

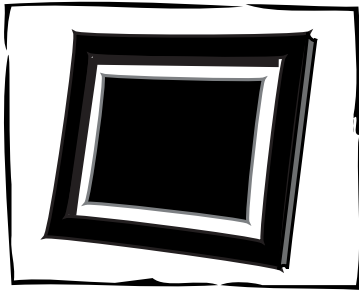


8" Photo Mail® Digital Photo Frame



User Guide

Register your Product



Qualify to win a FREE
digital photo frame!*

(valid in USA only)



Register your FREE
1-year warranty!**

Register now at www.pandigital.net/PhotoMail

*For details, go to our website: www.pandigital.net

**The online signup is for the purpose of user and product registration. Failure to register does not in any way diminish any of your standard warranty rights, as described in the documentation included with your product.

NOTE: If you must mail your 1-year registration, please send your name, address, phone number, model, serial number, and when & where purchased to:
Pandigital, P.O. Box 2969, Dublin, CA 94568-2969 USA

Note: Your frame style and features may differ from those documented in this User Guide.

UG-E_PAN8008DW_v1.1_04-10

Table of Contents

Introduction	5
DPF Key Features.....	5
What's in the Box	5
Compatible Memory Cards	5
Overview of the DPF	5
Remote Control	6
Replace the Remote Control Battery	6
Control Buttons on DPF	6
Getting Started	6
The HOME Screen	7
Setup Menu Overview.....	7
About Selecting Options	8
The Virtual Keyboard	8
Select Media Source	8
Photo Mail	9
Criteria for Photo Mails.....	9
Photo Mails from Cellular Phones.....	9
SPAM Filtering	9
Receiving Photo Mails.....	9
Downloading Photo Mail Photos	10
Lost Connection during Download.....	10
Delete Photo Mail	11
Block/Unblock Senders	11
Delete Senders.....	11
Purchase Photo Download Packages	11
Purchase Photo Downloads Online	12
Purchase Photo Downloads through DPF.....	12
Personalized Digital Greeting Card.....	12
Greeting Card Virtual Keyboard	12
Enter Title and Greeting	13
Assign Personal Background Image.....	13
PHOTOS.....	13
Photo Thumbnails	13
View Individual Photo during a Slideshow	13
Adjust Screen Colors	14
Optimal Image Display	14
Photo Import Method.....	14
Display Current Time with Photos.....	14
Display Photo File Date/Time Stamp with Photos	15
Import Photos into Internal Memory.....	15
Delete Photos from Internal Memory	15
PHOTO SLIDESHOWS	15
Slideshow of Photos in Internal Memory	15
Slideshow of Photos on your External Memory Source	15
Slideshow of Photo Mail Photos	16
Slideshow Folders.....	16
Pause a Slideshow.....	16
Slideshow Background Music	16
Set Slideshow Music Mode	17
Set Slideshow Interval.....	17
Set Slideshow Transition.....	17
Set Slideshow Shuffle	17

MUSIC.....	17
Select Media Source for Music	17
Playing Music Only.....	17
Music Repeat Mode	18
Import Music Files into Internal Memory.....	18
Delete Music Files from the Internal Memory	18
VIDEOS.....	18
Select Media Source for Videos.....	18
Watch a Video	18
Video Repeat Mode	18
Import Video Files into Internal Memory	19
Delete Videos from the Internal Memory	19
CALENDAR/CLOCK	19
Select Media Source for Calendar Slideshow	19
Set Schedule	19
Disable Schedule	20
Run the Schedule.....	20
Run Schedule from Slideshow	20
Run Schedule from CALENDAR/CLOCK Screen	20
Set Date and Time	20
Set Alarm.....	20
Wi-Fi	21
Set up DPF to connect to Photo Sharing Websites.....	21
Set up Wi-Fi Network	21
Windows Live Framelt.....	21
Photo Sharing Websites.....	22
DPF to PC – USB Connection	23
Connect DPF to Windows PC	23
Disconnect DPF from Windows PC	23
Connect DPF to Macintosh Computer	23
Disconnect DPF from Macintosh Computer	24
DPF to PC – Wireless Connection	24
USB Flash Drive to DPF Connection.....	24
Bluetooth® Connection	24
Set Sleep Mode.....	25
Reset to Factory Defaults.....	25
System Information.....	25
Support Information.....	25
Frequently Asked Questions	26
Important Safety Precautions	28
Technical Specifications	29
Limited Warranty.....	29
FCC Notices	29
Terms and Conditions	30
End User License Agreement	31
Customer Contract.....	32
Privacy Statement.....	36
AT&T Disclosure	38

Introduction

This Photo Mail® Digital Photo Frame (DPF) allows you to receive emails with photo attachments sent from your family & friends via their Smart Phone, PC, or Netbook, and then the photos can be downloaded directly into your unit's internal memory for viewing in photo slideshows, with or without background music.

You can also display photo slideshows directly from your memory card or USB flash drive.

No computer is necessary.

DPF Key Features

- Simple Plug & Play
- Receives Photo Mails sent directly to frame
- Displays digital Photo files (JPEG up to 16 mega pixels)
- Plays digital Music files (MP3)
- Plays digital Video files (AVI)
- Displays Calendar/Clock with photo slideshow and Alarm function
- Wi-Fi connection to photo sharing websites and DPF-to-PC direct file transfer
- Does not require a computer
- Infrared Remote Control and control buttons on the frame
- 1GB Internal Memory
- 2 USB2.0 ports (Device & Host)

What's in the Box

- Photo Mail® Digital Photo Frame (DPF) with built-in cellular capability
- AC Power Adapter
- Infrared Remote Control
- Decorative Paper Mat
- USB Cable
- Quick Start Guide
- User Guide

Compatible Memory Cards

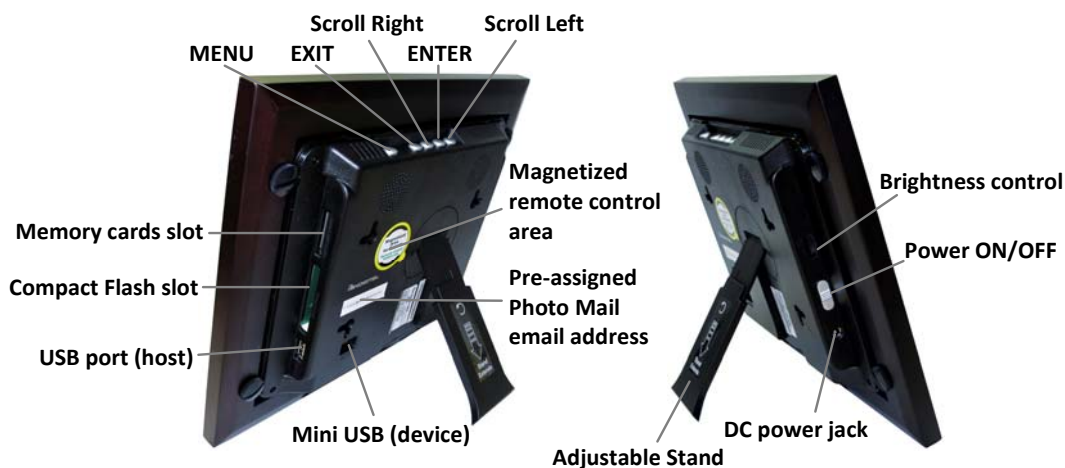
Compatible memory cards include: Compact Flash (CF), Secure Digital™ (SD), MultiMedia Card™(MMC), xD Card, Memory Stick™(MS), Memory Stick Pro™, and Memory Stick Pro Duo™*

*The **Memory Stick Pro Duo™** requires an additional adaptor to fit properly into the DPF.

You can purchase the adaptor at retail outlet stores that sell memory cards.



Overview of the DPF



(The memory card slots, ports, and jacks in your DPF may be different than those pictured here.)

Store Remote Control

You can avoid misplacing the remote control by safely storing it on the back of the DPF when not in use.

The **top back** of the remote control has a built-in magnet and the back of the DPF has a 'magnetic area' so you can simply attach the remote control to the back of the DPF for safe keeping.



Remote Control

You can access all of the DPF's features, and perform all of the functions by using the remote control. You will be able to perform several functions with the remote control that are not possible with the top-back panel control buttons.



Note: Before *first time use*, pull the plastic tab sticking out of the remote control. It protects the battery and the remote control will not work unless it is removed.



Replace the Remote Control Battery

1. Hold the remote control with the buttons facing down.
2. Push and hold the small release tab while pulling the battery tray out.
3. Replace the "CR2025" Lithium battery on the tray with the positive (+) side facing up.
4. Push the tray back in until it clicks into place.

Release tab →



Control Buttons on DPF

You can perform many (*but not all*) of the DPF functions by using the control buttons located on the top-back panel of the DPF. Their basic functions are the same no matter when you use them.



The instructions throughout this User Guide only reference the use of the remote control. However, if desired, you can use the frame control buttons when the ◀▶, ENTER, EXIT, and MENU buttons are referenced.

Getting Started

1. Plug the AC Power Adapter into the DPF's DC power jack and an electrical wall outlet.
2. Slide the power button on the left side of the DPF up to the ON position.
3. The DPF will automatically connect to the cellular network.
4. A slideshow will begin displaying the photos that are stored in the internal memory.
5. To view your own photos from a memory card or USB flash drive, insert into the appropriate slot or port on the right side of the DPF.

CAUTION: The memory cards will only fit in one direction; do not force them as this will damage the card reader.

6. A pop-up window will appear; press **ENTER** on **Start Slideshow**.
7. To download Photo Mail® photos, refer to complete instructions beginning on page 9.

The HOME Screen

The six main DPF features, PHOTOS, MUSIC, VIDEO, Clock, Photo Mail, and Wi-Fi are accessed from the HOME screen. To access the HOME screen while a slideshow is playing, press **MENU**. From most other screens, press **EXIT** multiple times until the HOME screen appears.



PHOTOS	Display your photo files (.JPG or .JPEG) individually or as slideshows. PHOTOS- Manage : set viewing preferences, assign photos to category folders, import and delete photo files (page 13)
MUSIC	Play your MP3 music files. MUSIC- Manage : set listening preferences, import and delete music files (page 17)
VIDEO	Play your AVI video files. VIDEO- Manage : set viewing preferences, import and delete video files (page 18)
Clock	View clock and calendar with photo slideshow, and manage the calendar, clock, and alarm settings (page 19)
Photo Mail	Download photos directly into the DPF's internal memory from received Photo Mails (page 9)
Wi-Fi	With the Pandigital Wi-Fi USB adapter (sold separately), you can connect wirelessly for access to on-line photo sites (page 21) and to your PC for file transfer (page 24)
Edit	Quick access to single photo manage mode for Zooming, Rotating, or Deleting currently displayed photo.
	Highlighted bars indicate the signal strength of the wireless cellular connection. E = connected to EDGE network G = connected to GPRS network = no cellular signal available
	When highlighted, indicates the connection with your local Wi-Fi network is active.
	Indicates the number of Photo Mails that are currently in the Photo Mail Inbox. The number is updated each time you connect to the Photo Mail server.

Setup Menu Overview

Use the Setup Menu for DPF functions to optimize your viewing/listening preferences. To display the **Setup Menu** screen, on the HOME screen, press **MENU**.



Select Media Source	Select the media source for current viewing or listening (page 8)
Wi-Fi Network Setup	Set up the Wi-Fi network to which you want to connect (page 21)
Slideshow Setup	Set multiple slideshow functions to optimize your viewing preferences (page 15)

Adjust Screen Colors	Adjust LCD screen settings as desired (page 14)
Optimal Image Display	Set photos to display as actual photo size, or optimized to best fit the screen (page 14)
Photo Import Method	Set photos to be imported from your memory source compressed or original resolution and file size (page 15)
Set Sleep Mode	Power saving function (page 25)
Greeting Card	Create a personalized greeting which will be displayed when the unit is powered on (page 12)
Reset to Factory Defaults	Returns all function settings to the factory defaults (page 25)
System Information	View current system settings, Photo Mail settings, and optionally assign custom name to DPF (page 25)
Support Information	If you call Customer Support, you may be asked to select this button for Photo Mail troubleshooting information.

About Selecting Options

Throughout this User Guide, when you are instructed to 'select' a function option or button, unless otherwise instructed, use ◀ ▶ ▲ ▼ to highlight [the referenced option], and then press **ENTER** to select. Also, → is often used in place of "select", "use", or "press" for multiple-step procedures. [Example: "Select **Set Date/Time** → desired options → ▲ ▼ to change the field values."]

The Virtual Keyboard

You will use a virtual keyboard for entering data in multiple DPF modes (i.e., Photo Mail, Wi-Fi setup). Navigate the keyboard keys as follows:

- Use the remote control ◀ ▶ ▲ ▼ buttons to highlight the keys → **ENTER**, multiple times as needed, to select the desired characters
- SYM** = Access the following symbols:

\ / : ; () \$ & [] . , % ^ + = - | < > { } ! ~

- NUM** = Toggles between numeric and letter characters
- ABC/abc** = Toggles between upper and lower case letters
- ◀ ▶ = Scroll through your entry to edit as needed
- Backspace** = Erases last selected character
- Done** = Completes entry
- Cancel** = Return to the previous screen without an entry

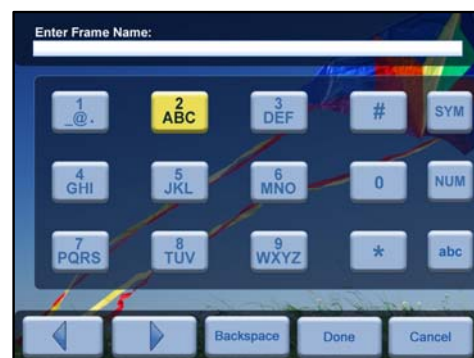
TIP: Use the remote control for shortcuts as follows:

'+' = Scroll forward

'-' = Scroll back

ROTATE = Backspace, erases last selected character

ZOOM = Toggles between SYM / NUM / ABC / abc screens



Select Media Source

If you have inserted one or more external media sources (i.e., *memory card*, *USB flash drive*), you can use the **Select Media Source** function to switch between the internal memory and your external media source for viewing your photos, videos, or listening to music.

You will also use this function to view the contents of the **Slideshow Folders** after you assign photos to these folders (page 16).

- On the HOME screen, press **MENU** to display the Setup Menu.
- Select **Select Media Source** → the desired media source (*sources not present will not be available*).

Internal Memory = Built-in flash memory

CF = Compact Flash

SD/MMC = Secure Digital™ / Multi Media™ card

MS = Memory Stick™ (Standard, Pro, and Duo)

xD = Standard flash memory card

USB = Standard USB flash drive

Slideshow Folders = View photos assigned to individual folders (page 16)

Photo Mail = View slideshow of only photos downloaded from Photo Mails (page 9)

Photo Mail

The Photo Mail feature allows your DPF to receive emails with photos attached sent from your family & friends via their Smart Phones, PCs or Netbooks. You can then download those photos directly into your DPF's internal memory.

 **IMPORTANT:** The unique Photo Mail email address is only for receiving photos directly into your DPF. Do not attempt to use the Photo Mail email address for any other email correspondence.

 **Note:** Your DPF will only receive Photo Mails when the unit is located within the USA. Therefore, if you purchase the unit within the USA, and then send it to someone outside of the USA, all of the unit's features will function properly except the Photo Mail feature.

Criteria for Photo Mails

- Photo files attached to emails can be in popular photo formats.
- Your senders can enter the Photo Mail email address in the 'To' or 'Cc' field of their email, but not in the 'Bcc' field.
- A maximum of 30MB can be sent per email (1 photo or sum of multiple photos attached).
- Photos larger than 800x600 pixels will automatically be rescaled to fit the DPF's screen.
- Photos smaller than 80x60 pixels or 15KB will not be delivered to the DPF.
- If emails include embedded photos that are larger than 15KB (i.e., signature logo, background photo), those photos may be included along with the attached photos as downloadable.
- Photo Mails are assigned a date when the server receives them. Since the server is based on Greenwich Mean Time (GMT), depending on the time of day, your Photo Mails may have the following day's date when you receive them. The following table shows how the Photo Mails are affected by the time zone criteria.

Time Zone	Behind GMT	Server Received	Date assigned to Photo Mail
Eastern Standard Time (EST)	5 hours	After 7pm	Following day
Central Standard time (CST)	6 hours	After 6pm	Following day
Mountain Standard Time (MST)	7 hours	After 5pm	Following day
Pacific Standard time (PST)	8 hours	After 4pm	Following day

Photo Mails from Cellular Phones

In order to receive Photo Mails from cellular phones, the phone must be capable of sending Photo Mail Service email messages (POP3/SMTP). This type of phone is often referred to as a Smart Phone.

Not all cell phones that have built-in cameras and have emailing capabilities are Smart Phones. If senders are attempting to email you photos from their cell phones and you are not receiving them, they should check their cell phone documentation to be sure the phone has POP3/SMTP email capabilities.

SPAM Filtering

In an effort to control SPAM, filtering rules are in place and apply to all Photo Mails sent through the Pandigital mail server (panhub.net).

The current list of SPAM filtering rules can be found at www.pandigital.net/PhotoMail → click **Support** link. You can also call Customer Support for more information: 1-800-715-5354. These rules are subject to change without notice.

Receiving Photo Mails

Each DPF is pre-assigned a unique Photo Mail email address (i.e., unit_id@panhub.net) that your family & friends will use to send email messages with photos attached.

 The pre-assigned Photo Mail email address can be found on the back of your DPF and on the System Information screen (page 25).

If the HOME screen is displayed or a slideshow is playing when Photo Mail messages are received, a pop-up notification will appear on the screen until the DPF connects to the Photo Mail server. Once connected, the Photo Mail Inbox screen will be displayed.

If the DPF cannot connect with the Photo Mail server within 4 minutes, the pop-up message will disappear and you can try connecting later by selecting **Photo Mail** from the HOME screen or by pressing **PHOTO MAIL**.

If you would rather wait for a more convenient time to download the photos, while the pop-up notification is displayed, you can press **EXIT** to cancel and resume your current activity.



Downloading Photo Mail Photos

Your DPF was pre-loaded with a bonus Photo Mail package, allowing you to receive and download photos immediately. One Photo Mail Download is required for each photo you want to download through Photo Mail. When you need additional Photo Mail Downloads, refer to **Purchase Photo Mail Download Packages** on page 11.



Note: There is no photo preview feature for viewing photos before downloading them. Also, you cannot select partial photo downloads (i.e., if you select a photo mail with 7 photos, you cannot choose a portion of the 7 to be downloaded).

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen. The Photo Mail Inbox screen will be displayed.



