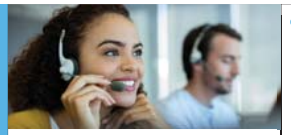
AMCREST LINK

Quick Start Guide

2K Window Camera

Model: AL-W301W





How can we help?

We are dedicated to providing the highest quality support to our customers and are available 7 days a week.

Online Quick Start Guide

amcrest.com/support

Need help?

amcrest.com/contact

1-888-212-7538

Camera Introduction



- Refer to the table below for details about the camera's status LEDs.

LED Indicator Status	Device Status
Off	• Power-off/LED turned off • Device is in sleep mode
Solid red	• Booting • Device malfunction
Flashing blue	• Ready for pairing • Pairing failed
Flashing red and blue	• Connecting to the network • Configuration in progress
Solid blue	• Functioning Properly
Flashing red	• Updating Firmware

01

Setting up the Camera

The Amcrest Link app will be used to connect your camera to your Android or iOS mobile device, ensuring you are always connected to what matters most.

Download on the App Store

GET IT ON Google Play

To get the app, search for **"Amcrest Link"** in the Google Play or App Store.

Note: The device will not connect to any other platforms or apps except the Amcrest Link app. A bluetooth connection will be required to connect the camera.

Connecting to the Amcrest Link App

Open the Amcrest Link app and register for an Amcrest Link account. After registering, log into the app and begin adding your device.

You will need to allow all notification and location permissions if requested to allow the camera to connect to your mobile device.



Note: While setting up your camera the Amcrest Link app will ask for bluetooth permission. Please allow all requested permissions so your mobile device can discover the camera. For more information please visit: **amcrest.com/support**

Connecting Your Camera

Apply power to the camera and allow it to initialize. Wait for the status indicator LED on the device to flash blue, once it flashes blue it is ready to add to the app.

Connect your mobile device to your Wi-Fi network and make sure Bluetooth is enabled. Tap the add icon in the Amcrest Link app to begin adding your camera. Follow the on-screen prompts to finish adding the camera to your account.



Note: For more information on the setup and use of your device, please visit: **amcrest.com/support**

Mounting the Camera

The camera needs to be installed on window glass. Choose a window that offers the desired view and is located near both a power outlet and your router.

Install on window glass

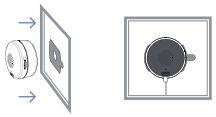
1.Before installation, please clean the window thoroughly.



2. Remove the protective film from the loop side and attach it to the window glass.



3. Carefully attach the camera to the loop side, and double-check that it's positioned properly on the surface.



FAQ

Q: The device is not booting as expected?

Check the LED indicator status. If the light is not flashing blue then press and hold the reset button for 10 seconds to reset the camera.

FAQ

Q: How do I connect the camera to different Wi-Fi network?

In the Amcrest Link app access the device and go to **Device Settings > General > WiFi Network** tap **Change Wi-Fi** and select the Wi-Fi network from the list. If the camera is registering as offline, press and hold the reset button for 10 seconds to reset the camera and reconnect the camera using a different Wi-Fi network.

Q: The connection taking too long or is timing out?

Check the distance between the camera and the router and ensure that the distance between the camera and the router is within 16 ft (5m). Check the Wi-Fi configuration of the router for firewalls or any other network settings that may be blocking the connection to your Wi-Fi network. Reset the camera, wait until the LED is flashing blue and reconnect.

Q: When the microSD card is full, how is video saved?

When the microSD card is full, the camera will automatically begin to record and overwrite over the oldest video files.

FAQ

Q: Where are the recorded videos saved?

If you have activated the cloud storage and installed a microSD card, the recordings will be both saved to the card and cloud. If the cloud storage is deactivated, the recordings will only record to the microSD card. Events manually recorded or taken from live view or playback will be stored in the **My Files** folder until downloaded to your phone.

Q: How do I acticate Amcrest Link cloud storage?

The Amcrest Link app will provide easy access to activate an optional cloud storage account. To activate, select your device in the app, and tap the cloud storage icon to begin registering and setting up your storage plan.

Q: How do I check that it is using the latest firmware?

It is highly recommended to make sure your camera is operating on the most up to date firmware version. To verify your current firmware version, access your device and tap on **Device Settings > Firmware Update** to access firmware details and updates.

FAQ

Q: How do I set my camera up to only detect humans?

The camera has a built-in human detection mode that will allow the camera to only detect when humans are in the area. This is useful for reducing false alerts and increase motion detection accuracy. To activate human detection, access your device and go to **Device Settings > Detection Settings > Motion/Human Detection**, and disable motion detection. Enable only the **Human Detection** option to enable human detection.

Q: How do I allow push notifications to come through?

Please make sure your mobile device allows all notifications from the Amcrest Link app. Push notifications from the app should be enabled by default however to verify this go to **Device Settings > Push Notifications** and enable push notifications.

FCC Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits care designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radiocommunications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Any changes or modifications to this device not explicitly approved by manufacturer could void your authority to operate this equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

RF Exposure Information

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator and your body.

80MM 80MM ±2MM

100G书纸 四色印刷 风琴六折