web page is added to bookmarks.

Bookmark Options

- **Editing Bookmarks**: From the browser, tap ⋮ > **Bookmarks**, touch and hold a bookmark, tap **Edit bookmark**, edit the bookmark, and then tap **Save**.
- **Deleting Bookmarks**: From the browser, tap ⋮ > **Bookmarks**, touch and hold a bookmark, tap **Delete bookmark**.

View Browser History

Use the browser menu options to view your browsing history.

1. Tap ◯ > ⊞ > **Chrome** .
   - ❖ The browser opens.
2. Tap ⋮ > **History**.
   - ❖ The browser history window opens.
3. Tap an entry to open the Web page.

Open New Browser Tabs

Use tabbed browsing to switch between websites quickly and easily.

1. Tap ◯ > ⊞ > **Chrome** .
   - ❖ The browser opens.
2. Tap ⋮ > **New tab**.
   - ❖ A new tab appears.

Tip: To switch tabs, tap ⋮ > **Recent tabs**.

Browser Settings

Customize your experience with the Internet through the browser settings menu.

1. Tap ◯ > ⊞ > **Chrome** .
   - ❖ The browser opens.
2. Tap ⋮ > **Settings** and customize your browser settings.
   - ❖ Your browser settings are saved.

Facebook

Post updates, read what your friends are up to, upload pictures and check-ins, and more with on-the-go Facebook access.

Install the Facebook App on Your Phone

Before you use Facebook on your phone, you must download and install the app from the Google Play store app.

1. Tap ◯ > ⊞ > **Play Store** .
2. Tap the Search icon and search for "facebook".
3. Tap **Facebook** from the results list.
4. Tap **INSTALL**, and then tap **ACCEPT**.
   - ❖ The app will be downloaded and installed on your phone.
5. When the download has completed, tap **OPEN**.
   - Tap ◯ > ⊞ > **Facebook** .

Sign in to Your Facebook Account from Account Settings

1. Tap ◯ > ⊞ > **Settings** > **Accounts & sync** > **ADD ACCOUNT**.
2. Tap **Facebook** .
3. Read the disclaimer and tap **I accept** to continue.
4. Enter your Facebook username and password and tap **LOG IN**.
   - ❖ Your Facebook account is added to your phone.

Use Facebook

Once you’ve downloaded the app and signed in, you can post and read updates, upload pictures, tag locations, and more, all from your phone.

1. Tap ◯ > ⊞ > **Facebook** .

   ❖ The Facebook app launches.

   - If this is the first time you've used Facebook on your phone, enter your Facebook ID and password and tap **LOG IN** to sign in to an existing account, or tap **Sign Up for Facebook** to set up a new Facebook account.

2. Tap **STATUS** and type an update, tap **PHOTO** and upload a picture from the gallery, tap **CHECK IN** to share your location, "Like" and comment on friends' posts, and more.

Twitter

Tweet (post messages) and view other people's tweets on Twitter. Login may be required to use Twitter. For details on Twitter, visit twitter.com.

Install the Twitter App on Your Phone

Before you can use Twitter on your phone, you have to download and install the app from Google Play.

1. Tap ◯ > ⊞ > **Play Store** .
2. Tap the Search icon and search for "twitter".
3. Tap **Twitter** from the results list.
4. Tap **INSTALL**, and then tap **ACCEPT**.

   ❖ The app will be downloaded and installed on your phone.

5. When the download has completed, tap **OPEN**.

   - Tap ◯ > ⊞ > **Twitter**.

Tweet on Twitter

Read Twitter feeds, follow your friends, and tweet your own updates right from your phone.

1. Tap ◯ > ⊞ > **Twitter**.

   ❖ The Twitter app launches.

   - If this is the first time you've used Twitter on your phone, tap **Sign in** to sign in to an existing account, or tap **Create my account** or **Sign up a different account** to set up a new Twitter account.

2. Tap the "What's happening?" text box, type a tweet, and tap **TWEET**.

   ❖ The tweet is sent and appears on your Twitter feed.

LinkedIn

[content TBD]

Hangouts

Hangouts is Google's instant messaging service. Use to communicate with other Hangout users, and also use video calling. Log in to a Google account beforehand (see Google Account).

The Google Hangouts application lets you have real-time text conversations with your friends.

Open the Hangouts Application

- Tap > > **Google** > **Hangouts** .

Chat with Friends

1. Tap > > **Google** > **Hangouts** .
2. Tap to view your contacts list.
   - Tap the name of the person in your contacts list. If your friend is not yet on Hangouts, you can invite your friend via SMS.

     – or –

   - Tap the text field to enter a name, email or number.
3. Enter your message.
4. Tap .

Connectivity

The following topics address your phone's connectivity options, including USB file transfer and tethering, Wi-Fi, Bluetooth, IR connectivity, and more.

Connections Optimizer

The Connections Optimizer is a tool that automatically selects the best mobile network for your phone, including "remembered" Wi-Fi networks.

About Connections Optimizer

The Connections Optimizer helps you manage and enhance your data experience by finding and connecting to "remembered" Wi-Fi networks on your phone. Remembered Wi-Fi networks are networks with which you have previously chosen to connect. Active Wi-Fi connections may offer improved performance and generally improve battery life while allowing you to talk on the phone and use data at the same time.

The Connections Optimizer works by searching for available "remembered" Wi-Fi networks. If you do not leave your Wi-Fi antenna on all the time, you will only notice the Connections Optimizer operating at certain times of the day in a small number of locations on the network. Your Wi-Fi antenna will conserve battery by scanning for connections periodically (not continuously), and if no connection is achieved, the antennas will be turned off. You may also manually turn the antennas off during the scan period.

To facilitate quality assurance and enable feature enhancements, information is collected about your battery levels, Wi-Fi and network connections and usage. No personal information is collected.

Enable Connections Optimizer

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Connections optimizer**.

   ❖ You will see a disclaimer.

2. Tap the **Connections Optimizer** option, read the disclaimer and, if you agree, tap I **Agree** to turn Connections Optimizer on.

   ❖ Connections Optimizer will turn on and automatically analyze your phone's connection options.

Disable Connections Optimizer

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Connections optimizer**.

2. Uncheck the **Connections Optimizer** option.

Transfer Files Between Your Phone and a Computer

You can use the supplied USB connector to connect your phone directly to your computer and transfer music, pictures, and other content files.

For example, if you have a music album stored on your computer that you want to listen to on your phone with any of the music apps, just attach your phone to the computer and copy the files to the music folder.

File Transfer Tips

- If you want to save data to a microSD card on your phone, make sure the microSD card is installed and active. See microSD Card.
- Avoid removing the battery or microSD card while transferring data.
- Data exchange may use the methods outlined in the following table:

Method	Description
Media device (MTP)	Transfer files between your phone and PC such as pictures, videos, and music.
Send images (PTP)	Transfer image files between your phone and PC.

Transfer Files Between the Phone and a Computer

1. Connect your phone to your computer using the supplied USB/charging cable.
   - Insert the larger end of the cable into the charger/accessory port at the bottom of the phone.
   - Insert the USB end of the cable into an available USB port on your computer. You may need to remove the USB cable from the charging adapter to access it.
2. When appears in the notifications area, drag the Status bar down to display the Notifications window.
3. You will see either **USB connected** as Media sync or as camera.

❖ The files on your phone can now be accessed via your computer.

- For most transfers, you'll want to use **Connected as Media device** (**MTP**).
- To change the option, tap it in the Notifications window to open the storage settings, and then tap the desired option from the USB PC connection window.

4. On your computer, navigate to the detected device (such as through the My Computer menu) and open it.

5. If available, select a drive (**SD card** for microSD card or **Internal storage** for internal phone storage).
6. Select a folder (for example, **Music** for songs and albums) and copy files to it from your computer.
7. When you are done, disconnect your phone from your computer.

❖ The transferred files are now saved to your phone or microSD card.

Wi-Fi

To use your phone's Wi-Fi, you need access to a wireless access point or "hotspot."

The availability and range of the Wi-Fi signal depends on a number of factors, including infrastructure and other objects through which the signal passes.

Turn Wi-Fi On and Connect to a Wireless Network

Use the Wireless & networks setting menu to enable your phone's Wi-Fi radio and connect to an available Wi-Fi network.

1. Tap > > **Settings** > **Networks** tab.
2. Tap **Wi-Fi**.
3. Tap the Wi-Fi switch to turn Wi-Fi on OFF ON.

❖ You will see the names and security settings of in-range Wi-Fi networks.

- To disable Wi-Fi, tap the switch again OFF ON.

4. Tap a Wi-Fi network to connect, enter the password (if it's not an open network), and then tap **CONNECT**.

❖ Your phone is connected to the Wi-Fi network. You will see ( ) in the Status bar.

- The password, for a household wireless LAN router, is sometimes found on a sticker on the router (WEP, WPA, KEY, etc.). Contact the router manufacturer for information. For password for a public wireless LAN, check with user's service provider.
- Entering a password is not required if an access point is not security protected.

Note: The next time your phone connects to a previously accessed secured wireless network, you will not be prompted to enter the password again, unless you reset your phone to its factory default settings or you instruct the phone to forget the network.

Note: Wi-Fi networks are self-discoverable, which means no additional steps are required for your phone to connect to a Wi-Fi network. It may be necessary to provide a user name and password for certain closed wireless networks.

Wi-Fi Settings

Use the Wi-Fi settings menu to manually set your Wi-Fi connection options.

1. Tap ◯ > ⋮⋮⋮ > **Settings** ⚙ > **Networks** tab.
2. Tap **Wi-Fi**.
3. Tap the Wi-Fi switch to turn Wi-Fi on OFF ON.
   - ❖ You will see the names and security settings of in-range Wi-Fi networks.
     - To disable Wi-Fi, tap the switch again OFF ON.
4. Tap ⋮ > **Advanced Wi-Fi**.
5. Configure your Wi-Fi settings.

Disconnect Wi-Fi

You may wish to disconnect from a connected Wi-Fi network without turning Wi-Fi off.

1. Tap ◯ > ⋮⋮⋮ > **Settings** ⚙ > **Networks** tab.
2. Tap **Wi-Fi**.
3. Tap the name of the connected access point and then tap **FORGET**.
   - After disconnecting from an access point, you may need to re-enter the password to reconnect.

Wi-Fi Direct

Use Wi-Fi Direct to connect directly to other Wi-Fi Direct devices simply via Wi-Fi, without an access point or the Internet.

1. Tap ◯ > ⋮⋮⋮ > **Settings** ⚙ > **Networks** tab.
2. Tap **Wi-Fi**.
3. Tap the Wi-Fi switch to turn Wi-Fi on OFF ON.
   - ❖ You will see the names and security settings of in-range Wi-Fi networks.
4. Tap ⋮ > **Advanced Wi-Fi** > **Wi-Fi Direct**.
5. Tap a device with which to connect.
   - If connected via Wi-Fi, you will see a confirmation. Follow the onscreen instructions.
6. Accept the connection on the other device.

- If a connection is not accepted after a certain period, the connection request is cancelled.
- To stop a connection, tap the a device > **OK**.

Hotspot

Wi-Fi Hotspot allows you to turn your phone into a Wi-Fi hotspot. When this feature is turned on, you can share your phone's mobile data services via Wi-Fi with other Wi-Fi enabled devices. The feature works best when used in conjunction with 4G data services (although 3G service can also be used).

Important: Use of the Hotspot feature requires an additional subscription. Visit boostmobile.com to learn more.

Note: Turning on Hotspot will disable your phone's connection to other Wi-Fi networks.

Set Up Wi-Fi Hotspot

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab.
2. Tap **Tethering** > **Wi-Fi Hotspot**.
3. Tap the switch to turn Wi-Fi hotspot on OFF ON.

❖ Wi-Fi hotspot is enabled.

- To disable Wi-Fi hotspot, tap the switch again OFF ON.

Note: The best way to keep using the phone as a hotspot is to have it connected to a power supply.

Important: Write down the passkey (password) for this communication (shown onscreen).

Connect to Wi-Fi Hotspot

1. Enable Wi-Fi (wireless) functionality on your target device (laptop, media device, etc.).
2. Scan for Wi-Fi networks from the device and select your phone hotspot from the network list.
3. Select this phone and follow your onscreen instructions to enter the passkey (provided on the Wi-Fi Hotspot page).
4. Launch your Web browser to confirm you have an Internet connection.

Tethering

Use Tethering to share your device's Internet connection with a computer that connects to your device via Wi-Fi hotspot or by Bluetooth.

Important: Use of the Tethering feature requires an additional subscription. Visit boostmobile.com to learn more.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **Tethering**.

2. Select a tethering option: **Wi-Fi hotspot** or **Bluetooth tethering**.
   - **Wi-Fi hotspot**: Allows other devices to connect to your phone via Wi-Fi.
   - **Bluetooth**: Pair your phone with the other device via Bluetooth.

Tip: For additional support with tethering, tap **Help** from the tethering menu.

Bluetooth

Bluetooth® is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually approximately 30 feet.

Bluetooth Function Cautions

Information may not appear correctly on connected devices depending on the transferred data.

Bluetooth Information

Bluetooth is a technology that enables wireless connection with PCs, Bluetooth devices with hands-free features, etc.

Function	Description
Audio output	Listen to music wirelessly.
Hands-free calls	Call hands-free, using Bluetooth-capable hands-free devices and headsets.
Data exchange	Exchange data with Bluetooth devices.

Enable the Bluetooth Feature

Use the settings menu to enable or disable your phone's Bluetooth capabilities.

- Wireless connection to all Bluetooth functions is not guaranteed for the phone.
- The phone may not connect properly depending on the other device.
- Noise may be experienced with wireless calls and hands-free calls depending on the conditions.

To enable Bluetooth:

1. Tap > > **Settings** > **Networks** tab.
2. Tap **Bluetooth**.
3. Tap the switch to turn Bluetooth on OFF ON.
   - To disable Bluetooth, tap the switch again OFF ON.

Tip: You can also turn Bluetooth on or off with the toggle menu in the Notifications window. Drag the Status bar down to display the Notifications window and then tap **Bluetooth** to turn Bluetooth on or off.

Note: Turn off Bluetooth when not in use to conserve battery power, or in places where using a wireless phone is prohibited, such as aboard an aircraft and in hospitals.

Pair Bluetooth Devices

Search for and pair nearby Bluetooth devices. Registered Bluetooth devices can be connected simply.

- Enable the Bluetooth function on the Bluetooth devices being paired beforehand.

To pair Bluetooth devices:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab.
2. Tap **Bluetooth**.
   - Nearby devices appear in the “AVAILABLE DEVICES” list.
   - If a target device is not detected, tap **SEARCH** to search again.
3. Tap a device from the “AVAILABLE DEVICES” list, and follow the onscreen instructions to pair with the device.
   - Methods to accept a Bluetooth connection differ depending on the devices used.

Unpairing from a Paired Device

1. From the Bluetooth settings menu, tap **Settings** ⚙ next to the paired device you wish to unpair.
2. Tap **Unpair**.
   - ❖ The device is unpaired from your phone. To make another connection with the device, you will need to pair again.

Connect to a Paired Bluetooth Device

You can listen to music over a Bluetooth stereo headset, or have hands-free conversations using a compatible Bluetooth headset or car kit. It’s the same procedure to set up stereo audio and hands-free devices.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab.
2. Tap **Bluetooth**.
   - Paired Bluetooth devices appear in the “PAIRED DEVICES” list.
3. Tap a device from the “PAIRED DEVICES” list.
   - ❖ Your phone connects to the paired device.

The pairing and connection status is displayed below the device's name in the Bluetooth devices section. When the device is connected to your phone, the Bluetooth paired icon is displayed in the Status bar. Depending on the type of device you have connected, you can then start using the headset or car kit to listen to music or make and receive phone calls.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Send Information Using Bluetooth

You can use Bluetooth to transfer information between your phone and another Bluetooth-enabled device such as a phone or notebook computer.

