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MOTO™ EX300

Getting Started Guide

more information

GO TO
accessories: www.motorola.com

310I10CVC

congratulations!

Whether you're a talker, a texter, or just love listening to the music on the move, EX300 does it all.

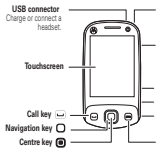
We've crammed all the main features of your phone into this handy guide—you can even take the guide with you.

If you'd like even more information about how to use your new EX300, visit **www.motorola.com/support**.

So, let's go.

Note: Your phone may not appear exactly as the images in this guide. However, all key locations, sequences and functions are the same.

your phone



* Country dependent

let's go

basics

turn it on & off

Press and hold (on top of the phone) for a few seconds to turn the phone on/off.

touch tips

- **touch:** to choose an icon or option, *touch it*.
- **touch & hold:** To open special options, *touch and hold* an icon or other item.
- **drag:** to scroll through a list or move slowly, *drag* across the touchscreen.
- **flick:** to scroll through a list or move quickly, *flick* across the touchscreen (drag quickly and release).

menu navigation

Press the **centre key** from the home screen to select the highlighted option or simply touch the option on the touchscreen.

Press the **navigation key up**, **down**, **right** or **left** to highlight a menu option or simply flick **up**, **down**, **right** or **left** to highlight the option.

personalise

set your wallpaper

Change the wallpaper to one that makes you smile.

Touch > **Settings** > **Display settings** > **Wallpaper**

set time & date

Touch > **Settings** > **Phone settings** > **Date and Time**

set ringtone & volume

Play it loud or keep it quiet, you choose.

Touch > **Settings** > **Profiles**

Choose a profile. Touch **Edit** to edit a profile.

set auto power

Choose when to receive calls and messages—really useful stuff.

Touch > **Settings** > **Phone settings** > **Auto power off**

messages

send an SMS or MMS

1. Touch > **Messaging** > **Create message**.
2. Enter your message.

   Tip: Touch to switch capitalisation modes, and touch to switch text entry modes.
3. Touch **OK** when you have entered your message. Touch the icons at the bottom of the screen to add pictures, videos and more.
4. Touch > **Add from contacts** or **Enter number**.
5. Touch **Send**.

read messages

When you receive a message you will see **1 Unread Message** on your screen. Touch it to open the message.

calls

make calls

Enter a number and press

answer calls

When your phone rings or vibrates, press

end a call

Press

redial number

1. From the home screen, press to see a list of **All** recent calls.
2. Scroll to the entry you want and press

emergency calls

To call an emergency number, enter the emergency number and press

Your service provider programmes emergency phone numbers, (such as 999 or 112), that you can call under any circumstances, even when your phone is locked. Emergency numbers vary by country. Your phone's pre-programmed emergency number(s) may not work in all locations, and sometimes an emergency call cannot be placed due to network, environmental or interference issues.

tips & tricks

recent calls

To see your **Dialed**, **Received** and **Missed** calls, press from the home screen.

add widgets

To add widgets to your home screen, such as **Music Player**, **Google Search** and **Calendar**, touch and hold an empty spot until you see the **Widgets** menu.

auto keypad lock

To automatically lock your keypad, touch > **Settings** > **Phone settings** > **Auto keypad lock**.

voicemail

From the home screen, touch , then touch and hold 1. If your voicemail number is preset, you will connect.

backlight time

To set how long your backlight stays on, touch > **Settings** > **Display settings** > **Backlight time**.

music

To use the music player, insert a microSD memory card (optional). The music player supports MP3, MIDI and AMR music formats.

play music

Touch > **Music**

controls

function	
play/pause	Touch
next/previous song	Touch
volume	Press the side volume keys **up** or **down**.

Tip: To create a playlist, set the song as your ringtone and more, touch **Options**.