For optimal performance, a maximum of 20 emails will be displayed in the Inbox at any given time. At times, the email count on the **HOME** screen may indicate more than 20, which means you should download current emails to allow for newer ones to be delivered.

The highlighted photo mail's sender's **Email Address** and **Subject** text appears in the white message area. If the sender included a personal message within the body of their email, it will not be displayed.

2. To download all photo mails: Press **ENTER** with the **Download Selected** button highlighted.
To download one photo mail: Use ◀▶ to select **Deselect All**, → highlight only the desired photo mail → use ◀▶ to select **Download Selected**.

To download multiple selected photo mails, either:

- a) Leave all selected → use ▲▼ to scroll through the photo mails → press '-' to deselect those that you do not want to download now.

OR

- b) Use ◀▶ to select **Deselect All** → use ▲▼ to scroll through the photo mails → press '+' to select just those that you want to download now.



A maximum of 20 emails will be displayed in the Inbox at any given time, so if you're expecting particular emails that are not being delivered, download some emails already in the inbox to make room for more to be delivered.

3. Check the '**Downloads Remaining**' notice at the top of the screen to ensure you have enough Photo Mail Downloads for the number of photo mails you have selected. If you attempt to download more photos than your available Downloads, the photo mails that cannot be downloaded will remain in the Inbox and a pop-up message will advise you to purchase more Downloads. (Refer to **Purchase Photo Mail Packages** on page 11.)
4. To download photos, select **Download Selected**.
5. The downloaded photos will appear in the background as a status window shows the progress of the download. Wait until the download completes before pressing any remote control or back panel buttons.



Note: The downloaded Photo Mails are automatically removed from the Photo Mail Inbox to prevent duplicate downloads which would result in duplicate deductions from your available downloads. However, if you download a different Photo Mail with a photo attached named the same as one that already exists in the Internal Memory, the file name will be renamed before it is imported into the internal memory. This prevents photos from being overwritten should you receive different photos that have been named the same.



If desired, after you download photos from Photo Mails, you could copy them from the DPF to your PC using the instructions beginning on page 23.

Lost Connection during Download

Should your unit lose connection during a download, you may see an error message and then the Photo Mail Inbox will be displayed rather than the slideshow playing. The email you were downloading will no longer be listed in the Inbox even though all photos may not have been successfully downloaded.

1. Exit the Photo Mail Inbox, and then re-connect to view the Inbox again.
2. The email that did not successfully download should now be listed and the photo total should reflect only the undownloaded photos.
3. Select the email and try downloading the remaining photos.
4. If you are unable to download the remaining photos after multiple attempts, there may be data corruption which could prevent a successful download; delete the email.



Note: You will only be charged for successfully downloaded photos.

Delete Photo Mail

If you do not want to download photos from specific Photo Mails, simply delete the Photo Mails from the Photo Mail Inbox.



Note: There is no photo preview feature for viewing photos before deleting a Photo Mail, and you cannot select a partial photo deletion (i.e., if you have a photo mail with 7 photos, you cannot download a portion of the 7 before deleting the Photo Mail).

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen. The Photo Mail Inbox screen will be displayed.
2. To delete only one photo mail, select **Deselect All** → use ▲ ▼ to highlight the desired photo mail → use ◀ ▶ to select **Delete Selected**.
To delete multiple selected photo mails, select **Deselect All** → use ▲ ▼ to scroll through the photo mails → press '+' to select those that you want to delete → use ◀ ▶ to select **Delete Selected**.
To delete all photo mails, leave all photo mails selected → use ◀ ▶ to select **Delete Selected**.
3. A confirmation message appears; select **Yes** to delete, or **No** to leave in Photo Mail Inbox.

Block/Unblock Senders

You can block specific sender's email addresses so you will not receive future photo mail from them, and you can unblock them at a later time if you want to receive photo mail from them again.



The blocked senders will not be notified that you have blocked them, so they may continue to send you messages unaware that you are not receiving them.

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen.
2. On the Photo Mail Inbox screen, use ◀ ▶ to select **Senders List**.
3. On the Senders List screen, use ▲ ▼ to scroll through the sender's email addresses.
4. Press '+' to select the senders you want to block/unblock ('-' will deselect) → use ◀ ▶ to select **Block/Unblock Selected**.
5. A confirmation message appears; select **Yes** to block/unblock, or **No** to leave sender(s) status.



CAUTION: When you block a sender, all photo mails that are in the Inbox from that sender will automatically be deleted. Unblocking a sender will not restore any previously deleted photo mails.

Delete Senders

To keep your Senders List current, you may want to remove sender's email addresses from time to time. When you delete a sender, all photo mails that are in the Inbox from that sender will automatically be deleted. However, if future Photo Mails are received from deleted senders, their email addresses will be added to your Senders List again.

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen.
2. On the Photo Mail Inbox screen, use ◀ ▶ to select **Senders List**.
3. On the Senders List screen, use ▲ ▼ to scroll through the sender's email addresses.
4. Press '+' to select the senders you want to delete ('-' will deselect) → use ◀ ▶ to select **Delete Selected**.
5. A confirmation message appears; select **Yes** to delete or **No** to leave sender(s) in the list.



CAUTION: When you delete a sender, all photo mails that are in the Inbox from that sender will automatically be deleted.

Purchase Photo Download Packages

Your DPF is pre-loaded with a bonus Photo Mail Download package, allowing you to receive and download photos immediately. One Photo Mail Download is required for each photo you download through Photo Mail.

When you need more Photo Mail Downloads, you can purchase multiple quantity packages conveniently online or through your DPF.



Note: Only credit card purchases are accepted (Visa, Master Card, Diner's Club, Discover, and American Express); no cash, checks, or gift cards are accepted.

Purchase Photo Downloads Online

1. Go to **www.pandigital.net/PhotoMail**.
2. Click **Buy Photo Mail Packages**.
3. Follow the prompts to complete and submit your order.



CAUTION: Do not click the Submit button more than once as this may cause multiple order requests and multiple charges on your credit card.

Purchase Photo Downloads through DPF



You will use a virtual keyboard to enter data in some of the Credit Card Information screen fields. If you need help with navigating the keyboard, refer to the Virtual Keyboard instructions on page 8.

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen.
2. On the Photo Mail Inbox screen, use ◀▶ to select the **Buy Photo Packages** button in the upper right corner.
3. Use ▲▼ to select the desired Photo Mail Downloads package → **ENTER** to select **Check Out**.
4. On the Credit Card Information screen, use ▲▼ to highlight fields → **ENTER** to enter your information:
Card holder's Name – press **ENTER** to enter the name exactly as it appears on your credit card → **Done**.
Address Line 1 – press **ENTER** to enter the first line of your credit card billing address → **Done**.
Zip Code – press **ENTER** to enter your credit card billing address zip code → **Done**.
Credit Card Type – use ◀▶ to select type → ▼ to advance to the next entry field.
Credit Card # – press **ENTER** to enter the number → **Done**.
Expiration Date – use ◀▶ to change the month → ▼ to advance to year → ◀▶ to change year → ▼ to advance to the next entry field.
Security Code – press **ENTER** to enter your 3-4 digit security code from the back of your credit card → **Done**.
5. Select **Process**.
6. On the Order Verification screen, press **ENTER** to accept Terms & Conditions (*can be viewed on page 30*) → **Approve & Submit Order**.



CAUTION: To prevent multiple order requests and charges on your credit card, **do not** press **EXIT** or **ENTER** while your order is in process.

7. If your credit card verification is successful, an Order Confirmation screen will be displayed; press **EXIT** to return to the Photo Mail Inbox screen.
If there is any problem verifying your credit card information, a 'Verification Unsuccessful' screen will be displayed; select **Back** and check your credit card information entries to ensure they are correct before submitting the order again.

Personalized Digital Greeting Card

You can set a personalized greeting which displays when the DPF is powered on. This feature is especially useful when presenting this DPF as a gift.

Greeting Card Virtual Keyboard

The virtual keyboard used for entering your personalized greeting is different than the one used for other DPF modes (i.e., Photo Mail, Wi-Fi setup).

Navigate the keyboard as follows:

- To select the desired characters, use ◀▶ ▲▼ to highlight the keys → **ENTER** multiple times as needed.
- **STYLE 1 2 3 4** = Select the background image appropriate for your greeting (*can also be your personal photo*)
- **DEL** = Clears the entry field
-  = View your greeting with selected background image
- **TITLE MSG** = Toggle between the Title and Message entries
- **ABC/abc/SYM** = Toggles between upper and lower case letters, and the following symbols:

_ ! : ; \$ () [] \ & / % ^ ! + = ~ - | < > { }

-   = Scroll through your entry to edit as needed
- **Backspace** = Erases last selected character
- **Done** = Completes entry
- **Cancel** = Return to the previous screen without an entry





TIP: Use the remote control for shortcuts as follows:

'+' = Scroll forward through entry to edit as needed

'-' = Scroll back through entry to edit as needed

ROTATE = Backspace, erases last selected character

ZOOM = Toggles between ABC / abc / SYM screens

Enter Title and Greeting

1. On the HOME screen, press **MENU** to display the Setup Menu screen.
2. Select Greeting Card.
3. Select **Yes** to create a new greeting or delete existing greeting, or select **No** to edit existing greeting.
4. Use the virtual keyboard to enter a title (i.e., Happy Birthday, Merry Christmas).
5. Select **TITLE MSG** to toggle between the Title and Message entry screens.

To enter multiple lines of text, use either the **TITLE MSG** button or the **↵** located on the #1 key (depending on model).



*To avoid losing your progress should you leave the unit or have a power interruption, it is recommended that you select **Done** periodically to save your message.*

6. Select **STYLE 1 2 3 4** to choose a background appropriate for your greeting.

Style 1 (Default) – Blue with scroll or your personal photo (see Assign Personal Background Image)

Style 2 – Balloons

Style 3 – Gift with gold ribbon

Style 4 – Roses

7. Select  to view your greeting → **EXIT** to return to the keyboard screen.
8. When satisfied with your greeting, select **Done** to save.

Assign Personal Background Image

You can enhance your personal greeting even more by assigning one of your own photos as the greeting background.

1. Choose the photo you want as your background → name it **showme.jpg** (*exactly*).



IMPORTANT: **showme.jpg** must be a standard JPG and not in a progressive format.

2. Copy your **showme.jpg** file into the **root** folder of the DPF's internal memory.
Use the **DPF to PC – USB Connection** instructions on page 23 to copy the file to the root folder (*do not copy into Photos folder*).
3. Follow steps 1-6 under **Enter Greeting** (*above*), and select the **Default** style.
4. Your greeting will now have your personal photo as the background.
5. Select  to view your greeting → **EXIT** to return to the keyboard screen.
6. When satisfied with your greeting, select **Done** to save.

PHOTOS

The PHOTOS feature includes many functions for optimizing and customizing your viewing preferences. You can view your photos individually or as slideshows with or without background music. Other optional functions allow you to display the current time with your images, adjust the screen colors, choose slideshow transitions, and even schedule slideshows according to your weekly schedule.



IMPORTANT: Photo files must be standard JPG and not in a progressive format.

Photo Thumbnails

1. On the HOME screen, select the **PHOTOS-Manage** button.
2. Use **◀ ▶ ▲ ▼** to scroll through individual photos, or use the **Page Up/Page Down** arrows to scroll full pages.
3. To view an individual photo full screen, **ENTER** on the highlighted photo.
4. While the photo is displayed, you can use **◀ ▶** to view the next/previous photos.

View Individual Photo during a Slideshow

1. With the desired photo displayed, press **EXIT** to pause the slideshow.

2. The photo will be displayed approximately 15 seconds and then the slideshow will automatically resume, or you can press **ENTER** or **SLIDESHOW** to resume the slideshow.

Zoom or Rotate Photos

You can temporarily magnify or rotate photos while viewing them in single photo view. The rotation of a photo will be saved only for photos in the internal memory.

Zoom or Rotate a photo during a slideshow

1. With the photo displayed that needs rotating, press **ZOOM** or **ROTATE**, multiple times if necessary, to achieve the desired view.
2. Press **SLIDESHOW** to resume the slideshow.

Zoom or Rotate a photo from the Photo Thumbnails screen

1. On the HOME screen, select the PHOTOS-**Manage** button.
2. On the **Photo Thumbnails** screen, press **ENTER** to select the desired photo to be magnified or rotated → press **ZOOM** or **ROTATE** multiple times if necessary to achieve the desired view.
3. Press **EXIT** to return to the **Photo Thumbnails** screen.



When a photo is zoomed, you can pan around the photo by using ◀ ▶ ▲ ▼ to view portions of the photo that are not currently visible.

Adjust Screen Colors

You can adjust the four LCD color levels for optimal image viewing.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Adjust Screen Colors**.
3. Use ▲ ▼ to scroll through the LCD options → ◀ ▶ to adjust the setting until the desired view is achieved.
4. Use ▲ ▼ to select **Done**.

Optimal Image Display

You can choose the desired display mode for displaying your photos on the DPF as follows:

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Optimal Image Display** → the desired setting.

Original = Displays photos in actual photo size.

Optimal (default) = Optimizes the size and resolution to best fit the screen, which may result in part of a photo not being visible on the screen.

Photo Import Method

When importing files into the internal memory from an external memory source, the file can be optimized or left as the original file size and resolution.



This function does not apply to photos imported from Photo Mails; those files are automatically optimized before being imported into the internal memory.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Photo Import Method** → the desired setting.

Optimized (default) = The photo file is downscaled in size and compressed into a smaller sized JPEG, allowing more photos to be stored in the internal memory.

Original = The photo file is stored keeping its original size and resolution

Display Current Time with Photos

You can have the current time displayed with your photos if desired.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup** → ▲ ▼ to select **Yes** or **No** under **Display Current Time**.
3. Select **Done**.



*If the time is incorrect, refer to **Set Date and Time** on page 20 to set the clock.*

Display Photo File Date/Time Stamp with Photos

Most digital cameras typically include a Date/Time stamp when saving photo files. If your photo files contain this Date/Time information, you can have it displayed with your photos if desired.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup** → ▲ ▼ to select **Yes** or **No** under **Display Photo Date/Time**.
3. Select **Done**.

Import Photos into Internal Memory

You can import your photo files from external media sources (*i.e., memory card, USB flash drive*) into the DPF's internal memory. The number of photo files you can import depends on file size and available memory.



*After starting an import, you can press **EXIT** to cancel the import operation.*

Import All Photos into Internal Memory

1. Insert your media source into the DPF; the memory card option screen will be displayed.
2. Select **Import All Photos**.
3. When import is complete, press **EXIT** to return to the previous screen.

Import Individual Photos into Internal Memory

1. Insert your media source into the DPF; the memory card option screen will be displayed.
2. Select **Select Photos to Import**.
3. Use ◀▶ ▲ ▼ to scroll through the photos → press '+' to select the desired photos to import ('-' will deselect).
4. Press **MENU** → **Import Selected Photos**.

Delete Photos from Internal Memory

You can delete photo files from the DPF's internal memory, but not from an external media source (*i.e., memory card, USB flash drive*). Be sure you have Internal Memory as your selected media source.



It is recommended to make backup copies of the photos before you delete them from the DPF.

1. On the HOME screen, select the **PHOTOS-Manage** button.
2. To delete all photos, press **MENU** → **Delete All**.
To delete individual photos, use ▲ ▼ to highlight the photos you want to delete → press '+' to select ('-' will deselect) → press **MENU** → ◀▶ to select **Delete Selected**.
3. A confirmation message appears; select **Yes** to delete the photos, or **No** to keep the photos in the internal memory.
4. Press **EXIT** to return to Photo Thumbnails screen.



*If you select **Yes** by mistake, press **EXIT** to cancel the delete operation. Photos already deleted will not be automatically restored.*

PHOTO SLIDESHOWS

The DPF can display all of the photos on the selected media source as a slideshow, or you can select specific photos for a custom slideshow. You can also have background music with your slideshows simply by storing music MP3 files on your selected media source.

Slideshow of Photos in Internal Memory

You can play a slideshow of all photos stored in the DPF's internal memory, which includes those you have downloaded from Photo Mails, copied from external memory cards, USB flash drives, and from your computer.

Power on the DPF (*with no external media source or Wi-Fi adapter inserted**) → wait for the slideshow to automatically begin.

Slideshow of Photos on your External Memory Source

You can play a slideshow of photos on your external memory source (*i.e., memory card, USB flash drive*).

1. Insert your memory source.
2. Power on the DPF; the slideshow will begin displaying your photos*.
3. If the DPF was already powered on, a memory card option screen appears; select **Start Slideshow**.

* If you have a Wi-Fi Adapter inserted in the DPF, and you have previously connected with a Wi-Fi network, the DPF will connect to the network and the Photo Sharing screen will be displayed. Press **EXIT** and then press **SLIDESHOW** on the HOME screen.

Slideshow of Photo Mail Photos

You can play a slideshow of only the photos you have downloaded from Photo Mails, excluding all others that are stored in the internal memory.

1. On the HOME screen, press **MENU** to display the Setup Menu Screen.
2. Select **Select Media Source**.
3. Select **Photo Mail**.
4. On the Photo Mail Thumbnails screen, press **Slideshow**.

Slideshow Folders

There are five category folders in the internal memory into which you can assign photo files for personalized organization and slideshows (*these folder names cannot be changed*):

Family – Friends – Vacation – Events – Others

Only photos stored in the internal memory can be assigned to the slideshow folders. Assigned photos are not physically moved or copied into the folders; rather, a link is assigned to the photo so it appears to be located in the folder. If you delete the actual photo file from internal memory, the link to the folder will also be deleted.

Assign Photos to Slideshow Folder

1. On the HOME screen, select the PHOTOS-**Manage** button.
2. On the Photo Thumbnails screen, use ◀ ▶ ▲ ▼ to scroll through your photos.
3. To assign an individual photo: With the desired photo displayed, press **MENU**.
To assign multiple selected photos: Press '+' to select desired photos ('-' will deselect) → press **MENU**.
4. Select **Assign to Folder** → the desired **folder** to assign the photo.

Play Slideshow from Slideshow Folder

1. On the HOME screen, press **MENU**.
2. Select **Select Media Source**.
3. Select **Slideshow Folders**.
4. Select the desired folder containing the photos you want to view in your slideshow.
5. On the Folders Thumbnails screen, press **Slideshow**.

Copy or Reassign Photos to Different Folders

After assigning photos to folders you can copy those photos to other folders, or you can reassign photos to a different folder.