Types of Data You Can Send via Bluetooth

You can send the following types of information, depending on the device you are sending to:

- Images and videos
- Calendar events
- Contacts
- Audio files

In the instructions below, Contacts data is being used as an example.

Sending Contacts Data via Bluetooth

1. Tap > > **Contacts** .
2. Tap a contact to send.
3. Tap > **Share** > **Bluetooth**.
4. Tap a paired device to receive the data.

❖ The contact information is sent.

- If you see a message to confirm, follow the onscreen instructions.

Receive Information via Bluetooth

Your phone is capable of receiving a wide variety of file types with Bluetooth, including pictures, music tracks, and documents such as PDFs.

1. When another device attempts to send a file to your phone via Bluetooth, you will see a request to accept the file.
2. Tap **ACCEPT**.

❖ The file is sent to your phone.

- When your phone receives a file, you will see a notification. To open the file immediately, drag the Status bar down to display the Notifications window, and then tap the notification.
- When you open a received file, what happens next depends on the file type:
  - Media files and documents are usually opened directly in a compatible application. For example, if you open a music track, it starts playing in the default music application.
  - For a vCalendar file, select the calendar where you want to save the event, and then tap **Import**. The vCalendar is added to your Calendar events. (For more information on using the Calendar, see Calendar.)
  - For a vCard contact file, if there are multiple vCard files on your storage card, you can choose to import one, several, or all of those contacts to your contacts list.

SmartShare

SmartShare allows you to receive multimedia content via LG phone and tablets.

1. While viewing the content you want to share, tap or > **SmartShare**.
2. Tap the device you want to share from the list.
   - If the device is not displayed on the list, make sure that Wi-Fi, Wi-Fi Direct, or Bluetooth is turned on. Then tap **RESCAN**.
3. Tap **Send** to share the files.

Enjoy Content from Nearby Devices

Share media content with nearby the DLNA-compatible devices.

1. To connect nearby devices to your phone, tap the **Nearby devices** option on the **Gallery** and **Music** apps.
   - Make sure that your phone and nearby devices are connected to the same Wi-Fi network and that the DLNA-compatible service on the nearby device is turned on.
2. Tap the device you wish to connect to. If the device is not listed, tap **Search nearby devices**.
3. After a connection is established, you can enjoy the content on your phone.

Apps and Entertainment

The following set of topics will explore the features that make your phone so much more than a phone, from the camera and productivity apps to music, entertainment, and more.

Camera and Video

You can use the camera or camcorder to take and share pictures and videos. Your phone comes with a 5 megapixel camera that lets you capture sharp pictures and videos.

Camera Overview

The camera's viewfinder screen lets you view your subject and access camera controls and options.

- **Flash** to turn the flash **On, Off** or set it to **Auto**.
- **Swap camera** to swap between the rear camera lens and the front camera lens.
- **Settings** to adjust the following camera and video settings.
  - **Image/Video size**: Allows you to set the resolution for your pictures and videos. For pictures, choose from **4:3**, **16:9**, and **1:1**. For videos, choose from **HD**.
  - **Cheese shutter**: Allows you to take pictures with voice commands. When on, just say "Cheese", "Smile", "Whiskey", "Kimchi", or "LG" to take a picture.
  - **Timer**: Set your camera's timer. This is ideal if you want to be a part of the picture.
  - **Grid**: Allows you to easily take pictures by displaying grid lines for easy alignment.
  - **SD card**: Menu displayed if you have inserted an SD card. Set the storage location for your videos or pictures. Choose from **IN** (internal storage) or **SD** (microSD card).

Note: This option will be displayed when you insert a microSD card into the phone.

  - **Help**: Allows you to learn how a function works. This icon will provide you with a quick guide.

Learn More About Your Phone's Camera

For an overview of your phone's camera and its features, you can access more information through the phone's settings menu.

1. Tap > > **Camera** .

❖ The camera viewfinder appears.

2. Tap **Settings** > **Help**, and tap a topic to learn more.

Take Pictures and Record Videos

You can take high-resolution pictures using your phone's camera.

Note: If you have an SD card installed, pictures and videos can be stored to the SD card. If no card is installed, pictures and videos are saved to your phone's memory.

Capturing Pictures/Videos

- **File Format for Pictures**: File format for pictures is JPEG.
- **File Format for Videos**: File format for videos is MPEG4.

Camera Cautions

If the Lens Becomes Dirty: Fingerprints/smudges on the lens prevent the capturing of clear still images/videos. Wipe the lens with a soft cloth beforehand.

Avoid Exposure to Direct Sunlight: Be careful not to expose the lens to direct sunlight for long periods. It may discolor the color filter and affect image colors.

Flash Warning

Do not shine the flash close to your eyes. Do not look directly at the flash when shining it. Do not shine the flash at other people's eyes as it may affect eyesight, etc.

Take Pictures

You can take high-resolution pictures using your phone's camera.

1. Tap > > **Camera**.
2. Frame your subject on the screen.
3. Tap. Your picture will be automatically saved to the Gallery.

Record Videos

Record high-quality videos using your phone's video camera.

1. Tap > > **Camera**.
2. Frame your subject on the screen.
3. Tap to start recording the video.
4. The length of the recording is displayed on the top right of the screen.

Note: Tap to take pictures while recording video.

5. Tap to pause recording video. You can resume recording again tapping .

6. Tap to stop recording. Your video will be automatically saved to the Gallery.

Gesture Shot

The Gesture shot feature allows you to take a picture with a hand gesture using the front camera.

Take a Photo

There are two methods for using the Gesture shot feature.

- Raise your hand, with an open palm, until the front camera detects it and a box appears on the screen. Then close your hand into a fist to start the timer, allowing you time to get ready.

  – or –

  Raise your hand, in a clenched fist, until the front camera detects it and a box appears on the screen. Then unclench your fist to start the timer, allowing you time to get ready.

Tip: Use the Interval shot feature by making a fist twice or touching and holding . The camera takes 4 consecutive photos at a time.

View Pictures and Videos Using Gallery

Using the Gallery application, you can view pictures and watch videos that you've taken with your phone's camera, downloaded, or copied onto your storage card or phone memory.

For pictures that are on your storage card or phone memory, you can do basic editing such as rotating and cropping. You can also easily assign a picture as your contact picture or wallpaper and share pictures with your friends.

View Pictures and Videos

You can access and view all your stored pictures and videos from your phone's Gallery.

1. Tap > > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

   - To select another album, tap **Back** to return to the Albums tab.

3. Tap an image to view the picture or video.

- ❖ The picture opens or the video begins playing.
  - Tap a picture or video to view it full screen.
  - When viewing pictures and videos, you can touch and hold an image to open a selection menu and choose what to do with the picture or video.

Pictures and Videos: Review Screen

After capturing a picture or video, from the camera screen, tap the thumbnail image at the bottom right corner of the screen to see the item in the review screen. From there, you can access options such as save, view, send, or delete the picture or video.

Pictures and Videos: Options while Viewing

- **Zoom In or Out on a Picture or Video**: Tap the screen twice or pinch the screen to zoom in or out on a picture or video.
- **Viewing Videos**: Use the onscreen controls to play, pause, or stop the video playback.

After selecting an album from the Albums tab, you can browse through the pictures and videos of that album. Tap a picture or video to view it in full screen. By default, the pictures and videos in an album are displayed in grid view.

Note: When viewing pictures, you can touch and hold on a picture or video to open a selection menu and choose what to do with the picture or video.

Edit Pictures

Whether you're browsing pictures in filmstrip or grid view in the Gallery application, you can touch and hold on a picture to open a selection menu and choose to delete the picture, rotate or crop it, and more.

Rotate and Save a Picture

1. Tap > > **Gallery** .
   - ❖ The album list opens.
2. Tap an album (such as Camera).
   - ❖ The list of pictures and videos for the album opens.
3. Tap the picture you want to rotate.
4. Tap > **Rotate**, then select either **Rotate left** or **Rotate right**.
   - ❖ The picture is rotated and saved to the phone or SD card, depending on your settings.

Crop a Picture

1. Tap > > **Gallery** .

- ❖ The album list opens.

2. Tap an album (such as Camera).

- ❖ The list of pictures and videos for the album opens.

3. Tap the picture you want to crop.

4. Tap > **Crop**.

- ❖ A crop box appears on the picture.

5. To adjust the crop box size, touch and hold the edge of the box. When directional arrows appear, drag your finger inward to or outward to resize the crop box.

   - To move the crop box to the part of the picture that you want to crop, drag the crop box to the desired size and position.

6. Tap **OK** to apply the changes to the picture.

- ❖ The cropped picture is saved in the album as a copy. The original picture remains unedited.

Share Pictures and Videos

The Gallery application lets you send pictures and videos using email or multimedia messages. You can share pictures on your social networks (such as Facebook, Flickr, Picasa, and Twitter) and share videos on YouTube. You can also send them to another phone or your computer using Bluetooth.

Send Pictures or Videos by Email

You can send several pictures, videos, or both in an email or Gmail message. They are added as file attachments in your email. For more information about using email and Gmail, see Compose and Send Email or Create and Send a Gmail Message.

1. Tap > > **Gallery** .

- ❖ The album list opens.

2. Tap an album (such as Camera).

- ❖ The list of pictures and videos for the album opens.

3. Tap the album that contains the pictures or videos you want to share.

4. Tap the picture or video you want to share.

   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.

5. Tap **Share** and then on the Share via menu, tap **Email** or **Gmail**.

- ❖ Follow onscreen prompts to complete and send the message.

Note: If you selected **Email** and you have multiple email accounts, the default email account will be used.

For more information about using email and Gmail, see Compose and Send Email or Create and Send a Gmail Message.

Send a Picture or Video by Multimedia Message

Multimedia Messaging (MMS) lets you send pictures and videos using your phone's messaging app. Although you can send several pictures or videos in a multimedia message, it may be better to just send one at a time, especially if the files are large in size.

1. Tap > > **Gallery** .
   - ❖ The album list opens.
2. Tap an album (such as Camera).
   - ❖ The list of pictures and videos for the album opens.
3. Tap the album that contains the pictures or videos you want to share.
4. Tap the picture or video you want to share.
   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.
5. Tap **Share** and then on the Share via menu, tap **Messaging**.
   - ❖ Follow the onscreen prompts to complete and send the message.

For more information about sending multimedia messages, see Send a Multimedia Message (MMS).

Send Pictures or Videos Using Bluetooth

You can select several pictures, videos, or both and send them to someone's phone or your computer using Bluetooth.

1. Tap > > **Gallery** .
   - ❖ The album list opens.
2. Tap an album (such as Camera).
   - ❖ The list of pictures and videos for the album opens.
3. Tap the album that contains the pictures or videos you want to share.
4. Tap the picture or video you want to share.
   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.

5. Tap **Share** and then on the Share via menu, tap **Bluetooth**.

   ❖ Follow the onscreen prompts to complete and send the files.

For more information, see Bluetooth.

Share Pictures or Videos via Additional Apps or Social Media

From Gallery, you can share your pictures and videos from a variety of apps and social media sites, such as Facebook, Google+, Hangouts, Instagram, Flickr, Picasa, and more. Available apps will vary depending on what you have installed on your phone.

1. Tap > > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the album that contains the pictures or videos you want to share.

4. Tap the picture or video you want to share.

   - To select multiple items, tap while viewing an album. Then tap all the items you want to include.

5. Tap **Share** and then on the Share via menu, tap the app you want to use.

6. Follow the prompts to complete and post or share your pictures or videos.

   ❖ The upload is completed.

   - For confirmation, check the status bar for the upload information.

Share Videos on YouTube

You can share your videos by uploading them to YouTube™. Before you do this, you must create a YouTube account and sign in to that account on your phone.

1. Tap > > **Gallery** .

   ❖ The album list opens.

2. Tap an album (such as Camera).

   ❖ The list of pictures and videos for the album opens.

3. Tap the album that contains the videos you want to share.

4. Tap the video you want to share.

- To select multiple videos, tap while viewing an album. Then tap all the videos you want to include.

5. Tap **Share** and then on the Share via menu, tap **YouTube**.
6. Enter the prompted information, such as description and tags, and select a privacy option.
7. Tap **Upload**.

❖ The upload is completed.

Camera Settings

You can adjust your camera's settings using the icons on the main camera screen and the full camera settings menu.

Switch Cameras

Your phone lets you use different types of cameras depending on your settings and downloads.

1. Tap > > **Camera**.

❖ The camera viewfinder appears.

2. Tap.

❖ The camera switches.

Set Camera Functions

You can configure your camera's settings to fit any situation and event.

1. Tap > > **Camera**.

❖ The camera viewfinder appears.

2. Tap.

❖ The camera settings menu opens.

3. Select your desired settings.

❖ The settings are applied.

- Items that can be set differ depending on the camera type in use.

Productivity

The following topics detail many of your phone's tools and features such as maps and navigation, calendar, clock, social networking apps, music, memos, and more.

Calendar

Use Calendar to create and manage events, meetings, and appointments. Your Calendar helps organize your time and reminds you of important events. Depending on your synchronization settings, your phone's Calendar stays in sync with your Calendar on the Web, Microsoft Exchange calendar, Google Calendar, and Outlook calendar.

In order to sync with your Google calendar, you must sign in to a Google account on your phone. See Google Account.

Calendar Operations

- **View Today's Calendar**: From the Calendar, tap **Today**.
- **Change Calendar View**: From the Calendar, tap **Day, Week, Month, Year** or **Agenda** to change the current view.
- **View Next/Previous Month (Month View)**: From the Calendar, flick the screen left or right.
- **View Next/Previous Week (Week View)**: From the Calendar, flick the screen left or right.
- **View Next/Previous Day (Day View)**: From the Calendar, flick the screen left or right.

Add an Event to the Calendar

Add events to your calendar directly from the Calendar application.

1. Tap > > **Calendar** .
   - ❖ The Calendar app opens.
2. Tap .
   - ❖ The add event window opens.
3. Enter an event name, location, start date/time, end date/time, etc., and then tap **SAVE**.
   - ❖ The event is added to your calendar.

Selecting a Calendar

- If you have more than one calendar, select a calendar in which to add events:

- Select your Google Account to create a Google Calendar event. If you have several Google Calendars on the Web, select one in which to add your event.
  - You can create multiple Google Calendars only in Google Calendar on the Web. After creating them in Google Calendar on the Web, you'll be able to see them in the Calendar application on your phone. For more information about creating and managing multiple Google Calendars, visit the Google website: calendar.google.com.
- If you have synchronized your phone with an Microsoft Exchange account or Outlook on your computer, you can also select these calendars.

View Calendar Events

You can display the Calendar in daily, weekly, monthly, or agenda view. To change the Calendar view, tap **Year**, **Month**, **Week**, **Day**, **Agenda**, or **Agenda** along the side.

1. Tap > > **Calendar** .
   - ❖ The Calendar app opens.
2. Tap a date and then tap an event.
   - ❖ The event details appear.
   - In event details, tap to edit the event.
   - In event details, tap and follow the prompts.

Sync Calendars

You can select which calendars you'd like to sync on your phone, along with what types of information you want to sync.

1. Tap > > **Calendar** .
   - ❖ The Calendar app opens.
2. Tap > **Calendars to display**.
3. Select the desired options by adding or removing check marks from the items.
   - ❖ The sync settings have been updated.
4. Tap to return to Calendar view, and then tap > **Sync now**.
   - ❖ The selected calendars sync.

Synchronize an Microsoft Exchange Calendar

If you have set up a Microsoft Exchange account on your phone, you can also synchronize Microsoft Exchange calendar events on your phone. Calendar events on your Microsoft Exchange will also show in Calendar if you chose to synchronize with the Microsoft Exchange Server.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Accounts & sync** > **Microsoft Exchange**.
   - To confirm your sync settings, tap the account name and make sure the **Calendar** box is selected. Tap ◁ to return to the sync menu.
2. Tap ⋮ > **Sync now**.