Tip: To access music stored on your microSD memory card, touch > **My files** > **Memory card** tab.

menu map

- **Contacts**
- **Messaging**
  - Create message
  - Inbox
  - Drafts
  - Sent
  - Outbox
  - Email
  - Templates
  - Broadcast inbox
  - Settings
- **Music**
- **My files**
  - Phone
  - Memory card
- **Tools**
  - Alarms
  - Calendar
  - Reminders
  - Memo
  - World time
  - Voice recorder
  - Calculator
  - Converter
  - Stopwatch
  - Timer
  - Synchronise
- **Camera**
- **Calls**
  - All
  - Missed
  - Received
  - Dialled
- **FM radio**
- **Settings**
  - Profiles
  - Phone settings
  - Display settings
  - Touch settings
  - Call settings
  - Connectivity
  - Network
  - Applications
  - Security
- **Applications**
- **Google Maps**
- **Interactive**

This is a standard main menu layout. Your phone's menu may be a little different.

let's go

more information

GO TO
accessories: www.motorola.com

location & navigation

find your location

Touch > **Google Maps** > **Menu** > **My Location**. Your location is shown on the map as . The bigger the circle, the less accurate the location.

find any location

1. Touch > **Google Maps** > **Menu** > **Search Map**.
2. Enter text in the search map, such as an address, business or city.
3. Touch **OK**.

get directions

1. Touch > **Google Maps** > **Menu** > **Get Directions**.
2. Enter a **Start Point** and **End Point**.
3. Select your mode of transport (**Driving**, **Transit** or **Walking**), then touch **Show directions**.
4. When you have finished, touch **Menu** > **Close Map**.

contacts

save contacts

1. From the home screen, touch **Dialer** > enter number > **Options** > **Save number**.
2. Select to save the contact to **Phone** or **SIM**, then enter the contact details and touch **Save**.

call contacts

1. Touch > **Contacts**.
2. Press **up** or **down**, to scroll through the list to highlight the contact's number.

   Tip: Press **right** or **left** to switch between **Contacts** and **Groups**.
3. Press

bluetooth~

connect new devices

1. Make sure the device you are pairing with is in discoverable mode.
2. Touch > **Settings** > **Connectivity** > **Bluetooth** > **Search devices**.
3. Your phone lists the devices it finds within range. Touch a device name to connect with it.
4. If necessary, touch **Yes**, **OK** or enter the device passkey (such as **0000**) to connect to the device.

To **automatically reconnect** your phone with a paired device, simply turn the device on.

To **automatically disconnect** your phone from a paired device, simply turn the device off.

To **send** a media file or contact, open the item that you want to transfer, then touch **Options** > **Send** > **Via Bluetooth**.

photos & videos

1. To access the camera, touch > **Camera**. To access the video camera, press > > **Video camera**.
2. Press to take your photo or to start/stop the video, then to:

Set the photo as your **Wallpaper** or **Contact image**, touch

Send the photo or video by **Message**, **E-mail** or **Bluetooth**, touch

To **play** the video, touch

To **delete** the photo or video, touch

To **return to the viewfinder**, touch

To **transfer** photos or videos to/from your memory card, use a microSD memory card reader on your computer.

email & internet

email

To **set up** your email, touch > **Messaging** > **E-mail** and follow the on-screen instructions.

To **view** your email inbox, touch > **Messaging** > **E-mail** > *email account*

Tip: Touch **Options** > **Extract** to copy URL or phone numbers in emails.

surf the web

Note: It is strongly recommended that you purchase a data plan that meets your needs. Contact your service provider for details.

1. From the home screen, touch then enter the website address.
2. Touch

To save a website as a **bookmark**, touch > **My Bookmarks**. To **zoom** in/out, touch . To **close** a window or **switch** open windows, touch > **Windows** > **Close window** or **Switch window**.

PC connection

To **use your phone as a modem**, connect your phone to your PC via the USB cable, then:

1. Ensure that the USB device is displayed in Device Manager on your PC.
2. To set up the Internet connection, use the Windows™ internet wizard on your PC or install and run the Internet wizard application on your phone.

Note: Only Windows 2000™, Windows XP™, Windows 7™ and Windows Vista™ are supported.

To **read the files saved on your phone's microSD card**:

1. Insert the microSD card into your phone, then connect your phone to your PC via the USB cable.
2. Select **File transfer** on your PC and follow the instructions. The phone is in offline mode when switching to File Transfer mode.