1. With the slideshow folders slideshow playing (*per above instructions*), press **EXIT** twice to display the Folder Thumbnails screen.
2. To copy or reassign an individual photo, highlight the desired photo → press **MENU**.
To copy or reassign multiple selected photos, use ◀ ▶ ▲ ▼ to scroll through the photos → press '+' to select those that you want to copy or reassign ('-' will deselect) → press **MENU**.
3. Select **Copy to Folder** or **Reassign to Folder** → the desired **folder** into which you want to reassign or copy the photos.

Pause a Slideshow

To pause a slideshow, press **EXIT**. The slideshow will pause for approximately 15 seconds, and then the slideshow will automatically resume. To resume immediately, press **ENTER** or **SLIDESHOW**.

Slideshow Background Music

To play background music during a slideshow, simply copy at least one music MP3 file onto the same media source as your photos. The music will automatically play as the slideshow is displayed.

If you have multiple MP3 files on your media source, each music file will play in succession until all have been played, and then will repeat according to the Music Repeat Mode setting (*page 18*).

Adjust the Volume

While the music is playing, press '+' or '-' to adjust the volume.

Mute Slideshow Background Music

While the slideshow is playing, press **ENTER** to mute the background music. The slideshow will continue to display without the music until you press **ENTER** again.

Set Slideshow Music Mode

You can set the DPF to not play background music with your slideshows, even if MP3 files are saved on your media source.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup**.
3. Use **▲ ▼** to select **Slideshow Music** → **◀ ▶** to select your desired setting.

ON (default) = Play background music with slideshow

OFF = Do not play music with slideshow, even if MP3 files are stored on selected media source

4. Select **Done**.

Set Slideshow Interval

You can set the speed at which the slideshow photos transition from one to another.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup**.
3. Use **▲ ▼** to select **Slideshow Interval** → **◀ ▶** to select your desired setting.

5 (default), **10**, **30**, **60** seconds, **1 hour**, or **24 hours**

4. Select **Done**.

Set Slideshow Transition

You can set the transition 'special effects' as photos transition from one to another during a slideshow.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup**.
3. Use **▲ ▼** to select **Slideshow Transition** → **◀ ▶** to select your desired setting.

Off = Photos transition from one photo to the next without special effects.

Random (default) = Photos will transition using all special effects randomly throughout a slideshow.

Remaining special effects = Choose individual transition effect as desired

4. Select **Done**.

Set Slideshow Shuffle

You can set the slideshow to display your photos in a random 'shuffle' order, or display them in the order as stored on the selected media source.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Slideshow Setup**.
3. Use **▲ ▼** to select **Slideshow Shuffle** → **◀ ▶** to select your desired setting.

ON = Displays photos randomly

OFF (default) = Displays photos in the order found on selected media source

4. Select **Done**.

MUSIC



Note: Music files must be standard MP3 format and not from licensed music from download services.

Select Media Source for Music

When you have the MUSIC screen displayed, you can easily select a different media source by selecting the current media source button in the upper right corner → different media source from the Select Media screen.

Playing Music Only

1. On the HOME screen, select the **MUSIC-Play** button.
All present music files will be listed, and the first music file will begin playing.
2. To pause the music, press **ENTER**; the music will remain paused until you press **ENTER** again.
3. To play a different music file, simply use **◀ ▶ ▲ ▼** to scroll through file names, and press **ENTER** to play.

Adjust the Volume

While the music is playing, press '+' or '-' to adjust the volume.

Music Repeat Mode

By default, the **Music Repeat Mode** is set to continuously play all music files found on the selected media source until you stop them. If desired, you can change the repeat mode to play all music files only once.

1. On the HOME screen, select the **MUSIC-Manage** button. All present music files will be listed.
2. Press **MENU → Repeat** to toggle **ON/OFF**.

Repeat ON (default) = continuously play all music files on the selected media source until you stop them.
Repeat OFF = play the music files only once.

Import Music Files into Internal Memory

You can import your music files from external media sources (*i.e.*, *memory card*, *USB flash drive*) into the DPF's internal memory. The number of music files you can import depends on file size and available memory.

 After starting an import, you can press **EXIT** to cancel the import operation.

1. On the HOME screen, select the **MUSIC-Manage** button. The music files will be listed.
2. To import all music files, press **MENU → Import All**.
To import individual music files, use ◀ ▶ ▲ ▼ to scroll through the file names → press '+' to select the files you want to import ('-' will deselect) → press **MENU → Import Selected**.

Delete Music Files from the Internal Memory

You can delete music files only from the DPF's internal memory. It is recommended that you make backup copies of the music files before deleting them.

 **Note:** Internal Memory must be your selected media source.

1. On the HOME screen, select the **MUSIC-Manage** button. The music files will be listed.
2. To delete all files, press **MENU → Delete All**.

To delete individual files, use ◀ ▶ ▲ ▼ to scroll through the file names → press '+' to select the files you want to delete ('-' will deselect) → **MENU → Delete Selected**.

3. A confirmation message appears. Select **Yes** to delete the music files, or **No** to keep the music files in the internal memory.

 If you select **Yes** by mistake, press **EXIT** to cancel the delete operation. Music files already deleted will not be automatically restored.

VIDEOS

The DPF supports motion JPEG AVI video files. If your movie file is not in AVI format, you may have to convert the file by using a software video converter which is easily found for purchase on the Internet.

Select Media Source for Videos

When you have the VIDEO screen displayed, you can easily select a different media source by selecting the current media source button in the upper right corner → different media source from the Select Media screen.

Watch a Video

1. On the HOME screen, select the **VIDEO-Play** button.
All present video files will be listed, and the first video will begin playing.
2. To pause a video, press **ENTER**; the video will remain paused until you press **ENTER** again.
3. Press **EXIT** to stop the video.

Adjust the Volume

While the video is playing, press '+' or '-' to adjust the volume.

Video Repeat Mode

By default, the Video Repeat Mode is set to continuously play all video files found on the selected media source until you stop them.

If desired, you can change the Repeat Mode to play all video files only once and automatically stop.

1. On the HOME screen, select the VIDEO-**Manage** button. All present video files will be listed.
2. Press **MENU**.
3. Select **Repeat** to toggle ON/OFF.

Repeat ON (default) = continuously play all video files on the selected media source until you stop them.

Repeat OFF = play the video files only once.

Import Video Files into Internal Memory

You can import your video files from external media sources (*i.e.*, *memory card*, *USB flash drive*) into the DPF's internal memory. The number of videos you can import depends on file size and available memory.

 After starting an import, you can press **EXIT** to cancel the import operation.

1. On the HOME screen, select the VIDEO-**Manage** button. All present video files will be listed.
2. To import all video files, press **MENU** → **Import All**.
To import individual video files, use ◀ ▶ ▲ ▼ to scroll through the file names → press '+' to select the files you want to import ('-' will deselect) → **MENU** → **Import Selected**.

Delete Videos from the Internal Memory

You can delete video files only from the DPF's internal memory. It is recommended that you make backup copies of the video files before deleting them.

 **Note:** Internal Memory must be your selected media source.

1. On the HOME screen, select the VIDEO-**Manage** button. The video files will be listed.
2. To delete all files, press **MENU** → **Delete All**.
To delete individual files, use ◀ ▶ ▲ ▼ to scroll through the file names, press '+' to select the files you want to delete ('-' will deselect) → **MENU** → **Delete Selected**.
3. A confirmation message appears. Select **Yes** to delete the video files, or **No** to keep the video files in the internal memory.

 If you select **Yes** by mistake, press **EXIT** to cancel the delete operation. Video files already deleted will not be automatically restored.

CALENDAR/CLOCK

Your DPF can be used as a personal desk calendar with a real-time clock and alarm, and also displays a continuous slideshow of photos on the selected media source.

To display the CALENDAR/CLOCK screen, select **Clock** from the HOME screen. The slideshow will be displaying photos found on the currently selected media source.

Select Media Source for Calendar Slideshow

You can easily change the media source if you want the calendar/clock slideshow to display photos from a different media source (*i.e.*, *memory card*, *slideshow folder*).

On the CALENDAR/CLOCK screen, press **MENU** → media source button in the upper right corner.

Select the desired media source from the Select Media screen.

Set Schedule

You can schedule the DPF to automatically go into a "stand-by" mode and resume operation according to your weekly schedule. For example, if you have your DPF on your desk at work, you may want to display the calendar/clock or play a slideshow from 8:30am to 5:30pm every weekday, and then set the DPF to remain in stand-by mode throughout the weekend. The following Monday morning, the DPF would resume operation at 8:30am.

1. On the CALENDAR/CLOCK screen, press **MENU**.
2. Select **Set Schedule**.
3. Use ◀ ▶ to move between the fields/options → ▲ ▼ to change the field values in **Weekdays On/Off**.
4. To set the **Weekends On/Off**, select **Enable Weekends Schedule** → use ▲ to access the settings.
5. Use ◀ ▶ to move between the fields and ▲ ▼ to change the field values in **Weekends On/Off**.
6. When correct times are set, select **Done** to return to the previous screen.

Disable Schedule

After the schedule has been set (*per above instructions*), you can disable the schedule whenever desired.

1. On the CALENDAR/CLOCK screen, press **MENU**.
2. Select **Set Schedule** → **Enable Weekdays Schedule** or **Enable Weekends Schedule**. The time fields will display **OFF**.
3. Select **Done**.

Run the Schedule

After the schedule times have been set (*per above instructions*), you will use the **Run Schedule** function whenever you want the schedule to take effect.

There are two methods for running the schedule, either from a slideshow or from the CALENDAR/CLOCK screen.



CAUTION: After you select the **Run Schedule** function, any user intervention will cancel the activation (*i.e., pressing remote or control button, powering off*) and the schedule will not take effect until you select this function again to re-activate.

Run Schedule from Slideshow

1. Start a slideshow and press **ENTER** to select the **Run Schedule** button when it appears in the lower left corner of the screen (*approx 10 sec*).
2. To run the schedule when the **Run Schedule** button is no longer displayed, restart your slideshow → press **ENTER** to select the **Run Schedule** button when it appears.
3. The DPF will go into stand-by mode according to the schedule, and when it resumes operation, the slideshow will again begin to play.

Run Schedule from CALENDAR/CLOCK Screen

1. On the CALENDAR/CLOCK screen, press **MENU**.
2. Select **Run Schedule**.
3. The DPF will go into stand-by mode according to the schedule, and when it resumes operation, the Calendar/Clock screen will again be displayed.

A small timer clock will appear indicating the schedule is active, and then the DPF will operate according to the set schedule.

Set Date and Time

1. On the CALENDAR/CLOCK screen, press **MENU**.
2. Select **Set Date/Time** → desired options → ▲ ▼ to change the field values.
3. Select **Done**.

Set Alarm

You can use your DPF as an alarm clock when desired. You can set the frequency of the alarm, and set the alert to sound the built-in tone or play your music file.

1. On the CALENDAR/CLOCK screen, press **MENU**.
2. Select **Set Alarm** → desired options → use ▲ ▼ to change the field values.

Alarm = set the time you want the alarm to alert.

Frequency = set how often you want the alarm to alert (Once, Daily, Off)

Alert = set the alert to Music or default Tone (if music, the music file must reside on the currently selected media when alarm is activated)

3. Select **Done**.

When the alarm is set, a small alarm clock or music note will be displayed indicating the alarm alert has been set to either the default tone or music.



Note: At least one MP3 music file must be present on the selected media source for the alert to play music. If you set the alert to play music and there is no MP3 music file present, the default tone will sound instead.

Turn Alarm Off

When the alarm sounds, press any button on the remote control to stop it and return to the CLOCK/CALENDAR screen.

To cancel the alarm before its scheduled time, follow the previous instructions for setting the alarm and set the frequency to **OFF**.

Wi-Fi

This feature allows a wireless connection with multiple online photo sharing and streaming RSS content feed websites (*i.e.*, *Windows Live Framelt*). You will be able to view images you have uploaded to these sites, as well as receiving streaming news, weather, traffic, and other content feeds directly through the DPF.

Use this feature to also connect wirelessly to your PC for easy file transfer (*page 24*).

Set up DPF to connect to Photo Sharing Websites

Setting up your DPF to connect with the photo sharing websites requires the following 3 steps, which are covered later in this section:

- A. Set up Wi-Fi Network by assigning the Wi-Fi network **ID** and **password** on the DPF.
- B. Establish an account with the online photo sharing website and upload your photos to their website. (*The available online photo sharing websites vary depending on the DPF models.*)
- C. Assign your photo sharing website **User ID** and **password** on the DPF to connect with the site and view your uploaded photos directly through the DPF.



You will use a virtual keyboard to enter data in some of the setup screen fields. If you need help with navigating the keyboard, refer to the Virtual Keyboard instructions on page 8.

Set up Wi-Fi Network



Note: You must have an active Wi-Fi network within range of the DPF, and the Pandigital Wi-Fi USB Adapter must be connected to the DPF. (*Wi-Fi adapter sold separately on our website: www.pandigital.net.*)

1. Insert the Pandigital Wi-Fi USB adapter into the USB Host port on the DPF.



Note: If you are connected to the Photo Mail server when you insert the Wi-Fi adapter, the adapter will not be recognized until you power down/on.

2. The first time you insert the Wi-Fi USB adapter, you will be prompted to set up a Wi-Fi connection. (To change any Wi-Fi settings at a later time, on the HOME screen press **MENU**.)
3. The DPF will search for available Wi-Fi networks; select the desired Wi-Fi network to which you want to connect.



If your wireless network is configured to be 'hidden', the scan will not list it as an available network. Select one of the Network SSID buttons to manually enter the Network ID.

4. Enter the Wi-Fi network **Password** (which is case sensitive; use the 'ABC/abc' 'NUM' and 'SYM' keys as needed for correct characters) → **Done**.
5. Select **Connect**; do not press any other keys until the connection completes (*20-30 seconds*).
6. The Wi-Fi screen will now display the online photo sharing site icons and the **Connect to PC** icon.



After making a successful connection with the Wi-Fi network, whenever you re-power on or re-insert the Wi-Fi adapter, the DPF will automatically connect to the network.

Windows Live Framelt

You can wirelessly connect with Windows Framelt, an online photo sharing and streaming live RSS data feeds website for viewing live News, Weather, Traffic, Sports, and more.

Connect with Framelt

1. On the HOME screen, select **Wi-Fi**.
2. Select Framelt.
3. The DPF is pre-set to display the following live feeds when you initially access Windows Live Framelt:
 - World News**
 - US Major City (weather)**
 - Sports**
 - MSNBC Top Stories**
4. Select the RSS feed folder you want to view.

Establish Account and Connect with Framelt

To view your own photos or other live feeds from Framelt, you must first establish a personal account with Framelt; go to <http://frameit.live.com>, set up an account, create collections, and assign desired RSS feed content that you want to view on the DPF.

1. After establishing your account with Framelt, on the HOME screen, select **Wi-Fi**.
2. The first time you connect to Framelt, select the **Framelt-User Settings** button. The Framelt screen will be displayed, similar to the following example:



3. Select **Get Claim Token 1**. A new Claim Token will be displayed, which you will need in the next step.
4. **On your PC**, go to <http://frameit.live.com/device/claim.aspx> to enter the **Claim Token** (and sign in if necessary).
5. **On the DPF**, on the Framelt screen, be sure the **Status** changed from **Registration Required** to **Registered**.
6. *If applicable*, repeat steps 3-5, selecting **Get Claim Token 2** to connect with your second Framelt account.
7. Select **Connect** to display the Photo Sharing screen. The Framelt status should change from **Setup Required** to **Setup Done**.
8. Proceed to step 3 in following *View Framelt RSS Feeds* instructions.

View Framelt RSS Feeds

IMPORTANT: This step assumes that you have already successfully connected the DPF with the Windows Live Framelt site per previous instructions.

1. On the HOME screen, select **Wi-Fi**.
2. On the Photo Sharing screen, select **Framelt**.
3. The RSS feed folders that you assigned on frameit.live.com will be displayed; the titles will appear as you highlight the folders. Press **ENTER** to display the contents of a highlighted folder.

Wait for the feed data to appear; the length of time it takes to appear depends on the amount of feed data contained within the selected folder. For instance, a folder that contains a large number of photos will take substantially longer to display than when you select News or Weather feeds.



If you make changes to your Windows Live Framelt account while your DPF is connected (i.e., create new collections), the new feed data will not display until you disconnect and re-connect with Framelt.

Zoom Photos on Framelt

1. With the photo displayed that you want to enlarge, press **ZOOM**, multiple times if necessary to achieve desired view.
2. When complete, press **EXIT** to resume viewing the photos.

Photo Sharing Websites

The DPF can connect wirelessly to popular online photo sharing websites to which you have uploaded your photos, allowing you to view the uploaded photos directly through the DPF.

Establish Accounts with Photo Sharing Websites

The online photo sharing websites that the DPF can access vary depending on the DPF models, and could change without notice. Follow these steps to determine which sites are available with your DPF:

After completing the initial Wi-Fi network setup (*page 21*), on the HOME screen, select **Wi-Fi**.

On the Photo Sharing screen, use ◀ ▶ ▲ ▼ to highlight the desired photo sharing site to which you want to connect.

When highlighted, the instructions for accessing the online photo sharing website appears. Follow these instructions to establish your accounts with the desired websites. (You can create two accounts with each photo sharing website if desired.)

Connect DPF with Photo Sharing Websites

1. After establishing accounts with the online photo sharing websites (*per instructions above*), on the HOME screen, select **Wi-Fi**.

2. Select the **User Settings** button associated with the desired online photo sharing website.
3. Select **User ID 1** or **2** → enter your photo sharing account **User ID**.
4. Select **Password 1** or **2** → enter your photo sharing account **Password**.
5. Select **Connect**.



The ID and password are case sensitive; if the 'Connected failed, please check ID and Password' message appears, you may need to re-enter them being careful to use the appropriate upper/lower case characters.

6. When you are successfully connected, the albums or collection folders you created in your photo sharing account will be displayed.
7. Select a folder containing the photos you want to view. The Folder Photo Thumbnails screen will be displayed.
8. To view a photo individually, use ◀ ▶ ▲ ▼ to scroll through the photos and press **ENTER** on the desired photo.



Note: Functions like zoom and rotate are available and behave in the same manner as described under the PHOTOS section, beginning on page 13.

DPF to PC – USB Connection

You can connect the DPF to a Windows PC or Macintosh computer via the USB cable (*included*) to copy files between the computer and the DPF's internal memory.

If you have memory cards inserted in the DPF, you can also copy between the PC, internal memory, and memory cards.

Connect DPF to Windows PC

1. Connect the small end of the USB cable to DPF's Mini USB port, and the larger end to an available USB port on your computer.
2. A window opens listing all drives connected to your computer.
3. The internal memory (*titled **Pandigital***) and each memory card present in the DPF will be associated with one disk drive on your computer.