Note: If Microsoft Exchange ActiveSync doesn't appear under the Accounts heading in the Settings menu, you do not have an Exchange ActiveSync account configured on the phone. For information about adding an account, see Add an Exchange Account.

Navigation Apps

Your phone offers a number of location-based navigation programs to help you figure out where you are and get you where you're going.

Enable Location Services on Your Phone

Before using any location-based services, you must enable your phone's location feature. For information about setting your phone's location options, see Location.

Google Maps

Use the Google Maps app to determine your location, find directions, browse local businesses and attractions, rate and review places, and more.

View Maps of Specified Places

Use Google Maps to locate and map a specific address or destination.

1. Tap ◯ > ⊞ > **Google** > **Maps** to view videos stored in the storage.
   - ❖ Google Maps opens.
     - If prompted, follow the onscreen instructions to accept terms of use.
2. Tap the search bar.
3. Enter an address, city, facility name, etc., and then tap a candidate in the results list or tap the Search icon in the keyboard.
   - ❖ A map of the specified location opens.

Scout

Scout™ by Telenav is a daily personal navigator that helps you get where you're going. It lets you see and hear turn-by-turn directions and it can provide important, personalized information about traffic and alternate routes.

Install the Scout App on Your Phone

Before you use Scout on your phone, you may need to download and install the app from the Google Play Store app.

1. Tap ◯ > ⊞ > **Play Store** .
2. Tap the Search icon and search for "scout".
3. Tap **Scout GPS Navigation & Meet Up** from the results list.
4. Tap **INSTALL**, and then tap **ACCEPT**.
   - ❖ The app will be downloaded and installed on your phone.
5. When the download has completed, tap **OPEN**.
   - To open the app from the home screen, tap ◯ > ⊞ > **Scout** .

Use Scout as Your Personal Navigator

1. Tap ◯ > ⊞ > **Scout** .
   - ❖ The Scout app will open.
     - If prompted, accept the terms of use before continuing.
2. Follow the on-screen instructions to access, launch, and use.

Google Search

Search information saved on the phone and in phone applications as well as on the Internet.

Use Google Search

Type search terms in the Google Search bar to find information on your phone and around the globe.

1. From the Home screen, tap the Google search bar or tap ⊞ > **Google** > **Google** .
   - ❖ The Search window opens.
     - If confirmation appears, follow onscreen instructions.
2. Type your search keywords and tap .
   - ❖ Search results appear.
     - To search by voice, tap in the search bar and speak your search terms.

Google Search Options

- **Changing Search Information**: In the search window, touch and hold > **Settings** > **Phone search** and select where to search.
- **Using Google Now**: Google Now automatically searches for information based on search keywords used, your current location, etc., and presents search results in the search screen. Google Now also informs users of scheduled events.
  - To use all of Google Now's functions, ensure that Google Location Reporting and Location History are turned on in your location settings. Tap > > **Settings** > **General** tab > **Location** > **Google Location History** and select your options.

Use Google Voice Search

Use your voice to search instead of typing, with Google Voice Search.

1. Tap > > **Google** > **Voice Search** .

   ❖ The Voice Search window opens.

2. Speak your search terms.

   ❖ Search results appear.

Calculator

You can use the Calculator application to solve math problems.

1. Tap > > **Calculator** .
2. Enter numbers and arithmetic operators on the screen.
   - You can long-press the results to cut, copy, and/or paste the displayed values.
   - Tap to delete the last number or operator you entered. Touch and hold to delete numbers repeatedly.
   - Tap AC to clear the screen.
   - Tap to open an Options menu to view your **Calculation history** or change panels between **Scientific**/**Basic calculator**.

Clock

Your phone has a clock app that lets you set alarms, view time in time zones around the world, use a stopwatch, set a timer, and use your phone as a desk clock.

Checking the Time

You can check the phone any time on your phone. The current time displays in the upper right corner of the status bar. Many widgets and lock screens also display the time and provide options for how time is displayed.

Set Alarms

Set multiple alarms using your phone's Clock app.

1. Tap > > **Clock** .
2. Tap an existing alarm to change its time and other attributes or tap **Add alarm** to add a new one.
3. Set the time of the alarm. You can change the time by scrolling up/down the hour and minute and AM/PM field or tap the hour and minutes fields to enter the time with the keyboard.
4. Tap **Repeat** to select the days when you want the alarm to sound. (If you don't set a repeat, the alarm will only sound on the assigned day.)
5. Tap **Snooze duration** to open a dialog box to set the amount of time to wait before sounding the alarm again if it is not dismissed. You can set the alarm to ring repeatedly from 5 minutes up to 1 hour.
6. Tap **Alarm with vibration** to have the phone vibrate, in addition to playing the ringtone.
7. Tap **Alarm sound** to select a ringtone for the alarm. The ringtone plays briefly when you select it.
8. Slide the button on the **Alarm volume** slider to the right to increase the alarm volume and to the left to decrease it.
9. Tap **Auto-start app** to set the application you want to automatically open when you stop the alarm.
10. Tap **Puzzle lock** to checkmark the setting, which requires you to wake up enough to solve a simple puzzle to dismiss the alarm.
11. Tap **Memo** to enter a name for the alarm.
12. When you're finished, tap **SAVE**.

Additional Clock Features

Your phone's clock app provides additional useful features including world clock, stopwatch, and timer functions. All features are available from the clock app display.

- Tap > > **Clock** .

Timer

The timer provides a countdown timer.

1. Tap > > **Clock** > **Timer** tab.
2. Tap the **Hour**/**Minute**/**Second** sections to set the timer.
3. Tap > **Settings** to set the following options:
   - **Alert with vibration**: Set the phone vibrate along with the alert sound. (A checkmark appears.)
   - **Alert sound**: Select the alert sound.
   - **Alert volume**: Set the alert volume.
4. Tap Start to start.
   - Tap Reset to reset the timer and start over.
   - Tap Resume to resume the timer after it's stopped.
   - Tap Stop to stop the timer.

World Clock

The world clock lets you keep track of the current time in multiple cities around the globe.

1. Tap > > **Clock** > **World clock** tab.
2. Tap to add a city.
3. Enter the city name in the search field and tap on the keyboard.

   – or –

   Scroll through the cities list and tap the city.
4. You can add as many cities as you want. Repeat steps 2 and 3.

Stopwatch

The stopwatch lets you time events down to the hundredth of a second.

1. Tap ◯ > ⊞ > **Clock** > **Stopwatch** tab.
2. Tap Start to start stopwatch time.
3. Tap Stop to stop the stopwatch.
   - While measuring time, tap Lap to view lap times.

Capture+

The Capture+ feature allows you to create memos and capture screen shots. You can use Capture+ to easily and efficiently create memos during a call, with a saved picture or from most phone screens.

1. While viewing the screen you want to capture and create a memo on, slide the Status Bar down and tap .
2. Create a memo using the following options:
   - : Tap to undo the most recent action.
   - : Tap to redo the most recently undone action.
   - : Tap to add typed text to the memo.
   - : Tap to add freehand notations to the memo.
   - : Tap to use the eraser on the drawing you've added to the memo.
   - : Tap to crop the memo.
   - : Tap to save the current memo.
   - : Tap to share the memo or change the background paper style.

Note: Please use a fingertip while using the Capture+ feature. Do not use your fingernail.

3. Tap to save the current memo.
4. Tap **QuickMemo+** or **Gallery** to select where to save the note.

Discard the current Capture+:

- Tap ◁ until you exit Capture+.

View the Saved Memo

Your memo can be saved in the QuickMemo+ application or in the Gallery application.

To view the memo saved in QuickMemo+:

- Tap > > **QuickMemo+** and select the memo.

To view the memo saved in your Gallery:

- Tap > > **Gallery** and select the **Capture+** album.

QuickMemo+

Use your phone's QuickMemo+ app to save text, memos, lists, and more.

1. Tap > > **QuickMemo+**.
   - ❖ The memopad list appears.
2. Tap and enter your memo title and text.
3. Tap **Done**.
   - ❖ The memo is saved.

File Manager

View files stored on your phone.

1. Tap > > **File Manager**.
   - ❖ File Manager launches.
     - Follow onscreen instructions for first-time use and permissions.
2. Tap the file type and then tap the file you want to open.
   - ❖ The app opens and displays the file.

Entertainment and Activities

The following topics address your phone’s connectivity options, including USB file transfer and tethering, Wi-Fi, Bluetooth, IR connectivity, and more.

Music

You can play audio files that are stored in your phone's storage. Copy audio files from your computer onto your phone before you open the Music application. The Music Player application supports audio files in numerous formats.

Google Play Music

Google Play Music lets you browse, shop, and play back songs purchased from the Google Play Store app, as well as songs you have loaded to Google's server from your own music library. The music you choose is automatically stored in your Google Music library and instantly ready to play or download.

- Tap > > **Google** > **Play Music** .

Note: Learn more about Google Play Music at music.google.com.

Music Player

You can play music and set as ringtone.

1. Tap > > **Music** .
2. You can select music tracks from the following tabs:
   - **Songs**: To browse through your downloaded music library.
   - **Albums**: To display your music library sorted by album.
   - **Artists**: To display your music library sorted by artist.
   - **Genres**: To display your music library sorted by genre.
3. Tap to see the additional options.
   - **Favorites**: To display your music library sorted by favorites.
   - **Playlists**: To select a customized playlist you’ve created.
   - **Folders**: To browse for music files using folders.
4. Once you’ve displayed a list of songs, you can browse through your available titles.
   - To listen to a song or playlist, tap it to begin playing.

Play a Song

1. Tap ◯ > ⊞ > **Music** > **Songs** tab.
2. Select the song you want to play.

Create a Playlist

1. Tap ◯ > ⊞ > **Music**.
2. Tap ⋮ > **Add to playlist**.
3. Select the songs you want to add to the playlist and tap **ADD**.
4. Tap **New playlist** and enter a name.
5. Tap **OK** to save the playlist.

Assign a Song as a Ringtone

1. Tap ◯ > ⊞ > **Music** > **Songs** tab.
2. Touch and hold a song you'd like to use as your new ringtone. A context menu is displayed.
3. Tap **Set as ringtone** and select **Phone ringtone** to set it as the default ringtone or **Caller ringtones** to set it as a ringtone for a specific contact.
4. Confirm the song has been successfully assigned by navigating to your phone's ringtone menu.

Tip: To modify Ringtones, open the Contact entry and check the Ringtone field or tap ◯ > ⊞ > **Settings** > **Sound** tab > **Ringtone**.

Back Up Your Downloaded Music Files

Boost Mobile recommends that you back up your downloaded music files to your computer. Although the downloaded files can only be played on your phone and on your account, backing them up to your computer lets you access the files in case your phone is misplaced.

1. Connect your phone to your PC using a USB cable.
2. Open the Notifications Panel and tap **USB connected**.
3. Select **Media device (MTP)** and use your computer to navigate to phone's Music folder.
4. Select and copy the music files to a folder on your computer's hard drive.

YouTube

View videos uploaded to YouTube and upload your own videos to your YouTube account.

View YouTube Videos

You can use the YouTube app to view videos on YouTube even if you aren’t signed in to a YouTube account.

Post a Video to YouTube

You can post videos to your YouTube account from your phone. Before posting, you must set up a YouTube account and sign in to it on your phone.

Settings

The following set of topics will cover your phone's settings menus and options. For an overview of the settings menu, see Basic Settings.

Basic Settings

Tap ◯ > ⊞ > **Settings** ⚙ to access your phone's settings menu.

The table below outlines the top-level settings categories.

Category	Description
Wi-Fi	Enable and set Wi-Fi options.
Bluetooth	Enable Bluetooth connections.
Mobile data	Check your phone's Mobile data.
Call	Set various call settings.
Share & connect	Set wireless and network functions.
Tethering	Connect other devices to your phone's internet connection.
More	Set mobile networks and VPN.
Sound	Set ringtone, operation tones, etc.
Display	Set font, brightness, etc.
Home screen	Set wallpaper, etc.
Lock screen	Set your phone's lock screen options.
Language & keyboard	Set language and language options.
Location	Set location options.
Account & sync	Check account, add account, etc.
Accessibility	Set accessibility options such as screen magnification, hearing aid compatibility, etc.

Shortcut key	Set keys for quick action.
Security	Set security options.
Date & time	Set date and time options.
Storage	Get memory information, etc.
Battery & power saving	Set battery saver and check battery usage status, etc.
Activate this device	Activate the your phone.
System updates	Get system updates on your phone.
Apps	Get apps information on the phone.
Default message app	Set default message app.
Backup & reset	Set backup options, factory set, etc.
About phone	Get your phone information.

Access Settings

1. Tap ◯ > ⊞ > **Settings** ⚙.
   - ❖ The settings menu opens.
2. Select categories and then select your settings options.
   - ❖ Settings are made and applied.

Tip: You can also access settings from the notification panel. Pull down the status bar and tap **Settings** ⚙.

Networks Settings

This group of settings lets you control your phone's Wi-Fi settings, Bluetooth, Tethering, VPN, Mobile networks, and more.

Access Networks Settings

1. Tap ◯ > ⊞ > **Settings** ⚙.
2. Tap **Networks** tab.
3. Set your networks options.

   ❖ Your networks settings are saved and applied.

Wi-Fi Settings

Your phone lets you take advantage of Wi-Fi hotspots for high-speed data access using available computer networks. For details on your phone‘s Wi-Fi features and settings, see Wi-Fi Settings.

Bluetooth Settings

Your phone’s Bluetooth capabilities let you use wireless headsets, send and receive pictures and files, and more. For details on your phone‘s Bluetooth settings, see Bluetooth.

Mobile Data Settings

You can check the current data usage, set to enable/disable mobile data, or set the mobile data limit.

Turn Mobile Data On or Off

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **Mobile data**.
2. Tap the **Mobile data** switch OFF ON to turn it on.

   – or –

   Tap the **Mobile data** switch OFF ON to turn it off.

Call Settings

Your phone's Call settings menu lets you configure options. For details on your phone's Call settings, see Call Settings.

Share & Connect

Your phone lets you use the wireless technology that enables data transmission between devices.

Printing

The Printing menu allows you to manage your Google Cloud Print settings and print jobs.

- Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **Share** & **connect** > **Printing**.

Tethering

Use Tethering to share your device's Internet connection with a computer that connects to your device via Wi-Fi hotspot or by Bluetooth.

Important: Use of the Tethering feature requires an additional subscription. Visit boostmobile.com to learn more.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **Tethering**.
2. Tap the switch OFF ON to enable/disable the feature.
   - **Wi-Fi hotspot**: Allows other devices to connect to your phone via Wi-Fi.
   - **Bluetooth tethering**: Pair your phone with the other device via Bluetooth.

Tip: For additional support with tethering, tap **Help** from the tethering menu.

More Settings

This menu allows you to personalize additional wireless feature settings.

Mobile Networks

This menu allows you to configure various mobile network settings.

Mobile Data

Allows you to enable and disable data access over the mobile network.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.
2. Tap the **Mobile data** checkbox to enable/disable the feature.

4G Settings

Allows you to view your 4G network provider and IP address.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks**.
2. Tap the **4G settings** to check **Network operator** and **IP address**.

Network Mode

Allows you to choose your preferred network mode.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **Mobile networks** > **Network mode**.
2. Choose from the following options:
   - Tap **LTE/CDMA** to turn on the LTE/CDMA radio band.
   - Tap **CDMA** to turn on the CDMA radio band.

Access Point Names

Allows you to manage APN information.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More**.
2. Tap **Mobile networks** > **Access point names**.

Virtual Private Networks (VPN)

From your phone, you can add, set up, and manage virtual private networks (VPNs) that allow you to connect and access resources inside a secured local network, such as your corporate network.

Prepare Your Phone for VPN Connection

Depending on the type of VPN you are using at work, you may be required to enter your login credentials or install security certificates before you can connect to your company's local network. You can get this information from your network administrator. Before you can initiate a VPN connection, your phone must first establish a Wi-Fi or data connection.