Tip: To download PC Suite, go to: http://www.motorola.com/mypicsuite

Note: USB cable and/or SD card may be optional and may not be shipped with your phone.

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the small print

Battery use & safety

Important: Handle and store batteries properly to avoid injury or damage. Most battery issues arise from improper handling of batteries, and particularly from the continued use of damaged batteries.

DO'S:

- **Dispose of, recycle, crush, puncture, shred or otherwise attempt to change the form of your battery.**
- **Short circuit the mobile device or battery come into contact with water.** Water can get into the mobile device's circuits, leading to corrosion. If the mobile device and/or battery get wet, have them checked by your service provider or contact Motorola, even if they appear to be working properly.
- **Place your mobile device or battery in microwave ovens.**
- **Dropping the battery in fire or to touch metal objects.** If metal objects, such as jewellery, come in prolonged contact with the battery contact points, the battery could become very hot.
- **Don't place your mobile device or battery near a heat source.*** Excessive heat can damage the mobile device or the battery. High temperatures can cause the battery to swell, leak or explode. Keep away from fire.
- **Use a charger or mobile device battery with an appliance or heat source**, such as a hair dryer or microwave oven.

DO:

- **Do avoid leaving your mobile device in your car in high temperatures.***
- **Do avoid dropping the battery or mobile device.*** Dropping these items, especially on a hard surface, can potentially cause damage.
- **Do contact your service provider or Motorola if your mobile device or battery has been damaged by water or liquid.** Do not turn it on until it has been inspected.

Note: Always, safely test that the battery temperature is cooled and secure to avoid direct exposure of the battery to any of these conditions.

Important: Use Motorola Original products for quality assurance and safeguards. To aid consumers in identifying authentic Motorola batteries from non-original or counterfeit batteries, Motorola has developed a verification process for its mobile device batteries and batteries. Consumers should confirm that any battery they purchase has a "Motorola Original" hologram.

Motorola recommends that you always use Motorola-branded batteries and chargers. Motorola mobile devices are designed to work with Motorola hardware. If you see a message on your display such as **Unsafe Battery** or **Unable to Charge**, take the following steps:

- Remove the battery and inspect it to confirm that it bears a "Motorola Original" hologram;
- If it does not have a hologram, you may not be sure it is safe;
- If there is a hologram, replace the battery and try charging it again;
- If the message remains, contact a Motorola authorized service centre.

Important: Motorola's warranty does not cover damage to the mobile device caused by non-Motorola batteries and/or chargers.

Warning: Use of a non-Motorola battery or charger may present a risk of fire, explosion, leakage, or other hazard.

Battery and cell battery disposal and recycling: Proper battery disposal is not only important for safety, it also benefits the environment. Consumers may recycle their used batteries in many retail or service provider locations. Additional information on proper disposal and recycling may be found on the Web:

- **www.motorola.com/recycling**
- **www.rbrc.org/call2recycle/** (in English only)

Disposal: Promptly dispose of used batteries in accordance with local regulations. Contact your local recycling centre or national recycling organisations for more information on how to dispose of batteries.

Warning: Never dispose of batteries in a fire because they may explode.

Battery charging

Notes for charging your product's battery:

- When charging your battery, keep it near room temperature. Never expose batteries to temperatures below 0°C (32°F) or above 45°C (113°F) when charging.
- New batteries are not fully charged.
- New batteries or batteries stored for a long time may take more time to charge.
- Motorola batteries and charging systems have circuitry that protects the battery from damage from overcharging.

Driving precautions

Responsibility and safety driving is your primary responsibility when behind the wheel of a vehicle. Using a mobile device or accessory for a call or other application while driving may cause distraction. Using a mobile device or accessory may be prohibited or restricted in certain areas; always obey the laws and regulations on the use of these products.

While driving, BEWARE:

- Type or read texts.
- Enter or review written data
- Surf the web.
- Input navigation information.
- Perform any other function that divert your attention from driving.