IMPORTANT: If your PC is connected to Local Area Network drives, or if you have multiple drive letters already assigned to peripheral devices, you will need to manage your drive settings in Windows to free up the four drive letters immediately following your CD-ROM drive so the DPF can assign them to memory card slots properly.

4. Double-click the desired drive to display the files on the card. The following example shows a card listing several JPG images.
5. To copy files from a media source, select and drag them into the DPF's internal memory drive (**Pandigital**).
6. Similarly, to copy files from your computer to the internal memory, first locate the files on your computer → select the files you want to copy → drag and drop them into the appropriate folder in the DPF's internal memory drive.



Most cameras and graphic programs store photos in the Windows XP 'My Pictures' or Vista 'Pictures' folder. If you didn't save them to any other location, you may find them there.

Disconnect DPF from Windows PC

It is important to always perform a safe PC 'release' before disconnecting the DPF USB cable from the PC.



WARNING: Do not unplug or switch off the DPF when files are being transferred, as that can seriously damage the memory.

Windows Vista

1. On the Windows System Tray, click the hardware removal icon.
2. Click the **Safely remove USB mass Storage device** message corresponding with the DPF device drive.
3. When the message "This device can now be safely removed from the computer" appears, you can disconnect the USB cable from your computer.

Windows XP

1. On the Windows System Tray, click the hardware removal icon.
2. Click **Remove Hardware Safely**.
3. Select the storage device corresponding with the DPF → click **Stop** to disconnect. A final dialog box opens.
4. Click **Close**.
5. When the message "It is now Safe to Disconnect Hardware" appears, you can disconnect the USB cable from your computer.

Connect DPF to Macintosh Computer

1. Use the USB cable (*included*) to connect the DPF to your Macintosh computer.
2. Macintosh will recognize the DPF as an external storage device.

3. Drag and drop files between the two devices as you normally move files.

Disconnect DPF from Macintosh Computer

1. To safely disconnect the DPF from your Macintosh, select DPF's icon on your desktop and press **Command-e** to eject the disk.
2. When the icon is no longer on the desktop, it is safe to unplug the USB cable.

DPF to PC – Wireless Connection

You can connect the DPF to your PC wirelessly to transfer files from your PC into the DPF's internal memory.



Note: You must have an active Wi-Fi network within range of the DPF, and the Pandigital Wi-Fi USB Adapter must be connected to the DPF. (Wi-Fi adapter sold separately on our website: www.pandigital.net.)

Recommended Software

Recommended Windows Media Player 11
Requires Windows XP SP3 or Vista SP2

Recommended TwonkyMedia 5
Requires Macintosh OSX10.3 (Leopard)

Set up Universal Plug and Play (UPnP) Server

A UPnP Server must be set up on your computer before you will be able to connect the DPF to your PC wirelessly.

Windows

Go to Microsoft's website for instructions on setting up and configuring your Windows UPnP Server:
www.microsoft.com/windows/windowsmedia/knownledgecenter/howto/mp11/sharemedia.aspx

Apple Macintosh

Go to the Twonky Vision website for instructions on setting up and configuring your Macintosh UPnP Server:
www.twonkyvision.de/server_download.html

Connect DPF to PC Wirelessly

1. On the HOME screen, select **Wi-Fi**.
2. Select **Connect to PC** → UPnP server to which you want to connect.
3. The media categories will be displayed (*i.e.*, *pictures*). Select the category containing the files you want to import into the DPF.
4. To import all files within the selected folder, press **MENU**.
To import selected files, press '+' to select each file ('-' will deselect) → **MENU**.
5. Select **Import All in this folder** or **Import Selected**.
6. The image(s) will be transferred.

Zoom or Rotate Photos

1. With the photo displayed, you can enlarge or rotate it by pressing **ZOOM** or **ROTATE**, multiple times if necessary to achieve desired view.
2. When complete, press **EXIT** to resume viewing the photos.

USB Flash Drive to DPF Connection

The DPF recognizes a USB Flash Drive the same way it recognizes external memory cards. When you insert the flash drive, the DPF automatically recognizes photo, music, and video files stored on it.

To import files from your flash drive to the DPF's internal memory, follow the file import instructions under each feature section (**Photos** on page 13, **Music** on page 18, **Video** on page 19).

Bluetooth Connection

The Bluetooth feature allows you to download photos from popular Bluetooth-capable mobile phones (*i.e.*, *BlackBerry*, *Motorola*, *Nokia*, *SonyEricsson*, and *others*) directly into your DPF. A Bluetooth USB Adapter is required (*not included with DPF*)



Note: Phone models vary and not all phones support transmitting photos to devices like a DPF. Check to be sure your phone supports transmitting photos to external devices like DPF.

Insert Bluetooth Dongle

1. Insert your Bluetooth dongle into the DPF's USB host port and then turn on the DPF.
2. A popup window momentarily appears with the message "**Bluetooth Dongle Enabled**" indicating the Bluetooth feature is active.

Send Photo to DPF

1. From your Bluetooth device, search for available connection devices; select the **Pandigital** device (*default authentication code "1234"*).

2. Select the desired photo → send to the DPF.



Note: The actual procedure for sending photos to the DPF varies by mobile device manufacturer/model. Refer to your mobile device User Guide for instructions.

During the photo transmission, "Photo Transmitting" appears on the DPF screen. When completed, the photo(s) will automatically be displayed in single photo mode.

Set Sleep Mode

The DPF will stay on until you power it off, however, to save power you can set it to automatically go into a sleep mode when left idle for a specific amount of time.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select Set Sleep Mode → the desired setting.

OFF (default) = Power saver is 'disabled'; DPF will remain on until you power it off or change the sleep mode setting
2/4/8 Hours = The DPF will automatically go into sleep mode when left idle the specified amount of time

3. Select **Done**.

Reset to Factory Defaults

If you have changed function settings, using this feature will restore settings to the factory pre-set defaults.

1. On the HOME screen, press **MENU** to display the Setup Menu.
2. Select **Reset to Factory Defaults** → **Yes** to reset, or **No** to leave current settings.

System Information

You can check your system settings for your Photo Mail, internal memory, Wi-Fi, and firmware version. Also, you may be asked for specific information found on this screen if you call customer support.



When an option is highlighted, a brief description and/or information appears on the screen in the lower white area.

1. On the HOME screen, press **MENU**.
2. On the Setup Menu screen, select **System Information**.
3. Use ◀ ▶ ▲ ▼ to scroll through the options.

Frame Name: Identifying name, especially useful when you have multiple frames. To change name, see step 4.

User ID: Your email address used when registering your DPF (i.e., yourname@yahoo.com)

Photo Mail address: The email address that you will give to family & friends for sending you Photo Mail.

Available Internal Memory: Space that is available for importing photo, music, or video files

3G/EDGE: **Connected to** [wireless network] **Off** = not connected

Examples: **Wireless Network:** Connected to ATT
IC CID: 8901650907000112615
IMEI: 354060011518152

Wi-Fi Network: **Connected to** [local Wi-Fi network] **Off** = not connected

Examples: **IP Address:** 192.168.1.95
Subnet Mask: 255.255.255.224
Default Gateway: 192.168.0.1
DNS Server: 192.168.1.2

Firmware: Current firmware version

4. To assign a custom Frame Name (i.e., Living Room, George-Office, etc.), use ▶ to select  → use the virtual keyboard to enter your desired custom name → **Done**. (If you need help navigating the virtual keyboard, refer to **The Virtual Keyboard** on page 8.)

Support Information

If you call Customer Support for help with Photo Mail issues, you will be asked for specific Photo Mail troubleshooting information listed on the Support Information screen. Some of the information will not be listed until after you have connected with the Photo Mail server.

Follow these steps before calling Customer Support:

1. Press **PHOTO MAIL** on the remote control, or select **Photo Mail** on the HOME screen to display the Photo Mail Inbox screen.
2. Press **EXIT** to return to the HOME screen.

3. Press **MENU** to display the Setup screen → **Support Information**.
4. Keep the Support Information screen displayed until the customer support representative advises you to perform other functions.

Frequently Asked Questions

BASIC FUNCTIONALITY

Q: How do I set up my DPF?

A: Just plug the power adapter into the DPF and into a standard wall outlet → power it on. The DPF will automatically connect with the 3G wireless network, and a slideshow will begin displaying the images pre-loaded in the internal memory. To view your own photos, insert a memory card or USB flash drive into the appropriate card slot or USB port on the side of the DPF → **Start Slideshow** from the memory card option screen.

Q: I set up the DPF; why won't it turn on?

A: The power adapter may not be securely connected to the DPF or the power switch may not be in the ON position.

Q: What memory cards can the DPF Read?

A: Compatible memory cards include: Compact Flash (CF), Secure Digital™ (SD), MultiMedia Card™(MMC), xD Card, Memory Stick™(MS), Memory Stick Pro™, and Memory Stick Pro Duo™.

Q: I have a memory card in the DPF; why can't I view my photos?

A: A) Be sure that the memory card is one of the formats listed above and that the files on the card are JPEG images files. Some digital cameras save images in other formats. Refer to your camera's user guide if your photos are not JPEG files.
B) Make sure the memory card is inserted all the way into the card slot.
C) On the HOME screen, press **MENU**, choose **Select Media Source** → desired media source, → **ENTER**. Press **EXIT** to return to the HOME screen → **PHOTOS-PLAY**. The slideshow should begin displaying your photos.

Q: Can I insert multiple memory cards?

A: Yes, you can insert multiple cards at the same time, depending on slot availability. Use the '**Select Media**' function to select the desired media source for immediate viewing/listening.

Q: Does the DPF have built-in (internal) memory?

A: Yes. The memory size varies by model.

Q: How do I contact Customer Support?

A: Visit our website: www.pandigital.net, or call 1-800-715-5354.

PHOTOS

Q: Why is the photo display slower with some photos than others?

A: Higher resolution photos load more slowly. Try using lower resolution photos or down scaling your images. Refer to your camera's operating user guide for details on down scaling your photos.

Q: Does the DPF support all JPEG files?

A: No, the DPF only supports JPEG files taken from a digital camera. The DPF may not read all image files downloaded from the Internet or from other software graphic applications. Also, only non-progressive formatted JPEG files are allowed.

Q: Why does my slideshow background music periodically sound choppy or a bit distorted?

A: When the DPF checks for new Photo Mails while the music is playing, the audio may be momentarily interrupted. If new Photo Mails are found, the pop-up notification window will appear and automatically connect to the Inbox. If there are no new Photo Mails found, the music will resume normally.

Q: Can I mute the background music during a slideshow?

A: Yes, press **ENTER** on the remote control to mute. The slideshow will continue to play without music until you press **ENTER** again.

PHOTO MAIL

Q: What should I do if my DPF will not connect to the wireless cellular network? = no cellular signal available

- A:**
- a) Move the unit to a different area to see if you get a better wireless signal.
 - b) At times the wireless signal may be stronger than others, based on the time of day and usage. Try connecting at a different time of the day when the usage may be lighter.
 - c) If you normally have a good connection in the current location, try powering off/on to establish a fresh connection.

Q: Do I need a Wi-Fi adapter in order to receive Photo Mail?

A: No, this DPF has a built-in cellular module which automatically connects to a wireless cellular network when the unit is powered on. You can, however, use our Wi-Fi adapter to connect to a local wireless Network (page 21).

Q: How do I receive Photo Mails from my family & friends?

A: Give your family & friends your unit's unique Photo Mail email address (found on the back of the DPF) and ask them to send emails with photos attached.

Q: Will my DPF receive emails outside of the USA?

A: No, at this time the DPF will only receive emails within the continental USA. All other DPF features will work outside the USA.

Q: What photo file formats are acceptable for attaching to Photo Mail emails?

A: Photo files attached to emails can be in multiple popular photo file formats.

Q: How do I check for new Photo Mails?

- A:**
- a) On the HOME screen, select **Photo Mail** or press the **PHOTO MAIL** button on the remote control to display the Photo Mail Inbox screen.
 - b) When the HOME screen is displayed or a slideshow is playing, a '**New Photo Mail**' pop-up notification will appear when a new photo mail is received. You can check mail immediately or select **Exit** to close the notification window and resume current activity.

Q: What do I do if I receive a download failure message when trying to download photos from a Photo Mail?

A: If you are unsuccessful downloading a photo after multiple attempts, the file may have gotten corrupt during the transmission to your DPF. Delete the Photo Mail and ask your sender to re-send that Photo Mail.

Q: Why have I only received one Photo Mail from a sender whom I know has sent multiple Photo Mails?

A: This may be a result of a SPAM filtering rule; please check www.pandigital.net/PhotoMail > click **Support** link.

Q: Why am I not receiving photo mails that I know have been sent by senders?

- A:**
- a) Check your Block Senders' list to be sure they were not previously blocked, and unblock them if necessary.
 - b) Advise your senders that the Photo Mail email address must be entered in the '**To**' or '**Cc**' field of their email, not in the '**Bcc**' field.
 - c) For optimal performance, a maximum of 20 emails will be displayed in the Inbox at any given time. At times, the email count on the **HOME** screen may indicate more than 20, which means you should download current emails to allow for newer ones to be delivered.

Q: Can I avoid receiving Photo Mail from specific senders?

A: Yes. Once you receive a Photo Mail from a sender, you can block or unblock their email address at any time (page 11).

Q: Can I delete a sender's email address from the Senders List?

A: Yes, however, if a deleted sender sends future Photo Mails, their address will once again be added to the Senders List. If you want to prevent receiving any future Photo Mails from specific senders, use the 'Block Senders' option instead of 'Delete Senders' (page 11).

Q: How many Photo Mails am I allowed to receive/download?

A: The only limitations are the number of Photo Mail Downloads you have purchased and the remaining memory for storing the photos. Please note that a maximum of 20 emails will be displayed in the Inbox at any given time, so you may need to download some emails already in the inbox to make room for more to be delivered.

Q: Is there a size limitation for Photo Mails or photos?

A: Photo Mails cannot exceed 30MB (1 photo or the sum of multiple photos attached).

Q: Can I buy Photo Mail Downloads using Cash, Credit Cards, or Gift Cards?

A: Only Credit Card purchases are allowed (Visa, Master Card, Diner's Club, Discover, and American Express); no cash, checks, or gift cards are accepted.

Q: What is the cost of the Photo Mail Downloads?

A: The prices are listed on the Photo Mail Packages purchase page in the DPF or online at www.pandigital.net/PhotoMail. Follow the instructions on page 11 to access the purchase page in the DPF.

Q: How many Photo Mail Downloads do I need per Photo Mail?

A: One Photo Mail Download is required per photo download, not per Photo Mail (email). If you receive one Photo Mail with 5 photos attached, you will need 5 Photo Mail Downloads in order to download the 5 photos.

Q: Can I view the photos before downloading them?

A: No, there is no preview function before downloading photo mails.

Q: If my unit loses connection during a download, and only a partial of the total photos were downloaded, do I get charged for the undownloaded photos?

A: No, you will only be charged for successful downloads.

Q: If a Photo Mail has multiple photos, can I download only a portion of the total photos?

A: No, if you select a photo mail to download, every photo will be downloaded.

Q: Why does my Photo Mail Inbox appear empty when I know I have received Photo Mails?

- A:**
- A weak connection to the wireless network can sometimes cause this.
 - a) Exit and re-enter the Inbox. If it is still displaying empty, try powering off/on and re-enter the Inbox again.
 - b) Move the DPF to an area where your connection may be stronger and then re-enter the Inbox.

Q: What do I do if my DPF appears frozen, and even powering off does not clear the unit?

A: At times you may need to unplug the power cord from the DPF, and then plug back in for a fresh power on.

Q: Why do I see the pop-up notification for new Photo Mail, but then states the Photo Mail has already been downloaded?

A: You opened the Photo Mail Inbox and download photos before the pop-up notification was received.

Q: Why are some Photo Mail messages received 'today' with 'tomorrow's' date assigned to them?

A: Photo Mails are assigned a date when the Pandigital server receives them. Since the server is based on Greenwich Mean Time (GMT), depending on the time of day, your Photo Mails may have the following day's date when you receive them. The following table shows how the Photo Mails are affected by the time zone criteria.

Time Zone	Behind GMT	Server Received	Date assigned to Photo Mail
Eastern Standard Time (EST)	5 hours	After 7pm	Following day
Central Standard time (CST)	6 hours	After 6pm	Following day
Mountain Standard Time (MST)	7 hours	After 5pm	Following day
Pacific Standard time (PST)	8 hours	After 4pm	Following day

MUSIC

Q: Does the DPF support all digital music file types?

A: No. The DPF only supports standard MP3 format and not from licensed music from download services.

Q: Can I pause the music?

A: Yes. Press **ENTER** on the remote control to pause, and **ENTER** again to resume play.

VIDEOS

Q: Does the DPF support all Motion JPEG files?

A: No. The DPF only supports Motion JPEG (AVI) files taken from a digital camera.

Q: Can I pause a video?

A: Yes. Press **ENTER** on the remote control to pause, and **ENTER** again to resume play.

Wi-Fi

Q: Which Wi-Fi USB adapter can I use with my DPF, and where can I obtain one?

A: Use only a Pandigital Wi-Fi adapter which is available for purchase on our website at: www.pandigital.net.

Q: I have the Pandigital Wi-Fi adapter inserted, why can't I connect to the online photo sharing sites?

A: The initial Wi-Fi setup requires 3 steps: 1) Assign up your Wi-Fi Network connection on the DPF, 2) Establish an account with the photo sharing site, and 3) Assign your photo sharing site's User ID and password on the DPF. Refer to the initial Wi-Fi setup on page 21.

Q: Where do I obtain a Bluetooth adapter to use with my DPF?

A: You can purchase any brand of Bluetooth adapter from any retail outlet that sells them.

Important Safety Precautions

Always follow these basic safety precautions when using your Multimedia Photo Mail® Digital Photo Frame (DPF). This will reduce the risk of fire, electric shock, and injury.



WARNING: Do not expose this product to rain or moisture.

Do not remove the cover. There are no user-serviceable parts inside. Refer all servicing to qualified personnel.

- The DPF is for indoor use only.
- Unplug the DPF before performing care and maintenance.
- Do not block the ventilation holes on the back of the DPF at any time.
- Keep your DPF out of direct sunlight and heat sources.
- Protect the power cord. Route power cords so that they are not likely to be walked on or pinched by items placed on or against them. Pay particular attention to the point where the cord attaches to the DPF.
- Only use the AC adapter included with the DPF. Using any other power adapter will void your warranty.
- Unplug the power cord from the power outlet when the unit is not in use.