Set Up Secure Credential Storage

If your network administrator instructs you to download and install security certificates, follow the instructions below.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Security**.
2. Tap **Certificate management** > **Install from storage** for desired certificates.

You can then download and install the certificates needed to access your local network. Your network administrator can tell you how to do this.

Add a VPN Connection

Use the Wireless & networks settings menu to add a VPN connection to your phone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Networks** tab > **More** > **VPN**.
2. Tap **Basic VPN** or **LG VPN**.

Note: A screen lock is required to configure a VPN.

3. Configure the settings according to the security details you have obtained from your network administrator.

4. When finished, tap **SAVE**.

❖ The VPN is then added to the VPNs section of the VPN settings screen.

Connect to or Disconnect From a VPN

Once you have set up a VPN connection, use the Wireless networks settings menu to connect to or disconnect from the VPN.

Connect to a VPN

1. Tap ◯ > ⊛ > **Settings** ⚙ > **Networks** tab > **More** > **VPN**.
2. In the VPNs section, tap the VPN that you want to connect to.
3. When prompted, enter your login credentials, and then tap **Connect**. When you are connected, the VPN connected icon 🔑 appears in the notification area of the Status bar.
4. Open the web browser to access resources such as intranet sites on your corporate network.

Disconnect From a VPN

1. Drag the Status bar down to open the Notification panel.
2. Tap the VPN connection, and then tap Disconnect VPN to disconnect.

Sound Settings

In the Sound settings menu, you can configure call and notification ringtones, audio volume, as well as some related settings.

Access Sound Settings

1. Tap ◯ > ⊞ > **Settings** ⚙.
2. Tap **Sound** tab.
3. Set your sound options.

   ❖ Your sound settings are saved and applied.

Sound Profile

Set your phone's sound profile.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **Sound profile**.
3. Tap one of the two options.

Volume

Adjust your phone's volume settings to suit your needs and your environment.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **Volume**.
3. Adjust each volume level.
   - **Ringtone**: Changes the volume of your call ringtones (if applicable).
   - **Notification sound**: Allows you to set this volume level. This is the volume of the ringtone when you receive a notification.
   - **Touch feedback & system**: Changes the volume for feedback taps and system notifications.
   - **Music, video, games & other media**: Changes the volume of your music, videos and other media.
4. Tap **OK**.

Tip: You can adjust the ringer volume on the Home screen or Applications screen, or almost any screen by using the Volume Buttons on the back of your phone. In other applications such as Music, YouTube, spoken directions, and other audio, the Volume Buttons control the volume of the application.

Ringtone

The phone ringtones alert you of incoming calls.

To select a ringtone for voice calls:

1. Tap > > **Settings** > **Sound** tab.
2. Tap **Ringtone**.
3. Tap a ringtone to select it and to hear it. If you want to set the ringtone, tap **OK**. If not, select another ringtone or tap **CANCEL**.

To use a song as a ringtone:

1. Tap > > **Settings** > **Sound** tab.
2. Tap **Ringtone**.
3. Tap and tap a song.

For details about using the Music Player application, see Music.

Sound with Vibration

Allows you to set the phone to vibrate accompanying the ringtone.

1. Tap > > **Settings** > **Sound** tab.
2. Tap the **Sound with vibration** checkbox to turn on the feature. (A checkmark will appear.)

Vibrate Type

Allows you to set a vibrate type for incoming calls, incoming messages and email, alarms, and calendar events.

1. Tap > > **Settings** > **Sound** tab.
2. Tap **Vibrate type**.

Note: **Vibrate type** can only be selected when **Vibrate only** is selected as the sound profile or **Sound with vibration** option is checked in the Sound screen.

3. Set each vibrate type to the desired option.
4. Tap **OK**.

Interruptions

Allows you to set a schedule when to prevent interruptions from notifications. You can set to allow certain features to interrupt when Priority only is set.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **Interruptions**.
3. Set the desired options as needed.

Lock Screen

Allows you to choose if you want to show or hide notifications on the lock screen.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **Lock screen**.
3. Tap the desired option.

Apps

Allows you to prevent apps from displaying notifications or set apps to show notifications with priority when Do not disturb is set to Priority only.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **Apps**.
3. Tap the desired apps.
4. Choose **None** to show no notifications from the app or choose **Priority** to show notifications with priority on top of others and when Do not disturb set to Priority only.

More Settings

This menu allows you to adjust additional sound settings.

Notification Sound

When you receive a notification such as the arrival of new messages, calendar events, or alarms, the phone sounds a ringtone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **More** > **Notification sound**.
3. Tap a sound to select it and to hear it. If you want to set the sound, tap **OK**. If not, select another sound or tap **CANCEL**.

Vibrate on Tap

Vibrate when tapping the Home touch buttons and during other UI interactions.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **More** > **Vibrate on tap**.
3. Tap the checkbox to turn on the feature. (A checkmark will appear.)

Sound Effects

This menu lets you select whether you hear tones when touching numbers on the dialpad, selecting on-screen options, and more.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **More** > **Sound effects**.
3. Tap the checkbox next to a desired option to enable or disable the feature. (A checkmark will appear.)

Message/Call Voice Notifications

To read out the incoming call and the message event automatically.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Sound** tab.
2. Tap **More** > **Message/call voice notifications**.
3. Tap OFF ON to turn the feature on and set the desired options.

Display Settings

Adjusting your phone's display settings not only helps you see what you want, it can also help increase battery life.

Access Display Settings

1. Tap ◯ > ⊞ > **Settings** ⚙.
2. Tap **Display** tab.
3. Set your display options.

   ❖ Your display settings are saved and applied.

Home Screen

Configure your phone's home screen settings.

Select Home

Choose the desired Home theme.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home screen** > **Select Home**.
3. Choose **Home** (standard Android layout) or **EasyHome** (simplified version for users less familiar with Android navigation).

Theme

Choose the desired theme.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home screen** > **Theme**.

Wallpaper

Choose the desired wallpaper for the Home screen.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home screen** > **Wallpaper**.
3. Choose a location and select the desired wallpaper.
4. Tap **OK, SET WALLPAPER** or **APPLY** to set it as the wallpaper.

Screen Swipe Effect

Choose the desired type of effect to display when you swipe from one Home screen canvas to the next.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home screen** > **Screen swipe effect**.
3. Tap the desired effect and **OK**.

Allow Home Screen Looping

Displays the first screen after the last screen when scrolling the Home screen.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home screen**.
3. Tap the **Allow Home screen looping** checkbox. (A checkmark will appear.)

Help

Allows you to view help tips for the Home screen.

Lock Screen

Lock screen menu lets you configure screen lock options.

Select Screen Lock

You can increase your phone's security by setting up a knock-code, pattern, PIN, or Password. When these features are enabled, draw the correct unlock pattern, enter the PIN, or enter the password on the screen to unlock and regain access to the phone.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen** > **Select screen lock**.
3. Select the desired screen lock option from the following options.
   - **None**: No screen lock set.
   - **Swipe**: Swipe any part of the screen to unlock the screen.
   - **Knock Code**: The Knock Code feature allows you to create your own unlock code using a combination of knocks on the screen. You can access the Home screen directly when the screen is off by tapping the same sequence on the screen.
   - **Pattern**: Opens a set of screens that guide you through drawing a screen unlock pattern. It's recommended that you enter backup PIN as well in case that you might lost the pattern. Then, you can set vibrate on touch or whether to make the pattern visible.

- **PIN**: Enter a numeric PIN to unlock screen.
- **Password**: Enter a password to unlock screen.

From then on, any time you wish to turn the phone on or unlock the screen, you must draw your unlock pattern or enter the PIN or password to unlock the screen.

Note: You have five opportunities to enter your unlock Pattern, PIN or Password. If you've entered wrong information five times in a row, you must wait 30 seconds before you can attempt again.

Note: When using Knock Code, failing to enter the correct sequence 5 times will display an outlined grid box to allow you precise entry. If you fail 1 more time, the backup PIN or Google account sign-in is required.

If you‘ve set up a Google Account on the phone, tap the **Forgot pattern?** button. You will be able to unlock the phone with your Google Account username and password or entering you Backup PIN.

Smart Lock

Allows you to set when to automatically unlock the phone.

1. Tap > > **Settings** > **Display** tab.
2. Tap **Lock screen** > **Smart Lock**.

Note: If you use this function, set a screen lock first.

Screen Swipe Effect

Choose the desired screen swipe effect when you swipe the screen.

1. Tap > > **Settings** > **Display** tab.
2. Tap **Lock screen** > **Screen swipe effect**.
3. Tap **Hula hoop**, **Circle mosaic**, **Light particle**, **Vector circle**, or **Soda**.

Wallpaper

Select the wallpaper to display for your lock screen.

1. Tap > > **Settings** > **Display** tab.
2. Tap **Lock screen** > **Wallpaper**.
3. Select **Gallery** or **Wallpaper gallery**.
4. Select the desired wallpaper and tap **OK** or **SET WALLPAPER**.

Shortcuts

Allows you to choose the shortcuts available on the lock screen.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen** > **Shortcuts**.
3. Tap a shortcut and select the desired app. You can also select **Delete shortcut** so that no icon is displayed.
4. Tap **SAVE**.

Contact Info for Lost Phone

Select whether to display the owner information on the lock screen and customize the owner information.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen**.
3. Tap **Contact info for lost phone**, then tap the **Always on Lock screen** checkbox to show owner information on the lock screen. (A checkmark will appear.)
4. Enter the desired information in the field provided and tap **SAVE**.

Lock Timer

Choose the amount of time before the screen automatically locks after the screen has timed-out.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen** > **Lock timer**.
3. Tap the desired time.

Power Button Instantly Locks

Allows you to instantly lock the screen when you press the **Power/Lock Button** ▢.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Lock screen**.
3. Tap the **Power button instantly locks** checkbox to turn on the feature. (A checkmark will appear.)

Home Touch Buttons

Configure options for your home touch buttons.

To select the combination of your home touch buttons:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.

2. Tap **Home touch buttons** > **Button combination**.
3. Drag the icons to rearrange the Home touch buttons.

To select the color of your home touch buttons:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Home touch buttons** > **Color**.
3. Tap the desired color theme from the list.

Font Type

Choose the desired font type.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Font type**.
3. Tap a desired font type.

Font Size

Choose the desired font size.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Font size**.
3. Tap a desired font size.

Brightness

Adjust your screen's contrast (brightness) to suit your surroundings.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Scroll down to **Brightness** and use the slider to set the brightness level.

Tip: For the best battery performance, use the dimmer levels. You can also set **Night brightness** to set brightness to 0% automatically between 12:00 AM and 6:00 AM.

Auto-Rotate Screen

Choose whether the phone automatically switches the orientation of the screen as you turn it sideways or even upside down.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.

2. Tap the **Auto-rotate screen** checkbox to automatically rotate the screen. (A checkmark will appear.)

   – or –

   To disable the auto-rotate feature, tap the **Auto-rotate screen** checkbox again so that the checkmark is removed.

Note: Some applications on your phone do not support the Auto-rotate feature.

Screen Timeout

Select how long the display screen remains backlit after you touch the screen or press a key before the screen darkens.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab.
2. Tap **Screen timeout**.
3. Select **15 sec, 30 sec, 1 min, 2 min, 5 min, 10 min**, **15 min**, or **Keep screen turned on**.

Note: Long backlight settings reduce the battery's talk and standby times. For the best battery performance, use the shortest convenient timeout.

More Settings

The More settings menu allows you to adjust additional display settings.

Daydream

Screensaver will be on when the phone is sleeping while docked and/or charging.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **Display** tab > **More**.
2. Tap **Daydream**.
3. Tap the feature you want to use and configure it.
4. To activate the daydream feature, tap the **Daydream** switch OFF ON.

Motion sensor calibration

Improve the accuracy of the tilt and speed of the sensor.

General Settings

This group of settings lets you configure general settings such as accounts & sync, cloud, location, etc.

Access General Settings

1. Tap ◯ > ⊞ > **Settings** ⚙.
2. Tap **General** tab.
3. Set your general options.
   - ❖ Your general settings are saved and applied.

Language & keyboard

Your phone's Language & keyboard settings let you select a language for the devices screens and menus, as well as manage a personal user dictionary. The keyboard settings let you select a preferred input method, control keyboard settings, and more.

Language

You can choose to display your device's on-screen menus in multiple languages.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Language & keyboard** > **Language**.
2. Select a language from the list.

Spelling Correction

Allows spelling correction when using the on-screen keyboard.

Keyboard & Input Methods

Shows the current keyboard type and the available input methods. Tap the options configure each keyboard’s settings.

Voice Search

Tap to configure the Voice Search settings.

Text-to-Speech Output

Tap to set the preferred engine or general settings for text-to-speech output.

Pointer Speed

Adjust the pointer speed.

Reverse buttons

Reverse the mouse buttons to use the primary button on the right side.

Location

Allows you to turn on location service. Your phone determines your approximate location using GPS, Wi-Fi and mobile networks.

- Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Location**.
  - **Mode** – Set the location mode as **High accuracy (GPS and networks)**, **Battery saving (Networks only)**, or **Device sensors only (GPS only)**.

Accounts & Sync

Use the Accounts & sync settings menu to add, remove, and manage your Google and other supported accounts. You also use these settings to control how and whether all applications send, receive, and sync data on their own schedules and whether all applications can synchronize user data automatically. Gmail, Calendar, and other applications may also have their own settings to control how they synchronize data; see the sections on those applications for details.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab.
2. Tap **Accounts & sync**.
   - Tap **ADD ACCOUNT** to add new account.
   - Tap **Auto-sync data** to automatically sync your account data.

Accessibility

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your phone.

Note: Requires additional plug-ins to become selectable.

Vision

The Vision setting allows you to configure the visual options.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Accessibility** > **Vision**.
2. Set the following options:
   - **TalkBack**: Tap the **TalkBack** switch OFF ON to turn it on. Tap **Settings** at the bottom of the screen to adjust the TalkBack settings. When TalkBack is turned on, the touchscreen settings require the user to first tap an item they wish to select, and then double tap the item again in order to access this feature.
   - **Message/call voice notifications**: Use automatic spoken alerts for incoming calls and messages.

- **Screen shade**: Set to 0% brightness of device for saving power and low vision.
- **Font size**: Checkmark to increase the size of the text.
- **Touch zoom**: Zoom in or out by triple tapping the screen.
- **Screen color inversion**: Checkmark to invert the colors of the screen and content.
- **Screen color adjustment**: Set the color contrast for better screen viewing. Tap the Color adjustment switch OFF ON at the top right corner of the screen to turn it on. Then, tap the screen and drag across the screen in any direction until you see the color contrast you want to use.
- **Screen color filter**: Set the color filter for better screen viewing. Tap the Screen color filter switch OFF ON at the top right corner of the screen to turn it on.
- **Power key ends call**: Checkmark so that you can end voice calls by pressing the **Power/Lock Button**. When this option is enabled, pressing the **Power/Lock Button** during a call does not lock the screen.

Hearing

The Hearing setting allows you to configure hearing options.

1. Tap > > **Settings** > **General** tab > **Accessibility** > **Hearing**.
2. Set the following options as you want.
   - **Captions**: Customize caption settings for those with hearing impairments.
   - **Flash alerts**: The flash will blink for incoming calls and notifications.
   - **Turn off all sounds**: Activate to turn off all sounds.
   - **Audio type**: Checkmark to change the sound to **Mono** or **Stereo**.
   - **Sound balance**: To manually adjust the sound direction.

Motor & Cognition

The Motor & cognition setting allows you to configure physical and motor options.