While driving, ALWAYS:

- Keep your eyes on the road.
- Use hands-free operation, where available or required by law in your area.
- Enter destination information into a navigation device **before** driving.
- Give voice activated features (such as voice dial) and speaking features (such as audible directions), if available.
- Obey all local laws and regulations for the use of mobile devices and accessories in the vehicle.
- Dial your call or other but if you cannot concentrate on driving.
- Pull off the road and park before making a call or answering a call if the traffic conditions so demand.

Specific Absorption Rate (ICNIRP)

Your model of wireless phone meets international guidelines for exposure to radio waves.

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health, and to account for any variations in measurements.

The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The ICNIRP SAR limit for mobile devices used by the general public is 2 watts per kilogram (W/kg), and the highest SAR value for this mobile device when tested at the ear is 0.969 W/kg. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this guide. In this case, the highest tested SAR value is 0.769 W/kg. Tests were carried out in accordance with international guidelines for testing. The SAR information includes the Motorola testing protocol, assessment procedure and measurement uncertainty range for this product.

As SAR is measured using the mobile device's highest transmitting power, the actual SAR of this mobile device while operating can be less than the values noted above. This is generally the case as changes to the power level of the mobile device to ensure it only uses the minimum level required to reach the network.

While there may be a difference between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

SAR data information for residents in countries/regions that have adopted the SAR limit of 10 W/kg averaged over 10 grams of tissue (for example, the United States of America and Canada) has been also tested and meets the SAR limit. The remaining information does not indicate the need for any special precaution for the use of mobile devices. They note that if you want to reduce your exposure, then you can do so by limiting the length of calls or using a hands-free device to keep the mobile device away from the head and body.

Additional information can be found on the websites of the World Health Organisation (http://www.who.int/emf) or Motorola, Inc. (http://www.motorola.com/rfhealth).

European Union Directives conformance statement

Hereby, Motorola declares that this product is in compliance with:

- The essential requirements and other relevant provisions of Directive 1999/5/EC.
- All other relevant EU Directives

The above gives an example of a typical Product Approval Number.

You can view your product's Declaration of Conformity (DoC) to Directive 1999/5/EC (to R&TTE Directive) at www.motorola.com/rtte. To find your DoC, enter the Product Approval Number from your product's label in the "Quick" Search on the Web site.

Software copyright notice

Motorola products may include copyrighted Motorola and third party software stored in semiconductor memories or other media. Laws in the United States and other countries preserve for Motorola and third party software providers certain exclusive rights for copyrighted software, such as the exclusive rights to distribute or reproduce the copyrighted software. Accordingly, any copyrighted software contained in Motorola products may not be modified, reverse-engineered, distributed or reproduced in any manner to the extent allowed by law. Furthermore, the purchase of Motorola products shall not be deemed to grant either directly or by implication, estoppel or otherwise, any licence under the copyrights, patents or patent applications of Motorola or any third party software provider, except for the normal, non-exclusive, royalty-free licence to use that arises by operation of law in the sale of a product.

Content copyright

The unauthorised copying of copyrighted materials is contrary to the provisions of the Copyright Act of the United States and other laws. Neither the device nor any of its accessories, including copyrighted materials, materials in which you own the copyright or materials which you are authorised or legally permitted to copy. If you are uncertain about your right to copy any material, please contact your legal advisor.

Safety & general information

This section contains important information on the safe and efficient operation of your mobile device. Read this information before using your mobile device.

Exposure to radio frequency (RF) energy

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves recommended by international guidelines. These guidelines were developed by the independent scientific organisation ICNIRP and include safety margins designed to assure the protection of all persons, regardless of age and health, and to account for any variations in measurements.

The guidelines use a unit of measurement known as the Specific Absorption Rate (SAR). The ICNIRP SAR limit for mobile devices used by the general public is 2 watts per kilogram (W/kg), and the highest SAR value for this mobile device when tested at the ear is 0.969 W/kg. As mobile devices offer a range of functions, they can be used in other positions, such as on the body as described in this guide. In this case, the highest tested SAR value is 0.769 W/kg. Tests were carried out in accordance with international guidelines for testing. The SAR information includes the Motorola testing protocol, assessment procedure and measurement uncertainty range for this product.