Cleaning the DPF

Treat the screen gently, it is made of glass and can break. To clean fingerprints or dust from the LCD screen, we recommend using a soft, non-abrasive cloth such as a camera lens cloth to clean the LCD screen. If you use a commercial LCD Cleaning Kit, do not apply the cleaning liquid directly to the LCD screen. Clean the LCD screen with cleaning cloth moistened with the liquid.

Clean the outer surface of the DPF (excluding the screen) and the remote control with a soft cloth dampened with water.

Technical Specifications

Product Resolution	8" LCD Screen Photo Mail® Digital Photo Frame , 800X600 pixels, 4:3 aspect ratio
Compatible Media Sources	Compact Flash, Secure Digital™, Multi Media Card™, xD Memory Card™, Memory Stick™, Memory Stick PRO™, Memory Stick PRO DUO, and USB Flash Drive
Features	▪ PHOTO MAIL allows you to receive photos directly from emails sent via Smart Phones or PCs ▪ PHOTOS displayed individually or as slideshow ▪ MUSIC files played individually or as slideshow music ▪ VIDEOS ▪ CALENDAR/CLOCK with Alarm function and slideshow ▪ Wi-Fi - connect wirelessly to online photo sharing websites ▪ Wireless file transfer between DPF & PC ▪ Simple Plug & Play ▪ No computer required
File Format	JPEG image, AVI video, MP3 audio
USB Ports	USB2.0 Host, USB2.0 Device
Internal Memory	1GB, up to 6400 compressed images
3G/EDGE Wireless compatible	Yes, SIM card included in unit
Wi-Fi Compatible	Yes (<i>Pandigital Wi-Fi adapter sold separately</i>)
Bluetooth Support	Yes (<i>adapter not included</i>)
Decorative Paper Mats	1 – White
Power Adapter	Input: 100V - 240V AC, 50~60 HZ, Output: 9VDC 2.0A

Limited Warranty

The limited warranty set forth below is given by Pandigital with respect to Pandigital brand electronics products purchased and used in the United States of America. Pandigital warrants this product against defects in material or workmanship as follows:

LABOR: For a period of one (1) year from the date of purchase, if this product is found to be defective, Pandigital will repair or replace the product, at its option, at no charge. After this one (1) year, labor charges will be charged on a case by case basis.

PARTS: For a period of one (1) year from the date of purchase, if this product is found to be defective, Pandigital will supply at no cost, new or rebuilt replacement parts, at its option, at no charge. After this one (1) year period, parts will be charged for on a case by case basis. Modifications not approved by the party responsible for compliance could void user's authority to operate the equipment.

This warranty does not cover: (1) customer instruction, installation or setup; (2) cosmetic damage or damage due to accident, misuse, abuse or negligence; (3) commercial use of the product; (4) modification of any part of the product; (5) damage due to improper operation, improper maintenance, or connection to an improper power supply; (6) loss of data, regardless of value or format, that may result through proper and/or improper use of the product; (7) damage due to an attempted repair of the product by anyone other than a facility authorized by Pandigital to service the product; (8) consumables (such as fuses and batteries). This warranty is valid only in the United States.

The product must be accompanied by a copy of the original retail purchase receipt. If no proof of purchase is attached, the warranty will not be honored and repair costs will be charged. This warranty is only valid with written documentation detailing the complaint attached to the outside or inside of the carton. This warranty is invalid if the factory applied serial number has been altered and or removed from the product. This warranty does not provide protection for the loss of data, regardless of format. Pandigital reserves the right to modify and design this product without prior notice, written or otherwise.

To obtain warranty service, you must deliver the product freight prepaid in either its original packaging or packaging affording an equal degree of protection, plus proof of purchase.

Repair or replacement as provided under this warranty is the exclusive remedy of the consumer. Pandigital, its parent company, affiliates or subsidiaries, shall not be liable for any incidental or consequential damages for breach of any expressed or implied warranty on this product. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose on this product is limited in duration to the duration of this warranty.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitation on how long an implied warranty lasts, so the above limitations or exclusions may not apply. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

All content included on the Pandigital website as well as Pandigital products, including pre-loaded demonstration images, digital media, digital cookbooks, text, graphics, logos, designs, photographs, button icons, images, audio/video clips, digital downloads, data compilations, and software, is the property of Pandigital or its suppliers and is protected by United States and international copyright laws or other intellectual property laws and treaties. Said content shall not be reproduced or used without express written permission from Pandigital and its suppliers respectively.

Use of this product constitutes acceptance of these terms and conditions of warranty.

Technical support telephone number: 1-800-715-5354.

FCC Notices

FCC ID: 09EQ2687

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FEDERAL COMMUNICATIONS COMMISSION (FCC) STATEMENT INFORMATION TO THE USER



WARNING: Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the Federal Communication Commission (FCC) Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device is designed for hand-held operation only. The antenna(s) used for this transmitter must not be collocated or operating in conjunction with any other antenna or transmitter within a host device, except in accordance with FCC multi-transmitter product procedures.

Terms and Conditions

The Pandigital Connected Digital Photo Frame (Photo Mail® Digital Photo Frame) provides users a fun and easy way to process, share and otherwise use (collectively "Process") photographs. However, before you use Photo Mail® Digital Photo Frame or use any of the Pandigital services, you must carefully review the Terms and Conditions set out below (the "Terms"). In addition, specific pages on the Site may set out additional terms and conditions, all of which are incorporated by reference into these Terms. These Terms may be changed or updated at any time, but you can always find the most recent version on our web site at www.pandigital.net. In the case of inconsistencies between these Terms and information included in off-line materials (for example, promotional materials and mailers), these Terms will always control.

By powering on and using the Photo Mail® Digital Photo Frame, you indicate that you accept these Terms and Conditions and that you agree to be bound by them. Acceptance of these Terms and Conditions creates a binding contract between you and Pandigital that you will use the Photo Mail® Digital Photo Frame only in a manner consistent with these Terms and Conditions. If you have questions about these Terms, please contact us directly. Your use of the Photo Mail® Digital Photo Frame and its services (together, the "Service") is entirely conditioned on and subject to your compliance with these Terms. If you do not agree with these Terms, do not access or use the Photo Mail® Digital Photo Frame.

Terms of Use: In order to use the Photo Mail® Digital Photo Frame, certain requested information may be sent to Pandigital, including your name and correct email address. You must provide Pandigital with true, accurate, current, and complete information about yourself when such information is requested by Pandigital (whether by questionnaires, surveys, registration forms, or other informational requests).

Digital Image Transmission: Pandigital offers unlimited transmission of photos to the Photo Mail® Digital Photo Frame through the built-in cellular connection. There is no limit to the content others can send to your Photo Mail® Digital Photo Frame but you are responsible for all applicable data transmission charges. When you accept and upload an image to the Photo Mail® Digital Photo Frame, you accept the following; you acknowledge and accept the content of the images that are being sent to you; you acknowledge and accept the related cellular connection charges for the images being transmitted to you; you acknowledge and accept that the original resolution of your content may be affected. Further, if you upload an image that is too large, Pandigital may in its discretion may down-sample the image size.

Digital Image Storage: Images sent to your Photo Mail® Digital Photo Frame are delivered to your active device and must be approved or deleted when received. Pandigital will hold a maximum of five hundred transmitted images on its servers for a minimum of fourteen days from the date of transmission while awaiting approval or deletion. Any images not approved or deleted within the allotted time frame will be permanently deleted from our servers. Any images transmitted above the maximum allowed number of images will be deleted from our servers. Pandigital reserves the right to increase or decrease the holding period and/or quantity limitations for images at its discretion. Under no circumstances will Pandigital be responsible for the loss of any images at any time for any reason.

Non-deliverable Photo Mails: Pandigital will attempt to deliver all Photo Mails that are received. Photo Mails are considered undeliverable after two delivery attempts and will be deleted from the Pandigital server.

Content: Pandigital is committed to ensuring that the Photo Mail® Digital Photo Frame remains a fun and safe device to receive photographs and images. To that end, the Photo Mail® Digital Photo Frame allows users to accept photographs and images from any e-mail address. Users of the Photo Mail® Digital Photo Frame or related services may not use the Photo Mail® Digital Photo Frame to process Prohibited Content. Generally, Prohibited Content includes content or other material that Pandigital believes:

1. Is abusive, deceptive, pornographic, obscene, defamatory, slanderous, offensive, or otherwise inappropriate;
2. Comprises copyrighted material used without the express permission of the owner;
3. Violates or otherwise encroaches on the rights of others;
4. Contains viruses, worms, corrupt files, Trojan horses or other forms of corruptive code, or any other content which may compromise the Photo Mail® Digital Photo Frame or related services (collectively "Corruptive Code");
5. Advocates illegal activity;
6. Harms anyone, including minors; or,
7. Provides a link to any of the above;

Pandigital has the sole discretion to determine whether Content is Prohibited Content, and any Content submitted to the Service may be subject to examination from time to time. Although Pandigital does not and will not examine or otherwise review all content submitted or transmitted to the Photo Mail® Digital Photo Frame, Pandigital may delete, move, and edit Content for any reason, at any time, without notice. All content that is processed and received on the Photo Mail® Digital Photo Frame is the responsibility of the person who a) sent it and b) approved it on the Photo Mail® Digital Photo Frame. Thus, you are responsible for your content. By accepting images from unknown persons, you may be exposed to content that you consider offensive. You take sole responsibility for such exposure. Pandigital takes no responsibility or provides no warranty, expressed or implied, for the nature of the content that is transmitted or accepted onto the Photo Mail® Digital Photo Frame. In addition, Pandigital in no way guarantees the accuracy, quality, or appropriateness of content available through the Photo Mail® Digital Photo Frame. Pandigital reserves the right to terminate the use and/or connection of Photo Mail® Digital Photo Frame at any time for any reason with or without notice.

Privacy Policy: We respect your privacy and have taken specific steps to protect it. Please see our Privacy Statement for full details.

Copyright: In order for Pandigital to facilitate the delivery of photos and images to your Photo Mail® Digital Photo Frame, Pandigital needs the rights to make use of all content transmitted to the Photo Mail® Digital Photo Frame, in accordance with and subject to these Terms. Accordingly, as a condition to your usage, you hereby grant Pandigital a perpetual, universal, non-exclusive, royalty-free right to copy, display, modify, transmit, make derivative works of, and distribute content transmitted to your Photo Mail® Digital Photo Frame, solely for providing or improving the service. The Photo Mail® Digital Photo Frame and related services are protected by U.S. and international copyright laws and by other applicable laws. You may not process or accept any content owned by someone else without the written consent of the owner of such content. You are solely responsible for any copyright violations that you may incur as a result of your activities on the Photo Mail® Digital Photo Frame. If you believe that your work or the work of another has been copied in a way that constitutes copyright infringement,

Indemnity: YOU WILL INDEMNIFY, DEFEND AND HOLD HARMLESS PANDIGITAL, INCLUDING ITS OFFICERS, DIRECTORS, EMPLOYEES, AFFILIATES, LICENSORS, SUPPLIERS, INFORMATION PROVIDERS, AND AGENTS (COLLECTIVELY "PANDIGITAL AFFILIATES") FROM AND AGAINST ALL LOSSES, CLAIMS, LIABILITIES, EXPENSES, DAMAGES AND COSTS, INCLUDING REASONABLE ATTORNEYS' FEES, RESULTING FROM ANY VIOLATION OF THESE TERMS OR ANY ACTIVITY RELATED TO THE Photo Mail® Digital Photo Frame OR RELATED SERVICES (INCLUDING NEGLIGENT OR WRONGFUL CONDUCT) BY YOU OR BY ANY OTHER PERSON ACCESSING THE Photo Mail® Digital Photo Frame AS YOUR INVITEE.

Limited Warranty: IN NO EVENT WILL PANDIGITAL OR PANDIGITAL AFFILIATES BE LIABLE FOR ANY CLAIM OF ANY NATURE, WHETHER DIRECT OR INDIRECT, ARISING FROM OR RELATED TO (I) CONTENT MADE AVAILABLE ON THE Photo Mail® Digital Photo Frame OR THROUGH THE SERVICE, INCLUDING ERRORS OR OMISSIONS IN SUCH CONTENT, OR (II) LOSS OR DAMAGE INCURRED AS A RESULT OF CONTENT. ANY PRODUCT OR SERVICE MADE AVAILABLE THROUGH THE PANDIGITAL Photo Mail® Digital Photo Frame IS PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS. YOUR USE OF THE Photo Mail® Digital Photo Frame AND RELATED SERVICES ARE AT YOUR OWN RISK. EXCEPT FOR THE ABOVE EXPRESS LIMITED WARRANTY, TO THE EXTENT PERMITTED UNDER APPLICABLE LAW, PANDIGITAL AND PANDIGITAL AFFILIATES EXPRESSLY DISCLAIM ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT. PANDIGITAL MAKES NO WARRANTY THAT (i) THE SERVICE WILL BE PROVIDED IN A MANNER THAT IS UNINTERRUPTED, TIMELY, SECURE, OR ERROR FREE, (ii) THE Photo Mail® Digital Photo Frame OR RELATED SERVICES ARE OR WILL BE FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR (iii) THE Photo Mail® Digital Photo Frame OR RELATED SERVICES WILL MEET YOUR REQUIREMENTS. PANDIGITAL MAKES NO WARRANTIES OF ANY KIND WITH RESPECT TO SOFTWARE, GOODS, OR SERVICES THAT ARE PURCHASED, ACCESSED, OR OBTAINED THROUGH THE Photo Mail® Digital Photo Frame. ANY MATERIAL DOWNLOADED OR OTHERWISE OBTAINED THROUGH THE USE OF THE Photo Mail® Digital Photo Frame AND RELATED SERVICES IS AT YOUR OWN DISCRETION AND RISK. YOU WILL BE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT RESULTS FROM THE DOWNLOAD OF ANY SUCH MATERIAL. TO THE FULLEST EXTENT PERMITTED UNDER LAW, THE REMEDIES SET FORTH IN THESE TERMS ARE YOUR SOLE AND EXCLUSIVE REMEDIES.

Limitation of Liability: TO THE FULLEST EXTENT PERMITTED UNDER LAW, PANDIGITAL WILL HAVE NO OBLIGATION OR LIABILITY (WHETHER ARISING IN CONTRACT, WARRANTY, TORT, INCLUDING NEGLIGENCE, PRODUCT LIABILITY, OR OTHERWISE) FOR ANY DIRECT, INCIDENTAL, INDIRECT, SPECIAL, OR CONSEQUENTIAL DAMAGES OR LIABILITIES (INCLUDING ANY LOSS OF DATA, REVENUE OR PROFIT) ARISING WITH RESPECT TO YOUR USE OF THE Photo Mail® Digital Photo Frame OR RELATED SERVICES, EVEN IF YOU HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THIS LIMITATION APPLIES TO DAMAGES ARISING FROM (i) USE OR INABILITY TO USE THE Photo Mail® Digital Photo Frame OR RELATED SERVICES, (ii) COST OF PROCUREMENT OF SUBSTITUTE GOODS AND SERVICES, (iii) UNAUTHORIZED ACCESS TO OR ALTERATION OF YOUR TRANSMISSIONS BY THIRD PARTIES, (iv) THIRD PARTY CONTENT MADE AVAILABLE TO YOU THROUGH THE Photo Mail® Digital Photo Frame OR RELATED SERVICES, OR (v) ANY OTHER MATTER RELATING TO THE Photo Mail® Digital Photo Frame OR RELATED SERVICES. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Termination: Pandigital may, in its sole discretion, terminate your use of the Photo Mail® Digital Photo Frame and related services, at any time, without notice, for any reason, including: (i) conduct that violates these Terms and Conditions or other policies or guidelines set forth by Pandigital elsewhere or (ii) conduct Pandigital believes is harmful to others, the business of Pandigital, or Pandigital Affiliates. Pandigital will not be liable to you or any third-party for any termination of your access to the Service.

Choice of Law: The state and federal courts of California are the exclusive forum and venue to resolve any and all disputes arising out of or otherwise relating to these Terms and Conditions. You consent to personal jurisdiction and venue by the state and federal courts of the State of California.

Modification of Terms: Pandigital may amend these Terms and Conditions at any time, for any reason, and without notice, including the right to terminate the Photo Mail® Digital Photo Frame or any part of the related services. Any amendments or modifications made by Pandigital will be prospective only.

Entire Agreement: These Terms and Conditions constitute the entire agreement between you and Pandigital governing your use of the Photo Mail® Digital Photo Frame and related services. In the case of inconsistencies between these Terms and Conditions any information included in off-line materials, these Terms and Conditions will always control. You may also be subject to additional terms and conditions that may apply when you use Pandigital Affiliate services, third-party Content, or third-party software. The failure of Pandigital to exercise or enforce any of these Terms and Conditions will not constitute a waiver of such Terms and Conditions. If any Terms and Conditions are found by a court of competent jurisdiction to be invalid, the parties nevertheless agree that the court should endeavor to give effect to the parties' intentions as reflected in the provision, and the other provisions of these Terms and Conditions remain in full force and effect. Regardless of any statute or law to the contrary, any claim or cause of action arising out of or related to the CDP or related services or these Terms and Conditions will be filed within one year after such claim or cause of action arose, or be forever barred.

End User License Agreement

This End User License Agreement ("EULA") is a legal agreement between you and PANDIGITAL Incorporated ("PANDIGITAL") for use of the software accompanying the "Device" (as defined below), which includes "PC Software" (as defined below), device software and electronic documentation ("Software"). BY USING THE SOFTWARE YOU ARE AGREEING TO BE BOUND BY ALL OF THE TERMS SET FORTH BELOW. IF YOU DO NOT AGREE TO THE TERMS OF THIS AGREEMENT, DO NOT INSTALL OR USE THE SOFTWARE; YOU MAY RETURN IT TO YOUR PLACE OF PURCHASE FOR A FULL REFUND, IF APPLICABLE.