1. Tap > > **Settings** > **General** tab > **Accessibility** > **Motor & cognition**.
2. Set the following options as you want.
   - **Touch feedback time**: Allows you to set the touch and hold delay (short, medium, or long).
   - **Touch assistant**: Provide a touch board with easy use for general buttons or gestures to access in short. Tap the Touch assistant icon to access the **Power Button**, **Home Button**, **Volume down Button**, **Volume up Button**, and the **Next** button (**Screen capture, Accessibility, Pinch**) button.

- **Screen timeout**: Set the desired screen timeout.
- **Touch control areas**: Limit touch control to selected areas of the screen. Press the **Volume Down Button** and **Home Key** at the same time to activate and deactivate this feature.

General

The System setting allows you to configure system options.

1. Tap > > **Settings** > **General** tab > **Accessibility**.
2. Set the following options as you want.
   - **Accessibility features shortcut**: Sets quick, easy access to selected features when you triple-tap the **Home Key** .
   - **Persistent notification**: Tap the switch OFF ON to turn it on. Alerts sound repeatedly when there are unread notifications for certain apps.
   - **Auto-rotate screen**: Checkmark to allow the device to rotate the screen depending on the device orientation (portrait or landscape).

Services

The Services setting allows you to configure the service option.

1. Tap > > **Settings** > **General** tab > **Accessibility**.
2. Tap **Switch Access** to control your device using configurable key combinations.

Shortcut Key

The Shortcut Key provides quick access to apps by pressing and holding the Volume Buttons when the screen is off or locked.

Capture+: Press and hold the **Volume Up Button** twice.

Camera: Press and hold the **Volume Down Button** twice.

- Tap > > **Settings** > **General** tab > **Shortcut key**.

Security

Use the Security settings to help secure your phone and its data.

- Tap > > **Settings** > **General** tab > **Security**.

Content lock

Select lock types to lock files in the QuickMemo+ app.

Encrypt Phone

Opens a screen that encrypts data on the phone for security. You will be required to enter a PIN or password to decrypt your phone each time you power it on.

Encrypt SD Card Storage

Encrypt SD card storage and keep data unavailable for other devices.

Password Typing Visible

Checkmark to briefly show each character of passwords as you enter them so that you can see what you enter.

Phone Administrators

Allows you to view or deactivate device administrators.

Unknown Sources

Allows installation of non-Play Store applications.

Verify Apps

Disallow or warn before installation of apps that may cause harm.

Storage Type

Displays the storage type for credentials.

Certificate Management

Allows you to manage the certificate.

- **Trusted Credentials**
  Checkmark to allow applications to access your phone's encrypted store of secure certificates and related passwords and other credentials. You use credential storage to establish some kinds of VPN and Wi-Fi connections. If you have not set a password for the secure credential storage, this setting is dimmed.

- **Install from Storage**
  Touch to install a secure certificate from storage.

- **Clear Credentials**
  Deletes all secure certificates and related credentials and erases the secure storage's own password, after prompting you to confirm that you want to do this.

Trust Agents

View or deactivate Trust agents.

Screen Pin

This feature allows you to lock your device so that the current user can only access the pinned app. This is useful for users with children.

App Usage Access

Allows you to set to access App usage.

Date & Time

Set your preferences for how the date and time is displayed. You can also select a time zone.

- Tap > > **Settings** > **General** tab > **Date & time**.

Storage

The Storage menu lets you monitor the used and available internal memory and SD card (if available). you can also mount/unmount the SD card and erase its contents.

- Tap > > **Settings** > **General** tab > **Storage**.

Battery & Power saving

The Battery menu lets you show any battery information and configure options.

1. Tap > > **Settings** > **General** tab.
2. Tap **Battery** & **power saving**.
   - Tap **Battery usage** to display the apps that use the most battery power.
   - Tap **Battery percentage on status bar** to display the battery percentage indicator on the Status Bar.
   - Tap **Battery saver** to set the Battery saver feature on or off and select which functions are changed when the feature is activated.
   - Tap **Help** to view tips about the Battery saver feature.

Activate This Device

Follow the onscreen instructions to activate your phone.

1. Tap > > **Settings** > **General** tab > **Activate this device**.
2. Follow the on-screen instructions.

System Updates

From time to time, updates may become available for your phone. You can download and apply updates through the Settings menu.

- Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **System updates**.

Apps

The Apps menu lets you view details about the applications installed on your phone, manage their data, force them to stop, and set whether you want to permit installation of applications that you obtain from websites and email.

To view details about your applications:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Apps**.
2. Tap the **DOWNLOADED, ON SD CARD, RUNNING** or **ALL** tab to view your apps.
3. Tap the desired app to view its information.

To force applications to stop:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Apps**.
2. Tap the **RUNNING** tab.
3. Find the application to force stop and tap the application.
4. Tap **Stop**.
5. Read the disclaimer and tap **YES**.

To uninstall a downloaded application:

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Apps**.
2. Tap the **DOWNLOADED** tab.
3. Find the application you want to uninstall and tap it.
4. Tap **Uninstall**.
5. Read the disclaimer and tap **OK**.

Default Message App

Set your default messaging app as desired.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab.
2. Tap **Default message app**.

3. Tap the desired option.

Backup & Reset

The privacy settings on your device allow you to back-up your data, automatically restore data, and erase all the data on your phone.

- Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Backup & reset**.

LG Backup

Backs up all information on the device and restores it in the event of data loss or replacement.

Back Up My Data

Allows you to back up app data, Wi-Fi passwords, and other settings to Google servers.

Backup Account

Allows you to choose an account to use to back up data.

Automatic Restore

When reinstalling an app, enabling this option restores backed up settings and data.

Factory Data Reset

Resetting the phone restores all the factory defaults, including personal data from phone storage, information about your Google Account, any other accounts, your system and application settings, and any downloaded applications. After resetting the phone, the next time you turn on the phone, you're prompted to reenter the same kind of information as when you first started the phone. See Activation and Service.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **Backup & reset**.
2. If you are certain that you would like to restore all factory settings, tap **Factory data reset**.
3. Tap **RESET PHONE**.
4. Enter your unlock sequence if you have configured one, then tap **Delete all** and **OK** to confirm.

About Phone

The About Phone menu displays information such as the network, battery, hardware, and software.

1. Tap ◯ > ⊞ > **Settings** ⚙ > **General** tab > **About phone**.
2. Tap the desired menu.

Getting Help

The following set of topics will cover troubleshooting tips, phone specifications, and how to contact [Sprint, Boost, Virgin Mobile, etc.] and manage your wireless service.

For Assistance

The following topics address areas of support for your device, such as account information.

Boost Account Information and Help

Find out about managing your account online and on your phone, buying additional minutes for your plan, and getting help.

For more information about your Boost Mobile account, as well as other Boost Mobile services, visit us at: boostmobile.com.

Manage Your Account

Access information about your account. You can:

- Check your minutes.
- Re-Boost® (add money to your account).
- Change plans.
- And more.

From Your Phone

Access account information and other self-service tools from BoostZone.

- Tap ◯ > ⊞ > **Boost Zone** ZONE.

You can also dial directly for access to certain information:

- Dial # 2 ABC 2 ABC 5 JKL (#BAL) to check account balance.
- Dial # 2 ABC 3 DEF 3 DEF (#ADD) to make a payment.
- Dial # 6 MNO 1 1 to launch BoostZone or call Boost Customer Care (depending on your Settings) to get answers to other questions.

From Your Computer

- Visit boostmobile.com, click **My Account**, and log in with your wireless phone number and account PIN.

From Any Other Phone

- Boost Customer Care: **1-888-BOOST-4U** (1-888-266-7848).

Re-Boost

Boost Mobile makes it easy to add money to your account. You decide exactly how and where you want to pay. Keep your account active by using your phone and adding money to your account.

Pay with Cash

Find an Authorized Re-Boost Retailer near you. Pick up a Re-Boost Card or recharge for as low as $10 at the register, where available.

Pay Anytime with a Credit/Debit Card

Dial **#ADD** (# 2 ABC 3 DEF 3 DEF) to add money from your phone or visit **My Account** at boostmobile.com to do it online. Securely register your credit/debit card with Boost for more convenient one-time payments or to set up easy Auto Re-Boost payments.

Set Up Worry-Free Payments with Auto Re-Boosts℠

It‘s the easiest way to make sure your account stays on and active. Use a credit card, debit card or bank account—whatever‘s best for you.

Visit boostmobile.com/reboost/ to get the details on all your Re-Boost options.

Anti-Theft Guide

You can set up your device to prevent other people from using it if it’s been reset to factory settings without your permission. For example, if your device is lost, stolen, or wiped, only someone with your Google account or screen lock information can use the device.

All you need to make sure your device is protected is:

- **Set a screen lock**: If your device is lost or stolen but you have a screen lock set, the device can’t be erased using the Settings menu unless your screen is unlocked.
- **Add your Google account on your device**: If your device is wiped but you have your Google account on it, the device can’t finish the setup process until your Google account information is entered again.

After your device is protected, you’ll need to either unlock your screen or enter your Google account password if you need to do a factory reset. This ensures that you or someone you trust is doing the reset.

Note: Do not forget your Google account and password you had added to your device prior to performing a factory reset. If you can’t provide the account information during the setup process, you won’t be able to use the device at all after performing the factory reset.

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Important Information for the LGLS450

Important Safety Information

This booklet contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this booklet may result in serious bodily injury, death, or property damage.

General Precautions

Warning: This product contains chemicals known to the State of California to cause cancer and birth defects or reproductive harm. ***Wash hands after handling***.

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your device, only authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you’re in any area that has a potentially explosive atmosphere. Although it’s rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.
- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle′s engine.

Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that deplete your available minutes.

Using Your Phone With a Hearing Aid Device

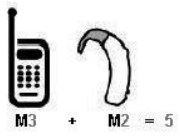
Your LGLS450 has an M3/T3 rating.

While some wireless phones are used near some hearing devices (hearing aids and cochlear implants), users may detect a buzzing, humming, or whining noise. Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference they generate. The wireless telephone industry has developed a rating system for wireless phones, to assist hearing device users to find phones that may be compatible with their hearing devices. Not all phones have been rated. Phones that are rated have the rating on their box or a label located on the box. The ratings are not guarantees. Results will vary depending on the user's hearing device and hearing loss. If your hearing device happens to be vulnerable to interference, you may not be able to use a rated phone successfully. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. M4 is the better/higher of the two ratings.

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to generate less interference to hearing devices than phones that are not labeled. T4 is the better/higher of the two ratings.

Hearing devices may also be rated. Your hearing device manufacturer or hearing health professional may help you find this rating. Higher ratings mean that the hearing device is relatively immune to interference noise. The hearing aid and wireless phone rating values are then added together. A sum of 5 is considered acceptable for normal use. A sum of 6 is considered for best use.



In the above example, if a hearing aid meets the M2 level rating and the wireless phone meets the M3 level rating, the sum of the two values equal M5. This should provide the hearing aid user with "normal usage" while using their hearing aid with the particular wireless phone. "Normal usage" in this context is defined as a signal quality that's acceptable for normal operation.

The M mark is intended to be synonymous with the U mark. The T mark is intended to be marks are recommended by the Alliance for Telecommunications Industries Solutions (ATIS). The U and UT marks are referenced in Section 20.19 of the FCC Rules. The HAC rating and measurement procedure are described in the American National Standards Institute (ANSI) C63.19 standard.

To ensure that the Hearing Aid Compatibility rating for your phone is maintained, secondary transmitters such as Bluetooth® and WLAN components must be disabled during a call.

For information about hearing aids and digital wireless phones, visit:

Wireless Phones and Hearing Aid Accessibility
http://www.accesswireless.org/

Gallaudet University, RERC
http://tap.gallaudet.edu/Voice/

FCC Hearing Aid Compatibility and Volume Control
http://www.fcc.gov/cgb/dro/hearing.html

The Hearing Aid Compatibility FCC Order
http://hraunfoss.fcc.gov/edocs_public/attachmatch/FCC-03-168A1.pdf

Hearing Loss Association of America [HLAA]
http://hearingloss.org/content/telephonesandmobile-devices

Note: **HAC statement**: This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this phone that have not been tested yet for use with hearing aids. It is important to try the different features of this phone thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this phone for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or phone retailer.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.

It is further suggested you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device.

Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store. More information about hearing aid compatibility may be found at: **fcc.gov**, **fda.gov**, and **accesswireless.org**.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone’s display and keypad backlight settings to ensure the minimum time interval:
  1. Tap ◯ > **Settings** ⚙ > **Display** > **Screen timeout**.
  2. Tap the minimum time interval setting.

- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Boost is not aware of similar problems with Boost phones resulting from the proper use of batteries and accessories approved by Boost or the manufacturer of your phone. Use only Boost-approved or manufacturer-approved batteries and accessories found at **boostmobile.com** or through your phone's manufacturer. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month: -4° F to 140° F (-20° C to 60° C)
  - More than one month: -4° F to 113° F (-20° C to 45° C)
- Do not disassemble or open crush, bend or deform, puncture or shred.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.

- Only use the battery with a charging system that has been qualified with the system per CTIA Certification Requirements for Battery System Compliance to IEEE1725. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per this standard, IEEE-Std-1725. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard. Only authorized service providers shall replace battery(If the battery is non-user replaceable).
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and the user suspects damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.

Battery information and care

Always unplug the charger from the wall socket after the phone is fully changed to save unnecessary power consumption of the charger.

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing

ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

This device was tested for typical body-worn operations with the back of the phone kept 0.39 inches (1cm) between the user's body and the back of the phone. To comply with FCC RF exposure requirements, a minimum separation distance of 0.39 inches (1cm) must be maintained between the user's body and the back of the phone. Third-party belt-clips, holsters, and similar accessories containing metallic components may not be used. Body-worn accessories that cannot maintain 0.39 inches (1cm) separation distance between the user's body and the back of the phone, and have not been tested for typical body-worn operations may not comply with FCC RF exposure limits and should be avoided.

SAR (Specific Absorption Rate)

This model phone meets the Government's requirements for exposure to radio waves.

Your wireless phone is a radio transmitter and receiver. It is designed and manufactured not to exceed the emission limits for exposure to radiofrequency (RF) energy set by the Federal Communications Commission (FCC) of the U.S. Government. These FCC exposure limits are derived from the recommendations of two expert organizations, the National Counsel on Radiation Protection and Measurement (NCRP) and the Institute of Electrical and Electronics Engineers (IEEE). In both cases, the recommendations were developed by scientific and engineering experts drawn from industry, government, and academia after extensive reviews of the scientific literature related to the biological effects of RF energy.

The exposure limit for wireless mobile phones employs a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR is a measure of the rate of absorption of RF energy by the human body expressed in units of watts per kilogram (W/kg). The FCC requires wireless phones to comply with a safety limit of 1.6 watts per kilogram (1.6 W/kg). The FCC exposure limit incorporates a substantial margin of safety to give additional protection to the public and to account for any variations in measurements. Tests for SAR are conducted using standard operating positions specified by the FCC with the phone transmitting at its highest certified power level in all tested frequency bands. Although SAR is determined at the highest certified power level, the actual SAR level of the phone while operating can be well below the maximum value. Because the phone is designed to operate at multiple power levels to use only the power required to reach the network, in general, the closer you are to a wireless base station antenna, the lower the power output.

Before a phone model is available for sale to the public, it must be tested and certified to the FCC that it does not exceed the limit established by the government adopted requirement for safe exposure. The tests are performed in positions and locations (e.g., at the ear and worn on the body) as required by the FCC for each model.

The FCC has granted an Equipment Authorization for this model phone with all reported SAR levels evaluated as in compliance with the FCC RF emission guidelines.

The highest SAR value for this model phone when tested for use at the ear is 0.73 W/kg and when worn on the body (body/hotspot), as described in this user's manual, is 1.01 W/kg. While there may be differences between SAR levels of various phones and at various positions, they all meet the government requirement for safe exposure.

SAR information on this model phone is on file with the FCC and can be found under the Display Grant section of **www.fcc.gov/oet/ea/fccid**/ after searching for **FCC ID ZNFLS450**.