As SAR is measured using the mobile device's highest transmitting power, the actual SAR of this mobile device while operating can be less than the values noted above. This is generally the case as changes to the power level of the mobile device to ensure it only uses the minimum level required to reach the network.

While there may be a difference between the SAR levels of various mobile devices and at various positions, they meet the governmental requirements for safe exposure. Please note that improvements to this product model could cause differences in the SAR value for later products; in all cases, products are designed to be within the guidelines.

SAR data information for residents in countries/regions that have adopted the SAR limit of 10 W/kg averaged over 10 grams of tissue (for example, the United States of America and Canada) has been also tested and meets the SAR limit. The remaining information does not indicate the need for any special precaution for the use of mobile devices. They note that if you want to reduce your exposure, then you can do so by limiting the length of calls or using a hands-free device to keep the mobile device away from the head and body.

Additional information can be found on the websites of the World Health Organisation (http://www.who.int/emf) or Motorola, Inc. (http://www.motorola.com/rfhealth).

Operational precautions

For optimal mobile device performance and to be sure that human exposure to RF energy does not exceed the guidelines set forth in the relevant standards, always follow these instructions and precautions:

Product operation

When placing or receiving a phone call, hold your mobile device just like you would a landline phone.

If you wear the mobile device on your body, always place the mobile device in a Motorola-supplied or approved clip, holder, holster, case or body harness. If you do not use a body-worn accessory supplied or approved by Motorola, keep the mobile device and its antenna at least 2.5 centimetres (1 inch) from your body when transmitting.

Using accessories not supplied or approved by Motorola may cause your mobile device to exceed RF energy exposure guidelines. For a list of Motorola-supplied or approved accessories, visit our Web site: www.motorola.com/consumer.

RF energy interference/compatibility

Most modern electronic equipment is shielded from RF energy interference from external sources if inadequately shielded, designed or otherwise configured for RF energy compatibility. In some circumstances, your mobile device may cause interference with other devices.

Follow instructions to avoid interference problems

Turn off your mobile device in any location where posted notices instruct you to do so.

In an aircraft, turn off your mobile device whenever instructed to do so by airline staff. If your mobile device offers an aeroplane mode or similar feature, consult airline staff about using it in flight.

Implantable medical devices

If you have a pacemaker and other implants, such as a pacemaker or defibrillator, ensure your mobile device is not within 15 centimetres (6 inches) from the implantable medical device when the mobile device is turned ON.

- DO NOT carry the mobile device in the breast pocket.
- Use the ear opposite the implantable medical device to minimize the potential for interference.
- Turn OFF the mobile device immediately if you have any reason to suspect that interference is taking place.

Read and follow the directions from the manufacturer of your implantable medical device. If you have any questions about using your mobile device with your implantable medical device, consult your health care provider.

Driving precautions

Using a mobile device while driving may cause distraction. Dial a call if you can't concentrate on driving. Enter information about your destination and route prior to your drive. Do not enter data or engage in text messaging while driving. Keep your eyes on the road while driving. Listen to the traffic, weather, and other driving conditions.

Also, using a mobile device or accessory may be prohibited or restricted in certain areas. Always obey the laws and regulations on the use of these products.

Responsible driving practices can be found at www.motorola.com/callsmart (in English only).

Operational warnings

Obey all posted signs when using mobile devices in public areas.

Potentially explosive atmospheres

Areas with potentially explosive atmospheres are often, but not always, posted and can include fuelling areas, such as below decks on boats, fuel or chemical transfer or storage facilities or areas where the air contains chemicals or particles, such as grain dust or metal powders.

When you are in any area with a potentially explosive atmosphere, do not charge, remove, install or charge batteries. In such areas, sparks can occur and cause an explosion or fire.

Symbol key

Your battery, charger or mobile device may contain symbols, defined as follows:

Symbol	Definition
	Important safety information follows.
	Do not dispose of your battery or mobile device in a fire.
	Your battery or mobile device may require recycling in accordance with local laws. Contact your local regulatory authorities for more information.
	Do not dispose of your battery or mobile device in everyday household waste.
	Do not let your battery, charger or mobile device get wet.
	Listening at full volume to music or voice through a headset may damage your hearing.