- 1. License Grant.** PANDIGITAL hereby grants to you a non-exclusive, non-transferable limited copyright license to use, access, display, and run the Software on or in connection with the PANDIGITAL device ("Device"), display run, access, use the personal computer software included with the Software ("PC Software") on one personal computer and use such PC Software in connection with your use of the Device. All rights not expressly granted are reserved by PANDIGITAL. This license is with respect to copyright rights only and specifically excludes any and all patent rights. The terms of this EULA will govern any upgrades provided by PANDIGITAL that replace and/or supplement the original Software, unless such upgrade is accompanied by a separate license in which case the terms of that license will govern. The license rights granted under this EULA are limited to the first thirty (30) days after you first use the Software unless you supply information necessary to activate your subscription to the PANDIGITAL mobile television service ("PANDIGITAL Service"). You may subscribe to the PANDIGITAL Service through the Internet or telephone; toll charges may apply.
- 2. Restrictions.** You agree not to exceed the scope of the foregoing license, copy, create derivative works, reproduce, modify or distribute the Software. Subject to applicable law, you agree not to decompile, reverse engineer, disassemble or otherwise attempt to learn the source code, structure or algorithms underlying the Software. You agree not to (i) remove any copyright or other proprietary notice from the Software, (ii) sublicense or transfer the Software to a third party; (iii) extract or replace any part of the Software; or (iv) sell, rent, lease, lend, provide commercial hosting services or otherwise transfer the software for value. This EULA does not allow you to use the Software on any device or personal computer that you do not own or control, and you may not distribute or make the Software available over a network where it could be used by multiple devices at the same time.

3. **No Licenses.** For the avoidance of doubt, all communications and/or broadcasting features, functions and/or technologies of any products and/or services which enable or permit the transmission and/or receipt of communications and/or broadcasting signals (such as and without limitation CDMA (including, without limitation, cdmaOne, cdma2000 and RTT MC), EV-DO, EV-DV, HSDPA, HSUPA, HSPA+, TD-CDMA, TD-SCDMA, WCDMA, UMTS, OFDM, OFDMA, FLO, GSM, GPRS, EDGE, TDMA, DVB-H, ISDB-T, T-DMB, DVB-T, DAB, 3GPP LTE, WiMax, WiFi, UMB, 802.11, 802.16, 802.20, etc.) are not included in the licenses or any other rights granted to you under this EULA, either expressly or by implication, estoppel or otherwise.
4. **Ownership.** You agree that PANDIGITAL and its licensors retain all right, title and interest in and to the Software and all copies of the Software, including all copyrights therein. PANDIGITAL retains all rights not expressly granted to you in this EULA. The Software is protected by copyright and other intellectual property laws and treaties. Adobe® AIR™. Copyright © 2007 – 2008. Adobe Systems Incorporated. All Rights Reserved. Adobe and Adobe AIR are either trademarks or registered trademarks in the United States and/or other countries.
5. **Security Software.** The Software includes rights management technology ("Security Software") to protect the integrity of content ("Secure Content") so that certain intellectual property rights, including copyright, are not misappropriated. Portions of the Software use Security Software to make Secure Content available for viewing. If the Secure Software's security has been compromised, then the Secure Content may not display and/or play. PANDIGITAL may require you to upgrade some of the Software before accessing content. When you attempt to view such content, the Device will ask you to upgrade the Software and you may need to sync the Device with your computer or contact PANDIGITAL by telephone. If you decline to upgrade, you may not be able to access content on the Device.
6. **Upgrades.** To use Software identified as an upgrade, you must first be licensed for the software identified by PANDIGITAL as eligible for the upgrade. After upgrading, you may no longer use the Software that formed the basis for your upgrade eligibility. You acknowledge and agree that PANDIGITAL may automatically check the version of the Software and/or its components that you are utilizing and may provide upgrades or fixes to the Software.
7. **Technical Information.** You agree that PANDIGITAL and its affiliates may collect and use technical information related to the Device, the PANDIGITAL Service and your usage thereof. PANDIGITAL's use of such information is further described in our privacy policy located at www.pandigital.net/legal/privacy-statement.
8. **Termination.** This Agreement shall terminate immediately, without notice, if you fail to comply with any material term of this Agreement. In addition, PANDIGITAL may terminate this Agreement at any time upon notice to you and by posting notice on PANDIGITAL's website located at www.pandigital.net. Upon termination you agree to immediately erase the Software from your Device and personal computer. Sections 2, 3, 4 and 8-14 shall survive the expiration or termination of this EULA.
9. **Disclaimer of Warranty.** THE SOFTWARE IS LICENSED TO YOU "AS IS." PANDIGITAL IT'S MANUFACTURERS, LICENSORS AND THEIR RESPECTIVE AFFILIATES DISCLAIM ANY AND ALL WARRANTIES REGARDING THE SOFTWARE, WHETHER EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF NON-INFRINGEMENT OF THIRD PARTY RIGHTS, MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. PANDIGITAL, IT'S MANUFACTURERS, LICENSORS AND THEIR RESPECTIVE AFFILIATES DO NOT WARRANT THAT THE OPERATION OF THE SOFTWARE WILL BE UNINTERRUPTED OR ERROR FREE. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES, SO THE ABOVE EXCLUSION MAY NOT APPLY OR MAY BE LIMITED IN THOSE JURISDICTIONS.
10. **WAIVER OF CONSEQUENTIAL DAMAGES.** TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL PANDIGITAL OR IT'S LICENSORS, MANUFACTURERS AND THEIR RESPECTIVE AFFILIATES BE LIABLE FOR ANY CONSEQUENTIAL, SPECIAL, INCIDENTAL OR INDIRECT DAMAGES OF ANY KIND ARISING OUT OF THE USE OF THE SOFTWARE, OR OTHERWISE UNDER OR IN CONNECTION WITH ANY PROVISION OF THIS EULA (INCLUDING BUT NOT LIMITED TO LOST DATA, LOST PROFITS OR CONFIDENTIAL OR OTHER INFORMATION, FOR BUSINESS INTERRUPTION, FOR PERSONAL INJURY, FOR LOSS OF PRIVACY, FOR FAILURE TO MEET ANY DUTY INCLUDING OF GOOD FAITH OR OF REASONABLE CARE, FOR NEGLIGENCE AND FOR ANY OTHER PECUNIARY OR OTHER LOSS WHATSOEVER), EVEN IF PANDIGITAL OR ITS LICENSORS, MANUFACTURERS AND THEIR RESPECTIVE AFFILIATES HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.
11. **LIMITATION OF LIABILITY.** NOTWITHSTANDING ANY DAMAGES THAT YOU MIGHT INCUR FOR ANY REASON WHATSOEVER (INCLUDING, WITHOUT LIMITATION, ALL DAMAGES REFERENCED HEREIN AND ALL DIRECT OR GENERAL DAMAGES IN CONTRACT OR ANYTHING ELSE), THE ENTIRE LIABILITY (IN THE AGGREGATE) OF PANDIGITAL, ITS LICENSORS, MANUFACTURERS AND THEIR RESPECTIVE AFFILIATES UNDER ANY PROVISION OF THIS EULA AND YOUR EXCLUSIVE REMEDY HEREUNDER (EXCEPT FOR ANY REMEDY OF REPAIR OR REPLACEMENT ELECTED BY PANDIGITAL WITH RESPECT TO ANY BREACH OF THE LIMITED WARRANTY) SHALL BE LIMITED TO US \$30.00. THE FOREGOING LIMITATIONS, EXCLUSIONS AND DISCLAIMERS (INCLUDING SECTIONS 9, 10 AND 11) SHALL APPLY TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, EVEN IF ANY REMEDY FAILS ITS ESSENTIAL PURPOSE.
12. **Export.** The Software is subject to the export control laws and regulations of the United States and other jurisdictions. You agree to comply with all such laws and regulations.
13. **U.S. Government End Users.** This section only applies to the U.S. Government or if you are or are acting on behalf of an agency or instrumentality of the U.S. Government. The Software is "commercial computer software" developed exclusively at private expense. Pursuant to FAR 12.212 or DFARS 227 7202 and their successors, as applicable, use, reproduction and disclosure of the Software is governed by the terms of this Agreement.
14. **Miscellaneous.** This EULA is governed by the laws of the State of California, USA, without regard to California's conflict of law principles. The United Nations Convention on Contracts for the Sale of International Goods does not apply to this EULA. If any provision hereof is held illegal, invalid or unenforceable, in whole or in part, such provision shall be modified to the minimum extent necessary to make it legal, valid and enforceable, and the legality, validity and enforceability of all other provisions of this EULA shall not be affected thereby. Current versions of PANDIGITAL's Privacy Statement, which describes our privacy policies, and PANDIGITAL Customer Contract, which sets forth the terms and conditions of the PANDIGITAL service, are hereby incorporated by reference and available for your review at www.pandigital.net/legal/privacy-statement and www.pandigital.net/legal/customer-contract respectively. This EULA constitutes the entire agreement between you and PANDIGITAL regarding its subject matter and supersedes any prior or contemporaneous agreement, whether written or oral, relating to the subject matter of this EULA. If any provision of this EULA is held to be void, invalid, unenforceable or illegal the provisions of this EULA shall continue in full force and effect. To the extent any PANDIGITAL policies or programs for support services conflict with the terms of this EULA, the terms of this EULA shall control. This EULA may be updated from time to time.

Customer Contract

I. PANDIGITAL Incorporated ("PANDIGITAL") Customer Contract

Thank you for choosing PANDIGITAL. Please read this Contract carefully. This is the contract that applies to your paid, trial, promotional and other PANDIGITAL subscriptions and use of PANDIGITAL service (the "Contract"). By using the PANDIGITAL service, you are accepting this Contract and you are bound by its terms and conditions. This Contract applies to all of the services provided to you by FLOTV. Please keep in mind that the PANDIGITAL Privacy Statement and the End User License Agreement ("EULA") for your PANDIGITAL device(s) ("Device") are additional contracts by which you also are bound, both of which are incorporated herein and shall become a part of this Contract. If there are any express conflicts between this Contract and your EULA or the PANDIGITAL Privacy Statement, the EULA or the PANDIGITAL Privacy Statement will govern. For a copy of the PANDIGITAL Privacy Statement, please visit. A copy of the EULA may be found in the documents included in your Device package at the time of purchase or at www.pandigital.net/legal and www.pandigital.net/legal/ptv350-eula. Please keep this Contract, a copy of the PANDIGITAL Privacy Statement and the EULA for your records. You can obtain updated copies of this Contract by visiting our website at www.pandigital.net/legal/customer-contract or by emailing us at the email address located at customer-care@flotv-support.com or by calling 888-99FLOTV.

A. Acceptance of this Contract:

THIS CONTRACT STARTS WHEN YOU ACCEPT. You accept when you do any of the following things:

Give PANDIGITAL a written or electronic signature; or

Use the PANDIGITAL service, including your use of the service after changes or additions to your subscription have been made and we have notified you that the change or addition requires your acceptance.

IF YOU DON'T WANT TO ACCEPT, DON'T DO ANY OF THESE THINGS. You can cancel, change or transfer your subscription only as allowed in Section D of this Contract.

B. The PANDIGITAL Service:

1. How the PANDIGITAL Service Works: The PANDIGITAL service is an over-the-air multicast service which provides various TV and other content offerings. Since this is an over-the-air service, the quality of your signal and your ability to get the service may be affected by your location. We can't provide service when your Device isn't in range of a transmission site used to provide the service. You must be within our coverage area to use the service and to perform certain functions from your Device, such as initial activation of the service, deactivation, and service changes (to name a few). Even within our coverage area, there are many factors, including network capacity, your Device type, terrain, your proximity to buildings, foliage and weather (to name a few) that may impact availability and quality of the service. You acknowledge and accept these limitations of the PANDIGITAL service.
2. PANDIGITAL Service Changes: The content available on the PANDIGITAL service may change. We are permitted to change, rearrange, add, delete, or cancel any content, networks, shows, content providers, program schedules, menu order, programs and channel availability and service functionality with or without notice to you at any time. Please visit www.pandigital.net or contact our Customer Care department if you have any questions regarding the changes that we make to your service.
3. Interrupted Service: The PANDIGITAL service may be interrupted or restricted without notice to you, including for emergency broadcasts and alerts and blackout restrictions for sports and other programming offered as part of the PANDIGITAL service. We are not required to give any refunds or credits if your service is interrupted or if your ability to use the service is limited based on our network's coverage and availability. Please visit www.pandigital.net or contact our Customer Care department if you have any questions regarding interruption of your service.

C. Terms of the Contract and Your PANDIGITAL Service Plan:

1. Changes to Terms of the Contract: Your service is subject to our business policies, practices and procedures, which we can change without giving notice to you. UNLESS OTHERWISE PROHIBITED BY LAW, WE RESERVE THE RIGHT TO ADD TO OR CHANGE THE TERMS AND CONDITIONS OF THIS CONTRACT AT ANY TIME. ANY OF THESE CHANGES OR ADDITIONS WILL GO INTO EFFECT WITHIN 5 BUSINESS DAYS AFTER WE NOTIFY YOU OF THEM. Please visit www.pandigital.net or contact our Customer Care department if you have any questions about these changes and how they apply to your use of the service and/or your Device).
2. PANDIGITAL Service Plan Choices: When you sign up for the PANDIGITAL service and accept this Contract, you will be purchasing a PANDIGITAL subscription package that generally sets out your PANDIGITAL subscription information and service features, including (to name a few allowances and features) the term, duration, billing information, payment due dates, price, costs, fees, taxes and recurring charges associated with those allowances and features. WE WILL REFER TO YOUR PANDIGITAL SUBSCRIPTION PACKAGE AND RELATED TERMS AS YOUR "PLAN". YOUR PLAN WILL BECOME PART OF THIS CONTRACT. If a term or condition of your Plan expressly conflicts with this Contract, the term or condition in your Plan will govern. If at any time you change your service (for example, by accepting a promotional opportunity offered by PANDIGITAL or subscribing to a new service offering), you'll be subject to the requirements, such as a new minimum term, associated with that change.
3. Service Included Offers: From time to time, PANDIGITAL may offer a period of service as included in the price when a Device is purchased. These kinds of offers will only apply to certain devices and PANDIGITAL service plan subscriptions. These offers will be available for a limited time only and are valid one time per Device. Cancellation of your subscription before the expiration of the applicable term may result in a termination fee as detailed in this Contract and/or your Plan. Any service-included offer cannot be combined with any other offers and PANDIGITAL reserves the right to cancel or modify the offer(s) at any time. Please check out our website at www.pandigital.net from time to time or visit one of our authorized sales locations to determine whether there are any Service Included Offers available regarding a specific device.

D. Your Rights to Change, Transfer or End Your Service; Termination Fees; Automatic Renewals:

Except as explicitly permitted by this Contract, you agree to maintain service with PANDIGITAL for the minimum term set forth in your Plan (keeping in mind that periods of suspension of service or free promotions don't count towards fulfillment of your minimum term). After that, your Plan will renew automatically for another period of the same length under the terms of this Contract unless you choose to cancel prior to such renewal or your service is cancelled, terminated or discontinued by PANDIGITAL or if you select a different Plan. Your account will automatically be charged (or you will be billed, as applicable) at the rates in effect at the time of renewal. You have the right to change your subscription package and Plan. How the change will affect your charges will depend on the choices you make. PANDIGITAL may, at our option, process your renewal on a month-to-month basis instead of your chosen subscription term if there are issues on your account. AN EARLY TERMINATION FEE MAY ALSO APPLY IF YOU CHOOSE TO END YOUR SERVICE BEFORE YOUR FIRST RENEWAL OR ANY SUBSEQUENT RENEWAL, OR IF WE TERMINATE IT EARLY FOR GOOD CAUSE. Otherwise, and except as otherwise provided in the next sentence, all terminations by you during a monthly billing cycle become effective on the last day of that billing cycle. You'll remain responsible for all fees and charges incurred until then and you won't be entitled to any partial-month credits or refunds (unless you terminate within the first 5 days of your monthly billing cycle). KEEP IN MIND, HOWEVER, THAT SUBSCRIPTIONS AND FEES FOR ALL PRE-PAID, AUTOMOTIVE PRE-PAID, MONTHLY, AND CERTAIN PROMOTIONAL SUBSCRIPTIONS ARE NONREFUNDABLE. There will be no cancellations, refunds, or credits allowed for day passes and event channel subscriptions. Day passes and event channel subscriptions are payable in full on the date of purchase and no recurring charges will apply to you for such passes. IN THE EVENT THAT WE ABANDON OR CEASE DISTRIBUTION OF THE SERVICE, WHETHER AS A RESULT OF LIQUIDATION, BANKRUPTCY, OR OTHERWISE, ALL PREPAID SUBSCRIPTIONS WILL BE TREATED AS NONREFUNDABLE. Except as may be permitted by additional device terms, each subscription to PANDIGITAL service is tied to one Device. You may have multiple Devices and multiple subscriptions. If you add additional PANDIGITAL devices to your account, you must purchase a separate subscription for each one. You are allowed to transfer subscriptions from one Device to another Device of the same "type", but you may be charged a Transfer Fee. Because a subscription is tied to a Device, if your Device is lost, stolen, or otherwise transferred to another person, you must cancel or suspend your subscription or you will remain responsible for the payment of the subscription.

E. Charges, Fees and Taxes:

1. Charges and Fees We Set: In return for receiving the PANDIGITAL service, you agree to pay all access, usage, activation/deactivation fees and other charges we bill you for or that the authorized user of your Device accepts. We may charge you one or more of the following fees:

Activation Fee: We may charge a one-time activation fee that is payable with your first subscription fee payment. The activation fee is currently \$20.00.

Late Fee: IF WE DON'T RECEIVE PAYMENT IN FULL WHEN DUE, WE MAY, TO THE EXTENT PERMITTED BY THE LAW OF THE STATE OF THE BILLING ADDRESS WE HAVE ON FILE FOR YOU AT THE TIME, CHARGE YOU THE LESSER OF A LATE FEE OF UP TO 1.5 PERCENT A MONTH (18 PERCENT ANNUALLY) AND THE MAXIMUM AMOUNT PERMITTED BY LAW, OR A FLAT \$5 A MONTH, WHICHEVER IS LESS, ON UNPAID BALANCES. IF YOUR PLAN INVOLVES BILLING BY A THIRD PARTY, LATE FEES WILL BE SET BY THAT PARTY OR BY ITS TARIFFS, WHICH MAY BE HIGHER THAN OUR LATE FEES. WE MAY ALSO CHARGE YOU FOR ANY COLLECTION AGENCY FEES AND COSTS INCURRED IN COLLECTING FROM YOU AS PERMITTED BY RELEVANT LAW. We do not extend credit to customers and you acknowledge that any collection fee is not an interest charge, finance charge, or other such charge or payment of a similar nature and it is reasonably related to the actual expense we incur due to unsatisfied payment and may be subject to legal limitations in your state.

Returned Payment Fee: If any bank or other financial institution refuses to honor any payment of yours, we may charge you a fee that is the lesser of (i) \$20.00 (\$15.00 for residents of West Virginia); and (ii) the maximum amount permitted under applicable law. We do not extend credit to customers and you acknowledge that any fee is not an interest charge, finance charge, or other such charge or payment of a similar nature and is reasonably related to the

actual expense we incur due to unsatisfied payment and may be subject to legal limitations in your state.

