USB Card Reader v3 Administrator’s Guide

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1. INTRODUCTION

1.1. PURPOSE OF DOCUMENT

This documentation provides essential information on installation and configuration of YSoft SafeQ® USB Card Reader version 3.

1.2. VALIDITY OF DOCUMENT

This document applies to YSoft SafeQ® USB Card Reader v3.

1.3. GOALS AND OBJECTIVES

The YSoft SafeQ® USB Card Reader v3 that could be simply connected to the multi-functional device and serves for user authentication using card. Card must be assigned to any user in the YSoft SafeQ system. After the successful authentication the user is able to manipulate with device and perform his print jobs, copy jobs or scan jobs (depends on the device).

The YSoft SafeQ® USB Card Reader v3 could be also connected to workstations and can be used with the credit charger application or with the SQ client for authentication.

1.4. TERMS AND ABBREVIATIONS

- MFD - Multi-Functional Device
- **USB Card Reader v3** - YSoft SafeQ® USB Card Reader version 3

1.5. PREREQUISITE KNOWLEDGE

The person who installs USB Card Reader v3 must meet the following requirements:

- knowledge of the YSoft SafeQ system (installation / administration / attendance)
- knowledge of OS Win 2000, Win 2003 (installation / administration)

1.6. DISCLAIMER

The user that makes changes or modifications not expressly approved by the party responsible for compliance (Y Soft Corporation a.s.) could void the user’s authority to operate the equipment.

*NOTE: This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.*

This device complies with Industry Canada’s licence-exempt RSSs. Operation is subject to the following two conditions: (1) This device may not cause interference; and (2) This device must accept any interference, including interference that may cause undesired operation of the device.

Le présent appareil est conforme aux CNR d'Industrie Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux deux conditions suivantes : (1) l'appareil ne doit pas produire de brouillage, et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.
2. OVERVIEW

2.1. SYSTEM OVERVIEW

YSoft SafeQ® USB Card Reader has following characteristics:

- Connection and power supply of the card reader via the USB host interface.
- Exchange of card reader possible without MFP turning off (hot-plug)
- Compatibility with some MFD additions.

2.2. HARDWARE COMPONENTS

2.3. USB CARD READER SPECIFICATION

<table>
<thead>
<tr>
<th>Parameter</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Identification</td>
<td>Using a card reader</td>
</tr>
<tr>
<td>Voltage</td>
<td>5V DC</td>
</tr>
<tr>
<td>Parameter</td>
<td>Value</td>
</tr>
<tr>
<td>---------------------------------</td>
<td>-------------------------------------------------</td>
</tr>
<tr>
<td>Maximum current input</td>
<td>0.5A</td>
</tr>
<tr>
<td>Working temperature</td>
<td>+5°C to +35°C</td>
</tr>
<tr>
<td>Storage temperature</td>
<td>0°C to +50°C</td>
</tr>
<tr>
<td>Working air humidity</td>
<td>20% to 85% without condensation</td>
</tr>
<tr>
<td>Storage air humidity</td>
<td>8% to 85% without condensation</td>
</tr>
<tr>
<td>Resistance to magnetic field</td>
<td>no added resistance</td>
</tr>
</tbody>
</table>
3. CONFIGURATION

USB Card reader v2/v3 can be configured only with software utility called "usbrdrtool". The software runs in a system console. It is not a gui application, it is an application running in text mode.

The usbrdrtool configuration tool is designed for USB readers v2/v3 only!

The usbrdrtool prerequisites:

- Windows 2000 and higher
- Linux kernel 2.4 or higher with glibc 2.3.2 or higher
- Root access on Linux or possibility of sudo
- usbfs support for libusb-0.12 library on Linux
- usbrdrtool.exe (WIN32) or usbrdtool (Linux) executable binaries

Note: The program requires "root" privileges under Linux, therefore it must be run as user root or sudo must be used.

The purpose of the usbrdrtool is:

- Show information about connected USB readers.
- Set basic parameters of each reader such as USB reader class type, reader protocol, debug mode etc.
- Card testing for verifying correct reader functionality and reading distance.
- Display of card type during testing (with readers where applicable)
- Update of USB reader normal firmware.
- Update of USB reader service firmware.
- Download log from USB reader for debugging purposes.
4. **Configuration of the USB reader by usbrdrttool**

Start the *usbrdrttool* under your operation system. When the program is run without any command line parameter the following screen is shown. The main menu should appear with the selection you want to do.