Batteries & chargers

Caution: Improper treatment or use of batteries may present a danger of fire, explosion, leakage or other hazard. For more information, see "Battery use & safety".

Keep your mobile device & its accessories away from small children

These products are not toys and may be hazardous to small children. For example:

- A choking hazard may occur for small, detachable parts.
- Improper use could result in loud sounds, possibly causing hearing injury.
- Improperly handled batteries could overheat and cause a burn.

Glass parts

Some parts of your mobile device may be made of glass. This glass could break if the product is dropped on a hard surface or receives a substantial impact. If glass breaks, do not touch or attempt to remove. Stop using your mobile device until the glass is replaced by a qualified service centre.

Seizures/blackouts

Some people may be susceptible to epileptic seizures or blackouts when exposed to flashing lights, such as when playing video games. These may occur even if a person has never had a previous seizure or blackout.

If you have experienced seizures or blackouts or if you have a family history of such occurrences, please consult your doctor before playing video games or enabling a flashing lights feature (if available) on your mobile device.

Discontinue use of your mobile device if any of the following symptoms occur: convulsion, eye or muscle twitching, loss of awareness, involuntary movements or disorientation. It is always a good idea to hold the screen away from your eyes, leave the lights on in the room, take a 15-minute break every hour and stop even if you are tired.

Caution about high volume usage

Warning: Exposure to loud noise from any source for extended periods of time may affect your hearing. The louder the volume sound level, the less time is required before your hearing could be affected. To prevent your hearing:

- Limit the amount of time you use headset or headphones at high volume.
- Avoid turning up your headset or headphones to block out noise.
- Turn the volume down if you can't hear people speaking near you.

If you experience hearing discomfort, including the sensation of pressure or fullness in your ears, ringing in your ears or muffled speech, you should stop listening to the device through your headset or headphones and have your hearing checked.

For more information about hearing, see our website at www.motorola.com/hearingsafety or www.hearingfoundation.org/ (in English only).

Repetitive motion

When you repeatedly perform actions such as pressing keys or entering finger-written characters, you may experience occasional discomfort in your hands, arms, shoulders, neck or other parts of your body. If you continue to have discomfort during or after such use, stop use and see a doctor. (MotoRAD)

FCC notice to users

The following statement applies to all products that have received FCC approval. Applicable products bear FCC logo, and/or an FCC ID in the format FCC ID xxxxxx on the product label.

Motorola has not approved any changes or modifications to this device by the user. Any changes or modifications could void the user's authority to operate the equipment. See 47 CFR Part 15.21. This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See 47 CFR Sec. 15.19(3).

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment to a socket on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Use & care

To care for your Motorola phone, please keep it away from:

- **liquids of any kind**
  Don't expose your phone to water, rain, extreme humidity, sweat or other moisture. If it does get wet, don't try to accelerate drying by using an oven or dryer, as this may damage the phone.
- **extreme heat or cold**
  Avoid temperatures below 0°C/32°F or above 45°C/113°F.
- **microwaves**
  Don't try to dry your phone in a microwave oven.
- **dust and dirt**
  Don't expose your phone to dust, dirt, sand, food or other inappropriate materials.
- **cleaning solutions**
  To clean your phone, use only a dry soft cloth. Do not use alcohol or other cleaning solutions.
- **shock and vibration**
  Don't drop your phone.

Information from the World Health Organisation

Present scientific information does not indicate the need for any special precautions for the use of mobile phones. If you are concerned, you may want to limit your own or your children's RF exposure by limiting the length of calls or by using hands-free devices to keep mobile phones away from your head and body.

Source: WHO Fact Sheet 193

Further information: http://www.who.int/peh-emf

Caring for the environment by recycling

This symbol on a Motorola product means the product should not be disposed of with household waste.