Plan Change Fee: The Plan Change Fee is \$5.00 if you select a different plan where the fee is less than or equal to the fee for your current Plan.

Transfer Fee: The Transfer Fee is \$15.00 for each permitted transfer of a subscription. No transfer fee will be charged if, in the sole discretion of PANDIGITAL, if the Device is defective.

Early Termination Fee: The Early Termination Fee is \$75.00 which PANDIGITAL may prorate based on when termination occurs, unless otherwise stated in your Plan. The Early Termination Fee applies only to the extent permitted by law. You will not be charged an Early Termination Fee if you terminate during any Renewal Period though there may be an administrative or other fees for doing so. Promotional offers may have different Early Termination Fees. If you buy your Device or purchase the PANDIGITAL service from an authorized agent or third-party vendor, you should check to see if they charge a separate termination fee.

Taxes & Charges We Set: Usage charges, taxes and other fees may vary depending on where, when and how you use your Device or the PANDIGITAL service.

We reserve the right to waive any of these fees, in whole or in part, at our discretion. If we waive any fee or any other provisions of this Contract, we will not be deemed to have waived the fee or other contract provision for any other subscription or customer or as to any future occasion.

2. **Taxes, Fees and Surcharges We Don't Set:** You are responsible for, and agree to pay, all taxes, fees and surcharges set by any governmental agency or taxing authority. We may not always give advance notice of changes to these items.

F. Billing Statements & Account History, Bill Disputes and Payments:

1. **Billing Statements & Account History:** Unless you indicated at the time of purchase or subscription that you would like to receive a billing statement or your account history, you will not receive any billing statements or account history if you pay using a credit card, charge card or debit card. Billing/account statements or your account history can be viewed online. The statement reflects the fees and charges in effect under your Plan at the time they're incurred. Your billing statement or account history is PANDIGITAL's notice to you of your fees, charges and other important information including, without limitation, payments, credits, purchases and any other charges to your account, your account balance and the payment due date. Charges may vary depending on which Plan(s) and viewing packages you have chosen. Billing for your service and related charges may be delayed from time to time. Please visit www.pandigital.net or contact our Customer Care department if you would like to receive more detailed account history or billing information or if you believe there are any billing errors or otherwise have any questions related to your account history or bill. You must notify Customer Care or change your information via your online account immediately in the event of any change in your name, billing address, service address, email address, telephone number or credit card or other account information.
2. **Bill Disputes:** You can dispute your account history or bill by contacting our Customer Care department. Unless otherwise provided by law, you must still pay any disputed charges until the dispute is resolved.
3. **Payments:** All payments must be made in U.S. Dollars. Payment is due in full each payment period. As a condition of your Plan, you may be obligated to pay in advance by credit card or debit card. All amounts due must be paid by the due date to avoid any late fees and possible deactivation of the service. We may, at our discretion, accept partial payments, which will be applied to the oldest outstanding charges on your account. If you are late in making any payments to us, we reserve the right to suspend or terminate your service, deactivate your Device immediately and report any late payment or non-payment to credit reporting agencies. We may require an advance deposit (or an increased deposit) from you. We'll pay interest (if required) on any deposit at the rate the law requires. Please retain your evidence of deposit. You agree that we can apply deposits, payments or pre-payments in any order to any amounts you owe us on any of our accounts or Plans with us. You can't use a deposit to pay any bill unless we agree in writing. We will not honor limiting notations you make on or with your checks.

G. Your Device, Safety, and Parental Controls:

1. **Your Device:** Your Device is any PANDIGITAL-enabled device you use to receive the PANDIGITAL service. Whether you buy your Device from PANDIGITAL or someone else is entirely your choice. PANDIGITAL may change the software required for your Device, applications or programming remotely and without notice. This could affect data you've stored on the Device, the way you've programmed the Device or the way you use your Device. PANDIGITAL shall not be liable for any damages whatsoever resulting from or arising out of the loss of data stored on your Device. We are not responsible for the advertising, statements, practices, promises or services of sellers and manufacturers of the Devices.
2. **Safety and Parental Controls:** It is your responsibility to exercise discretion and observe all safety measures required by law and common sense. We assume no responsibility for accidents resulting from or associated with the use of the PANDIGITAL service or your Device. **DO NOT VIEW THE DEVICE SCREEN WHILE DRIVING A VEHICLE OR OPERATING MACHINERY OR USE YOUR DEVICE OR THE PANDIGITAL SERVICE IN A MANNER THAT WOULD OTHERWISE IMPAIR YOUR ABILITY TO DRIVE A VEHICLE OR OPERATE MACHINERY OR OTHERWISE ACT SAFELY. USE YOUR DEVICE AND VIEW THE PANDIGITAL SERVICE ONLY WHEN YOU CAN SAFELY FOCUS ON WATCHING THE SCREEN.** In addition, some programming may include language and content which is not appropriate for viewing by users of all ages. It is your responsibility to impose viewing and listening restrictions that you consider appropriate for you, your family members and guests. Some content may be inappropriate for some age groups and we are not responsible for content that you or anyone else may find inappropriate. Some services may be blocked to users under the age of 18. Furthermore, some packages, channels, passes, or events may contain age restrictions due to mature content and therefore be unavailable for you to purchase. Please visit our website to review parental control options. Additional product warnings included with your Device should be followed.

H. Our Rights to Limit or End Your Service or This Contract:

You can only use the PANDIGITAL service for personal, noncommercial uses. You agree not to resell or redistribute the PANDIGITAL service to someone else without PANDIGITAL's prior written permission, which we can withhold in our sole discretion. You also agree that your Device and the PANDIGITAL service won't be used for any purpose that isn't allowed by your Plan or this Contract or for any purpose that's illegal. You agree that you won't install, deploy or use any regeneration equipment or similar mechanism (for example, a repeater) to originate, amplify, enhance, retransmit, copy or regenerate a transmitted radiofrequency signal(s). **WE CAN, WITHOUT NOTICE, LIMIT, SUSPEND OR END YOUR SERVICE OR ANY CONTRACT WITH YOU FOR GOOD CAUSE,** including, but not limited to: (i) if you: (a) breach this Contract; (b) make a late payment more than once in any 12 month period or, in the case of pre-paid subscriptions, if your credit or debit card is declined more than once during any 12 month period; (c) incur charges larger than a required deposit or billing limit (even if we haven't yet billed the charges); (d) provide credit information we can't verify; (e) become insolvent or go bankrupt; (f) lie to us; (g) allow anyone to tamper with your Device; or (ii) if you, any user of your Device or any authorized contact on your account: (a) threaten or commit violence against our representatives; (b) use vulgar and/or inappropriate language toward our representatives; (c) harass our representatives; (d) interfere with our operations; (e) "spam," or engage in other abusive activities; (f) modify your Device from its manufacturer's specifications; (g) use the Device or your service to violate or infringe upon any rights of any kind of us or any third party, including, but not limited to, copyright, trademark, contract, defamation, right of privacy or publicity or any other right of any person or entity; or (h) use the service in a way that adversely affects us, our network or other customers, partners, representatives, agents or affiliates. We can also temporarily limit your service for any operational or governmental reason. **WE CAN CANCEL ANY AND ALL PANDIGITAL SERVICE OFFERINGS AT ANY TIME AND FOR ANY REASON.**

I. Disclaimers/Limitation of Liability:

1. **Disclaimer of Warranties:** EXCEPT AS OTHERWISE PROVIDED IN ANY SEPARATE LIMITED WARRANTY THAT MAY BE APPLICABLE TO YOUR DEVICE, WE MAKE NO REPRESENTATIONS OR EXPRESS WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, TO THE EXTENT PERMITTED BY APPLICABLE LAW, REGARDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CAN'T PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DON'T AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. THIS DOESN'T DEPRIVE YOU OF ANY WARRANTY RIGHTS YOU MAY HAVE AGAINST ANYONE

ELSE OR FOR WARRANTIES WHICH MAY BE PROVIDED BY THE MANUFACTURER OF YOUR DEVICE.

2. Waivers and Limitations of Liability: UNLESS THE LAW FORBIDS IT IN ANY PARTICULAR CASE, THIS LIMITATION AND WAIVER WILL APPLY REGARDLESS OF THE THEORY OF LIABILITY, WHETHER STATUTORY, FRAUD, MISREPRESENTATION, BREACH OF CONTRACT, PERSONAL INJURY, PRODUCTS LIABILITY OR ANY OTHER THEORY, WHICH MEANS THAT NEITHER OF US WILL SEEK ANY INDIRECT, SPECIAL, CONSEQUENTIAL OR PUNITIVE DAMAGES FROM THE OTHER. THIS LIMITATION AND WAIVER ALSO APPLIES TO ANY CLAIMS YOU MAY BRING AGAINST ONE OF OUR DISTRIBUTORS, ORIGINAL EQUIPMENT MANUFACTURERS, SUPPLIERS AND PARTNERS, TO THE EXTENT THAT WE WOULD BE REQUIRED TO INDEMNIFY OR HOLD HARMLESS SUCH PERSON FOR SUCH CLAIM. YOU AGREE THAT WE ARE NOT LIABLE FOR PROBLEMS CAUSED BY YOU OR A THIRD PARTY; BY BUILDINGS, ACCIDENTS, HILLS, NETWORK CONGESTION, TUNNELS, TOWERS, WEATHER OR OTHER THINGS WE DON'T CONTROL; OR BY ANY ACT OF GOD. YOU ALSO AGREE WE AREN'T LIABLE FOR MISSED DATA OR INFORMATION OR DELETIONS OF DATA OR INFORMATION FROM YOUR DEVICE, EVEN IF YOU'VE SAVED THEM, OR FOR OTHER INFORMATION THAT MAY BE LOST OR DELETED IF YOU GET YOUR DEVICE SERVICED BY US. PANDIGITAL AND ITS AFFILIATES AND PARTNERS ARE NOT RESPONSIBLE AND ASSUME NO LIABILITY FOR CONTENT OR ADVERTISEMENTS ON YOUR DEVICE OR THE PANDIGITAL SERVICE, INCLUDING, WITHOUT LIMITATION, ANY LIBEL, DEFAMATION, OBSCENITY OR PROFANITY YOU MAY ENCOUNTER USING THE SERVICE. IF ANOTHER SERVICE PROVIDER IS INVOLVED IN ANY PROBLEM, YOU ALSO AGREE TO ANY LIMITATIONS OF LIABILITY THAT THAT SERVICE PROVIDER ALSO IMPOSES.

- J. DISPUTES AND MANDATORY ARBITRATION CLAUSE.** IT IS IMPORTANT THAT YOU READ THIS ARBITRATION CLAUSE. IT PROVIDES THAT YOU MAY BE REQUIRED TO SETTLE ANY CLAIM OR DISPUTE THROUGH ARBITRATION, EVEN IF YOU WOULD PREFER TO LITIGATE SUCH CLAIMS BEFORE A JURY. OTHER RIGHTS THAT YOU WOULD HAVE IF YOU WENT TO COURT, SUCH AS DISCOVERY OR THE RIGHT TO APPEAL THE DECISION, MAY NOT BE AVAILABLE IN ARBITRATION OR MAY BE MORE LIMITED.

You may opt out of Mandatory Arbitration within the first sixty (60) days of receiving a copy of this Contract. Please contact our Customer Care department if you would like to opt out of Mandatory Arbitration. If you do not opt out within sixty (60) days of receipt of this Contract, you accept Mandatory Arbitration. If you opt out, you will not be required to arbitrate any claims. There is no penalty or other negative consequence if you do opt out.

1. GENERAL ARBITRATION PROVISION: The Federal Arbitration Act applies to this Contract. Any dispute, controversy or claim between us, regardless of whether the legal theory is based on this Contract, another common law theory, a statute or another ground, will be settled by neutral arbitrators before the American Arbitration Association ("AAA"). You can also bring any issues you may have to the attention of federal, state, or local government agencies and they can, if the law allows, seek relief against us on your behalf. This arbitration provision is not mandatory in the event of claims below the applicable small claims limit in your jurisdiction. You or PANDIGITAL may bring any such small claims matters outside of the arbitration setting, provided they are not brought in a court of general jurisdiction.
2. FORUM SELECTION AND APPLICABLE PROCEDURE: Unless you and PANDIGITAL agree otherwise, the arbitration will take place in the county of your billing address. For claims over \$10,000 the AAA's Wireless Industry Arbitration ("WIA") rules will apply. In large/complex cases under the WIA rules, the arbitrators must apply the Federal Rules of Evidence and a party may have the award reviewed by a panel of three new arbitrators. For claims of \$10,000 or less, the complaining party can choose either the AAA's Supplementary Procedures for Consumer-Related Disputes or individual action in small claims court. You can obtain procedures, rules and fee information from the AAA (www.ADR.org) or from us. Each of us may be required to exchange relevant evidence in advance. For claims of \$10,000 or less, we agree that you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, by telephonic hearing, or by an in-person hearing. To initiate arbitration under this Contract, contact the AAA, which will provide the necessary forms for you to submit. In the case of a conflict between any arbitration rules and this Contract, this Contract governs.
3. NO CLASS ARBITRATION: THIS CONTRACT DOES NOT PERMIT CLASS ARBITRATIONS EVEN IF AAA OR WIA PROCEDURES OR RULES WOULD. The arbitrator may award monetary or injunctive relief only in favor of the individual party seeking relief and only to the extent necessary to provide relief warranted by that party's individual claim. IF THIS PROHIBITION ON CLASS ARBITRATIONS IS DEEMED UNENFORCEABLE UNDER APPLICABLE STATE LAW, THEN THE ENTIRE ARBITRATION CLAUSE SHALL BE DEEMED UNENFORCEABLE AND ANY CLASS CLAIMS SHALL BE BROUGHT AND ADJUDICATED IN A COURT OF COMPETENT JURISDICTION. IN NO CIRCUMSTANCE SHALL CLASS CLAIMS BE BROUGHT OR ADJUDICATED IN ARBITRATION.
4. CLAIM NOTICES: If you or we have a claim that arises from or relates to your PANDIGITAL subscription, the balance on your account, your Device, any prior account you had with us, your application, or the enforceability of this Contract or any prior agreement, before initiating, joining, or participating in any lawsuit, arbitration, or other legal proceeding, the complaining party shall give the other party: (1) a written notice of the claim (referred to below as a "Claim Notice"), at least 30 days before initiating any such proceeding, explaining in reasonable detail the nature of the claim and any supporting facts; and (2) a reasonable good faith opportunity to resolve the claim without the necessity of a lawsuit, arbitration, or other legal proceeding. Any Claim Notice directed to PANDIGITAL shall be sent to us at PANDIGITAL Incorporated, Attn: General Counsel, 5775 Morehouse Drive, San Diego, California 92121. Any Claim Notice directed to you shall be sent to your address appearing in our records or, if you are represented by counsel, to your attorney at your attorney's office.
5. USE OF ARBITRATION AWARD OR JUDGMENTS IN SUBSEQUENT CASES: An arbitration award and any judgment confirming it only applies to the arbitration in which it was awarded and can't be used in any other case except to enforce the award itself.

K. Miscellaneous:

1. Your Privacy: IMPORTANT INFORMATION – PLEASE READ CAREFULLY BEFORE MAKING YOUR PURCHASE DECISIONS. Please visit the PANDIGITAL Privacy Statement located at www.pandigital.net/legal/privacy-statement. By using the PANDIGITAL service, you agree to the terms of our Privacy Statement and that we may collect and transmit information about you and your use of the service in accordance therewith.
2. Credit Cards: You authorize us to investigate your credit history at any time and to share credit information about you with credit reporting agencies and other PANDIGITAL companies, affiliates, agents or representatives. If you ask, we'll tell you the name and address of any credit agency that gives us a credit report about you.
3. Special Discounts: You may be eligible for a discount on your monthly access or subscription fee based on your affiliation with an organization that has an agreement with us, or if you qualify under any government employee discount program. To make sure that you meet the eligibility requirements for such a discount, we may require you to provide proof of your affiliation with your organization upon activation of the service or when you make changes to your account or (other than for a government employee discount program) we may share certain information relating to your service (including, without limitation, your name and total monthly charge) with your organization to verify your affiliation. We may adjust your discount in accordance with your organization's agreement with us and remove your discount after your minimum term expires or if you end or change your affiliation with the organization. You agree that any change or removal of your discount, based on your affiliation with the organization or your organization's agreement with us, shall not be considered to have a material adverse effect on you.
4. About You: This Service is available for individuals aged 13 years or older. If you are 13 or older but under the age of 18, you should review these terms and conditions with your parent or guardian to make sure that you and your parent or guardian understand these terms and conditions. If you're ordering for an organization, you're representing that you're authorized to bind it, and where the context requires, "you" means the organization.
5. Intellectual Property Rights: You may not, and you agree that you shall not, copy, decompile, disassemble, reverse engineer or manipulate any technology in, or otherwise modify or tamper with, any Devices and equipment used to receive the PANDIGITAL service. Nothing under this Contract or the fact that you have access to and use of the PANDIGITAL service gives you any right, title or interest or license in or to any programming and content available on the PANDIGITAL service. Nothing under this Contract or the fact that you have access to and use of the PANDIGITAL service gives you any right, title or interest or license to reproduce or otherwise use our or any third party trademarks, service marks, graphics, or logos. You may not, and you agree that you

shall not, copy or otherwise tamper with any programming and content available on the PANDIGITAL service.

6. Survival: Except as provided in this Section, all Sections shall survive the termination or earlier expiration of this Contract.
7. About This Contract: A waiver of any part of this Contract in one instance isn't a waiver of any part or any other instance. You can't assign this Contract or any of your rights or duties under it. We may assign all or part of this Contract or your debts to us without notice, and you agree to make all subsequent payments as instructed. EXCEPT AS PROVIDED IN SECTION C(1), NOTICES ARE CONSIDERED DELIVERED WHEN WE SEND THEM BY EMAIL OR FAX TO ANY EMAIL OR FAX NUMBER YOU'VE PROVIDED TO US, OR 3 DAYS AFTER MAILING TO THE MOST CURRENT BILLING ADDRESS WE HAVE ON FILE FOR YOU. NOTICES ARE CONSIDERED DELIVERED TO US 3 DAYS AFTER MAILING TO THE CUSTOMER CARE ADDRESS BELOW OR ON YOUR MOST RECENT BILLING STATEMENT OR COPY OF YOUR ACCOUNT HISTORY.
8. Except as provided in Section J(3), if any part of this Contract is held invalid, that part may be severed from this Contract while the remainder of the Contract continues in effect. This Contract and the documents to which it refers form the entire agreement between us on their subjects. You can't rely on any other documents or statements on those subjects by any sales or service representatives, and you have no other rights with respect to service or this Contract, except as specifically provided by law. This Contract is not for the benefit of any third party except our parents, affiliates, subsidiaries, agents, assigns and predecessors and successors in interest. Except to the extent we've agreed otherwise in the provisions on late fees, collection costs and arbitration, or as required by Federal law, this Contract and all disputes between us (whether or not based on this Contract) are governed by the laws of the state of your billing address, without regard to that state's conflict of laws principles.
- L. **Contact Information:** If you have a question about your service, subscription, Plan, fees, charges or bill, or if you would like to change or reactivate your Plan, please contact the PANDIGITAL's Customer Care from 8:00 am – 12:00 am EST on Monday - Sunday, by calling 888-99-FLOTV or by writing to PANDIGITAL Incorporated at Customercare@flotv-support.com, Attention: Customer Care. For training or quality assurance, we may also monitor or record our calls with you.