To find information that pertains to a particular model phone, this site uses the phone FCC ID number which is usually printed somewhere on the case of the phone. Sometimes it may be necessary to remove the battery pack to find the number. Once you have the FCC ID number for a particular phone, follow the instructions on the website and it should provide values for typical or maximum SAR for a particular phone. Additional information on Specific Absorption Rates (SAR) can be found on the Cellular Telecommunications Industry Association (CTIA) website at **www.ctia.org**/.

* In the United States and Canada, the SAR limit for mobile phones used by the public is 1.6 watts/ kg (W/kg) averaged over one gram of tissue. The standard incorporates a substantial margin of safety to give additional protection for the public and to account for any variations in measurements.

FCC Notice

Part 15.19 statement

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference. (2) This device must accept any interference received, including interference that may cause undesired operation.

Part 15.21 statement

Change or Modifications that are not expressly approved by the manufacturer could void the user's authority to operate the equipment.

Part 15.105 statement

This equipment has been tested and found to comply with the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: LGLS450

Serial No.:

Open Source Software

To obtain the source code under GPL, LGPL, MPL, and other open source licenses, that is contained in this product, please visit **http://opensource.lge.com**. In addition to the source code, all referred license terms, warranty disclaimers and copyright notices are available for download. LG Electronics will also provide open source code to you on CD-ROM for a charge covering the cost of performing such distribution (such as the cost of media, shipping, and handling) upon email request to **opensource@lge.com**. This offer is valid for three (3) years from the date on which you purchased the product.

Anti-Theft Guide

You can set up your device to prevent other people from using it if it's been reset to factory settings without your permission. For example, if your device is lost, stolen, or wiped, only someone with your Google account or screen lock information can use the device.

All you need to make sure your device is protected is:

- **Set a screen lock**: If your device is lost or stolen but you have a screen lock set, the device can't be erased using the Settings menu unless your screen is unlocked.
- **Add your Google account on your device**: If your device is wiped but you have your Google account on it, the device can't finish the setup process until your Google account information is entered again.

After your device is protected, you'll need to either unlock your screen or enter your Google account password if you need to do a factory reset. This ensures that you or someone you trust is doing the reset.

Note: Do not forget your Google account and password you had added to your device prior to performing a factory reset. If you can't provide the account information during the setup process, you won't be able to use the device at all after performing the factory reset.

Trademarks

- Google is a trademark of Google Inc.
- Bluetooth® is a registered trademark of Bluetooth SIG, Inc. worldwide.
- Wi-Fi® and the Wi-Fi logo are registered trademarks of the Wi-Fi Alliance.

Manufacturer's Warranty

Your device has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

ARBITRATION NOTICE: THIS LIMITED WARRANTY CONTAINS AN ARBITRATION PROVISION THAT REQUIRES YOU AND LG TO RESOLVE DISPUTES BY BINDING ARBITRATION INSTEAD OF IN COURT, UNLESS YOU CHOOSE TO OPT OUT. IN ARBITRATION, CLASS ACTIONS AND JURY

TRIALS ARE NOT PERMITTED. PLEASE SEE THE SECTION TITLED “PROCEDURE FOR RESOLVING DISPUTES” BELOW.

Manufacturer’s Warranty

Warranty Laws

The following laws govern warranties that arise in retail sales of consumer goods:

- The California Song-Beverly Consumer Warranty Act [CC §§1790 et seq],
- The California Uniform Commercial Code, Division Two [Com C §§2101 et seq], and
- The federal Magnuson-Moss Warranty Federal Trade Commission Improvement Act [15 USC §§2301 et seq; 16 CFR Parts 701– 703]. A typical Magnuson-Moss Act warranty is a written promise that the product is free of defects or a written promise to refund, repair, or replace defective goods. [See 15 USC §2301(6).] Remedies include damages for failing to honor a written warranty or service contract or for violating disclosure provisions. [See 15 USC §2310(d).] Except for some labeling and disclosure requirements, the federal Act does not preempt state law. [See 15 USC §2311.]

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

(1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.

(2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.

(3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.

(4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and, therefore, shall not be covered under these limited warranty terms.

(5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.

(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:

(1) Defects or damage resulting from use of the product in other than its normal and customary manner.

(2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect,

abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.

(3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.

(4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.

(5) Products which have had the serial number removed or made illegible.

(6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including but not limited to any implied warranty of marketability merchantability or fitness for a particular use.

(7) Damage resulting from use of non-LG approved accessories.

(8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.

(9) Products operated outside published maximum ratings.

(10) Products used or obtained in a rental program.

(11) Consumables (such as fuses).

3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not reinstall or back-up any data, applications or software that you have added to your device. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusive limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call or fax to the following telephone numbers from anywhere in the continental United States:

Tel. 1-800-793-8896 or Fax. 1-800-448-4026

Or visit **http://www.lg.com/us/support**. Correspondence may also be mailed to: LG Electronics Service-Mobile Handsets

P.O. Box 240007, Huntsville, AL 35824

DO NOT RETURN YOUR PRODUCT TO THE ABOVE ADDRESS.

Please call or write for the location of the LG authorized service center nearest you and for the procedures for obtaining warranty claims.

PROCEDURE FOR RESOLVING DISPUTES:

ALL DISPUTES BETWEEN YOU AND LG ARISING OUT OF OR RELATING IN ANY WAY TO THIS LIMITED WARRANTY OR THE PRODUCT SHALL BE RESOLVED EXCLUSIVELY THROUGH BINDING ARBITRATION, AND NOT IN A COURT OF GENERAL JURISDICTION. BINDING ARBITRATION MEANS THAT YOU AND LG ARE EACH WAIVING THE RIGHT TO A JURY TRIAL AND TO BRING OR PARTICIPATE IN A CLASS ACTION.

Definitions. For the purposes of this section, references to “LG” mean LG Electronics MobileComm U.S.A., Inc., its parents, subsidiaries and affiliates, and each of their officers, directors, employees, agents, beneficiaries, predecessors in interest, successors, assigns and suppliers; references to “dispute” or “claim” shall include any dispute, claim or controversy of any kind whatsoever (whether based in contract, tort, statute, regulation, ordinance, fraud, misrepresentation or any other legal or equitable theory) arising out of or relating in any way to the sale, condition or performance of the product or this Limited Warranty.

Agreement to Binding Arbitration and Class Action Waiver. You and LG agree to resolve any claims between us only by binding arbitration on an individual basis, unless you opt out as provided below. Any dispute between you and LG shall not be combined or consolidated with a dispute involving any other person’s or entity’s product or claim. More specifically, without limitation of the foregoing, any dispute between you and LG shall not under any circumstances proceed as part of a class or representative action. Instead of arbitration, either party may bring an individual action in small claims court, but that small claims court action may not be brought on a class or representative basis.

Arbitration Rules and Procedures. To begin arbitration of a claim, either you or LG must make a written demand for arbitration. The arbitration will be administered by the American Arbitration Association (AAA) and will be conducted before a single arbitrator under the AAA’s Consumer Arbitration Rules that are in effect at the time the arbitration is initiated (referred to as the “AAA Rules”) and under the procedures set forth in this section. The AAA Rules are available online at **www.adr.org/consumer**. Send a copy of your written demand for arbitration, as well as a copy of this provision, to the AAA in the manner described in the AAA Rules. You must also send a copy of your written demand to LG at LG Electronics, USA, Inc. Attn: Legal Department-Arbitration 1000 Sylvan Avenue Englewood Cliffs, NJ 07632. If there is a conflict between the AAA Rules and the rules set forth in this section, the rules set forth in this section will govern. This arbitration provision is governed by the Federal Arbitration Act. Judgment may be entered on the arbitrator’s award in any court of competent jurisdiction. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision and to the arbitrability of the dispute are for the court to decide. The arbitrator is bound by the terms of this provision. Governing Law: The law of the state of your residence shall govern this Limited Warranty and any disputes between us except to the extent that such law is preempted by or inconsistent with applicable federal law.

Fees/Costs. You do not need to pay any fee to begin an arbitration. Upon receipt of your written demand for arbitration, LG will promptly pay all arbitration filing fees to the AAA unless you seek more than $25,000 in damages, in which case the payment of these fees will be governed by the AAA Rules. Except as otherwise provided for herein, LG will pay all AAA filing, administration and arbitrator fees for any arbitration initiated in accordance with the AAA Rules and this arbitration provision. If you prevail in the arbitration, LG will pay your reasonable attorneys' fees and expenses to the extent required by applicable law. If the arbitrator finds either the substance of your claim or the relief sought in the demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all arbitration fees will be governed by the AAA Rules. In such a situation, you agree to reimburse LG for all monies previously disbursed by it that are otherwise your obligation to pay under the AAA Rules. Except as otherwise provided for, LG waives any rights it may have to seek attorneys' fees and expenses from you if LG prevails in the arbitration.

Hearings and Location. If your claim is for $25,000 or less, you may choose to have the arbitration conducted solely on the basis of (1) documents submitted to the arbitrator, (2) through a telephonic hearing, or (3) by an in-person hearing as established by the AAA Rules. If your claim exceeds $25,000, the right to a hearing will be determined by the AAA Rules. Any in-person arbitration hearings will be held at a location within the federal judicial district in which you reside unless we both agree to another location or we agree to a telephonic arbitration.

Opt Out. You may opt out of this dispute resolution procedure. If you opt out, neither you nor LG can require the other to participate in an arbitration proceeding. To opt out, you must send notice to LG no later than 30 calendar days from the date of the first consumer purchaser's purchase of the product by either: (i) sending an e-mail to optout@lge.com, with the subject line: "Arbitration Opt Out" or (ii) calling 1-800-980-2973. You must include in the opt out e-mail or provide by telephone: (a) your name and address; (b) the date on which the product was purchased; (c) the product model name or model number; and (d) the IMEI or MEID or Serial Number, as applicable (the IMEI or MEID or Serial Number can be found (i) on the product box; (ii) on a label on the back of the product beneath the battery, if the battery is removable; or (iii) from the settings menu via the following path: **Settings** > **General** > **About phone** > **Status**). You may only opt out of the dispute resolution procedure in the manner described above (that is, by e-mail or telephone); no other form of notice will be effective to opt out of this dispute resolution procedure. Opting out of this dispute resolution procedure will not affect the coverage of the Limited Warranty in any way, and you will continue to enjoy the full benefits of the Limited Warranty. If you keep this product and do not opt out, then you accept all terms and conditions of the arbitration provision described above.

General Terms and Conditions of Service

Please note that these terms may not be the most current version. A current version of the terms is available at **boostmobile.com** or upon request. For further information on Boost Mobile plans, products, and services go to boostmobile.com or email **Boostmobilecustomerassistance@boostmobile.com**.

Para solicitar esta literatura en español, por favor visitar **espanol.boostmobile.com**.

Basic Definitions

In this document: (1) “we,” “us,” “our,” and “Boost” mean Sprint Solutions, Inc., as contracting agent on behalf of the applicable Sprint affiliated entities providing the Products and Services; (2) “you,” “your,” “customer,” and “user” mean an account holder or user with us; (3) “Device” means any phone, aircard, mobile broadband device, any other device, accessory, or other product that we provide you, we sell to you, or is active on your account with us; and (4) “Service” means our offers, rate or service plans, options, wireless services, billing services, applications, programs, products, software, or Devices on your account with us. “Service(s)” also includes any ot her product or service that we offer or provide to you that references these General Terms and Conditions of Service (“Ts&Cs”).

The Service Agreement

These Ts&Cs are part of your service agreement with us (the “Agreement”) and constitute a contract under which we provide you Services under terms and conditions that you accept. **THIS AGREEMENT CONTAINS A MANDATORY ARBITRATION PROVISION WITH A CLASS WAIVER, A REPRESENTATIVE ACTION WAIVER, AND A JURY WAIVER PROVISION**. In addition to these Ts&Cs, there are several parts of the Agreement, which includes but is not limited to the following: (i) the subscriber agreement and transaction materials that you receive and accept; (ii) the plan(s) that you chose as set forth in our written services and transaction materials that we provide or refer you to during the sales transaction, including on-line and telephone transactions (if your service plan is not specifically set forth in any in-store brochure or printed materials, the requirements and terms set forth in the current written Agreement and transaction materials apply); (iii) any confirmation materials and invoices that we may provide to you; and (iv) the terms set forth in the coverage map brochures. **It is important that you carefully read all of the terms of the Agreement**.

Additional Terms

Additional terms will apply when you use certain applications, programs, Devices, and services, and these terms will be provided to you prior to your use of the items. Depending on who provides the items, the terms may come from Boost or a third party. You are subject to any terms provided by the third party, and the terms are directly between you and that third party. Boost is not responsible for these third-party items and associated terms.

Our Policies

Services are subject to our business policies, practices, and procedures (“Policies”). You agree to adhere to all of our Policies when you use our Services. Our Policies are subject to change at anytime with or without notice.

When You Accept The Agreement

You must have the legal capacity to accept the Agreement. You accept the Agreement when you do any of the following: (a) accept the Agreement through any printed, oral, or electronic statement, including on the Web by electronically marking that you have reviewed and accepted; (b) attempt to or in any way use the Services; (c) pay for the Services; or (d) open any package or start any program that says you are accepting the Agreement when doing so. **If you don't want to accept the Agreement, don't do any of these things**.

Service Activation

To activate the Service, you must both activate your account and establish an appropriate account balance to pay for pay-per-use charges and applicable subscription charges (defined in the "Types of Charges" section) based on the service plan you select. To establish an account balance, pay a subscription charge, or make any other appropriate payments, follow the instructions provided with the equipment; at **boostmobile.com**; or through Boost Customer Care.

Our Right To Change The Agreement & Your Related Rights

We may change any part of the Agreement at any time, including, but not limited to, rates, charges, how we calculate charges, discounts, coverage, technologies used to provide services, or your terms of Service. If you lose your eligibility for a particular rate plan or if a particular rate plan is no longer supported or available, we may change your rate plan to one for which you qualify. We will provide you notice of material changes—and we may provide you notice of non-material changes—in a manner consistent with this Agreement (see "Providing Notice To Each Other Under The Agreement" section). If a change we make to the Agreement is material and has a material adverse effect on Services under your Term Commitment, you may terminate each line of Service materially adversely affected without incurring an Early Termination Fee only if: (a) you call us within 30 days after the effective date of the change; (b) you specifically advise us that you wish to cancel Services because of a material change to the Agreement that we have made; and (c) we fail to negate the change after you notify us of your objection to it. If you do not notify us and cancel Service within 30 days of the change, an Early Termination Fee will apply if you terminate Services before the end of any applicable Term Commitment.

Our Right To Suspend Or Terminate Services

We can, without notice, suspend or terminate any Service at any time for any reason. For example, we can suspend or terminate any Service for the following: (a) late payment; (b) exceeding an Account Spending Limit; (c) harassing/ threatening/abusing/offending our employees or agents; (d) providing false or inaccurate information; (e) interfering with our operations; (f) using/suspicion of using Services in any manner restricted by or inconsistent with the Agreement and Policies; (g) breaching, failing to follow, or abusing the Agreement or Policies; (h) providing false, inaccurate, dated, or unverifiable identification or credit information or becoming insolvent or bankrupt; (i) modifying a Device from its manufacturer specifications (for example, rooting the device); (j) failing to use our Services for an extended period of time; (k) failing to maintain an active Device in connection with our Services; or (l) if we believe the action protects our interests, any customer's interests, or our networks.

Your Right To Change Services & When Changes Are Effective

The account holder can typically change Services upon request. In some instances, changes may be conditioned on payment of an Early Termination Fee or certain other charges, or they may require a new Term Commitment. Changes to Services are usually effective at the start of the next full invoicing cycle. If the changes take place sooner, your invoice may reflect pro-rated charges for your old and new Services. We may, but are not obligated to, provide you the opportunity to authorize someone else to make changes to your Services, which will include the authority to make changes that will extend your Term Commitment. You are responsible for any changes to your Services made by a person you authorize, and those changes will be treated as modifications to this Agreement.