![Main menu](image)

*Picture 6 – Main menu*

Here can user select the following numbers depends on the intervention administrator wants to do.
5. Card reader configuration screen

When administrator selects the number of the reader from the reader list, the reader configuration screens will be shown with general information about reader and following steps for next administration:

- **Action 1** sets the USB reader configuration to defaults. This includes USB mode, reader protocol, debug mode and other parameters. This option does not format data that are stored on USB reader internal file system.

- **Action 2** sets USB mode. This option is available only for specific OEM USB reader type. Available usb modes are described in chapters 4.2.1 and 4.2.2.

- **Action 3** sets card reader protocol. For some card readers it is necessary to enable support for another card types. Default card reader protocol is 0 which means that the reader default protocol will be used. If invalid card reader protocol is selected then the default protocol will be used.
Note: Please see Y Soft Card Readers Protocols.pdf for more details about card reader protocols. This.pdf file is always attached to the zip file with released FW of the USB reader.

- **Action 4** enables debugging in case something goes wrong with the reader (for example hang-up or reboot or anything similar). **Please note that debugging enabled causes wear-out of the internal flash so enable it only in cases when it is necessary!**

- **Action 5** enables or disables sound on the USB reader. **Please note that there is no visual identification of successful card reading so users in some cases cannot guess what may be wrong if the card reader makes no sound**

- **Action 99** returns user to the previous menu. If any changes are made, the card reader is rebooted and the changes are applied.

- **Action 100** returns user to the previous menu. If any changes in settings are made they are discarded and original settings remain.

### 5.1. USB keyboard

**USB keyboard – Optional mode**

In this mode the USB reader works as a standard USB keyboard and can be switched to mode 3 only.

**NOTE:**

Typing of the keys is emulated as numeric keypad for 0-9 and A-F keys on standard EN/US keyboard layout. If the card number contains any other characters, they are ignored. Caps-lock and Num-lock are enabled and disabled if necessary and returned back to previous state after the card number is read.

*The "Shift", "Ctrl", "Alt" keys must not be held during card placing or it will collide with caps-lock and num-lock setting and incorrect card number will be read*

*If a national keyboard layout is used (such as French, Russian, Chinese or other) a wrong card number will be entered. In such cases a switch to US/EN keyboard layout is necessary before placing the card.*

### 5.2. USB serial

**USB serial – Optional mode**

This mode emulates operation of COM port and can be switched to mode 1 only.

On Windows platform the installation of the USB reader in this mode requires usb2-reader.inf file. This file is distributed along with the usbrdrtool application and should be selected in the “new hardware” wizard after the USB reader plugging/reconfiguration.

On Linux platform the driver for the serial port is installed automatically.

Card testing in usbrdrtool application will work in this mod
6. **Action 3 - Setting card reader protocol**

When you are on the main page select appropriate number of the reader. If you want to change card reader protocol for specified reader type (selected number), then you need to open the value 3 "Set card reader protocol"

![Picture 8 - Selecting of card reader](image)

To choose appropriate reading protocol, please see Y Soft Card Readers Protocols.pdf for more details about card reader protocols. This*.pdf file is always attached to the zip file with released FW of the USB reader.

Select the number and confirm by "enter" confirmation.

![Picture 9 - Reader protocol confirmation](image)

After selecting the appropriate number of protocol, you will be navigated to submenu page, when you need to save currently changed settings. Select "99" to save settings for changed reading protocol and confirm.
6.1. Card reader testing screen

Card testing screen menu can be started by number 100 from the main menu. See Picture 6 – Main menu. When testing window will appear you can test the reader by placing a card above the reader.

Reader should display result from reading inside this window like example on the Picture 12 - Card testing result.

Multiple card readers can be tested at once. The screen automatically recognizes disconnected and newly connected readers so it may be used for mass-production card reader testing.

If the connected reader supports card presence detection then the card number and type is visible only when the card is placed at the card reader.