Disposal of your mobile device & accessories

Please do not dispose of mobile devices or electrical accessories (such as chargers, headsets or batteries) with your household waste. Do not dispose of your battery or mobile device in a fire. These items should be disposed of in accordance with the national collection and recycling schemes operated by your local or regional authority. Alternatively, you may return unwanted Motorola branded mobile devices and accessories to Motorola Approved Service Centres in your region. Details of Motorola-approved national recycling schemes and further information on Motorola recycling activities can be found at: www.motorola.com/recycling

Disposal of your mobile device packaging & product guide

Product packaging and product guides should only be disposed of in accordance with national collection and recycling requirements. Please contact your regional authorities for more details.

Privacy & data security

Motorola understands that privacy and data security are important to everyone. Because some features of your mobile device may affect your privacy or data security, please follow these recommendations to enhance protection of your information:

- **Monitor access**—Keep your mobile device with you and do not leave it where others may have unattended access. Lock your device's keypad where this feature is available.
- **Keep software up to date**—If Motorola or your service provider later produces a patch or software fix for your mobile device that updates the device's security, install it as soon as possible.
- **Secure personal information**—Your mobile device can store personal information in various locations including your SIM card, memory card and phone memory. Be sure to remove personal information and data from all storage areas before you give away your device. You can also back up your personal data to transfer to a new device.

  Note: For information on how to back up or erase data from your mobile device, go to www.motorola.com/callsmart.
- **Online accounts**—Some mobile devices provide a Motorola online account (such as MOTOMAIL) to simplify your wireless communications experience. Review the online help to see security features such as remote erase and device location (where available).
- **Location-based information**—Location-based information includes information that can be used to determine the approximate location of a mobile device. Mobile phones that are connected to a wireless network transmit location-based information. Devices enabled with GPS may also transmit location-based information. Additionally, if you use applications that require location-based information (e.g. driving directions), such applications may transmit location-based information to any driving directions application. This location-based information may be shared with third parties, including your wireless service provider, applications providers, Motorola and other third parties providing services.
- **Third party applications**—Additional third party third party software may be installed on your mobile device, such as Java applications, which may transmit information from your mobile device. Third party software may also be capable of accessing personal information on your device. Prior to downloading any third party software, you should review the software vendor's privacy policy and terms of use to understand how personal information may be used by the software.

In no event shall Motorola be liable for damages nor loss of data in excess of the purchase price nor for any incidental, special or consequential damages arising out of the use or inability to use the Product, to the full extent such may be disclaimed by law.

The Warranty does not affect any statutory rights that you may have if you are a consumer, such as your rights under the Sale of Goods Act 1979 or the Sale of Goods and Services Act 2000 if goods are normally used under normal use and service, nor any rights against the seller of the Product arising from your purchase and sale contract.

HOW TO GET WARRANTY SERVICE?

In most cases the authorised Motorola dealer which sold and/or installed your Motorola Personal Communication and original accessories will honour a warranty claim and/or provide warranty service. Alternatively, for further information on how to get warranty service, please consult your customer service department of your service provider or go to **http://www.motorola.com/support/warranteeinfo/uk**

Within, in the Country of purchase, there is a statutory requirement to provide extended repair service to consumers beyond the first year of purchase (South Africa and Portugal). For warranty claims beyond the first year of purchase, Motorola will honour warranty claims and provide warranty service in accordance with the terms of this warranty information (document). However, please note that you will be referred back to the place of purchase. If the Motorola Dealer has purchased the product directly from Motorola, in the country of purchase or in a country where Motorola is not required to support supplementary repair service during the second year of purchase, Motorola will honour warranty claims and provide warranty service for the second year of product, but not to the manufacturer, to provide an extended warranty to consumers beyond the first year.

1 including, without limitation loss of use, loss of time, loss of data, inconvenience, commercial loss, lost profits or savings.