Our Right To Suspend Or Terminate Services

We can, without notice, suspend or terminate any Service at any time for any reason. For example, we can suspend or terminate any Service for the following: (a) failure to have or maintain an appropriate account balance for applicable charges; (b) harassing/threatening/abusing/offending our employees or agents; (c) providing false or inaccurate information; (d) interfering with our operations; (e) using/suspicion of using Services in any manner restricted by or inconsistent with the Agreement and Policies; (f) breaching, failing to follow, or abusing the Agreement or Policies; (g) modifying a Device from its manufacturer specifications (for example, rooting the device); or (h) if we believe the action protects our interests, any customer's interests, or our networks.

Your Right To Change Services & When Changes Are Effective

The account holder can typically change Services upon request. In some instances, changes may be conditioned on payment of certain charges. The effective date of any changes will depend on our Policies, the old Services, and the requested Services. We will not credit or refund any subscription or other charges as a result of a change in Services. We may, but are not obligated to, provide you the opportunity to authorize someone else to make changes to your Services. You are responsible for any changes to your Services made by a person you authorize, and those changes will be treated as modifications to this Agreement.

Restrictions On Using Services

You can't use our Services: (a) in a way that could cause damage or adversely affect any of our other customers or our reputation, networks, property, or Services; or (b) in any way prohibited by the terms of our Services, the Agreement, or our Policies. You cannot in any manner resell the Services to another party. For additional restrictions on the use of our Services, see our Acceptable Use Policy and Visitors Agreement, which are available on our website, and the detailed plan or other information on Services that we provide or refer you to during the sales transaction.

Your Device, Number & Email Address

We don't manufacture any Device that we might sell to you or that is associated with our Services, and we aren't responsible for any defects, acts, or omissions of the manufacturer. **The only warranties on your Device are the limited warranties given to you by the manufacturer directly or that we pass through. Device performance may vary based on device specifications (for example, a device's software, memory, and storage), and device performance may impact access to all of our Services**.

This Device is sold exclusively for use with our Service and in other coverage areas that we may make available to you. As programmed, it will not accept wireless service from another carrier. Except for any legal right you may have to port/transfer your phone number to another carrier, you have no—and cannot gain any (for example, through publication, use, etc.)—proprietary, ownership, or other rights to any phone number, identification number, email address, or other identifier that we assign to you, your Device, or your account. We'll notify you if we decide to change or reassign them.

Porting/Transferring Phone Numbers

We don't guarantee that number transfers to or from us will be successful. If you authorize another carrier to transfer a number away from us, then that is considered a request by you to us to terminate all of the Services associated with that number.

Coverage; Where Your Device Will Work; Service Speeds

Our coverage maps are available at our authorized retail locations or **boostmobile.com**. The specific network coverage you get will depend on the radio transmissions your Device can pick up and Services you've chosen. **Our coverage maps provide high level estimates of our coverage areas when using Services outdoors under optimal conditions. Coverage isn't available everywhere. Coverage and Service speeds are not guaranteed. Coverage is subject to change without notice. Service speeds may depend on the Service purchased. Actual speeds will vary. Estimating wireless coverage, signal strength, and Service speed is not an exact science. There are gaps in coverage within our estimated coverage areas that—along with other factors both within and beyond our control (for example, network problems, network or Internet congestion, software, signal strength, your Device, structures, buildings, weather, geography, topography, server speeds of the websites you access, actions of third parties, etc.) —may result in dropped and blocked connections, slower Service speeds, or otherwise impact the quality of Service. Services that rely on location information, such as E911 and GPS navigation, depend on your Device's ability to acquire satellite signals (typically not available indoors) and network coverage**. While your Device is receiving a software update, you may be unable to use your Device in any manner until the software update is complete.

Roaming

The term "roaming" typically refers to coverage on another carrier's network that we may make available to you based on our agreements with other carriers. These agreements may change from time to time, and roaming coverage is subject to change without notice. Your ability to receive roaming coverage depends on the radio transmissions your Device can pick up and the availability of roaming coverage. We make no guarantee that roaming coverage will be available. Roaming coverage may exist both within and outside our network coverage areas. Your Device will generally indicate when you're roaming. Depending on your Services, separate charges or limits on the amount of minutes used while roaming may apply. Certain Services may not be available or work the same when roaming (for example, data Services, voicemail, call waiting, etc.). For information on whether roaming applies, see your service plan details.

About Data Services & Content

Our data Services and your Device may allow you to access the Internet, text, pictures, video, games, graphics, music, email, applications, sound, and other materials ("Data Content") or send Data Content elsewhere. Some Data Content is available from us or our vendors, while other **Data Content can be accessed from others (for example, third party websites, games, ringers, applications, etc.). We make absolutely no guarantees about the Data Content that you access on your Device. Data**

Content may be: (1) unsuitable for children/minors; (2) unreliable or inaccurate; or (3) offensive, indecent, or objectionable. You're solely responsible for evaluating the Data Content accessed by you or anyone through your Services. We strongly recommend that you monitor data usage by children/minors. Data Content from third parties may also harm your Device or its software. We are not responsible for any Data Content. We are not responsible for any damage caused by any Data Content that you access through your Services, that you load on your Device, or that you request that our representatives access or load on your Device. To protect our networks and Services or for other reasons, we may place restrictions on accessing certain Data Content (such as certain websites, applications, etc.); impose separate charges; limit throughput or the amount of data that you can transfer; or otherwise limit or terminate Services. If we provide you storage for Data Content that you have purchased, then we may delete the Data Content without notice or place restrictions/limits on the use of storage areas. Data Content stored on a Device, transmitted over our networks, or stored by Boost may be deleted, modified, or damaged. You may not be able to make or receive voice calls while using data Services. Data Content provided by our vendors or third parties is subject to cancellation or termination at any time without notice to you, and you may not receive a refund for any unused portion of the Data Content.

Specific Terms & Restrictions On Using Data Services

In addition to the rules for using all of our other Services, unless we identify the Service or Device that you have selected as specifically intended for that purpose (for example, wireless routers, Data Link, etc.), you can't use our data Services: (1) with server devices or host computer applications, or other systems that drive continuous, heavy traffic or data sessions; (2) as a substitute or backup for private lines or frame relay connections; or (3) for any other unintended use as we determine in our sole discretion. We reserve the right to limit, suspend, or constrain any heavy, continuous data usage that adversely impacts our networks' performance or hinders access to our networks. If your Services include Web or data access, you also can't use your Device as a modem for computers or other equipment, unless we identify the Service or Device you have selected as specifically intended for that purpose (for example, with "phone as modem" plans, mobile broadband card plans, wireless router plans, etc.).

Software License

If Boost provides you software as part of the Service and there are not software license terms provided with the software (by Boost or by a third party), then Boost grants you a limited, revocable, non-exclusive, non-transferable license to use the software to access the Services for your own individual use. You will not sell, resell, transfer, copy, translate, publish, create derivative works of, make any commercial use of, modify, reverse engineer, decompile, or disassemble the software. Boost may revoke this license at any time.

Fees, Activation & Miscellaneous Charges

Based on our Policies, we may charge activation, prepayment, reactivation, program, or other fees to establish, change, or maintain Services. Certain transactions may also be subject to a charge (for example, convenience payment, changing phone numbers, handset upgrades, etc.). You will be provided notice of these types of fees before we complete the requested transaction.

Usage Charges

The types of charges that you incur will vary depending on the Service used and your service plan. **You are responsible for the Services on your account and associated charges, including charges made by a person you permit to have direct or indirect access to your device even if you did not authorize its use**. Charges may include, but are not limited to, prepayment for service charges; charges

for additional services; and taxes, surcharges, and fees associated with your Services. For the actual usage charges applicable to your Service, see the detailed plan or other information we provide or refer you to during the sales transaction or on our website. Depending on your Services, charges for additional services may include operator and directory assistance, voicemail, call forwarding, data calls, texts, and Web access. If you (the account holder) allow end users to access or use your Device, you authorize end users to access, download, and use Services. You will generally be charged for use of Services before or at the time of use in accordance with your service plan. In certain instances, we may charge at some point after you use the Service. Rates that vary based on the time of access will be determined based on the location of the network equipment providing service and not the location of your Device or your Device's area code (if applicable). Charges are generally deducted from your account balance (for example, pay-peruse charges, subscription charges, etc.), though in some instances you may be able to pay for certain Services through a credit card, debit card, or other payment method. If you have incurred charges or fees that were not charged prior to your account balance reaching a zero balance, we may deduct these outstanding, unpaid charges and fees from any subsequent amounts you add to your account balance.

Types of Charges

We typically assess the following types of charges: (1) "pay-per-use charges," which are charges assessed each time a Service is used; (2) "subscription charges," which are charges that allow you access to a Service or provide you a certain amount of use of a Service for a defined period of time. Subscription charges for Services end at 11:59 p.m., in the time zone in which your phone number is based, on the last day of your subscription period. Also, depending on your Service, certain types of subscription charges may be assessed automatically upon activation and automatically assessed for subsequent subscription periods; and (3) "download charges," which are charges assessed when you download or access content, which we collect on behalf of ourselves or third-party content providers.

How We Calculate Your Charges

Regular Voice Calls: We round up partial minutes of use to the next full minute. Time starts when you press "Talk" or your Device connects to the network and stops when you press "End" or the network connection otherwise breaks. You're charged for all calls that connect, even to answering machines, voicemail, or voice transcription services. You won't be charged for unanswered calls or if you get a busy signal. For incoming calls answered, you're charged from the time shortly before the Device starts ringing until you press "End" or the network connection otherwise breaks. You're charged for the entire call based on the rate that applies to the time period in which the call starts. However, the types of charges actually deducted from your account balance will vary depending on your Service. Call time data displayed on your Device may be inaccurate and may not be relied upon for determining charges to your account. Call time for a single call may be limited. If the call exceeds the limit, then it may be automatically terminated.

Data Usage: Depending on your Service, you may be charged for data usage. Unless we specifically tell you otherwise, data usage is measured in bytes, kilobytes, megabytes, and gigabytes—not in minutes/time. 1024 bytes equals 1 kilobyte ("KB"), 1024 KB equals 1 megabyte, and 1024 megabytes equals 1 gigabyte. Bytes are rounded up to KB, so you will be charged at least 1 KB for each data usage session ("data session"). Rounding occurs at the end of each data session and sometimes during a data session. Depending on your data Services, usage may be charged against an allowance or on a fixed price per KB, and you may be subject to limitations on the amount of data usage. If you are charged on a fixed price per KB, any fractional cents will be rounded up to the next cent. You are charged for all data directed to your Device's Internet address, including data sessions you did not initiate and for incomplete transfers. As long as your Device is connected to our data networks, you may incur data charges.

Examples of data for which you will be charged includes the size of a requested file or Data Content (game, ringer, etc.); Web page graphics (logos, pictures, banners, advertisement, etc.); additional data used in accessing, transporting, and routing the file on our network; data from partial or interrupted downloads; re-sent data; and data associated with unsuccessful attempts to reach websites or use applications. These data charges are in addition to any charges for the Data Content itself (game, ringer, etc.). Data used and charged to you will vary widely, even between identical actions or data sessions. Estimates of data usage—for example, the size of downloadable files—are not reliable predictors of actual usage.

Taxes & Government Fees

You agree to pay all federal, state, and local taxes, fees, and other assessments that we're required by law to collect and remit to the government on the Services that we provide to you. These charges may change from time to time without advance notice.

Surcharges

You agree to pay all Boost surcharges ("Surcharges"), which may include, but are not limited to: Federal Universal Service; Regulatory and Administrative charges; gross receipts charges, and other charges. **Surcharges are not taxes, and we are not required by law to assess them. They are part of our rates we choose, at our discretion, to collect from you to recover certain costs, and are kept by us. The number and type of Surcharges will be provided and may vary depending upon the location of the transaction or the primary account address of the payment method or Device and can change over time. We determine the amount for these charges, and these amounts are subject to change as are the components used to calculate these amounts**. We will provide you notice of any changes to Surcharges in a manner consistent with this Agreement (see "Providing Notice To Each Other Under The Agreement" section). However, because some Surcharges are based on amounts set by the government or based on government formulas, it will not always be possible to provide advance notice of new Surcharges or changes in the amount of existing Surcharges. Information on Surcharges is provided during the sales transaction and is available on our website.

Disputing Charges

Any dispute to a charge that we assess you must be made in writing within 60 days of the date we deduct the charge from your account balance. You accept all charges not properly disputed within the above time period.

About Account Balances

To keep your account active and avoid service interruptions, you must either maintain a positive account balance at all times or pay any applicable subscription charges (depending on your service plan). Account balances are not transferable, redeemable for cash, or refundable; that is, once you make payment on your account, you are provided a credit on your account that can only be used to pay for our Services during the effective period, which varies depending on your service plan. Positive account balances are forfeited if they are not used within the effective period specified in your service plan (if you properly replenish your account balance during the effective period, the effective period restarts). **If you do not use your account balance during the effective period, your account balance will expire and you will not be entitled to a refund or service credit**. Your Service will be interrupted if you fail to maintain a positive account balance or timely pay applicable subscription charges for each effective period. When this service interruption occurs, you will be given a period of time (which varies depending on your service plan) to make any appropriate payments on your account. **If you do not make such payments within**

this time period, your account will be cancelled. If your account is cancelled, you will lose any phone number, identification number, or email address associated with your account. Reactivation fees will apply if you choose to restart Service after cancellation. There may be limits over which your account balance may not exceed. See the detailed plan or other information we provide or refer you to during the sales transaction (also available at **boostmobile.com**) for the account status rules that apply to your Service.

Switching between Service Plans

Unless otherwise provided in the detailed plan or other information we provide or refer you to during the sales transaction, you may switch to any current service plan. If you switch service plans, you may not receive a refund of any portion of any previously paid service charges and you may lose all of your remaining unused minutes, messages, and data allotment. Some service plans are available only on certain phones. Check **boostmobile.com** for details and options.

No Refunds of Re-Boost and Monthly Charges

We are not responsible for, nor do we refund, lost, stolen, misused, or damaged Re-Boost cards. We do not accept returns of or provide refunds for Re-Boost cards. Please ask your retailer any questions regarding its return policy. Re-Boost cards must be applied to your account within the time specified on the card. All Re-Boost sales are final and non-refundable regardless of who uses or possesses your mobile phone or Device after you purchase services, and regardless of whether the mobile phone or Device is used with your consent or knowledge.

Establishing or Replenishing Account Balances

Information on how you can establish and maintain an account balance will be provided at activation and is also available at **boostmobile.com** or through Boost Customer Care. The replenishment methods available to you will depend on the terms of your Services. A fee may apply to certain replenishment methods. Some service plans may provide for automatic account balance replenishment through, for example, automatic billing to a credit card or debit card or automatic debit from an eligible account with a financial institution. Payment through these methods may be subject to limitations, including, but not limited to, the number of times an account may be debited or charged in a particular time period; the amount that may be debited or charged from an account; or other limitations imposed by us or the financial institution that holds the account.

Protecting Our Network & Services

We can take any action to: (1) protect our networks, our rights and interests, or the rights of others; or (2) optimize or improve the overall use of our networks and Services. Some of these actions may interrupt or prevent legitimate communications and usage-for example, message filtering/blocking software to prevent spam or viruses; limiting throughput; limiting access to certain websites, applications, or other Data Content; prohibitions on unintended uses (for example, use as a dedicated line, or use as a monitoring service), etc. For additional information on what we do to protect our customers, networks, Services, and equipment, see our Acceptable Use Policy and Visitors Agreement at our website.

Your Privacy

Our Privacy Policy is available at **boostmobile.com/privacy**. This policy may change from time to time, so review it with regularity and care.

Call Monitoring: To ensure the quality of our Services and for other lawful purposes, we may monitor or record calls you make to us or we make to you (for example, your conversations with our customer service or sales departments).