If the connected reader does not support card presence detection, a "tmout" is displayed.
The card number will be automatically erased after a couple of seconds of inactivity. This feature is intended to make sure that the reader works properly and card numbers are read correctly every time a card is placed.

Please note that displaying the correct card type depends on card reader used and card reader protocol set.

Before using usbrdrtool as a tool for customer card testing please consult USB card reader testing guidelines.

It is also possible to start the card testing screen directly by specifying -t command line option to the usbrdrtool application.

### 6.2. Card reader Update firmware

Update of firmware for USB card reader can be done by issuing the following command in the Windows command line (CMD) or on Linux OS:

**Windows:**

usbrdrtool.exe -u -i usb2-2.0.1.fw -k

![Picture 13 - FW update example](image)

Linux:

```
sudo ./usbrdrtool -u -i usb2-2.0.1.fw -k
```

`-k` option will cause the new firmware to be booted after successful update.

*Note: This command can be run from CMD windows or Linux, this is not a command inside the usbrdrtool.*

### 6.3. Card reader Update Service firmware

Update of service firmware for USB card reader can be done by issuing the following command in the Windows command line (CMD) or on Linux OS:

**Windows:**

usbrdrtool.exe -w -i usb2_service-1.0.1.fw -k

![Picture 14 - Example of the service firmware update](image)
Linux:
sudo ./usbrdrtool -w -i usb2_service-1.0.1.fw --k
‘-k’ option will cause the new firmware to be booted after successful update.

*Note: This command can be run from CMD windows or Linux, this is not a command inside the usbrdrtool.*

6.4. Card reader settings for downloading the log files

For the configuration of USB card reader to downloading log files from the reader is possible to run following command in the Windows command like (CMD) or on Linux OS:

**Windows:**
usbrdrtool.exe -j -o USBLOG.TXT

**Linux:**

```
lsusb
```

6.5. Card reader USBRDRTOOL starting with predefined commands

Administrator can start the USB card reader configuration with predefined usage. The pre-configuration list is listed bellow as command lines parameters. For example write in cmd windows command line:

```
usbrdrtool.exe -h
```

*Note: Please note that logging must be enabled before using this function*
In the Linux OS the usage is similar with command:

**Usage:** `.usbrdrtool -<parameter> <value> ...`

**Parameters:**

- `-i` input file (otherwise stdin)
- `-o` output file (otherwise stdout)
- `-l` list all configurable readers
- `-r` select reader number to configure, if not specified then first reader will be used
- `-s` select serial number of reader to configure
- `-k` reset the usb device after successful operation
- `-u` update standard firmware (file on stdin or input file)
- `-w` update service firmware (file on stdin or input file)
- `-j` get log (data on stdout or output file)
- `-h` this help screen
- `-v` verbose operation
- `-t` start card testing mode

### 6.6. Information BeeP codes

Here is the list of beep codes, which give the result on the behavior of USB reader v2/v3.

**Legend:**

- **Long beep sound**

- **Short beep sound**

<table>
<thead>
<tr>
<th>Sound</th>
<th>Behavior</th>
</tr>
</thead>
<tbody>
<tr>
<td><code>-</code></td>
<td>Card read error. Please try placing the card again or use the different card.</td>
</tr>
<tr>
<td><code>...-</code></td>
<td>Hardware configuration damaged cannot continue in booting</td>
</tr>
<tr>
<td><code>.-.-</code></td>
<td>Update of firmware failed.</td>
</tr>
<tr>
<td><code>---.</code></td>
<td>Software configuration cannot be saved. Probably faulty onboard eeprom.</td>
</tr>
<tr>
<td><code>.---</code></td>
<td>Software configuration damaged, loading defaults.</td>
</tr>
<tr>
<td><code>.-..</code></td>
<td>Firmware damaged.</td>
</tr>
<tr>
<td><code>-...</code></td>
<td>No reader connected and reader required for correct functionality.</td>
</tr>
<tr>
<td><code>-..-</code></td>
<td>Service firmware damaged, re restore required.</td>
</tr>
<tr>
<td><code>-.--</code></td>
<td>Error in reader power-up sequence.</td>
</tr>
</tbody>
</table>

*Note: This option is available only if sound is enabled.*