Privacy Statement

In this Privacy Statement ("statement"), we, PANDIGITAL Incorporated, provide information about how we and/or those working on our behalf (collectively, "we" or "us") collect, use, disclose and transfer data any time you interact with us, such as when you visit www.pandigital.net and/or other web sites on which we or our distributors post a direct link to this statement, when you purchase or use our products and services (for example, your device and the PANDIGITAL™ service), or when you contact us for any reason.

We recognize that you may have concerns regarding the information that we obtain about you. This statement describes what data about you that we collect, what we do with it, and what choices you can make.

Scope

This statement applies to data and information that we or our agents collect through the flotv.com web site, any other web site on which we or our distributors post a direct link to this privacy statement, as well as through the PANDIGITAL service. This statement does not apply to any other data collection or processing, including, without limitation, data collection practices of other web pages to which we link (but do not display a direct link to from this statement), data that we or our affiliates collect offline or through web sites that do not display a direct link to this statement or to any personal data that we process on behalf of wireless carriers and other data controllers in connection with the PANDIGITAL service. Occasionally, we may refer to this statement in notices and consent requests related to requests for information or other agreements or terms and conditions; under such circumstances, this statement applies as modified in said agreements, terms and conditions, notices or consent requests (e.g., with respect to types of data collected or purposes of collection).

Types of Data and Collection Methods

We may collect certain information when you visit our web sites or register to use our services as well as information that is made available to us solely by virtue of our relationship with you, including, without limitation, information about the quantity, technical configuration, type, destination and amount of your use of this site or the PANDIGITAL service. Examples include but are not limited to the following:

Use of our Products & Services We may automatically collect certain types of information or data from your device when you use our services. For example, when you watch the PANDIGITAL service on your device or when you connect your device to the Internet, we may automatically collect information about how you use our service including, without limitation, (i) activation, deactivation and subscription changes, (ii) date, time, duration and content viewed, (iii) how often and when you tune in to watch the PANDIGITAL service on your device, (iv) your parental controls, (v) your "MyMedia" files, as applicable to your device, (vi) viewing of presentation events, such as changes to screen modes and interruption due to other features, (vii) what types of media files you are storing on your device and your total tune-in time and (viii) other site or PANDIGITAL service impacting events such as delivery failures, time zone changes and system initiated transactions. This information may be collected when you watch the PANDIGITAL service, or it may be transmitted to our servers after-the-fact when you connect your device to your computer or the Internet.

Use of Our Web Site When you visit our sites, we record the anonymous information your browser automatically sends to view any web site including, without limitation, the IP address of your computer and/or Internet service provider, the date and time you access our web sites, the Internet address of web sites from which you link to our site, the computer technology you are using (for example, the type of Internet browser or operating system you are using), and your movements and preferences on our site.

Forms, Help Requests, and Registrations When you request information (for example, through mail forms, by interacting with our Customer Care department or on our website) we usually collect data such as your name, email address(es), mailing address(es), telephone number(s), and certain information related to your inquiry. When you contact us with a service or billing-related inquiry, we may collect personal information in connection with the inquiry, such as the PANDIGITAL product you own and its serial number, address, birth date and your credit card information. Similarly, when you sign up for the PANDIGITAL service or purchase one of our products, we may collect personal and other information, such as your contact information, the date you activate the service, and the product serial number and date purchased. In each such instance, you will know what data we collect because you actively submit it through the applicable form.

Forums and Chat Rooms Our websites may also offer interactive services, such as chat rooms, forums and message boards. Please remember that any information that you disclose in these areas becomes public information, and you should exercise caution when deciding to disclose personally identifiable information in these areas.

Sweepstakes, Contests & Surveys From time to time we may provide you the opportunity to participate in sweepstakes, contests or other promotions promoted on our website or through mail, email, Short Message Service (sms) or Multi-Media Service (mms) text messaging or in person or other campaigns, which might be sponsored or conducted by PANDIGITAL Incorporated or by a third party. If you participate, we will request certain personally identifiable information from you. Participation in these promotions is completely voluntary and you will have a choice whether or not to disclose this information. The requested information typically includes contact information. Except as explained otherwise in the official rules for a particular contest, giveaway, or promotion, such as in a paragraph entitled "Privacy Notice" or similar, any personal information you provide will be used in accordance with this provision. Some contests or promotions may be offered jointly with another company which may have different a privacy statement; these will be indicated and you should review that third party's privacy statement.

In addition, from time to time you may be able to participate in our surveys to help us improve the PANDIGITAL service, which may involve your voluntary submission of personal information.

Cookies: When you visit our sites, we use technology that many other web sites employ, including, without limitation, "cookies" or small data files stored on your computer's hard drive and your device, to identify you as you navigate around our Site and to enhance and personalize your experience. We may also work with third-party advertising companies and affiliates that use cookies to help us or them display relevant advertising to you when you visit our site and other sites, and

when you use the PANDIGITAL service. These cookies also help us measure the performance of the advertising campaigns that we and the third party advertising companies may display on our site or through the PANDIGITAL service. In some instances, we also use cookies to collect information in connection with future visits to the site, to recognize you as a previous visitor and to track your activity at the site.

Declining Cookies You are free to decline the cookies we use and you may set your computer to alert you whenever we attempt to place a cookie on your computer. By refusing cookies, however, you may not be able to use certain features on the Site or take full advantage of all of our offerings. You do not need to have cookies turned on to participate in our surveys or to visit our site. Check the "Help" menu of your browser to learn how to change your cookie preferences.

Web Beacons A web beacon is a tiny electronic image that recognizes a cookie on your computer when you visit a website or view an email. We (or third parties acting on our behalf) may use web beacons on our site, in our advertisements on other sites, and in our emails, in order to measure the effectiveness of our site and our advertising. Web beacons do this by, for example, telling us what actions are taken from a particular advertisement (such as a page view or a transaction) or whether an email recipient opens and/or acts upon the message. Similarly, third parties that deliver ads to you when you are on our site may use web beacons to measure the effectiveness of their advertising. By rejecting cookies (see "Cookies," above), you can make some web beacons unusable.

Collection Purposes, Use of Data

In addition to the other uses of your information described in this statement, we may use and process the data we obtain for the following general purposes:

To provide, maintain, and improve our site, our service, and our products and program offerings, including our PANDIGITAL service;

For providing customized recommendations and content;

To select and display advertisements on our PANDIGITAL service that we hope are interesting and relevant to you by using the non-personally identifying information we collect such as the PANDIGITAL programs you have watched. If you wish to opt-out of this service, please see the "Opt-Out" section below;

To respond to requests that you may send us such as your request for information, or your request to subscribe to a service we offer;

To administer, protect and improve our site, our services, our products and program offerings and our systems;

To develop new products, program offerings and services, and other internal business purposes;

To perform market research;

To protect our rights and the rights of our users;

To inform you about our products and services as well as third-party products and services in which we think you may be interested; and

Any other use we describe at the point where we collect the data.

To the extent permitted by applicable law, we reserve the right to combine the various types of data that we collect and to combine the data that we collect with data that we obtain from third parties or other sources. We may use the combined data for any of the purposes described in this privacy statement.

By providing your telephone number to us, you agree that such action constitutes a purchase, inquiry and/or application for purposes of telemarketing laws. Regardless of the fact that your telephone and/or cell phone number may be listed with the Federal Do-Not-Call Registry, or your local State Do-Not-Call list, you expressly consent to receive future information about products and services offered by PANDIGITAL Incorporated via telephone and Short Message Service (sms) or Multi-Media Service (mms) text messaging campaigns, unless you subsequently ask us not to do so.

Where We Store and Process Data

We keep the data we collect in the United States of America and we may have contractors and employees around the world in various locations, including, without limitation, Asia and the European Economic Area.

Disclosures of Personal Information

Aggregated Data We may share aggregated data that does not personally identify you with our business partners or affiliates in order to enhance our site, services, and products, including the PANDIGITAL Service, and to help provide you personalized recommendations and to make the advertisements you ordinarily see on our site, services, and products, including the PANDIGITAL Service, more relevant to you. We also may share aggregated data with customers and business partners (and prospective customers and business partners), other third parties, the press, and the public. Such aggregated data includes, for example, the number of PANDIGITAL users who watch drama television programming or who have clicked on advertisements on our site.

Personally Identifiable Information We do not share your personally identifiable information with others, except as follows: We may share your information with agents, service providers, business partners or affiliates who process the data only on our behalf for the purposes set forth in this statement and under terms of confidentiality. We also may share your information as required by law or in the interest of protecting or exercising our or others' legal rights, e.g., without limitation, in connection with requests from law enforcement officials and in connection with court proceedings. We may share or transfer your information in connection with a prospective or actual sale, merger, transfer or other reorganization of all or parts of our business. Finally, we may also share your personal information where you have granted us permission.

Links

Our websites may contain links to other websites that we do not own or operate. Such links may include, but are not limited to, advertising, sponsorships, promotions, recommendations, or links to other third party content. We are not responsible for the content, activities, or privacy practices of those websites, including the use of personally identifiable information about you collected by those websites and our provision of links to such other web sites is not an endorsement by us of the those web sites or any products or services they may offer. Those websites and the data that they collect and that you provide them are governed by the privacy policies of such web sites and not this privacy statement.

Opt-Out

Targeted Advertising Opt-Out We may use non-personally identifying information such as the television programming you have watched on the PANDIGITAL service to select and display advertisements that we hope are more relevant and interesting to you. If you don't want us to customize the advertising we display to you, you may opt-out by contacting us by email at opt-out@flotv.com or by postal mail at PANDIGITAL Incorporated, 5775 Morehouse Dr., San Diego, CA 92121, Attn: Targeted Advertising Opt-out. Please provide your name, account number, and email address and specify that you would like to opt-out of targeted advertising.

Promotional Material Opt-Out You may opt out of receiving promotional materials by contacting us by email at opt-out@flotv.com or by postal mail at PANDIGITAL Incorporated, 5775 Morehouse Dr., San Diego, CA 92121, Attn: PANDIGITAL Legal Department - Privacy. Please provide your name, account number, and email address and specify whether you wish to opt-out of receiving all promotional materials from PANDIGITAL Incorporated, otherwise we assume you just wish to opt-out of receiving the certain type of communications at issue, such as direct mail sent to your home.

PANDIGITAL Incorporated reserves the right to communicate electronically with online users, including those who have opted out of receiving solicitation-based emails, to notify you about service or product affecting changes, respond to your email inquiry, confirm transactions, orders, payments and registrations placed online, send information that you have requested, notify you of updates to your Terms of Service or Service Plan, make inquiries regarding your account, and provide emergency, security and online account maintenance information.

Access

If personal information you have submitted is no longer accurate, current, or complete and you wish to update it, please contact us at <http://flotv.com/contactus>, contact us by telephone or postal mail (see Contact Us below) or click on the "Update Profile" link that may be included at the bottom of email newsletters and promotional email communications. If you are a subscriber to the PANDIGITAL service and wish to change your account information, please contact our Customer Care department at 888-99FLOTV. (Upon appropriate request we will provide you a copy of your information within in a reasonable time and we will correct or

delete it upon your request. Notwithstanding the foregoing, there may be circumstances where we are legally required to retain the information we collect about you (for example, in connection with court proceedings) and despite your request for us to delete your information, we will retain what we are legally required to keep. We also reserve the right to use previously obtained information to verify your identity or take other actions that we believe are appropriate.

Security

Transmissions over the Internet are never 100% secure or error-free. However, we take reasonable steps to protect your personal information from loss, misuse, and unauthorized access, disclosure, alteration, and destruction.

Children's Privacy

The site is intended for adults in the United States. We do not intentionally or knowingly collect personally identifiable information from children under the age of 13. We request that individuals under the age of 13 not submit any personal information on the site or through the PANDIGITAL service.

Amendments

We reserve the right to change this statement from time to time and in our sole discretion. If we materially change this statement with respect to your personal information, we will provide appropriate notice to you. When we make changes to this statement we will alert you that changes have been made by notifying you of said changes or by indicating on the statement the date it was last updated. When you visit our site our use or services, you are accepting the current version of this statement as posted on our site or through our services at that time. We recommend that users revisit this statement on occasion to learn of any changes.

Contact Us

Please feel free to contact us with any comments, questions, or suggestions you might have regarding the information practices described in this statement. Also, if you encounter any third party who claims to be associated with PANDIGITAL Incorporated, or who obtained your data from the site, and who you feel is improperly using your personal information, please contact us: Phone: 888-99FLOTV toll free

Email: customercare@flotv-support.com; For Opt-Outs: opt-out@flotv.com

Postal Address: PANDIGITAL Incorporated, 5775 Morehouse Dr., San Diego, CA 92121, Attn: PANDIGITAL Legal Department – Privacy

Web site URL: <http://www.pandigital.net>

AT&T Disclosure

(i) [END USER] HAS NO CONTRACTUAL RELATIONSHIP WITH THE UNDERLYING WIRELESS SERVICE CARRIER AND [END USER] IS NOT A THIRD PARTY BENEFICIARY OF ANY AGREEMENT BETWEEN COMPANY AND UNDERLYING CARRIER. [END USER] UNDERSTANDS AND AGREES THAT THE UNDERLYING CARRIER HAS NO LEGAL, EQUITABLE, OR OTHER LIABILITY OF ANY KIND TO [END USER]. IN ANY EVENT, REGARDLESS OF THE FORM OF THE ACTION, WHETHER FOR BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY IN TORT OR OTHERWISE, [END USER'S] EXCLUSIVE REMEDY FOR CLAIMS ARISING IN ANY WAY IN CONNECTION WITH THIS AGREEMENT, FOR ANY CAUSE WHATSOEVER, INCLUDING BUT NOT LIMITED TO ANY FAILURE OR DISRUPTION OF SERVICE PROVIDED HEREUNDER, IS LIMITED TO PAYMENT OF DAMAGES IN AN AMOUNT NOT TO EXCEED THE AMOUNT PAID BY [END USER] FOR THE SERVICES DURING THE TWO-MONTH PERIOD PRECEDING THE DATE THE CLAIM AROSE.

(ii) [END USER] AGREES TO INDEMNIFY AND HOLD HARMLESS THE UNDERLYING WIRELESS SERVICE CARRIER AND ITS OFFICERS, EMPLOYEES, AND AGENTS AGAINST ANY AND ALL CLAIMS, INCLUDING WITHOUT LIMITATION CLAIMS FOR LIBEL, SLANDER, OR ANY PROPERTY DAMAGE, PERSONAL INJURY OR DEATH, ARISING IN ANY WAY, DIRECTLY OR INDIRECTLY, IN CONNECTION WITH THIS AGREEMENT OR THE USE, FAILURE TO USE, OR INABILITY TO USE THE [Digital Frame] EXCEPT WHERE THE CLAIMS RESULT FROM THE UNDERLYING CARRIER'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. THIS INDEMNITY WILL SURVIVE THE TERMINATION OF THE AGREEMENT.

(iii) [END USER] HAS NO PROPERTY RIGHT IN ANY NUMBER ASSIGNED TO THE DEVICE AND UNDERSTANDS THAT ANY SUCH NUMBER CAN BE CHANGED FROM TIME TO TIME.

(iv) [END USER] UNDERSTANDS THAT COMPANY AND THE UNDERLYING CARRIER CANNOT GUARANTEE THE SECURITY OF WIRELESS TRANSMISSIONS, AND WILL NOT BE LIABLE FOR ANY LACK OF SECURITY RELATING TO THE USE OF THE SERVICES.

(v) THE SERVICE IS FOR [END USER'S] USE ONLY AND [END USER] MAY NOT RESELL THE SERVICE TO ANY OTHER PARTY.

(vi) [END USER] UNDERSTANDS THAT THE UNDERLYING CARRIER DOES NOT GUARANTEE ANY END USER UNINTERRUPTED SERVICE OR COVERAGE. THE UNDERLYING CARRIER DOES NOT WARRANT THAT END USERS CAN OR WILL BE LOCATED USING THE SERVICE. THE UNDERLYING CARRIER MAKES NO WARRANTY, EXPRESS OR IMPLIED, OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SUITABILITY, OR PERFORMANCE REGARDING ANY SERVICES OR GOODS, AND IN NO EVENT SHALL AT&T BE LIABLE, WHETHER OR NOT DUE TO ITS OWN NEGLIGENCE, FOR ANY: (A) ACT OR OMISSION OF A THIRD PARTY; (B) MISTAKES, OMISSIONS, INTERRUPTIONS, ERRORS, FAILURES TO TRANSMIT, DELAYS, OR DEFECTS IN THE SERVICE PROVIDED BY OR THROUGH THE UNDERLYING CARRIER; (C) DAMAGE OR INJURY CAUSED BY SUSPENSION OR TERMINATION BY THE UNDERLYING CARRIER; OR (D) DAMAGE OR INJURY CAUSED BY A FAILURE OR DELAY IN CONNECTING A CALL TO ANY ENTITY, INCLUDING 911 OR ANY OTHER EMERGENCY SERVICE. TO THE FULL EXTENT ALLOWED BY LAW, THE [END USER] RELEASES, INDEMNIFIES AND HOLDS THE UNDERLYING CARRIER HARMLESS FROM AND AGAINST ANY AND ALL CLAIMS OF ANY PERSON OR ENTITY FOR DAMAGES OF ANY NATURE ARISING IN ANY WAY FROM OR RELATING TO, DIRECTLY OR INDIRECTLY, SERVICES PROVIDED BY THE UNDERLYING CARRIER OR ANY PERSON'S USE THEREOF, INCLUDING CLAIMS ARISING IN WHOLE OR IN PART FROM THE ALLEGED NEGLIGENCE OF THE UNDERLYING CARRIER.