- **Do not take notes or look up phone numbers while driving.** Jotting down a "to do" list or going through your address book takes attention away from your primary responsibility—driving safely.
- **Dial sensibly and assess the traffic; if possible, place calls when your car is not moving or before pulling into traffic.** If you must make a call while moving, dial only a few numbers, check the road and your mirrors, then continue.
- **Do not engage in stressful or emotional conversations that may be distracting.** Make your family aware that you are driving and suspend conversations that could divert your attention away from the road.
- **Use your mobile device to call for help.** Dial 999 or another local emergency number in the case of fire, traffic accident or medical emergencies (whenever wireless phone service is available).
- **Use your mobile device to help others in emergencies.** If you see a road accident, crime in progress or other serious emergency where lives are in danger, call 999 or another local emergency number (whenever wireless phone service is available), as you would want others to do for you.
- **Call roadside assistance or a special non-emergency wireless assistance number when necessary.** If you see a broken down car with no threat to human life, a minor traffic accident where no one appears injured or a vehicle you know to be stolen, call roadside assistance or another special non-emergency wireless number (whenever wireless phone service is available).

WARRANTY INFORMATION

Motorola guarantees to you, the original purchaser, the Personal Communication and accessories (the "Product") against defects in materials and workmanship for a period of one (1) year, in conformance with the applicable Motorola specifications current at the time of manufacture from a term of 1 year (2 years for South Africa and Portugal) from date of purchase of the Product(s) ("Warranty Term").

You must inform Motorola of the lack of conformity to the applicable specifications of any of the Products within a period of two (2) months from the date on which you detect a defect in material, workmanship or lack of conformity and in any event within a term not to exceed the Warranty Term. Motorola's liability shall be limited to the repair or replacement, at Motorola Authorised Service Centre. Motorola shall not be bound by Product related statements not directly resulting Motorola nor any warranty obligations applicable to the seller.

During the Warranty term, Motorola will, at its discretion and without extra charge, on your exclusive remedy, repair or replace your Product which does not comply with this warranty, or any part thereof, which proves defective in material or workmanship under normal use and service. Repaired or replaced parts or Products will be warranted for the remainder of the original Warranty Term.

This is the complete and exclusive warranty for a Motorola Personal Communication and accessories and in lieu of all other warranties, terms and conditions, whether express or implied, including, but not limited to, any implied warranties, terms or conditions of merchantability, merchantable quality, satisfactory quality, fitness for purpose and satisfactory quality.

In no event shall Motorola be liable for damages nor loss of data in excess of the purchase price nor for any incidental, special or consequential damages[1] arising out of the use or inability to use the Product, to the full extent such may be disclaimed by law.

The Warranty does not affect any statutory rights that you may have if you are a consumer, such as your rights under the Sale of Goods Act 1979 or the Sale of Goods and Services Act 2000 if goods are normally used under normal use and service, nor any rights against the seller of the Product arising from your purchase and sale contract.

WHAT IS NOT COVERED BY THE WARRANTY

This warranty is not valid if the defects are due to damage, abuse, tampering, neglect or lack of care and in case of alteration or repair carried out by unauthorised persons.

The following are examples of defects or damage not covered by this product warranty:

1. Defects or damage resulting from use of the Product in other than its normal and customary manner.
2. Defects or damage from misuse, access to incompatible sources, accident or neglect.
3. Defects or damage from improper testing, operation, maintenance, installation, adjustment, unauthorised software applications or any alteration or modification of any kind.
4. Defects or damage to antennas unless caused directly by defects in material or workmanship.
5. Products disassembled or repaired other than by Motorola in such a manner as to adversely affect performance or prevent adequate inspection and testing to verify any warranty claim.
6. Defects or damage due to range, coverage, availability, grade of service, or operation of the cellular system by the cellular operator.
7. Defects or damage due to moisture, liquid or spills of food.
8. Control unit cold cracks in the Product that are stretched or have the modular tab broken.
9. Scratches surfaces and all other externally exposed parts that are scratched or damaged due to customer normal use.
10. Leather cases (which are covered under separate manufacturer's warranties).
11. Products installed on a temporary basis.
12. Periodic maintenance and repair or replacement of parts due to normal wear and tear.

CLAIMING

In order to claim the warranty service, you must return the Personal Communication and/or accessories in question to Motorola's Authorised Repair or Service Centre in the original configuration and packaging as supplied by Motorola. Please avoid leaving any supplementary items (like SIM cards, The Product should also be accompanied by a dated sales receipt, name, address, and telephone number, nature of operation and description of the problem. In the case of vehicular installations, the Product should