Authentication and Contact: You (the account holder) may password protect your account information by establishing a personal identification number ("PIN"). You may also set a backup security question and answer in the event you forget your PIN. You agree to protect your PIN, passwords, and other account access credentials like your backup security question from loss or disclosure. You further agree that Boost may, in our sole discretion, treat any person who presents your credentials that we deem sufficient for account access as you or an authorized user on the account for disclosure of information or changes in Service. You agree that we may contact you for Service-related reasons through the contact information that you provide, through the Services or Devices to which you subscribe, or through other available means, including text message, email, fax, recorded message, mobile, residential or business phone, or mail.

CPNI: As we provide telecommunications products and Services to you (the account holder), we develop information about the quantity, technical configuration, type, location, and destination of telecommunications products and Services you use, as well as some other information found on your bill ("CPNI"). Under federal law, you have the right, and we have a duty, to protect the confidentiality of your CPNI. For example, we implement safeguards that are designed to protect your CPNI, including authentication procedures when you contact us. For some accounts with a dedicated Boost representative, we may rely on contacting your pre-established point of contact as the standard authentication measure.

Third-Party Applications: If you use a thirdparty application, the application may access, collect, use, or disclose your personal information or require Boost to disclose your information—including location information (when applicable)—to the application provider or some other third party. If you access, use, or authorize third-party applications through the Services, you agree and authorize Boost to provide information related to your use of the Services or the application(s). You understand that your use of third-party applications is subject to the third party's terms and conditions and policies, including its privacy policy. Be sure that you have reviewed and are comfortable with the third party's policies before using its application on your device.

Information on Devices: Your Device may contain sensitive or personal information (for example, pictures, videos, passwords, or stored credit card numbers). Boost is not responsible for any information on your Device, including sensitive or personal information. If possible, you should remove or otherwise safeguard any sensitive or personal information when your Device is out of your possession or control, for example, when you relinquish, exchange, return, or recycle your Device. By submitting your Device to us, you agree that our employees, contractors, or vendors may access all of the information on your Device. If you exchange, return, or recycle your Device through us, we typically attempt to erase all data on your Device, but you must remove all data from your Device before you provide it to us.

Location-Enabled Services

Our networks generally know the location of your Device when it is outdoors and/or turned on. By using various technologies to locate your Device, we can provide enhanced emergency 911 services and optional location-enabled services provided by us or a third party. Network coverage or environmental factors (such as structures, buildings, weather, geography, landscape, and topography) can significantly impact the ability to access your Device's location information and use of location-enabled services.

You agree that any authorized user may access, use, or authorize Boost or third-party location-enabled applications through the Services. You understand that your use of such location-enabled applications is subject to the application's terms and conditions and policies, including its privacy policy. If you activate location-enabled services for devices used by other authorized users, you agree to inform the authorized user(s) of the terms of use for locationenabled applications and that the Device may be located.

911 Or Other Emergency Calls

Public safety officials advise that when making 911 or other emergency calls, you should always be prepared to provide your location information. Unlike traditional wireline phones, depending on a number of factors (for example, whether your Device is GPS-enabled, where you are, whether local emergency service providers have upgraded their equipment, etc.), 911 operators may not know your phone number, your location, or the location of your Device. In certain circumstances, an emergency call may be routed to a state patrol dispatcher or alternative location set by local emergency service providers. Enhanced 911 service ("E911")—where enabled by local emergency authorities—uses GPS technology to provide location information. Even when available, however, E911 does not always provide accurate location information. If your Device is indoors or for some other reason cannot acquire a satellite signal, you may not be located. Some Devices have a safety feature that prevents use of the keypad after dialing 911—you should follow voice prompts when interacting with emergency service providers employing interactive voice response systems to screen calls.

If Your Device Is Lost or Stolen

Call us immediately if your Device is lost or stolen because you may be responsible for usage charges before you notify us of the alleged loss or theft. A lost or stolen Device does not reduce or remove your Term Commitment. You will remain liable for any monthly recurring charges associated with the Service on your Device after you notify us of the alleged loss or theft. You agree to cooperate if we choose to investigate the matter (provide facts, sworn statements, etc.). We may not waive any applicable Early Termination Fees if you choose to terminate Services as a result of loss or theft of your Device.

Disclaimer of Warranties

UNLESS EXPRESSLY PROVIDED IN WRITING OTHERWISE, WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING (TO THE EXTENT ALLOWED BY LAW) ANY IMPLIED WARRANTY OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICES (INCLUDING YOUR DEVICE AND ANY SOFTWARE OR APPLICATIONS ON YOUR DEVICE). WE DON'T PROMISE UNINTERRUPTED OR ERROR-FREE SERVICES AND DON'T AUTHORIZE ANYONE TO MAKE WARRANTIES ON OUR BEHALF. BOOST PROVIDES ALL SOFTWARE AND APPLICATIONS ON AN "AS IS" BASIS WITH ALL FAULTS, ERRORS, AND DEFECTS.

You Agree That We Are Not Responsible For Certain Problems

You agree that neither we nor our parent, subsidiary, or affiliate companies, nor our vendors, suppliers, or licensors are responsible for any damages, delay, interruption or other failure to perform resulting from: (a) anything done or not done by someone else; (b) providing or failing to provide Services, including, but not limited to, deficiencies or problems with a Device or network coverage (for example, dropped, blocked, interrupted Services, etc.); (c) traffic or other accidents, or any health-related claims relating to our Services; (d) Data Content or information accessed while using our Services; (e) an interruption or failure in accessing or attempting to access emergency services from a Device, including through 911,

Enhanced 911 or otherwise; (f) interrupted, failed, or inaccurate location information services; (g) information or communication that is blocked by a spam filter; (h) damage to your Device or any computer or equipment connected to your Device, or damage to or loss of any information stored on your Device, computer, equipment, or Boost storage space from your use of the Services or from viruses, worms, or downloads of malicious content, materials, data, text, images, video, or audio; or (i) things beyond our control, including acts of God (for example, weather-related phenomena, fire, earthquake, hurricane, etc.), riot, strike, war, terrorism, or government orders or acts. You should implement appropriate safeguards to secure your Device, computer, or equipment and to backup your information stored on each.

You Agree That Our Liability Is Limited - No Consequential Damages

TO THE EXTENT ALLOWED BY LAW, OUR LIABILITY FOR MONETARY DAMAGES FOR ANY CLAIMS THAT YOU MAY HAVE AGAINST US IS LIMITED TO NO MORE THAN THE PROPORTIONATE AMOUNT OF THE SERVICE CHARGES ATTRIBUTABLE TO THE AFFECTED PERIOD. UNDER NO CIRCUMSTANCES ARE WE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, PUNITIVE, MULTIPLE, OR SPECIAL DAMAGES OF ANY NATURE WHATSOEVER ARISING OUT OF OR RELATED TO PROVIDING OR FAILING TO PROVIDE SERVICES IN CONNECTION WITH A DEVICE, INCLUDING, BUT NOT LIMITED TO, LOST PROFITS, LOSS OF BUSINESS, OR COST OF REPLACEMENT PRODUCTS AND SERVICES.

DISPUTE RESOLUTION AND ARBITRATION

PLEASE READ THIS CAREFULLY; IT AFFECTS YOUR RIGHTS

In those rare instances where your concern is not resolved to your satisfaction through calls to our customer care, you and Boost each agree to try to resolve those disputes in good faith after you provide written notice of the dispute as set forth below. If the dispute is not resolved, you and Boost agree that the dispute will be resolved through individual binding arbitration or small claims court, instead of courts of general jurisdiction.

Mandatory Arbitration and Waiver of Class Action

Instead of suing in court, you and Boost agree to arbitrate all Disputes (as defined below) on an individual, non-representative, basis. You agree that, by entering into this Agreement, you and Boost are waiving the right to a trial by jury or to participate in a class action or representative action. This agreement to arbitrate is intended to be broadly interpreted.

In arbitration, there is no judge or jury. Instead Disputes are decided by a neutral third-party arbitrator in a more informal process than in court. In arbitration, there is limited discovery and the arbitrator's decision is subject to limited review by courts. However, just as a court would, the arbitrator must honor the terms of the Agreement and can award damages and relief, including any attorneys' fees authorized by law.

"Disputes" shall include, but are not limited to, any claims or controversies against each other related in any way to or arising out of in any way our Services or the Agreement, including, but not limited to, coverage, Devices, billing services and practices, policies, contract practices (including enforceability), service claims, privacy, or advertising, even if the claim arises after Services have terminated. Disputes also include, but are not limited to, claims that: (a) you or an authorized or unauthorized user of the Services or Devices bring against our employees, agents, affiliates, or other representatives; (b) you bring against a third party, such as a retailer or equipment manufacturer, that are based on, relate to, or arise

out of in any way our Services or the Agreement; or (c) that Boost brings against you. Disputes also include, but are not limited to, (i) claims in any way related to or arising out of any aspect of the relationship between you and Boost, whether based in contract, tort, statute, fraud, misrepresentation, advertising claims or any other legal theory; (ii) claims that arose before this Agreement or out of a prior Agreement with Boost; (iii) claims that are subject to on-going litigation where you are not a party or class member; and/or (iv) claims that arise after the termination of this Agreement.

Dispute Notice and Dispute Resolution Period

Before initiating an arbitration or a small claims matter, you and Boost each agree to first provide to the other a written notice ("Notice of Dispute"), which shall contain: (a) a written description of the problem and relevant documents and supporting information; and (b) a statement of the specific relief sought. A Notice of Dispute to Boost should be sent to: General Counsel; Arbitration Office; 12502 Sunrise Valley Drive, Mailstop VARESA0202-2C682; Reston, Virginia 20191. Boost will provide a Notice of Dispute to you in accordance with the "Providing Notice To Each Other Under The Agreement" section of this Agreement. Boost will assign a representative to work with you and try to resolve your Dispute to your satisfaction. You and Boost agree to make attempts to resolve the Dispute prior to commencing an arbitration or small claims action. If an agreement cannot be reached within forty-five (45) days of receipt of the Notice of Dispute, you or Boost may commence an arbitration proceeding or small claims action.

Arbitration Terms, Process, Rules and Procedures

(1) Unless you and Boost agree otherwise, the arbitration will be conducted by a single, neutral arbitrator and will take place in the county of the last billing address of the Service. The arbitration will be governed by either: (a) rules that we mutually agree upon; or (b) the JAMS Comprehensive Arbitration Rules & Procedures (the "JAMS Rules"), as modified by this agreement to arbitrate, including the rules about the filing, administration, discovery and arbitrator fees. The JAMS rules are available on its website at **jamsadr.com**. Notwithstanding any JAMS Rule to the contrary or any other provision in arbitration rules chosen, by agreement, to govern the arbitration, we each agree that all issues regarding the Dispute are delegated to the arbitrator to decide, except that only a court (and not the arbitrator) shall decide any disagreements regarding the scope and enforceability of this agreement to arbitrate.

(2) The Federal Arbitration Act ("FAA") applies to this Agreement and arbitration provision. We each agree that the FAA's provisions—not state law—govern all questions of whether a Dispute is subject to arbitration. To the extent that this agreement to arbitrate conflicts with the JAMS Policy on Consumer Arbitrations Pursuant to Pre-Dispute Clauses Minimum Standards for Procedural Fairness (the "Minimum Standards"), the Minimum Standards in that regard will apply. However, nothing in this paragraph will require or allow you or Boost to arbitrate on a class-wide, representative or consolidated basis.

(3) The arbitrator may award declaratory or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. **YOU AND BOOST AGREE THAT EACH MAY BRING CLAIMS AGAINST THE OTHER ONLY IN AN INDIVIDUAL CAPACITY, AND NOT AS A CLASS MEMBER IN ANY PUTATIVE CLASS OR REPRESENTATIVE PROCEEDING**. Further, unless both you and Boost expressly agree otherwise, the arbitrator may not consolidate more than one person's claims, and may not otherwise preside over any form of a representative or class proceeding. If any portion of this provision is found to be unenforceable, then the entirety of this arbitration provision shall be null and void.

(4) We each are responsible for our respective costs, including our respective counsel, experts, and witnesses. Boost will pay for any filing or case management fees associated with the arbitration and the professional fees for the arbitrator's services.

(5) An arbitrator's award will be a written statement of the disposition of each claim and will also provide a concise written statement of the essential findings and conclusions which form the basis of the award. The arbitrator's decision and award is final and binding, with some limited court review under the FAA, and judgment on the award may be entered in any court with jurisdiction.

(6) As an alternative to arbitration, we may resolve Disputes in small claims court in the county of your most recent billing address. In addition, this arbitration agreement does not prevent you from bringing your Dispute to the attention of any federal, state, or local government agency. Such agencies can, if the law allows, seek relief against Boost on your behalf.

No Trial By Jury and No Class Action

IF FOR ANY REASON A CLAIM ARISING OUT OF OR RELATING TO THIS AGREEMENT IN ANY WAY PROCEEDS IN COURT RATHER THAN IN ARBITRATION, REGARDLESS OF WHETHER THE CLAIM IS AN ACTION, COUTERCLAIM OR ANY OTHER COURT PROCEEDING, WE EACH AGREE THAT TO THE EXTENT ALLOWED BY LAW, THERE WILL NOT BE A JURY TRIAL OR CLASS ACTION AND WE EACH UNCONDITIONALLY (1) WAIVE ANY RIGHT TO TRIAL BY JURY AND (2) WAIVE ANY RIGHT TO PURSUE DISPUTES ON A CLASSWIDE BASIS, INCLUDING JOINING A CLAIM WITH THE CLAIM OF ANY OTHER PERSON OR ENTITY OR ASSERT A CLAIM IN A REPRESENTATIVE CAPACTITY ON BEHALF OF ANYONE ELSE IN ANY OTHER PROCEEDING.

Indemnification

You agree to indemnify, defend, and hold Boost and our subsidiaries, affiliates, parent companies, vendors, suppliers, and licensors harmless from any claims arising out of or relating to your actions, including, but not limited to, your use of the Service and any information you submit, post, transmit, or make available via the Service; failing to provide appropriate notices regarding location-enabled services (see "Location-Enabled Services" section); failure to safeguard your passwords, backup question to your shared secret question, or other account information; or violating this Agreement or any policy referenced in this Agreement, any applicable law or regulation, or the rights of any third party.

Providing Notice To Each Other Under The Agreement

Except as the Agreement specifically provides otherwise, you must deliver written notice to us by mail to Attn: Boost, NSSG SBU, 1084 Laurel Rd., London, KY 40744 or email to **Boostmobilecustomerassistance@boostmobile.com**. We will provide you notice by correspondence to your last known address in our records, to any fax number or email address you've provided us, by calling you on your Device or any other phone number you've provided us, by voice message on your Device or any other phone number you've provided us, or by text message on your Device.

Other Important Terms

Subject to federal law or unless the Agreement specifically provides otherwise, this Agreement is governed solely by the laws of the state encompassing the billing address of the Device, without regard to the conflicts of law rules of that state. If either of us waives or doesn't enforce a requirement under this Agreement in an instance, we don't waive our right to later enforce that requirement. Except as the Agreement specifically provides otherwise, if any part of the Agreement is held invalid or unenforceable, the rest of this Agreement remains in full force and effect. This Agreement isn't for the benefit of any third

party except our corporate parents, affiliates, subsidiaries, agents, and predecessors and successors in interest. You can't assign the Agreement or any of your rights or duties under it, unless we agree to the assignment. We can assign the Agreement without notice. You cannot in any manner resell the Services to another party. The Agreement and the documents it incorporates make up the entire agreement between us and replaces all prior written or spoken agreements—you can't rely on any contradictory documents or statements by sales or service representatives. The rights, obligations, and commitments in the Agreement that—by their nature—would logically continue beyond the termination of Services (for example, those relating to billing, payment, 911, dispute resolution, no class action, no jury trial) survive termination of Services.

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